
CITY AUDITOR'S QUARTERLY FRAUD HOTLINE REPORT

Fiscal Year 2021

Quarter 4

Office of the City
Auditor

City of San Diego



August 2021

About the Fraud Hotline:

The Office of the City Auditor administers the City's Fraud Hotline program. The primary objective of the Fraud Hotline is to provide a means for a City employee or resident to confidentially report any activity or conduct—related to or involving City personnel, resources, or operations—for which he or she suspects instances of fraud, waste, or abuse.

The City's Fraud, Waste, and Abuse Hotline is operated pursuant to California Government Code §53087.6. The Statute defines fraud, waste, or abuse as "any activity by a local agency or employee that is undertaken in the performance of the employee's official duties, including activities deemed to be outside the scope of his or her employment, that is in violation of any local, state, or federal law or regulation relating to corruption, malfeasance, bribery, theft of government property, fraudulent claims, fraud, coercion, conversion, malicious prosecution, misuse of government property, or willful omission to perform duty, is economically wasteful, or involves gross misconduct."

The statute also requires that investigations conducted pursuant to its authority be confidential except to issue any report of an investigation that has been substantiated, or to release any findings resulting from a completed investigation that are deemed necessary to serve the interests of the public. In any event, the identity of the individual or individuals reporting the improper government activity, and the subject employee or employees, shall be kept confidential.

NAVEX, an independent third-party provider, accepts calls from City employees and the public at (866) 809-3500 or online at www.sandiego.gov/fraudhotline. Callers can choose to remain anonymous and all information provided via the Hotline will remain confidential. NAVEX prepares a report for each report received and sends them to the Office of the City Auditor via email notification. Reports can also be submitted directly to the Office of the City Auditor, or online by following a link labeled "Fraud, Waste, and Abuse Hotline" on the City Auditor's home page.



THE CITY OF SAN DIEGO

DATE: August 2, 2021

TO: Honorable Members of the Audit Committee

FROM: Andy Hanau, City Auditor

SUBJECT: City Auditor's Quarterly Fraud Hotline Report – Fiscal Year 2021 Quarter 4

Reports Received in the Fourth Quarter of Fiscal Year 2021

During the fourth quarter of Fiscal Year 2021 (April – June 2021), we received 70 Fraud Hotline reports. We added six new reports to be investigated by the Office of the City Auditor and presented 40 reports to the Intake and Review Committee to be referred to City Departments for investigation and resolution. We found that 24 reports were not in the purview of the Fraud Hotline and they were closed. **Table 1** on the following page summarizes the types of reports received during Fiscal Year 2021.



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TO REPORT FRAUD, WASTE, OR ABUSE, CALL OUR FRAUD HOTLINE: (866) 809-3500



Table 1:**Reports Received in Fiscal Year 2021**

City Auditor Investigations	Qtr 1	Qtr 2	Qtr 3	Qtr 4
Abuse	5	4	4	2
Fraud	1	1	1	4
Subtotal OCA Investigations	6	5	5	6
City Department Investigations				
Abuse	19	17	10	28
Conflict of Interest	1	0	0	0
Customer Relations	1	0	0	0
Discrimination	0	0	1	0
Employee Relations	1	0	0	0
Fraud	1	3	8	1
Safety and Sanitation	4	6	2	2
Substance Abuse	1	0	0	1
Waste	5	2	0	8
Subtotal Department Investigations	33	28	21	40
Total Reports Received in Purview of Fraud Hotline	39	33	26	46
Direct Referrals, Non-City Reports or Reports Not in Purview of Fraud Hotline	21	19	19	24
Total Reports Received in FY 21	60	52	45	70

Status of Hotline Reports

A total of 70 reports were filed with the Fraud Hotline between April 1, 2021 and June 30, 2021. We determined that 24 of these reports were not in the purview of the Fraud Hotline, leaving 46 reports that were added to the inventory.

In addition to the receipt of 46 new reports for investigation, 39 City-related reports remained open and unresolved at the end of the previous quarter, resulting in an active inventory of 85 reports during the fourth quarter of Fiscal Year 2021. **Table 2**, below, summarizes the Fraud Hotline activity for the fourth quarter of Fiscal Year 2021.

Of the 85 active reports in our inventory, 53 remain open and unresolved, and 32 were closed. Two City Auditor investigations were closed as substantiated, and four were closed as unsubstantiated or with no further action necessary. The allegations made in five Department investigations were found to be substantiated, four were closed with corrective action, and 17 were unsubstantiated or were otherwise resolved.

