

# 2015 City of San Diego Resident Survey *District 4 Crosstabular Data*

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**Submitted to the City of San Diego, CA**

**by:**

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**February 2016**



**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q1 RATINGS FOR THE CITY 1 As a place to live</u>			
Excellent	42.5%	47.9%	47.3%
Good	39.6%	38.5%	38.6%
Fair	12.5%	9.9%	10.2%
Poor	1.5%	1.8%	1.7%
Very Poor	0.0%	1.5%	1.3%
Don't Know	4.0%	0.5%	0.8%

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q1 RATINGS FOR THE CITY 2 As a place to raise a family</u>			
Excellent	26.0%	29.3%	28.9%
Good	41.0%	41.7%	41.6%
Fair	21.6%	15.4%	16.1%
Poor	2.6%	4.5%	4.3%
Very Poor	1.8%	2.4%	2.3%
Don't Know	7.0%	6.8%	6.8%

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q1 RATINGS FOR THE CITY 3 As a place to retire</u>			
Excellent	22.7%	25.1%	24.9%
Good	24.5%	26.8%	26.5%
Fair	24.5%	23.9%	24.0%
Poor	15.0%	10.8%	11.3%
Very Poor	6.6%	6.2%	6.2%
Don't Know	6.6%	7.2%	7.1%

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q1 RATINGS FOR THE CITY 4 As a place to start a business</u>			
Excellent	12.8%	10.7%	10.9%
Good	22.7%	20.2%	20.5%
Fair	26.7%	27.0%	27.0%
Poor	10.6%	12.1%	11.9%
Very Poor	7.7%	8.6%	8.5%
Don't Know	19.4%	21.4%	21.2%

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:**

N=2478

	District		Total
	District 4	Other Districts	
Excellent	17.9%	15.4%	15.7%
Good	33.0%	31.7%	31.9%
Fair	26.4%	29.1%	28.8%
Poor	11.7%	10.5%	10.7%
Very Poor	5.1%	5.5%	5.5%
Don't Know	5.9%	7.7%	7.5%

**Q1 RATINGS FOR THE CITY 5 As a place to start a career**

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:**

N=2478

	District		Total
	District 4	Other Districts	
Excellent	18.7%	22.0%	21.6%
Good	44.0%	40.2%	40.6%
Fair	24.9%	24.8%	24.8%
Poor	6.6%	6.5%	6.5%
Very Poor	3.3%	3.4%	3.4%
Don't Know	2.6%	3.1%	3.1%

**Q1 RATINGS FOR THE CITY 6 As a place to work**

**EXCLUDING DON'T KNOWS**

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
Q1 RATINGS FOR THE CITY 1 As a place to live			
Excellent	44.3%	48.1%	47.7%
Good	41.2%	38.7%	38.9%
Fair	13.0%	10.0%	10.3%
Poor	1.5%	1.8%	1.8%
Very Poor	0.0%	1.5%	1.3%

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
Q1 RATINGS FOR THE CITY 2 As a place to raise a family			
Excellent	28.0%	31.4%	31.0%
Good	44.1%	44.7%	44.6%
Fair	23.2%	16.5%	17.2%
Poor	2.8%	4.9%	4.6%
Very Poor	2.0%	2.5%	2.5%

**EXCLUDING DON'T KNOWS**

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 4	Other Districts	
<u>Q1 RATINGS FOR THE CITY 3 As a place to retire</u>			
Excellent	24.3%	27.1%	26.8%
Good	26.3%	28.8%	28.6%
Fair	26.3%	25.8%	25.8%
Poor	16.1%	11.7%	12.2%
Very Poor	7.1%	6.6%	6.7%

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 4	Other Districts	
<u>Q1 RATINGS FOR THE CITY 4 As a place to start a business</u>			
Excellent	15.9%	13.6%	13.9%
Good	28.2%	25.7%	26.0%
Fair	33.2%	34.4%	34.3%
Poor	13.2%	15.3%	15.1%
Very Poor	9.5%	10.9%	10.8%

**EXCLUDING DON'T KNOWS**

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)**

	District		Total
	District 4	Other Districts	
<u>Q1 RATINGS FOR THE CITY 5 As a place to start a career</u>			
Excellent	19.1%	16.7%	17.0%
Good	35.0%	34.4%	34.5%
Fair	28.0%	31.5%	31.1%
Poor	12.5%	11.4%	11.5%
Very Poor	5.4%	6.0%	5.9%

**Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)**

	District		Total
	District 4	Other Districts	
<u>Q1 RATINGS FOR THE CITY 6 As a place to work</u>			
Excellent	19.2%	22.7%	22.3%
Good	45.1%	41.5%	41.9%
Fair	25.6%	25.6%	25.6%
Poor	6.8%	6.7%	6.7%
Very Poor	3.4%	3.6%	3.5%

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:**

N=2478	District		Total
	Other		
	District 4	Districts	
<b><u>Q2 PERCEPTIONS 1 Feeling of safety in the City</u></b>			
Very Satisfied	12.5%	16.7%	16.2%
Satisfied	44.3%	55.1%	53.9%
Neutral	32.2%	18.1%	19.7%
Dissatisfied	7.7%	7.5%	7.5%
Very Dissatisfied	1.8%	2.1%	2.1%
Don't Know	1.5%	0.5%	0.6%

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:**

N=2478	District		Total
	Other		
	District 4	Districts	
<b><u>Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood</u></b>			
Very Satisfied	14.3%	30.5%	28.7%
Satisfied	35.9%	45.0%	44.0%
Neutral	23.1%	12.0%	13.2%
Dissatisfied	21.2%	7.4%	9.0%
Very Dissatisfied	4.0%	4.4%	4.4%
Don't Know	1.5%	0.7%	0.8%



**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:**

N=2478

District		Total
District 4	Other Districts	

**Q2 PERCEPTIONS 3 Financial stability of the City government**

Very Satisfied	5.9%	5.2%	5.3%
Satisfied	24.5%	28.0%	27.6%
Neutral	34.1%	31.1%	31.4%
Dissatisfied	22.7%	19.6%	19.9%
Very Dissatisfied	6.6%	9.1%	8.8%
Don't Know	6.2%	7.0%	6.9%

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:**

N=2478

District		Total
District 4	Other Districts	

**Q2 PERCEPTIONS 4 Quality of life in the City**

Very Satisfied	19.8%	24.9%	24.3%
Satisfied	43.6%	45.4%	45.2%
Neutral	21.2%	18.3%	18.6%
Dissatisfied	11.7%	7.7%	8.1%
Very Dissatisfied	1.1%	2.7%	2.5%
Don't Know	2.6%	1.1%	1.3%

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:**

N=2478	District		Total
	Other		
	District 4	Districts	
<u>Q2 PERCEPTIONS 5 Quality of life in the City</u>			
Very Satisfied	12.1%	22.7%	21.5%
Satisfied	48.4%	48.3%	48.3%
Neutral	26.4%	16.6%	17.7%
Dissatisfied	9.5%	9.0%	9.0%
Very Dissatisfied	2.6%	2.9%	2.8%
Don't Know	1.1%	0.6%	0.6%

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:**

N=2478	District		Total
	Other		
	District 4	Districts	
<u>Q2 PERCEPTIONS 6 Quality of services provided by the City</u>			
Very Satisfied	12.5%	9.6%	9.9%
Satisfied	33.3%	36.2%	35.9%
Neutral	24.9%	27.5%	27.2%
Dissatisfied	22.7%	16.2%	16.9%
Very Dissatisfied	3.7%	9.0%	8.4%
Don't Know	2.9%	1.5%	1.7%

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:**

N=2478

District		Total
District 4	Other Districts	

**Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees**

Very Satisfied	7.0%	6.2%	6.3%
Satisfied	25.3%	26.3%	26.2%
Neutral	24.5%	30.1%	29.5%
Dissatisfied	26.7%	20.1%	20.8%
Very Dissatisfied	14.3%	14.5%	14.5%
Don't Know	2.2%	2.8%	2.7%

**EXCLUDING DON'T KNOWS****Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

	District		Total
	District 4	Other Districts	
<u>Q2 PERCEPTIONS 1 Feeling of safety in the City</u>			
Very Satisfied	12.6%	16.8%	16.3%
Satisfied	45.0%	55.4%	54.2%
Neutral	32.7%	18.2%	19.8%
Dissatisfied	7.8%	7.6%	7.6%
Very Dissatisfied	1.9%	2.1%	2.1%

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

	District		Total
	District 4	Other Districts	
<u>Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood</u>			
Very Satisfied	14.5%	30.7%	28.9%
Satisfied	36.4%	45.3%	44.3%
Neutral	23.4%	12.1%	13.3%
Dissatisfied	21.6%	7.5%	9.0%
Very Dissatisfied	4.1%	4.5%	4.4%

**EXCLUDING DON'T KNOWS****Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 4	Other Districts	
<u>Q2 PERCEPTIONS 3 Financial stability of the City government</u>			
Very Satisfied	6.3%	5.6%	5.7%
Satisfied	26.2%	30.1%	29.7%
Neutral	36.3%	33.4%	33.8%
Dissatisfied	24.2%	21.1%	21.4%
Very Dissatisfied	7.0%	9.8%	9.4%

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 4	Other Districts	
<u>Q2 PERCEPTIONS 4 Quality of life in the City</u>			
Very Satisfied	20.3%	25.1%	24.6%
Satisfied	44.7%	45.9%	45.7%
Neutral	21.8%	18.5%	18.9%
Dissatisfied	12.0%	7.8%	8.2%
Very Dissatisfied	1.1%	2.7%	2.5%

