

San Diego Police Department - Communications Division 911 Report								
MAY 2017								
Total 911 Calls	50,104							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,214	1,112	702	1,369	466	223	18	50,104
	92.24%	2.22%[94.46%]	1.40%[95.86%]	2.73%[98.59%]	0.93%[99.52%]	0.45%[99.97%]	0.04%[100%]	100%
Avg Answer Time in seconds	3.45							
Avg Talk Time in seconds	113							
Busiest Day for 911	Sat.	5/20/17	1,823					
Busiest Hour for 911	3-4pm	147						
Total Monthly Calls	102,999	911 Received 50,104	Admin Received 50,877		10-Digit Emer 2,018			

San Diego Police Department - Communications Division 911 Report								
JUNE 2017								
Total 911 Calls	50,856							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,840	1,209	700	1,426	442	220	19	50,856
	92.10%	2.38%[94.48%]	1.38%[95.86%]	2.80%[98.66%]	0.87%[99.53%]	0.43%[99.96%]	0.04%[100%]	100%
Avg Answer Time in seconds	3.42							
Avg Talk Time in seconds	112							
Busiest Day for 911	Sat.	6/17/17	1,843					
Busiest Hour for 911	3-4pm	133						
Total Monthly Calls	103,629	911 Received 50,856	Admin Received 50,744		10-Digit Emer 2,029			