

2015 City of San Diego Resident Survey *District 2 Crosstabular Data*

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Submitted to the City of San Diego, CA

by:

ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061

February 2016



Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q1 RATINGS FOR THE CITY 1 As a place to live</u> | | | |
| Excellent | 58.5% | 45.9% | 47.3% |
| Good | 33.1% | 39.3% | 38.6% |
| Fair | 5.1% | 10.8% | 10.2% |
| Poor | 2.5% | 1.6% | 1.7% |
| Very Poor | 0.0% | 1.5% | 1.3% |
| Don't Know | 0.7% | 0.9% | 0.8% |

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q1 RATINGS FOR THE CITY 2 As a place to raise a family</u> | | | |
| Excellent | 32.0% | 28.6% | 28.9% |
| Good | 38.5% | 42.0% | 41.6% |
| Fair | 16.4% | 16.0% | 16.1% |
| Poor | 3.3% | 4.4% | 4.3% |
| Very Poor | 2.9% | 2.2% | 2.3% |
| Don't Know | 6.9% | 6.8% | 6.8% |

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q1 RATINGS FOR THE CITY 3 As a place to retire</u> | | | |
| Excellent | 29.8% | 24.2% | 24.9% |
| Good | 32.4% | 25.8% | 26.5% |
| Fair | 15.3% | 25.1% | 24.0% |
| Poor | 8.0% | 11.7% | 11.3% |
| Very Poor | 6.2% | 6.2% | 6.2% |
| Don't Know | 8.4% | 7.0% | 7.1% |

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q1 RATINGS FOR THE CITY 4 As a place to start a business</u> | | | |
| Excellent | 9.5% | 11.1% | 10.9% |
| Good | 23.6% | 20.1% | 20.5% |
| Fair | 29.8% | 26.6% | 27.0% |
| Poor | 10.5% | 12.1% | 11.9% |
| Very Poor | 5.5% | 8.9% | 8.5% |
| Don't Know | 21.1% | 21.2% | 21.2% |

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q1 RATINGS FOR THE CITY 5 As a place to start a career</u> | | | |
| Excellent | 13.8% | 15.9% | 15.7% |
| Good | 33.5% | 31.7% | 31.9% |
| Fair | 26.9% | 29.1% | 28.8% |
| Poor | 10.2% | 10.7% | 10.7% |
| Very Poor | 5.5% | 5.5% | 5.5% |
| Don't Know | 10.2% | 7.1% | 7.5% |

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q1 RATINGS FOR THE CITY 6 As a place to work</u> | | | |
| Excellent | 22.2% | 21.5% | 21.6% |
| Good | 41.5% | 40.5% | 40.6% |
| Fair | 22.9% | 25.1% | 24.8% |
| Poor | 8.7% | 6.2% | 6.5% |
| Very Poor | 1.1% | 3.7% | 3.4% |
| Don't Know | 3.6% | 3.0% | 3.1% |

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| N=2478 | | | |
| <u>Q1 RATINGS FOR THE CITY 1 As a place to live</u> | | | |
| Excellent | 59.0% | 46.3% | 47.7% |
| Good | 33.3% | 39.7% | 38.9% |
| Fair | 5.1% | 10.9% | 10.3% |
| Poor | 2.6% | 1.6% | 1.8% |
| Very Poor | 0.0% | 1.5% | 1.3% |

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| N=2478 | | | |
| <u>Q1 RATINGS FOR THE CITY 2 As a place to raise a family</u> | | | |
| Excellent | 34.4% | 30.6% | 31.0% |
| Good | 41.4% | 45.0% | 44.6% |
| Fair | 17.6% | 17.2% | 17.2% |
| Poor | 3.5% | 4.8% | 4.6% |
| Very Poor | 3.1% | 2.4% | 2.5% |

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

| N=2478 | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q1 RATINGS FOR THE CITY 3 As a place to retire</u> | | | |
| Excellent | 32.5% | 26.1% | 26.8% |
| Good | 35.3% | 27.7% | 28.6% |
| Fair | 16.7% | 26.9% | 25.8% |
| Poor | 8.7% | 12.6% | 12.2% |
| Very Poor | 6.7% | 6.7% | 6.7% |

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

| N=2478 | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q1 RATINGS FOR THE CITY 4 As a place to start a business</u> | | | |
| Excellent | 12.0% | 14.1% | 13.9% |
| Good | 30.0% | 25.5% | 26.0% |
| Fair | 37.8% | 33.8% | 34.3% |
| Poor | 13.4% | 15.3% | 15.1% |
| Very Poor | 6.9% | 11.2% | 10.8% |

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

| N=2478 | District | | Total |
|---|------------|-----------|-------|
| | | Other | |
| | District 2 | Districts | |
| <u>Q1 RATINGS FOR THE CITY 5 As a place to start a career</u> | | | |
| Excellent | 15.4% | 17.2% | 17.0% |
| Good | 37.2% | 34.1% | 34.5% |
| Fair | 30.0% | 31.3% | 31.1% |
| Poor | 11.3% | 11.5% | 11.5% |
| Very Poor | 6.1% | 5.9% | 5.9% |

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

| N=2478 | District | | Total |
|---|------------|-----------|-------|
| | | Other | |
| | District 2 | Districts | |
| <u>Q1 RATINGS FOR THE CITY 6 As a place to work</u> | | | |
| Excellent | 23.0% | 22.2% | 22.3% |
| Good | 43.0% | 41.7% | 41.9% |
| Fair | 23.8% | 25.8% | 25.6% |
| Poor | 9.1% | 6.4% | 6.7% |
| Very Poor | 1.1% | 3.8% | 3.5% |

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q2 PERCEPTIONS 1 Feeling of safety in the City</u> | | | |
| Very Satisfied | 12.0% | 16.7% | 16.2% |
| Satisfied | 61.1% | 53.0% | 53.9% |
| Neutral | 15.3% | 20.2% | 19.7% |
| Dissatisfied | 8.7% | 7.4% | 7.5% |
| Very Dissatisfied | 1.5% | 2.1% | 2.1% |
| Don't Know | 1.5% | 0.5% | 0.6% |

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood</u> | | | |
| Very Satisfied | 25.1% | 29.1% | 28.7% |
| Satisfied | 51.6% | 43.0% | 44.0% |
| Neutral | 9.5% | 13.7% | 13.2% |
| Dissatisfied | 8.7% | 9.0% | 9.0% |
| Very Dissatisfied | 4.0% | 4.4% | 4.4% |
| Don't Know | 1.1% | 0.7% | 0.8% |

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

| | | | |
|---|------------|-----------|-------|
| N=2478 | District | | Total |
| | Other | | |
| | District 2 | Districts | |
| <u>Q2 PERCEPTIONS 3 Financial stability of the City government</u> | | | |
| Very Satisfied | 4.4% | 5.4% | 5.3% |
| Satisfied | 24.7% | 28.0% | 27.6% |
| Neutral | 30.2% | 31.6% | 31.4% |
| Dissatisfied | 21.1% | 19.8% | 19.9% |
| Very Dissatisfied | 13.1% | 8.3% | 8.8% |
| Don't Know | 6.5% | 6.9% | 6.9% |

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

| | | | |
|--|------------|-----------|-------|
| N=2478 | District | | Total |
| | Other | | |
| | District 2 | Districts | |
| <u>Q2 PERCEPTIONS 4 Quality of life in the City</u> | | | |
| Very Satisfied | 32.0% | 23.3% | 24.3% |
| Satisfied | 37.5% | 46.1% | 45.2% |
| Neutral | 15.6% | 19.0% | 18.6% |
| Dissatisfied | 10.9% | 7.8% | 8.1% |
| Very Dissatisfied | 2.5% | 2.5% | 2.5% |
| Don't Know | 1.5% | 1.3% | 1.3% |

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

| | | | |
|---|------------|-----------|-------|
| N=2478 | District | | Total |
| | | Other | |
| | District 2 | Districts | |
| <u>Q2 PERCEPTIONS 5 Quality of life in the City</u> | | | |
| Very Satisfied | 27.3% | 20.8% | 21.5% |
| Satisfied | 46.9% | 48.4% | 48.3% |
| Neutral | 13.8% | 18.2% | 17.7% |
| Dissatisfied | 7.6% | 9.2% | 9.0% |
| Very Dissatisfied | 3.3% | 2.8% | 2.8% |
| Don't Know | 1.1% | 0.6% | 0.6% |

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

| | | | |
|--|------------|-----------|-------|
| N=2478 | District | | Total |
| | | Other | |
| | District 2 | Districts | |
| <u>Q2 PERCEPTIONS 6 Quality of services provided by the City</u> | | | |
| Very Satisfied | 5.5% | 10.4% | 9.9% |
| Satisfied | 32.0% | 36.4% | 35.9% |
| Neutral | 30.5% | 26.8% | 27.2% |
| Dissatisfied | 16.7% | 16.9% | 16.9% |
| Very Dissatisfied | 10.5% | 8.2% | 8.4% |
| Don't Know | 4.7% | 1.3% | 1.7% |

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 5.8% | 6.4% | 6.3% |
| Satisfied | 25.1% | 26.3% | 26.2% |
| Neutral | 30.5% | 29.4% | 29.5% |
| Dissatisfied | 18.9% | 21.1% | 20.8% |
| Very Dissatisfied | 14.5% | 14.5% | 14.5% |
| Don't Know | 5.1% | 2.4% | 2.7% |

EXCLUDING DON'T KNOWS**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

| N=2478 | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q2 PERCEPTIONS 1 Feeling of safety in the City</u> | | | |
| Very Satisfied | 12.2% | 16.8% | 16.3% |
| Satisfied | 62.0% | 53.3% | 54.2% |
| Neutral | 15.5% | 20.3% | 19.8% |
| Dissatisfied | 8.9% | 7.4% | 7.6% |
| Very Dissatisfied | 1.5% | 2.1% | 2.1% |

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

| N=2478 | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood</u> | | | |
| Very Satisfied | 25.4% | 29.4% | 28.9% |
| Satisfied | 52.2% | 43.3% | 44.3% |
| Neutral | 9.6% | 13.8% | 13.3% |
| Dissatisfied | 8.8% | 9.1% | 9.0% |
| Very Dissatisfied | 4.0% | 4.5% | 4.4% |

EXCLUDING DON'T KNOWS**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

| N=2478 | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q2 PERCEPTIONS 3 Financial stability of the City government</u> | | | |
| Very Satisfied | 4.7% | 5.8% | 5.7% |
| Satisfied | 26.5% | 30.1% | 29.7% |
| Neutral | 32.3% | 34.0% | 33.8% |
| Dissatisfied | 22.6% | 21.3% | 21.4% |
| Very Dissatisfied | 14.0% | 8.9% | 9.4% |

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

| N=2478 | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q2 PERCEPTIONS 4 Quality of life in the City</u> | | | |
| Very Satisfied | 32.5% | 23.6% | 24.6% |
| Satisfied | 38.0% | 46.7% | 45.7% |
| Neutral | 15.9% | 19.3% | 18.9% |
| Dissatisfied | 11.1% | 7.9% | 8.2% |
| Very Dissatisfied | 2.6% | 2.5% | 2.5% |

EXCLUDING DON'T KNOWS**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

| N=2478 | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q2 PERCEPTIONS 5 Quality of life in the City</u> | | | |
| Very Satisfied | 27.6% | 21.0% | 21.7% |
| Satisfied | 47.4% | 48.7% | 48.6% |
| Neutral | 14.0% | 18.3% | 17.8% |
| Dissatisfied | 7.7% | 9.3% | 9.1% |
| Very Dissatisfied | 3.3% | 2.8% | 2.8% |

