

# 2015 City of San Diego Resident Survey *District 1 Crosstabular Data*

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**Submitted to the City of San Diego, CA**

**by:**

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**February 2016**



**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:**

|   |            |           |       |
|---|------------|-----------|-------|
| N=2478  | District   |           | Total |
|   | Other      |           |       |
|   | District 1 | Districts |       |
| <u>Q1 RATINGS FOR THE CITY 1 As a place to live</u> |            |           |       |
| Excellent   | 48.9%      | 47.1%     | 47.3% |
| Good  | 41.2%      | 38.3%     | 38.6% |
| Fair  | 5.5%       | 10.8%     | 10.2% |
| Poor  | 2.2%       | 1.7%      | 1.7%  |
| Very Poor   | 1.8%       | 1.2%      | 1.3%  |
| Don't Know  | 0.4%       | 0.9%      | 0.8%  |

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:**

|   |            |           |       |
|---|------------|-----------|-------|
| N=2478  | District   |           | Total |
|   | Other      |           |       |
|   | District 1 | Districts |       |
| <u>Q1 RATINGS FOR THE CITY 2 As a place to raise a family</u> |            |           |       |
| Excellent   | 31.0%      | 28.7%     | 28.9% |
| Good  | 46.7%      | 41.0%     | 41.6% |
| Fair  | 9.5%       | 16.9%     | 16.1% |
| Poor  | 3.3%       | 4.4%      | 4.3%  |
| Very Poor   | 2.6%       | 2.3%      | 2.3%  |
| Don't Know  | 6.9%       | 6.8%      | 6.8%  |

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q1 RATINGS FOR THE CITY 3 As a place to retire</u> |            |                 |       |
| Excellent   | 25.5%      | 24.8%           | 24.9% |
| Good  | 34.3%      | 25.5%           | 26.5% |
| Fair  | 20.1%      | 24.5%           | 24.0% |
| Poor  | 7.3%       | 11.8%           | 11.3% |
| Very Poor   | 3.6%       | 6.5%            | 6.2%  |
| Don't Know  | 9.1%       | 6.9%            | 7.1%  |

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q1 RATINGS FOR THE CITY 4 As a place to start a business</u> |            |                 |       |
| Excellent   | 8.8%       | 11.2%           | 10.9% |
| Good  | 19.3%      | 20.6%           | 20.5% |
| Fair  | 25.5%      | 27.2%           | 27.0% |
| Poor  | 7.7%       | 12.4%           | 11.9% |
| Very Poor   | 11.3%      | 8.1%            | 8.5%  |
| Don't Know  | 27.4%      | 20.4%           | 21.2% |

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q1 RATINGS FOR THE CITY 5 As a place to start a career</u> |            |                 |       |
| Excellent   | 10.2%      | 16.4%           | 15.7% |
| Good  | 33.6%      | 31.7%           | 31.9% |
| Fair  | 30.7%      | 28.6%           | 28.8% |
| Poor  | 12.8%      | 10.4%           | 10.7% |
| Very Poor   | 4.7%       | 5.6%            | 5.5%  |
| Don't Know  | 8.0%       | 7.4%            | 7.5%  |

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q1 RATINGS FOR THE CITY 6 As a place to work</u> |            |                 |       |
| Excellent   | 16.8%      | 22.2%           | 21.6% |
| Good  | 43.8%      | 40.2%           | 40.6% |
| Fair  | 27.0%      | 24.5%           | 24.8% |
| Poor  | 4.4%       | 6.8%            | 6.5%  |
| Very Poor   | 3.3%       | 3.4%            | 3.4%  |
| Don't Know  | 4.7%       | 2.9%            | 3.1%  |

**EXCLUDING DON'T KNOWS**

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q1 RATINGS FOR THE CITY 1 As a place to live</u> |            |                 |       |
| Excellent   | 49.1%      | 47.5%           | 47.7% |
| Good  | 41.4%      | 38.6%           | 38.9% |
| Fair  | 5.5%       | 10.9%           | 10.3% |
| Poor  | 2.2%       | 1.7%            | 1.8%  |
| Very Poor   | 1.8%       | 1.2%            | 1.3%  |

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q1 RATINGS FOR THE CITY 2 As a place to raise a family</u> |            |                 |       |
| Excellent   | 33.3%      | 30.8%           | 31.0% |
| Good  | 50.2%      | 43.9%           | 44.6% |
| Fair  | 10.2%      | 18.1%           | 17.2% |
| Poor  | 3.5%       | 4.8%            | 4.6%  |
| Very Poor   | 2.7%       | 2.4%            | 2.5%  |

**EXCLUDING DON'T KNOWS**

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)**

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q1 RATINGS FOR THE CITY 3 As a place to retire</u> |            |                 |       |
| Excellent   | 28.1%      | 26.6%           | 26.8% |
| Good  | 37.8%      | 27.4%           | 28.6% |
| Fair  | 22.1%      | 26.3%           | 25.8% |
| Poor  | 8.0%       | 12.7%           | 12.2% |
| Very Poor   | 4.0%       | 7.0%            | 6.7%  |

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)**

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q1 RATINGS FOR THE CITY 4 As a place to start a business</u> |            |                 |       |
| Excellent   | 12.1%      | 14.1%           | 13.9% |
| Good  | 26.6%      | 25.9%           | 26.0% |
| Fair  | 35.2%      | 34.2%           | 34.3% |
| Poor  | 10.6%      | 15.6%           | 15.1% |
| Very Poor   | 15.6%      | 10.2%           | 10.8% |

**EXCLUDING DON'T KNOWS**

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |           | Total |
|---|------------|-----------|-------|
|   |            | Other     |       |
|   | District 1 | Districts |       |
| <u>Q1 RATINGS FOR THE CITY 5 As a place to start a career</u> |            |           |       |
| Excellent   | 11.1%      | 17.7%     | 17.0% |
| Good  | 36.5%      | 34.2%     | 34.5% |
| Fair  | 33.3%      | 30.9%     | 31.1% |
| Poor  | 13.9%      | 11.2%     | 11.5% |
| Very Poor   | 5.2%       | 6.0%      | 5.9%  |

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |           | Total |
|---|------------|-----------|-------|
|   |            | Other     |       |
|   | District 1 | Districts |       |
| <u>Q1 RATINGS FOR THE CITY 6 As a place to work</u> |            |           |       |
| Excellent   | 17.6%      | 22.8%     | 22.3% |
| Good  | 46.0%      | 41.4%     | 41.9% |
| Fair  | 28.4%      | 25.3%     | 25.6% |
| Poor  | 4.6%       | 7.0%      | 6.7%  |
| Very Poor   | 3.4%       | 3.5%      | 3.5%  |

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:**

|  |            |           |       |
|--|------------|-----------|-------|
| N=2478   | District   |           | Total |
|  |            | Other     |       |
|  | District 1 | Districts |       |
| <b><u>Q2 PERCEPTIONS 1 Feeling of safety in the City</u></b> |            |           |       |
| Very Satisfied   | 20.8%      | 15.7%     | 16.2% |
| Satisfied  | 60.6%      | 53.0%     | 53.9% |
| Neutral  | 12.8%      | 20.5%     | 19.7% |
| Dissatisfied   | 4.4%       | 7.9%      | 7.5%  |
| Very Dissatisfied  | 0.7%       | 2.2%      | 2.1%  |
| Don't Know   | 0.7%       | 0.6%      | 0.6%  |

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:**

|   |            |           |       |
|---|------------|-----------|-------|
| N=2478  | District   |           | Total |
|   |            | Other     |       |
|   | District 1 | Districts |       |
| <b><u>Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood</u></b> |            |           |       |
| Very Satisfied  | 47.1%      | 26.4%     | 28.7% |
| Satisfied   | 43.4%      | 44.1%     | 44.0% |
| Neutral   | 5.1%       | 14.2%     | 13.2% |
| Dissatisfied  | 1.8%       | 9.8%      | 9.0%  |
| Very Dissatisfied   | 2.6%       | 4.6%      | 4.4%  |
| Don't Know  | 0.0%       | 0.9%      | 0.8%  |



**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q2 PERCEPTIONS 3 Financial stability of the City government**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 5.8%  | 5.2%  | 5.3%  |
| Satisfied         | 26.6% | 27.8% | 27.6% |
| Neutral           | 33.9% | 31.1% | 31.4% |
| Dissatisfied      | 18.2% | 20.1% | 19.9% |
| Very Dissatisfied | 7.3%  | 9.0%  | 8.8%  |
| Don't Know        | 8.0%  | 6.8%  | 6.9%  |

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q2 PERCEPTIONS 4 Quality of life in the City**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 24.5% | 24.3% | 24.3% |
| Satisfied         | 50.4% | 44.5% | 45.2% |
| Neutral           | 17.5% | 18.8% | 18.6% |
| Dissatisfied      | 6.9%  | 8.3%  | 8.1%  |
| Very Dissatisfied | 0.7%  | 2.7%  | 2.5%  |
| Don't Know        | 0.0%  | 1.5%  | 1.3%  |

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:**

| N=2478  | District   |           | Total |
|---|------------|-----------|-------|
|   | District 1 | Other     |       |
|   |            | Districts |       |
| <u>Q2 PERCEPTIONS 5 Quality of life in the City</u> |            |           |       |
| Very Satisfied                                      | 23.7%      | 21.3%     | 21.5% |
| Satisfied   | 51.5%      | 47.9%     | 48.3% |
| Neutral   | 17.2%      | 17.7%     | 17.7% |
| Dissatisfied  | 5.1%       | 9.5%      | 9.0%  |
| Very Dissatisfied                                   | 2.2%       | 2.9%      | 2.8%  |
| Don't Know  | 0.4%       | 0.7%      | 0.6%  |

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:**

| N=2478   | District   |           | Total |
|--|------------|-----------|-------|
|  | District 1 | Other     |       |
|  |            | Districts |       |
| <u>Q2 PERCEPTIONS 6 Quality of services provided by the City</u> |            |           |       |
| Very Satisfied   | 10.6%      | 9.8%      | 9.9%  |
| Satisfied  | 37.2%      | 35.7%     | 35.9% |
| Neutral  | 29.2%      | 27.0%     | 27.2% |
| Dissatisfied   | 14.6%      | 17.2%     | 16.9% |
| Very Dissatisfied  | 8.0%       | 8.5%      | 8.4%  |
| Don't Know   | 0.4%       | 1.9%      | 1.7%  |

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees |            |                 |       |
| Very Satisfied   | 7.7%       | 6.1%            | 6.3%  |
| Satisfied  | 31.4%      | 25.5%           | 26.2% |
| Neutral  | 32.1%      | 29.2%           | 29.5% |
| Dissatisfied   | 13.5%      | 21.7%           | 20.8% |
| Very Dissatisfied  | 13.5%      | 14.6%           | 14.5% |
| Don't Know   | 1.8%       | 2.8%            | 2.7%  |

**EXCLUDING DON'T KNOWS****Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q2 PERCEPTIONS 1 Feeling of safety in the City</u> |            |                 |       |
| Very Satisfied  | 21.0%      | 15.8%           | 16.3% |
| Satisfied   | 61.0%      | 53.4%           | 54.2% |
| Neutral   | 12.9%      | 20.6%           | 19.8% |
| Dissatisfied  | 4.4%       | 8.0%            | 7.6%  |
| Very Dissatisfied                                     | 0.7%       | 2.2%            | 2.1%  |

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood</u> |            |                 |       |
| Very Satisfied   | 47.1%      | 26.6%           | 28.9% |
| Satisfied  | 43.4%      | 44.4%           | 44.3% |
| Neutral  | 5.1%       | 14.3%           | 13.3% |
| Dissatisfied   | 1.8%       | 9.9%            | 9.0%  |
| Very Dissatisfied  | 2.6%       | 4.7%            | 4.4%  |

**EXCLUDING DON'T KNOWS****Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q2 PERCEPTIONS 3 Financial stability of the City government</u> |            |                 |       |
| Very Satisfied   | 6.3%       | 5.6%            | 5.7%  |
| Satisfied  | 29.0%      | 29.8%           | 29.7% |
| Neutral  | 36.9%      | 33.4%           | 33.8% |
| Dissatisfied   | 19.8%      | 21.6%           | 21.4% |
| Very Dissatisfied  | 7.9%       | 9.6%            | 9.4%  |

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q2 PERCEPTIONS 4 Quality of life in the City</u> |            |                 |       |
| Very Satisfied                                      | 24.5%      | 24.6%           | 24.6% |
| Satisfied   | 50.4%      | 45.2%           | 45.7% |
| Neutral   | 17.5%      | 19.1%           | 18.9% |
| Dissatisfied  | 6.9%       | 8.4%            | 8.2%  |
| Very Dissatisfied                                   | 0.7%       | 2.8%            | 2.5%  |

**EXCLUDING DON'T KNOWS****Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q2 PERCEPTIONS 5 Quality of life in the City</u> |            |                 |       |
| Very Satisfied                                      | 23.8%      | 21.4%           | 21.7% |
| Satisfied   | 51.6%      | 48.2%           | 48.6% |
| Neutral   | 17.2%      | 17.9%           | 17.8% |
| Dissatisfied  | 5.1%       | 9.6%            | 9.1%  |
| Very Dissatisfied                                   | 2.2%       | 2.9%            | 2.8%  |

