

APPLICATION FOR REFUSE AND RECYCLING COLLECTION SERVICE

Instructions:

1. READ ALL information and eligibility criteria before you complete the Application for Service. If you have any questions contact Customer Services at **(858) 694-7000**.
2. Determine if your property meets all criteria for City provided collection services.
3. Applications **must** be submitted by the owner of the property requesting collection services.
4. Requests for American's With Disabilities Act assisted collection services also require the completion of a "Request for Disabilities Accommodation" form and a doctor's statement.
5. COMPLETE the entire application – please print or type.

6. MAIL TO:

City of San Diego
Environmental Services Department
Attn: Customer Services
9601 Ridgehaven Court
San Diego, CA 92123-1636

or

FAX TO:

City of San Diego
Environmental Services Department
Attn: Customer Services
(858) 492-5068

or

EMAIL to: trash@sandiego.gov

The criteria for qualification for City-provided refuse and recycling collection services are as follows:

1. The residential property must be located entirely within the City of San Diego.
2. The residential property must be located on a dedicated public street with *Reasonable Access* to a City designated collection point safely accessible by City collection vehicles with adequate space for the proper placement and separation of all waste containers for collection without creating unsafe conditions. *Reasonable Access*, as defined by the City's Waste Management Regulation (WMR R-009-10), means the residential facility is located immediately adjacent and contiguous to a designated collection point at the curb line of a dedicated public right-of-way which is directly accessible from the residential facility property and does not require moving the collection container across a private street, private alley, private communal driveway, or other private property aside from the residential facility property.
3. The residential property must have adequate on-site storage space for all waste containers needed to contain the amount of refuse, recyclables and yard waste accumulated between collection intervals that are not visible from the street.
4. Containers must be placed at the collection point between 6 pm of the day prior and 6 am of the collection day. Containers must be removed from the street by 6 pm of the collection day.

5. Requests for services for a multi-family residential facility must be for the entire complex, not an individual unit and must be made by the owner or property manager. All units in the complex must be eligible to receive City services for any unit to receive City collection services.
6. The City is not accepting further applications to provide refuse collection services to small businesses, commercial properties or residential facilities within planned unit developments with private streets.

General Information:

1. California law requires all waste generators, residences and businesses, to provide for at least once a week refuse collection and to separate recyclables out of the waste stream. The City provides one time per week refuse collection and bi-weekly recyclables collection to eligible properties.
2. Waste generators not eligible for City-provided collection services must subscribe to collection services from a City franchised waste hauler. A list of franchised haulers is provided in the Environmental Services Department page on the City's website.
3. The City will provide the initial automated containers for refuse, recyclable materials and yard waste (if automated collection is provided) to a new residential facility for its initial occupancy. All other residences must use City provided or approved automated refuse containers provided at their own expense. City provided refuse containers are \$70. There is no fee for recycling containers. All containers are subject to a delivery fee of \$25 for each container. To avoid delivery fees, containers may be picked up between 8 am and 4 pm, Monday through Friday at the Environmental Services Department Yard at 8353 Miramar Place, San Diego, CA 92121.
4. The City provides assisted special collection assistance for residents who are physically challenged to assist with moving refuse and recycling containers from the storage location to the designated collection point. A separate "Request for Disabilities Accommodation" form completed by a medical provider must be submitted to determine eligibility to receive this service.
5. Applications for City-provided refuse and recyclables collection services will be reviewed to determine if the property is eligible under the criteria in the San Diego Municipal Code and City Waste Management Regulations. You will be notified of the determination of eligibility and a collection start date as soon as the evaluation is completed.

*NOTE: The City may provide **temporary** manual collection service during the application review process. Extension of manual service does not imply or warrant approval of eligibility for City collection services. City collection will be terminated if site is determined not eligible for city service.*

6. If this is a request to transfer from private collection to City-provided collection services, do not cancel your current service until you have received confirmation of eligibility for City collection services and have received a collection start date.
7. If you have any questions regarding City-provided refuse and recyclables collection services or how to fill out the APPLICATION FOR REFUSE AND RECYCLING COLLECTION SERVICE, contact Customer Services at 858-694-7000.



APPLICATION FOR REFUSE AND RECYCLING COLLECTION SERVICES

CUSTOMER/SERVICE LOCATION INFORMATION

• Please Print Clearly/Legibly •

Service Address: _____ (For Apts/Condos- List All Addresses on Page 4)
 City: _____ Zip: _____ Nearest Cross Street: _____
 Assessor's Parcel # (10-digit): _____ (From Property Tax Bill or deed)
 Contact/Applicant Name: _____
 Mailing address (if different from service address): _____
 City: _____ Zip: _____ Phone#: (____) _____
 Email: _____ Current Service Provider (if applicable): _____

REQUEST TYPE

- A. New Service (New Construction or request to transfer service from private hauler to City of San Diego)
 B. Existing Customer (*check one*) - Additional Container - or- Replace Damaged or Missing Containers
 C. ADA Assisted Collection Service Requested – *Form Required "Request for Disabilities Accommodation"*

BUILDING TYPE

A. Single Family Residence

- Existing Single Family Residence:
 Owner Occupied or Rental

 Newly Constructed Single Family Residence
 - Initial Occupancy

B. Multi-Family Residence (Apartment or Condo)

- Existing Multi-Family (*list # of units of each size below*):
 # 1BR_____ # 2 BR_____ # 3BR_____ #4Br _____

 Newly Constructed Multi-Family (Initial Occupancy): (*list # of units of each size below*):
 # 1BR_____ # 2 BR_____ # 3BR_____ #4Br _____

CONTAINER TYPE & QUANTITY REQUESTED

Refuse (Black) Container	Recycling (Blue) Container	*Yard Waste (Green) Container
96 Gallon: _____	96 Gallon: _____	96 Gallon: _____
64 Gallon: _____	64 Gallon: _____	64 Gallon: _____

*Note: *Yard Waste containers provided only in areas receiving automated yard waste collection.*

OWNER CERTIFICATION

I certify that I am the owner of the property at the address requesting City refuse and recycling collection services, and to the best of my knowledge the property is eligible to receive City provided refuse and recycling collection services.

Owner's Signature: _____ Date: _____
 Printed Name: _____ Phone #: _____

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List the Individual Street Address for Each Apartment/Condo Unit		
	Service Address	Unit #
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