

2015 City of San Diego Resident Survey *District 3 Crosstabular Data*

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Submitted to the City of San Diego, CA

by:

ETC Institute
725 W. Frontier Lane,
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66061

February 2016



Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 3	Other Districts	
<u>Q1 RATINGS FOR THE CITY 1 As a place to live</u>			
Excellent	48.0%	47.2%	47.3%
Good	37.0%	38.8%	38.6%
Fair	10.0%	10.2%	10.2%
Poor	1.4%	1.8%	1.7%
Very Poor	3.6%	1.0%	1.3%
Don't Know	0.0%	1.0%	0.8%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 3	Other Districts	
<u>Q1 RATINGS FOR THE CITY 2 As a place to raise a family</u>			
Excellent	23.1%	29.7%	28.9%
Good	41.3%	41.6%	41.6%
Fair	16.7%	16.0%	16.1%
Poor	4.6%	4.3%	4.3%
Very Poor	3.9%	2.1%	2.3%
Don't Know	10.3%	6.3%	6.8%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q1 RATINGS FOR THE CITY 3 As a place to retire</u>			
Excellent	22.1%	25.2%	24.9%
Good	27.0%	26.4%	26.5%
Fair	24.6%	23.9%	24.0%
Poor	10.7%	11.4%	11.3%
Very Poor	7.1%	6.1%	6.2%
Don't Know	8.5%	7.0%	7.1%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q1 RATINGS FOR THE CITY 4 As a place to start a business</u>			
Excellent	11.7%	10.8%	10.9%
Good	23.1%	20.2%	20.5%
Fair	25.3%	27.2%	27.0%
Poor	11.4%	12.0%	11.9%
Very Poor	7.1%	8.6%	8.5%
Don't Know	21.4%	21.2%	21.2%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 3	Other Districts	
Excellent	14.6%	15.8%	15.7%
Good	33.1%	31.7%	31.9%
Fair	30.2%	28.6%	28.8%
Poor	7.5%	11.1%	10.7%
Very Poor	5.7%	5.5%	5.5%
Don't Know	8.9%	7.3%	7.5%

Q1 RATINGS FOR THE CITY 5 As a place to start a career

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 3	Other Districts	
Excellent	21.7%	21.6%	21.6%
Good	39.5%	40.7%	40.6%
Fair	23.8%	24.9%	24.8%
Poor	7.5%	6.4%	6.5%
Very Poor	2.5%	3.6%	3.4%
Don't Know	5.0%	2.8%	3.1%

Q1 RATINGS FOR THE CITY 6 As a place to work

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 3	Other Districts	
<u>Q1 RATINGS FOR THE CITY 1 As a place to live</u>			
Excellent	48.0%	47.7%	47.7%
Good	37.0%	39.2%	38.9%
Fair	10.0%	10.3%	10.3%
Poor	1.4%	1.8%	1.8%
Very Poor	3.6%	1.0%	1.3%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 3	Other Districts	
<u>Q1 RATINGS FOR THE CITY 2 As a place to raise a family</u>			
Excellent	25.8%	31.7%	31.0%
Good	46.0%	44.5%	44.6%
Fair	18.7%	17.1%	17.2%
Poor	5.2%	4.6%	4.6%
Very Poor	4.4%	2.2%	2.5%

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

	District		Total
	District 3	Other Districts	
<u>Q1 RATINGS FOR THE CITY 3 As a place to retire</u>			
Excellent	24.1%	27.1%	26.8%
Good	29.6%	28.4%	28.6%
Fair	26.8%	25.7%	25.8%
Poor	11.7%	12.2%	12.2%
Very Poor	7.8%	6.6%	6.7%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

	District		Total
	District 3	Other Districts	
<u>Q1 RATINGS FOR THE CITY 4 As a place to start a business</u>			
Excellent	14.9%	13.7%	13.9%
Good	29.4%	25.6%	26.0%
Fair	32.1%	34.5%	34.3%
Poor	14.5%	15.2%	15.1%
Very Poor	9.0%	11.0%	10.8%

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q1 RATINGS FOR THE CITY 5 As a place to start a career</u>			
Excellent	16.0%	17.1%	17.0%
Good	36.3%	34.2%	34.5%
Fair	33.2%	30.9%	31.1%
Poor	8.2%	11.9%	11.5%
Very Poor	6.3%	5.9%	5.9%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q1 RATINGS FOR THE CITY 6 As a place to work</u>			
Excellent	22.8%	22.2%	22.3%
Good	41.6%	41.9%	41.9%
Fair	25.1%	25.7%	25.6%
Poor	7.9%	6.6%	6.7%
Very Poor	2.6%	3.7%	3.5%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 3	Other Districts	
<u>Q2 PERCEPTIONS 1 Feeling of safety in the City</u>			
Very Satisfied	21.4%	15.6%	16.2%
Satisfied	49.1%	54.5%	53.9%
Neutral	15.7%	20.2%	19.7%
Dissatisfied	10.3%	7.2%	7.5%
Very Dissatisfied	3.6%	1.9%	2.1%
Don't Know	0.0%	0.7%	0.6%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 3	Other Districts	
<u>Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood</u>			
Very Satisfied	26.3%	29.0%	28.7%
Satisfied	43.1%	44.1%	44.0%
Neutral	18.1%	12.6%	13.2%
Dissatisfied	8.2%	9.1%	9.0%
Very Dissatisfied	4.3%	4.4%	4.4%
Don't Know	0.0%	0.9%	0.8%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478	District		Total
	Other		
	District 3	Districts	
<u>Q2 PERCEPTIONS 3 Financial stability of the City government</u>			
Very Satisfied	5.7%	5.2%	5.3%
Satisfied	29.5%	27.4%	27.6%
Neutral	29.9%	31.6%	31.4%
Dissatisfied	18.5%	20.1%	19.9%
Very Dissatisfied	8.2%	8.9%	8.8%
Don't Know	8.2%	6.7%	6.9%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478	District		Total
	Other		
	District 3	Districts	
<u>Q2 PERCEPTIONS 4 Quality of life in the City</u>			
Very Satisfied	27.8%	23.9%	24.3%
Satisfied	42.0%	45.6%	45.2%
Neutral	17.1%	18.8%	18.6%
Dissatisfied	7.8%	8.1%	8.1%
Very Dissatisfied	4.3%	2.3%	2.5%
Don't Know	1.1%	1.3%	1.3%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 3	Other Districts	
<u>Q2 PERCEPTIONS 5 Quality of life in the City</u>			
Very Satisfied	22.1%	21.5%	21.5%
Satisfied	49.8%	48.1%	48.3%
Neutral	12.8%	18.3%	17.7%
Dissatisfied	10.3%	8.9%	9.0%
Very Dissatisfied	4.6%	2.6%	2.8%
Don't Know	0.4%	0.7%	0.6%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 3	Other Districts	
<u>Q2 PERCEPTIONS 6 Quality of services provided by the City</u>			
Very Satisfied	7.8%	10.2%	9.9%
Satisfied	42.3%	35.0%	35.9%
Neutral	23.1%	27.7%	27.2%
Dissatisfied	17.1%	16.9%	16.9%
Very Dissatisfied	9.3%	8.3%	8.4%
Don't Know	0.4%	1.9%	1.7%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 3	Other Districts	
<u>Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees</u>			
Very Satisfied	5.3%	6.4%	6.3%
Satisfied	27.4%	26.0%	26.2%
Neutral	32.4%	29.1%	29.5%
Dissatisfied	21.7%	20.7%	20.8%
Very Dissatisfied	11.0%	14.9%	14.5%
Don't Know	2.1%	2.8%	2.7%

EXCLUDING DON'T KNOWS**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 3	Other Districts	
<u>Q2 PERCEPTIONS 1 Feeling of safety in the City</u>			
Very Satisfied	21.4%	15.7%	16.3%
Satisfied	49.1%	54.9%	54.2%
Neutral	15.7%	20.3%	19.8%
Dissatisfied	10.3%	7.2%	7.6%
Very Dissatisfied	3.6%	1.9%	2.1%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 3	Other Districts	
<u>Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood</u>			
Very Satisfied	26.3%	29.2%	28.9%
Satisfied	43.1%	44.5%	44.3%
Neutral	18.1%	12.7%	13.3%
Dissatisfied	8.2%	9.1%	9.0%
Very Dissatisfied	4.3%	4.5%	4.4%

EXCLUDING DON'T KNOWS**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 3	Other Districts	
<u>Q2 PERCEPTIONS 3 Financial stability of the City government</u>			
Very Satisfied	6.2%	5.6%	5.7%
Satisfied	32.2%	29.4%	29.7%
Neutral	32.6%	33.9%	33.8%
Dissatisfied	20.2%	21.6%	21.4%
Very Dissatisfied	8.9%	9.5%	9.4%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 3	Other Districts	
<u>Q2 PERCEPTIONS 4 Quality of life in the City</u>			
Very Satisfied	28.1%	24.2%	24.6%
Satisfied	42.4%	46.2%	45.7%
Neutral	17.3%	19.1%	18.9%
Dissatisfied	7.9%	8.3%	8.2%
Very Dissatisfied	4.3%	2.3%	2.5%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

	District		Total
	District 3	Other Districts	
<u>Q2 PERCEPTIONS 5 Quality of life in the City</u>			
Very Satisfied	22.1%	21.6%	21.7%
Satisfied	50.0%	48.4%	48.6%
Neutral	12.9%	18.4%	17.8%
Dissatisfied	10.4%	8.9%	9.1%
Very Dissatisfied	4.6%	2.6%	2.8%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