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |           | Total |
|--|------------|-----------|-------|
|  |            | Other     |       |
|  | District 1 | Districts |       |
| <u>Q2 PERCEPTIONS 6 Quality of services provided by the City</u> |            |           |       |
| Very Satisfied   | 10.6%      | 10.0%     | 10.1% |
| Satisfied  | 37.4%      | 36.4%     | 36.5% |
| Neutral  | 29.3%      | 27.5%     | 27.7% |
| Dissatisfied   | 14.7%      | 17.5%     | 17.2% |
| Very Dissatisfied  | 8.1%       | 8.6%      | 8.6%  |

**EXCLUDING DON'T KNOWS****Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   | Total           |
|--|------------|-----------------|
|  | District 1 | Other Districts |

**Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 7.8%  | 6.3%  | 6.5%  |
| Satisfied         | 32.0% | 26.3% | 26.9% |
| Neutral           | 32.7% | 30.0% | 30.3% |
| Dissatisfied      | 13.8% | 22.4% | 21.4% |
| Very Dissatisfied | 13.8% | 15.0% | 14.9% |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

| N=2478                                       | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 1 Code enforcement</u> |            |                 |       |
| Very Satisfied                               | 5.1%       | 5.7%            | 5.6%  |
| Satisfied                                    | 25.5%      | 28.7%           | 28.3% |
| Neutral                                      | 29.2%      | 28.0%           | 28.2% |
| Dissatisfied                                 | 11.7%      | 13.8%           | 13.6% |
| Very Dissatisfied                            | 4.7%       | 6.7%            | 6.5%  |
| Don't Know                                   | 23.7%      | 17.1%           | 17.8% |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

| N=2478  | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 2 Communication with the public</u> |            |                 |       |
| Very Satisfied  | 4.4%       | 5.4%            | 5.2%  |
| Satisfied   | 39.4%      | 34.5%           | 35.0% |
| Neutral   | 32.8%      | 30.9%           | 31.2% |
| Dissatisfied  | 15.3%      | 15.8%           | 15.8% |
| Very Dissatisfied   | 5.1%       | 5.9%            | 5.8%  |
| Don't Know  | 2.9%       | 7.5%            | 7.0%  |



**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=2478

|  | District   | Total     |
|--|------------|-----------|
|  | Other      |           |
|  | District 1 | Districts |

**Q3 OVERALL RATINGS 3 Customer service from City employees**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 12.4% | 8.6%  | 9.0%  |
| Satisfied         | 31.0% | 35.3% | 34.9% |
| Neutral           | 28.1% | 26.5% | 26.7% |
| Dissatisfied      | 12.4% | 12.2% | 12.2% |
| Very Dissatisfied | 6.9%  | 7.2%  | 7.1%  |
| Don't Know        | 9.1%  | 10.3% | 10.1% |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=2478

|  | District   | Total     |
|--|------------|-----------|
|  | Other      |           |
|  | District 1 | Districts |

**Q3 OVERALL RATINGS 4 Emergency medical services**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 17.2% | 20.1% | 19.8% |
| Satisfied         | 34.3% | 33.3% | 33.4% |
| Neutral           | 17.5% | 16.8% | 16.9% |
| Dissatisfied      | 5.1%  | 3.1%  | 3.3%  |
| Very Dissatisfied | 1.1%  | 2.2%  | 2.1%  |
| Don't Know        | 24.8% | 24.5% | 24.5% |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

| N=2478  | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u> |            |                 |       |
| Very Satisfied  | 19.7%      | 26.4%           | 25.6% |
| Satisfied   | 41.2%      | 35.4%           | 36.1% |
| Neutral   | 17.5%      | 13.5%           | 14.0% |
| Dissatisfied  | 2.6%       | 2.5%            | 2.5%  |
| Very Dissatisfied                                       | 1.1%       | 1.1%            | 1.1%  |
| Don't Know  | 17.9%      | 21.1%           | 20.8% |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

| N=2478  | District   |           | Total |
|---|------------|-----------|-------|
|   |            | Other     |       |
|   | District 1 | Districts |       |
| <u>Q3 OVERALL RATINGS 6 Library programs and facilities</u> |            |           |       |
| Very Satisfied  | 30.3%      | 31.5%     | 31.4% |
| Satisfied   | 46.0%      | 39.4%     | 40.1% |
| Neutral   | 14.6%      | 14.5%     | 14.5% |
| Dissatisfied  | 4.0%       | 5.7%      | 5.5%  |
| Very Dissatisfied   | 2.2%       | 2.5%      | 2.5%  |
| Don't Know  | 2.9%       | 6.4%      | 6.0%  |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

| N=2478   | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 7 Lifeguard services</u> |            |                 |       |
| Very Satisfied                                 | 22.3%      | 21.8%           | 21.9% |
| Satisfied                                      | 36.1%      | 32.2%           | 32.6% |
| Neutral  | 15.0%      | 16.9%           | 16.7% |
| Dissatisfied                                   | 5.1%       | 2.3%            | 2.6%  |
| Very Dissatisfied                              | 1.5%       | 1.5%            | 1.5%  |
| Don't Know                                     | 20.1%      | 25.3%           | 24.7% |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

| N=2478   | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure</u> |            |                 |       |
| Very Satisfied   | 5.8%       | 4.4%            | 4.6%  |
| Satisfied  | 24.8%      | 17.6%           | 18.4% |
| Neutral  | 19.3%      | 16.7%           | 16.9% |
| Dissatisfied   | 27.0%      | 30.6%           | 30.2% |
| Very Dissatisfied  | 23.0%      | 28.7%           | 28.0% |
| Don't Know   | 0.0%       | 2.0%            | 1.8%  |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=2478

|  | District   | Total     |
|--|------------|-----------|
|  | Other      |           |
|  | District 1 | Districts |

**Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 15.3% | 12.1% | 12.4% |
| Satisfied         | 38.0% | 37.4% | 37.4% |
| Neutral           | 25.9% | 26.1% | 26.1% |
| Dissatisfied      | 10.9% | 12.3% | 12.1% |
| Very Dissatisfied | 7.3%  | 6.7%  | 6.7%  |
| Don't Know        | 2.6%  | 5.5%  | 5.2%  |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=2478

|  | District   | Total     |
|--|------------|-----------|
|  | Other      |           |
|  | District 1 | Districts |

**Q3 OVERALL RATINGS 10 Planning and development services**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 3.6%  | 4.6%  | 4.5%  |
| Satisfied         | 17.2% | 19.6% | 19.3% |
| Neutral           | 31.0% | 28.4% | 28.7% |
| Dissatisfied      | 15.7% | 15.2% | 15.3% |
| Very Dissatisfied | 12.8% | 12.2% | 12.2% |
| Don't Know        | 19.7% | 20.0% | 19.9% |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 11 Police services</u> |            |                 |       |
| Very Satisfied                               | 15.0%      | 14.5%           | 14.5% |
| Satisfied                                    | 39.4%      | 39.7%           | 39.7% |
| Neutral                                      | 26.6%      | 23.1%           | 23.5% |
| Dissatisfied                                 | 7.3%       | 9.4%            | 9.2%  |
| Very Dissatisfied                            | 5.8%       | 6.9%            | 6.8%  |
| Don't Know                                   | 5.8%       | 6.4%            | 6.3%  |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)</u> |            |                 |       |
| Very Satisfied   | 25.5%      | 20.7%           | 21.3% |
| Satisfied  | 47.8%      | 46.0%           | 46.2% |
| Neutral  | 14.6%      | 16.5%           | 16.3% |
| Dissatisfied   | 2.9%       | 9.1%            | 8.4%  |
| Very Dissatisfied  | 6.6%       | 4.0%            | 4.3%  |
| Don't Know   | 2.6%       | 3.7%            | 3.6%  |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=2478

|  | District   | Total           |
|--|------------|-----------------|
|  | District 1 | Other Districts |

**Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 9.9%  | 8.9%  | 9.0%  |
| Satisfied         | 27.7% | 29.8% | 29.6% |
| Neutral           | 29.2% | 25.4% | 25.8% |
| Dissatisfied      | 15.7% | 16.2% | 16.2% |
| Very Dissatisfied | 8.8%  | 9.2%  | 9.2%  |
| Don't Know        | 8.8%  | 10.4% | 10.3% |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=2478

|  | District   | Total           |
|--|------------|-----------------|
|  | District 1 | Other Districts |

**Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 13.1% | 11.8% | 11.9% |
| Satisfied         | 35.0% | 36.7% | 36.5% |
| Neutral           | 29.9% | 26.4% | 26.8% |
| Dissatisfied      | 13.5% | 11.9% | 12.1% |
| Very Dissatisfied | 5.5%  | 7.3%  | 7.1%  |
| Don't Know        | 2.9%  | 6.1%  | 5.7%  |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=2478

|  | District   | Total     |
|--|------------|-----------|
|  | Other      |           |
|  | District 1 | Districts |

**Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 23.7% | 18.2% | 18.8% |
| Satisfied         | 37.2% | 43.5% | 42.8% |
| Neutral           | 21.5% | 22.2% | 22.2% |
| Dissatisfied      | 8.0%  | 5.7%  | 6.0%  |
| Very Dissatisfied | 6.2%  | 5.2%  | 5.3%  |
| Don't Know        | 3.3%  | 5.1%  | 4.9%  |

**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478                                       | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 1 Code enforcement</u> |            |                 |       |
| Very Satisfied                               | 6.7%       | 6.9%            | 6.9%  |
| Satisfied                                    | 33.5%      | 34.6%           | 34.5% |
| Neutral                                      | 38.3%      | 33.8%           | 34.3% |
| Dissatisfied                                 | 15.3%      | 16.6%           | 16.5% |
| Very Dissatisfied                            | 6.2%       | 8.0%            | 7.9%  |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 2 Communication with the public</u> |            |                 |       |
| Very Satisfied  | 4.5%       | 5.8%            | 5.6%  |
| Satisfied   | 40.6%      | 37.3%           | 37.7% |
| Neutral   | 33.8%      | 33.5%           | 33.5% |
| Dissatisfied  | 15.8%      | 17.1%           | 17.0% |
| Very Dissatisfied   | 5.3%       | 6.3%            | 6.2%  |



**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q3 OVERALL RATINGS 3 Customer service from City employees**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 13.7% | 9.6%  | 10.0% |
| Satisfied         | 34.1% | 39.4% | 38.8% |
| Neutral           | 30.9% | 29.5% | 29.7% |
| Dissatisfied      | 13.7% | 13.5% | 13.6% |
| Very Dissatisfied | 7.6%  | 8.0%  | 7.9%  |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q3 OVERALL RATINGS 4 Emergency medical services**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 22.8% | 26.7% | 26.2% |
| Satisfied         | 45.6% | 44.0% | 44.2% |
| Neutral           | 23.3% | 22.3% | 22.4% |
| Dissatisfied      | 6.8%  | 4.1%  | 4.4%  |
| Very Dissatisfied | 1.5%  | 2.9%  | 2.8%  |

**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u> |            |                 |       |
| Very Satisfied  | 24.0%      | 33.4%           | 32.3% |
| Satisfied   | 50.2%      | 44.9%           | 45.5% |
| Neutral   | 21.3%      | 17.1%           | 17.6% |
| Dissatisfied  | 3.1%       | 3.1%            | 3.1%  |
| Very Dissatisfied                                       | 1.3%       | 1.4%            | 1.4%  |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 6 Library programs and facilities</u> |            |                 |       |
| Very Satisfied  | 31.2%      | 33.6%           | 33.4% |
| Satisfied   | 47.4%      | 42.1%           | 42.7% |
| Neutral   | 15.0%      | 15.5%           | 15.4% |
| Dissatisfied  | 4.1%       | 6.1%            | 5.9%  |
| Very Dissatisfied   | 2.3%       | 2.7%            | 2.7%  |

**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 7 Lifeguard services</u> |            |                 |       |
| Very Satisfied                                 | 27.9%      | 29.2%           | 29.1% |
| Satisfied                                      | 45.2%      | 43.1%           | 43.3% |
| Neutral  | 18.7%      | 22.7%           | 22.2% |
| Dissatisfied                                   | 6.4%       | 3.1%            | 3.5%  |
| Very Dissatisfied                              | 1.8%       | 1.9%            | 1.9%  |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure</u> |            |                 |       |
| Very Satisfied   | 5.8%       | 4.5%            | 4.7%  |
| Satisfied  | 24.8%      | 18.0%           | 18.7% |
| Neutral  | 19.3%      | 17.0%           | 17.3% |
| Dissatisfied   | 27.0%      | 31.3%           | 30.8% |
| Very Dissatisfied  | 23.0%      | 29.3%           | 28.6% |