Table 2:

Status of Fraud Hotline Reports

Report Status	City Auditor Investigations	Referred to Dept.	Total City-Related	Not in Hotline's Purview	Total
Unresolved on 4/1/21	10	29	39	0	39
Received in 4 th Quarter	6	40	46	24	70
Subtotal – Active Inventory	16	69	85	24	109
Reports Closed	-6	-26	-32	-24	-56
Substantiated	-2	-5	-7	-0	-7
Corrective Action	-0	-4	-4	-0	-4
Unsubstantiated/other	-4	-17	-21	-24	-45
Unresolved on 6/30/21	10	43	53	0	53

City Auditor Investigations Summary

Table 3 summarizes the status of the 16 active City Auditor Fraud Hotline investigations during the fourth quarter of Fiscal Year 2021, including the incident type, report number, date the report was received, a general description of the report, case status, and the final resolution date.

Table 3:

Status of City Auditor Hotline Investigations

No.	Incident Type Allegation/Outcome	Report #	Received	Date	Status/Outcome	Date
1	Theft of Goods/Services	606060892501	Received	1/5/19	Substantiated	5/5/21
	An allegation of unbilled water provided to a commercial customer was investigated and determined to be substantiated. The customer was issued a bill for \$42,117 for past water consumption, a new meter was installed, and procedures were implemented to ensure future billing.					
2	Abuse	274212080301	Received	4/23/19	Substantiated	6/24/21
	<p>We investigated an allegation regarding excessive charges for board-up services after a burglary. We found that there is no City policy and no contract in place with a vendor that addresses the use of a private contractor for board-up services. As a result, business owners and residents have been required to pay for services they did not agree to. We made recommendations to give the police officers the authority to secure property when the responsible person is not available and to define the responsibilities of the police officer and property owner when these situations are encountered. In addition, contracting with a vendor would improve the City's oversight of the vendor, and ensure that board-up services are performed at agreed-upon, reasonable, and competitive rates. Management agreed to implement all three of our recommendations.</p> <p>A public report was issued on 6/24/21 and can be found on our website at:</p> <p>https://www.sandiego.gov/sites/default/files/hotline_investigation_of_board-up_services.pdf</p>					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
3	Abuse	597570582401	Received	8/12/20	Unsubstantiated	6/29/21
	An allegation related to a contract that was not processed according to City policy was investigated and determined to be unsubstantiated.					
4	Abuse	357290339701	Received	8/13/20	Unsubstantiated	6/29/21
	An allegation of waste and abuse by management related to a contract was investigated and determined to be unsubstantiated.					
5	Fraud	677511369601	Received	5/6/21	Unsubstantiated	5/28/21
	Allegations of fraud related to Small Business Relief Fund submissions was investigated and determined to be unsubstantiated.					
6	Fraud	606888392201	Received	5/10/21	Unsubstantiated	6/15/21
	An allegation of fraud in payments to a consultant was investigated and determined to be unsubstantiated.					
7	Fraud	696179688501	Received	3/4/19	Open/Unresolved	
	Allegation of fraud, waste, and abuse at a City department related to improper billing for services. Investigation suspended to avoid interference with pending litigation.					
8	Abuse	976576095401	Received	3/11/19	Open/Unresolved	
	Allegation of abuse of discretion resulting in a City Charter violation.					
9	Abuse	355963460201	Received	7/1/19	Open/Unresolved	
	Allegation of Public Records Act abuse at a City department. Investigation suspended to avoid interference with pending litigation.					
10	Abuse	353958676401	Received	2/10/20	Open/Unresolved	
	Allegation of abuse of discretion related to a safety report. Investigation suspended to avoid interference with pending litigation.					
11	Fraud	666749770401	Received	2/3/21	Open/Unresolved	
	Allegation of fraudulent billing by a City consultant.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
12	Abuse	527906131401	Received	3/22/21	Open/Unresolved	
	Allegation of abuse of discretion in the purchase of property.					
13	Fraud	427744516001	Received	5/5/21	Open/Unresolved	
	Allegation of contract fraud.					
14	Abuse	319404391801	Received	5/17/21	Open/Unresolved	
	Allegation of abuse of discretion and unfair practices related to lease revenue audits.					
15	Fraud	736670129301	Received	5/25/21	Open/Unresolved	
	Allegation of fraud in withholding and misrepresenting information in a City department's report.					
16	Abuse	515591617501	Received	6/8/21	Open/Unresolved	
	Allegation of contracting abuse by City staff.					