	District		Total
	District 3	Other Districts	
<u>Q2 PERCEPTIONS 6 Quality of services provided by the City</u>			
Very Satisfied	7.9%	10.3%	10.1%
Satisfied	42.5%	35.7%	36.5%
Neutral	23.2%	28.2%	27.7%
Dissatisfied	17.1%	17.2%	17.2%
Very Dissatisfied	9.3%	8.5%	8.6%

EXCLUDING DON'T KNOWS**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	District 3	Other Districts

Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees

Very Satisfied	5.5%	6.6%	6.5%
Satisfied	28.0%	26.8%	26.9%
Neutral	33.1%	30.0%	30.3%
Dissatisfied	22.2%	21.3%	21.4%
Very Dissatisfied	11.3%	15.4%	14.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 1 Code enforcement</u>			
Very Satisfied	4.3%	5.8%	5.6%
Satisfied	24.2%	28.9%	28.3%
Neutral	30.6%	27.9%	28.2%
Dissatisfied	18.1%	13.0%	13.6%
Very Dissatisfied	5.3%	6.6%	6.5%
Don't Know	17.4%	17.9%	17.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 2 Communication with the public</u>			
Very Satisfied	5.3%	5.2%	5.2%
Satisfied	34.5%	35.1%	35.0%
Neutral	34.9%	30.7%	31.2%
Dissatisfied	14.6%	15.9%	15.8%
Very Dissatisfied	5.7%	5.8%	5.8%
Don't Know	5.0%	7.3%	7.0%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 3 Customer service from City employees</u>			
Very Satisfied	8.5%	9.1%	9.0%
Satisfied	38.1%	34.5%	34.9%
Neutral	27.8%	26.5%	26.7%
Dissatisfied	12.1%	12.2%	12.2%
Very Dissatisfied	8.5%	7.0%	7.1%
Don't Know	5.0%	10.8%	10.1%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 4 Emergency medical services</u>			
Very Satisfied	21.4%	19.6%	19.8%
Satisfied	29.9%	33.8%	33.4%
Neutral	17.1%	16.9%	16.9%
Dissatisfied	3.6%	3.3%	3.3%
Very Dissatisfied	3.2%	2.0%	2.1%
Don't Know	24.9%	24.4%	24.5%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u>			
Very Satisfied	25.6%	25.6%	25.6%
Satisfied	31.7%	36.6%	36.1%
Neutral	14.6%	13.9%	14.0%
Dissatisfied	2.5%	2.5%	2.5%
Very Dissatisfied	1.4%	1.0%	1.1%
Don't Know	24.2%	20.3%	20.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q3 OVERALL RATINGS 6 Library programs and facilities</u>			
Very Satisfied	32.7%	31.2%	31.4%
Satisfied	36.3%	40.6%	40.1%
Neutral	14.2%	14.5%	14.5%
Dissatisfied	8.2%	5.2%	5.5%
Very Dissatisfied	3.2%	2.4%	2.5%
Don't Know	5.3%	6.1%	6.0%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 7 Lifeguard services</u>			
Very Satisfied	16.7%	22.5%	21.9%
Satisfied	32.0%	32.7%	32.6%
Neutral	19.9%	16.3%	16.7%
Dissatisfied	1.8%	2.7%	2.6%
Very Dissatisfied	0.7%	1.5%	1.5%
Don't Know	28.8%	24.2%	24.7%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure</u>			
Very Satisfied	3.9%	4.7%	4.6%
Satisfied	17.1%	18.6%	18.4%
Neutral	19.6%	16.6%	16.9%
Dissatisfied	24.6%	31.0%	30.2%
Very Dissatisfied	33.8%	27.3%	28.0%
Don't Know	1.1%	1.9%	1.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities</u>			
Very Satisfied	11.0%	12.6%	12.4%
Satisfied	41.6%	36.9%	37.4%
Neutral	22.8%	26.5%	26.1%
Dissatisfied	11.4%	12.2%	12.1%
Very Dissatisfied	8.2%	6.6%	6.7%
Don't Know	5.0%	5.2%	5.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q3 OVERALL RATINGS 10 Planning and development services</u>			
Very Satisfied	6.0%	4.3%	4.5%
Satisfied	19.2%	19.3%	19.3%
Neutral	20.6%	29.8%	28.7%
Dissatisfied	15.3%	15.2%	15.3%
Very Dissatisfied	16.0%	11.7%	12.2%
Don't Know	22.8%	19.6%	19.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 11 Police services</u>			
Very Satisfied	13.9%	14.6%	14.5%
Satisfied	36.7%	40.1%	39.7%
Neutral	23.1%	23.5%	23.5%
Dissatisfied	11.0%	9.0%	9.2%
Very Dissatisfied	7.8%	6.6%	6.8%
Don't Know	7.5%	6.2%	6.3%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)</u>			
Very Satisfied	16.0%	21.9%	21.3%
Satisfied	47.3%	46.0%	46.2%
Neutral	20.6%	15.7%	16.3%
Dissatisfied	6.8%	8.6%	8.4%
Very Dissatisfied	6.0%	4.1%	4.3%
Don't Know	3.2%	3.6%	3.6%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District	Total
	Other	
	District 3	Districts

Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services

Very Satisfied	8.2%	9.1%	9.0%
Satisfied	27.0%	29.9%	29.6%
Neutral	25.6%	25.9%	25.8%
Dissatisfied	15.7%	16.2%	16.2%
Very Dissatisfied	12.8%	8.7%	9.2%
Don't Know	10.7%	10.2%	10.3%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District	Total
	Other	
	District 3	Districts

Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)

Very Satisfied	10.7%	12.1%	11.9%
Satisfied	31.7%	37.1%	36.5%
Neutral	23.1%	27.2%	26.8%
Dissatisfied	19.2%	11.2%	12.1%
Very Dissatisfied	8.9%	6.8%	7.1%
Don't Know	6.4%	5.6%	5.7%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District	Total
	Other	
	District 3	Districts

Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)

Very Satisfied	15.7%	19.3%	18.8%
Satisfied	45.2%	42.5%	42.8%
Neutral	22.4%	22.1%	22.2%
Dissatisfied	5.7%	6.0%	6.0%
Very Dissatisfied	4.3%	5.5%	5.3%
Don't Know	6.8%	4.7%	4.9%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 1 Code enforcement</u>			
Very Satisfied	5.2%	7.1%	6.9%
Satisfied	29.3%	35.1%	34.5%
Neutral	37.1%	33.9%	34.3%
Dissatisfied	22.0%	15.8%	16.5%
Very Dissatisfied	6.5%	8.0%	7.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 2 Communication with the public</u>			
Very Satisfied	5.6%	5.6%	5.6%
Satisfied	36.3%	37.8%	37.7%
Neutral	36.7%	33.1%	33.5%
Dissatisfied	15.4%	17.2%	17.0%
Very Dissatisfied	6.0%	6.2%	6.2%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q3 OVERALL RATINGS 3 Customer service from City employees</u>			
Very Satisfied	9.0%	10.2%	10.0%
Satisfied	40.1%	38.6%	38.8%
Neutral	29.2%	29.7%	29.7%
Dissatisfied	12.7%	13.7%	13.6%
Very Dissatisfied	9.0%	7.8%	7.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q3 OVERALL RATINGS 4 Emergency medical services</u>			
Very Satisfied	28.4%	26.0%	26.2%
Satisfied	39.8%	44.8%	44.2%
Neutral	22.7%	22.3%	22.4%
Dissatisfied	4.7%	4.3%	4.4%
Very Dissatisfied	4.3%	2.6%	2.8%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u>			
Very Satisfied	33.8%	32.2%	32.3%
Satisfied	41.8%	46.0%	45.5%
Neutral	19.2%	17.4%	17.6%
Dissatisfied	3.3%	3.1%	3.1%
Very Dissatisfied	1.9%	1.3%	1.4%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q3 OVERALL RATINGS 6 Library programs and facilities</u>			
Very Satisfied	34.6%	33.2%	33.4%
Satisfied	38.3%	43.2%	42.7%
Neutral	15.0%	15.5%	15.4%
Dissatisfied	8.6%	5.5%	5.9%
Very Dissatisfied	3.4%	2.6%	2.7%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q3 OVERALL RATINGS 7 Lifeguard services</u>			
Very Satisfied	23.5%	29.7%	29.1%
Satisfied	45.0%	43.1%	43.3%
Neutral	28.0%	21.5%	22.2%
Dissatisfied	2.5%	3.6%	3.5%
Very Dissatisfied	1.0%	2.0%	1.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure</u>			
Very Satisfied	4.0%	4.8%	4.7%
Satisfied	17.3%	18.9%	18.7%
Neutral	19.8%	16.9%	17.3%
Dissatisfied	24.8%	31.5%	30.8%
Very Dissatisfied	34.2%	27.8%	28.6%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities</u>			
Very Satisfied	11.6%	13.3%	13.1%
Satisfied	43.8%	39.0%	39.5%
Neutral	24.0%	28.0%	27.5%
Dissatisfied	12.0%	12.9%	12.8%
Very Dissatisfied	8.6%	6.9%	7.1%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 10 Planning and development services</u>			
Very Satisfied	7.8%	5.4%	5.6%
Satisfied	24.9%	24.1%	24.1%
Neutral	26.7%	37.0%	35.9%
Dissatisfied	19.8%	19.0%	19.1%
Very Dissatisfied	20.7%	14.6%	15.3%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 11 Police services</u>			
Very Satisfied	15.0%	15.6%	15.5%
Satisfied	39.6%	42.7%	42.4%
Neutral	25.0%	25.1%	25.1%
Dissatisfied	11.9%	9.6%	9.8%
Very Dissatisfied	8.5%	7.1%	7.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

