

San Diego Police Department - Communications Division 911 Report								
MAY 2016								
Total 911 Calls	49,385							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	37,630	2,062	1,648	4,398	1,922	1,506	219	49,385
	76.20%	4.18% [80.38%]	3.34% [83.72%]	8.91% [92.63%]	3.89% [96.52%]	3.05% [99.57%]	0.44% [100%]	100%
Avg Answer Time in seconds	9.95							
Avg Talk Time in seconds	110.01							
Busiest Day for 911	Friday	5/13/16	1,950 Calls					
Busiest Hour for 911	8-9 PM		172 Calls					
As of June 10, 2016 42 out of 100 officers have been trained in at least one administrative (non-emergency) duty.								
Total Monthly Calls	129,504							

San Diego Police Department - Communications Division 911 Report								
JUNE 2016								
Total 911 Calls	51,312							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	39,731	2,303	1,747	4,410	1,699	1,325	97	51,312
	77.43%	4.49% [81.92%]	3.40% [85.32%]	8.59% [93.91%]	3.31% [97.22%]	2.58% [99.8%]	0.19% [100%]	100%
Avg Answer Time in seconds	8.92							
Avg Talk Time in seconds	100.68							
Busiest Day for 911	Saturday	6/4/16	1,979 Calls					
Busiest Hour for 911	2-3 PM		142 Calls					
As of July 4, 2016 65 out of 100 officers have been trained in at least one administrative (non-emergency) duty.								
Total Monthly Calls	133,000							