



## **Community C.A.R.E. Event**

*(Coordinated Access to Resources & Engagement)*

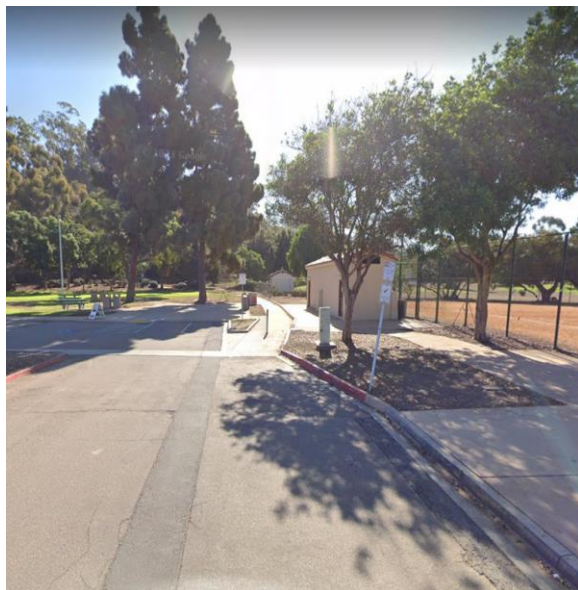
**Mission Valley/Linda Vista/Midway/Riverbed/Presidio | January 17-20, 2023**

### **Summary**

Community Coordinated Access to Resources and Engagement (C.A.R.E.) Events employ a multi-agency effort, consisting of the City of San Diego Coordinated Outreach personnel, the County of San Diego Health and Human Services, and an array of community partners to engage individuals experiencing unsheltered homelessness in identified priority areas. Field outreach teams canvas the area to engage unsheltered folks and connect them to supportive services. The event provides access to case management, health education, public benefits, mental health and substance abuse treatment, primary care referrals, and access to hygiene kits, transportation, and basic essentials.

### **Base of Operations**

The base of operations was located in Presidio Recreation Center parking lot at the intersection of Jackson St & Taylor St as a result of the flooding to Presidio Little League fields originally planned to accommodate the spacing requirements for partnering agencies and the County Live Well Mobile Unit.



### **Daily Schedule**

- 7:30am – 8:15am:  
Base of Operations set up 8:15am:  
Huddle–Stand Up to review focus areas and on-site services
- 8:30am – 1:30pm:  
Field Teams deployed to identified locations
- 8:30am – 1:30pm:  
Base of Operations with tables for Behavioral Health/Mental Health, County Benefits, Case Management-Housing Solutions, and Intake.
- 2:00 – 3:00pm:  
Teams return to the Base of Operations and assist breakdown and loading of equipment.

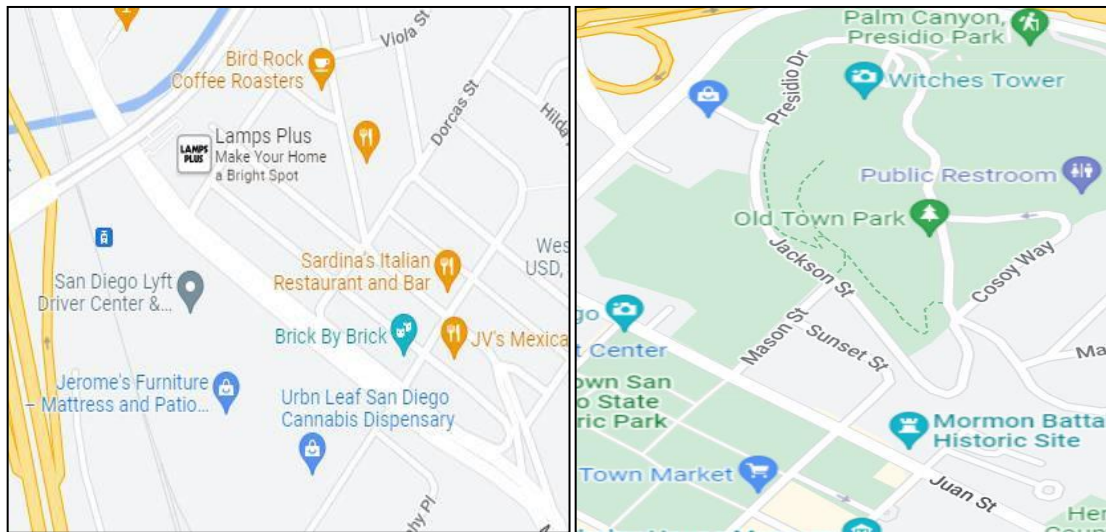
## Timeline

TASK	START DATE	END DATE
Focused Outreach Event	1/17/2023	1/20/2023
Data Collection & Evaluation	01/23/2023	02/14/2023
After Action Report		2/17/2023