	District		Total
	District 3	Other Districts	
<u>Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)</u>			
Very Satisfied	16.5%	22.8%	22.1%
Satisfied	48.9%	47.7%	47.9%
Neutral	21.3%	16.3%	16.9%
Dissatisfied	7.0%	8.9%	8.7%
Very Dissatisfied	6.3%	4.2%	4.5%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District	Total
	Other	
	District 3	Districts

Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services

Very Satisfied	9.2%	10.1%	10.0%
Satisfied	30.3%	33.3%	33.0%
Neutral	28.7%	28.8%	28.8%
Dissatisfied	17.5%	18.1%	18.0%
Very Dissatisfied	14.3%	9.7%	10.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District	Total
	Other	
	District 3	Districts

Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)

Very Satisfied	11.4%	12.8%	12.6%
Satisfied	33.8%	39.3%	38.7%
Neutral	24.7%	28.8%	28.4%
Dissatisfied	20.5%	11.8%	12.8%
Very Dissatisfied	9.5%	7.2%	7.5%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District	Total
	Other	
	District 3	Districts

Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)

Very Satisfied	16.8%	20.2%	19.8%
Satisfied	48.5%	44.6%	45.0%
Neutral	24.0%	23.2%	23.3%
Dissatisfied	6.1%	6.3%	6.3%
Very Dissatisfied	4.6%	5.7%	5.6%

Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES

N=2478

	District		Total
	District 3	Other Districts	
Code Enforcement	14.9%	13.0%	13.2%
Communication with the public	16.7%	17.3%	17.2%
Customer service from City employees	10.7%	13.5%	13.2%
Emergency medical services	39.1%	42.6%	42.2%
Fire rescue safety services	49.5%	51.3%	51.1%
Library programs and facilities	19.9%	18.2%	18.4%
Lifeguard services	4.6%	4.4%	4.4%
Maintenance of City streets, sidewalks, and infrastructure	58.7%	57.8%	57.9%
Parks and recreation programs and facilities	23.1%	18.0%	18.6%
Planning and development services	21.4%	15.2%	15.9%
Police services	64.1%	67.5%	67.2%
Solid waste services (e.g., residential trash and recycling services)	11.4%	14.4%	14.1%
Storm water runoff/storm water management and flood prevention services	8.5%	8.1%	8.2%

Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES (cont.)

N=2478

	District		Total
	District 3	Other Districts	

Q4. Which FOUR of the services do you think are most important for the City to provide? Sum of top 4 choices (cont.)

Sustainability efforts by the City to help preserve and protect the environment	22.4%	19.2%	19.5%
Water and wastewater services	17.4%	23.9%	23.2%
None selected	4.3%	3.7%	3.8%

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

N=2478

	District	Total
	District 3	Other Districts

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

Much better	10.7%	10.9%	10.9%
A little better	28.8%	27.3%	27.4%
About the same	31.3%	31.0%	31.0%
A little worse	8.9%	13.8%	13.2%
Much worse	6.0%	7.3%	7.1%
Don't know	14.2%	9.8%	10.3%

EXCLUDING DON'T KNOWS**Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed? (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	District 3	Other Districts

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

Much better	12.4%	12.1%	12.1%
A little better	33.6%	30.2%	30.6%
About the same	36.5%	34.4%	34.6%
A little worse	10.4%	15.3%	14.8%
Much worse	7.1%	8.1%	8.0%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q6 POLICE 1 Effectiveness of local police protection

Very Satisfied	17.1%	16.5%	16.6%
Satisfied	41.6%	44.4%	44.1%
Neutral	17.4%	19.1%	18.9%
Dissatisfied	10.3%	6.9%	7.3%
Very Dissatisfied	5.0%	4.9%	4.9%
Don't Know	8.5%	8.2%	8.3%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q6 POLICE 2 How quickly police respond

Very Satisfied	16.7%	12.4%	12.9%
Satisfied	28.1%	30.4%	30.1%
Neutral	22.4%	20.6%	20.8%
Dissatisfied	10.0%	11.1%	10.9%
Very Dissatisfied	5.0%	6.4%	6.2%
Don't Know	17.8%	19.2%	19.0%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q6 POLICE 3 The City's overall crime prevention efforts

Very Satisfied	11.0%	10.0%	10.1%
Satisfied	32.0%	35.5%	35.1%
Neutral	24.9%	28.6%	28.2%
Dissatisfied	11.7%	10.1%	10.3%
Very Dissatisfied	5.0%	4.9%	4.9%
Don't Know	15.3%	10.9%	11.4%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q6 POLICE 4 The visibility of police in the City

Very Satisfied	16.7%	14.6%	14.8%
Satisfied	40.6%	42.6%	42.3%
Neutral	23.5%	25.5%	25.3%
Dissatisfied	12.1%	9.6%	9.8%
Very Dissatisfied	5.3%	4.8%	4.9%
Don't Know	1.8%	3.0%	2.8%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 3	Other Districts	
<u>Q6 POLICE 5 The visibility of police in YOUR neighborhood</u>			
Very Satisfied	16.7%	14.3%	14.6%
Satisfied	34.9%	35.6%	35.6%
Neutral	24.2%	24.4%	24.4%
Dissatisfied	14.9%	14.8%	14.8%
Very Dissatisfied	7.5%	8.4%	8.3%
Don't Know	1.8%	2.5%	2.4%

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 3	Other Districts	
<u>Q6 POLICE 1 Effectiveness of local police protection</u>			
Very Satisfied	18.7%	18.0%	18.1%
Satisfied	45.5%	48.4%	48.1%
Neutral	19.1%	20.8%	20.6%
Dissatisfied	11.3%	7.5%	7.9%
Very Dissatisfied	5.4%	5.3%	5.3%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 3	Other Districts	
<u>Q6 POLICE 2 How quickly police respond</u>			
Very Satisfied	20.3%	15.3%	15.9%
Satisfied	34.2%	37.6%	37.2%
Neutral	27.3%	25.5%	25.7%
Dissatisfied	12.1%	13.7%	13.5%
Very Dissatisfied	6.1%	7.9%	7.7%

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 3	Other Districts	
<u>Q6 POLICE 3 The City's overall crime prevention efforts</u>			
Very Satisfied	13.0%	11.2%	11.4%
Satisfied	37.8%	39.9%	39.7%
Neutral	29.4%	32.1%	31.8%
Dissatisfied	13.9%	11.3%	11.6%
Very Dissatisfied	5.9%	5.5%	5.5%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 3	Other Districts	
<u>Q6 POLICE 4 The visibility of police in the City</u>			
Very Satisfied	17.0%	15.0%	15.2%
Satisfied	41.3%	43.9%	43.6%
Neutral	23.9%	26.3%	26.0%
Dissatisfied	12.3%	9.8%	10.1%
Very Dissatisfied	5.4%	5.0%	5.0%

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 3	Other Districts	
<u>Q6 POLICE 5 The visibility of police in YOUR neighborhood</u>			
Very Satisfied	17.0%	14.7%	15.0%
Satisfied	35.5%	36.5%	36.4%
Neutral	24.6%	25.0%	25.0%
Dissatisfied	15.2%	15.2%	15.2%
Very Dissatisfied	7.6%	8.6%	8.5%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 3 Other Districts	

Q7 FIRE 1 Effectiveness of ambulance/emergency medical services

Very Satisfied	19.9%	22.1%	21.8%
Satisfied	33.1%	35.2%	34.9%
Neutral	10.3%	13.1%	12.8%
Dissatisfied	3.9%	2.2%	2.4%
Very Dissatisfied	3.2%	1.5%	1.7%
Don't Know	29.5%	25.9%	26.4%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 3 Other Districts	

Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches

Very Satisfied	18.5%	22.1%	21.7%
Satisfied	32.7%	34.4%	34.2%
Neutral	13.5%	15.5%	15.3%
Dissatisfied	2.1%	1.5%	1.6%
Very Dissatisfied	0.4%	0.7%	0.7%
Don't Know	32.7%	25.8%	26.6%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 3	Other Districts	
<u>Q7 FIRE 3 Effectiveness of local fire protection</u>			
Very Satisfied	24.6%	27.4%	27.1%
Satisfied	35.6%	40.4%	39.9%
Neutral	12.5%	11.8%	11.9%
Dissatisfied	1.4%	0.9%	1.0%
Very Dissatisfied	1.4%	1.1%	1.2%
Don't Know	24.6%	18.3%	19.0%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 3	Other Districts	
<u>Q7 FIRE 4 How quickly firefighters respond</u>			
Very Satisfied	27.4%	28.9%	28.7%
Satisfied	29.5%	34.1%	33.6%
Neutral	11.7%	10.3%	10.5%
Dissatisfied	1.4%	1.7%	1.7%
Very Dissatisfied	1.4%	0.8%	0.9%
Don't Know	28.5%	24.2%	24.7%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q7 FIRE 5 How quickly emergency medical personnel respond

Very Satisfied	22.1%	26.1%	25.7%
Satisfied	31.7%	34.1%	33.9%
Neutral	10.3%	11.6%	11.4%
Dissatisfied	3.6%	2.2%	2.3%
Very Dissatisfied	2.1%	1.1%	1.3%
Don't Know	30.2%	24.9%	25.5%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q7 FIRE 6 The City's overall efforts to provide water and beach safety information