**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities</u> |            |                 |       |
| Very Satisfied   | 15.7%      | 12.8%           | 13.1% |
| Satisfied  | 39.0%      | 39.6%           | 39.5% |
| Neutral  | 26.6%      | 27.6%           | 27.5% |
| Dissatisfied   | 11.2%      | 13.0%           | 12.8% |
| Very Dissatisfied  | 7.5%       | 7.1%            | 7.1%  |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 10 Planning and development services</u> |            |                 |       |
| Very Satisfied   | 4.5%       | 5.8%            | 5.6%  |
| Satisfied  | 21.4%      | 24.5%           | 24.1% |
| Neutral  | 38.6%      | 35.5%           | 35.9% |
| Dissatisfied   | 19.5%      | 19.0%           | 19.1% |
| Very Dissatisfied  | 15.9%      | 15.2%           | 15.3% |

**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478                                       | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 11 Police services</u> |            |                 |       |
| Very Satisfied                               | 15.9%      | 15.5%           | 15.5% |
| Satisfied                                    | 41.9%      | 42.4%           | 42.4% |
| Neutral                                      | 28.3%      | 24.7%           | 25.1% |
| Dissatisfied                                 | 7.8%       | 10.1%           | 9.8%  |
| Very Dissatisfied                            | 6.2%       | 7.4%            | 7.2%  |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)</u> |            |                 |       |
| Very Satisfied   | 26.2%      | 21.5%           | 22.1% |
| Satisfied  | 49.1%      | 47.7%           | 47.9% |
| Neutral  | 15.0%      | 17.1%           | 16.9% |
| Dissatisfied   | 3.0%       | 9.4%            | 8.7%  |
| Very Dissatisfied  | 6.7%       | 4.2%            | 4.5%  |

**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |           | Total |
|--|------------|-----------|-------|
|  |            | Other     |       |
|  | District 1 | Districts |       |

Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 10.8% | 9.9%  | 10.0% |
| Satisfied         | 30.4% | 33.3% | 33.0% |
| Neutral           | 32.0% | 28.4% | 28.8% |
| Dissatisfied      | 17.2% | 18.1% | 18.0% |
| Very Dissatisfied | 9.6%  | 10.3% | 10.2% |

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |           | Total |
|--|------------|-----------|-------|
|  |            | Other     |       |
|  | District 1 | Districts |       |

Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 13.5% | 12.5% | 12.6% |
| Satisfied         | 36.1% | 39.0% | 38.7% |
| Neutral           | 30.8% | 28.1% | 28.4% |
| Dissatisfied      | 13.9% | 12.7% | 12.8% |
| Very Dissatisfied | 5.6%  | 7.7%  | 7.5%  |

**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |           | Total |
|--|------------|-----------|-------|
|  |            | Other     |       |
|  | District 1 | Districts |       |

Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 24.5% | 19.2% | 19.8% |
| Satisfied         | 38.5% | 45.8% | 45.0% |
| Neutral           | 22.3% | 23.4% | 23.3% |
| Dissatisfied      | 8.3%  | 6.0%  | 6.3%  |
| Very Dissatisfied | 6.4%  | 5.5%  | 5.6%  |

**Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| Code Enforcement  | 8.4%       | 13.8%           | 13.2% |
| Communication with the public   | 16.8%      | 17.3%           | 17.2% |
| Customer service from City employees                                    | 7.3%       | 13.9%           | 13.2% |
| Emergency medical services  | 46.0%      | 41.7%           | 42.2% |
| Fire rescue safety services   | 53.3%      | 50.9%           | 51.1% |
| Library programs and facilities   | 18.6%      | 18.4%           | 18.4% |
| Lifeguard services  | 5.8%       | 4.3%            | 4.4%  |
| Maintenance of City streets, sidewalks, and infrastructure              | 56.9%      | 58.0%           | 57.9% |
| Parks and recreation programs and facilities                            | 19.3%      | 18.5%           | 18.6% |
| Planning and development services                                       | 19.3%      | 15.5%           | 15.9% |
| Police services   | 63.5%      | 67.6%           | 67.2% |
| Solid waste services (e.g., residential trash and recycling services)   | 12.4%      | 14.3%           | 14.1% |
| Storm water runoff/storm water management and flood prevention services | 6.9%       | 8.3%            | 8.2%  |



**Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES (cont.)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |

**Q4. Which FOUR of the services do you think are most important for the City to provide? (Sum of top 4 choices) (cont.)**

|   |       |       |       |
|---|-------|-------|-------|
| Sustainability efforts by the City to help preserve and protect the environment | 28.1% | 18.5% | 19.5% |
| Water and wastewater services   | 29.9% | 22.3% | 23.2% |
| None selected   | 2.2%  | 3.9%  | 3.8%  |

**Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?**

|                 |       |       |       |
|-----------------|-------|-------|-------|
| Much better     | 6.2%  | 11.4% | 10.9% |
| A little better | 31.8% | 26.9% | 27.4% |
| About the same  | 33.6% | 30.7% | 31.0% |
| A little worse  | 10.6% | 13.6% | 13.2% |
| Much worse      | 5.5%  | 7.4%  | 7.1%  |
| Don't know      | 12.4% | 10.0% | 10.3% |

**EXCLUDING DON'T KNOWS****Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed? (EXCLUDING DON'T KNOWS)**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?**

|                 |       |       |       |
|-----------------|-------|-------|-------|
| Much better     | 7.1%  | 12.7% | 12.1% |
| A little better | 36.3% | 29.9% | 30.6% |
| About the same  | 38.3% | 34.1% | 34.6% |
| A little worse  | 12.1% | 15.1% | 14.8% |
| Much worse      | 6.3%  | 8.2%  | 8.0%  |

**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q6 POLICE 1 Effectiveness of local police protection**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 17.9% | 16.4% | 16.6% |
| Satisfied         | 37.2% | 45.0% | 44.1% |
| Neutral           | 23.7% | 18.3% | 18.9% |
| Dissatisfied      | 5.8%  | 7.4%  | 7.3%  |
| Very Dissatisfied | 2.9%  | 5.1%  | 4.9%  |
| Don't Know        | 12.4% | 7.8%  | 8.3%  |

**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q6 POLICE 2 How quickly police respond**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 12.4% | 12.9% | 12.9% |
| Satisfied         | 28.1% | 30.4% | 30.1% |
| Neutral           | 19.0% | 21.1% | 20.8% |
| Dissatisfied      | 9.5%  | 11.1% | 10.9% |
| Very Dissatisfied | 5.5%  | 6.3%  | 6.2%  |
| Don't Know        | 25.5% | 18.2% | 19.0% |

**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q6 POLICE 3 The City's overall crime prevention efforts**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 9.5%  | 10.2% | 10.1% |
| Satisfied         | 35.0% | 35.2% | 35.1% |
| Neutral           | 35.0% | 27.3% | 28.2% |
| Dissatisfied      | 6.6%  | 10.8% | 10.3% |
| Very Dissatisfied | 3.6%  | 5.0%  | 4.9%  |
| Don't Know        | 10.2% | 11.5% | 11.4% |

**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q6 POLICE 4 The visibility of police in the City**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 12.8% | 15.1% | 14.8% |
| Satisfied         | 45.6% | 41.9% | 42.3% |
| Neutral           | 23.4% | 25.5% | 25.3% |
| Dissatisfied      | 9.9%  | 9.8%  | 9.8%  |
| Very Dissatisfied | 4.7%  | 4.9%  | 4.9%  |
| Don't Know        | 3.6%  | 2.7%  | 2.8%  |

**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <b><u>Q6 POLICE 5 The visibility of police in YOUR neighborhood</u></b> |            |                 |       |
| Very Satisfied  | 15.3%      | 14.5%           | 14.6% |
| Satisfied   | 43.1%      | 34.6%           | 35.6% |
| Neutral   | 18.2%      | 25.1%           | 24.4% |
| Dissatisfied  | 10.9%      | 15.3%           | 14.8% |
| Very Dissatisfied   | 8.0%       | 8.3%            | 8.3%  |
| Don't Know  | 4.4%       | 2.1%            | 2.4%  |

**EXCLUDING DON'T KNOWS****Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |           | Total |
|---|------------|-----------|-------|
|   |            | Other     |       |
|   | District 1 | Districts |       |
| <u>Q6 POLICE 1 Effectiveness of local police protection</u> |            |           |       |
| Very Satisfied  | 20.4%      | 17.8%     | 18.1% |
| Satisfied   | 42.5%      | 48.7%     | 48.1% |
| Neutral   | 27.1%      | 19.8%     | 20.6% |
| Dissatisfied  | 6.7%       | 8.1%      | 7.9%  |
| Very Dissatisfied   | 3.3%       | 5.6%      | 5.3%  |

**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |           | Total |
|---|------------|-----------|-------|
|   |            | Other     |       |
|   | District 1 | Districts |       |
| <u>Q6 POLICE 2 How quickly police respond</u> |            |           |       |
| Very Satisfied                                | 16.7%      | 15.8%     | 15.9% |
| Satisfied                                     | 37.7%      | 37.1%     | 37.2% |
| Neutral                                       | 25.5%      | 25.7%     | 25.7% |
| Dissatisfied                                  | 12.7%      | 13.6%     | 13.5% |
| Very Dissatisfied                             | 7.4%       | 7.7%      | 7.7%  |

**EXCLUDING DON'T KNOWS****Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |           | Total |
|--|------------|-----------|-------|
|  |            | Other     |       |
|  | District 1 | Districts |       |
| <u>Q6 POLICE 3 The City's overall crime prevention efforts</u> |            |           |       |
| Very Satisfied   | 10.6%      | 11.5%     | 11.4% |
| Satisfied  | 39.0%      | 39.7%     | 39.7% |
| Neutral  | 39.0%      | 30.9%     | 31.8% |
| Dissatisfied   | 7.3%       | 12.2%     | 11.6% |
| Very Dissatisfied  | 4.1%       | 5.7%      | 5.5%  |

**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q6 POLICE 4 The visibility of police in the City</u> |            |                 |       |
| Very Satisfied  | 13.3%      | 15.5%           | 15.2% |
| Satisfied   | 47.3%      | 43.1%           | 43.6% |
| Neutral   | 24.2%      | 26.3%           | 26.0% |
| Dissatisfied  | 10.2%      | 10.1%           | 10.1% |
| Very Dissatisfied                                       | 4.9%       | 5.0%            | 5.0%  |

**EXCLUDING DON'T KNOWS****Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q6 POLICE 5 The visibility of police in YOUR neighborhood</u> |            |                 |       |
| Very Satisfied   | 16.0%      | 14.8%           | 15.0% |
| Satisfied  | 45.0%      | 35.4%           | 36.4% |
| Neutral  | 19.1%      | 25.7%           | 25.0% |
| Dissatisfied   | 11.5%      | 15.6%           | 15.2% |
| Very Dissatisfied  | 8.4%       | 8.5%            | 8.5%  |



**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District                        | Total |
|---------------------------------|-------|
| District 1      Other Districts |       |

**Q7 FIRE 1 Effectiveness of ambulance/emergency medical services**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 19.7% | 22.1% | 21.8% |
| Satisfied         | 34.3% | 35.0% | 34.9% |
| Neutral           | 13.1% | 12.7% | 12.8% |
| Dissatisfied      | 3.3%  | 2.3%  | 2.4%  |
| Very Dissatisfied | 0.0%  | 1.9%  | 1.7%  |
| Don't Know        | 29.6% | 26.0% | 26.4% |

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District                        | Total |
|---------------------------------|-------|
| District 1      Other Districts |       |

**Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 23.4% | 21.5% | 21.7% |
| Satisfied         | 32.5% | 34.4% | 34.2% |
| Neutral           | 16.4% | 15.2% | 15.3% |
| Dissatisfied      | 2.6%  | 1.5%  | 1.6%  |
| Very Dissatisfied | 0.4%  | 0.7%  | 0.7%  |
| Don't Know        | 24.8% | 26.8% | 26.6% |

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q7 FIRE 3 Effectiveness of local fire protection</u> |            |                 |       |
| Very Satisfied  | 21.5%      | 27.8%           | 27.1% |
| Satisfied   | 41.2%      | 39.7%           | 39.9% |
| Neutral   | 12.0%      | 11.9%           | 11.9% |
| Dissatisfied  | 2.6%       | 0.8%            | 1.0%  |
| Very Dissatisfied                                       | 0.4%       | 1.3%            | 1.2%  |
| Don't Know  | 22.3%      | 18.6%           | 19.0% |

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q7 FIRE 4 How quickly firefighters respond</u> |            |                 |       |
| Very Satisfied                                    | 19.0%      | 29.9%           | 28.7% |
| Satisfied   | 37.2%      | 33.2%           | 33.6% |
| Neutral   | 11.7%      | 10.3%           | 10.5% |
| Dissatisfied                                      | 4.0%       | 1.4%            | 1.7%  |
| Very Dissatisfied                                 | 0.7%       | 0.9%            | 0.9%  |
| Don't Know  | 27.4%      | 24.3%           | 24.7% |

