

**Portions of this document are deemed by the San Diego Police Department to be records of security procedures and are exempt from disclosure under the California Public Records Act (CPRA), Government Code Section 6254 (f).**

**SAN DIEGO POLICE DEPARTMENT  
ORDER**

**DATE/TIME:** OCTOBER 28, 2022 1545 HOURS

**NUMBER:** OR 22-30

**SUBJECT:** MOTOROLA APX8000 RADIO INFORMATIONAL VIDEO

**SCOPE:** ALL MEMBERS OF THE DEPARTMENT

**DEPARTMENT PROCEDURE AFFECTED:** None

---

In anticipation of the upcoming Department wide handheld radio exchange, a SuccessFactors video is available to highlight the basic operation and new features of the APX 8000 radio. This video is mandatory for all sworn Department members. The video is currently available for viewing on SuccessFactors. All sworn Department members shall view this video prior to receiving their new handheld radio. *Success Factors captures the time stamp of your initial access and closing of the learning. Do not open any other windows while completing the learning.*

To access the video in SuccessFactors:

1. Please use Google Chrome Web Browser.
2. Enter (**Deleted – records of security**) and login with City LAN access.
3. Select “Success Factors (Production)”
4. At the first screen, check to make sure you see the word “Learning” in the upper left corner. If you see “Analytics” or “Home” in that area, click on that word and then click on “Learning” from the drop down. This will take you to the “Learning” page.
5. In the middle of the screen you will see a box with the header “Find Learning” that contains a search line which reads, “What do you want to LEARN today?” In that search box type “Motorola APX8000 Handheld Radio”.
6. The course will show up on your screen. Click on “Motorola APX8000 Handheld Radio” and then click on “Start Course”.
7. At the conclusion, you must click “agree” at the bottom of the screen to ensure you receive credit for completing the section. You will then click “Return to Content Structure” to end the learning.

8. Then Click on “Motorola APX8000 Handheld Radio” and watch the video.
9. On the next screen click on the section for this learning. This is in blue font. Click the blue font to begin the section. At the conclusion, you must click “agree” at the bottom of the screen to ensure you receive credit for completing the section. You will then click “Return to Content Structure” to end the learning and view the completion certificate.

This learning shall be completed prior to receiving your new radio.

Any questions please contact In-Service Training, (**Deleted – records of security**).

---

Please read at squad conferences and give a copy to all personnel.