City Department Investigations Summary

The City Auditor, through the Intake and Review Committee, reviews the final resolution of reports investigated by the departments to ensure that the department has taken the proper actions to resolve the report. A report whose allegations cannot be substantiated can still result in the department taking corrective, proactive, or preventative measures to reinforce a policy or procedure, improve internal controls, or to improve City operations.

Table 4 below summarizes the status of the 69 active Fraud Hotline investigations conducted by the Departments during the fourth quarter of Fiscal Year 2021, including the incident type, a general description of the report, and the case status.

Table 4:

Status of Department-Investigated Fraud Hotline Reports

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Fraud	613392370201	Received	12/22/20	Substantiated	5/12/21
	An allegation that a company is taking water from a fire hydrant without a meter was investigated and determined to be substantiated. The company, and one other, were issued hydrant meters and payments were arranged.					
2	Discrimination	346713606301	Received	1/24/21	Substantiated	6/10/21
	An allegation of abuse related to discrimination at a City department was investigated and determined to be substantiated. The report was forwarded to two departments for disciplinary action on identified employees.					
3	Abuse	737255294801	Received	1/30/21	Substantiated	4/28/21
	An allegation of personal fundraising activities during City work time was investigated and determined to be substantiated. The department took corrective action with respect to the identified employees and the activities were stopped.					
4	Abuse	745729007201	Received	3/2/21	Substantiated	5/12/21
	An allegation of abuse of discretion related to open meetings laws was investigated and found to be substantiated regarding posting a meeting agenda in advance. The Department took action to discuss the corrective actions with the planning group.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
5	Abuse	306052346701	Received	5/25/21	Substantiated	6/23/21
	An allegation of a City employee working a second job without disclosing that fact was investigated and determined to be substantiated. The employee completed the outside employment disclosure form and was reminded of Administrative Regulation 95.60.					
6	Fraud	619160732201	Received	3/3/21	Corrective Action	4/14/21
	An allegation of fraud related to missing petty cash was investigated and not substantiated. However, the department took corrective action to develop a department policy and train staff regarding petty cash handling procedures.					
7	Abuse	293842586101	Received	3/30/21	Corrective Action	5/27/21
	An allegation of a City employee driving a City vehicle erratically while using a cellphone was investigated but could not be substantiated. However, the department reminded the employee of the policy regarding cellphone use while driving.					
8	Waste	892642198601	Received	5/6/21	Corrective Action	6/10/21
	An allegation of waste in not maintaining joint use park was investigated and corrective action was taken to restore the park.					
9	Abuse	705474710301	Received	5/24/21	Corrective Action	6/23/21
	An allegation of abuse of discretion in promoting an employee who had not received a timely performance evaluation was investigated and closed with corrective action to conduct a current evaluation.					
10	Abuse	227515491701	Received	7/16/20	Unsubstantiated	6/10/21
	An allegation of abuse and favoritism in promotions was investigated and determined to be unsubstantiated.					
11	Waste	302680947501	Received	10/30/20	Unsubstantiated	5/12/21
	An allegation of waste related to a real estate transaction involving undeveloped land was investigated and determined to be unsubstantiated.					
12	Abuse	667098494501	Received	1/27/21	Unsubstantiated	6/10/21
	An allegation of abuse of discretion related to a permit process was investigated and determined to be unsubstantiated.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
13	Abuse	525932837701	Received	2/24/21	Unsubstantiated	5/12/21