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q7 FIRE 5 How quickly emergency medical personnel respond</u> |            |                 |       |
| Very Satisfied   | 22.6%      | 26.0%           | 25.7% |
| Satisfied  | 30.3%      | 34.3%           | 33.9% |
| Neutral  | 12.8%      | 11.3%           | 11.4% |
| Dissatisfied   | 4.4%       | 2.1%            | 2.3%  |
| Very Dissatisfied  | 1.1%       | 1.3%            | 1.3%  |
| Don't Know   | 28.8%      | 25.0%           | 25.5% |

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q7 FIRE 6 The City's overall efforts to provide water and beach safety information</u> |            |                 |       |
| Very Satisfied  | 13.9%      | 19.5%           | 18.8% |
| Satisfied   | 40.5%      | 38.8%           | 39.0% |
| Neutral   | 27.4%      | 21.8%           | 22.4% |
| Dissatisfied  | 6.6%       | 4.4%            | 4.7%  |
| Very Dissatisfied   | 1.5%       | 1.4%            | 1.4%  |
| Don't Know  | 10.2%      | 14.1%           | 13.6% |

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q7 FIRE 7 The City s overall fire prevention efforts</u> |            |                 |       |
| Very Satisfied  | 14.6%      | 20.6%           | 19.9% |
| Satisfied   | 36.1%      | 41.7%           | 41.1% |
| Neutral   | 26.6%      | 17.4%           | 18.4% |
| Dissatisfied  | 2.2%       | 3.2%            | 3.1%  |
| Very Dissatisfied   | 2.9%       | 1.9%            | 2.0%  |
| Don't Know  | 17.5%      | 15.2%           | 15.5% |

**EXCLUDING DON'T KNOWS****Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |           | Total |
|--|------------|-----------|-------|
|  |            | Other     |       |
|  | District 1 | Districts |       |
| <u>Q7 FIRE 1 Effectiveness of ambulance/emergency medical services</u> |            |           |       |
| Very Satisfied   | 28.0%      | 29.8%     | 29.6% |
| Satisfied  | 48.7%      | 47.3%     | 47.5% |
| Neutral  | 18.7%      | 17.2%     | 17.3% |
| Dissatisfied   | 4.7%       | 3.1%      | 3.3%  |
| Very Dissatisfied  | 0.0%       | 2.6%      | 2.3%  |

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |           | Total |
|--|------------|-----------|-------|
|  |            | Other     |       |
|  | District 1 | Districts |       |
| <u>Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches</u> |            |           |       |
| Very Satisfied   | 31.1%      | 29.3%     | 29.5% |
| Satisfied  | 43.2%      | 47.0%     | 46.5% |
| Neutral  | 21.8%      | 20.7%     | 20.8% |
| Dissatisfied   | 3.4%       | 2.0%      | 2.2%  |
| Very Dissatisfied  | 0.5%       | 1.0%      | 0.9%  |

**EXCLUDING DON'T KNOWS****Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |           | Total |
|---|------------|-----------|-------|
|   |            | Other     |       |
|   | District 1 | Districts |       |
| <u>Q7 FIRE 3 Effectiveness of local fire protection</u> |            |           |       |
| Very Satisfied  | 27.7%      | 34.1%     | 33.4% |
| Satisfied   | 53.1%      | 48.8%     | 49.2% |
| Neutral   | 15.5%      | 14.6%     | 14.7% |
| Dissatisfied  | 3.3%       | 0.9%      | 1.2%  |
| Very Dissatisfied                                       | 0.5%       | 1.6%      | 1.4%  |

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |           | Total |
|---|------------|-----------|-------|
|   |            | Other     |       |
|   | District 1 | Districts |       |
| <u>Q7 FIRE 4 How quickly firefighters respond</u> |            |           |       |
| Very Satisfied                                    | 26.1%      | 39.5%     | 38.1% |
| Satisfied   | 51.3%      | 43.8%     | 44.6% |
| Neutral   | 16.1%      | 13.7%     | 13.9% |
| Dissatisfied                                      | 5.5%       | 1.8%      | 2.2%  |
| Very Dissatisfied                                 | 1.0%       | 1.2%      | 1.2%  |

**EXCLUDING DON'T KNOWS****Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q7 FIRE 5 How quickly emergency medical personnel respond</u> |            |                 |       |
| Very Satisfied   | 31.8%      | 34.7%           | 34.4% |
| Satisfied  | 42.6%      | 45.8%           | 45.4% |
| Neutral  | 17.9%      | 15.0%           | 15.3% |
| Dissatisfied   | 6.2%       | 2.8%            | 3.1%  |
| Very Dissatisfied  | 1.5%       | 1.7%            | 1.7%  |

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q7 FIRE 6 The City's overall efforts to provide water and beach safety information</u> |            |                 |       |
| Very Satisfied  | 15.4%      | 22.7%           | 21.8% |
| Satisfied   | 45.1%      | 45.1%           | 45.1% |
| Neutral   | 30.5%      | 25.4%           | 26.0% |
| Dissatisfied  | 7.3%       | 5.2%            | 5.4%  |
| Very Dissatisfied   | 1.6%       | 1.6%            | 1.6%  |

**EXCLUDING DON'T KNOWS****Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q7 FIRE 7 The City s overall fire prevention efforts</u> |            |                 |       |
| Very Satisfied  | 17.7%      | 24.2%           | 23.5% |
| Satisfied   | 43.8%      | 49.2%           | 48.6% |
| Neutral   | 32.3%      | 20.5%           | 21.8% |
| Dissatisfied  | 2.7%       | 3.8%            | 3.7%  |
| Very Dissatisfied   | 3.5%       | 2.2%            | 2.3%  |



**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

|                   | District   |                 | Total |
|-------------------|------------|-----------------|-------|
|                   | District 1 | Other Districts |       |
| Very Satisfied    | 15.7%      | 14.2%           | 14.4% |
| Satisfied         | 41.2%      | 36.3%           | 36.9% |
| Neutral           | 24.8%      | 20.1%           | 20.6% |
| Dissatisfied      | 8.8%       | 12.5%           | 12.1% |
| Very Dissatisfied | 1.1%       | 6.2%            | 5.6%  |
| Don't Know        | 8.4%       | 10.7%           | 10.5% |

**Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities****Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

|                   | District   |                 | Total |
|-------------------|------------|-----------------|-------|
|                   | District 1 | Other Districts |       |
| Very Satisfied    | 14.6%      | 13.2%           | 13.4% |
| Satisfied         | 41.2%      | 36.5%           | 37.0% |
| Neutral           | 19.0%      | 16.5%           | 16.8% |
| Dissatisfied      | 16.4%      | 20.2%           | 19.8% |
| Very Dissatisfied | 8.0%       | 11.9%           | 11.5% |
| Don't Know        | 0.7%       | 1.6%            | 1.5%  |

**Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood**

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 6.2%  | 4.2%  | 4.4%  |
| Satisfied         | 21.9% | 19.3% | 19.6% |
| Neutral           | 18.6% | 15.7% | 16.1% |
| Dissatisfied      | 31.8% | 34.0% | 33.8% |
| Very Dissatisfied | 20.4% | 25.5% | 24.9% |
| Don't Know        | 1.1%  | 1.2%  | 1.2%  |

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 15.0% | 7.5%  | 8.4%  |
| Satisfied         | 34.7% | 23.7% | 24.9% |
| Neutral           | 14.6% | 15.1% | 15.0% |
| Dissatisfied      | 18.6% | 25.9% | 25.1% |
| Very Dissatisfied | 16.4% | 27.0% | 25.8% |
| Don't Know        | 0.7%  | 0.9%  | 0.8%  |

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 12.0% | 8.6%  | 9.0%  |
| Satisfied         | 30.7% | 31.9% | 31.8% |
| Neutral           | 21.2% | 24.3% | 23.9% |
| Dissatisfied      | 22.3% | 16.4% | 17.0% |
| Very Dissatisfied | 10.6% | 12.7% | 12.4% |
| Don't Know        | 3.3%  | 6.2%  | 5.9%  |

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 14.2% | 12.4% | 12.6% |
| Satisfied         | 41.6% | 42.6% | 42.5% |
| Neutral           | 25.9% | 24.7% | 24.9% |
| Dissatisfied      | 10.9% | 11.0% | 11.0% |
| Very Dissatisfied | 4.0%  | 5.5%  | 5.4%  |
| Don't Know        | 3.3%  | 3.8%  | 3.8%  |

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City</u> |            |                 |       |
| Very Satisfied  | 8.4%       | 6.5%            | 6.7%  |
| Satisfied   | 31.0%      | 29.1%           | 29.3% |
| Neutral   | 28.1%      | 24.2%           | 24.6% |
| Dissatisfied  | 21.2%      | 23.3%           | 23.0% |
| Very Dissatisfied   | 11.3%      | 14.8%           | 14.4% |
| Don't Know  | 0.0%       | 2.0%            | 1.8%  |

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood</u> |            |                 |       |
| Very Satisfied   | 16.1%      | 10.2%           | 10.9% |
| Satisfied  | 36.5%      | 31.2%           | 31.8% |
| Neutral  | 18.6%      | 19.4%           | 19.3% |
| Dissatisfied   | 16.8%      | 19.8%           | 19.5% |
| Very Dissatisfied  | 11.7%      | 17.9%           | 17.2% |
| Don't Know   | 0.4%       | 1.4%            | 1.3%  |

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 17.5% | 11.3% | 12.0% |
| Satisfied         | 38.0% | 37.1% | 37.2% |
| Neutral           | 25.9% | 21.8% | 22.3% |
| Dissatisfied      | 13.1% | 15.2% | 14.9% |
| Very Dissatisfied | 4.7%  | 13.1% | 12.2% |
| Don't Know        | 0.7%  | 1.5%  | 1.4%  |

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q8 INFRASTRUCTURE 10 Quality of street repairs**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 9.1%  | 6.2%  | 6.5%  |
| Satisfied         | 25.9% | 20.1% | 20.7% |
| Neutral           | 23.7% | 20.6% | 21.0% |
| Dissatisfied      | 19.7% | 24.8% | 24.2% |
| Very Dissatisfied | 20.1% | 25.6% | 25.0% |
| Don't Know        | 1.5%  | 2.7%  | 2.6%  |

**EXCLUDING DON'T KNOWS****Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   | Total           |
|--|------------|-----------------|
|  | District 1 | Other Districts |

**Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 17.1% | 15.9% | 16.0% |
| Satisfied         | 45.0% | 40.7% | 41.2% |
| Neutral           | 27.1% | 22.5% | 23.0% |
| Dissatisfied      | 9.6%  | 14.0% | 13.5% |
| Very Dissatisfied | 1.2%  | 7.0%  | 6.3%  |

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   | Total           |
|--|------------|-----------------|
|  | District 1 | Other Districts |

**Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 14.7% | 13.4% | 13.6% |
| Satisfied         | 41.5% | 37.1% | 37.6% |
| Neutral           | 19.1% | 16.8% | 17.0% |
| Dissatisfied      | 16.5% | 20.6% | 20.1% |
| Very Dissatisfied | 8.1%  | 12.1% | 11.7% |

**EXCLUDING DON'T KNOWS****Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

|   |            |           |       |
|---|------------|-----------|-------|
| N=2478  | District   |           | Total |
|   | Other      |           |       |
|   | District 1 | Districts |       |
| <b><u>Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets</u></b> |            |           |       |
| Very Satisfied  | 6.3%       | 4.3%      | 4.5%  |
| Satisfied   | 22.1%      | 19.6%     | 19.8% |
| Neutral   | 18.8%      | 15.9%     | 16.3% |
| Dissatisfied  | 32.1%      | 34.4%     | 34.2% |
| Very Dissatisfied   | 20.7%      | 25.8%     | 25.2% |

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

|   |            |           |       |
|---|------------|-----------|-------|
| N=2478  | District   |           | Total |
|   | Other      |           |       |
|   | District 1 | Districts |       |
| <b><u>Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood</u></b> |            |           |       |
| Very Satisfied  | 15.1%      | 7.6%      | 8.4%  |
| Satisfied   | 34.9%      | 23.9%     | 25.1% |
| Neutral   | 14.7%      | 15.2%     | 15.1% |
| Dissatisfied  | 18.8%      | 26.1%     | 25.3% |
| Very Dissatisfied   | 16.5%      | 27.2%     | 26.0% |

**EXCLUDING DON'T KNOWS****Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs |            |                 |       |
| Very Satisfied   | 12.5%      | 9.2%            | 9.6%  |
| Satisfied  | 31.7%      | 34.0%           | 33.7% |
| Neutral  | 21.9%      | 25.9%           | 25.4% |
| Dissatisfied   | 23.0%      | 17.5%           | 18.1% |
| Very Dissatisfied  | 10.9%      | 13.5%           | 13.2% |

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities) |            |                 |       |
| Very Satisfied  | 14.7%      | 12.9%           | 13.1% |
| Satisfied   | 43.0%      | 44.2%           | 44.1% |
| Neutral   | 26.8%      | 25.7%           | 25.8% |
| Dissatisfied  | 11.3%      | 11.4%           | 11.4% |
| Very Dissatisfied   | 4.2%       | 5.8%            | 5.6%  |