**EXCLUDING DON'T KNOWS****Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 4	Other Districts	
<u>Q2 PERCEPTIONS 5 Quality of life in the City</u>			
Very Satisfied	12.2%	22.9%	21.7%
Satisfied	48.9%	48.5%	48.6%
Neutral	26.7%	16.7%	17.8%
Dissatisfied	9.6%	9.0%	9.1%
Very Dissatisfied	2.6%	2.9%	2.8%

**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 4	Other Districts	
<u>Q2 PERCEPTIONS 6 Quality of services provided by the City</u>			
Very Satisfied	12.8%	9.7%	10.1%
Satisfied	34.3%	36.8%	36.5%
Neutral	25.7%	27.9%	27.7%
Dissatisfied	23.4%	16.4%	17.2%
Very Dissatisfied	3.8%	9.2%	8.6%

**EXCLUDING DON'T KNOWS****Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	District 4	Other Districts

**Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees**

Very Satisfied	7.1%	6.4%	6.5%
Satisfied	25.8%	27.1%	26.9%
Neutral	25.1%	31.0%	30.3%
Dissatisfied	27.3%	20.7%	21.4%
Very Dissatisfied	14.6%	14.9%	14.9%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	<u>District</u>	<u>Total</u>
	<u>Other</u>	
	<u>Districts</u>	

**Q3 OVERALL RATINGS 1 Code enforcement**

Very Satisfied	5.1%	5.1%
Satisfied	25.5%	25.5%
Neutral	29.2%	29.2%
Dissatisfied	11.7%	11.7%
Very Dissatisfied	4.7%	4.7%
Don't Know	23.7%	23.7%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	<u>District</u>	<u>Total</u>
	<u>Other</u>	
	<u>Districts</u>	

**Q3 OVERALL RATINGS 2 Communication with the public**

Very Satisfied	4.4%	4.4%
Satisfied	39.4%	39.4%
Neutral	32.8%	32.8%
Dissatisfied	15.3%	15.3%
Very Dissatisfied	5.1%	5.1%
Don't Know	2.9%	2.9%



**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	<u>District</u>	<u>Total</u>
	<u>Other</u>	
	<u>Districts</u>	

**Q3 OVERALL RATINGS 3 Customer service from City employees**

Very Satisfied	12.4%	12.4%
Satisfied	31.0%	31.0%
Neutral	28.1%	28.1%
Dissatisfied	12.4%	12.4%
Very Dissatisfied	6.9%	6.9%
Don't Know	9.1%	9.1%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	<u>District</u>	<u>Total</u>
	<u>Other</u>	
	<u>Districts</u>	

**Q3 OVERALL RATINGS 4 Emergency medical services**

Very Satisfied	17.2%	17.2%
Satisfied	34.3%	34.3%
Neutral	17.5%	17.5%
Dissatisfied	5.1%	5.1%
Very Dissatisfied	1.1%	1.1%
Don't Know	24.8%	24.8%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	<u>District</u>	<u>Total</u>
	<u>Other</u>	
	<u>Districts</u>	

**Q3 OVERALL RATINGS 5 Fire rescue safety services**

Very Satisfied	19.7%	19.7%
Satisfied	41.2%	41.2%
Neutral	17.5%	17.5%
Dissatisfied	2.6%	2.6%
Very Dissatisfied	1.1%	1.1%
Don't Know	17.9%	17.9%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	<u>District</u>	<u>Total</u>
	<u>Other</u>	
	<u>Districts</u>	

**Q3 OVERALL RATINGS 6 Library programs and facilities**

Very Satisfied	30.3%	30.3%
Satisfied	46.0%	46.0%
Neutral	14.6%	14.6%
Dissatisfied	4.0%	4.0%
Very Dissatisfied	2.2%	2.2%
Don't Know	2.9%	2.9%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	<u>District</u>	<u>Total</u>
	<u>Other</u>	
	<u>Districts</u>	

**Q3 OVERALL RATINGS 7 Lifeguard services**

Very Satisfied	22.3%	22.3%
Satisfied	36.1%	36.1%
Neutral	15.0%	15.0%
Dissatisfied	5.1%	5.1%
Very Dissatisfied	1.5%	1.5%
Don't Know	20.1%	20.1%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	<u>District</u>	<u>Total</u>
	<u>Other</u>	
	<u>Districts</u>	

**Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure**

Very Satisfied	5.8%	5.8%
Satisfied	24.8%	24.8%
Neutral	19.3%	19.3%
Dissatisfied	27.0%	27.0%
Very Dissatisfied	23.0%	23.0%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	<u>District</u>	<u>Total</u>
	<u>Other</u>	
	<u>Districts</u>	

**Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities**

Very Satisfied	15.3%	15.3%
Satisfied	38.0%	38.0%
Neutral	25.9%	25.9%
Dissatisfied	10.9%	10.9%
Very Dissatisfied	7.3%	7.3%
Don't Know	2.6%	2.6%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	<u>District</u>	<u>Total</u>
	<u>Other</u>	
	<u>Districts</u>	

**Q3 OVERALL RATINGS 10 Planning and development services**

Very Satisfied	3.6%	3.6%
Satisfied	17.2%	17.2%
Neutral	31.0%	31.0%
Dissatisfied	15.7%	15.7%
Very Dissatisfied	12.8%	12.8%
Don't Know	19.7%	19.7%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	<u>District</u>	<u>Total</u>
	<u>Other</u>	
	<u>Districts</u>	

**Q3 OVERALL RATINGS 11 Police services**

Very Satisfied	15.0%	15.0%
Satisfied	39.4%	39.4%
Neutral	26.6%	26.6%
Dissatisfied	7.3%	7.3%
Very Dissatisfied	5.8%	5.8%
Don't Know	5.8%	5.8%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	<u>District</u>	<u>Total</u>
	<u>Other</u>	
	<u>Districts</u>	

**Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)**

Very Satisfied	25.5%	25.5%
Satisfied	47.8%	47.8%
Neutral	14.6%	14.6%
Dissatisfied	2.9%	2.9%
Very Dissatisfied	6.6%	6.6%
Don't Know	2.6%	2.6%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	District	Total
	Other	
	Districts	

**Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services**

Very Satisfied	9.9%	9.9%
Satisfied	27.7%	27.7%
Neutral	29.2%	29.2%
Dissatisfied	15.7%	15.7%
Very Dissatisfied	8.8%	8.8%
Don't Know	8.8%	8.8%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	District	Total
	Other	
	Districts	

**Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)**

Very Satisfied	13.1%	13.1%
Satisfied	35.0%	35.0%
Neutral	29.9%	29.9%
Dissatisfied	13.5%	13.5%
Very Dissatisfied	5.5%	5.5%
Don't Know	2.9%	2.9%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:**

N=274	<u>District</u>	<u>Total</u>
	<u>Other</u>	
	<u>Districts</u>	

**Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)**

Very Satisfied	23.7%	23.7%
Satisfied	37.2%	37.2%
Neutral	21.5%	21.5%
Dissatisfied	8.0%	8.0%
Very Dissatisfied	6.2%	6.2%
Don't Know	3.3%	3.3%

**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

	District		Total
	District 4	Other Districts	
<u>Q3 OVERALL RATINGS 1 Code enforcement</u>			
Very Satisfied	8.0%	6.7%	6.9%
Satisfied	35.9%	34.3%	34.5%
Neutral	32.5%	34.5%	34.3%
Dissatisfied	18.1%	16.3%	16.5%
Very Dissatisfied	5.5%	8.2%	7.9%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

	District		Total
	District 4	Other Districts	
<u>Q3 OVERALL RATINGS 2 Communication with the public</u>			
Very Satisfied	8.1%	5.3%	5.6%
Satisfied	32.7%	38.3%	37.7%
Neutral	37.3%	33.0%	33.5%
Dissatisfied	18.1%	16.8%	17.0%
Very Dissatisfied	3.8%	6.5%	6.2%



**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 4	Other Districts	
<u>Q3 OVERALL RATINGS 3 Customer service from City employees</u>			
Very Satisfied	9.2%	10.1%	10.0%
Satisfied	36.0%	39.2%	38.8%
Neutral	32.0%	29.4%	29.7%
Dissatisfied	17.2%	13.1%	13.6%
Very Dissatisfied	5.6%	8.2%	7.9%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 4	Other Districts	
<u>Q3 OVERALL RATINGS 4 Emergency medical services</u>			
Very Satisfied	23.7%	26.6%	26.2%
Satisfied	46.4%	43.9%	44.2%
Neutral	22.3%	22.4%	22.4%
Dissatisfied	4.9%	4.3%	4.4%
Very Dissatisfied	2.7%	2.8%	2.8%

**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 4	Districts	
<u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u>			
Very Satisfied	27.7%	33.0%	32.3%
Satisfied	51.5%	44.7%	45.5%
Neutral	17.7%	17.6%	17.6%
Dissatisfied	2.6%	3.2%	3.1%
Very Dissatisfied	0.4%	1.5%	1.4%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 4	Districts	
<u>Q3 OVERALL RATINGS 6 Library programs and facilities</u>			
Very Satisfied	27.6%	34.1%	33.4%
Satisfied	42.8%	42.7%	42.7%
Neutral	22.8%	14.5%	15.4%
Dissatisfied	4.4%	6.1%	5.9%
Very Dissatisfied	2.4%	2.7%	2.7%

