



San Diego Project Heart Beat Program Summarization of Services

PROGRAM MANAGEMENT INCLUDES:

- **Physician Medical Oversight** not required, but essential to ensure a safe and effective Public Access Defibrillation (PAD) program. The role of the Physician is to oversee all medical control aspects of the program, review all AED deployment data and incident reports, review and approve program procedures and maintain a strong relationship between the PAD program and the local emergency medical services (EMS) agency.
- A **Service Level Agreement (SLA)** will be initiated and signed by the two entities involved to establish a working relationship for the management and tracking of the AED program.
- **Twenty-four-hour AED emergency contact** service will be offered when the need arises for any situation of concern with an AED and in the case of an AED deployment incident.
- **Electronic tracking and record-keeping** of all program and AED maintenance, training, incident reporting and data collection to abide with CA State law and for quality assurance purposes. Documented maintenance of an AED program is a mandatory requirement of CA State law that governs the use and placement of AEDs within the State.
- **In-service Training (Hands-only/CPR/AED)** not a certification course. Full familiarization training for quick recognition and response to Cardiac Arrest utilizing "hands-on" mannequins to learn effective technique of chest compression delivery and use of an AED. 20 to 60 minutes in length. Minimum of 12 students. As can be scheduled by SDPHB Staff.

INCIDENT MANAGEMENT

- **On-site downloading of data collected** from your AED after an AED deployment is essential for quality assurance and the follow-up of the Cardiac Arrest victim. This information is important data that can also invaluable information to the receiving hospital and medical team of a successful rescue.
- **Swift replacement of AED electrodes** will be necessary should an incident occur or when the packaging of these electrodes is opened. *Some* AED electrodes may be replaceable by the SDPHB team.
- **AED deployment incident reports** are at times **reviewed** and scrutinized by the program **Medical Director** for your AED program safety. A SDPHB designated deployment team member will complete the reports. The reports can include:
 - San Diego Project Heart Beat Incident Report
 - EKG Data report from the AED
 - Company Information Report (if desired)
 - Fire Department/Medic report (if applicable)
- **Critical Incident Stress Defusing (CISD)** is not a requirement for your PAD program but is offered from highly skilled and trained personnel (deployment team members) to conduct a counseling session for rescuers and others involved in a stressful incident situation. This service is highly recommended for all rescuers and individuals involved. The counseling sessions help those involved with the incident to understand and process their feelings from their experience. The session most commonly will last anywhere between 30 minutes to an hour, depending on the amount of people involved and the magnitude of the incident.