**EXCLUDING DON'T KNOWS****Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City</u> |            |                 |       |
| Very Satisfied  | 8.4%       | 6.7%            | 6.9%  |
| Satisfied   | 31.0%      | 29.7%           | 29.9% |
| Neutral   | 28.1%      | 24.7%           | 25.1% |
| Dissatisfied  | 21.2%      | 23.8%           | 23.5% |
| Very Dissatisfied   | 11.3%      | 15.1%           | 14.7% |

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood</u> |            |                 |       |
| Very Satisfied   | 16.1%      | 10.4%           | 11.0% |
| Satisfied  | 36.6%      | 31.7%           | 32.2% |
| Neutral  | 18.7%      | 19.7%           | 19.6% |
| Dissatisfied   | 16.8%      | 20.1%           | 19.7% |
| Very Dissatisfied  | 11.7%      | 18.2%           | 17.5% |

**EXCLUDING DON'T KNOWS****Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood |            |                 |       |
| Very Satisfied   | 17.6%      | 11.5%           | 12.2% |
| Satisfied  | 38.2%      | 37.6%           | 37.7% |
| Neutral  | 26.1%      | 22.2%           | 22.6% |
| Dissatisfied   | 13.2%      | 15.4%           | 15.1% |
| Very Dissatisfied  | 4.8%       | 13.3%           | 12.4% |

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| Q8 INFRASTRUCTURE 10 Quality of street repairs |            |                 |       |
| Very Satisfied                                 | 9.3%       | 6.4%            | 6.7%  |
| Satisfied                                      | 26.3%      | 20.6%           | 21.3% |
| Neutral  | 24.1%      | 21.2%           | 21.5% |
| Dissatisfied                                   | 20.0%      | 25.5%           | 24.9% |
| Very Dissatisfied                              | 20.4%      | 26.3%           | 25.6% |

**Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q9 1 Satisfaction with Residential trash collection</u> |            |                 |       |
| Very Satisfied   | 38.0%      | 36.8%           | 36.9% |
| Satisfied  | 42.7%      | 41.2%           | 41.4% |
| Neutral  | 9.1%       | 9.6%            | 9.5%  |
| Dissatisfied   | 6.9%       | 6.1%            | 6.2%  |
| Very Dissatisfied  | 1.1%       | 3.0%            | 2.8%  |
| Don't Know   | 2.2%       | 3.3%            | 3.2%  |

**Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q9 2 Satisfaction with Residential recycling services</u> |            |                 |       |
| Very Satisfied   | 33.9%      | 33.8%           | 33.8% |
| Satisfied  | 39.8%      | 40.9%           | 40.8% |
| Neutral  | 10.9%      | 10.9%           | 10.9% |
| Dissatisfied   | 8.0%       | 8.2%            | 8.2%  |
| Very Dissatisfied  | 4.7%       | 3.4%            | 3.6%  |
| Don't Know   | 2.6%       | 2.9%            | 2.8%  |

**EXCLUDING DON'T KNOWS****Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |           | Total |
|--|------------|-----------|-------|
|  |            | Other     |       |
|  | District 1 | Districts |       |
| <u>Q9 1 Satisfaction with Residential trash collection</u> |            |           |       |
| Very Satisfied   | 38.8%      | 38.0%     | 38.1% |
| Satisfied  | 43.7%      | 42.7%     | 42.8% |
| Neutral  | 9.3%       | 9.9%      | 9.8%  |
| Dissatisfied   | 7.1%       | 6.3%      | 6.4%  |
| Very Dissatisfied  | 1.1%       | 3.1%      | 2.9%  |

**Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |           | Total |
|--|------------|-----------|-------|
|  |            | Other     |       |
|  | District 1 | Districts |       |
| <u>Q9 2 Satisfaction with Residential recycling services</u> |            |           |       |
| Very Satisfied   | 34.8%      | 34.8%     | 34.8% |
| Satisfied  | 40.8%      | 42.1%     | 41.9% |
| Neutral  | 11.2%      | 11.2%     | 11.2% |
| Dissatisfied   | 8.2%       | 8.5%      | 8.4%  |
| Very Dissatisfied  | 4.9%       | 3.5%      | 3.7%  |

**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:**

N=2478

|  | District   | Total           |
|--|------------|-----------------|
|  | District 1 | Other Districts |

**Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use**

|                      |       |       |       |
|----------------------|-------|-------|-------|
| Very Important       | 50.7% | 45.1% | 45.7% |
| Important            | 19.7% | 28.8% | 27.8% |
| Somewhat Important   | 19.7% | 16.7% | 17.0% |
| Not Important        | 5.5%  | 4.4%  | 4.6%  |
| Not at All Important | 2.2%  | 2.7%  | 2.6%  |
| Don't Know           | 2.2%  | 2.3%  | 2.3%  |

**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:**

N=2478

|  | District   | Total           |
|--|------------|-----------------|
|  | District 1 | Other Districts |

**Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy**

|                      |       |       |       |
|----------------------|-------|-------|-------|
| Very Important       | 54.0% | 49.4% | 49.9% |
| Important            | 24.5% | 31.8% | 31.0% |
| Somewhat Important   | 16.1% | 12.7% | 13.1% |
| Not Important        | 2.6%  | 3.1%  | 3.0%  |
| Not at All Important | 2.2%  | 1.6%  | 1.7%  |
| Don't Know           | 0.7%  | 1.5%  | 1.4%  |

**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought**

|                      |       |       |       |
|----------------------|-------|-------|-------|
| Very Important       | 44.9% | 51.7% | 50.9% |
| Important            | 36.1% | 32.7% | 33.1% |
| Somewhat Important   | 16.1% | 12.0% | 12.4% |
| Not Important        | 1.1%  | 1.5%  | 1.4%  |
| Not at All Important | 1.1%  | 0.9%  | 0.9%  |
| Don't Know           | 0.7%  | 1.3%  | 1.3%  |

**EXCLUDING DON'T KNOWS****Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

| District   |           | Total |
|------------|-----------|-------|
|            | Other     |       |
| District 1 | Districts |       |

**Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use**

|                      |       |       |       |
|----------------------|-------|-------|-------|
| Very Important       | 51.9% | 46.1% | 46.8% |
| Important            | 20.1% | 29.5% | 28.4% |
| Somewhat Important   | 20.1% | 17.1% | 17.4% |
| Not Important        | 5.6%  | 4.5%  | 4.7%  |
| Not at All Important | 2.2%  | 2.7%  | 2.7%  |

**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

| District   |           | Total |
|------------|-----------|-------|
|            | Other     |       |
| District 1 | Districts |       |

**Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy**

|                      |       |       |       |
|----------------------|-------|-------|-------|
| Very Important       | 54.4% | 50.1% | 50.6% |
| Important            | 24.6% | 32.2% | 31.4% |
| Somewhat Important   | 16.2% | 12.9% | 13.3% |
| Not Important        | 2.6%  | 3.1%  | 3.1%  |
| Not at All Important | 2.2%  | 1.6%  | 1.7%  |

**EXCLUDING DON'T KNOWS****Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |

**Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought**

|                      |       |       |       |
|----------------------|-------|-------|-------|
| Very Important       | 45.2% | 52.4% | 51.6% |
| Important            | 36.4% | 33.1% | 33.5% |
| Somewhat Important   | 16.2% | 12.1% | 12.6% |
| Not Important        | 1.1%  | 1.5%  | 1.4%  |
| Not at All Important | 1.1%  | 0.9%  | 0.9%  |



**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District                        | Total |
|---------------------------------|-------|
| District 1      Other Districts |       |

**Q11 PARKS AND REC 1 Availability of parks and recreation facilities**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 21.9% | 23.0% | 22.8% |
| Satisfied         | 51.5% | 48.5% | 48.8% |
| Neutral           | 16.1% | 16.0% | 16.0% |
| Dissatisfied      | 6.6%  | 5.4%  | 5.5%  |
| Very Dissatisfied | 2.2%  | 3.1%  | 3.0%  |
| Don't Know        | 1.8%  | 4.2%  | 3.9%  |

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District                        | Total |
|---------------------------------|-------|
| District 1      Other Districts |       |

**Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 17.5% | 17.3% | 17.4% |
| Satisfied         | 42.7% | 45.4% | 45.1% |
| Neutral           | 25.5% | 19.5% | 20.1% |
| Dissatisfied      | 4.0%  | 7.4%  | 7.0%  |
| Very Dissatisfied | 4.4%  | 2.6%  | 2.8%  |
| Don't Know        | 5.8%  | 7.8%  | 7.6%  |

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q11 PARKS AND REC 3 Maintenance of City beaches**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 19.7% | 17.3% | 17.6% |
| Satisfied         | 46.7% | 49.3% | 49.0% |
| Neutral           | 16.4% | 17.0% | 16.9% |
| Dissatisfied      | 10.6% | 5.4%  | 6.0%  |
| Very Dissatisfied | 2.6%  | 2.0%  | 2.1%  |
| Don't Know        | 4.0%  | 9.0%  | 8.4%  |

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q11 PARKS AND REC 4 Maintenance of City parks**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 17.9% | 16.9% | 17.0% |
| Satisfied         | 50.0% | 49.1% | 49.2% |
| Neutral           | 17.2% | 19.3% | 19.1% |
| Dissatisfied      | 10.9% | 7.7%  | 8.0%  |
| Very Dissatisfied | 1.5%  | 3.2%  | 3.0%  |
| Don't Know        | 2.6%  | 3.8%  | 3.7%  |

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q11 PARKS AND REC 5 Maintenance of City recreation facilities**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 17.2% | 14.0% | 14.3% |
| Satisfied         | 34.3% | 38.4% | 38.0% |
| Neutral           | 25.2% | 23.9% | 24.0% |
| Dissatisfied      | 9.1%  | 6.1%  | 6.4%  |
| Very Dissatisfied | 4.0%  | 2.7%  | 2.8%  |
| Don't Know        | 10.2% | 15.0% | 14.4% |

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q11 PARKS AND REC 6 Maintenance of City swimming pools**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 9.1%  | 8.4%  | 8.5%  |
| Satisfied         | 25.9% | 23.5% | 23.8% |
| Neutral           | 19.0% | 20.7% | 20.5% |
| Dissatisfied      | 6.2%  | 3.9%  | 4.2%  |
| Very Dissatisfied | 1.8%  | 2.8%  | 2.7%  |
| Don't Know        | 38.0% | 40.7% | 40.4% |

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q11 PARKS AND REC 7 Open space and walking and biking trails**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 15.0% | 15.7% | 15.6% |
| Satisfied         | 40.1% | 43.8% | 43.4% |
| Neutral           | 21.9% | 21.1% | 21.2% |
| Dissatisfied      | 15.7% | 8.4%  | 9.2%  |
| Very Dissatisfied | 2.9%  | 4.2%  | 4.1%  |
| Don't Know        | 4.4%  | 6.7%  | 6.5%  |

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q11 PARKS AND REC 8 Programs offered at City swimming pools**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 6.6%  | 7.1%  | 7.0%  |
| Satisfied         | 20.8% | 19.6% | 19.7% |
| Neutral           | 21.2% | 20.2% | 20.3% |
| Dissatisfied      | 5.1%  | 4.4%  | 4.5%  |
| Very Dissatisfied | 1.1%  | 2.8%  | 2.6%  |
| Don't Know        | 45.3% | 45.9% | 45.8% |

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

|  | District   | Total     |
|--|------------|-----------|
|  | Other      |           |
|  | District 1 | Districts |

**Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 9.1%  | 9.2%  | 9.2%  |
| Satisfied         | 25.2% | 23.2% | 23.4% |
| Neutral           | 22.6% | 22.4% | 22.4% |
| Dissatisfied      | 5.5%  | 5.3%  | 5.3%  |
| Very Dissatisfied | 1.5%  | 3.8%  | 3.6%  |
| Don't Know        | 36.1% | 36.0% | 36.0% |

**EXCLUDING DON'T KNOWS****Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q11 PARKS AND REC 1 Availability of parks and recreation facilities</u> |            |                 |       |
| Very Satisfied   | 22.3%      | 24.0%           | 23.8% |
| Satisfied  | 52.4%      | 50.6%           | 50.8% |
| Neutral  | 16.4%      | 16.7%           | 16.6% |
| Dissatisfied   | 6.7%       | 5.6%            | 5.7%  |
| Very Dissatisfied  | 2.2%       | 3.2%            | 3.1%  |

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities</u> |            |                 |       |
| Very Satisfied  | 18.6%      | 18.8%           | 18.8% |
| Satisfied   | 45.3%      | 49.2%           | 48.8% |
| Neutral   | 27.1%      | 21.1%           | 21.8% |
| Dissatisfied  | 4.3%       | 8.0%            | 7.6%  |
| Very Dissatisfied   | 4.7%       | 2.9%            | 3.1%  |

**EXCLUDING DON'T KNOWS****Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q11 PARKS AND REC 3 Maintenance of City beaches</u> |            |                 |       |
| Very Satisfied   | 20.5%      | 19.0%           | 19.2% |
| Satisfied  | 48.7%      | 54.1%           | 53.5% |
| Neutral  | 17.1%      | 18.7%           | 18.5% |
| Dissatisfied   | 11.0%      | 6.0%            | 6.6%  |
| Very Dissatisfied                                      | 2.7%       | 2.2%            | 2.2%  |