Very Satisfied	19.2%	18.8%	18.8%
Satisfied	36.3%	39.3%	39.0%
Neutral	17.8%	23.0%	22.4%
Dissatisfied	5.7%	4.6%	4.7%
Very Dissatisfied	1.8%	1.4%	1.4%
Don't Know	19.2%	12.9%	13.6%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 3	Other Districts	
<u>Q7 FIRE 7 The City s overall fire prevention efforts</u>			
Very Satisfied	19.2%	20.0%	19.9%
Satisfied	35.2%	41.9%	41.1%
Neutral	17.4%	18.6%	18.4%
Dissatisfied	5.3%	2.8%	3.1%
Very Dissatisfied	1.4%	2.0%	2.0%
Don't Know	21.4%	14.7%	15.5%

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 3	Other Districts	
<u>Q7 FIRE 1 Effectiveness of ambulance/emergency medical services</u>			
Very Satisfied	28.3%	29.8%	29.6%
Satisfied	47.0%	47.5%	47.5%
Neutral	14.6%	17.6%	17.3%
Dissatisfied	5.6%	3.0%	3.3%
Very Dissatisfied	4.5%	2.0%	2.3%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 3	Other Districts	
<u>Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches</u>			
Very Satisfied	27.5%	29.7%	29.5%
Satisfied	48.7%	46.3%	46.5%
Neutral	20.1%	20.9%	20.8%
Dissatisfied	3.2%	2.1%	2.2%
Very Dissatisfied	0.5%	1.0%	0.9%

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 3	Other Districts	
<u>Q7 FIRE 3 Effectiveness of local fire protection</u>			
Very Satisfied	32.5%	33.5%	33.4%
Satisfied	47.2%	49.5%	49.2%
Neutral	16.5%	14.5%	14.7%
Dissatisfied	1.9%	1.1%	1.2%
Very Dissatisfied	1.9%	1.4%	1.4%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 3	Other Districts	
<u>Q7 FIRE 4 How quickly firefighters respond</u>			
Very Satisfied	38.3%	38.1%	38.1%
Satisfied	41.3%	45.0%	44.6%
Neutral	16.4%	13.6%	13.9%
Dissatisfied	2.0%	2.2%	2.2%
Very Dissatisfied	2.0%	1.1%	1.2%

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 3	Other Districts	
<u>Q7 FIRE 5 How quickly emergency medical personnel respond</u>			
Very Satisfied	31.6%	34.8%	34.4%
Satisfied	45.4%	45.4%	45.4%
Neutral	14.8%	15.4%	15.3%
Dissatisfied	5.1%	2.9%	3.1%
Very Dissatisfied	3.1%	1.5%	1.7%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 3	Other Districts	
<u>Q7 FIRE 6 The City's overall efforts to provide water and beach safety information</u>			
Very Satisfied	23.8%	21.6%	21.8%
Satisfied	44.9%	45.2%	45.1%
Neutral	22.0%	26.5%	26.0%
Dissatisfied	7.0%	5.2%	5.4%
Very Dissatisfied	2.2%	1.6%	1.6%

EXCLUDING DON'T KNOWS

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 3	Other Districts	
<u>Q7 FIRE 7 The City s overall fire prevention efforts</u>			
Very Satisfied	24.4%	23.4%	23.5%
Satisfied	44.8%	49.1%	48.6%
Neutral	22.2%	21.8%	21.8%
Dissatisfied	6.8%	3.3%	3.7%
Very Dissatisfied	1.8%	2.4%	2.3%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 3	Other Districts	
Very Satisfied	12.5%	14.6%	14.4%
Satisfied	36.7%	36.9%	36.9%
Neutral	19.9%	20.7%	20.6%
Dissatisfied	13.9%	11.8%	12.1%
Very Dissatisfied	7.8%	5.4%	5.6%
Don't Know	9.3%	10.6%	10.5%

Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 3	Other Districts	
Very Satisfied	17.4%	12.8%	13.4%
Satisfied	39.5%	36.7%	37.0%
Neutral	12.8%	17.3%	16.8%
Dissatisfied	18.9%	19.9%	19.8%
Very Dissatisfied	11.0%	11.6%	11.5%
Don't Know	0.4%	1.7%	1.5%

Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets

Very Satisfied	3.9%	4.5%	4.4%
Satisfied	22.1%	19.3%	19.6%
Neutral	13.2%	16.4%	16.1%
Dissatisfied	33.1%	33.9%	33.8%
Very Dissatisfied	26.0%	24.8%	24.9%
Don't Know	1.8%	1.1%	1.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood

Very Satisfied	8.2%	8.4%	8.4%
Satisfied	27.0%	24.6%	24.9%
Neutral	17.8%	14.7%	15.0%
Dissatisfied	20.6%	25.7%	25.1%
Very Dissatisfied	26.0%	25.8%	25.8%
Don't Know	0.4%	0.9%	0.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 3 Other Districts	

Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs

Very Satisfied	9.3%	9.0%	9.0%
Satisfied	28.1%	32.2%	31.8%
Neutral	19.2%	24.5%	23.9%
Dissatisfied	19.6%	16.7%	17.0%
Very Dissatisfied	18.1%	11.7%	12.4%
Don't Know	5.7%	5.9%	5.9%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 3 Other Districts	

Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)

Very Satisfied	13.5%	12.5%	12.6%
Satisfied	42.3%	42.5%	42.5%
Neutral	23.5%	25.0%	24.9%
Dissatisfied	9.3%	11.2%	11.0%
Very Dissatisfied	8.5%	5.0%	5.4%
Don't Know	2.8%	3.9%	3.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 3	Other Districts	
<u>Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City</u>			
Very Satisfied	5.3%	6.9%	6.7%
Satisfied	25.6%	29.8%	29.3%
Neutral	17.4%	25.5%	24.6%
Dissatisfied	29.5%	22.2%	23.0%
Very Dissatisfied	21.4%	13.6%	14.4%
Don't Know	0.7%	2.0%	1.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 3	Other Districts	
<u>Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood</u>			
Very Satisfied	8.9%	11.1%	10.9%
Satisfied	26.7%	32.5%	31.8%
Neutral	17.4%	19.6%	19.3%
Dissatisfied	22.1%	19.2%	19.5%
Very Dissatisfied	24.6%	16.3%	17.2%
Don't Know	0.4%	1.4%	1.3%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 3	Other Districts	
Very Satisfied	11.7%	12.1%	12.0%
Satisfied	38.1%	37.1%	37.2%
Neutral	19.9%	22.6%	22.3%
Dissatisfied	15.7%	14.8%	14.9%
Very Dissatisfied	13.2%	12.1%	12.2%
Don't Know	1.4%	1.4%	1.4%

Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 3	Other Districts	
Very Satisfied	4.6%	6.8%	6.5%
Satisfied	25.6%	20.1%	20.7%
Neutral	18.9%	21.3%	21.0%
Dissatisfied	21.4%	24.6%	24.2%
Very Dissatisfied	27.4%	24.7%	25.0%
Don't Know	2.1%	2.6%	2.6%

Q8 INFRASTRUCTURE 10 Quality of street repairs

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 3	Other Districts	
Very Satisfied	13.7%	16.3%	16.0%
Satisfied	40.4%	41.3%	41.2%
Neutral	22.0%	23.1%	23.0%
Dissatisfied	15.3%	13.2%	13.5%
Very Dissatisfied	8.6%	6.0%	6.3%

Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 3	Other Districts	
Very Satisfied	17.5%	13.1%	13.6%
Satisfied	39.6%	37.3%	37.6%
Neutral	12.9%	17.6%	17.0%
Dissatisfied	18.9%	20.3%	20.1%
Very Dissatisfied	11.1%	11.8%	11.7%

Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 3	Other Districts	

Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets

Very Satisfied	4.0%	4.6%	4.5%
Satisfied	22.5%	19.5%	19.8%
Neutral	13.4%	16.6%	16.3%
Dissatisfied	33.7%	34.2%	34.2%
Very Dissatisfied	26.4%	25.1%	25.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 3	Other Districts	

Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood

Very Satisfied	8.2%	8.5%	8.4%
Satisfied	27.1%	24.9%	25.1%
Neutral	17.9%	14.8%	15.1%
Dissatisfied	20.7%	25.9%	25.3%
Very Dissatisfied	26.1%	26.0%	26.0%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 3	Other Districts	

Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs

Very Satisfied	9.8%	9.5%	9.6%
Satisfied	29.8%	34.2%	33.7%
Neutral	20.4%	26.1%	25.4%
Dissatisfied	20.8%	17.7%	18.1%
Very Dissatisfied	19.2%	12.4%	13.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 3	Other Districts	

Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)