**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

	District		Total
	District 4	Other Districts	
<u>Q3 OVERALL RATINGS 7 Lifeguard services</u>			
Very Satisfied	18.7%	30.3%	29.1%
Satisfied	41.4%	43.6%	43.3%
Neutral	34.5%	20.7%	22.2%
Dissatisfied	3.4%	3.5%	3.5%
Very Dissatisfied	2.0%	1.9%	1.9%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

	District		Total
	District 4	Other Districts	
<u>Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure</u>			
Very Satisfied	4.1%	4.8%	4.7%
Satisfied	14.6%	19.3%	18.7%
Neutral	18.3%	17.1%	17.3%
Dissatisfied	32.1%	30.6%	30.8%
Very Dissatisfied	31.0%	28.3%	28.6%

**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 4	Other Districts	
<u>Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities</u>			
Very Satisfied	8.9%	13.6%	13.1%
Satisfied	34.6%	40.1%	39.5%
Neutral	30.7%	27.1%	27.5%
Dissatisfied	19.8%	11.9%	12.8%
Very Dissatisfied	5.8%	7.3%	7.1%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 4	Other Districts	
<u>Q3 OVERALL RATINGS 10 Planning and development services</u>			
Very Satisfied	6.0%	5.6%	5.6%
Satisfied	25.6%	23.9%	24.1%
Neutral	41.5%	35.1%	35.9%
Dissatisfied	14.5%	19.7%	19.1%
Very Dissatisfied	12.4%	15.7%	15.3%

**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

	District		Total
	District 4	Other Districts	
<u>Q3 OVERALL RATINGS 11 Police services</u>			
Very Satisfied	15.2%	15.5%	15.5%
Satisfied	36.1%	43.1%	42.4%
Neutral	28.9%	24.6%	25.1%
Dissatisfied	14.1%	9.3%	9.8%
Very Dissatisfied	5.7%	7.4%	7.2%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

	District		Total
	District 4	Other Districts	
<u>Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)</u>			
Very Satisfied	23.2%	21.9%	22.1%
Satisfied	44.1%	48.3%	47.9%
Neutral	17.9%	16.8%	16.9%
Dissatisfied	11.8%	8.3%	8.7%
Very Dissatisfied	3.0%	4.7%	4.5%

**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	District 4	Other Districts

Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services

Very Satisfied	9.8%	10.1%	10.0%
Satisfied	31.6%	33.1%	33.0%
Neutral	22.7%	29.6%	28.8%
Dissatisfied	24.2%	17.2%	18.0%
Very Dissatisfied	11.7%	10.0%	10.2%

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	District 4	Other Districts

Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)

Very Satisfied	9.7%	13.0%	12.6%
Satisfied	36.4%	39.0%	38.7%
Neutral	35.7%	27.5%	28.4%
Dissatisfied	12.8%	12.8%	12.8%
Very Dissatisfied	5.4%	7.7%	7.5%

**EXCLUDING DON'T KNOWS**

**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 4	Districts

Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)

Very Satisfied	16.6%	20.2%	19.8%
Satisfied	41.7%	45.4%	45.0%
Neutral	26.6%	22.9%	23.3%
Dissatisfied	8.5%	6.0%	6.3%
Very Dissatisfied	6.6%	5.5%	5.6%

**Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES**

N=2478

	District		Total
	District 4	Other Districts	
Code Enforcement	15.8%	12.9%	13.2%
Communication with the public	24.5%	16.3%	17.2%
Customer service from City employees	19.4%	12.4%	13.2%
Emergency medical services	36.6%	42.9%	42.2%
Fire rescue safety services	37.7%	52.8%	51.1%
Library programs and facilities	9.9%	19.5%	18.4%
Lifeguard services	2.2%	4.7%	4.4%
Maintenance of City streets, sidewalks, and infrastructure	67.8%	56.7%	57.9%
Parks and recreation programs and facilities	17.6%	18.7%	18.6%
Planning and development services	14.3%	16.1%	15.9%
Police services	70.0%	66.8%	67.2%
Solid waste services (e.g., residential trash and recycling services)	12.8%	14.2%	14.1%
Storm water runoff/storm water management and flood prevention services	11.7%	7.7%	8.2%



**Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES (cont.)**

N=2478

	District		Total
	District 4	Other Districts	

**Q4. Which FOUR of the services do you think are most important for the City to provide? Sum of top 4 choices (cont.)**

Sustainability efforts by the City to help preserve and protect the environment	18.7%	19.6%	19.5%
Water and wastewater services	17.9%	23.8%	23.2%
None selected	5.9%	3.5%	3.8%

**Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?**

N=2478

	District	Total
	District 4	Other Districts

**Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?**

Much better	19.4%	9.8%	10.9%
A little better	31.5%	26.9%	27.4%
About the same	22.0%	32.2%	31.0%
A little worse	8.8%	13.8%	13.2%
Much worse	9.9%	6.8%	7.1%
Don't know	8.4%	10.5%	10.3%

**EXCLUDING DON'T KNOWS****Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed? (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	District 4	Other Districts

**Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?**

Much better	21.2%	10.9%	12.1%
A little better	34.4%	30.1%	30.6%
About the same	24.0%	35.9%	34.6%
A little worse	9.6%	15.4%	14.8%
Much worse	10.8%	7.6%	8.0%

**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q6 POLICE 1 Effectiveness of local police protection**

Very Satisfied	15.0%	16.8%	16.6%
Satisfied	44.0%	44.1%	44.1%
Neutral	22.3%	18.5%	18.9%
Dissatisfied	8.4%	7.1%	7.3%
Very Dissatisfied	5.1%	4.9%	4.9%
Don't Know	5.1%	8.7%	8.3%

**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q6 POLICE 2 How quickly police respond**

Very Satisfied	14.7%	12.7%	12.9%
Satisfied	31.9%	29.9%	30.1%
Neutral	22.3%	20.6%	20.8%
Dissatisfied	14.3%	10.5%	10.9%
Very Dissatisfied	7.0%	6.1%	6.2%
Don't Know	9.9%	20.2%	19.0%

**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q6 POLICE 3 The City's overall crime prevention efforts**

Very Satisfied	11.7%	9.9%	10.1%
Satisfied	33.0%	35.4%	35.1%
Neutral	28.9%	28.1%	28.2%
Dissatisfied	11.4%	10.2%	10.3%
Very Dissatisfied	7.0%	4.6%	4.9%
Don't Know	8.1%	11.8%	11.4%

**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q6 POLICE 4 The visibility of police in the City**

Very Satisfied	14.3%	14.9%	14.8%
Satisfied	34.8%	43.3%	42.3%
Neutral	31.9%	24.5%	25.3%
Dissatisfied	8.4%	10.0%	9.8%
Very Dissatisfied	7.3%	4.6%	4.9%
Don't Know	3.3%	2.8%	2.8%

**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q6 POLICE 5 The visibility of police in YOUR neighborhood</u>			
Very Satisfied	11.7%	15.0%	14.6%
Satisfied	28.2%	36.5%	35.6%
Neutral	28.2%	23.9%	24.4%
Dissatisfied	19.0%	14.3%	14.8%
Very Dissatisfied	10.6%	8.0%	8.3%
Don't Know	2.2%	2.4%	2.4%

**EXCLUDING DON'T KNOWS****Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 4	Districts	
<u>Q6 POLICE 1 Effectiveness of local police protection</u>			
Very Satisfied	15.8%	18.4%	18.1%
Satisfied	46.3%	48.3%	48.1%
Neutral	23.6%	20.2%	20.6%
Dissatisfied	8.9%	7.8%	7.9%
Very Dissatisfied	5.4%	5.3%	5.3%

**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 4	Districts	
<u>Q6 POLICE 2 How quickly police respond</u>			
Very Satisfied	16.3%	15.9%	15.9%
Satisfied	35.4%	37.4%	37.2%
Neutral	24.8%	25.9%	25.7%
Dissatisfied	15.9%	13.2%	13.5%
Very Dissatisfied	7.7%	7.7%	7.7%

**EXCLUDING DON'T KNOWS****Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q6 POLICE 3 The City's overall crime prevention efforts</u>			
Very Satisfied	12.7%	11.3%	11.4%
Satisfied	35.9%	40.2%	39.7%
Neutral	31.5%	31.8%	31.8%
Dissatisfied	12.4%	11.5%	11.6%
Very Dissatisfied	7.6%	5.2%	5.5%

**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q6 POLICE 4 The visibility of police in the City</u>			
Very Satisfied	14.8%	15.3%	15.2%
Satisfied	36.0%	44.5%	43.6%
Neutral	33.0%	25.2%	26.0%
Dissatisfied	8.7%	10.3%	10.1%
Very Dissatisfied	7.6%	4.7%	5.0%

**EXCLUDING DON'T KNOWS****Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q6 POLICE 5 The visibility of police in YOUR neighborhood</u>			
Very Satisfied	12.0%	15.3%	15.0%
Satisfied	28.8%	37.4%	36.4%
Neutral	28.8%	24.5%	25.0%
Dissatisfied	19.5%	14.6%	15.2%
Very Dissatisfied	10.9%	8.2%	8.5%



**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District	Total
District 4      Other Districts	

**Q7 FIRE 1 Effectiveness of ambulance/emergency medical services**

Very Satisfied	23.8%	21.6%	21.8%
Satisfied	45.8%	33.6%	34.9%
Neutral	12.5%	12.8%	12.8%
Dissatisfied	2.9%	2.4%	2.4%
Very Dissatisfied	0.4%	1.9%	1.7%
Don't Know	14.7%	27.8%	26.4%