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q11 PARKS AND REC 4 Maintenance of City parks</u> |            |                 |       |
| Very Satisfied                                       | 18.4%      | 17.5%           | 17.6% |
| Satisfied  | 51.3%      | 51.1%           | 51.1% |
| Neutral  | 17.6%      | 20.1%           | 19.8% |
| Dissatisfied   | 11.2%      | 8.0%            | 8.3%  |
| Very Dissatisfied                                    | 1.5%       | 3.3%            | 3.1%  |

**EXCLUDING DON'T KNOWS****Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

|  |            |           |       |
|--|------------|-----------|-------|
| N=2478   | District   |           | Total |
|  |            | Other     |       |
|  | District 1 | Districts |       |
| <u>Q11 PARKS AND REC 5 Maintenance of City recreation facilities</u> |            |           |       |
| Very Satisfied   | 19.1%      | 16.4%     | 16.7% |
| Satisfied  | 38.2%      | 45.2%     | 44.4% |
| Neutral  | 28.0%      | 28.1%     | 28.1% |
| Dissatisfied   | 10.2%      | 7.2%      | 7.5%  |
| Very Dissatisfied  | 4.5%       | 3.1%      | 3.3%  |

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

|   |            |           |       |
|---|------------|-----------|-------|
| N=2478  | District   |           | Total |
|   |            | Other     |       |
|   | District 1 | Districts |       |
| <u>Q11 PARKS AND REC 6 Maintenance of City swimming pools</u> |            |           |       |
| Very Satisfied  | 14.7%      | 14.2%     | 14.2% |
| Satisfied   | 41.8%      | 39.7%     | 39.9% |
| Neutral   | 30.6%      | 34.9%     | 34.4% |
| Dissatisfied  | 10.0%      | 6.6%      | 7.0%  |
| Very Dissatisfied   | 2.9%       | 4.7%      | 4.5%  |



**EXCLUDING DON'T KNOWS****Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   | Total           |
|--|------------|-----------------|
|  | District 1 | Other Districts |

**Q11 PARKS AND REC 7 Open space and walking and biking trails**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 15.6% | 16.8% | 16.7% |
| Satisfied         | 42.0% | 46.9% | 46.4% |
| Neutral           | 22.9% | 22.7% | 22.7% |
| Dissatisfied      | 16.4% | 9.0%  | 9.9%  |
| Very Dissatisfied | 3.1%  | 4.5%  | 4.4%  |

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   | Total           |
|--|------------|-----------------|
|  | District 1 | Other Districts |

**Q11 PARKS AND REC 8 Programs offered at City swimming pools**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 12.0% | 13.1% | 13.0% |
| Satisfied         | 38.0% | 36.2% | 36.4% |
| Neutral           | 38.7% | 37.4% | 37.6% |
| Dissatisfied      | 9.3%  | 8.2%  | 8.3%  |
| Very Dissatisfied | 2.0%  | 5.1%  | 4.8%  |

**EXCLUDING DON'T KNOWS**

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |

Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 14.3% | 14.4% | 14.4% |
| Satisfied         | 39.4% | 36.3% | 36.7% |
| Neutral           | 35.4% | 35.0% | 35.1% |
| Dissatisfied      | 8.6%  | 8.3%  | 8.3%  |
| Very Dissatisfied | 2.3%  | 6.0%  | 5.6%  |

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q12 LIBRARIES 1 Availability of library facilities**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 29.9% | 30.8% | 30.7% |
| Satisfied         | 46.0% | 40.0% | 40.6% |
| Neutral           | 10.9% | 14.5% | 14.1% |
| Dissatisfied      | 5.1%  | 5.6%  | 5.5%  |
| Very Dissatisfied | 2.2%  | 1.9%  | 1.9%  |
| Don't Know        | 5.8%  | 7.3%  | 7.1%  |

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q12 LIBRARIES 2 Hours of operation offered at City libraries**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 25.2% | 20.6% | 21.1% |
| Satisfied         | 36.9% | 38.6% | 38.4% |
| Neutral           | 17.9% | 16.3% | 16.5% |
| Dissatisfied      | 9.5%  | 11.8% | 11.5% |
| Very Dissatisfied | 4.4%  | 4.2%  | 4.2%  |
| Don't Know        | 6.2%  | 8.5%  | 8.3%  |

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q12 LIBRARIES 3 Maintenance of City libraries**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 28.1% | 23.8% | 24.3% |
| Satisfied         | 39.4% | 41.1% | 40.9% |
| Neutral           | 19.7% | 17.3% | 17.6% |
| Dissatisfied      | 1.8%  | 6.2%  | 5.7%  |
| Very Dissatisfied | 4.4%  | 2.0%  | 2.2%  |
| Don't Know        | 6.6%  | 9.7%  | 9.3%  |

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 23.0% | 20.3% | 20.6% |
| Satisfied         | 30.7% | 33.3% | 33.0% |
| Neutral           | 16.8% | 17.8% | 17.7% |
| Dissatisfied      | 1.1%  | 2.9%  | 2.7%  |
| Very Dissatisfied | 4.0%  | 1.4%  | 1.7%  |
| Don't Know        | 24.5% | 24.3% | 24.3% |

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District                        | Total |
|---------------------------------|-------|
| District 1      Other Districts |       |

**Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 36.1% | 30.0% | 30.7% |
| Satisfied         | 36.5% | 36.2% | 36.2% |
| Neutral           | 11.7% | 15.0% | 14.6% |
| Dissatisfied      | 2.2%  | 3.9%  | 3.7%  |
| Very Dissatisfied | 4.4%  | 2.7%  | 2.9%  |
| Don't Know        | 9.1%  | 12.2% | 11.8% |

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| District                        | Total |
|---------------------------------|-------|
| District 1      Other Districts |       |

**Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 25.2% | 23.9% | 24.1% |
| Satisfied         | 38.0% | 33.7% | 34.2% |
| Neutral           | 16.8% | 17.8% | 17.7% |
| Dissatisfied      | 3.3%  | 5.8%  | 5.5%  |
| Very Dissatisfied | 5.8%  | 2.9%  | 3.3%  |
| Don't Know        | 10.9% | 15.8% | 15.3% |

**EXCLUDING DON'T KNOWS****Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

|   |            |                 |       |
|---|------------|-----------------|-------|
| N=2478  | District   |                 | Total |
|   | District 1 | Other Districts |       |
| <u>Q12 LIBRARIES 1 Availability of library facilities</u> |            |                 |       |
| Very Satisfied  | 31.8%      | 33.2%           | 33.0% |
| Satisfied   | 48.8%      | 43.1%           | 43.8% |
| Neutral   | 11.6%      | 15.7%           | 15.2% |
| Dissatisfied  | 5.4%       | 6.0%            | 6.0%  |
| Very Dissatisfied   | 2.3%       | 2.0%            | 2.0%  |

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

|   |            |                 |       |
|---|------------|-----------------|-------|
| N=2478  | District   |                 | Total |
|   | District 1 | Other Districts |       |
| <u>Q12 LIBRARIES 2 Hours of operation offered at City libraries</u> |            |                 |       |
| Very Satisfied  | 26.8%      | 22.6%           | 23.1% |
| Satisfied   | 39.3%      | 42.2%           | 41.8% |
| Neutral   | 19.1%      | 17.9%           | 18.0% |
| Dissatisfied  | 10.1%      | 12.8%           | 12.5% |
| Very Dissatisfied   | 4.7%       | 4.6%            | 4.6%  |

**EXCLUDING DON'T KNOWS****Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478   | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q12 LIBRARIES 3 Maintenance of City libraries</u> |            |                 |       |
| Very Satisfied                                       | 30.1%      | 26.3%           | 26.7% |
| Satisfied  | 42.2%      | 45.5%           | 45.1% |
| Neutral  | 21.1%      | 19.1%           | 19.4% |
| Dissatisfied   | 2.0%       | 6.9%            | 6.3%  |
| Very Dissatisfied                                    | 4.7%       | 2.2%            | 2.4%  |

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| N=2478  | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)</u> |            |                 |       |
| Very Satisfied  | 30.4%      | 26.9%           | 27.3% |
| Satisfied   | 40.6%      | 43.9%           | 43.6% |
| Neutral   | 22.2%      | 23.6%           | 23.4% |
| Dissatisfied  | 1.4%       | 3.8%            | 3.5%  |
| Very Dissatisfied   | 5.3%       | 1.9%            | 2.2%  |

**EXCLUDING DON'T KNOWS****Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   | Total           |
|--|------------|-----------------|
|  | District 1 | Other Districts |

**Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 39.8% | 34.2% | 34.8% |
| Satisfied         | 40.2% | 41.2% | 41.1% |
| Neutral           | 12.9% | 17.1% | 16.6% |
| Dissatisfied      | 2.4%  | 4.4%  | 4.2%  |
| Very Dissatisfied | 4.8%  | 3.1%  | 3.3%  |

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   | Total           |
|--|------------|-----------------|
|  | District 1 | Other Districts |

**Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 28.3% | 28.4% | 28.4% |
| Satisfied         | 42.6% | 40.1% | 40.4% |
| Neutral           | 18.9% | 21.2% | 20.9% |
| Dissatisfied      | 3.7%  | 6.8%  | 6.5%  |
| Very Dissatisfied | 6.6%  | 3.5%  | 3.9%  |



**Q13. Community Engagement.**

|  |            |           |       |
|--|------------|-----------|-------|
| N=2478   | District   |           | Total |
|  | Other      |           |       |
|  | District 1 | Districts |       |
| <u>Q13 Community Engagement 1 Access to City officials</u> |            |           |       |
| Very Satisfied   | 2.9%       | 6.0%      | 5.7%  |
| Satisfied  | 23.0%      | 22.2%     | 22.3% |
| Neutral  | 24.5%      | 26.6%     | 26.4% |
| Dissatisfied   | 11.3%      | 12.2%     | 12.1% |
| Very Dissatisfied  | 9.9%       | 8.8%      | 8.9%  |
| Don't Know   | 28.5%      | 24.1%     | 24.6% |

**Q13. Community Engagement.**

|  |            |           |       |
|--|------------|-----------|-------|
| N=2478   | District   |           | Total |
|  | Other      |           |       |
|  | District 1 | Districts |       |
| <u>Q13 Community Engagement 2 Access to information about City programs and services</u> |            |           |       |
| Very Satisfied   | 7.7%       | 6.6%      | 6.7%  |
| Satisfied  | 30.3%      | 31.2%     | 31.1% |
| Neutral  | 27.4%      | 29.2%     | 29.0% |
| Dissatisfied   | 9.5%       | 14.7%     | 14.1% |
| Very Dissatisfied  | 8.8%       | 6.8%      | 7.0%  |
| Don't Know   | 16.4%      | 11.5%     | 12.1% |

**Q13. Community Engagement.**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 6.6%  | 4.8%  | 5.0%  |
| Satisfied         | 24.1% | 20.4% | 20.8% |
| Neutral           | 25.9% | 27.5% | 27.3% |
| Dissatisfied      | 19.0% | 21.8% | 21.5% |
| Very Dissatisfied | 10.9% | 11.1% | 11.1% |
| Don't Know        | 13.5% | 14.4% | 14.3% |

**Q13. Community Engagement.**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q13 Community Engagement 4 Overall usefulness of the City's website**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 4.0%  | 6.4%  | 6.1%  |
| Satisfied         | 25.2% | 27.0% | 26.8% |
| Neutral           | 31.4% | 29.6% | 29.8% |
| Dissatisfied      | 14.2% | 12.9% | 13.1% |
| Very Dissatisfied | 6.9%  | 8.3%  | 8.2%  |
| Don't Know        | 18.2% | 15.7% | 16.0% |

**Q13. Community Engagement.**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q13 Community Engagement 5 The City's television channel (City 24)**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 2.2%  | 3.9%  | 3.7%  |
| Satisfied         | 8.4%  | 11.1% | 10.8% |
| Neutral           | 22.6% | 22.7% | 22.7% |
| Dissatisfied      | 6.2%  | 4.8%  | 5.0%  |
| Very Dissatisfied | 5.1%  | 4.4%  | 4.4%  |
| Don't Know        | 55.5% | 53.1% | 53.4% |

**EXCLUDING DON'T KNOWS****Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

|                   | District   |                 | Total |
|-------------------|------------|-----------------|-------|
|                   | District 1 | Other Districts |       |
| Very Satisfied    | 4.1%       | 8.0%            | 7.5%  |
| Satisfied         | 32.1%      | 29.3%           | 29.6% |
| Neutral           | 34.2%      | 35.0%           | 35.0% |
| Dissatisfied      | 15.8%      | 16.1%           | 16.1% |
| Very Dissatisfied | 13.8%      | 11.6%           | 11.8% |

**Q13 Community Engagement 1 Access to City officials****Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

|                   | District   |                 | Total |
|-------------------|------------|-----------------|-------|
|                   | District 1 | Other Districts |       |
| Very Satisfied    | 9.2%       | 7.5%            | 7.7%  |
| Satisfied         | 36.2%      | 35.2%           | 35.3% |
| Neutral           | 32.8%      | 33.0%           | 33.0% |
| Dissatisfied      | 11.4%      | 16.6%           | 16.0% |
| Very Dissatisfied | 10.5%      | 7.7%            | 8.0%  |