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

| N=2478 | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q2 PERCEPTIONS 6 Quality of services provided by the City</u> | | | |
| Very Satisfied | 5.7% | 10.6% | 10.1% |
| Satisfied | 33.6% | 36.8% | 36.5% |
| Neutral | 32.1% | 27.1% | 27.7% |
| Dissatisfied | 17.6% | 17.2% | 17.2% |
| Very Dissatisfied | 11.1% | 8.3% | 8.6% |

EXCLUDING DON'T KNOWS**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478

| | District | Total |
|--|------------|-----------------|
| | District 2 | Other Districts |

Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 6.1% | 6.5% | 6.5% |
| Satisfied | 26.4% | 27.0% | 26.9% |
| Neutral | 32.2% | 30.1% | 30.3% |
| Dissatisfied | 19.9% | 21.6% | 21.4% |
| Very Dissatisfied | 15.3% | 14.8% | 14.9% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

| | | | |
|--|------------|-----------------|-------|
| N=2478 | District | | Total |
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 1 Code enforcement</u> | | | |
| Very Satisfied | 5.5% | 5.7% | 5.6% |
| Satisfied | 29.1% | 28.2% | 28.3% |
| Neutral | 20.7% | 29.1% | 28.2% |
| Dissatisfied | 18.9% | 12.9% | 13.6% |
| Very Dissatisfied | 8.0% | 6.3% | 6.5% |
| Don't Know | 17.8% | 17.8% | 17.8% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

| | | | |
|---|------------|-----------------|-------|
| N=2478 | District | | Total |
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 2 Communication with the public</u> | | | |
| Very Satisfied | 4.0% | 5.4% | 5.2% |
| Satisfied | 30.2% | 35.6% | 35.0% |
| Neutral | 34.2% | 30.8% | 31.2% |
| Dissatisfied | 15.6% | 15.8% | 15.8% |
| Very Dissatisfied | 5.1% | 5.9% | 5.8% |
| Don't Know | 10.9% | 6.5% | 7.0% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

| | | | |
|--|------------|-----------------|-------|
| N=2478 | District | | Total |
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 3 Customer service from City employees</u> | | | |
| Very Satisfied | 9.1% | 9.0% | 9.0% |
| Satisfied | 32.7% | 35.1% | 34.9% |
| Neutral | 24.4% | 27.0% | 26.7% |
| Dissatisfied | 17.5% | 11.5% | 12.2% |
| Very Dissatisfied | 6.2% | 7.3% | 7.1% |
| Don't Know | 10.2% | 10.1% | 10.1% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

| | | | |
|--|------------|-----------------|-------|
| N=2478 | District | | Total |
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 4 Emergency medical services</u> | | | |
| Very Satisfied | 26.2% | 19.0% | 19.8% |
| Satisfied | 28.0% | 34.0% | 33.4% |
| Neutral | 14.9% | 17.2% | 16.9% |
| Dissatisfied | 2.5% | 3.4% | 3.3% |
| Very Dissatisfied | 0.4% | 2.3% | 2.1% |
| Don't Know | 28.0% | 24.1% | 24.5% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

| N=2478 | District | | Total |
|---|------------|-----------|-------|
| | | Other | |
| | District 2 | Districts | |
| <u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u> | | | |
| Very Satisfied | 33.8% | 24.6% | 25.6% |
| Satisfied | 29.1% | 36.9% | 36.1% |
| Neutral | 12.4% | 14.2% | 14.0% |
| Dissatisfied | 4.0% | 2.3% | 2.5% |
| Very Dissatisfied | 0.4% | 1.2% | 1.1% |
| Don't Know | 20.4% | 20.8% | 20.8% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

| N=2478 | District | | Total |
|---|------------|-----------|-------|
| | | Other | |
| | District 2 | Districts | |
| <u>Q3 OVERALL RATINGS 6 Library programs and facilities</u> | | | |
| Very Satisfied | 28.7% | 31.7% | 31.4% |
| Satisfied | 42.2% | 39.9% | 40.1% |
| Neutral | 12.7% | 14.7% | 14.5% |
| Dissatisfied | 8.0% | 5.2% | 5.5% |
| Very Dissatisfied | 2.9% | 2.5% | 2.5% |
| Don't Know | 5.5% | 6.1% | 6.0% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 7 Lifeguard services</u> | | | |
| Very Satisfied | 35.3% | 20.2% | 21.9% |
| Satisfied | 32.7% | 32.6% | 32.6% |
| Neutral | 9.1% | 17.7% | 16.7% |
| Dissatisfied | 6.5% | 2.1% | 2.6% |
| Very Dissatisfied | 1.8% | 1.4% | 1.5% |
| Don't Know | 14.5% | 26.0% | 24.7% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure</u> | | | |
| Very Satisfied | 2.2% | 4.9% | 4.6% |
| Satisfied | 12.7% | 19.1% | 18.4% |
| Neutral | 20.0% | 16.6% | 16.9% |
| Dissatisfied | 31.3% | 30.1% | 30.2% |
| Very Dissatisfied | 32.0% | 27.6% | 28.0% |
| Don't Know | 1.8% | 1.8% | 1.8% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

| | | | |
|--|------------|-----------------|-------|
| N=2478 | District | | Total |
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities</u> | | | |
| Very Satisfied | 13.8% | 12.3% | 12.4% |
| Satisfied | 34.2% | 37.9% | 37.4% |
| Neutral | 27.6% | 25.9% | 26.1% |
| Dissatisfied | 10.9% | 12.3% | 12.1% |
| Very Dissatisfied | 7.3% | 6.7% | 6.7% |
| Don't Know | 6.2% | 5.1% | 5.2% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

| | | | |
|--|------------|-----------------|-------|
| N=2478 | District | | Total |
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 10 Planning and development services</u> | | | |
| Very Satisfied | 3.6% | 4.6% | 4.5% |
| Satisfied | 14.9% | 19.9% | 19.3% |
| Neutral | 28.7% | 28.7% | 28.7% |
| Dissatisfied | 16.7% | 15.1% | 15.3% |
| Very Dissatisfied | 12.7% | 12.2% | 12.2% |
| Don't Know | 23.3% | 19.5% | 19.9% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 11 Police services</u> | | | |
| Very Satisfied | 16.4% | 14.3% | 14.5% |
| Satisfied | 40.4% | 39.6% | 39.7% |
| Neutral | 20.0% | 23.9% | 23.5% |
| Dissatisfied | 9.8% | 9.1% | 9.2% |
| Very Dissatisfied | 7.3% | 6.7% | 6.8% |
| Don't Know | 6.2% | 6.4% | 6.3% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)</u> | | | |
| Very Satisfied | 19.6% | 21.5% | 21.3% |
| Satisfied | 43.6% | 46.5% | 46.2% |
| Neutral | 15.6% | 16.4% | 16.3% |
| Dissatisfied | 13.1% | 7.8% | 8.4% |
| Very Dissatisfied | 3.6% | 4.4% | 4.3% |
| Don't Know | 4.4% | 3.4% | 3.6% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

| | District | Total |
|--|------------|-----------------|
| | District 2 | Other Districts |

Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 4.4% | 9.6% | 9.0% |
| Satisfied | 29.5% | 29.6% | 29.6% |
| Neutral | 29.5% | 25.4% | 25.8% |
| Dissatisfied | 16.7% | 16.1% | 16.2% |
| Very Dissatisfied | 9.5% | 9.1% | 9.2% |
| Don't Know | 10.5% | 10.2% | 10.3% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

| | District | Total |
|--|------------|-----------------|
| | District 2 | Other Districts |

Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 11.3% | 12.0% | 11.9% |
| Satisfied | 39.6% | 36.1% | 36.5% |
| Neutral | 22.2% | 27.3% | 26.8% |
| Dissatisfied | 12.4% | 12.0% | 12.1% |
| Very Dissatisfied | 8.7% | 6.9% | 7.1% |
| Don't Know | 5.8% | 5.7% | 5.7% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

| | District | Total |
|--|------------|-----------|
| | Other | |
| | District 2 | Districts |

Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 24.0% | 18.2% | 18.8% |
| Satisfied | 44.0% | 42.6% | 42.8% |
| Neutral | 18.9% | 22.6% | 22.2% |
| Dissatisfied | 5.1% | 6.1% | 6.0% |
| Very Dissatisfied | 2.9% | 5.6% | 5.3% |
| Don't Know | 5.1% | 4.9% | 4.9% |

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

| | | | |
|--|------------|-----------------|-------|
| N=2478 | District | | Total |
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 1 Code enforcement</u> | | | |
| Very Satisfied | 6.6% | 6.9% | 6.9% |
| Satisfied | 35.4% | 34.4% | 34.5% |
| Neutral | 25.2% | 35.4% | 34.3% |
| Dissatisfied | 23.0% | 15.7% | 16.5% |
| Very Dissatisfied | 9.7% | 7.6% | 7.9% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

| | | | |
|---|------------|-----------------|-------|
| N=2478 | District | | Total |
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 2 Communication with the public</u> | | | |
| Very Satisfied | 4.5% | 5.8% | 5.6% |
| Satisfied | 33.9% | 38.1% | 37.7% |
| Neutral | 38.4% | 32.9% | 33.5% |
| Dissatisfied | 17.6% | 16.9% | 17.0% |
| Very Dissatisfied | 5.7% | 6.3% | 6.2% |

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

| | | | |
|--|------------|-----------------|-------|
| N=2478 | District | | Total |
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 3 Customer service from City employees</u> | | | |
| Very Satisfied | 10.1% | 10.0% | 10.0% |
| Satisfied | 36.4% | 39.1% | 38.8% |
| Neutral | 27.1% | 30.0% | 29.7% |
| Dissatisfied | 19.4% | 12.8% | 13.6% |
| Very Dissatisfied | 6.9% | 8.1% | 7.9% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

| | | | |
|--|------------|-----------------|-------|
| N=2478 | District | | Total |
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 4 Emergency medical services</u> | | | |
| Very Satisfied | 36.4% | 25.0% | 26.2% |
| Satisfied | 38.9% | 44.8% | 44.2% |
| Neutral | 20.7% | 22.6% | 22.4% |
| Dissatisfied | 3.5% | 4.5% | 4.4% |
| Very Dissatisfied | 0.5% | 3.0% | 2.8% |

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

| N=2478 | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u> | | | |
| Very Satisfied | 42.5% | 31.1% | 32.3% |
| Satisfied | 36.5% | 46.7% | 45.5% |
| Neutral | 15.5% | 17.9% | 17.6% |
| Dissatisfied | 5.0% | 2.9% | 3.1% |
| Very Dissatisfied | 0.5% | 1.5% | 1.4% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

| N=2478 | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 6 Library programs and facilities</u> | | | |
| Very Satisfied | 30.4% | 33.7% | 33.4% |
| Satisfied | 44.6% | 42.4% | 42.7% |
| Neutral | 13.5% | 15.7% | 15.4% |
| Dissatisfied | 8.5% | 5.6% | 5.9% |
| Very Dissatisfied | 3.1% | 2.6% | 2.7% |

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 7 Lifeguard services</u> | | | |
| Very Satisfied | 41.3% | 27.3% | 29.1% |
| Satisfied | 38.3% | 44.0% | 43.3% |
| Neutral | 10.6% | 23.9% | 22.2% |
| Dissatisfied | 7.7% | 2.9% | 3.5% |
| Very Dissatisfied | 2.1% | 1.9% | 1.9% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure</u> | | | |
| Very Satisfied | 2.2% | 5.0% | 4.7% |
| Satisfied | 13.0% | 19.5% | 18.7% |
| Neutral | 20.4% | 16.9% | 17.3% |
| Dissatisfied | 31.9% | 30.6% | 30.8% |
| Very Dissatisfied | 32.6% | 28.0% | 28.6% |