	An allegation of abuse of discretion related to hiring was investigated and determined to be unsubstantiated.					
14	Fraud	398352589601	Received	3/1/21	Unsubstantiated	4/14/21
	An allegation of false reports by the City regarding environmental best-practices certification reports was investigated and determined to be unsubstantiated.					
15	Abuse	992363765801	Received	3/6/21	Unsubstantiated	4/14/21
	An allegation of abuse of discretion in purchasing equipment with Cares Act funding was investigated and determined to be unsubstantiated.					
16	Safety and Sanitation	666352115801	Received	3/24/21	Unsubstantiated	5/12/21
	An allegation regarding a City department failing to follow COVID health guidelines was investigated and determined to be unsubstantiated.					
17	Abuse	221206319401	Received	3/24/21	Unsubstantiated	6/10/21
	An allegation of abuse of discretion in not fulfilling multiple PRA requests was investigated and determined to be unsubstantiated.					
18	Safety and Sanitation	385014190401	Received	3/26/21	Unsubstantiated	5/12/21
	An allegation of a City department improperly charging a customer to replace a container damaged by the department was investigated and determined to be unsubstantiated.					
19	Abuse	705980239901	Received	4/8/21	Unsubstantiated	4/28/21
	An allegation of abuse of medical leave was investigated and determined to be unsubstantiated.					
20	Abuse	911523180201	Received	4/12/21	Unsubstantiated	5/12/21
	An allegation of abuse of discretion in hiring and promoting employees was investigated and determined to be unsubstantiated.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
21	Fraud	543373346501	Received	4/12/21	Unsubstantiated	4/28/21
	An allegation of potential fraudulent scam related to fire alarm testing and inspections was investigated and determined to be unsubstantiated.					
22	Abuse	333879014501	Received	4/19/21	Unsubstantiated	6/23/21
	An allegation of abuse of discretion in promoting employees was investigated and determined to be unsubstantiated.					
23	Abuse	338956480201	Received	4/28/21	Unsubstantiated	5/27/21
	An allegation of abuse related to the processing of parking citation appeals was investigated and determined to be unsubstantiated.					
24	Abuse	511703456901	Received	4/29/21	Unsubstantiated	6/23/21
	An allegation of abuse of discretion in hiring at a City department was investigated and determined to be unsubstantiated.					
25	Waste	862540752301	Received	5/25/21	Unsubstantiated	6/10/21
	An allegation of waste of energy for a boiler running 24/7 was investigated and determined to be unsubstantiated.					
26	Abuse	322833826201	Received	6/3/21	Unsubstantiated	6/23/21
	An allegation of abuse because a City dam has not been inspected and repaired was investigated and determined to be unsubstantiated. Annual inspections have been occurring by both City and State authorities.					
27	Abuse	277610519401	Received	2/14/20	Open/Unresolved	
	Allegation regarding abuse of discretion related to confined space pay.					
28	Abuse	553609922301	Received	5/26/20	Open/Unresolved	
	Allegation of abuse of authority by management.					
29	Abuse	358549969501	Received	6/3/20	Open/Unresolved	
	Allegation of abuse related to overtime use.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
30	Abuse	756657750701	Received	7/16/20	Open/Unresolved	
	Allegation that the City is operating smart streetlights without a contract in place.					
31	Employee Relations	784114634601	Received	8/20/20	Open/Unresolved	
	Allegation regarding inappropriate employee relations between managers at a City department.					
32	Abuse	721896077501	Received	9/15/20	Open/Unresolved	
	Allegation of abuse of discretion related to City management providing free drinking water to City employees.					
33	Safety and Sanitation	694445475301	Received	9/25/20	Open/Unresolved	
	Allegation regarding unfair social distancing policy enforcement at a City department.					
34	Abuse	209266673401	Received	10/27/20	Open/Unresolved	
	Allegation of abuse of authority by management.					
35	Fraud	256083519601	Received	12/16/20	Open/Unresolved	
	Allegation of medical leave fraud.					
36	Fraud	928460223201	Received	1/14/21	Open/Unresolved	
	Allegation of workers compensation fraud.					