**Q13 Community Engagement 2 Access to information about City programs and services**

**EXCLUDING DON'T KNOWS****Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 7.6%  | 5.6%  | 5.8%  |
| Satisfied         | 27.8% | 23.8% | 24.3% |
| Neutral           | 30.0% | 32.1% | 31.8% |
| Dissatisfied      | 21.9% | 25.5% | 25.1% |
| Very Dissatisfied | 12.7% | 13.0% | 13.0% |

**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q13 Community Engagement 4 Overall usefulness of the City's website**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 4.9%  | 7.6%  | 7.3%  |
| Satisfied         | 30.8% | 32.0% | 31.9% |
| Neutral           | 38.4% | 35.1% | 35.5% |
| Dissatisfied      | 17.4% | 15.3% | 15.6% |
| Very Dissatisfied | 8.5%  | 9.9%  | 9.8%  |

**EXCLUDING DON'T KNOWS****Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q13 Community Engagement 5 The City's television channel (City 24)**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 4.9%  | 8.3%  | 8.0%  |
| Satisfied         | 18.9% | 23.7% | 23.2% |
| Neutral           | 50.8% | 48.4% | 48.7% |
| Dissatisfied      | 13.9% | 10.3% | 10.6% |
| Very Dissatisfied | 11.5% | 9.3%  | 9.5%  |

**Q14. Other Services.**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 5.1%  | 8.0%  | 7.7%  |
| Satisfied         | 17.9% | 15.3% | 15.6% |
| Neutral           | 31.0% | 26.7% | 27.2% |
| Dissatisfied      | 20.1% | 21.7% | 21.5% |
| Very Dissatisfied | 5.5%  | 12.5% | 11.7% |
| Don't Know        | 20.4% | 15.8% | 16.3% |

**Q14. Other Services.**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q14 2 Ease of obtaining permits from Development Services**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 1.8%  | 2.9%  | 2.8%  |
| Satisfied         | 7.7%  | 8.6%  | 8.5%  |
| Neutral           | 15.7% | 20.3% | 19.8% |
| Dissatisfied      | 12.0% | 12.2% | 12.1% |
| Very Dissatisfied | 7.3%  | 8.8%  | 8.6%  |
| Don't Know        | 55.5% | 47.3% | 48.2% |

**Q14. Other Services.**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q14 3 Efforts to address homelessness**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 2.2%  | 2.7%  | 2.7%  |
| Satisfied         | 9.5%  | 11.6% | 11.3% |
| Neutral           | 24.8% | 19.6% | 20.1% |
| Dissatisfied      | 30.7% | 27.1% | 27.5% |
| Very Dissatisfied | 16.1% | 25.6% | 24.5% |
| Don't Know        | 16.8% | 13.4% | 13.8% |

**Q14. Other Services.**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q14 4 Efforts to assist low- to moderate-income residents and communities**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 5.1%  | 3.7%  | 3.8%  |
| Satisfied         | 12.0% | 12.5% | 12.4% |
| Neutral           | 29.9% | 23.8% | 24.5% |
| Dissatisfied      | 24.1% | 22.8% | 23.0% |
| Very Dissatisfied | 4.7%  | 16.4% | 15.1% |
| Don't Know        | 24.1% | 20.9% | 21.2% |



**Q14. Other Services.**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q14 5 Efforts to plan for future growth**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 3.6%  | 3.4%  | 3.4%  |
| Satisfied         | 16.1% | 16.8% | 16.7% |
| Neutral           | 27.7% | 23.3% | 23.8% |
| Dissatisfied      | 20.1% | 22.1% | 21.8% |
| Very Dissatisfied | 12.8% | 15.1% | 14.9% |
| Don't Know        | 19.7% | 19.4% | 19.5% |

**Q14. Other Services.**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q14 6 Efforts to support job creation and investment by local businesses**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 2.9%  | 3.1%  | 3.1%  |
| Satisfied         | 16.1% | 14.7% | 14.9% |
| Neutral           | 27.0% | 26.0% | 26.2% |
| Dissatisfied      | 15.3% | 18.8% | 18.4% |
| Very Dissatisfied | 11.7% | 13.0% | 12.8% |
| Don't Know        | 27.0% | 24.3% | 24.6% |

**Q14. Other Services.**

N=2478

|                                      | District   |                 | Total |
|--------------------------------------|------------|-----------------|-------|
|                                      | District 1 | Other Districts |       |
| <u>Q14 7 Gang prevention efforts</u> |            |                 |       |
| Very Satisfied                       | 2.9%       | 3.5%            | 3.4%  |
| Satisfied                            | 15.0%      | 17.6%           | 17.3% |
| Neutral                              | 24.8%      | 25.5%           | 25.4% |
| Dissatisfied                         | 10.9%      | 13.4%           | 13.2% |
| Very Dissatisfied                    | 2.2%       | 10.5%           | 9.6%  |
| Don't Know                           | 44.2%      | 29.5%           | 31.2% |

**Q14. Other Services.**

N=2478

|                               | District   |                 | Total |
|-------------------------------|------------|-----------------|-------|
|                               | District 1 | Other Districts |       |
| <u>Q14 8 Graffiti removal</u> |            |                 |       |
| Very Satisfied                | 6.2%       | 5.4%            | 5.5%  |
| Satisfied                     | 24.8%      | 25.2%           | 25.2% |
| Neutral                       | 25.5%      | 25.3%           | 25.3% |
| Dissatisfied                  | 10.2%      | 16.7%           | 16.0% |
| Very Dissatisfied             | 3.6%       | 10.8%           | 10.0% |
| Don't Know                    | 29.6%      | 16.6%           | 18.0% |

**Q14. Other Services.**

N=2478

| District                        | Total |
|---------------------------------|-------|
| District 1      Other Districts |       |

**Q14 9 Historic preservation efforts**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 6.6%  | 8.2%  | 8.0%  |
| Satisfied         | 39.4% | 30.4% | 31.4% |
| Neutral           | 25.9% | 25.7% | 25.7% |
| Dissatisfied      | 4.0%  | 8.5%  | 8.0%  |
| Very Dissatisfied | 1.1%  | 6.2%  | 5.6%  |
| Don't Know        | 23.0% | 21.0% | 21.2% |

**Q14. Other Services.**

N=2478

| District                        | Total |
|---------------------------------|-------|
| District 1      Other Districts |       |

**Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 15.3% | 11.3% | 11.7% |
| Satisfied         | 33.2% | 36.4% | 36.0% |
| Neutral           | 26.3% | 25.2% | 25.3% |
| Dissatisfied      | 5.5%  | 6.0%  | 5.9%  |
| Very Dissatisfied | 2.9%  | 4.2%  | 4.1%  |
| Don't Know        | 16.8% | 16.9% | 16.9% |

**Q14. Other Services.**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q14 11 Online services (e.g., paying a bill, getting a business license)**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 15.0% | 12.7% | 12.9% |
| Satisfied         | 30.7% | 35.1% | 34.6% |
| Neutral           | 22.6% | 23.4% | 23.3% |
| Dissatisfied      | 6.2%  | 6.1%  | 6.1%  |
| Very Dissatisfied | 4.7%  | 5.1%  | 5.0%  |
| Don't Know        | 20.8% | 17.6% | 18.0% |

**Q14. Other Services.**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q14 12 Quality of services provided to people with disabilities**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 4.7%  | 7.1%  | 6.8%  |
| Satisfied         | 22.3% | 19.1% | 19.5% |
| Neutral           | 17.9% | 21.7% | 21.3% |
| Dissatisfied      | 4.7%  | 5.0%  | 5.0%  |
| Very Dissatisfied | 1.5%  | 4.7%  | 4.3%  |
| Don't Know        | 48.9% | 42.4% | 43.1% |

**Q14. Other Services.**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 11.7% | 13.7% | 13.5% |
| Satisfied         | 29.6% | 36.3% | 35.6% |
| Neutral           | 25.2% | 25.6% | 25.5% |
| Dissatisfied      | 5.8%  | 5.9%  | 5.9%  |
| Very Dissatisfied | 5.8%  | 5.1%  | 5.2%  |
| Don't Know        | 21.9% | 13.3% | 14.3% |

**Q14. Other Services.**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q14 14 Traffic congestion on City streets**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 4.4%  | 3.6%  | 3.7%  |
| Satisfied         | 15.0% | 20.4% | 19.8% |
| Neutral           | 27.7% | 24.0% | 24.4% |
| Dissatisfied      | 25.9% | 24.7% | 24.8% |
| Very Dissatisfied | 19.3% | 22.1% | 21.8% |
| Don't Know        | 7.7%  | 5.2%  | 5.4%  |

**EXCLUDING DON'T KNOWS****Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |

**Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 6.4%  | 9.5%  | 9.2%  |
| Satisfied         | 22.5% | 18.2% | 18.7% |
| Neutral           | 39.0% | 31.7% | 32.5% |
| Dissatisfied      | 25.2% | 25.8% | 25.7% |
| Very Dissatisfied | 6.9%  | 14.8% | 14.0% |

**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |

**Q14 2 Ease of obtaining permits from Development Services**

|                   |       |       |       |
|-------------------|-------|-------|-------|
| Very Satisfied    | 4.1%  | 5.5%  | 5.4%  |
| Satisfied         | 17.2% | 16.3% | 16.4% |
| Neutral           | 35.2% | 38.5% | 38.2% |
| Dissatisfied      | 27.0% | 23.1% | 23.4% |
| Very Dissatisfied | 16.4% | 16.7% | 16.7% |

**EXCLUDING DON'T KNOWS****Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q14 3 Efforts to address homelessness</u> |            |                 |       |
| Very Satisfied                               | 2.6%       | 3.1%            | 3.1%  |
| Satisfied                                    | 11.4%      | 13.4%           | 13.2% |
| Neutral                                      | 29.8%      | 22.6%           | 23.4% |
| Dissatisfied                                 | 36.8%      | 31.3%           | 31.9% |
| Very Dissatisfied                            | 19.3%      | 29.6%           | 28.5% |

**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q14 4 Efforts to assist low- to moderate-income residents and communities</u> |            |                 |       |
| Very Satisfied   | 6.7%       | 4.6%            | 4.9%  |
| Satisfied  | 15.9%      | 15.8%           | 15.8% |
| Neutral  | 39.4%      | 30.0%           | 31.0% |
| Dissatisfied   | 31.7%      | 28.8%           | 29.1% |
| Very Dissatisfied  | 6.3%       | 20.7%           | 19.2% |

**EXCLUDING DON'T KNOWS****Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q14 5 Efforts to plan for future growth</u> |            |                 |       |
| Very Satisfied                                 | 4.5%       | 4.2%            | 4.2%  |
| Satisfied                                      | 20.0%      | 20.8%           | 20.7% |
| Neutral  | 34.5%      | 28.9%           | 29.5% |
| Dissatisfied                                   | 25.0%      | 27.4%           | 27.1% |
| Very Dissatisfied                              | 15.9%      | 18.8%           | 18.4% |

**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q14 6 Efforts to support job creation and investment by local businesses</u> |            |                 |       |
| Very Satisfied  | 4.0%       | 4.1%            | 4.1%  |
| Satisfied   | 22.0%      | 19.4%           | 19.7% |
| Neutral   | 37.0%      | 34.4%           | 34.7% |
| Dissatisfied  | 21.0%      | 24.9%           | 24.5% |
| Very Dissatisfied   | 16.0%      | 17.1%           | 17.0% |



**EXCLUDING DON'T KNOWS****Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

|                                      | District   |                 | Total |
|--------------------------------------|------------|-----------------|-------|
|                                      | District 1 | Other Districts |       |
| <u>Q14 7 Gang prevention efforts</u> |            |                 |       |
| Very Satisfied                       | 5.2%       | 5.0%            | 5.0%  |
| Satisfied                            | 26.8%      | 24.9%           | 25.1% |
| Neutral                              | 44.4%      | 36.2%           | 36.9% |
| Dissatisfied                         | 19.6%      | 19.1%           | 19.1% |
| Very Dissatisfied                    | 3.9%       | 14.9%           | 13.9% |

**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

|                               | District   |                 | Total |
|-------------------------------|------------|-----------------|-------|
|                               | District 1 | Other Districts |       |
| <u>Q14 8 Graffiti removal</u> |            |                 |       |
| Very Satisfied                | 8.8%       | 6.5%            | 6.7%  |
| Satisfied                     | 35.2%      | 30.3%           | 30.7% |
| Neutral                       | 36.3%      | 30.3%           | 30.9% |
| Dissatisfied                  | 14.5%      | 20.1%           | 19.5% |
| Very Dissatisfied             | 5.2%       | 12.9%           | 12.2% |

