



THE CITY OF SAN DIEGO

WATER & WASTEWATER SERVICES

SAN DIEGO, CA 92187-0001
U06-88888-27-6
ACCOUNT NUMBER

(619) 515-3500
5555 CEDAR AVE
SERVICE ADDRESS



Mailed on Feb 09 2011

Feb 24 2011
PAYMENT DUE DATE



JOHN Q CITIZEN
4444 HILL ST
SAN DIEGO CA 92154-2119

RETURN THIS PORTION

MAKE CHECK PAYABLE TO CITY TREASURER

0614762276 0000174342

\$174.06
TOTAL AMOUNT DUE

ACCOUNT NO. U06-88888-27-6 JOHN Q CITIZEN
SERVICE ADDRESS 5555 CEDAR AVE

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TYPE OF SERVICE	METER	SERVICE PERIOD		DAYS	METER READING		USAGE HCF*	AMOUNT	CODE
		FROM	TO		PREVIOUS	CURRENT			
Water Base Fee		12-03	02-01	60			Meter Size = 3/4 Inch	37.72	
Water Used		12-03	02-01	60	397	412	15	50.67	
							15 HCF @ \$3.3778 =	\$50.67	
Sewer Base Fee		12-03	02-01	60				32.56	
Reversal of Sewer Base Fee Settlement Increase								1.90CR	
Sewer Srvc Chrg		12-03	02-01	60				62.18	
Reversal of Sewer Service Charge Settlement Increase								3.63CR	
Sewer Settlement Credit								6.50CR	
Storm Drain Fee								1.90	
							CURRENT CHARGES	173.00	
PREV. BALANCE								1.06	
							TOTAL AMOUNT DUE	\$174.06	

The sewer rate reversal(s) and credit included in the sewer portion of your bill are based on a class action lawsuit settlement affecting sewer rates for the City of San Diego. For more detailed information about these sewer rate adjustments, please visit our website at www.sandiego.gov/mwwd or call (619) 515-3500.

*** * * REMINDER OF NEXT WINTER MONITORING PERIOD * * ***

The amount of water you use during two billing cycles this winter will be reviewed. The billing cycle with the lowest consumption will be used to determine your sewer charge beginning next July 1, 2011. The measurement months will be primarily December through March, but depending on your billing cycle your usage could be measured as early as November 1, or as late as April 30.

CONSERVATION INFORMATION				
	DAYS	USAGE BILLED IN HCF*	AVERAGE GALLONS PER DAY	% CHANGE
THIS YEAR	60	15	187	-20.8
LAST YEAR	60	19	236	

Thank you for conserving water.

* 1 HCF (HUNDRED CUBIC FEET) = 748 GALLONS

THE MAYOR AND CITY COUNCIL HAVE ISSUED A STAGE 2 WATER ALERT. MANDATORY WATER RESTRICTIONS ARE NOW IN PLACE.
FOR MORE INFORMATION, GO TO WWW.SANDIEGO.GOV/WATER.

UW-601 (6-10)-12

THE CITY OF SAN DIEGO
FEDERAL TAX ID# 95-6000776

WATER DEPARTMENT
SAN DIEGO, CA 92187-0001

WATER & SEWER TELEPHONE NUMBERS

PAYMENT INFORMATION

- (619) 515-3500 • BILLING INFORMATION
 - TO OPEN OR CLOSE AN ACCOUNT
 - BILLING INVESTIGATIONS
- (619) 515-3500 • WATER CONSERVATION PROGRAM
 - TO REPORT WATER WASTE
- (619) 515-3525 • EMERGENCY SERVICE
 - REPAIRS (ANY HOUR)

- PAYMENTS BY MAIL:**
MAKE CHECK PAYABLE TO:
 - CITY TREASURERMAIL PAYMENT TO:
 - THE CITY OF SAN DIEGO
WATER DEPARTMENT
SAN DIEGO CA 92187-0001

FROM TOLL AREAS

- PAYMENTS IN PERSON:**
(BRING BOTH PORTIONS OF BILL WHEN PAYING IN PERSON)
 - THE CITY OF SAN DIEGO
CIVIC CENTER PLAZA
CITY TREASURER'S – CASHIERS
1200 3RD AV – LOBBY
 - VARIOUS AUTHORIZED PAYMENT AGENCIES
FOR LOCATIONS, CALL (619) 515-3500

CARMEL VALLEY, DEL MAR AREA, FAIRBANKS RANCH, RANCHO DEL LOS PEÑASQUITOS, SORRENTO HILLS, VIA DE LA VALLE

BILLING INFORMATION & WATER CONSERVATION PROGRAM (858) 755-7211
EMERGENCY SERVICE (ANY HOUR) (858) 755-0365

PAYMENTS ON-LINE:
SINGLE-FAMILY AND MULTI-FAMILY CUSTOMERS CAN QUICKLY AND EASILY PAY THEIR CITY UTILITY BILL ON-LINE USING THE I-PAY BILL PRESENTMENT AND PAYMENT SYSTEM. JUST GO TO WWW.SANDIEGO.GOV/WATER AND CLICK ON THE I-PAY ICON TO GET STARTED.

CARMEL MOUNTAIN RANCH, RANCHO BERNARDO, SABRE SPRINGS, SAN PASQUAL VALLEY

BILLING INFORMATION & WATER CONSERVATION PROGRAM (760) 489-8673
EMERGENCY SERVICE (ANY HOUR) (760) 489-0140

ASSISTANCE FOR SPEECH AND HEARING IMPAIRED CUSTOMERS IS AVAILABLE VIA CALIFORNIA RELAY SERVICES AT 1-800-735-2929 (TT/TDD)

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT OF 1990, INFORMATION PROVIDED ON THIS BILL WILL BE MADE AVAILABLE IN ALTERNATIVE FORMATS UPON REQUEST OF QUALIFIED INDIVIDUALS WITH DISABILITIES.

ALL BILLS, IF UNPAID SIXTEEN (16) DAYS AFTER DATE OF MAILING, SHALL BE DEEMED DELINQUENT. IF NOT PAID WITHIN THIS TIME, SERVICE MAY BE DISCONTINUED.

DISPUTED BILLS SHOULD BE PAID TO AVOID INTERRUPTION OF SERVICE. INVESTIGATIONS ARE MADE UPON REQUEST. ADJUSTMENTS, WHEN WARRANTED, ARE MADE ONLY AFTER COMPLETION OF AN INVESTIGATION.

IN THE EVENT SERVICE IS DISCONTINUED
WATER SERVICE MAY NOT BE RESTORED FOR 24 HOURS AFTER CUSTOMER REPORTS PAYMENT TO BILLING OFFICE – (619) 515-3500. WATER SERVICE NOT RESTORED ON THE SAME DAY AS PAYMENT IS REPORTED WILL BE RESTORED ON THE NEXT BUSINESS DAY.

CODES

A CHECK RETURN FEE WILL BE ASSESSED FOR CHECKS RETURNED BY THE BANK.

- E – ESTIMATED BILL BASED ON PRIOR USAGE
- M – METER CHANGED DURING BILLING PERIOD
- R – REGISTER CHANGED DURING BILLING PERIOD

WATER DEPARTMENT • 600 B ST., SUITE 1100 • SAN DIEGO, CA 92101-4589

(CASH PAYMENTS NOT ACCEPTED AT THIS ADDRESS)