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District	Total
District 4      Other Districts	

**Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches**

Very Satisfied	15.4%	22.4%	21.7%
Satisfied	33.3%	34.3%	34.2%
Neutral	20.9%	14.6%	15.3%
Dissatisfied	1.8%	1.6%	1.6%
Very Dissatisfied	0.0%	0.8%	0.7%
Don't Know	28.6%	26.3%	26.6%

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q7 FIRE 3 Effectiveness of local fire protection</u>			
Very Satisfied	25.6%	27.3%	27.1%
Satisfied	44.7%	39.3%	39.9%
Neutral	12.8%	11.8%	11.9%
Dissatisfied	1.5%	0.9%	1.0%
Very Dissatisfied	0.7%	1.2%	1.2%
Don't Know	14.7%	19.5%	19.0%

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q7 FIRE 4 How quickly firefighters respond</u>			
Very Satisfied	25.3%	29.1%	28.7%
Satisfied	42.1%	32.6%	33.6%
Neutral	12.5%	10.2%	10.5%
Dissatisfied	1.5%	1.7%	1.7%
Very Dissatisfied	0.7%	0.9%	0.9%
Don't Know	17.9%	25.5%	24.7%

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q7 FIRE 5 How quickly emergency medical personnel respond**

Very Satisfied	23.1%	26.0%	25.7%
Satisfied	46.2%	32.3%	33.9%
Neutral	11.4%	11.4%	11.4%
Dissatisfied	2.2%	2.4%	2.3%
Very Dissatisfied	0.7%	1.3%	1.3%
Don't Know	16.5%	26.6%	25.5%

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q7 FIRE 6 The City's overall efforts to provide water and beach safety information**

Very Satisfied	13.9%	19.5%	18.8%
Satisfied	38.5%	39.0%	39.0%
Neutral	23.8%	22.3%	22.4%
Dissatisfied	4.8%	4.7%	4.7%
Very Dissatisfied	1.1%	1.5%	1.4%
Don't Know	17.9%	13.1%	13.6%

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q7 FIRE 7 The City s overall fire prevention efforts</u>			
Very Satisfied	16.5%	20.3%	19.9%
Satisfied	42.9%	40.9%	41.1%
Neutral	22.0%	18.0%	18.4%
Dissatisfied	4.0%	3.0%	3.1%
Very Dissatisfied	1.1%	2.1%	2.0%
Don't Know	13.6%	15.7%	15.5%

**EXCLUDING DON'T KNOWS****Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q7 FIRE 1 Effectiveness of ambulance/emergency medical services**

Very Satisfied	27.9%	29.9%	29.6%
Satisfied	53.6%	46.5%	47.5%
Neutral	14.6%	17.7%	17.3%
Dissatisfied	3.4%	3.3%	3.3%
Very Dissatisfied	0.4%	2.6%	2.3%

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches**

Very Satisfied	21.5%	30.5%	29.5%
Satisfied	46.7%	46.5%	46.5%
Neutral	29.2%	19.8%	20.8%
Dissatisfied	2.6%	2.2%	2.2%
Very Dissatisfied	0.0%	1.0%	0.9%

**EXCLUDING DON'T KNOWS****Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q7 FIRE 3 Effectiveness of local fire protection</u>			
Very Satisfied	30.0%	33.9%	33.4%
Satisfied	52.4%	48.8%	49.2%
Neutral	15.0%	14.7%	14.7%
Dissatisfied	1.7%	1.1%	1.2%
Very Dissatisfied	0.9%	1.5%	1.4%

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q7 FIRE 4 How quickly firefighters respond</u>			
Very Satisfied	30.8%	39.1%	38.1%
Satisfied	51.3%	43.7%	44.6%
Neutral	15.2%	13.8%	13.9%
Dissatisfied	1.8%	2.3%	2.2%
Very Dissatisfied	0.9%	1.2%	1.2%

**EXCLUDING DON'T KNOWS****Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q7 FIRE 5 How quickly emergency medical personnel respond</u>			
Very Satisfied	27.6%	35.4%	34.4%
Satisfied	55.3%	44.0%	45.4%
Neutral	13.6%	15.6%	15.3%
Dissatisfied	2.6%	3.2%	3.1%
Very Dissatisfied	0.9%	1.8%	1.7%

**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q7 FIRE 6 The City's overall efforts to provide water and beach safety information</u>			
Very Satisfied	17.0%	22.4%	21.8%
Satisfied	46.9%	44.9%	45.1%
Neutral	29.0%	25.6%	26.0%
Dissatisfied	5.8%	5.4%	5.4%
Very Dissatisfied	1.3%	1.7%	1.6%

**EXCLUDING DON'T KNOWS****Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q7 FIRE 7 The City s overall fire prevention efforts</u>			
Very Satisfied	19.1%	24.1%	23.5%
Satisfied	49.6%	48.5%	48.6%
Neutral	25.4%	21.4%	21.8%
Dissatisfied	4.7%	3.6%	3.7%
Very Dissatisfied	1.3%	2.5%	2.3%



**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 4	Other Districts	
Very Satisfied	12.8%	14.6%	14.4%
Satisfied	35.9%	37.0%	36.9%
Neutral	24.2%	20.1%	20.6%
Dissatisfied	15.8%	11.6%	12.1%
Very Dissatisfied	4.4%	5.8%	5.6%
Don't Know	7.0%	10.9%	10.5%

**Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities****Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 4	Other Districts	
Very Satisfied	10.6%	13.7%	13.4%
Satisfied	26.4%	38.3%	37.0%
Neutral	16.5%	16.8%	16.8%
Dissatisfied	28.6%	18.7%	19.8%
Very Dissatisfied	16.1%	10.9%	11.5%
Don't Know	1.8%	1.5%	1.5%

**Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood**

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets**

Very Satisfied	6.2%	4.2%	4.4%
Satisfied	13.6%	20.4%	19.6%
Neutral	17.9%	15.8%	16.1%
Dissatisfied	35.5%	33.6%	33.8%
Very Dissatisfied	25.3%	24.9%	24.9%
Don't Know	1.5%	1.1%	1.2%

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood**

Very Satisfied	9.5%	8.2%	8.4%
Satisfied	13.9%	26.3%	24.9%
Neutral	15.4%	15.0%	15.0%
Dissatisfied	27.5%	24.8%	25.1%
Very Dissatisfied	33.3%	24.9%	25.8%
Don't Know	0.4%	0.9%	0.8%

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District	Total
District 4      Other Districts	

**Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs**

Very Satisfied	8.1%	9.1%	9.0%
Satisfied	33.0%	31.6%	31.8%
Neutral	30.8%	23.1%	23.9%
Dissatisfied	8.8%	18.0%	17.0%
Very Dissatisfied	14.3%	12.2%	12.4%
Don't Know	5.1%	5.9%	5.9%

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District	Total
District 4      Other Districts	

**Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)**

Very Satisfied	14.3%	12.4%	12.6%
Satisfied	34.4%	43.4%	42.5%
Neutral	30.8%	24.1%	24.9%
Dissatisfied	9.2%	11.2%	11.0%
Very Dissatisfied	8.1%	5.0%	5.4%
Don't Know	3.3%	3.8%	3.8%

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City</u>			
Very Satisfied	9.2%	6.4%	6.7%
Satisfied	24.2%	30.0%	29.3%
Neutral	28.2%	24.2%	24.6%
Dissatisfied	20.9%	23.3%	23.0%
Very Dissatisfied	15.4%	14.3%	14.4%
Don't Know	2.2%	1.8%	1.8%

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood</u>			
Very Satisfied	9.5%	11.0%	10.9%
Satisfied	23.1%	32.9%	31.8%
Neutral	21.6%	19.0%	19.3%
Dissatisfied	19.0%	19.5%	19.5%
Very Dissatisfied	25.6%	16.2%	17.2%
Don't Know	1.1%	1.3%	1.3%

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 4	Other Districts	
Very Satisfied	10.6%	12.2%	12.0%
Satisfied	24.2%	38.8%	37.2%
Neutral	22.0%	22.3%	22.3%
Dissatisfied	20.5%	14.2%	14.9%
Very Dissatisfied	21.2%	11.1%	12.2%
Don't Know	1.5%	1.4%	1.4%

**Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood\****Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 4	Other Districts	
Very Satisfied	7.0%	6.5%	6.5%
Satisfied	17.6%	21.1%	20.7%
Neutral	20.1%	21.1%	21.0%
Dissatisfied	25.6%	24.0%	24.2%
Very Dissatisfied	29.3%	24.4%	25.0%
Don't Know	0.4%	2.9%	2.6%

**Q8 INFRASTRUCTURE 10 Quality of street repairs**

**EXCLUDING DON'T KNOWS****Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities**

Very Satisfied	13.8%	16.3%	16.0%
Satisfied	38.6%	41.5%	41.2%
Neutral	26.0%	22.6%	23.0%
Dissatisfied	16.9%	13.0%	13.5%
Very Dissatisfied	4.7%	6.5%	6.3%

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood**

Very Satisfied	10.8%	13.9%	13.6%
Satisfied	26.9%	38.9%	37.6%
Neutral	16.8%	17.1%	17.0%
Dissatisfied	29.1%	19.0%	20.1%
Very Dissatisfied	16.4%	11.1%	11.7%