Very Satisfied	13.9%	13.0%	13.1%
Satisfied	43.6%	44.2%	44.1%
Neutral	24.2%	26.0%	25.8%
Dissatisfied	9.5%	11.6%	11.4%
Very Dissatisfied	8.8%	5.2%	5.6%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 3	Other Districts	
<u>Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City</u>			
Very Satisfied	5.4%	7.1%	6.9%
Satisfied	25.8%	30.4%	29.9%
Neutral	17.6%	26.0%	25.1%
Dissatisfied	29.7%	22.7%	23.5%
Very Dissatisfied	21.5%	13.8%	14.7%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 3	Other Districts	
<u>Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood</u>			
Very Satisfied	8.9%	11.3%	11.0%
Satisfied	26.8%	32.9%	32.2%
Neutral	17.5%	19.9%	19.6%
Dissatisfied	22.1%	19.4%	19.7%
Very Dissatisfied	24.6%	16.5%	17.5%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 3	Other Districts	
Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood\			
Very Satisfied	11.9%	12.2%	12.2%
Satisfied	38.6%	37.6%	37.7%
Neutral	20.2%	22.9%	22.6%
Dissatisfied	15.9%	15.1%	15.1%
Very Dissatisfied	13.4%	12.2%	12.4%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 3	Other Districts	
Q8 INFRASTRUCTURE 10 Quality of street repairs			
Very Satisfied	4.7%	7.0%	6.7%
Satisfied	26.2%	20.6%	21.3%
Neutral	19.3%	21.8%	21.5%
Dissatisfied	21.8%	25.2%	24.9%
Very Dissatisfied	28.0%	25.3%	25.6%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q9 1 Satisfaction with Residential trash collection

Very Satisfied	32.4%	37.5%	36.9%
Satisfied	43.4%	41.1%	41.4%
Neutral	11.4%	9.3%	9.5%
Dissatisfied	5.0%	6.4%	6.2%
Very Dissatisfied	2.1%	2.9%	2.8%
Don't Know	5.7%	2.9%	3.2%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q9 2 Satisfaction with Residential recycling services

Very Satisfied	29.2%	34.4%	33.8%
Satisfied	39.9%	40.9%	40.8%
Neutral	14.6%	10.4%	10.9%
Dissatisfied	8.5%	8.1%	8.2%
Very Dissatisfied	4.3%	3.5%	3.6%
Don't Know	3.6%	2.7%	2.8%

EXCLUDING DON'T KNOWS**Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 3	Other Districts	
<u>Q9 1 Satisfaction with Residential trash collection</u>			
Very Satisfied	34.3%	38.6%	38.1%
Satisfied	46.0%	42.4%	42.8%
Neutral	12.1%	9.6%	9.8%
Dissatisfied	5.3%	6.6%	6.4%
Very Dissatisfied	2.3%	3.0%	2.9%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 3	Other Districts	
<u>Q9 2 Satisfaction with Residential recycling services</u>			
Very Satisfied	30.3%	35.3%	34.8%
Satisfied	41.3%	42.0%	41.9%
Neutral	15.1%	10.7%	11.2%
Dissatisfied	8.9%	8.4%	8.4%
Very Dissatisfied	4.4%	3.6%	3.7%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

	District		Total
	District 3	Other Districts	
Very Important	55.9%	44.4%	45.7%
Important	26.0%	28.0%	27.8%
Somewhat Important	10.3%	17.9%	17.0%
Not Important	3.2%	4.7%	4.6%
Not at All Important	2.8%	2.6%	2.6%
Don't Know	1.8%	2.3%	2.3%

Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:**

N=2478

	District		Total
	District 3	Other Districts	
Very Important	56.9%	49.0%	49.9%
Important	29.5%	31.1%	31.0%
Somewhat Important	10.0%	13.5%	13.1%
Not Important	1.8%	3.2%	3.0%
Not at All Important	1.1%	1.7%	1.7%
Don't Know	0.7%	1.5%	1.4%

Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

District		Total
District 3	Other Districts	

Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought

Very Important	52.0%	50.8%	50.9%
Important	31.3%	33.3%	33.1%
Somewhat Important	13.9%	12.2%	12.4%
Not Important	0.7%	1.5%	1.4%
Not at All Important	1.1%	0.9%	0.9%
Don't Know	1.1%	1.3%	1.3%

EXCLUDING DON'T KNOWS**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

District	Total
District 3 Other Districts	

Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use

Very Important	56.9%	45.5%	46.8%
Important	26.4%	28.7%	28.4%
Somewhat Important	10.5%	18.3%	17.4%
Not Important	3.3%	4.8%	4.7%
Not at All Important	2.9%	2.7%	2.7%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)

N=2478

District	Total
District 3 Other Districts	

Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy

Very Important	57.3%	49.7%	50.6%
Important	29.7%	31.6%	31.4%
Somewhat Important	10.0%	13.7%	13.3%
Not Important	1.8%	3.2%	3.1%
Not at All Important	1.1%	1.8%	1.7%

EXCLUDING DON'T KNOWS**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 3	Districts

Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought

Very Important	52.5%	51.5%	51.6%
Important	31.7%	33.7%	33.5%
Somewhat Important	14.0%	12.4%	12.6%
Not Important	0.7%	1.5%	1.4%
Not at All Important	1.1%	0.9%	0.9%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 3 Other Districts	

Q11 PARKS AND REC 1 Availability of parks and recreation facilities

Very Satisfied	24.9%	22.6%	22.8%
Satisfied	44.1%	49.4%	48.8%
Neutral	14.6%	16.2%	16.0%
Dissatisfied	5.7%	5.5%	5.5%
Very Dissatisfied	4.6%	2.8%	3.0%
Don't Know	6.0%	3.6%	3.9%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 3 Other Districts	

Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities

Very Satisfied	19.6%	17.1%	17.4%
Satisfied	38.1%	46.0%	45.1%
Neutral	20.3%	20.1%	20.1%
Dissatisfied	9.6%	6.6%	7.0%
Very Dissatisfied	4.3%	2.6%	2.8%
Don't Know	8.2%	7.6%	7.6%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q11 PARKS AND REC 3 Maintenance of City beaches

Very Satisfied	15.3%	17.8%	17.6%
Satisfied	51.2%	48.7%	49.0%
Neutral	16.4%	17.0%	16.9%
Dissatisfied	4.6%	6.2%	6.0%
Very Dissatisfied	2.1%	2.0%	2.1%
Don't Know	10.3%	8.2%	8.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q11 PARKS AND REC 4 Maintenance of City parks

Very Satisfied	16.7%	17.0%	17.0%
Satisfied	49.5%	49.2%	49.2%
Neutral	15.7%	19.5%	19.1%
Dissatisfied	12.5%	7.5%	8.0%
Very Dissatisfied	2.5%	3.0%	3.0%
Don't Know	3.2%	3.7%	3.7%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 3 Other Districts	

Q11 PARKS AND REC 5 Maintenance of City recreation facilities

Very Satisfied	13.5%	14.4%	14.3%
Satisfied	34.9%	38.4%	38.0%
Neutral	23.5%	24.1%	24.0%
Dissatisfied	7.5%	6.3%	6.4%
Very Dissatisfied	2.8%	2.8%	2.8%
Don't Know	17.8%	14.0%	14.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 3 Other Districts	

Q11 PARKS AND REC 6 Maintenance of City swimming pools

Very Satisfied	6.8%	8.7%	8.5%
Satisfied	20.6%	24.2%	23.8%
Neutral	16.7%	21.0%	20.5%
Dissatisfied	8.9%	3.6%	4.2%
Very Dissatisfied	5.0%	2.4%	2.7%
Don't Know	42.0%	40.2%	40.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q11 PARKS AND REC 7 Open space and walking and biking trails

Very Satisfied	17.8%	15.3%	15.6%
Satisfied	38.8%	44.0%	43.4%
Neutral	21.4%	21.2%	21.2%
Dissatisfied	11.0%	9.0%	9.2%
Very Dissatisfied	6.4%	3.8%	4.1%
Don't Know	4.6%	6.7%	6.5%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q11 PARKS AND REC 8 Programs offered at City swimming pools

Very Satisfied	5.3%	7.2%	7.0%
Satisfied	16.7%	20.1%	19.7%
Neutral	17.1%	20.8%	20.3%
Dissatisfied	6.4%	4.3%	4.5%
Very Dissatisfied	4.3%	2.4%	2.6%
Don't Know	50.2%	45.3%	45.8%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District	Total
	Other	
	District 3	Districts

Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)

Very Satisfied	10.7%	9.0%	9.2%
Satisfied	18.1%	24.1%	23.4%
Neutral	18.5%	22.9%	22.4%
Dissatisfied	5.7%	5.3%	5.3%
Very Dissatisfied	4.6%	3.4%	3.6%
Don't Know	42.3%	35.2%	36.0%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 3	Other Districts	

Q11 PARKS AND REC 1 Availability of parks and recreation facilities

Very Satisfied	26.5%	23.4%	23.8%
Satisfied	47.0%	51.3%	50.8%
Neutral	15.5%	16.8%	16.6%
Dissatisfied	6.1%	5.7%	5.7%
Very Dissatisfied	4.9%	2.9%	3.1%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 3	Other Districts	

Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities

Very Satisfied	21.3%	18.5%	18.8%
Satisfied	41.5%	49.7%	48.8%
Neutral	22.1%	21.8%	21.8%
Dissatisfied	10.5%	7.2%	7.6%
Very Dissatisfied	4.7%	2.9%	3.1%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 3	Other Districts	

Q11 PARKS AND REC 3 Maintenance of City beaches

Very Satisfied	17.1%	19.4%	19.2%
Satisfied	57.1%	53.0%	53.5%
Neutral	18.3%	18.5%	18.5%
Dissatisfied	5.2%	6.7%	6.6%
Very Dissatisfied	2.4%	2.2%	2.2%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 3	Other Districts	

Q11 PARKS AND REC 4 Maintenance of City parks

Very Satisfied	17.3%	17.7%	17.6%
Satisfied	51.1%	51.1%	51.1%
Neutral	16.2%	20.3%	19.8%
Dissatisfied	12.9%	7.8%	8.3%
Very Dissatisfied	2.6%	3.2%	3.1%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 3	Districts