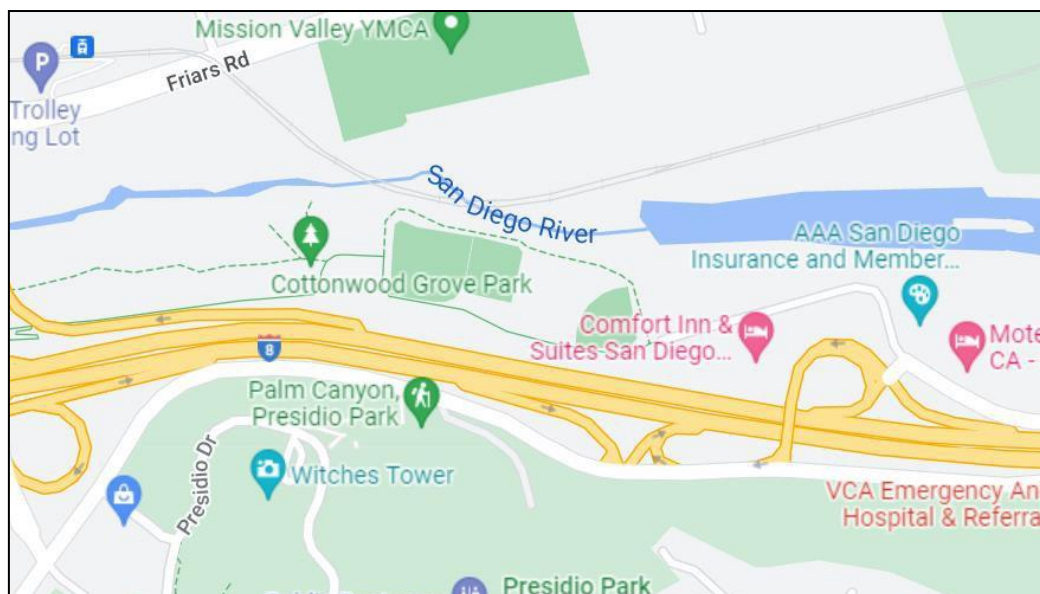
## Focus Area

Tecolote Rd & Morena Blvd

Taylor & Jackson – Presidio Area.



Hotel Circle N & S, Hotel Circle Place





## **Service Partners & On-Site Mobile Access to Resources & Service Schedule:**

<b><u>Organization</u></b>	<b><u>Service Resource</u></b>	<b>JAN 17</b>	<b>JAN 18</b>	<b>JAN 19</b>	<b>JAN 20</b>
Downtown SD Partnership	Family Reunification	X	X	X	X
San Diego Riverbed Foundation	Field Outreach Guides	X	X		
PATH - MHRT	Field Outreach - Client	X	X	X	X
PATH - RRT	Field Outreach - Client	X	X	X	X
Father Joes Village	Field Outreach	X	X	X	X
Alpha Project	Field Outreach - Client	X	X	X	X
City Net	Field Outreach - CalTrans ROW	X	X	X	X
NAMI San Diego	Case Management				
San Diego Youth Services	TAY Outreach				
HHSA (Benefits and GR)	Benefits	X	X	X	X
Rachel's Womens Center	Day Center – Women	X	X	X	
Father Joe's Village Street Health	Street Health	X	X		X
Health Care in Action	Street Medicine			X	
Project Street Vet	Veterinarian Services			X	
The Animal Pad	Pet Products/Services			X	
Courage to Call	Veteran Services	X	X	X	X
Veterans Affairs	Veteran Services		X	X	X
Family Health Center SD (FHCSO)	Healthcare for Homeless	X			X
Chenelo	Phone Distribution	X	X	X	X
MHS/turn Storage Connect	Client Storage	X	X	X	X
Salvation Army	Substance Programs			X	X
San Diego Rescue Mission	Mission Academy	X	X		
FHCSO (Harm Reduction)	Harm Reduction	X			X
El Dorado Community Center	Harm Reduction	X	X	X	X
Lived Experience Advisors	Client survey	X	X	X	X
NAMI (Social Security)	SSI - Disability Applications			X	
Third Avenue Charitable Organization( TACO)	Notary				X
TACO	Birth Certificates	X	X	X	X
District Attorney's office	Homeless Court				8-1PM
County Assessor	In State Birth Certificates				8-1PM
CA Department Motor Vehicles (DMV)	DMV - Onsite			8-1PM	8-1PM
County of San Diego	Child Support Services				8-1PM
Showers	Showers				8-1PM

