

THE CITY OF SAN DIEGO

DATE:	December 15, 2021
TO:	Honorable Members of the Audit Committee
FROM:	Andy Hanau, City Auditor
SUBJECT:	City Auditor Activity Report – November 2021

This report provides information on the Office of the City Auditor's activities as of November 30, 2021. This includes any audit reports issued during the month of November, the status of current audit projects, and a list of planned audits that have not yet started.

The "Target Completion Date" provided for each audit project indicates our estimate of when the audit report will be issued. However, future circumstances may delay report issuance, such as delays in receiving data for review, numerous and extensive findings that require further evaluation, and additional discussions with management to demonstrate that our audit findings are valid and recommendations for improvement are necessary.

Reports issued during November 2021:

11/10/2021

Performance Audit of Equity in Recreation Programming Equity in Recreation Programming Highlights



Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours ¹
City's Fiscal Sustainability and Financial Condition	The objective for this audit is to review the fiscal sustainability and financial condition of the City of San Diego by analyzing trends in the City's financial data over the 10-year period of FY 2011 to FY 2020.	January 2022	286	400
Real Estate Assets Department – Leasing City Property	The objectives are to (1) To evaluate whether READ's process for monitoring and transitioning expiring and holdover agreements to long term leases aligns with best practices, (2) To evaluate whether lease contracts contain best practice lease contract clauses.	January 2022	1,911	1,600

Audits in Progress – Report Writing Stage

¹ For audits carried over from Fiscal Year (FY) 2021, "Budgeted Hours" reflects the actual hours used in FY 2021 plus the budgeted hours for FY 2022.

Audits in Progress – Fieldwork Stage

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours ¹
Risk Management – Workers' Compensation	The objectives of this audit are to (1) determine whether the City has adequate internal controls to mitigate the risk of waste, fraud, and abuse in workers' compensation claims; (2) determine whether the City effectively mitigates workplace safety hazards and prevents injuries and illness; and (3) determine whether the City's procedures for cost apportionment are in line with best practices.	March 2022	856	2,000
San Diego Police Department – Management of Body Worn Cameras	The objectives are to (1) review SDPD's policies and procedures regarding body camera footage and determine if they are aligned with best practices and local, state, and federal regulations; and (2) to determine whether internal controls are in place to ensure body camera footage is properly collected, maintained, and monitored by appropriate personnel and whether the appropriate audit trail is captured when information is accessed.	April 2022	798	2,000

Audits in Progress – Planning Stage

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
IT Application Audit of the Fire Department's Emergency Response Management System	The tentative objective for this audit is to test the effectiveness of the IT general controls and IT security controls of the Fire Department's Emergency Response Management System.	TBD	139	600
Development Services Department - Code Enforcement	The tentative objective is to determine the efficiency and effectiveness of the Code Enforcement Division, including areas such as response times for various types of code enforcement cases / priorities, case outcomes, and differences in caseloads and service levels across geographic areas.	TBD	110	1,800

Other Audit Activity

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
Follow-up on Audit Report	We report the implementation status on a semi-annual follow-up report,	On-going	485	1,400
Recommendations	and we periodically issue other recommendation follow-up reports.			

Audit	Audit Objective	Target Completion Date	Audit Hours Used	Budgeted Hours
Fraud, Waste, and Abuse Hotline	City Auditor investigative staff reviews Fraud Hotline calls received and performs investigations for allegations of material fraud, waste, or abuse. Reports are issued for substantiated fraud-related allegations, and we issue a Quarterly Fraud Hotline Report with the status of activities.	On-going	1,402	2,960

FY 2022 Planned Audits Not Yet Started

Planned Audits	Estimated Audit Hours
Annual Central Stores Inventory Audit FY22	200
Annual Mission Bay Fund Audit FY 2021	300
IT Performance Audit of Fire-Safety Department's Network Security	1,000
Get It Done Application	1,800
San Diego Police Department – Vehicle Towing Process	1,800
Homeless Strategies / Housing Commission	2,200
Public Works: Engineering & Capital Projects	2,400

Audit Reports Completed During FY 2022

07/21/2021

Performance Audit of The City's Use of Cares Act Funding

07/22/2021

Performance Audit of the City's Major Building Acquisition Process

Page 6 Honorable Members of the Audit Committee December 15, 2021

09/16/2021

Agreed-Upon Procedures Report Related on Central Stores Physical Inventory - Fiscal Year 2021

10/20/2021

Performance Audit of the City's General Fund User Fees

10/21/2021

City Auditor's Quarterly Fraud Hotline Report - Q1 Fiscal Year 2022

Respectfully submitted,

Andy Hanau City Auditor

cc: Honorable Mayor Todd R. Gloria Honorable Members of the City Council Honorable City Attorney Mara Elliott Jay Goldstone, Chief Operating Officer Christiana Gauger, Chief Compliance Officer Jeff Kawar, Interim Independent Budget Analyst