

PUBLIC UTILITIES THE NEW LOOK PUBLIC UTILITIES

The City of San Diego Public Utilities Department has redesigned its bill for single family customers with one meter. The new format is both easier to read and has more information. This bill insert will help you understand the changes to the bill.



Quality ■ Value ■ Reliability ■ Customer Service
For all of San Diego...every day!
(619) 515-3500



ACCOUNT INFORMATION

Service Address
1234 APPLE ST

Account Number: 610000345678
Service Period: 06/19/15 to 08/17/15
Invoice date: 08/19/15
Payment Due Date: 09/03/15

FEES & CHARGES

Water Services

Single Family Residential Base Fee		40.62
Water Used	43 HCF	
Tier 1	8.00 HCF @ 3.8963	31.17
Tier 2	16.00 HCF @ 4.3638	69.82
Tier 3	12.00 HCF @ 6.2342	74.81
Tier 4	7.00 HCF @ 8.7657	61.36
Total Charge for Water Used		237.16

Sewer & Storm Drain Services

Sewer Base Fee	30.66
Sewer Service Charge	35.98
Storm Drain	1.90

Total Current Charges 346.32
Previous Balance 54.00
Deposit Required 102.00

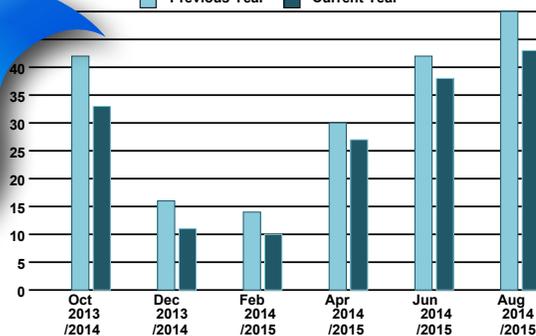
METER INFORMATION

Serial Number	Size	Billing Days	Previous Read	Current Read	HCF Used
12345678	3/4	60	1,479	1,522	43

1 HCF = 748 Gallons Average Gallons per Day :536

WATER USE IN HCF (Hundred Cubic Feet)

■ Previous Year ■ Current Year



Average Single Family Residential use in your area this billing period is 24

IMPORTANT MESSAGES

***** IMPORTANT INFORMATION REGARDING NEW WATER RATES *****

On Nov. 21, 2013, the City Council approved changes to water rates effective Jan. 1, 2014 and Jan. 1, 2015. This first bill is for the billing period that crosses Jan. 1, 2015 and is prorated. The old rates were used to calculate charges for the portion prior to Jan. 1, 2015 and the new rates were used to calculate the portion starting Jan. 1, 2015. Bills for subsequent periods will be calculated using just the new rates. The net impact to each customer's bill will vary depending on the service category and amount of water used. For a detailed look at the new rates please visit our website at www.sandiego.gov/water.

TOTAL DUE	502.32
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610000345678
Account Number

JANE CUSTOMER
1234 APPLE ST
SAN DIEGO CA 92101-1234

1234 APPLE ST
Service Address

Sep 03, 2015
Payment Due Date

RETURN THIS PORTION
MAKE CHECK PAYABLE TO CITY TREASURER

\$502.32
TOTAL AMOUNT DUE

0002 1 610000345678 5 0000050232 8 0

Account information including the date your meter was read and when the bill is due.

Information about your water usage during the past two years. Also, you will see what the average usage is for the area you live in.

Current fees and charges including your total amount due.

Any important info about your bill will show up as a bill message.

The portion of your bill returned with your payment.



Quality, Value, Reliability – In Every Drop!

PUBLIC UTILITIES EL NUEVO ASPECTO PUBLIC UTILITIES

El Departamento de Utilidades Publicas de la Ciudad de San Diego a rediseñado la factura para clientes de vivienda unifamiliares con un solo medidor. El nuevo formato es ambos, más fácil de leer y tiene más información. Este folleto le ayudara a entender los cambios a la factura.



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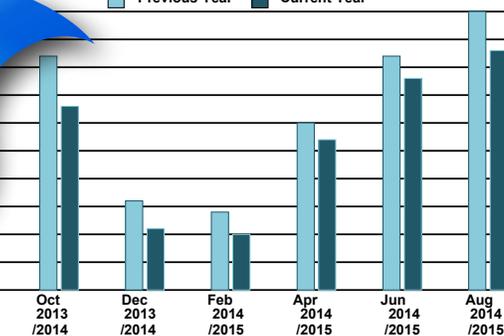
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SAN DIEGO CA 92101-1234

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TOTAL AMOUNT DUE

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Información de la cuenta, incluyendo la fecha en que su medidor fue leído y cuando se vence la factura.

Información sobre su consumo durante los últimos dos años. Además usted podrá ver el promedio de uso para el área donde usted vive.

Honorarios actuales y cargos, incluyendo su saldo total.

Cualquier información importante acerca de su factura aparecerá aquí como un mensaje.

La porción de su factura que se devuelve con su pago.



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