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| N=2478 | | | |
| <u>Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities</u> | | | |
| Very Satisfied | 14.7% | 12.9% | 13.1% |
| Satisfied | 36.4% | 39.9% | 39.5% |
| Neutral | 29.5% | 27.3% | 27.5% |
| Dissatisfied | 11.6% | 12.9% | 12.8% |
| Very Dissatisfied | 7.8% | 7.0% | 7.1% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| N=2478 | | | |
| <u>Q3 OVERALL RATINGS 10 Planning and development services</u> | | | |
| Very Satisfied | 4.7% | 5.8% | 5.6% |
| Satisfied | 19.4% | 24.7% | 24.1% |
| Neutral | 37.4% | 35.7% | 35.9% |
| Dissatisfied | 21.8% | 18.7% | 19.1% |
| Very Dissatisfied | 16.6% | 15.1% | 15.3% |

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 11 Police services</u> | | | |
| Very Satisfied | 17.4% | 15.3% | 15.5% |
| Satisfied | 43.0% | 42.3% | 42.4% |
| Neutral | 21.3% | 25.5% | 25.1% |
| Dissatisfied | 10.5% | 9.7% | 9.8% |
| Very Dissatisfied | 7.8% | 7.2% | 7.2% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)</u> | | | |
| Very Satisfied | 20.5% | 22.2% | 22.1% |
| Satisfied | 45.6% | 48.1% | 47.9% |
| Neutral | 16.3% | 17.0% | 16.9% |
| Dissatisfied | 13.7% | 8.1% | 8.7% |
| Very Dissatisfied | 3.8% | 4.6% | 4.5% |

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| | District | Total |
|--|------------|-----------|
| | Other | |
| | District 2 | Districts |

Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 4.9% | 10.7% | 10.0% |
| Satisfied | 32.9% | 33.0% | 33.0% |
| Neutral | 32.9% | 28.3% | 28.8% |
| Dissatisfied | 18.7% | 17.9% | 18.0% |
| Very Dissatisfied | 10.6% | 10.2% | 10.2% |

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| | District | Total |
|--|------------|-----------|
| | Other | |
| | District 2 | Districts |

Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 12.0% | 12.7% | 12.6% |
| Satisfied | 42.1% | 38.3% | 38.7% |
| Neutral | 23.6% | 29.0% | 28.4% |
| Dissatisfied | 13.1% | 12.8% | 12.8% |
| Very Dissatisfied | 9.3% | 7.3% | 7.5% |

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| District | | Total |
|------------|-----------|-------|
| | Other | |
| District 2 | Districts | |

Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 25.3% | 19.1% | 19.8% |
| Satisfied | 46.4% | 44.8% | 45.0% |
| Neutral | 19.9% | 23.7% | 23.3% |
| Dissatisfied | 5.4% | 6.4% | 6.3% |
| Very Dissatisfied | 3.1% | 5.9% | 5.6% |

Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| Code Enforcement | 12.0% | 13.3% | 13.2% |
| Communication with the public | 11.3% | 18.0% | 17.2% |
| Customer service from City employees | 5.5% | 14.2% | 13.2% |
| Emergency medical services | 47.3% | 41.5% | 42.2% |
| Fire rescue safety services | 57.5% | 50.3% | 51.1% |
| Library programs and facilities | 16.0% | 18.7% | 18.4% |
| Lifeguard services | 8.7% | 3.9% | 4.4% |
| Maintenance of City streets, sidewalks, and infrastructure | 56.7% | 58.1% | 57.9% |
| Parks and recreation programs and facilities | 19.6% | 18.5% | 18.6% |
| Planning and development services | 15.3% | 16.0% | 15.9% |
| Police services | 72.4% | 66.5% | 67.2% |
| Solid waste services (e.g., residential trash and recycling services) | 16.4% | 13.8% | 14.1% |
| Storm water runoff/storm water management and flood prevention services | 9.1% | 8.0% | 8.2% |

Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES (cont.)

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |

Q4. Which FOUR of the services do you think are most important for the City to provide? Sum of top 4 choices (cont.)

| | | | |
|---|-------|-------|-------|
| Sustainability efforts by the City to help preserve and protect the environment | 17.5% | 19.8% | 19.5% |
| Water and wastewater services | 19.3% | 23.6% | 23.2% |
| None selected | 3.3% | 3.8% | 3.8% |

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

N=2478

| | District | Total |
|--|------------|-----------------|
| | District 2 | Other Districts |

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

| | | | |
|-----------------|-------|-------|-------|
| Much better | 8.4% | 11.2% | 10.9% |
| A little better | 24.0% | 27.9% | 27.4% |
| About the same | 32.0% | 30.9% | 31.0% |
| A little worse | 13.5% | 13.2% | 13.2% |
| Much worse | 11.6% | 6.6% | 7.1% |
| Don't know | 10.5% | 10.3% | 10.3% |

EXCLUDING DON'T KNOWS**Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed? (EXCLUDING DON'T KNOWS)**

N=2478

| | District | Total |
|--|------------|-----------------|
| | District 2 | Other Districts |

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

| | | | |
|-----------------|-------|-------|-------|
| Much better | 9.3% | 12.4% | 12.1% |
| A little better | 26.8% | 31.1% | 30.6% |
| About the same | 35.8% | 34.4% | 34.6% |
| A little worse | 15.0% | 14.7% | 14.8% |
| Much worse | 13.0% | 7.3% | 8.0% |

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q6 POLICE 1 Effectiveness of local police protection

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 17.1% | 16.5% | 16.6% |
| Satisfied | 46.9% | 43.8% | 44.1% |
| Neutral | 17.8% | 19.0% | 18.9% |
| Dissatisfied | 7.3% | 7.3% | 7.3% |
| Very Dissatisfied | 4.7% | 4.9% | 4.9% |
| Don't Know | 6.2% | 8.5% | 8.3% |

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q6 POLICE 2 How quickly police respond

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 10.5% | 13.2% | 12.9% |
| Satisfied | 30.2% | 30.1% | 30.1% |
| Neutral | 19.6% | 21.0% | 20.8% |
| Dissatisfied | 9.8% | 11.1% | 10.9% |
| Very Dissatisfied | 8.4% | 5.9% | 6.2% |
| Don't Know | 21.5% | 18.7% | 19.0% |

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q6 POLICE 3 The City's overall crime prevention efforts

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 9.5% | 10.2% | 10.1% |
| Satisfied | 36.7% | 35.0% | 35.1% |
| Neutral | 27.6% | 28.2% | 28.2% |
| Dissatisfied | 9.1% | 10.4% | 10.3% |
| Very Dissatisfied | 5.1% | 4.9% | 4.9% |
| Don't Know | 12.0% | 11.3% | 11.4% |

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q6 POLICE 4 The visibility of police in the City

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 17.5% | 14.5% | 14.8% |
| Satisfied | 42.5% | 42.3% | 42.3% |
| Neutral | 24.4% | 25.4% | 25.3% |
| Dissatisfied | 9.5% | 9.9% | 9.8% |
| Very Dissatisfied | 4.7% | 4.9% | 4.9% |
| Don't Know | 1.5% | 3.0% | 2.8% |

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q6 POLICE 5 The visibility of police in YOUR neighborhood</u> | | | |
| Very Satisfied | 14.9% | 14.6% | 14.6% |
| Satisfied | 34.9% | 35.6% | 35.6% |
| Neutral | 26.5% | 24.1% | 24.4% |
| Dissatisfied | 16.7% | 14.6% | 14.8% |
| Very Dissatisfied | 6.9% | 8.4% | 8.3% |
| Don't Know | 0.0% | 2.7% | 2.4% |

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| | | | |
|---|------------|-----------|-------|
| N=2478 | District | | Total |
| | | Other | |
| | District 2 | Districts | |
| <u>Q6 POLICE 1 Effectiveness of local police protection</u> | | | |
| Very Satisfied | 18.2% | 18.1% | 18.1% |
| Satisfied | 50.0% | 47.8% | 48.1% |
| Neutral | 19.0% | 20.8% | 20.6% |
| Dissatisfied | 7.8% | 7.9% | 7.9% |
| Very Dissatisfied | 5.0% | 5.4% | 5.3% |

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

| | | | |
|---|------------|-----------|-------|
| N=2478 | District | | Total |
| | | Other | |
| | District 2 | Districts | |
| <u>Q6 POLICE 2 How quickly police respond</u> | | | |
| Very Satisfied | 13.4% | 16.2% | 15.9% |
| Satisfied | 38.4% | 37.0% | 37.2% |
| Neutral | 25.0% | 25.8% | 25.7% |
| Dissatisfied | 12.5% | 13.6% | 13.5% |
| Very Dissatisfied | 10.6% | 7.3% | 7.7% |

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

| | | | |
|--|------------|-----------|-------|
| N=2478 | District | | Total |
| | | Other | |
| | District 2 | Districts | |
| <u>Q6 POLICE 3 The City's overall crime prevention efforts</u> | | | |
| Very Satisfied | 10.7% | 11.5% | 11.4% |
| Satisfied | 41.7% | 39.4% | 39.7% |
| Neutral | 31.4% | 31.8% | 31.8% |
| Dissatisfied | 10.3% | 11.8% | 11.6% |
| Very Dissatisfied | 5.8% | 5.5% | 5.5% |

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

| | | | |
|---|------------|-----------|-------|
| N=2478 | District | | Total |
| | | Other | |
| | District 2 | Districts | |
| <u>Q6 POLICE 4 The visibility of police in the City</u> | | | |
| Very Satisfied | 17.7% | 14.9% | 15.2% |
| Satisfied | 43.2% | 43.6% | 43.6% |
| Neutral | 24.7% | 26.2% | 26.0% |
| Dissatisfied | 9.6% | 10.2% | 10.1% |
| Very Dissatisfied | 4.8% | 5.1% | 5.0% |

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q6 POLICE 5 The visibility of police in YOUR neighborhood</u> | | | |
| Very Satisfied | 14.9% | 15.0% | 15.0% |
| Satisfied | 34.9% | 36.6% | 36.4% |
| Neutral | 26.5% | 24.8% | 25.0% |
| Dissatisfied | 16.7% | 15.0% | 15.2% |
| Very Dissatisfied | 6.9% | 8.7% | 8.5% |

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q7 FIRE 1 Effectiveness of ambulance/emergency medical services

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 24.4% | 21.5% | 21.8% |
| Satisfied | 33.8% | 35.1% | 34.9% |
| Neutral | 12.7% | 12.8% | 12.8% |
| Dissatisfied | 0.4% | 2.7% | 2.4% |
| Very Dissatisfied | 0.4% | 1.9% | 1.7% |
| Don't Know | 28.4% | 26.1% | 26.4% |

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 35.3% | 20.0% | 21.7% |
| Satisfied | 35.6% | 34.0% | 34.2% |
| Neutral | 6.9% | 16.3% | 15.3% |
| Dissatisfied | 4.7% | 1.2% | 1.6% |
| Very Dissatisfied | 0.7% | 0.7% | 0.7% |
| Don't Know | 16.7% | 27.8% | 26.6% |

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q7 FIRE 3 Effectiveness of local fire protection</u> | | | |
| Very Satisfied | 31.6% | 26.5% | 27.1% |
| Satisfied | 38.5% | 40.0% | 39.9% |
| Neutral | 11.3% | 12.0% | 11.9% |
| Dissatisfied | 0.0% | 1.1% | 1.0% |
| Very Dissatisfied | 1.1% | 1.2% | 1.2% |
| Don't Know | 17.5% | 19.2% | 19.0% |