**EXCLUDING DON'T KNOWS****Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets**

Very Satisfied	6.3%	4.3%	4.5%
Satisfied	13.8%	20.6%	19.8%
Neutral	18.2%	16.0%	16.3%
Dissatisfied	36.1%	33.9%	34.2%
Very Dissatisfied	25.7%	25.2%	25.2%

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood**

Very Satisfied	9.6%	8.3%	8.4%
Satisfied	14.0%	26.5%	25.1%
Neutral	15.4%	15.1%	15.1%
Dissatisfied	27.6%	25.0%	25.3%
Very Dissatisfied	33.5%	25.1%	26.0%

**EXCLUDING DON'T KNOWS****Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 4	Districts

**Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs**

Very Satisfied	8.5%	9.7%	9.6%
Satisfied	34.7%	33.6%	33.7%
Neutral	32.4%	24.5%	25.4%
Dissatisfied	9.3%	19.2%	18.1%
Very Dissatisfied	15.1%	13.0%	13.2%

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 4	Districts

**Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)**

Very Satisfied	14.8%	12.9%	13.1%
Satisfied	35.6%	45.2%	44.1%
Neutral	31.8%	25.1%	25.8%
Dissatisfied	9.5%	11.6%	11.4%
Very Dissatisfied	8.3%	5.2%	5.6%



**EXCLUDING DON'T KNOWS****Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City</u>			
Very Satisfied	9.4%	6.6%	6.9%
Satisfied	24.7%	30.5%	29.9%
Neutral	28.8%	24.6%	25.1%
Dissatisfied	21.3%	23.7%	23.5%
Very Dissatisfied	15.7%	14.6%	14.7%

**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood</u>			
Very Satisfied	9.6%	11.2%	11.0%
Satisfied	23.3%	33.3%	32.2%
Neutral	21.9%	19.3%	19.6%
Dissatisfied	19.3%	19.8%	19.7%
Very Dissatisfied	25.9%	16.4%	17.5%

**EXCLUDING DON'T KNOWS****Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
Very Satisfied	10.8%	12.4%	12.2%
Satisfied	24.5%	39.3%	37.7%
Neutral	22.3%	22.6%	22.6%
Dissatisfied	20.8%	14.4%	15.1%
Very Dissatisfied	21.6%	11.2%	12.4%

**Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood\****Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
Very Satisfied	7.0%	6.7%	6.7%
Satisfied	17.6%	21.7%	21.3%
Neutral	20.2%	21.7%	21.5%
Dissatisfied	25.7%	24.7%	24.9%
Very Dissatisfied	29.4%	25.2%	25.6%

**Q8 INFRASTRUCTURE 10 Quality of street repairs**

**Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District	Total
District 4      Other Districts	

**Q9 1 Satisfaction with Residential trash collection**

Very Satisfied	41.0%	36.4%	36.9%
Satisfied	32.6%	42.5%	41.4%
Neutral	13.6%	9.0%	9.5%
Dissatisfied	7.7%	6.0%	6.2%
Very Dissatisfied	4.0%	2.6%	2.8%
Don't Know	1.1%	3.4%	3.2%

**Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District	Total
District 4      Other Districts	

**Q9 2 Satisfaction with Residential recycling services**

Very Satisfied	38.1%	33.2%	33.8%
Satisfied	32.6%	41.8%	40.8%
Neutral	18.7%	9.9%	10.9%
Dissatisfied	5.5%	8.5%	8.2%
Very Dissatisfied	4.0%	3.5%	3.6%
Don't Know	1.1%	3.0%	2.8%

**EXCLUDING DON'T KNOWS****Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 4	Districts	
<u>Q9 1 Satisfaction with Residential trash collection</u>			
Very Satisfied	41.5%	37.7%	38.1%
Satisfied	33.0%	44.0%	42.8%
Neutral	13.7%	9.3%	9.8%
Dissatisfied	7.8%	6.2%	6.4%
Very Dissatisfied	4.1%	2.7%	2.9%

**Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 4	Districts	
<u>Q9 2 Satisfaction with Residential recycling services</u>			
Very Satisfied	38.5%	34.3%	34.8%
Satisfied	33.0%	43.1%	41.9%
Neutral	18.9%	10.2%	11.2%
Dissatisfied	5.6%	8.8%	8.4%
Very Dissatisfied	4.1%	3.6%	3.7%

**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:**

N=2478

District	Total
District 4      Other Districts	

**Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use**

Very Important	44.3%	45.9%	45.7%
Important	29.3%	27.6%	27.8%
Somewhat Important	16.8%	17.1%	17.0%
Not Important	4.4%	4.6%	4.6%
Not at All Important	1.5%	2.8%	2.6%
Don't Know	3.7%	2.1%	2.3%

**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:**

N=2478

District	Total
District 4      Other Districts	

**Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy**

Very Important	52.4%	49.6%	49.9%
Important	30.0%	31.1%	31.0%
Somewhat Important	12.1%	13.2%	13.1%
Not Important	2.2%	3.1%	3.0%
Not at All Important	0.7%	1.8%	1.7%
Don't Know	2.6%	1.2%	1.4%

**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:**

N=2478

District		Total
District 4	Other Districts	

**Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought**

Very Important	61.2%	49.7%	50.9%
Important	26.4%	33.9%	33.1%
Somewhat Important	7.3%	13.1%	12.4%
Not Important	2.2%	1.3%	1.4%
Not at All Important	0.4%	1.0%	0.9%
Don't Know	2.6%	1.1%	1.3%

**EXCLUDING DON'T KNOWS****Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use**

Very Important	46.0%	46.9%	46.8%
Important	30.4%	28.2%	28.4%
Somewhat Important	17.5%	17.4%	17.4%
Not Important	4.6%	4.7%	4.7%
Not at All Important	1.5%	2.8%	2.7%

**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy**

Very Important	53.8%	50.2%	50.6%
Important	30.8%	31.5%	31.4%
Somewhat Important	12.4%	13.4%	13.3%
Not Important	2.3%	3.2%	3.1%
Not at All Important	0.8%	1.8%	1.7%

**EXCLUDING DON'T KNOWS****Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 4	Districts

**Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought**

Very Important	62.8%	50.2%	51.6%
Important	27.1%	34.3%	33.5%
Somewhat Important	7.5%	13.2%	12.6%
Not Important	2.3%	1.3%	1.4%
Not at All Important	0.4%	1.0%	0.9%



**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q11 PARKS AND REC 1 Availability of parks and recreation facilities**

Very Satisfied	19.0%	23.3%	22.8%
Satisfied	46.9%	49.0%	48.8%
Neutral	22.0%	15.2%	16.0%
Dissatisfied	5.9%	5.4%	5.5%
Very Dissatisfied	3.3%	2.9%	3.0%
Don't Know	2.9%	4.0%	3.9%

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities**

Very Satisfied	16.5%	17.5%	17.4%
Satisfied	42.9%	45.4%	45.1%
Neutral	24.9%	19.5%	20.1%
Dissatisfied	8.4%	6.8%	7.0%
Very Dissatisfied	2.2%	2.9%	2.8%
Don't Know	5.1%	7.9%	7.6%

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q11 PARKS AND REC 3 Maintenance of City beaches**

Very Satisfied	16.8%	17.6%	17.6%
Satisfied	46.5%	49.3%	49.0%
Neutral	19.8%	16.6%	16.9%
Dissatisfied	5.5%	6.1%	6.0%
Very Dissatisfied	1.8%	2.1%	2.1%
Don't Know	9.5%	8.3%	8.4%

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q11 PARKS AND REC 4 Maintenance of City parks**

Very Satisfied	17.9%	16.9%	17.0%
Satisfied	39.2%	50.5%	49.2%
Neutral	24.5%	18.4%	19.1%
Dissatisfied	10.3%	7.8%	8.0%
Very Dissatisfied	3.3%	2.9%	3.0%
Don't Know	4.8%	3.5%	3.7%

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q11 PARKS AND REC 5 Maintenance of City recreation facilities**

Very Satisfied	15.0%	14.2%	14.3%
Satisfied	35.5%	38.3%	38.0%
Neutral	28.2%	23.5%	24.0%
Dissatisfied	7.3%	6.3%	6.4%
Very Dissatisfied	2.9%	2.8%	2.8%
Don't Know	11.0%	14.9%	14.4%

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q11 PARKS AND REC 6 Maintenance of City swimming pools**

Very Satisfied	9.5%	8.3%	8.5%
Satisfied	30.0%	23.0%	23.8%
Neutral	23.8%	20.1%	20.5%
Dissatisfied	4.0%	4.2%	4.2%
Very Dissatisfied	1.8%	2.8%	2.7%
Don't Know	30.8%	41.6%	40.4%

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q11 PARKS AND REC 7 Open space and walking and biking trails**

Very Satisfied	14.3%	15.8%	15.6%
Satisfied	41.8%	43.6%	43.4%
Neutral	25.6%	20.7%	21.2%
Dissatisfied	6.2%	9.6%	9.2%
Very Dissatisfied	4.8%	4.0%	4.1%
Don't Know	7.3%	6.3%	6.5%

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q11 PARKS AND REC 8 Programs offered at City swimming pools**

Very Satisfied	9.9%	6.7%	7.0%
Satisfied	24.5%	19.1%	19.7%
Neutral	23.8%	19.9%	20.3%
Dissatisfied	5.5%	4.4%	4.5%
Very Dissatisfied	2.2%	2.6%	2.6%
Don't Know	34.1%	47.3%	45.8%