**EXCLUDING DON'T KNOWS****Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q14 9 Historic preservation efforts</u> |            |                 |       |
| Very Satisfied                             | 8.5%       | 10.3%           | 10.1% |
| Satisfied                                  | 51.2%      | 38.5%           | 39.9% |
| Neutral                                    | 33.6%      | 32.5%           | 32.6% |
| Dissatisfied                               | 5.2%       | 10.8%           | 10.2% |
| Very Dissatisfied                          | 1.4%       | 7.9%            | 7.2%  |

**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art</u> |            |                 |       |
| Very Satisfied   | 18.4%      | 13.6%           | 14.1% |
| Satisfied  | 39.9%      | 43.8%           | 43.4% |
| Neutral  | 31.6%      | 30.3%           | 30.5% |
| Dissatisfied   | 6.6%       | 7.2%            | 7.1%  |
| Very Dissatisfied  | 3.5%       | 5.1%            | 4.9%  |

**EXCLUDING DON'T KNOWS****Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q14 11 Online services (e.g., paying a bill, getting a business license)</u> |            |                 |       |
| Very Satisfied  | 18.9%      | 15.4%           | 15.7% |
| Satisfied   | 38.7%      | 42.6%           | 42.2% |
| Neutral   | 28.6%      | 28.4%           | 28.4% |
| Dissatisfied  | 7.8%       | 7.4%            | 7.4%  |
| Very Dissatisfied   | 6.0%       | 6.2%            | 6.2%  |

**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q14 12 Quality of services provided to people with disabilities</u> |            |                 |       |
| Very Satisfied   | 9.3%       | 12.3%           | 12.0% |
| Satisfied  | 43.6%      | 33.2%           | 34.2% |
| Neutral  | 35.0%      | 37.7%           | 37.4% |
| Dissatisfied   | 9.3%       | 8.7%            | 8.8%  |
| Very Dissatisfied  | 2.9%       | 8.1%            | 7.6%  |

**EXCLUDING DON'T KNOWS****Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium |            |                 |       |
| Very Satisfied   | 15.0%      | 15.9%           | 15.8% |
| Satisfied  | 37.9%      | 41.9%           | 41.5% |
| Neutral  | 32.2%      | 29.5%           | 29.8% |
| Dissatisfied   | 7.5%       | 6.9%            | 6.9%  |
| Very Dissatisfied  | 7.5%       | 5.9%            | 6.0%  |

**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| Q14 14 Traffic congestion on City streets |            |                 |       |
| Very Satisfied                            | 4.7%       | 3.8%            | 3.9%  |
| Satisfied                                 | 16.2%      | 21.5%           | 21.0% |
| Neutral                                   | 30.0%      | 25.3%           | 25.8% |
| Dissatisfied                              | 28.1%      | 26.0%           | 26.2% |
| Very Dissatisfied                         | 20.9%      | 23.3%           | 23.1% |

**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...**

N=2478

|                                       | District   |                 | Total |
|---------------------------------------|------------|-----------------|-------|
|                                       | District 1 | Other Districts |       |
| <u>Q15 Courtesy of City Employees</u> |            |                 |       |
| Excellent                             | 23.4%      | 21.7%           | 21.9% |
| Good                                  | 34.3%      | 35.2%           | 35.1% |
| Fair                                  | 18.2%      | 16.4%           | 16.6% |
| Poor                                  | 5.5%       | 6.0%            | 5.9%  |
| Very Poor                             | 1.8%       | 5.7%            | 5.2%  |
| Don't Know                            | 16.8%      | 15.0%           | 15.2% |

**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q15 Knowledge of City Employees</u> |            |                 |       |
| Excellent                              | 17.9%      | 17.1%           | 17.2% |
| Good                                   | 30.3%      | 37.9%           | 37.0% |
| Fair                                   | 21.2%      | 17.6%           | 18.0% |
| Poor                                   | 9.5%       | 6.4%            | 6.7%  |
| Very Poor                              | 4.0%       | 5.7%            | 5.5%  |
| Don't Know                             | 17.2%      | 15.4%           | 15.6% |

**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q15 Overall customer service provided by City employees</u> |            |                 |       |
| Excellent  | 21.5%      | 17.5%           | 17.9% |
| Good   | 29.2%      | 35.1%           | 34.4% |
| Fair   | 20.1%      | 17.9%           | 18.1% |
| Poor   | 8.8%       | 7.8%            | 7.9%  |
| Very Poor  | 4.7%       | 6.6%            | 6.4%  |
| Don't Know   | 15.7%      | 15.1%           | 15.2% |

**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...**

N=2478

|   | District   |                 | Total |
|---|------------|-----------------|-------|
|   | District 1 | Other Districts |       |
| <u>Q15 Responsiveness of City employees</u> |            |                 |       |
| Excellent                                   | 20.4%      | 16.4%           | 16.9% |
| Good  | 28.5%      | 31.0%           | 30.7% |
| Fair  | 19.3%      | 20.6%           | 20.5% |
| Poor  | 7.3%       | 8.1%            | 8.0%  |
| Very Poor                                   | 8.4%       | 8.3%            | 8.3%  |
| Don't Know                                  | 16.1%      | 15.6%           | 15.6% |

**EXCLUDING DON'T KNOWS****Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

|                                       | District   |                 | Total |
|---------------------------------------|------------|-----------------|-------|
|                                       | District 1 | Other Districts |       |
| <u>Q15 Courtesy of City Employees</u> |            |                 |       |
| Excellent                             | 28.1%      | 25.6%           | 25.8% |
| Good                                  | 41.2%      | 41.4%           | 41.4% |
| Fair                                  | 21.9%      | 19.3%           | 19.6% |
| Poor                                  | 6.6%       | 7.0%            | 7.0%  |
| Very Poor                             | 2.2%       | 6.7%            | 6.2%  |

**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |
| <u>Q15 Knowledge of City Employees</u> |            |                 |       |
| Excellent                              | 21.6%      | 20.2%           | 20.3% |
| Good                                   | 36.6%      | 44.8%           | 43.9% |
| Fair                                   | 25.6%      | 20.8%           | 21.3% |
| Poor                                   | 11.5%      | 7.6%            | 8.0%  |
| Very Poor                              | 4.8%       | 6.7%            | 6.5%  |

**EXCLUDING DON'T KNOWS****Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 |
|--|------------|-----------------|
|  | District 1 | Other Districts |
|  |            |                 |

Total

**Q15 Overall customer service provided by City employees**

|           |       |       |       |
|-----------|-------|-------|-------|
| Excellent | 25.5% | 20.6% | 21.1% |
| Good      | 34.6% | 41.3% | 40.6% |
| Fair      | 23.8% | 21.1% | 21.4% |
| Poor      | 10.4% | 9.2%  | 9.4%  |
| Very Poor | 5.6%  | 7.8%  | 7.6%  |

**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

|  | District   |                 |
|--|------------|-----------------|
|  | District 1 | Other Districts |
|  |            |                 |

Total

**Q15 Responsiveness of City employees**

|           |       |       |       |
|-----------|-------|-------|-------|
| Excellent | 24.3% | 19.5% | 20.0% |
| Good      | 33.9% | 36.7% | 36.4% |
| Fair      | 23.0% | 24.4% | 24.2% |
| Poor      | 8.7%  | 9.6%  | 9.5%  |
| Very Poor | 10.0% | 9.8%  | 9.9%  |



**Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

|            |       |       |       |
|------------|-------|-------|-------|
| Yes        | 24.5% | 27.3% | 27.0% |
| No         | 21.5% | 27.1% | 26.5% |
| Don't know | 54.0% | 45.6% | 46.5% |

**EXCLUDING DON'T KNOWS****Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City? (EXCLUDING DON'T KNOWS)**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

|     |       |       |       |
|-----|-------|-------|-------|
| Yes | 53.2% | 50.1% | 50.4% |
| No  | 46.8% | 49.9% | 49.6% |

**Q18. What would be your preferred method for reporting problems to the City?**

N=2478

|  | District   | Total     |
|--|------------|-----------|
|  | Other      |           |
|  | District 1 | Districts |

**Q18. What would be your preferred method for reporting problems to the City?**

|  |       |       |       |
|--|-------|-------|-------|
| Mobile application                     | 21.9% | 19.3% | 19.6% |
| Web site                               | 51.8% | 50.2% | 50.4% |
| Cellular telephone                     | 10.2% | 13.8% | 13.4% |
| Text message                           | 9.5%  | 8.8%  | 8.9%  |
| Social media (Facebook, Twitter, etc.) | 2.2%  | 4.6%  | 4.4%  |
| Don't know/no preference               | 4.4%  | 3.2%  | 3.3%  |

**DEMOGRAPHICS****Q20. What is your age?**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q20. What is your age?**

|              |       |       |       |
|--------------|-------|-------|-------|
| 18-34 years  | 21.2% | 22.5% | 22.4% |
| 35-44 years  | 21.9% | 22.6% | 22.6% |
| 45-54 years  | 19.3% | 20.4% | 20.3% |
| 55-64 years  | 24.1% | 17.6% | 18.3% |
| 65+ years    | 12.8% | 12.0% | 12.1% |
| Not provided | 0.7%  | 4.9%  | 4.4%  |

**Q21. How many years have you lived in San Diego?**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q21. How many years have you lived in San Diego?**

|                    |       |       |       |
|--------------------|-------|-------|-------|
| Less than 5        | 11.7% | 11.1% | 11.2% |
| 5-10 years         | 16.4% | 12.2% | 12.7% |
| 11-20 years        | 29.9% | 20.5% | 21.5% |
| 21-30 years        | 11.7% | 17.8% | 17.2% |
| More than 30 years | 27.7% | 32.9% | 32.3% |
| Not provided       | 2.6%  | 5.4%  | 5.1%  |

**DEMOGRAPHICS****Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?**

|                       |       |       |       |
|-----------------------|-------|-------|-------|
| Less than \$25,000    | 4.4%  | 10.8% | 10.1% |
| \$25,000 - \$49,999   | 8.4%  | 14.7% | 14.0% |
| \$50,000 - \$74,999   | 10.2% | 16.3% | 15.6% |
| \$75,000 - \$99,999   | 21.2% | 15.5% | 16.1% |
| \$100,000 - \$149,999 | 19.3% | 20.1% | 20.1% |
| \$150,000 or more     | 28.8% | 15.9% | 17.4% |
| Not provided          | 7.7%  | 6.6%  | 6.7%  |

**Q23. Do you own or rent your home?**

N=2478

| District   |                 | Total |
|------------|-----------------|-------|
| District 1 | Other Districts |       |

**Q23. Do you own or rent your home?**

|              |       |       |       |
|--------------|-------|-------|-------|
| Own          | 64.2% | 60.9% | 61.3% |
| Rent         | 33.9% | 37.3% | 36.9% |
| Not provided | 1.8%  | 1.8%  | 1.8%  |

**DEMOGRAPHICS****Q24. What is the primary method of transportation you use?**

N=2478

| District                        | Total |
|---------------------------------|-------|
| District 1      Other Districts |       |

**Q24. What is the primary method of transportation?**

|  |       |       |       |
|--|-------|-------|-------|
| Personal motorized vehicle<br>(car, van, etc.) | 92.0% | 85.8% | 86.5% |
| Public transportation/bus                      | 2.2%  | 7.7%  | 7.1%  |
| Walk   | 2.2%  | 3.1%  | 3.0%  |
| Bike   | 2.2%  | 2.0%  | 2.0%  |
| Other  | 0.0%  | 0.2%  | 0.2%  |
| None selected                                  | 1.5%  | 1.2%  | 1.3%  |

**Q25. Which of the following best describes your RACE?**

N=2478

| District                        | Total |
|---------------------------------|-------|
| District 1      Other Districts |       |

**Q25. RACE**

|                                      |       |       |       |
|--------------------------------------|-------|-------|-------|
| Black or African American            | 1.5%  | 7.1%  | 6.5%  |
| American Indian or Alaskan<br>Native | 0.0%  | 1.8%  | 1.6%  |
| Asian                                | 31.0% | 15.3% | 17.0% |
| Hawaiian or Pacific Islander         | 1.1%  | 1.4%  | 1.3%  |
| White or Caucasian                   | 62.0% | 65.3% | 64.9% |
| Other                                | 4.0%  | 10.8% | 10.0% |
| Not provided                         | 2.2%  | 3.5%  | 3.4%  |

**DEMOGRAPHICS****Q26. Do you consider yourself to be Hispanic/Latino?**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |

**Q26. Do you consider yourself to be Hispanic/Latino?**

|              |       |       |       |
|--------------|-------|-------|-------|
| Yes          | 10.6% | 29.4% | 27.4% |
| No           | 88.0% | 69.4% | 71.5% |
| Not provided | 1.5%  | 1.1%  | 1.2%  |

**Q27. What is your gender?**

N=2478

|  | District   |                 | Total |
|--|------------|-----------------|-------|
|  | District 1 | Other Districts |       |

**Q27. Your gender**

|              |       |       |       |
|--------------|-------|-------|-------|
| Male         | 50.0% | 50.4% | 50.4% |
| Female       | 49.3% | 48.6% | 48.7% |
| Other        | 0.0%  | 0.4%  | 0.3%  |
| Not provided | 0.7%  | 0.6%  | 0.6%  |