

# POWER OUTAGE

## Preparation Tips

[sandiego.gov](http://sandiego.gov)



### Before An Outage Occurs

- Build or restock your emergency preparedness kit, including a flashlight, batteries, cash, and first aid supplies (*see Supply Kit suggestions on next page*).
- Keep your cell phones and any other battery powered devices charged at all times.
- Make sure you have alternative charging methods for your phone or any device that requires power. Battery-powered chargers are best for power outages.
- Add SDG&E's emergency phone number **(800) 411-SDGE (7343)** for residents and **(800) 611-SDGE (7343)** for businesses and mobile-friendly Outage Map at [www.sdge.com/safety/outages/outage-map](http://www.sdge.com/safety/outages/outage-map) to your smartphone favorites for quick access if an outage occurs.
- Review your family emergency plan to be sure your family knows what to do in the event of an emergency power outage.
- Know where the manual release lever of your electric garage door opener is located and how to operate it.
- Purchase ice or freeze water-filled plastic containers to help keep food cold during a temporary power outage.
- Keep your car's gas tank full, as gas stations rely on electricity to power their pumps. If you use your car to re-charge devices, **do NOT** keep the car running in a garage, partially enclosed space, or immediately adjacent to a home because it can lead to carbon monoxide poisoning.
- If you rely on anything that is battery-operated or power dependent like a medical device determine a back-up plan.
- Seniors should keep specialized items ready, including extra wheelchair batteries, oxygen, catheters, medication, food for service animals and any other items you might need. Keep a list of the type and

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model numbers of the medical devices you require. Be sure to make provisions for medications that require refrigeration. Make arrangements for any assistance to get to a **“cool zone”** or air-conditioned shelter.

- Create a network of neighbors, relatives, friends and co-workers to aid you in an emergency. Discuss your needs and make sure everyone knows how to operate necessary equipment. If appropriate, discuss your needs with your employer.
- For more information on assembling an Emergency Supply Kit, consider recommendations provided by the American Red Cross at <http://www.redcross.org/prepare/disaster/power-outage>.
- If you are considering purchasing a generator for your home, consult an electrician or engineer before purchasing and installing.
- Only use generators away from your home and **NEVER** run a generator inside a home or garage, or connect it to your home’s electrical system.

### HERE ARE SOME SUGGESTED EMERGENCY SUPPLY KIT ITEMS:

- SDG&E telephone number **(800) 411-SDGE (7343)** for residents and **(800) 611-SDGE (7343)** for businesses. SDG&E’s website address is [www.sdge.com](http://www.sdge.com)
- Emergency contact numbers of family, friends and neighbors
- Battery-powered radio & extra batteries
- Flashlights & extra batteries
- First-aid kit & medications
- Non-perishable food, MREs
- Hand-operated can opener
- At least one case of bottled water