## Outcomes

<b>Client Encounters**</b>	
Base of Operations Intakes	294
Unduplicated Clients Served	261
<b>County of San Diego – Office of Homeless Solutions</b>	
General Relief	43
CalFresh	30
MediCal	15
CalWorks	1
Client Encounters/Case Inquiries	124
<b>Street Health/Medicine Outreach</b>	
Health Inquiries/Screenings	56
Patient Assessments	20
<b>County of San Diego – Public Health</b>	
COVID Vaccination	5
Flu Vaccination	5
<b>County of San Diego – Homeless Court</b>	
Outstanding Court Cases	40
<b>Department of Motor Vehicles</b>	
Completed Applications	56
Requests	92
<b>Shelter Placement</b>	
Single Adult	6
Shelter Request	42
<b>On Site Case Management</b>	
Cell Phone – Wireless Access - Request	141
Veteran Services	16
Out of State Birth Certificate	3
Veterinarian Services	18
Added to the Community Que	88
Street Based Case Management Enrollments	29

\*Includes client encounters, County services, shelter placements and basic needs. Street Based Case Management enrollments are included in the total Street Outreach Client Encounters.

\*\*The 'Instances of Services' and 'Encounters' numbers may include clients that engaged more than one time throughout the week, i.e., duplicates.

\*\*\*Housing referral includes temporary, pending and enrolled status.

<b>Housing Referrals***</b>	5
Permanent Supportive Housing (PSH)	2
Veteran Affairs Supportive Housing (VASH)	2
Safe Parking	1



## **Overview**

The Community C.A.R.E. Event was planned to operate for four consecutive days in the Presidio Little League fields in partnership with community partners like the County of San Diego Health & Human Service Agency, PATH, and many others. Due to an excessive rain event January 13-16, 2023, the location was changed the day before to the Presidio Recreation Center parking lot. Prior to January 17, a multidisciplinary access point was established in a strategically identified location for unsheltered individuals to easily locate. Field outreach teams deployed into areas along the Ocean Beach Bike Path, in the San Diego River Estuary Dune Habitat and around the Presidio Park area to locate unsheltered individuals who had been impacted by the weather and share information about the resources and services available.

During the three-day effort, nearly 100 staff from 33 separate organizations provided an array of resources necessary to identify solutions to end someone's episode of homelessness. The Department of Motor Vehicles, District Attorney, Public Defender and County Assessors offices partnered with the outreach event to bring access to ID's, opportunity to deal with outstanding warrants prohibiting enrollment in services and access to other County programs. Resources included access to ongoing case management, self-sufficiency programs (like CalFresh and MediCal), primary care referrals, health education, mental health, and substance abuse help.

Efforts on Day 1 were focused in-field to locate individuals who were forced to relocate due to flooding. Individuals in this area continue to identify themselves from displaced encampments in the Sports Arena area; 24 were unsheltered persons never enrolled in the Homeless Management Information System (HMIS). Although the overall hesitancy to accept referrals to congregate shelter continues, the weather influenced about 10% of the population to request a referral. Individuals still expressed honest concern about curfew and overnight restrictions; many of whom displayed significant substance or mental health struggles.

By the event's conclusion, 56 clients completed new ID applications with the D.M.V., and 124 clients inquired with a Benefits Specialist to review self-sufficiency programs like Cal Fresh E.B.T. cards or Notice of Action letters needed to access cell phone service. Of the 141 requests submitted for Cell Phone service, approval was for 31 individuals who received a device with activated service. Third Avenue Charitable Organization (T.A.C.O.) requested 25 Birth Certificates necessary to apply for California Identification.

This area of focus in both Council District 2 and Council District 7 is supported by 6 FTE field-based outreach specialist; the Rapid Response Outreach Team provides additional support, spending approximately 5% of their time (i.e. cumulative 20 hours) each week responding to service calls provided primarily through community input. Street-based case managers assigned to the community will continue to engage individuals residing in focus areas and provide ongoing services for clients enrolled in case management services.