Q11 PARKS AND REC 5 Maintenance of City recreation facilities

Very Satisfied	16.5%	16.8%	16.7%
Satisfied	42.4%	44.6%	44.4%
Neutral	28.6%	28.0%	28.1%
Dissatisfied	9.1%	7.3%	7.5%
Very Dissatisfied	3.5%	3.3%	3.3%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District	Total
	Other	
	District 3	Districts

Q11 PARKS AND REC 6 Maintenance of City swimming pools

Very Satisfied	11.7%	14.5%	14.2%
Satisfied	35.6%	40.5%	39.9%
Neutral	28.8%	35.1%	34.4%
Dissatisfied	15.3%	5.9%	7.0%
Very Dissatisfied	8.6%	4.0%	4.5%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 3	Other Districts	

Q11 PARKS AND REC 7 Open space and walking and biking trails

Very Satisfied	18.7%	16.4%	16.7%
Satisfied	40.7%	47.1%	46.4%
Neutral	22.4%	22.7%	22.7%
Dissatisfied	11.6%	9.7%	9.9%
Very Dissatisfied	6.7%	4.0%	4.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 3	Other Districts	

Q11 PARKS AND REC 8 Programs offered at City swimming pools

Very Satisfied	10.7%	13.2%	13.0%
Satisfied	33.6%	36.7%	36.4%
Neutral	34.3%	37.9%	37.6%
Dissatisfied	12.9%	7.8%	8.3%
Very Dissatisfied	8.6%	4.3%	4.8%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 3	Districts

Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)

Very Satisfied	18.5%	13.9%	14.4%
Satisfied	31.5%	37.2%	36.7%
Neutral	32.1%	35.4%	35.1%
Dissatisfied	9.9%	8.2%	8.3%
Very Dissatisfied	8.0%	5.3%	5.6%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q12 LIBRARIES 1 Availability of library facilities

Very Satisfied	32.7%	30.4%	30.7%
Satisfied	35.9%	41.2%	40.6%
Neutral	14.2%	14.1%	14.1%
Dissatisfied	7.5%	5.3%	5.5%
Very Dissatisfied	2.8%	1.8%	1.9%
Don't Know	6.8%	7.2%	7.1%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q12 LIBRARIES 2 Hours of operation offered at City libraries

Very Satisfied	19.9%	21.3%	21.1%
Satisfied	32.0%	39.2%	38.4%
Neutral	16.0%	16.6%	16.5%
Dissatisfied	14.9%	11.1%	11.5%
Very Dissatisfied	8.2%	3.7%	4.2%
Don't Know	8.9%	8.2%	8.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q12 LIBRARIES 3 Maintenance of City libraries

Very Satisfied	25.3%	24.1%	24.3%
Satisfied	37.4%	41.4%	40.9%
Neutral	17.1%	17.6%	17.6%
Dissatisfied	6.8%	5.6%	5.7%
Very Dissatisfied	3.2%	2.1%	2.2%
Don't Know	10.3%	9.2%	9.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 3	Other Districts	

Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)

Very Satisfied	20.6%	20.6%	20.6%
Satisfied	25.6%	33.9%	33.0%
Neutral	16.0%	17.9%	17.7%
Dissatisfied	1.8%	2.8%	2.7%
Very Dissatisfied	2.8%	1.5%	1.7%
Don't Know	33.1%	23.2%	24.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 3 Other Districts	

Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood

Very Satisfied	33.1%	30.4%	30.7%
Satisfied	27.0%	37.4%	36.2%
Neutral	15.7%	14.5%	14.6%
Dissatisfied	4.6%	3.6%	3.7%
Very Dissatisfied	4.6%	2.7%	2.9%
Don't Know	14.9%	11.4%	11.8%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 3 Other Districts	

Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.

Very Satisfied	28.8%	23.4%	24.1%
Satisfied	29.5%	34.8%	34.2%
Neutral	14.2%	18.2%	17.7%
Dissatisfied	4.3%	5.6%	5.5%
Very Dissatisfied	2.8%	3.3%	3.3%
Don't Know	20.3%	14.7%	15.3%

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 3	Other Districts	

Q12 LIBRARIES 1 Availability of library facilities

Very Satisfied	35.1%	32.8%	33.0%
Satisfied	38.5%	44.4%	43.8%
Neutral	15.3%	15.2%	15.2%
Dissatisfied	8.0%	5.7%	6.0%
Very Dissatisfied	3.1%	1.9%	2.0%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 3	Other Districts	

Q12 LIBRARIES 2 Hours of operation offered at City libraries

Very Satisfied	21.9%	23.2%	23.1%
Satisfied	35.2%	42.7%	41.8%
Neutral	17.6%	18.0%	18.0%
Dissatisfied	16.4%	12.0%	12.5%
Very Dissatisfied	9.0%	4.0%	4.6%

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 3	Other Districts	
<u>Q12 LIBRARIES 3 Maintenance of City libraries</u>			
Very Satisfied	28.2%	26.6%	26.7%
Satisfied	41.7%	45.6%	45.1%
Neutral	19.0%	19.4%	19.4%
Dissatisfied	7.5%	6.2%	6.3%
Very Dissatisfied	3.6%	2.3%	2.4%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 3	Other Districts	
<u>Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)</u>			
Very Satisfied	30.9%	26.9%	27.3%
Satisfied	38.3%	44.2%	43.6%
Neutral	23.9%	23.4%	23.4%
Dissatisfied	2.7%	3.6%	3.5%
Very Dissatisfied	4.3%	2.0%	2.2%

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District	Total
District 3 Other Districts	

Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood

Very Satisfied	38.9%	34.3%	34.8%
Satisfied	31.8%	42.2%	41.1%
Neutral	18.4%	16.4%	16.6%
Dissatisfied	5.4%	4.1%	4.2%
Very Dissatisfied	5.4%	3.0%	3.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District	Total
District 3 Other Districts	

Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.

Very Satisfied	36.2%	27.5%	28.4%
Satisfied	37.1%	40.7%	40.4%
Neutral	17.9%	21.3%	20.9%
Dissatisfied	5.4%	6.6%	6.5%
Very Dissatisfied	3.6%	3.9%	3.9%

Q13. Community Engagement.

N=2478

District	Total
District 3 Other Districts	

Q13 Community Engagement 1 Access to City officials

Very Satisfied	9.3%	5.2%	5.7%
Satisfied	19.6%	22.7%	22.3%
Neutral	25.3%	26.5%	26.4%
Dissatisfied	10.3%	12.3%	12.1%
Very Dissatisfied	10.0%	8.8%	8.9%
Don't Know	25.6%	24.5%	24.6%

Q13. Community Engagement.

N=2478

District	Total
District 3 Other Districts	

Q13 Community Engagement 2 Access to information about City programs and services

Very Satisfied	8.2%	6.6%	6.7%
Satisfied	29.5%	31.3%	31.1%
Neutral	26.7%	29.3%	29.0%
Dissatisfied	13.9%	14.1%	14.1%
Very Dissatisfied	8.2%	6.9%	7.0%
Don't Know	13.5%	11.9%	12.1%

Q13. Community Engagement.

N=2478

District		Total
District 3	Other Districts	

Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects

Very Satisfied	5.0%	5.0%	5.0%
Satisfied	19.9%	20.9%	20.8%
Neutral	23.5%	27.8%	27.3%
Dissatisfied	22.8%	21.3%	21.5%
Very Dissatisfied	12.8%	10.9%	11.1%
Don't Know	16.0%	14.1%	14.3%

Q13. Community Engagement.

N=2478

District		Total
District 3	Other Districts	

Q13 Community Engagement 4 Overall usefulness of the City's website

Very Satisfied	7.1%	6.0%	6.1%
Satisfied	24.6%	27.1%	26.8%
Neutral	30.6%	29.7%	29.8%
Dissatisfied	13.5%	13.0%	13.1%
Very Dissatisfied	7.8%	8.2%	8.2%
Don't Know	16.4%	16.0%	16.0%

Q13. Community Engagement.

N=2478

District		Total
District 3	Other Districts	

Q13 Community Engagement 5 The City's television channel (City 24)

Very Satisfied	4.3%	3.6%	3.7%
Satisfied	12.1%	10.7%	10.8%
Neutral	18.1%	23.3%	22.7%
Dissatisfied	6.0%	4.8%	5.0%
Very Dissatisfied	4.6%	4.4%	4.4%
Don't Know	54.8%	53.2%	53.4%

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 3	Districts	
<u>Q13 Community Engagement 1 Access to City officials</u>			
Very Satisfied	12.4%	6.9%	7.5%
Satisfied	26.3%	30.0%	29.6%
Neutral	34.0%	35.1%	35.0%
Dissatisfied	13.9%	16.3%	16.1%
Very Dissatisfied	13.4%	11.6%	11.8%

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 3	Districts	
<u>Q13 Community Engagement 2 Access to information about City programs and services</u>			
Very Satisfied	9.5%	7.4%	7.7%
Satisfied	34.2%	35.5%	35.3%
Neutral	30.9%	33.3%	33.0%
Dissatisfied	16.0%	16.0%	16.0%
Very Dissatisfied	9.5%	7.8%	8.0%

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 3	Other Districts	

Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects

Very Satisfied	5.9%	5.8%	5.8%
Satisfied	23.7%	24.3%	24.3%
Neutral	28.0%	32.3%	31.8%
Dissatisfied	27.1%	24.9%	25.1%
Very Dissatisfied	15.3%	12.7%	13.0%

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 3	Other Districts	

Q13 Community Engagement 4 Overall usefulness of the City's website

Very Satisfied	8.5%	7.2%	7.3%
Satisfied	29.4%	32.2%	31.9%
Neutral	36.6%	35.3%	35.5%
Dissatisfied	16.2%	15.5%	15.6%
Very Dissatisfied	9.4%	9.8%	9.8%

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 3	Other Districts	

Q13 Community Engagement 5 The City's television channel (City 24)

Very Satisfied	9.4%	7.8%	8.0%
Satisfied	26.8%	22.8%	23.2%
Neutral	40.2%	49.7%	48.7%
Dissatisfied	13.4%	10.3%	10.6%
Very Dissatisfied	10.2%	9.4%	9.5%

Q14. Other Services.