37	Fraud	950146516401	Received	1/21/21	Open/Unresolved	
	Allegation of industrial leave fraud.					
38	Fraud	664581415701	Received	1/22/21	Open/Unresolved	
	Allegation of outside employment fraud by a City employee.					
39	Fraud	852078053501	Received	1/26/21	Open/Unresolved	
	Allegation of workers' compensation fraud.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
40	Abuse	964774482201	Received	2/10/21	Open/Unresolved	
	Allegation of abuse of discretion in a contracting process.					
41	Abuse	312288972401	Received	4/2/21	Open/Unresolved	
	Allegation of unlicensed sidewalk vendors operating without effective enforcement of existing regulations.					
42	Abuse	746036542701	Received	4/6/21	Open/Unresolved	
	Allegation of abusive behavior towards staff.					
43	Abuse	411593046701	Received	4/6/21	Open/Unresolved	
	Allegation of abuse of medical leave.					
44	Waste	390267549301	Received	4/6/21	Open/Unresolved	
	Allegation of waste of City equipment.					
45	Abuse	259441651701	Received	4/8/21	Open/Unresolved	
	Allegation of a homeowner running a business in a residential zone.					
46	Waste	747643032701	Received	4/14/21	Open/Unresolved	
	Allegation of waste due to Code Enforcement fees not recovering the cost of operation.					
47	Waste	575916025701	Received	4/15/21	Open/Unresolved	
	Allegation of waste related to personal use of City vehicles.					
48	Abuse	461511898301	Received	4/29/21	Open/Unresolved	
	Allegation of Code violations by a business.					
49	Abuse	742550838701	Received	4/29/21	Open/Unresolved	
	Allegation of abuse of sick leave by a City employee.					
50	Abuse	379445003701	Received	5/4/21	Open/Unresolved	
	Allegation of abuse of leave by a City employee.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
51	Substance Abuse	821113395501	Received	5/4/21	Open/Unresolved	
	Allegation of substance abuse by a City employee.					
52	Waste	285544966001	Received	5/18/21	Open/Unresolved	
	Allegation of waste of City resources in management of a City department.					
53	Abuse	363675075201	Received	5/20/21	Open/Unresolved	
	Allegation of favoritism by management.					
54	Abuse	347487679901	Received	5/24/21	Open/Unresolved	
	Allegation of abuse of discretion in approving contract changes.					
55	Abuse	713692645601	Received	5/25/21	Open/Unresolved	
	Allegation of abuse of discretion by department management.					
56	Abuse	469958695901	Received	6/2/21	Open/Unresolved	
	Allegation of an employee not performing job duties.					
57	Waste	268642913001	Received	6/3/21	Open/Unresolved	
	Allegation of waste of energy related to a sewer pump that is not being maintained.					
58	Abuse	345453373701	Received	6/3/21	Open/Unresolved	
	Allegation of micro-plastic pollution in storm drains.					
59	Abuse	360809172001	Received	6/3/21	Open/Unresolved	
	Allegation of clogged storm drain and sanitation issues.					
60	Safety and Sanitation	434853736701	Received	6/7/21	Open/Unresolved	
	Allegation of safety concerns at a private residence.					
61	Abuse	309441825501	Received	6/8/21	Open/Unresolved	
	Allegation of unchecked erosion from a storm drain.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
62	Abuse	924184806601	Received	6/10/21	Open/Unresolved	
	Allegation of abuse of discretion by management in requiring training for department.					
63	Abuse	747758904201	Received	6/11/21	Open/Unresolved	
	Allegation of unfair treatment of a utility customer.					
64	Abuse	632602702001	Received	6/14/21	Open/Unresolved	
	Allegation of a City department not researching and attempting to contact unclaimed money recipients.					
65	Abuse	488790515501	Received	6/16/21	Open/Unresolved	
	Allegation of abusive billing practices related to a utility customer.					
66	Waste	254563671601	Received	6/21/21	Open/Unresolved	
	Allegation of waste related to grant funds.					
67	Abuse	517168977101	Received	6/23/21	Open/Unresolved	
	Allegation of abusive behavior towards a coworker.					
68	Safety and Sanitation	221552488301	Received	6/25/21	Open/Unresolved	
	Allegation of intolerable working conditions due to air conditioning not working properly.					
69	Abuse	625199160501	Received	6/28/21	Open/Unresolved	
	Allegation of abuse related to a parking citation.					