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q7 FIRE 4 How quickly firefighters respond</u> | | | |
| Very Satisfied | 31.6% | 28.3% | 28.7% |
| Satisfied | 33.5% | 33.6% | 33.6% |
| Neutral | 9.1% | 10.7% | 10.5% |
| Dissatisfied | 0.7% | 1.8% | 1.7% |
| Very Dissatisfied | 0.0% | 1.0% | 0.9% |
| Don't Know | 25.1% | 24.6% | 24.7% |

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | Total |
|---------------------------------|-------|
| District 2 Other Districts | |

Q7 FIRE 5 How quickly emergency medical personnel respond

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 30.2% | 25.1% | 25.7% |
| Satisfied | 31.6% | 34.1% | 33.9% |
| Neutral | 11.6% | 11.4% | 11.4% |
| Dissatisfied | 1.5% | 2.5% | 2.3% |
| Very Dissatisfied | 0.0% | 1.4% | 1.3% |
| Don't Know | 25.1% | 25.5% | 25.5% |

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | Total |
|---------------------------------|-------|
| District 2 Other Districts | |

Q7 FIRE 6 The City's overall efforts to provide water and beach safety information

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 21.5% | 18.5% | 18.8% |
| Satisfied | 41.1% | 38.7% | 39.0% |
| Neutral | 20.4% | 22.7% | 22.4% |
| Dissatisfied | 5.8% | 4.5% | 4.7% |
| Very Dissatisfied | 2.2% | 1.3% | 1.4% |
| Don't Know | 9.1% | 14.2% | 13.6% |

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q7 FIRE 7 The City s overall fire prevention efforts</u> | | | |
| Very Satisfied | 21.1% | 19.7% | 19.9% |
| Satisfied | 39.3% | 41.4% | 41.1% |
| Neutral | 18.9% | 18.4% | 18.4% |
| Dissatisfied | 3.3% | 3.1% | 3.1% |
| Very Dissatisfied | 1.5% | 2.0% | 2.0% |
| Don't Know | 16.0% | 15.4% | 15.5% |

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q7 FIRE 1 Effectiveness of ambulance/emergency medical services

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 34.0% | 29.1% | 29.6% |
| Satisfied | 47.2% | 47.5% | 47.5% |
| Neutral | 17.8% | 17.3% | 17.3% |
| Dissatisfied | 0.5% | 3.6% | 3.3% |
| Very Dissatisfied | 0.5% | 2.5% | 2.3% |

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 42.4% | 27.7% | 29.5% |
| Satisfied | 42.8% | 47.1% | 46.5% |
| Neutral | 8.3% | 22.6% | 20.8% |
| Dissatisfied | 5.7% | 1.7% | 2.2% |
| Very Dissatisfied | 0.9% | 0.9% | 0.9% |

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q7 FIRE 3 Effectiveness of local fire protection</u> | | | |
| Very Satisfied | 38.3% | 32.8% | 33.4% |
| Satisfied | 46.7% | 49.6% | 49.2% |
| Neutral | 13.7% | 14.8% | 14.7% |
| Dissatisfied | 0.0% | 1.3% | 1.2% |
| Very Dissatisfied | 1.3% | 1.5% | 1.4% |

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q7 FIRE 4 How quickly firefighters respond</u> | | | |
| Very Satisfied | 42.2% | 37.6% | 38.1% |
| Satisfied | 44.7% | 44.6% | 44.6% |
| Neutral | 12.1% | 14.1% | 13.9% |
| Dissatisfied | 1.0% | 2.3% | 2.2% |
| Very Dissatisfied | 0.0% | 1.3% | 1.2% |

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q7 FIRE 5 How quickly emergency medical personnel respond</u> | | | |
| Very Satisfied | 40.3% | 33.7% | 34.4% |
| Satisfied | 42.2% | 45.8% | 45.4% |
| Neutral | 15.5% | 15.3% | 15.3% |
| Dissatisfied | 1.9% | 3.3% | 3.1% |
| Very Dissatisfied | 0.0% | 1.9% | 1.7% |

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q7 FIRE 6 The City's overall efforts to provide water and beach safety information</u> | | | |
| Very Satisfied | 23.6% | 21.6% | 21.8% |
| Satisfied | 45.2% | 45.1% | 45.1% |
| Neutral | 22.4% | 26.5% | 26.0% |
| Dissatisfied | 6.4% | 5.3% | 5.4% |
| Very Dissatisfied | 2.4% | 1.5% | 1.6% |

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q7 FIRE 7 The City s overall fire prevention efforts</u> | | | |
| Very Satisfied | 25.1% | 23.3% | 23.5% |
| Satisfied | 46.8% | 48.9% | 48.6% |
| Neutral | 22.5% | 21.7% | 21.8% |
| Dissatisfied | 3.9% | 3.6% | 3.7% |
| Very Dissatisfied | 1.7% | 2.4% | 2.3% |

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| | District | | Total |
|-------------------|------------|-----------------|-------|
| | District 2 | Other Districts | |
| Very Satisfied | 12.4% | 14.6% | 14.4% |
| Satisfied | 36.4% | 36.9% | 36.9% |
| Neutral | 19.3% | 20.7% | 20.6% |
| Dissatisfied | 15.3% | 11.7% | 12.1% |
| Very Dissatisfied | 6.5% | 5.5% | 5.6% |
| Don't Know | 10.2% | 10.5% | 10.5% |

Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| | District | | Total |
|-------------------|------------|-----------------|-------|
| | District 2 | Other Districts | |
| Very Satisfied | 12.4% | 13.5% | 13.4% |
| Satisfied | 35.6% | 37.2% | 37.0% |
| Neutral | 19.6% | 16.4% | 16.8% |
| Dissatisfied | 25.5% | 19.1% | 19.8% |
| Very Dissatisfied | 4.7% | 12.3% | 11.5% |
| Don't Know | 2.2% | 1.5% | 1.5% |

Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 2.2% | 4.7% | 4.4% |
| Satisfied | 12.4% | 20.5% | 19.6% |
| Neutral | 17.5% | 15.9% | 16.1% |
| Dissatisfied | 39.3% | 33.1% | 33.8% |
| Very Dissatisfied | 28.4% | 24.5% | 24.9% |
| Don't Know | 0.4% | 1.3% | 1.2% |

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 2.2% | 9.1% | 8.4% |
| Satisfied | 18.2% | 25.7% | 24.9% |
| Neutral | 19.3% | 14.5% | 15.0% |
| Dissatisfied | 32.0% | 24.2% | 25.1% |
| Very Dissatisfied | 27.6% | 25.6% | 25.8% |
| Don't Know | 0.7% | 0.9% | 0.8% |

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 6.9% | 9.3% | 9.0% |
| Satisfied | 33.1% | 31.6% | 31.8% |
| Neutral | 22.9% | 24.1% | 23.9% |
| Dissatisfied | 21.5% | 16.5% | 17.0% |
| Very Dissatisfied | 13.1% | 12.3% | 12.4% |
| Don't Know | 2.5% | 6.3% | 5.9% |

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 7.3% | 13.3% | 12.6% |
| Satisfied | 45.8% | 42.0% | 42.5% |
| Neutral | 24.7% | 24.9% | 24.9% |
| Dissatisfied | 13.5% | 10.7% | 11.0% |
| Very Dissatisfied | 4.0% | 5.5% | 5.4% |
| Don't Know | 4.7% | 3.6% | 3.8% |

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City</u> | | | |
| Very Satisfied | 4.7% | 7.0% | 6.7% |
| Satisfied | 24.7% | 29.9% | 29.3% |
| Neutral | 22.9% | 24.8% | 24.6% |
| Dissatisfied | 29.5% | 22.2% | 23.0% |
| Very Dissatisfied | 16.7% | 14.2% | 14.4% |
| Don't Know | 1.5% | 1.9% | 1.8% |

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood</u> | | | |
| Very Satisfied | 8.0% | 11.2% | 10.9% |
| Satisfied | 25.5% | 32.6% | 31.8% |
| Neutral | 21.8% | 19.0% | 19.3% |
| Dissatisfied | 24.4% | 18.9% | 19.5% |
| Very Dissatisfied | 19.6% | 16.9% | 17.2% |
| Don't Know | 0.7% | 1.4% | 1.3% |

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| | District | | Total |
|-------------------|------------|-----------------|-------|
| | District 2 | Other Districts | |
| Very Satisfied | 10.9% | 12.2% | 12.0% |
| Satisfied | 42.5% | 36.5% | 37.2% |
| Neutral | 22.2% | 22.3% | 22.3% |
| Dissatisfied | 14.5% | 15.0% | 14.9% |
| Very Dissatisfied | 9.1% | 12.6% | 12.2% |
| Don't Know | 0.7% | 1.5% | 1.4% |

Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

| | District | | Total |
|-------------------|------------|-----------------|-------|
| | District 2 | Other Districts | |
| Very Satisfied | 5.1% | 6.7% | 6.5% |
| Satisfied | 17.5% | 21.1% | 20.7% |
| Neutral | 21.5% | 20.9% | 21.0% |
| Dissatisfied | 21.5% | 24.6% | 24.2% |
| Very Dissatisfied | 29.5% | 24.4% | 25.0% |
| Don't Know | 5.1% | 2.3% | 2.6% |

Q8 INFRASTRUCTURE 10 Quality of street repairs

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| | District | | Total |
|-------------------|------------|-----------------|-------|
| | District 2 | Other Districts | |
| Very Satisfied | 13.8% | 16.3% | 16.0% |
| Satisfied | 40.5% | 41.3% | 41.2% |
| Neutral | 21.5% | 23.2% | 23.0% |
| Dissatisfied | 17.0% | 13.0% | 13.5% |
| Very Dissatisfied | 7.3% | 6.2% | 6.3% |

Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| | District | | Total |
|-------------------|------------|-----------------|-------|
| | District 2 | Other Districts | |
| Very Satisfied | 12.6% | 13.7% | 13.6% |
| Satisfied | 36.4% | 37.7% | 37.6% |
| Neutral | 20.1% | 16.7% | 17.0% |
| Dissatisfied | 26.0% | 19.4% | 20.1% |
| Very Dissatisfied | 4.8% | 12.5% | 11.7% |

Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 2.2% | 4.8% | 4.5% |
| Satisfied | 12.4% | 20.8% | 19.8% |
| Neutral | 17.5% | 16.1% | 16.3% |
| Dissatisfied | 39.4% | 33.5% | 34.2% |
| Very Dissatisfied | 28.5% | 24.8% | 25.2% |

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 2.2% | 9.2% | 8.4% |
| Satisfied | 18.3% | 26.0% | 25.1% |
| Neutral | 19.4% | 14.6% | 15.1% |
| Dissatisfied | 32.2% | 24.5% | 25.3% |
| Very Dissatisfied | 27.8% | 25.8% | 26.0% |

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 7.1% | 9.9% | 9.6% |
| Satisfied | 34.0% | 33.7% | 33.7% |
| Neutral | 23.5% | 25.7% | 25.4% |
| Dissatisfied | 22.0% | 17.6% | 18.1% |
| Very Dissatisfied | 13.4% | 13.2% | 13.2% |

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 7.6% | 13.8% | 13.1% |
| Satisfied | 48.1% | 43.6% | 44.1% |
| Neutral | 26.0% | 25.8% | 25.8% |
| Dissatisfied | 14.1% | 11.1% | 11.4% |
| Very Dissatisfied | 4.2% | 5.7% | 5.6% |

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City</u> | | | |
| Very Satisfied | 4.8% | 7.1% | 6.9% |
| Satisfied | 25.1% | 30.5% | 29.9% |
| Neutral | 23.2% | 25.3% | 25.1% |
| Dissatisfied | 29.9% | 22.7% | 23.5% |
| Very Dissatisfied | 17.0% | 14.4% | 14.7% |

