

# ALL WAYS. ALWAYS.

## DROUGHT ALERT: MANDATORY WATER USE RESTRICTIONS START NOVEMBER 1, 2014

The City of San Diego has enacted a Drought Alert, which calls for specific additional mandatory water use restrictions to be enforced. These restrictions will help San Diego combat severe drought conditions existing statewide. We've been here before—and San Diegans responded impressively. However, current conditions require we increase our conservation efforts by complying with the following water use restrictions.

▶ WATER ONLY 3 DAYS PER WEEK	S	M	T	W	T	F	S
<b>Residences with Odd-numbered Addresses</b> <i>(example: 301 Drought Street)</i> Water <b>ONLY</b> on Sundays, Tuesdays & Thursdays	💧		💧		💧		
<b>Residences with Even-numbered Addresses</b> <i>(example: 500 Conservation Avenue)</i> Water <b>ONLY</b> on Mondays, Wednesdays & Saturdays		💧		💧			💧
<b>Apartments, Condos &amp; Businesses</b> Water <b>ONLY</b> on Mondays, Wednesdays & Fridays		💧		💧		💧	

### ▶ WATER AT THE RIGHT TIMES

- ▶ **November 1 through May 31:** Water between 4 pm–10 am for **ONLY 7 MINUTES** when using a standard sprinkler system.
- ▶ **June 1 through October 31:** Water between 6 pm–10 am for **ONLY 10 MINUTES** when using a standard sprinkler system.

### ▶ WASH YOUR CAR WISELY

- ▶ When you take your car to a car wash, use one that recycles its water.
- ▶ When you wash your car at home, do it during the seasonal time-of-day watering times listed at left, using a bucket or a hose with a shut-off nozzle.

### ▶ TURN OFF FOUNTAINS

- ▶ Turn off ornamental fountains, except for maintenance purposes.

### ▶ FIX LEAKS

- ▶ Repair water leaks within 72 hours.

# FREQUENTLY ASKED QUESTIONS

## How long will the Drought Alert be in effect?

Because of the extreme drought conditions statewide and the uncertainty of future rainfall, the City of San Diego's Drought Alert restrictions do not have a planned end date. Water supplies will continue to be monitored and the Drought Alert will stay in effect for as long as the City deems necessary, based on projected water supplies. It will lift the restrictions only when the need for them has ended.

## If I see an incident of water waste, how can I let the City know about it?



Download the  
iPhone App



Download the  
Android App

There are three ways to let us know about water waste incidents you see: a new smartphone app, email and phone. The City recently released a free "Waste No Water" app for smartphones such as iPhones and Androids. With this app, you can take a photo of a water waste incident and send it to the City's Water Conservation Team in the Public Utilities Department. They will follow up on your complaint to educate the customer on the restrictions. To get the app, use the QR codes provided here - or go to the iTunes App Store for iPhones or the PlayStore for Androids. Search for "waste no water" and download the app to your phone. If you prefer to notify the City via email or a telephone, send the information on your complaint to [waterwaste@saniego.gov](mailto:waterwaste@saniego.gov) or call (619) 533-5271.

## Am I going to be fined immediately if I am not in compliance with these restrictions?

No, you will not be immediately fined. In implementing the Drought Alert restrictions, one of the City's primary goals is to educate water users on how to conserve water and avoid waste. If we receive a complaint about your water use, you will be notified by mail. Then, you will be given information about the restrictions and the opportunity and time to comply with them. If our efforts remain unresolved and the violation continues, the case could eventually be referred to a Code Enforcement Officer, who continues our efforts to gain your voluntary compliance by a certain date. If all efforts become exhausted, a fine may at that point be issued.

## I'm already conserving water as a result of the last drought and permanent restrictions that were enacted. How can I possibly do more?

Conservation is a way of life for all San Diegans. To do more, you would be surprised how much additional water you can save with a few simple adjustments to your daily routines. First, during the Drought Alert, outside your home make sure to water only on your three assigned days each week, for only the amount of time allowed and at the time of day allowed. In fact, consider watering one less day per week and/or for fewer minutes per station than you are allowed to see additional water savings. Second, when planting new plants, select water-wise, drought-tolerant plants for your landscaping. Inside your home, set a 5-minute timer to remind yourself to take shorter showers and only wash full loads in the dish and clothes washers. Remember, there are always ways to save. These are just a few. For more ideas, visit [WasteNoWater.org](http://WasteNoWater.org).