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District	Total
	Other	
	District 4	Districts

**Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)**

Very Satisfied	12.1%	8.8%	9.2%
Satisfied	26.7%	23.0%	23.4%
Neutral	25.6%	22.0%	22.4%
Dissatisfied	5.9%	5.3%	5.3%
Very Dissatisfied	4.8%	3.4%	3.6%
Don't Know	24.9%	37.4%	36.0%

**EXCLUDING DON'T KNOWS****Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
	Other	
District 4	Districts	

**Q11 PARKS AND REC 1 Availability of parks and recreation facilities**

Very Satisfied	19.6%	24.3%	23.8%
Satisfied	48.3%	51.1%	50.8%
Neutral	22.6%	15.9%	16.6%
Dissatisfied	6.0%	5.7%	5.7%
Very Dissatisfied	3.4%	3.1%	3.1%

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
	Other	
District 4	Districts	

**Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities**

Very Satisfied	17.4%	19.0%	18.8%
Satisfied	45.2%	49.3%	48.8%
Neutral	26.3%	21.2%	21.8%
Dissatisfied	8.9%	7.4%	7.6%
Very Dissatisfied	2.3%	3.2%	3.1%

**EXCLUDING DON'T KNOWS****Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q11 PARKS AND REC 3 Maintenance of City beaches**

Very Satisfied	18.6%	19.2%	19.2%
Satisfied	51.4%	53.8%	53.5%
Neutral	21.9%	18.1%	18.5%
Dissatisfied	6.1%	6.6%	6.6%
Very Dissatisfied	2.0%	2.3%	2.2%

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q11 PARKS AND REC 4 Maintenance of City parks**

Very Satisfied	18.8%	17.5%	17.6%
Satisfied	41.2%	52.3%	51.1%
Neutral	25.8%	19.1%	19.8%
Dissatisfied	10.8%	8.0%	8.3%
Very Dissatisfied	3.5%	3.1%	3.1%

**EXCLUDING DON'T KNOWS****Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
	Other	
District 4	Districts	

**Q11 PARKS AND REC 5 Maintenance of City recreation facilities**

Very Satisfied	16.9%	16.7%	16.7%
Satisfied	39.9%	45.0%	44.4%
Neutral	31.7%	27.6%	28.1%
Dissatisfied	8.2%	7.4%	7.5%
Very Dissatisfied	3.3%	3.3%	3.3%

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
	Other	
District 4	Districts	

**Q11 PARKS AND REC 6 Maintenance of City swimming pools**

Very Satisfied	13.8%	14.3%	14.2%
Satisfied	43.4%	39.4%	39.9%
Neutral	34.4%	34.4%	34.4%
Dissatisfied	5.8%	7.1%	7.0%
Very Dissatisfied	2.6%	4.7%	4.5%



**EXCLUDING DON'T KNOWS****Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
	Other	
District 4	Districts	

**Q11 PARKS AND REC 7 Open space and walking and biking trails**

Very Satisfied	15.4%	16.9%	16.7%
Satisfied	45.1%	46.5%	46.4%
Neutral	27.7%	22.1%	22.7%
Dissatisfied	6.7%	10.3%	9.9%
Very Dissatisfied	5.1%	4.3%	4.4%

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District	Total
Other	
District 4	Districts

**Q11 PARKS AND REC 8 Programs offered at City swimming pools**

Very Satisfied	15.0%	12.7%	13.0%
Satisfied	37.2%	36.2%	36.4%
Neutral	36.1%	37.8%	37.6%
Dissatisfied	8.3%	8.3%	8.3%
Very Dissatisfied	3.3%	5.0%	4.8%

**EXCLUDING DON'T KNOWS**

**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 4	Districts

Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)

Very Satisfied	16.1%	14.1%	14.4%
Satisfied	35.6%	36.8%	36.7%
Neutral	34.1%	35.2%	35.1%
Dissatisfied	7.8%	8.4%	8.3%
Very Dissatisfied	6.3%	5.4%	5.6%

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District	Total
District 4      Other Districts	

**Q12 LIBRARIES 1 Availability of library facilities**

Very Satisfied	30.4%	30.7%	30.7%
Satisfied	43.6%	40.3%	40.6%
Neutral	17.2%	13.7%	14.1%
Dissatisfied	2.2%	5.9%	5.5%
Very Dissatisfied	1.8%	1.9%	1.9%
Don't Know	4.8%	7.4%	7.1%

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District	Total
District 4      Other Districts	

**Q12 LIBRARIES 2 Hours of operation offered at City libraries**

Very Satisfied	23.1%	20.9%	21.1%
Satisfied	39.2%	38.3%	38.4%
Neutral	22.3%	15.8%	16.5%
Dissatisfied	7.3%	12.0%	11.5%
Very Dissatisfied	1.8%	4.5%	4.2%
Don't Know	6.2%	8.5%	8.3%

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q12 LIBRARIES 3 Maintenance of City libraries**

Very Satisfied	27.1%	23.9%	24.3%
Satisfied	38.1%	41.3%	40.9%
Neutral	18.7%	17.4%	17.6%
Dissatisfied	8.1%	5.4%	5.7%
Very Dissatisfied	0.7%	2.4%	2.2%
Don't Know	7.3%	9.6%	9.3%

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)**

Very Satisfied	20.9%	20.6%	20.6%
Satisfied	35.2%	32.7%	33.0%
Neutral	19.8%	17.5%	17.7%
Dissatisfied	4.4%	2.4%	2.7%
Very Dissatisfied	0.7%	1.8%	1.7%
Don't Know	19.0%	25.0%	24.3%

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood**

Very Satisfied	24.2%	31.5%	30.7%
Satisfied	36.6%	36.1%	36.2%
Neutral	20.9%	13.9%	14.6%
Dissatisfied	4.8%	3.6%	3.7%
Very Dissatisfied	2.9%	2.9%	2.9%
Don't Know	10.6%	12.0%	11.8%

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

District		Total
District 4	Other Districts	

**Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.**

Very Satisfied	19.4%	24.6%	24.1%
Satisfied	39.6%	33.5%	34.2%
Neutral	22.0%	17.2%	17.7%
Dissatisfied	4.8%	5.6%	5.5%
Very Dissatisfied	2.9%	3.3%	3.3%
Don't Know	11.4%	15.8%	15.3%

**EXCLUDING DON'T KNOWS****Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q12 LIBRARIES 1 Availability of library facilities**

Very Satisfied	31.9%	33.2%	33.0%
Satisfied	45.8%	43.5%	43.8%
Neutral	18.1%	14.8%	15.2%
Dissatisfied	2.3%	6.4%	6.0%
Very Dissatisfied	1.9%	2.1%	2.0%

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q12 LIBRARIES 2 Hours of operation offered at City libraries**

Very Satisfied	24.6%	22.9%	23.1%
Satisfied	41.8%	41.8%	41.8%
Neutral	23.8%	17.3%	18.0%
Dissatisfied	7.8%	13.1%	12.5%
Very Dissatisfied	2.0%	4.9%	4.6%

**EXCLUDING DON'T KNOWS****Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q12 LIBRARIES 3 Maintenance of City libraries**

Very Satisfied	29.2%	26.4%	26.7%
Satisfied	41.1%	45.6%	45.1%
Neutral	20.2%	19.3%	19.4%
Dissatisfied	8.7%	6.0%	6.3%
Very Dissatisfied	0.8%	2.7%	2.4%

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)**

Very Satisfied	25.8%	27.4%	27.3%
Satisfied	43.4%	43.6%	43.6%
Neutral	24.4%	23.3%	23.4%
Dissatisfied	5.4%	3.3%	3.5%
Very Dissatisfied	0.9%	2.4%	2.2%

**EXCLUDING DON'T KNOWS****Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District	Total
District 4      Other Districts	

**Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood**

Very Satisfied	27.0%	35.8%	34.8%
Satisfied	41.0%	41.1%	41.1%
Neutral	23.4%	15.8%	16.6%
Dissatisfied	5.3%	4.1%	4.2%
Very Dissatisfied	3.3%	3.3%	3.3%

**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District	Total
District 4      Other Districts	

**Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.**

Very Satisfied	21.9%	29.2%	28.4%
Satisfied	44.6%	39.8%	40.4%
Neutral	24.8%	20.4%	20.9%
Dissatisfied	5.4%	6.6%	6.5%
Very Dissatisfied	3.3%	3.9%	3.9%



**Q13. Community Engagement.**

N=2478

District		Total
District 4	Other Districts	

**Q13 Community Engagement 1 Access to City officials**

Very Satisfied	7.0%	5.5%	5.7%
Satisfied	22.3%	22.3%	22.3%
Neutral	33.7%	25.4%	26.4%
Dissatisfied	12.1%	12.1%	12.1%
Very Dissatisfied	6.6%	9.2%	8.9%
Don't Know	18.3%	25.4%	24.6%

**Q13. Community Engagement.**

N=2478

District		Total
District 4	Other Districts	

**Q13 Community Engagement 2 Access to information about City programs and services**

Very Satisfied	8.8%	6.5%	6.7%
Satisfied	32.6%	30.9%	31.1%
Neutral	33.3%	28.5%	29.0%
Dissatisfied	12.8%	14.2%	14.1%
Very Dissatisfied	6.2%	7.1%	7.0%
Don't Know	6.2%	12.8%	12.1%