Not in Purview Reports Summary

Table 5, below, summarizes the results of the 24 Fraud Hotline reports that were received during the fourth quarter of Fiscal Year 2021, but were determined to be not within the purview of the Fraud Hotline and were closed.

Table 5:

Status of Not in Purview Fraud Hotline Reports

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
1	Fraud	845917730801	Received	4/2/21	No Further Action Necessary	4/5/21
	An allegation of online sales fraud was not in the purview of the City's Fraud Hotline. The reporter was referred to the appropriate agency.					
2	Fraud	660288866901	Received	4/2/21	No Further Action Necessary	4/5/21
	Duplicate of 845917730801.					
3	Fraud	299234447401	Received	4/2/21	No Further Action Necessary	4/5/21
	An allegation of a phone scam was not in the purview of the City's Fraud Hotline. The reporter was provided with referral information.					
4	Safety and Sanitation	901688472801	Received	4/5/21	No Further Action Necessary	4/5/21
	An allegation was not in the purview of the City's Fraud Hotline. The information was referred to the appropriate agency for resolution.					
5	Waste	951014139001	Received	4/6/21	No Further Action Necessary	4/14/21
	Duplicate of 390267549301.					
6	Abuse	242972266201	Received	4/8/21	No Further Action Necessary	4/14/21
	Duplicate of 837837079601.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
7	Abuse	593231369401	Received	4/8/21	No Further Action Necessary	4/14/21
	Duplicate of 837837079601.					
8	Abuse	837837079601	Received	4/8/21	No Further Action Necessary	5/27/21
	An allegation of discrimination and restricted access to bathrooms lacked sufficient information to permit an investigation, no response to our request for details was received in over 30 days, per our procedures the report was closed with no further action.					
9	Fraud	897068965701	Received	4/17/21	No Further Action Necessary	4/19/21
	An allegation of a business owner engaged in Medicare fraud was not in the purview of the City's Fraud Hotline. The information was referred to the appropriate agency for review and possible investigation.					
10	Abuse	461274587701	Received	4/19/21	No Further Action Necessary	4/29/21
	Duplicate of 333879014501.					
11	Abuse	427706387701	Received	4/20/21	No Further Action Necessary	4/28/21
	An allegation of wrongful termination and discrimination by a non-City employee was received and reviewed. The Fraud Hotline reporter was notified that the report would be closed based on the review and the reporter's wishes.					
12	Miscellaneous	358186215801	Received	4/27/21	No Further Action Necessary	4/28/21
	An allegation regarding non-City individuals in a different jurisdiction was not in the purview of the City's Fraud Hotline. The reporter was notified of reporting options.					
13	Fraud	535843530401	Received	5/20/21	No Further Action Necessary	5/24/21
	An allegation of bank fraud was not in the purview of the City's Fraud Hotline. The reporter was notified and the case was closed.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
14	Abuse	837850935701	Received	5/20/21	No Further Action Necessary	6/20/21
	An allegation of discrimination and abusive behavior by managers lacked sufficient information to permit an investigation. No response to our request for additional information was received in over 30 days. Therefore, per our procedures the report was closed.					
15	Abuse	621648315401	Received	5/24/21	No Further Action Necessary	5/27/21
	Duplicate of 285544966001.					
16	Discrimination	594597484801	Received	5/27/21	No Further Action Necessary	6/30/21
	An allegation of discrimination by management lacked sufficient information to allow an investigation. No response to our request for additional information was received in over 30 days. Per our procedures, the report was closed with no further action.					
17	Abuse	677842043301	Received	5/30/21	No Further Action Necessary	6/10/21
	Duplicate of 746036542701.					
18	Abuse	556574634101	Received	6/1/21	No Further Action Necessary	6/30/21
	An allegation of abuse of discretion in assigning overtime lacked sufficient information to permit an investigation. No response to our request for details was received in over 30 days. Per our procedure, the report was closed with no further action necessary.					
19	Abuse	557771088901	Received	6/1/21	No Further Action Necessary	6/1/21
	Duplicate of 398352589601.					

No.	Incident Type	Report #	Received	Date	Status/Outcome	Date
20	Abuse	668425577701	Received	6/2/21	No Further Action Necessary	6/10/21
	An allegation of abuse of discretion regarding the disclosure of lease costs was reviewed by the Fraud Hotline Intake and Review committee and closed with no further action because there was no allegation of fraud, waste, or abuse made.					
21	Fraud	950704933501	Received	6/9/21	No Further Action Necessary	6/9/21
	An allegation of an unlicensed business committing fraud on the internet was not in the purview of the City's Fraud Hotline. The reporter was notified and the case was closed.					
22	Miscellaneous	399466066301	Received	6/14/21	No Further Action Necessary	6/14/21
	A report of criminal activity was not in the purview of the Fraud Hotline and was referred to Law Enforcement for investigation.					
23	Abuse	482703203301	Received	6/24/21	No Further Action Necessary	6/24/21
	Duplicate of 964774482201.					
24	Abuse	864117545901	Received	6/27/21	No Further Action Necessary	6/28/21
	Duplicate of 517168977101.					

Conclusion

The Office of the City Auditor is dedicated to ensuring that all reported claims of fraud, waste, and abuse related to City operations are investigated and properly resolved.

In Fiscal Year 2021, we have applied approximately 3,722 hours administering the Fraud Hotline, coordinating Intake and Review Committee activities, and investigating Fraud Hotline reports. A total of 2,960 hours was budgeted for the year.

I will be prepared to discuss this report at the next available Audit Committee meeting.

Respectfully submitted,



Andy Hanau
City Auditor

cc: Honorable Mayor Todd Gloria
Honorable Members of the City Council
Honorable Mara Elliott, City Attorney
Jay Goldstone, Chief Operating Officer
Andrea Tevlin, Independent Budget Analyst