N=2478

District		Total
District 3	Other Districts	

Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)

Very Satisfied	6.8%	7.8%	7.7%
Satisfied	16.4%	15.5%	15.6%
Neutral	27.0%	27.2%	27.2%
Dissatisfied	24.6%	21.1%	21.5%
Very Dissatisfied	15.3%	11.2%	11.7%
Don't Know	10.0%	17.2%	16.3%

Q14. Other Services.

N=2478

District		Total
District 3	Other Districts	

Q14 2 Ease of obtaining permits from Development Services

Very Satisfied	2.5%	2.8%	2.8%
Satisfied	5.7%	8.8%	8.5%
Neutral	20.3%	19.7%	19.8%
Dissatisfied	10.0%	12.4%	12.1%
Very Dissatisfied	7.8%	8.7%	8.6%
Don't Know	53.7%	47.5%	48.2%

Q14. Other Services.

N=2478

District		Total
District 3	Other Districts	

Q14 3 Efforts to address homelessness

Very Satisfied	1.8%	2.8%	2.7%
Satisfied	8.2%	11.7%	11.3%
Neutral	13.9%	20.9%	20.1%
Dissatisfied	32.7%	26.9%	27.5%
Very Dissatisfied	35.2%	23.2%	24.5%
Don't Know	8.2%	14.5%	13.8%

Q14. Other Services.

N=2478

District		Total
District 3	Other Districts	

Q14 4 Efforts to assist low- to moderate-income residents and communities

Very Satisfied	2.5%	4.0%	3.8%
Satisfied	11.4%	12.6%	12.4%
Neutral	21.7%	24.8%	24.5%
Dissatisfied	27.4%	22.4%	23.0%
Very Dissatisfied	18.1%	14.7%	15.1%
Don't Know	18.9%	21.5%	21.2%

Q14. Other Services.

N=2478

District		Total
District 3	Other Districts	

Q14 5 Efforts to plan for future growth

Very Satisfied	3.6%	3.4%	3.4%
Satisfied	16.7%	16.7%	16.7%
Neutral	23.8%	23.8%	23.8%
Dissatisfied	19.9%	22.1%	21.8%
Very Dissatisfied	19.2%	14.3%	14.9%
Don't Know	16.7%	19.8%	19.5%

Q14. Other Services.

N=2478

District		Total
District 3	Other Districts	

Q14 6 Efforts to support job creation and investment by local businesses

Very Satisfied	3.9%	3.0%	3.1%
Satisfied	16.7%	14.6%	14.9%
Neutral	28.5%	25.9%	26.2%
Dissatisfied	14.2%	19.0%	18.4%
Very Dissatisfied	11.7%	13.0%	12.8%
Don't Know	24.9%	24.6%	24.6%

Q14. Other Services.

N=2478

	District		Total
	District 3	Other Districts	
<u>Q14 7 Gang prevention efforts</u>			
Very Satisfied	3.2%	3.5%	3.4%
Satisfied	15.3%	17.5%	17.3%
Neutral	29.2%	24.9%	25.4%
Dissatisfied	11.0%	13.4%	13.2%
Very Dissatisfied	8.9%	9.6%	9.6%
Don't Know	32.4%	31.0%	31.2%

Q14. Other Services.

N=2478

	District		Total
	District 3	Other Districts	
<u>Q14 8 Graffiti removal</u>			
Very Satisfied	2.8%	5.8%	5.5%
Satisfied	26.3%	25.0%	25.2%
Neutral	29.5%	24.8%	25.3%
Dissatisfied	16.0%	16.0%	16.0%
Very Dissatisfied	11.0%	9.8%	10.0%
Don't Know	14.2%	18.5%	18.0%

Q14. Other Services.

N=2478

District	Total
District 3 Other Districts	

Q14 9 Historic preservation efforts

Very Satisfied	9.6%	7.8%	8.0%
Satisfied	34.5%	31.0%	31.4%
Neutral	19.6%	26.5%	25.7%
Dissatisfied	7.8%	8.1%	8.0%
Very Dissatisfied	10.3%	5.1%	5.6%
Don't Know	18.1%	21.6%	21.2%

Q14. Other Services.

N=2478

District	Total
District 3 Other Districts	

Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art

Very Satisfied	17.1%	11.1%	11.7%
Satisfied	38.8%	35.7%	36.0%
Neutral	19.6%	26.0%	25.3%
Dissatisfied	7.8%	5.7%	5.9%
Very Dissatisfied	3.2%	4.2%	4.1%
Don't Know	13.5%	17.3%	16.9%

Q14. Other Services.

N=2478

District		Total
District 3	Other Districts	

Q14 11 Online services (e.g., paying a bill, getting a business license)

Very Satisfied	10.3%	13.2%	12.9%
Satisfied	33.8%	34.7%	34.6%
Neutral	25.3%	23.1%	23.3%
Dissatisfied	5.3%	6.2%	6.1%
Very Dissatisfied	4.6%	5.1%	5.0%
Don't Know	20.6%	17.7%	18.0%

Q14. Other Services.

N=2478

District		Total
District 3	Other Districts	

Q14 12 Quality of services provided to people with disabilities

Very Satisfied	6.0%	6.9%	6.8%
Satisfied	16.4%	19.8%	19.5%
Neutral	21.7%	21.2%	21.3%
Dissatisfied	3.2%	5.2%	5.0%
Very Dissatisfied	5.7%	4.1%	4.3%
Don't Know	47.0%	42.6%	43.1%

Q14. Other Services.

N=2478

District		Total
District 3	Other Districts	

Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium

Very Satisfied	17.4%	13.0%	13.5%
Satisfied	32.7%	35.9%	35.6%
Neutral	26.7%	25.4%	25.5%
Dissatisfied	6.8%	5.8%	5.9%
Very Dissatisfied	6.4%	5.0%	5.2%
Don't Know	10.0%	14.8%	14.3%

Q14. Other Services.

N=2478

District		Total
District 3	Other Districts	

Q14 14 Traffic congestion on City streets

Very Satisfied	6.0%	3.4%	3.7%
Satisfied	17.8%	20.1%	19.8%
Neutral	26.3%	24.1%	24.4%
Dissatisfied	22.4%	25.1%	24.8%
Very Dissatisfied	24.9%	21.4%	21.8%
Don't Know	2.5%	5.8%	5.4%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 3	Districts	
<u>Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)</u>			
Very Satisfied	7.5%	9.4%	9.2%
Satisfied	18.2%	18.7%	18.7%
Neutral	30.0%	32.8%	32.5%
Dissatisfied	27.3%	25.5%	25.7%
Very Dissatisfied	17.0%	13.6%	14.0%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 3	Districts	
<u>Q14 2 Ease of obtaining permits from Development Services</u>			
Very Satisfied	5.4%	5.4%	5.4%
Satisfied	12.3%	16.8%	16.4%
Neutral	43.8%	37.5%	38.2%
Dissatisfied	21.5%	23.7%	23.4%
Very Dissatisfied	16.9%	16.6%	16.7%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 3	Districts	
<u>Q14 3 Efforts to address homelessness</u>			
Very Satisfied	1.9%	3.2%	3.1%
Satisfied	8.9%	13.7%	13.2%
Neutral	15.1%	24.5%	23.4%
Dissatisfied	35.7%	31.4%	31.9%
Very Dissatisfied	38.4%	27.1%	28.5%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 3	Districts	
<u>Q14 4 Efforts to assist low- to moderate-income residents and communities</u>			
Very Satisfied	3.1%	5.1%	4.9%
Satisfied	14.0%	16.0%	15.8%
Neutral	26.8%	31.6%	31.0%
Dissatisfied	33.8%	28.5%	29.1%
Very Dissatisfied	22.4%	18.7%	19.2%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 3	Districts	
<u>Q14 5 Efforts to plan for future growth</u>			
Very Satisfied	4.3%	4.2%	4.2%
Satisfied	20.1%	20.8%	20.7%
Neutral	28.6%	29.6%	29.5%
Dissatisfied	23.9%	27.5%	27.1%
Very Dissatisfied	23.1%	17.8%	18.4%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 3	Districts	
<u>Q14 6 Efforts to support job creation and investment by local businesses</u>			
Very Satisfied	5.2%	4.0%	4.1%
Satisfied	22.3%	19.4%	19.7%
Neutral	37.9%	34.3%	34.7%
Dissatisfied	19.0%	25.2%	24.5%
Very Dissatisfied	15.6%	17.2%	17.0%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 3	Other Districts	
<u>Q14 7 Gang prevention efforts</u>			
Very Satisfied	4.7%	5.0%	5.0%
Satisfied	22.6%	25.4%	25.1%
Neutral	43.2%	36.1%	36.9%
Dissatisfied	16.3%	19.5%	19.1%
Very Dissatisfied	13.2%	14.0%	13.9%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 3	Other Districts	
<u>Q14 8 Graffiti removal</u>			
Very Satisfied	3.3%	7.2%	6.7%
Satisfied	30.7%	30.7%	30.7%
Neutral	34.4%	30.4%	30.9%
Dissatisfied	18.7%	19.7%	19.5%
Very Dissatisfied	12.9%	12.1%	12.2%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q14 9 Historic preservation efforts</u>			
Very Satisfied	11.7%	9.9%	10.1%
Satisfied	42.2%	39.5%	39.9%
Neutral	23.9%	33.8%	32.6%
Dissatisfied	9.6%	10.3%	10.2%
Very Dissatisfied	12.6%	6.4%	7.2%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art</u>			
Very Satisfied	19.8%	13.4%	14.1%
Satisfied	44.9%	43.2%	43.4%
Neutral	22.6%	31.5%	30.5%
Dissatisfied	9.1%	6.9%	7.1%
Very Dissatisfied	3.7%	5.1%	4.9%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q14 11 Online services (e.g., paying a bill, getting a business license)</u>			
Very Satisfied	13.0%	16.1%	15.7%
Satisfied	42.6%	42.2%	42.2%
Neutral	31.8%	28.0%	28.4%
Dissatisfied	6.7%	7.5%	7.4%
Very Dissatisfied	5.8%	6.2%	6.2%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 3	Districts	
<u>Q14 12 Quality of services provided to people with disabilities</u>			
Very Satisfied	11.4%	12.1%	12.0%
Satisfied	30.9%	34.6%	34.2%
Neutral	40.9%	37.0%	37.4%
Dissatisfied	6.0%	9.1%	8.8%
Very Dissatisfied	10.7%	7.2%	7.6%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 3	Other Districts	

Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium

Very Satisfied	19.4%	15.3%	15.8%
Satisfied	36.4%	42.2%	41.5%
Neutral	29.6%	29.8%	29.8%
Dissatisfied	7.5%	6.8%	6.9%
Very Dissatisfied	7.1%	5.9%	6.0%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 3	Other Districts	

Q14 14 Traffic congestion on City streets

Very Satisfied	6.2%	3.6%	3.9%
Satisfied	18.2%	21.3%	21.0%
Neutral	27.0%	25.6%	25.8%
Dissatisfied	23.0%	26.7%	26.2%
Very Dissatisfied	25.5%	22.8%	23.1%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

	District		Total
	District 3	Other Districts	
<u>Q15 Courtesy of City Employees</u>			
Excellent	22.8%	21.8%	21.9%
Good	32.4%	35.5%	35.1%
Fair	19.6%	16.2%	16.6%
Poor	4.3%	6.1%	5.9%
Very Poor	6.8%	5.1%	5.2%
Don't Know	14.2%	15.3%	15.2%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

	District		Total
	District 3	Other Districts	
<u>Q15 Knowledge of City Employees</u>			
Excellent	17.1%	17.2%	17.2%
Good	36.7%	37.1%	37.0%
Fair	19.6%	17.8%	18.0%
Poor	7.5%	6.6%	6.7%
Very Poor	4.3%	5.6%	5.5%
Don't Know	14.9%	15.7%	15.6%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

District		Total
District 3	Other Districts	

Q15 Overall customer service provided by City employees

Excellent	17.4%	18.0%	17.9%
Good	35.9%	34.2%	34.4%
Fair	16.0%	18.4%	18.1%
Poor	9.3%	7.8%	7.9%
Very Poor	6.4%	6.4%	6.4%
Don't Know	14.9%	15.2%	15.2%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

District		Total
District 3	Other Districts	

Q15 Responsiveness of City employees

Excellent	14.9%	17.1%	16.9%
Good	33.5%	30.4%	30.7%
Fair	19.9%	20.5%	20.5%
Poor	7.8%	8.1%	8.0%
Very Poor	9.3%	8.2%	8.3%
Don't Know	14.6%	15.7%	15.6%

EXCLUDING DON'T KNOWS**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 3	Other Districts	
<u>Q15 Courtesy of City Employees</u>			
Excellent	26.6%	25.7%	25.8%
Good	37.8%	41.9%	41.4%
Fair	22.8%	19.2%	19.6%
Poor	5.0%	7.3%	7.0%
Very Poor	7.9%	6.0%	6.2%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 3	Other Districts	
<u>Q15 Knowledge of City Employees</u>			
Excellent	20.1%	20.4%	20.3%
Good	43.1%	44.0%	43.9%
Fair	23.0%	21.1%	21.3%
Poor	8.8%	7.9%	8.0%
Very Poor	5.0%	6.7%	6.5%

EXCLUDING DON'T KNOWS**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 3	Other Districts	

Q15 Overall customer service provided by City employees

Excellent	20.5%	21.2%	21.1%
Good	42.3%	40.4%	40.6%
Fair	18.8%	21.7%	21.4%
Poor	10.9%	9.2%	9.4%
Very Poor	7.5%	7.6%	7.6%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 3	Other Districts	

Q15 Responsiveness of City employees

Excellent	17.5%	20.3%	20.0%
Good	39.2%	36.0%	36.4%
Fair	23.3%	24.4%	24.2%
Poor	9.2%	9.6%	9.5%
Very Poor	10.8%	9.7%	9.9%

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

N=2478

District		Total
District 3	Other Districts	

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

Yes	27.0%	26.9%	27.0%
No	25.6%	26.6%	26.5%
Don't know	47.3%	46.4%	46.5%

EXCLUDING DON'T KNOWS**Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City? (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 3	Other Districts	

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

Yes	51.4%	50.3%	50.4%
No	48.6%	49.7%	49.6%

Q18. What would be your preferred method for reporting problems to the City?

N=2478

District		Total
District 3	Other Districts	

Q18. What would be your preferred method for reporting problems to the City?

Mobile application	24.9%	18.9%	19.6%
Web site	48.8%	50.6%	50.4%
Cellular telephone	11.7%	13.6%	13.4%
Text message	7.5%	9.1%	8.9%
Social media (Facebook, Twitter, etc.)	4.3%	4.4%	4.4%
Don't know/no preference	2.8%	3.4%	3.3%

DEMOGRAPHICS**Q20. What is your age?**

N=2478

	District		Total
	District 3	Other Districts	
<u>Q20. What is your age?</u>			
18-34 years	28.5%	21.6%	22.4%
35-44 years	22.4%	22.6%	22.6%
45-54 years	24.6%	19.8%	20.3%
55-64 years	12.5%	19.0%	18.3%
65+ years	9.6%	12.4%	12.1%
Not provided	2.5%	4.6%	4.4%

Q21. How many years have you lived in San Diego?

N=2478

	District		Total
	District 3	Other Districts	
<u>Q21. How many years have you lived in San Diego?</u>			
Less than 5	17.1%	10.4%	11.2%
5-10 years	14.6%	12.4%	12.7%
11-20 years	23.5%	21.3%	21.5%
21-30 years	18.1%	17.0%	17.2%
More than 30 years	23.5%	33.5%	32.3%
Not provided	3.2%	5.4%	5.1%

DEMOGRAPHICS**Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?**

N=2478

District		Total
District 3	Other Districts	

Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?

Less than \$25,000	14.9%	9.5%	10.1%
\$25,000 - \$49,999	17.8%	13.6%	14.0%
\$50,000 - \$74,999	12.1%	16.1%	15.6%
\$75,000 - \$99,999	14.6%	16.3%	16.1%
\$100,000 - \$149,999	21.4%	19.9%	20.1%
\$150,000 or more	15.3%	17.6%	17.4%
Not provided	3.9%	7.1%	6.7%

Q23. Do you own or rent your home?

N=2478

District		Total
District 3	Other Districts	

Q23. Do you own or rent your home?

Own	49.1%	62.9%	61.3%
Rent	50.5%	35.1%	36.9%
Not provided	0.4%	2.0%	1.8%

DEMOGRAPHICS**Q24. What is the primary method of transportation you use?**

N=2478

District	Total
District 3 Other Districts	

Q24. What is the primary method of transportation?

Personal motorized vehicle (car, van, etc.)	69.8%	88.6%	86.5%
Public transportation/bus	14.2%	6.2%	7.1%
Walk	10.3%	2.1%	3.0%
Bike	4.6%	1.6%	2.0%
Other	0.7%	0.1%	0.2%
None selected	0.4%	1.4%	1.3%

Q25. Which of the following best describes your RACE?

N=2478

District	Total
District 3 Other Districts	

Q25. RACE

Black or African American	6.0%	6.6%	6.5%
American Indian or Alaskan Native	1.8%	1.6%	1.6%
Asian	11.7%	17.7%	17.0%
Hawaiian or Pacific Islander	2.1%	1.2%	1.3%
White or Caucasian	68.3%	64.5%	64.9%
Other	11.0%	9.9%	10.0%
Not provided	3.9%	3.3%	3.4%

DEMOGRAPHICS**Q26. Do you consider yourself to be Hispanic/Latino?**

N=2478

	District		Total
	District 3	Other Districts	

Q26. Do you consider yourself to be Hispanic/Latino?

Yes	33.5%	26.6%	27.4%
No	65.5%	72.2%	71.5%
Not provided	1.1%	1.2%	1.2%

Q27. What is your gender?

N=2478

	District		Total
	District 3	Other Districts	

Q27. Your gender

Male	45.2%	51.0%	50.4%
Female	52.3%	48.2%	48.7%
Other	1.1%	0.2%	0.3%
Not provided	1.4%	0.5%	0.6%