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood</u> | | | |
| Very Satisfied | 8.1% | 11.4% | 11.0% |
| Satisfied | 25.6% | 33.0% | 32.2% |
| Neutral | 22.0% | 19.3% | 19.6% |
| Dissatisfied | 24.5% | 19.1% | 19.7% |
| Very Dissatisfied | 19.8% | 17.2% | 17.5% |

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood\ | | | |
| Very Satisfied | 11.0% | 12.4% | 12.2% |
| Satisfied | 42.9% | 37.1% | 37.7% |
| Neutral | 22.3% | 22.6% | 22.6% |
| Dissatisfied | 14.7% | 15.2% | 15.1% |
| Very Dissatisfied | 9.2% | 12.8% | 12.4% |

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| Q8 INFRASTRUCTURE 10 Quality of street repairs | | | |
| Very Satisfied | 5.4% | 6.9% | 6.7% |
| Satisfied | 18.4% | 21.6% | 21.3% |
| Neutral | 22.6% | 21.4% | 21.5% |
| Dissatisfied | 22.6% | 25.1% | 24.9% |
| Very Dissatisfied | 31.0% | 25.0% | 25.6% |

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q9 1 Satisfaction with Residential trash collection</u> | | | |
| Very Satisfied | 35.6% | 37.0% | 36.9% |
| Satisfied | 47.3% | 40.7% | 41.4% |
| Neutral | 4.0% | 10.2% | 9.5% |
| Dissatisfied | 8.4% | 5.9% | 6.2% |
| Very Dissatisfied | 1.5% | 3.0% | 2.8% |
| Don't Know | 3.3% | 3.2% | 3.2% |

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q9 2 Satisfaction with Residential recycling services</u> | | | |
| Very Satisfied | 29.8% | 34.3% | 33.8% |
| Satisfied | 51.3% | 39.4% | 40.8% |
| Neutral | 3.6% | 11.8% | 10.9% |
| Dissatisfied | 10.2% | 7.9% | 8.2% |
| Very Dissatisfied | 2.5% | 3.7% | 3.6% |
| Don't Know | 2.5% | 2.9% | 2.8% |

EXCLUDING DON'T KNOWS**Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q9 1 Satisfaction with Residential trash collection</u> | | | |
| Very Satisfied | 36.8% | 38.3% | 38.1% |
| Satisfied | 48.9% | 42.0% | 42.8% |
| Neutral | 4.1% | 10.5% | 9.8% |
| Dissatisfied | 8.6% | 6.1% | 6.4% |
| Very Dissatisfied | 1.5% | 3.0% | 2.9% |

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q9 2 Satisfaction with Residential recycling services</u> | | | |
| Very Satisfied | 30.6% | 35.3% | 34.8% |
| Satisfied | 52.6% | 40.6% | 41.9% |
| Neutral | 3.7% | 12.1% | 11.2% |
| Dissatisfied | 10.4% | 8.2% | 8.4% |
| Very Dissatisfied | 2.6% | 3.8% | 3.7% |

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

| District | Total |
|---------------------------------|-------|
| District 2 Other Districts | |

Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use

| | | | |
|----------------------|-------|-------|-------|
| Very Important | 50.5% | 45.1% | 45.7% |
| Important | 30.9% | 27.4% | 27.8% |
| Somewhat Important | 13.1% | 17.5% | 17.0% |
| Not Important | 3.6% | 4.7% | 4.6% |
| Not at All Important | 1.5% | 2.8% | 2.6% |
| Don't Know | 0.4% | 2.5% | 2.3% |

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

| District | Total |
|---------------------------------|-------|
| District 2 Other Districts | |

Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy

| | | | |
|----------------------|-------|-------|-------|
| Very Important | 53.1% | 49.5% | 49.9% |
| Important | 30.5% | 31.0% | 31.0% |
| Somewhat Important | 14.2% | 12.9% | 13.1% |
| Not Important | 1.5% | 3.2% | 3.0% |
| Not at All Important | 0.4% | 1.8% | 1.7% |
| Don't Know | 0.4% | 1.5% | 1.4% |

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought

| | | | |
|----------------------|-------|-------|-------|
| Very Important | 51.6% | 50.8% | 50.9% |
| Important | 36.0% | 32.7% | 33.1% |
| Somewhat Important | 10.5% | 12.7% | 12.4% |
| Not Important | 1.5% | 1.4% | 1.4% |
| Not at All Important | 0.0% | 1.0% | 0.9% |
| Don't Know | 0.4% | 1.4% | 1.3% |

EXCLUDING DON'T KNOWS**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

| District | Total |
|---------------------------------|-------|
| District 2 Other Districts | |

Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use

| | | | |
|----------------------|-------|-------|-------|
| Very Important | 50.7% | 46.3% | 46.8% |
| Important | 31.0% | 28.1% | 28.4% |
| Somewhat Important | 13.1% | 18.0% | 17.4% |
| Not Important | 3.6% | 4.8% | 4.7% |
| Not at All Important | 1.5% | 2.8% | 2.7% |

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)

N=2478

| District | Total |
|---------------------------------|-------|
| District 2 Other Districts | |

Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy

| | | | |
|----------------------|-------|-------|-------|
| Very Important | 53.3% | 50.3% | 50.6% |
| Important | 30.7% | 31.5% | 31.4% |
| Somewhat Important | 14.2% | 13.1% | 13.3% |
| Not Important | 1.5% | 3.3% | 3.1% |
| Not at All Important | 0.4% | 1.8% | 1.7% |

EXCLUDING DON'T KNOWS**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

| | District | Total |
|--|------------|-----------|
| | Other | |
| | District 2 | Districts |

Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought

| | | | |
|----------------------|-------|-------|-------|
| Very Important | 51.8% | 51.5% | 51.6% |
| Important | 36.1% | 33.2% | 33.5% |
| Somewhat Important | 10.6% | 12.8% | 12.6% |
| Not Important | 1.5% | 1.4% | 1.4% |
| Not at All Important | 0.0% | 1.0% | 0.9% |

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q11 PARKS AND REC 1 Availability of parks and recreation facilities

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 27.6% | 22.2% | 22.8% |
| Satisfied | 45.1% | 49.3% | 48.8% |
| Neutral | 15.6% | 16.0% | 16.0% |
| Dissatisfied | 4.4% | 5.6% | 5.5% |
| Very Dissatisfied | 1.1% | 3.2% | 3.0% |
| Don't Know | 6.2% | 3.6% | 3.9% |

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 21.1% | 16.9% | 17.4% |
| Satisfied | 41.5% | 45.5% | 45.1% |
| Neutral | 16.7% | 20.6% | 20.1% |
| Dissatisfied | 8.0% | 6.9% | 7.0% |
| Very Dissatisfied | 1.8% | 3.0% | 2.8% |
| Don't Know | 10.9% | 7.2% | 7.6% |

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q11 PARKS AND REC 3 Maintenance of City beaches

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 20.4% | 17.2% | 17.6% |
| Satisfied | 51.6% | 48.7% | 49.0% |
| Neutral | 16.0% | 17.1% | 16.9% |
| Dissatisfied | 5.5% | 6.1% | 6.0% |
| Very Dissatisfied | 4.0% | 1.8% | 2.1% |
| Don't Know | 2.5% | 9.2% | 8.4% |

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q11 PARKS AND REC 4 Maintenance of City parks

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 20.7% | 16.5% | 17.0% |
| Satisfied | 48.4% | 49.3% | 49.2% |
| Neutral | 16.7% | 19.4% | 19.1% |
| Dissatisfied | 6.5% | 8.2% | 8.0% |
| Very Dissatisfied | 2.9% | 3.0% | 3.0% |
| Don't Know | 4.7% | 3.5% | 3.7% |

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q11 PARKS AND REC 5 Maintenance of City recreation facilities

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 18.2% | 13.8% | 14.3% |
| Satisfied | 38.9% | 37.9% | 38.0% |
| Neutral | 18.2% | 24.7% | 24.0% |
| Dissatisfied | 5.1% | 6.6% | 6.4% |
| Very Dissatisfied | 1.8% | 3.0% | 2.8% |
| Don't Know | 17.8% | 14.0% | 14.4% |

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q11 PARKS AND REC 6 Maintenance of City swimming pools

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 8.7% | 8.4% | 8.5% |
| Satisfied | 17.5% | 24.6% | 23.8% |
| Neutral | 17.5% | 20.9% | 20.5% |
| Dissatisfied | 5.1% | 4.0% | 4.2% |
| Very Dissatisfied | 2.2% | 2.7% | 2.7% |
| Don't Know | 49.1% | 39.3% | 40.4% |

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q11 PARKS AND REC 7 Open space and walking and biking trails

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 15.3% | 15.7% | 15.6% |
| Satisfied | 47.3% | 42.9% | 43.4% |
| Neutral | 20.7% | 21.3% | 21.2% |
| Dissatisfied | 7.6% | 9.4% | 9.2% |
| Very Dissatisfied | 4.0% | 4.1% | 4.1% |
| Don't Know | 5.1% | 6.6% | 6.5% |

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q11 PARKS AND REC 8 Programs offered at City swimming pools

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 4.7% | 7.3% | 7.0% |
| Satisfied | 16.4% | 20.1% | 19.7% |
| Neutral | 16.7% | 20.8% | 20.3% |
| Dissatisfied | 4.0% | 4.6% | 4.5% |
| Very Dissatisfied | 1.8% | 2.7% | 2.6% |
| Don't Know | 56.4% | 44.5% | 45.8% |

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| | District | Total |
|--|------------|-----------|
| | Other | |
| | District 2 | Districts |

Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 5.1% | 9.7% | 9.2% |
| Satisfied | 20.0% | 23.9% | 23.4% |
| Neutral | 26.5% | 21.9% | 22.4% |
| Dissatisfied | 2.2% | 5.7% | 5.3% |
| Very Dissatisfied | 2.5% | 3.7% | 3.6% |
| Don't Know | 43.6% | 35.1% | 36.0% |

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| District | | Total |
|------------|-----------|-------|
| | Other | |
| District 2 | Districts | |

Q11 PARKS AND REC 1 Availability of parks and recreation facilities

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 29.5% | 23.1% | 23.8% |
| Satisfied | 48.1% | 51.1% | 50.8% |
| Neutral | 16.7% | 16.6% | 16.6% |
| Dissatisfied | 4.7% | 5.8% | 5.7% |
| Very Dissatisfied | 1.2% | 3.3% | 3.1% |

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| District | Total |
|------------|-----------|
| Other | |
| District 2 | Districts |

Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 23.7% | 18.2% | 18.8% |
| Satisfied | 46.5% | 49.1% | 48.8% |
| Neutral | 18.8% | 22.2% | 21.8% |
| Dissatisfied | 9.0% | 7.4% | 7.6% |
| Very Dissatisfied | 2.0% | 3.2% | 3.1% |

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q11 PARKS AND REC 3 Maintenance of City beaches

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 20.9% | 18.9% | 19.2% |
| Satisfied | 53.0% | 53.6% | 53.5% |
| Neutral | 16.4% | 18.8% | 18.5% |
| Dissatisfied | 5.6% | 6.7% | 6.6% |
| Very Dissatisfied | 4.1% | 2.0% | 2.2% |

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q11 PARKS AND REC 4 Maintenance of City parks

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 21.8% | 17.1% | 17.6% |
| Satisfied | 50.8% | 51.2% | 51.1% |
| Neutral | 17.6% | 20.1% | 19.8% |
| Dissatisfied | 6.9% | 8.5% | 8.3% |
| Very Dissatisfied | 3.1% | 3.1% | 3.1% |

