

SAN DIEGO POLICE DEPARTMENT ORDER

DATE/TIME: AUGUST 18, 2020 1630 HOURS
NUMBER: OR 20-30
SUBJECT: DP 1.04, 1.55, and 1.56 Video and Policy Review
COST CENTER: 1914161111
SCOPE: ALL MEMBERS OF THE DEPARTMENT
DEPARTMENT PROCEDURE AFFECTED: D.P. 1.04, 1.55, and 1.56

Department Procedure 1.04 Use of Force has been updated with extensive changes and D.P. 1.55 De-Escalation and D.P. 1.56 Intervention Duties have been introduced as stand-alone Procedures. A Success Factors video is available to highlight some of the changes and additions within these procedures. **This video is mandatory for all sworn Department members.** The video is currently available for viewing on Success Factors. Additionally, D.P. 1.04, D.P. 1.55, D.P. 1.56, and TB 20-01 AB392 have been attached to the Success Factors training and must be read in their entirety in order to receive credit for the learning. All Department sworn members shall view this video and attached documents by ***September 14th, 2020. Success Factors captures the time stamp of your initial access and closing of the learning. Do not open any other windows while completing the learning.***

To access the video in Success Factors:

1. Please use Firefox Web Browser.
2. Enter <https://cityofsandiego.okta.com> and login with City LAN access.
3. Select “Success Factors (Production)”
4. At the first screen, check to make sure you see the word “Learning” in the upper left corner. If you see “Analytics” or “Home” in that area, click on that word and then click on “Learning” from the drop down. This will take you to the “Learning” page.
5. In the middle of the screen you will see a box with the header “Find Learning” that contains a search line which reads, “What do you want to LEARN today?” In that search box type “Use of Force, De-Escalation, and Intervention Duties Procedure Video”.
6. A list of courses will show up on your screen. Click on “Use of Force, De-Escalation, and Intervention Duties Procedure Video” and then click on “Start Course”.

7. On the next screen click on the sections for this learning. There are 5 sections total. You will need to complete them one at a time. **(A warning may appear regarding Pop-ups. Select “Options”. Then Select “Allow pop-ups for sandiego.plateau.com”)**
 - I. TB 20-01, AB392 Training Bulletin
 - II. 1.04 – Use of Force
 - III. 1.55- De-Escalation
 - IV. 1.56- Intervention Duties
 - V. UOF, De-Escalation, Intervention Duties Video

These are in blue font. Click the blue font to begin the section. At the conclusion of each section you must click “agree” at the bottom of the screen to ensure you receive credit for completing the section. You will then click “Return to Content Structure” to return to the list of sections for the learning.

8. When you click the ***UOF, De-Escalation, Intervention Duties Video*** section, the system may ask you if you want to Open or Save the application. Click “Open”. The video may take a few minutes to load before it plays automatically.
9. At the conclusion of the video you must click “Agree” at the bottom of the screen to ensure you receive credit for viewing the video. Click “Return to Content Structure” to view your completion certificate.

This video learning shall be completed by September 14th, 2020

Any questions please contact In-Service Training, Officer Josh Hodge at jhodge@pd.sandiego.gov.

Please read at squad conferences and give a copy to all personnel.