**Q13. Community Engagement.**

N=2478

District		Total
District 4	Other Districts	

**Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects**

Very Satisfied	8.4%	4.6%	5.0%
Satisfied	21.2%	20.7%	20.8%
Neutral	31.5%	26.8%	27.3%
Dissatisfied	16.5%	22.1%	21.5%
Very Dissatisfied	11.0%	11.1%	11.1%
Don't Know	11.4%	14.7%	14.3%

**Q13. Community Engagement.**

N=2478

District		Total
District 4	Other Districts	

**Q13 Community Engagement 4 Overall usefulness of the City's website**

Very Satisfied	9.2%	5.8%	6.1%
Satisfied	30.0%	26.4%	26.8%
Neutral	31.9%	29.5%	29.8%
Dissatisfied	11.0%	13.3%	13.1%
Very Dissatisfied	9.5%	8.0%	8.2%
Don't Know	8.4%	17.0%	16.0%

**Q13. Community Engagement.**

N=2478

District		Total
District 4	Other Districts	

**Q13 Community Engagement 5 The City's television channel (City 24)**

Very Satisfied	7.3%	3.3%	3.7%
Satisfied	15.0%	10.3%	10.8%
Neutral	26.4%	22.2%	22.7%
Dissatisfied	3.3%	5.2%	5.0%
Very Dissatisfied	4.0%	4.5%	4.4%
Don't Know	44.0%	54.6%	53.4%

**EXCLUDING DON'T KNOWS****Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 4	Districts	
<u>Q13 Community Engagement 1 Access to City officials</u>			
Very Satisfied	8.5%	7.4%	7.5%
Satisfied	27.4%	29.9%	29.6%
Neutral	41.3%	34.1%	35.0%
Dissatisfied	14.8%	16.2%	16.1%
Very Dissatisfied	8.1%	12.3%	11.8%

**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 4	Districts	
<u>Q13 Community Engagement 2 Access to information about City programs and services</u>			
Very Satisfied	9.4%	7.4%	7.7%
Satisfied	34.8%	35.4%	35.3%
Neutral	35.5%	32.7%	33.0%
Dissatisfied	13.7%	16.3%	16.0%
Very Dissatisfied	6.6%	8.2%	8.0%

**EXCLUDING DON'T KNOWS****Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects**

Very Satisfied	9.5%	5.4%	5.8%
Satisfied	24.0%	24.3%	24.3%
Neutral	35.5%	31.4%	31.8%
Dissatisfied	18.6%	25.9%	25.1%
Very Dissatisfied	12.4%	13.0%	13.0%

**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q13 Community Engagement 4 Overall usefulness of the City's website**

Very Satisfied	10.0%	6.9%	7.3%
Satisfied	32.8%	31.8%	31.9%
Neutral	34.8%	35.6%	35.5%
Dissatisfied	12.0%	16.1%	15.6%
Very Dissatisfied	10.4%	9.7%	9.8%

**EXCLUDING DON'T KNOWS****Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q13 Community Engagement 5 The City's television channel (City 24)**

Very Satisfied	13.1%	7.2%	8.0%
Satisfied	26.8%	22.7%	23.2%
Neutral	47.1%	48.9%	48.7%
Dissatisfied	5.9%	11.4%	10.6%
Very Dissatisfied	7.2%	9.9%	9.5%

**Q14. Other Services.**

N=2478

District		Total
District 4	Other Districts	

**Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)**

Very Satisfied	7.7%	7.7%	7.7%
Satisfied	9.5%	16.4%	15.6%
Neutral	25.6%	27.3%	27.2%
Dissatisfied	28.9%	20.6%	21.5%
Very Dissatisfied	19.4%	10.7%	11.7%
Don't Know	8.8%	17.3%	16.3%

**Q14. Other Services.**

N=2478

District		Total
District 4	Other Districts	

**Q14 2 Ease of obtaining permits from Development Services**

Very Satisfied	4.8%	2.5%	2.8%
Satisfied	11.4%	8.1%	8.5%
Neutral	21.2%	19.6%	19.8%
Dissatisfied	12.5%	12.1%	12.1%
Very Dissatisfied	8.8%	8.6%	8.6%
Don't Know	41.4%	49.0%	48.2%

**Q14. Other Services.**

N=2478

District		Total
District 4	Other Districts	

**Q14 3 Efforts to address homelessness**

Very Satisfied	3.7%	2.5%	2.7%
Satisfied	13.2%	11.1%	11.3%
Neutral	22.3%	19.9%	20.1%
Dissatisfied	25.3%	27.8%	27.5%
Very Dissatisfied	25.6%	24.4%	24.5%
Don't Know	9.9%	14.3%	13.8%

**Q14. Other Services.**

N=2478

District		Total
District 4	Other Districts	

**Q14 4 Efforts to assist low- to moderate-income residents and communities**

Very Satisfied	3.7%	3.9%	3.8%
Satisfied	15.8%	12.0%	12.4%
Neutral	24.5%	24.4%	24.5%
Dissatisfied	26.7%	22.5%	23.0%
Very Dissatisfied	19.8%	14.5%	15.1%
Don't Know	9.5%	22.7%	21.2%



**Q14. Other Services.**

N=2478

District		Total
District 4	Other Districts	

**Q14 5 Efforts to plan for future growth**

Very Satisfied	5.5%	3.1%	3.4%
Satisfied	21.2%	16.1%	16.7%
Neutral	24.9%	23.6%	23.8%
Dissatisfied	20.1%	22.0%	21.8%
Very Dissatisfied	13.9%	15.0%	14.9%
Don't Know	14.3%	20.1%	19.5%

**Q14. Other Services.**

N=2478

District		Total
District 4	Other Districts	

**Q14 6 Efforts to support job creation and investment by local businesses**

Very Satisfied	4.0%	3.0%	3.1%
Satisfied	20.5%	14.1%	14.9%
Neutral	22.3%	26.6%	26.2%
Dissatisfied	20.9%	18.1%	18.4%
Very Dissatisfied	15.4%	12.5%	12.8%
Don't Know	16.8%	25.6%	24.6%

**Q14. Other Services.**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q14 7 Gang prevention efforts</u>			
Very Satisfied	5.9%	3.1%	3.4%
Satisfied	16.5%	17.4%	17.3%
Neutral	27.5%	25.2%	25.4%
Dissatisfied	19.8%	12.3%	13.2%
Very Dissatisfied	13.9%	9.0%	9.6%
Don't Know	16.5%	33.0%	31.2%

**Q14. Other Services.**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q14 8 Graffiti removal</u>			
Very Satisfied	4.8%	5.6%	5.5%
Satisfied	20.5%	25.8%	25.2%
Neutral	26.7%	25.1%	25.3%
Dissatisfied	23.4%	15.1%	16.0%
Very Dissatisfied	14.7%	9.4%	10.0%
Don't Know	9.9%	19.0%	18.0%

**Q14. Other Services.**

N=2478

District	Total
District 4      Other Districts	

**Q14 9 Historic preservation efforts**

Very Satisfied	9.2%	7.8%	8.0%
Satisfied	26.7%	32.0%	31.4%
Neutral	24.9%	25.8%	25.7%
Dissatisfied	13.9%	7.3%	8.0%
Very Dissatisfied	8.1%	5.4%	5.6%
Don't Know	17.2%	21.7%	21.2%

**Q14. Other Services.**

N=2478

District	Total
District 4      Other Districts	

**Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art**

Very Satisfied	13.9%	11.5%	11.7%
Satisfied	32.2%	36.5%	36.0%
Neutral	30.4%	24.7%	25.3%
Dissatisfied	5.9%	5.9%	5.9%
Very Dissatisfied	3.7%	4.1%	4.1%
Don't Know	13.9%	17.3%	16.9%

**Q14. Other Services.**

N=2478

District		Total
District 4	Other Districts	

**Q14 11 Online services (e.g., paying a bill, getting a business license)**

Very Satisfied	15.4%	12.6%	12.9%
Satisfied	40.3%	33.9%	34.6%
Neutral	25.3%	23.1%	23.3%
Dissatisfied	3.3%	6.4%	6.1%
Very Dissatisfied	4.4%	5.1%	5.0%
Don't Know	11.4%	18.8%	18.0%

**Q14. Other Services.**

N=2478

District		Total
District 4	Other Districts	

**Q14 12 Quality of services provided to people with disabilities**

Very Satisfied	11.7%	6.2%	6.8%
Satisfied	26.4%	18.6%	19.5%
Neutral	23.4%	21.0%	21.3%
Dissatisfied	8.1%	4.6%	5.0%
Very Dissatisfied	7.0%	4.0%	4.3%
Don't Know	23.4%	45.6%	43.1%

**Q14. Other Services.**

N=2478

District		Total
District 4	Other Districts	

**Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium**

Very Satisfied	16.5%	13.2%	13.5%
Satisfied	32.2%	36.0%	35.6%
Neutral	31.1%	24.9%	25.5%
Dissatisfied	5.1%	6.0%	5.9%
Very Dissatisfied	4.8%	5.2%	5.2%
Don't Know	10.3%	14.8%	14.3%

**Q14. Other Services.**

N=2478

District		Total
District 4	Other Districts	

**Q14 14 Traffic congestion on City streets**

Very Satisfied	5.5%	3.5%	3.7%
Satisfied	21.6%	19.6%	19.8%
Neutral	28.9%	23.8%	24.4%
Dissatisfied	26.4%	24.6%	24.8%
Very Dissatisfied	15.0%	22.7%	21.8%
Don't Know	2.6%	5.8%	5.4%