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q11 PARKS AND REC 5 Maintenance of City recreation facilities

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 22.1% | 16.1% | 16.7% |
| Satisfied | 47.3% | 44.0% | 44.4% |
| Neutral | 22.1% | 28.8% | 28.1% |
| Dissatisfied | 6.2% | 7.7% | 7.5% |
| Very Dissatisfied | 2.2% | 3.4% | 3.3% |

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q11 PARKS AND REC 6 Maintenance of City swimming pools

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 17.1% | 13.9% | 14.2% |
| Satisfied | 34.3% | 40.5% | 39.9% |
| Neutral | 34.3% | 34.4% | 34.4% |
| Dissatisfied | 10.0% | 6.7% | 7.0% |
| Very Dissatisfied | 4.3% | 4.5% | 4.5% |

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q11 PARKS AND REC 7 Open space and walking and biking trails

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 16.1% | 16.8% | 16.7% |
| Satisfied | 49.8% | 45.9% | 46.4% |
| Neutral | 21.8% | 22.8% | 22.7% |
| Dissatisfied | 8.0% | 10.1% | 9.9% |
| Very Dissatisfied | 4.2% | 4.4% | 4.4% |

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q11 PARKS AND REC 8 Programs offered at City swimming pools

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 10.8% | 13.2% | 13.0% |
| Satisfied | 37.5% | 36.3% | 36.4% |
| Neutral | 38.3% | 37.5% | 37.6% |
| Dissatisfied | 9.2% | 8.3% | 8.3% |
| Very Dissatisfied | 4.2% | 4.8% | 4.8% |

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| | District | Total |
|--|------------|-----------|
| | Other | |
| | District 2 | Districts |

Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 9.0% | 15.0% | 14.4% |
| Satisfied | 35.5% | 36.8% | 36.7% |
| Neutral | 47.1% | 33.8% | 35.1% |
| Dissatisfied | 3.9% | 8.8% | 8.3% |
| Very Dissatisfied | 4.5% | 5.7% | 5.6% |

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | Total |
|---------------------------------|-------|
| District 2 Other Districts | |

Q12 LIBRARIES 1 Availability of library facilities

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 29.5% | 30.8% | 30.7% |
| Satisfied | 37.5% | 41.0% | 40.6% |
| Neutral | 13.1% | 14.3% | 14.1% |
| Dissatisfied | 9.1% | 5.1% | 5.5% |
| Very Dissatisfied | 1.1% | 2.0% | 1.9% |
| Don't Know | 9.8% | 6.8% | 7.1% |

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | Total |
|---------------------------------|-------|
| District 2 Other Districts | |

Q12 LIBRARIES 2 Hours of operation offered at City libraries

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 18.9% | 21.4% | 21.1% |
| Satisfied | 40.4% | 38.1% | 38.4% |
| Neutral | 13.1% | 16.9% | 16.5% |
| Dissatisfied | 11.6% | 11.5% | 11.5% |
| Very Dissatisfied | 6.2% | 3.9% | 4.2% |
| Don't Know | 9.8% | 8.1% | 8.3% |

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q12 LIBRARIES 3 Maintenance of City libraries

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 22.5% | 24.5% | 24.3% |
| Satisfied | 40.7% | 40.9% | 40.9% |
| Neutral | 15.6% | 17.8% | 17.6% |
| Dissatisfied | 8.0% | 5.4% | 5.7% |
| Very Dissatisfied | 3.6% | 2.0% | 2.2% |
| Don't Know | 9.5% | 9.3% | 9.3% |

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 17.5% | 21.0% | 20.6% |
| Satisfied | 30.2% | 33.3% | 33.0% |
| Neutral | 22.2% | 17.2% | 17.7% |
| Dissatisfied | 2.5% | 2.7% | 2.7% |
| Very Dissatisfied | 0.7% | 1.8% | 1.7% |
| Don't Know | 26.9% | 24.0% | 24.3% |

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 32.4% | 30.5% | 30.7% |
| Satisfied | 37.5% | 36.0% | 36.2% |
| Neutral | 15.3% | 14.6% | 14.6% |
| Dissatisfied | 2.9% | 3.8% | 3.7% |
| Very Dissatisfied | 1.5% | 3.1% | 2.9% |
| Don't Know | 10.5% | 12.0% | 11.8% |

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 19.3% | 24.6% | 24.1% |
| Satisfied | 37.5% | 33.8% | 34.2% |
| Neutral | 15.3% | 18.0% | 17.7% |
| Dissatisfied | 7.6% | 5.2% | 5.5% |
| Very Dissatisfied | 3.6% | 3.2% | 3.3% |
| Don't Know | 16.7% | 15.1% | 15.3% |

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q12 LIBRARIES 1 Availability of library facilities</u> | | | |
| Very Satisfied | 32.7% | 33.1% | 33.0% |
| Satisfied | 41.5% | 44.0% | 43.8% |
| Neutral | 14.5% | 15.3% | 15.2% |
| Dissatisfied | 10.1% | 5.5% | 6.0% |
| Very Dissatisfied | 1.2% | 2.1% | 2.0% |

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q12 LIBRARIES 2 Hours of operation offered at City libraries</u> | | | |
| Very Satisfied | 21.0% | 23.3% | 23.1% |
| Satisfied | 44.8% | 41.5% | 41.8% |
| Neutral | 14.5% | 18.4% | 18.0% |
| Dissatisfied | 12.9% | 12.5% | 12.5% |
| Very Dissatisfied | 6.9% | 4.3% | 4.6% |

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q12 LIBRARIES 3 Maintenance of City libraries</u> | | | |
| Very Satisfied | 24.9% | 27.0% | 26.7% |
| Satisfied | 45.0% | 45.1% | 45.1% |
| Neutral | 17.3% | 19.6% | 19.4% |
| Dissatisfied | 8.8% | 6.0% | 6.3% |
| Very Dissatisfied | 4.0% | 2.3% | 2.4% |

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)</u> | | | |
| Very Satisfied | 23.9% | 27.7% | 27.3% |
| Satisfied | 41.3% | 43.8% | 43.6% |
| Neutral | 30.3% | 22.6% | 23.4% |
| Dissatisfied | 3.5% | 3.5% | 3.5% |
| Very Dissatisfied | 1.0% | 2.4% | 2.2% |

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

| District | Total |
|---------------------------------|-------|
| District 2 Other Districts | |

Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 36.2% | 34.7% | 34.8% |
| Satisfied | 41.9% | 40.9% | 41.1% |
| Neutral | 17.1% | 16.6% | 16.6% |
| Dissatisfied | 3.3% | 4.3% | 4.2% |
| Very Dissatisfied | 1.6% | 3.5% | 3.3% |

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

| District | Total |
|---------------------------------|-------|
| District 2 Other Districts | |

Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 23.1% | 29.0% | 28.4% |
| Satisfied | 45.0% | 39.8% | 40.4% |
| Neutral | 18.3% | 21.2% | 20.9% |
| Dissatisfied | 9.2% | 6.1% | 6.5% |
| Very Dissatisfied | 4.4% | 3.8% | 3.9% |

Q13. Community Engagement.

| | | | |
|--|------------|-----------|-------|
| N=2478 | District | | Total |
| | Other | | |
| | District 2 | Districts | |
| <u>Q13 Community Engagement 1 Access to City officials</u> | | | |
| Very Satisfied | 5.8% | 5.7% | 5.7% |
| Satisfied | 17.5% | 22.9% | 22.3% |
| Neutral | 26.2% | 26.4% | 26.4% |
| Dissatisfied | 13.5% | 11.9% | 12.1% |
| Very Dissatisfied | 11.6% | 8.6% | 8.9% |
| Don't Know | 25.5% | 24.5% | 24.6% |

Q13. Community Engagement.

| | | | |
|--|------------|-----------|-------|
| N=2478 | District | | Total |
| | Other | | |
| | District 2 | Districts | |
| <u>Q13 Community Engagement 2 Access to information about City programs and services</u> | | | |
| Very Satisfied | 7.6% | 6.6% | 6.7% |
| Satisfied | 25.8% | 31.7% | 31.1% |
| Neutral | 31.3% | 28.7% | 29.0% |
| Dissatisfied | 12.4% | 14.3% | 14.1% |
| Very Dissatisfied | 6.5% | 7.1% | 7.0% |
| Don't Know | 16.4% | 11.5% | 12.1% |

Q13. Community Engagement.

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 6.2% | 4.9% | 5.0% |
| Satisfied | 14.2% | 21.6% | 20.8% |
| Neutral | 29.5% | 27.0% | 27.3% |
| Dissatisfied | 22.5% | 21.4% | 21.5% |
| Very Dissatisfied | 12.4% | 10.9% | 11.1% |
| Don't Know | 15.3% | 14.2% | 14.3% |

Q13. Community Engagement.

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q13 Community Engagement 4 Overall usefulness of the City's website

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 4.7% | 6.3% | 6.1% |
| Satisfied | 21.1% | 27.5% | 26.8% |
| Neutral | 33.8% | 29.3% | 29.8% |
| Dissatisfied | 10.9% | 13.3% | 13.1% |
| Very Dissatisfied | 8.4% | 8.2% | 8.2% |
| Don't Know | 21.1% | 15.4% | 16.0% |

Q13. Community Engagement.

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q13 Community Engagement 5 The City's television channel (City 24)

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 2.9% | 3.8% | 3.7% |
| Satisfied | 7.3% | 11.3% | 10.8% |
| Neutral | 22.9% | 22.7% | 22.7% |
| Dissatisfied | 6.2% | 4.8% | 5.0% |
| Very Dissatisfied | 4.0% | 4.5% | 4.4% |
| Don't Know | 56.7% | 53.0% | 53.4% |

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

| District | Total |
|---------------------------------|-------|
| District 2 Other Districts | |

Q13 Community Engagement 1 Access to City officials

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 7.8% | 7.5% | 7.5% |
| Satisfied | 23.4% | 30.4% | 29.6% |
| Neutral | 35.1% | 34.9% | 35.0% |
| Dissatisfied | 18.0% | 15.8% | 16.1% |
| Very Dissatisfied | 15.6% | 11.4% | 11.8% |

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478

| District | Total |
|---------------------------------|-------|
| District 2 Other Districts | |

Q13 Community Engagement 2 Access to information about City programs and services

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 9.1% | 7.5% | 7.7% |
| Satisfied | 30.9% | 35.9% | 35.3% |
| Neutral | 37.4% | 32.5% | 33.0% |
| Dissatisfied | 14.8% | 16.2% | 16.0% |
| Very Dissatisfied | 7.8% | 8.0% | 8.0% |

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

| District | Total |
|------------|-------|
| Other | |
| District 2 | |
| Districts | |

Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 7.3% | 5.7% | 5.8% |
| Satisfied | 16.7% | 25.2% | 24.3% |
| Neutral | 34.8% | 31.5% | 31.8% |
| Dissatisfied | 26.6% | 24.9% | 25.1% |
| Very Dissatisfied | 14.6% | 12.8% | 13.0% |

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478

| District | Total |
|------------|-------|
| Other | |
| District 2 | |
| Districts | |

Q13 Community Engagement 4 Overall usefulness of the City's website

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 6.0% | 7.5% | 7.3% |
| Satisfied | 26.7% | 32.5% | 31.9% |
| Neutral | 42.9% | 34.6% | 35.5% |
| Dissatisfied | 13.8% | 15.8% | 15.6% |
| Very Dissatisfied | 10.6% | 9.7% | 9.8% |

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q13 Community Engagement 5 The City's television channel (City 24)

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 6.7% | 8.1% | 8.0% |
| Satisfied | 16.8% | 23.9% | 23.2% |
| Neutral | 52.9% | 48.2% | 48.7% |
| Dissatisfied | 14.3% | 10.2% | 10.6% |
| Very Dissatisfied | 9.2% | 9.6% | 9.5% |

Q14. Other Services.

