

San Diego Police Department - Communications Division 911 Report								
MAY 2018								
Total 911 Calls	53,242							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,943	1,395	877	1,990	621	389	27	53,242
	90.05%	2.62%[92.67%]	1.65%[94.32%]	3.74%[98.06%]	1.17%[99.23%]	0.73%[99.96%]	0.05%[100%]	100%
Avg Answer Time in seconds	4.30							
Avg Talk Time in seconds	115							
Busiest Day for 911	Sat.	5/5/18	2,087					
Busiest Hour for 911	7-8pm							
Total Monthly Calls	100,935	911 Received 53,242	Admin Received 46,224		10-Digit Emer 1,469			

San Diego Police Department - Communications Division 911 Report								
JUNE 2018								
Total 911 Calls	54,194							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	50,254	1,290	788	1,294	376	176	16	54,194
	92.73%	2.38%[95.11%]	1.45%[96.56%]	2.39%[98.95%]	0.69%[99.64%]	0.32%[99.96%]	0.03%[99.99%]	100%
Avg Answer Time in seconds	3.38							
Avg Talk Time in seconds	113							
Busiest Day for 911	Fri.	6/1/18	2,030					
Busiest Hour for 911	4-5pm							
Total Monthly Calls	101,843	911 Received 54,194	Admin Received 46,068		10-Digit Emer 1,581			