

San Diego Police Department - Communications Division 911 Report								
OCTOBER 2018								
Total 911 Calls	54,958							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	49,384	1,831	1,077	1,835	544	274	13	54,958
	89.86%	3.33%[93.19%]	1.96%[95.15%]	3.34%[98.49%]	0.99%[99.48%]	0.50%[99.98%]	0.02%[100%]	100%
Avg Answer Time in seconds	4.24							
Avg Talk Time in seconds	115							
Busiest Day for 911	Sat.	10/27/18	2,207					
Busiest Hour for 911	1-2pm							
Total Monthly Calls	103,746	911 Received 54,958	Admin Received 47,144	10-Digit Emer 1,644				

San Diego Police Department - Communications Division 911 Report								
NOVEMBER 2018								
Total 911 Calls	52,121							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,646	1,385	843	1,537	449	248	13	52,121
	91.41%	2.66%[94.07%]	1.62%[95.69%]	2.95%[98.64%]	0.86%[99.5%]	0.48%[99.98%]	0.02%[100%]	100%
Avg Answer Time in seconds	3.83							
Avg Talk Time in seconds	113							
Busiest Day for 911	Thur.	11/1/18	3,712					
Busiest Hour for 911	11-12pm							
Total Monthly Calls	95,597	911 Received 52,121	Admin Received 41,963	10-Digit Emer 1,513				