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 6.2% | 7.9% | 7.7% |
| Satisfied | 14.9% | 15.7% | 15.6% |
| Neutral | 31.6% | 26.6% | 27.2% |
| Dissatisfied | 23.6% | 21.2% | 21.5% |
| Very Dissatisfied | 8.0% | 12.2% | 11.7% |
| Don't Know | 15.6% | 16.4% | 16.3% |

Q14. Other Services.

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q14 2 Ease of obtaining permits from Development Services

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 3.3% | 2.7% | 2.8% |
| Satisfied | 6.9% | 8.7% | 8.5% |
| Neutral | 14.5% | 20.4% | 19.8% |
| Dissatisfied | 21.5% | 11.0% | 12.1% |
| Very Dissatisfied | 8.7% | 8.6% | 8.6% |
| Don't Know | 45.1% | 48.6% | 48.2% |

Q14. Other Services.

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q14 3 Efforts to address homelessness

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 2.5% | 2.7% | 2.7% |
| Satisfied | 6.9% | 11.9% | 11.3% |
| Neutral | 13.8% | 20.9% | 20.1% |
| Dissatisfied | 23.3% | 28.1% | 27.5% |
| Very Dissatisfied | 37.5% | 22.9% | 24.5% |
| Don't Know | 16.0% | 13.5% | 13.8% |

Q14. Other Services.

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q14 4 Efforts to assist low- to moderate-income residents and communities

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 2.5% | 4.0% | 3.8% |
| Satisfied | 10.2% | 12.7% | 12.4% |
| Neutral | 21.1% | 24.9% | 24.5% |
| Dissatisfied | 22.5% | 23.0% | 23.0% |
| Very Dissatisfied | 23.6% | 14.0% | 15.1% |
| Don't Know | 20.0% | 21.4% | 21.2% |

Q14. Other Services.

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q14 5 Efforts to plan for future growth

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 1.5% | 3.6% | 3.4% |
| Satisfied | 15.6% | 16.8% | 16.7% |
| Neutral | 23.3% | 23.8% | 23.8% |
| Dissatisfied | 21.1% | 21.9% | 21.8% |
| Very Dissatisfied | 17.1% | 14.6% | 14.9% |
| Don't Know | 21.5% | 19.2% | 19.5% |

Q14. Other Services.

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q14 6 Efforts to support job creation and investment by local businesses

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 1.1% | 3.4% | 3.1% |
| Satisfied | 12.7% | 15.1% | 14.9% |
| Neutral | 24.4% | 26.4% | 26.2% |
| Dissatisfied | 21.5% | 18.1% | 18.4% |
| Very Dissatisfied | 13.5% | 12.8% | 12.8% |
| Don't Know | 26.9% | 24.3% | 24.6% |

Q14. Other Services.

N=2478

| | District | | Total |
|--------------------------------------|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q14 7 Gang prevention efforts</u> | | | |
| Very Satisfied | 0.7% | 3.8% | 3.4% |
| Satisfied | 15.3% | 17.5% | 17.3% |
| Neutral | 26.2% | 25.3% | 25.4% |
| Dissatisfied | 13.1% | 13.2% | 13.2% |
| Very Dissatisfied | 8.0% | 9.8% | 9.6% |
| Don't Know | 36.7% | 30.5% | 31.2% |

Q14. Other Services.

N=2478

| | District | | Total |
|-------------------------------|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q14 8 Graffiti removal</u> | | | |
| Very Satisfied | 2.2% | 5.9% | 5.5% |
| Satisfied | 25.5% | 25.1% | 25.2% |
| Neutral | 23.3% | 25.6% | 25.3% |
| Dissatisfied | 16.7% | 15.9% | 16.0% |
| Very Dissatisfied | 11.3% | 9.8% | 10.0% |
| Don't Know | 21.1% | 17.7% | 18.0% |

Q14. Other Services.

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q14 9 Historic preservation efforts</u> | | | |
| Very Satisfied | 5.5% | 8.3% | 8.0% |
| Satisfied | 32.7% | 31.2% | 31.4% |
| Neutral | 20.7% | 26.3% | 25.7% |
| Dissatisfied | 11.3% | 7.6% | 8.0% |
| Very Dissatisfied | 5.8% | 5.6% | 5.6% |
| Don't Know | 24.0% | 20.9% | 21.2% |

Q14. Other Services.

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art</u> | | | |
| Very Satisfied | 8.7% | 12.1% | 11.7% |
| Satisfied | 33.8% | 36.3% | 36.0% |
| Neutral | 24.7% | 25.4% | 25.3% |
| Dissatisfied | 7.3% | 5.8% | 5.9% |
| Very Dissatisfied | 3.6% | 4.1% | 4.1% |
| Don't Know | 21.8% | 16.3% | 16.9% |

Q14. Other Services.

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q14 11 Online services (e.g., paying a bill, getting a business license)

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 9.5% | 13.3% | 12.9% |
| Satisfied | 29.1% | 35.3% | 34.6% |
| Neutral | 25.5% | 23.1% | 23.3% |
| Dissatisfied | 6.5% | 6.0% | 6.1% |
| Very Dissatisfied | 4.0% | 5.2% | 5.0% |
| Don't Know | 25.5% | 17.1% | 18.0% |

Q14. Other Services.

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q14 12 Quality of services provided to people with disabilities

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 4.4% | 7.1% | 6.8% |
| Satisfied | 17.1% | 19.7% | 19.5% |
| Neutral | 19.3% | 21.5% | 21.3% |
| Dissatisfied | 5.8% | 4.9% | 5.0% |
| Very Dissatisfied | 3.3% | 4.4% | 4.3% |
| Don't Know | 50.2% | 42.3% | 43.1% |

Q14. Other Services.

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 13.8% | 13.5% | 13.5% |
| Satisfied | 34.9% | 35.6% | 35.6% |
| Neutral | 21.1% | 26.1% | 25.5% |
| Dissatisfied | 5.1% | 6.0% | 5.9% |
| Very Dissatisfied | 4.7% | 5.2% | 5.2% |
| Don't Know | 20.4% | 13.5% | 14.3% |

Q14. Other Services.

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q14 14 Traffic congestion on City streets

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 1.8% | 3.9% | 3.7% |
| Satisfied | 17.5% | 20.1% | 19.8% |
| Neutral | 26.9% | 24.1% | 24.4% |
| Dissatisfied | 22.9% | 25.1% | 24.8% |
| Very Dissatisfied | 22.2% | 21.8% | 21.8% |
| Don't Know | 8.7% | 5.0% | 5.4% |

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

| N=2478 | District | | Total |
|--|------------|-----------|-------|
| | | Other | |
| | District 2 | Districts | |
| <u>Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)</u> | | | |
| Very Satisfied | 7.3% | 9.4% | 9.2% |
| Satisfied | 17.7% | 18.8% | 18.7% |
| Neutral | 37.5% | 31.8% | 32.5% |
| Dissatisfied | 28.0% | 25.4% | 25.7% |
| Very Dissatisfied | 9.5% | 14.6% | 14.0% |

Q14. Other Services. (EXCLUDING DON'T KNOWS)

| N=2478 | District | | Total |
|--|------------|-----------|-------|
| | | Other | |
| | District 2 | Districts | |
| <u>Q14 2 Ease of obtaining permits from Development Services</u> | | | |
| Very Satisfied | 6.0% | 5.3% | 5.4% |
| Satisfied | 12.6% | 16.9% | 16.4% |
| Neutral | 26.5% | 39.7% | 38.2% |
| Dissatisfied | 39.1% | 21.4% | 23.4% |
| Very Dissatisfied | 15.9% | 16.8% | 16.7% |

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

| | | | |
|--|------------|-----------|-------|
| N=2478 | District | | Total |
| | Other | | |
| | District 2 | Districts | |
| <u>Q14 3 Efforts to address homelessness</u> | | | |
| Very Satisfied | 3.0% | 3.1% | 3.1% |
| Satisfied | 8.2% | 13.8% | 13.2% |
| Neutral | 16.5% | 24.2% | 23.4% |
| Dissatisfied | 27.7% | 32.4% | 31.9% |
| Very Dissatisfied | 44.6% | 26.5% | 28.5% |

Q14. Other Services. (EXCLUDING DON'T KNOWS)

| | | | |
|--|------------|-----------|-------|
| N=2478 | District | | Total |
| | Other | | |
| | District 2 | Districts | |
| <u>Q14 4 Efforts to assist low- to moderate-income residents and communities</u> | | | |
| Very Satisfied | 3.2% | 5.1% | 4.9% |
| Satisfied | 12.7% | 16.2% | 15.8% |
| Neutral | 26.4% | 31.6% | 31.0% |
| Dissatisfied | 28.2% | 29.3% | 29.1% |
| Very Dissatisfied | 29.5% | 17.8% | 19.2% |

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

| | | | |
|--|------------|-----------|-------|
| N=2478 | District | | Total |
| | Other | | |
| | District 2 | Districts | |
| <u>Q14 5 Efforts to plan for future growth</u> | | | |
| Very Satisfied | 1.9% | 4.5% | 4.2% |
| Satisfied | 19.9% | 20.8% | 20.7% |
| Neutral | 29.6% | 29.5% | 29.5% |
| Dissatisfied | 26.9% | 27.1% | 27.1% |
| Very Dissatisfied | 21.8% | 18.0% | 18.4% |

Q14. Other Services. (EXCLUDING DON'T KNOWS)

| | | | |
|---|------------|-----------|-------|
| N=2478 | District | | Total |
| | Other | | |
| | District 2 | Districts | |
| <u>Q14 6 Efforts to support job creation and investment by local businesses</u> | | | |
| Very Satisfied | 1.5% | 4.4% | 4.1% |
| Satisfied | 17.4% | 20.0% | 19.7% |
| Neutral | 33.3% | 34.9% | 34.7% |
| Dissatisfied | 29.4% | 23.9% | 24.5% |
| Very Dissatisfied | 18.4% | 16.9% | 17.0% |

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

| N=2478 | District | | Total |
|--------------------------------------|------------|-----------|-------|
| | | Other | |
| | District 2 | Districts | |
| <u>Q14 7 Gang prevention efforts</u> | | | |
| Very Satisfied | 1.1% | 5.4% | 5.0% |
| Satisfied | 24.1% | 25.2% | 25.1% |
| Neutral | 41.4% | 36.4% | 36.9% |
| Dissatisfied | 20.7% | 18.9% | 19.1% |
| Very Dissatisfied | 12.6% | 14.0% | 13.9% |

Q14. Other Services. (EXCLUDING DON'T KNOWS)

| N=2478 | District | | Total |
|-------------------------------|------------|-----------|-------|
| | | Other | |
| | District 2 | Districts | |
| <u>Q14 8 Graffiti removal</u> | | | |
| Very Satisfied | 2.8% | 7.2% | 6.7% |
| Satisfied | 32.3% | 30.5% | 30.7% |
| Neutral | 29.5% | 31.0% | 30.9% |
| Dissatisfied | 21.2% | 19.3% | 19.5% |
| Very Dissatisfied | 14.3% | 11.9% | 12.2% |

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

| N=2478 | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q14 9 Historic preservation efforts</u> | | | |
| Very Satisfied | 7.2% | 10.5% | 10.1% |
| Satisfied | 43.1% | 39.5% | 39.9% |
| Neutral | 27.3% | 33.3% | 32.6% |
| Dissatisfied | 14.8% | 9.6% | 10.2% |
| Very Dissatisfied | 7.7% | 7.1% | 7.2% |

Q14. Other Services. (EXCLUDING DON'T KNOWS)

| N=2478 | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art</u> | | | |
| Very Satisfied | 11.2% | 14.5% | 14.1% |
| Satisfied | 43.3% | 43.4% | 43.4% |
| Neutral | 31.6% | 30.3% | 30.5% |
| Dissatisfied | 9.3% | 6.9% | 7.1% |
| Very Dissatisfied | 4.7% | 4.9% | 4.9% |

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

| N=2478 | District | | Total |
|---|------------|-----------|-------|
| | Other | | |
| | District 2 | Districts | |
| <u>Q14 11 Online services (e.g., paying a bill, getting a business license)</u> | | | |
| Very Satisfied | 12.7% | 16.1% | 15.7% |
| Satisfied | 39.0% | 42.6% | 42.2% |
| Neutral | 34.1% | 27.8% | 28.4% |
| Dissatisfied | 8.8% | 7.3% | 7.4% |
| Very Dissatisfied | 5.4% | 6.2% | 6.2% |

Q14. Other Services. (EXCLUDING DON'T KNOWS)

| N=2478 | District | | Total |
|--|------------|-----------|-------|
| | | Other | |
| | District 2 | Districts | |
| <u>Q14 12 Quality of services provided to people with disabilities</u> | | | |
| Very Satisfied | 8.8% | 12.3% | 12.0% |
| Satisfied | 34.3% | 34.2% | 34.2% |
| Neutral | 38.7% | 37.3% | 37.4% |
| Dissatisfied | 11.7% | 8.5% | 8.8% |
| Very Dissatisfied | 6.6% | 7.7% | 7.6% |

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

| | District | | Total |
|--|------------|-----------|-------|
| | | Other | |
| | District 2 | Districts | |

Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 17.4% | 15.6% | 15.8% |
| Satisfied | 43.8% | 41.2% | 41.5% |
| Neutral | 26.5% | 30.2% | 29.8% |
| Dissatisfied | 6.4% | 7.0% | 6.9% |
| Very Dissatisfied | 5.9% | 6.0% | 6.0% |

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

| | District | | Total |
|--|------------|-----------|-------|
| | | Other | |
| | District 2 | Districts | |

Q14 14 Traffic congestion on City streets

| | | | |
|-------------------|-------|-------|-------|
| Very Satisfied | 2.0% | 4.2% | 3.9% |
| Satisfied | 19.1% | 21.2% | 21.0% |
| Neutral | 29.5% | 25.3% | 25.8% |
| Dissatisfied | 25.1% | 26.4% | 26.2% |
| Very Dissatisfied | 24.3% | 22.9% | 23.1% |

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |

Q15 Courtesy of City Employees

| | | | |
|------------|-------|-------|-------|
| Excellent | 28.4% | 21.1% | 21.9% |
| Good | 32.0% | 35.5% | 35.1% |
| Fair | 12.0% | 17.2% | 16.6% |
| Poor | 7.6% | 5.7% | 5.9% |
| Very Poor | 4.7% | 5.3% | 5.2% |
| Don't Know | 15.3% | 15.2% | 15.2% |

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |

Q15 Knowledge of City Employees

| | | | |
|------------|-------|-------|-------|
| Excellent | 20.4% | 16.7% | 17.2% |
| Good | 32.4% | 37.6% | 37.0% |
| Fair | 16.7% | 18.1% | 18.0% |
| Poor | 8.7% | 6.5% | 6.7% |
| Very Poor | 6.5% | 5.4% | 5.5% |
| Don't Know | 15.3% | 15.7% | 15.6% |

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

| | District | | Total |
|------------|------------|-----------------|-------|
| | District 2 | Other Districts | |
| Excellent | 19.6% | 17.7% | 17.9% |
| Good | 34.2% | 34.5% | 34.4% |
| Fair | 13.1% | 18.7% | 18.1% |
| Poor | 12.0% | 7.4% | 7.9% |
| Very Poor | 5.8% | 6.5% | 6.4% |
| Don't Know | 15.3% | 15.2% | 15.2% |

Q15 Overall customer service provided by City employees**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...**

N=2478

| | District | | Total |
|------------|------------|-----------------|-------|
| | District 2 | Other Districts | |
| Excellent | 16.4% | 16.9% | 16.9% |
| Good | 27.3% | 31.1% | 30.7% |
| Fair | 21.1% | 20.4% | 20.5% |
| Poor | 9.8% | 7.8% | 8.0% |
| Very Poor | 8.0% | 8.4% | 8.3% |
| Don't Know | 17.5% | 15.4% | 15.6% |

Q15 Responsiveness of City employees

EXCLUDING DON'T KNOWS**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

| | District | | Total |
|---------------------------------------|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q15 Courtesy of City Employees</u> | | | |
| Excellent | 33.5% | 24.9% | 25.8% |
| Good | 37.8% | 41.8% | 41.4% |
| Fair | 14.2% | 20.3% | 19.6% |
| Poor | 9.0% | 6.7% | 7.0% |
| Very Poor | 5.6% | 6.3% | 6.2% |

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q15 Knowledge of City Employees</u> | | | |
| Excellent | 24.0% | 19.9% | 20.3% |
| Good | 38.2% | 44.6% | 43.9% |
| Fair | 19.7% | 21.5% | 21.3% |
| Poor | 10.3% | 7.7% | 8.0% |
| Very Poor | 7.7% | 6.4% | 6.5% |

EXCLUDING DON'T KNOWS**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q15 Overall customer service provided by City employees

| | | | |
|-----------|-------|-------|-------|
| Excellent | 23.2% | 20.9% | 21.1% |
| Good | 40.3% | 40.6% | 40.6% |
| Fair | 15.5% | 22.1% | 21.4% |
| Poor | 14.2% | 8.8% | 9.4% |
| Very Poor | 6.9% | 7.7% | 7.6% |

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q15 Responsiveness of City employees

| | | | |
|-----------|-------|-------|-------|
| Excellent | 19.8% | 20.0% | 20.0% |
| Good | 33.0% | 36.8% | 36.4% |
| Fair | 25.6% | 24.1% | 24.2% |
| Poor | 11.9% | 9.2% | 9.5% |
| Very Poor | 9.7% | 9.9% | 9.9% |

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

| | | | |
|------------|-------|-------|-------|
| Yes | 25.8% | 27.1% | 27.0% |
| No | 27.6% | 26.4% | 26.5% |
| Don't know | 46.5% | 46.5% | 46.5% |

EXCLUDING DON'T KNOWS**Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City? (EXCLUDING DON'T KNOWS)**

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

| | | | |
|-----|-------|-------|-------|
| Yes | 48.3% | 50.7% | 50.4% |
| No | 51.7% | 49.3% | 49.6% |

Q18. What would be your preferred method for reporting problems to the City?

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q18. What would be your preferred method for reporting problems to the City?

| | | | |
|--|-------|-------|-------|
| Mobile application | 16.7% | 19.9% | 19.6% |
| Web site | 53.1% | 50.1% | 50.4% |
| Cellular telephone | 13.5% | 13.4% | 13.4% |
| Text message | 8.0% | 9.0% | 8.9% |
| Social media (Facebook, Twitter, etc.) | 2.5% | 4.6% | 4.4% |
| Don't know/no preference | 6.2% | 3.0% | 3.3% |

DEMOGRAPHICS**Q20. What is your age?**

N=2478

| | District | | Total |
|-------------------------------|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q20. What is your age?</u> | | | |
| 18-34 years | 24.4% | 22.2% | 22.4% |
| 35-44 years | 18.5% | 23.1% | 22.6% |
| 45-54 years | 17.5% | 20.7% | 20.3% |
| 55-64 years | 21.5% | 17.9% | 18.3% |
| 65+ years | 17.5% | 11.4% | 12.1% |
| Not provided | 0.7% | 4.9% | 4.4% |

Q21. How many years have you lived in San Diego?

N=2478

| | District | | Total |
|---|------------|-----------------|-------|
| | District 2 | Other Districts | |
| <u>Q21. How many years have you lived in San Diego?</u> | | | |
| Less than 5 | 10.9% | 11.2% | 11.2% |
| 5-10 years | 10.5% | 12.9% | 12.7% |
| 11-20 years | 20.0% | 21.7% | 21.5% |
| 21-30 years | 14.5% | 17.5% | 17.2% |
| More than 30 years | 41.8% | 31.1% | 32.3% |
| Not provided | 2.2% | 5.5% | 5.1% |

DEMOGRAPHICS**Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?**

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?

| | | | |
|-----------------------|-------|-------|-------|
| Less than \$25,000 | 9.8% | 10.1% | 10.1% |
| \$25,000 - \$49,999 | 12.4% | 14.3% | 14.0% |
| \$50,000 - \$74,999 | 12.4% | 16.0% | 15.6% |
| \$75,000 - \$99,999 | 11.6% | 16.7% | 16.1% |
| \$100,000 - \$149,999 | 20.7% | 20.0% | 20.1% |
| \$150,000 or more | 27.3% | 16.1% | 17.4% |
| Not provided | 5.8% | 6.9% | 6.7% |

Q23. Do you own or rent your home?

N=2478

| District | | Total |
|------------|-----------------|-------|
| District 2 | Other Districts | |

Q23. Do you own or rent your home?

| | | | |
|--------------|-------|-------|-------|
| Own | 60.7% | 61.4% | 61.3% |
| Rent | 37.5% | 36.8% | 36.9% |
| Not provided | 1.8% | 1.8% | 1.8% |

DEMOGRAPHICS**Q24. What is the primary method of transportation you use?**

N=2478

| District | Total |
|---------------------------------|-------|
| District 2 Other Districts | |

Q24. What is the primary method of transportation?

| | | | |
|--|-------|-------|-------|
| Personal motorized vehicle (car, van, etc.) | 90.5% | 86.0% | 86.5% |
| Public transportation/bus | 4.4% | 7.4% | 7.1% |
| Walk | 1.5% | 3.2% | 3.0% |
| Bike | 2.2% | 2.0% | 2.0% |
| Other | 0.0% | 0.2% | 0.2% |
| None selected | 1.5% | 1.2% | 1.3% |

Q25. Which of the following best describes your RACE?

N=2478

| District | Total |
|---------------------------------|-------|
| District 2 Other Districts | |

Q25. RACE

| | | | |
|--------------------------------------|-------|-------|-------|
| Black or African American | 1.1% | 7.2% | 6.5% |
| American Indian or Alaskan Native | 2.2% | 1.5% | 1.6% |
| Asian | 8.0% | 18.2% | 17.0% |
| Hawaiian or Pacific Islander | 0.4% | 1.5% | 1.3% |
| White or Caucasian | 82.2% | 62.8% | 64.9% |
| Other | 7.6% | 10.3% | 10.0% |
| Not provided | 2.9% | 3.4% | 3.4% |

DEMOGRAPHICS**Q26. Do you consider yourself to be Hispanic/Latino?**

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |

Q26. Do you consider yourself to be Hispanic/Latino?

| | | | |
|--------------|-------|-------|-------|
| Yes | 18.9% | 28.4% | 27.4% |
| No | 77.8% | 70.7% | 71.5% |
| Not provided | 3.3% | 0.9% | 1.2% |

Q27. What is your gender?

N=2478

| | District | | Total |
|--|------------|-----------------|-------|
| | District 2 | Other Districts | |

Q27. Your gender

| | | | |
|--------------|-------|-------|-------|
| Male | 49.8% | 50.4% | 50.4% |
| Female | 48.7% | 48.7% | 48.7% |
| Other | 0.7% | 0.3% | 0.3% |
| Not provided | 0.7% | 0.6% | 0.6% |