**EXCLUDING DON'T KNOWS****Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 4	Districts	
<u>Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)</u>			
Very Satisfied	8.4%	9.3%	9.2%
Satisfied	10.4%	19.8%	18.7%
Neutral	28.1%	33.1%	32.5%
Dissatisfied	31.7%	24.9%	25.7%
Very Dissatisfied	21.3%	13.0%	14.0%

**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 4	Districts	
<u>Q14 2 Ease of obtaining permits from Development Services</u>			
Very Satisfied	8.1%	5.0%	5.4%
Satisfied	19.4%	15.9%	16.4%
Neutral	36.3%	38.4%	38.2%
Dissatisfied	21.3%	23.8%	23.4%
Very Dissatisfied	15.0%	16.9%	16.7%

**EXCLUDING DON'T KNOWS****Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 4	Districts	
<u>Q14 3 Efforts to address homelessness</u>			
Very Satisfied	4.1%	3.0%	3.1%
Satisfied	14.6%	13.0%	13.2%
Neutral	24.8%	23.2%	23.4%
Dissatisfied	28.0%	32.4%	31.9%
Very Dissatisfied	28.5%	28.5%	28.5%

**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 4	Districts	
<u>Q14 4 Efforts to assist low- to moderate-income residents and communities</u>			
Very Satisfied	4.0%	5.0%	4.9%
Satisfied	17.4%	15.5%	15.8%
Neutral	27.1%	31.6%	31.0%
Dissatisfied	29.6%	29.1%	29.1%
Very Dissatisfied	21.9%	18.8%	19.2%

**EXCLUDING DON'T KNOWS****Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

District	Total
District 4      Other Districts	

**Q14 5 Efforts to plan for future growth**

Very Satisfied	6.4%	3.9%	4.2%
Satisfied	24.8%	20.2%	20.7%
Neutral	29.1%	29.6%	29.5%
Dissatisfied	23.5%	27.6%	27.1%
Very Dissatisfied	16.2%	18.7%	18.4%

**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

District	Total
District 4      Other Districts	

**Q14 6 Efforts to support job creation and investment by local businesses**

Very Satisfied	4.8%	4.0%	4.1%
Satisfied	24.7%	19.0%	19.7%
Neutral	26.9%	35.8%	34.7%
Dissatisfied	25.1%	24.4%	24.5%
Very Dissatisfied	18.5%	16.8%	17.0%



**EXCLUDING DON'T KNOWS****Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 4	Districts	
<u>Q14 7 Gang prevention efforts</u>			
Very Satisfied	7.0%	4.7%	5.0%
Satisfied	19.7%	25.9%	25.1%
Neutral	32.9%	37.6%	36.9%
Dissatisfied	23.7%	18.4%	19.1%
Very Dissatisfied	16.7%	13.5%	13.9%

**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 4	Districts	
<u>Q14 8 Graffiti removal</u>			
Very Satisfied	5.3%	6.9%	6.7%
Satisfied	22.8%	31.8%	30.7%
Neutral	29.7%	31.0%	30.9%
Dissatisfied	26.0%	18.7%	19.5%
Very Dissatisfied	16.3%	11.6%	12.2%

**EXCLUDING DON'T KNOWS****Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 4	Districts	
<u>Q14 9 Historic preservation efforts</u>			
Very Satisfied	11.1%	10.0%	10.1%
Satisfied	32.3%	40.8%	39.9%
Neutral	30.1%	33.0%	32.6%
Dissatisfied	16.8%	9.3%	10.2%
Very Dissatisfied	9.7%	6.8%	7.2%

**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 4	Districts	
<u>Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art</u>			
Very Satisfied	16.2%	13.9%	14.1%
Satisfied	37.4%	44.1%	43.4%
Neutral	35.3%	29.8%	30.5%
Dissatisfied	6.8%	7.2%	7.1%
Very Dissatisfied	4.3%	5.0%	4.9%

**EXCLUDING DON'T KNOWS****Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 4	Districts	
<u>Q14 11 Online services (e.g., paying a bill, getting a business license)</u>			
Very Satisfied	17.4%	15.5%	15.7%
Satisfied	45.5%	41.8%	42.2%
Neutral	28.5%	28.4%	28.4%
Dissatisfied	3.7%	7.9%	7.4%
Very Dissatisfied	5.0%	6.3%	6.2%

**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 4	Districts	
<u>Q14 12 Quality of services provided to people with disabilities</u>			
Very Satisfied	15.3%	11.4%	12.0%
Satisfied	34.4%	34.2%	34.2%
Neutral	30.6%	38.6%	37.4%
Dissatisfied	10.5%	8.5%	8.8%
Very Dissatisfied	9.1%	7.3%	7.6%

**EXCLUDING DON'T KNOWS****Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	

**Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium**

Very Satisfied	18.4%	15.4%	15.8%
Satisfied	35.9%	42.2%	41.5%
Neutral	34.7%	29.2%	29.8%
Dissatisfied	5.7%	7.1%	6.9%
Very Dissatisfied	5.3%	6.1%	6.0%

**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	

**Q14 14 Traffic congestion on City streets**

Very Satisfied	5.6%	3.7%	3.9%
Satisfied	22.2%	20.8%	21.0%
Neutral	29.7%	25.3%	25.8%
Dissatisfied	27.1%	26.1%	26.2%
Very Dissatisfied	15.4%	24.1%	23.1%

**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q15 Courtesy of City Employees</u>			
Excellent	20.5%	22.1%	21.9%
Good	35.2%	35.1%	35.1%
Fair	18.7%	16.4%	16.6%
Poor	7.3%	5.8%	5.9%
Very Poor	4.4%	5.4%	5.2%
Don't Know	13.9%	15.3%	15.2%

**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q15 Knowledge of City Employees</u>			
Excellent	17.9%	17.1%	17.2%
Good	38.8%	36.8%	37.0%
Fair	17.9%	18.0%	18.0%
Poor	5.1%	6.9%	6.7%
Very Poor	5.5%	5.5%	5.5%
Don't Know	14.7%	15.7%	15.6%

**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...**

N=2478

	District		Total
	District 4	Other Districts	
Excellent	18.3%	17.9%	17.9%
Good	34.1%	34.5%	34.4%
Fair	18.7%	18.0%	18.1%
Poor	7.3%	8.0%	7.9%
Very Poor	6.6%	6.4%	6.4%
Don't Know	15.0%	15.2%	15.2%

**Q15 Overall customer service provided by City employees****Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...**

N=2478

	District		Total
	District 4	Other Districts	
Excellent	18.3%	16.7%	16.9%
Good	28.9%	30.9%	30.7%
Fair	23.4%	20.1%	20.5%
Poor	6.6%	8.2%	8.0%
Very Poor	8.1%	8.3%	8.3%
Don't Know	14.7%	15.7%	15.6%

**Q15 Responsiveness of City employees**

**EXCLUDING DON'T KNOWS****Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q15 Courtesy of City Employees</u>			
Excellent	23.8%	26.1%	25.8%
Good	40.9%	41.5%	41.4%
Fair	21.7%	19.3%	19.6%
Poor	8.5%	6.8%	7.0%
Very Poor	5.1%	6.3%	6.2%

**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 4	Other Districts	
<u>Q15 Knowledge of City Employees</u>			
Excellent	21.0%	20.2%	20.3%
Good	45.5%	43.7%	43.9%
Fair	21.0%	21.3%	21.3%
Poor	6.0%	8.2%	8.0%
Very Poor	6.4%	6.5%	6.5%

**EXCLUDING DON'T KNOWS****Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q15 Overall customer service provided by City employees**

Excellent	21.6%	21.1%	21.1%
Good	40.1%	40.6%	40.6%
Fair	22.0%	21.3%	21.4%
Poor	8.6%	9.5%	9.4%
Very Poor	7.8%	7.5%	7.6%

**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

**Q15 Responsiveness of City employees**

Excellent	21.5%	19.8%	20.0%
Good	33.9%	36.7%	36.4%
Fair	27.5%	23.8%	24.2%
Poor	7.7%	9.7%	9.5%
Very Poor	9.4%	9.9%	9.9%



**Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?**

N=2478

District		Total
District 4	Other Districts	

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

Yes	31.5%	26.4%	27.0%
No	33.7%	25.6%	26.5%
Don't know	34.8%	48.0%	46.5%

**EXCLUDING DON'T KNOWS****Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City? (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 4	Other Districts	

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

Yes	48.3%	50.7%	50.4%
No	51.7%	49.3%	49.6%

**Q18. What would be your preferred method for reporting problems to the City?**

N=2478

District		Total
District 4	Other Districts	

**Q18. What would be your preferred method for reporting problems to the City?**

Mobile application	16.8%	19.9%	19.6%
Web site	40.3%	51.7%	50.4%
Cellular telephone	20.1%	12.6%	13.4%
Text message	11.7%	8.6%	8.9%
Social media (Facebook, Twitter, etc.)	6.6%	4.1%	4.4%
Don't know/no preference	4.4%	3.2%	3.3%

**DEMOGRAPHICS****Q20. What is your age?**

N=2478

District		Total
District 4	Other Districts	

**Q20. What is your age?**

18-34 years	23.1%	22.3%	22.4%
35-44 years	25.3%	22.2%	22.6%
45-54 years	15.4%	20.9%	20.3%
55-64 years	18.3%	18.3%	18.3%
65+ years	14.7%	11.7%	12.1%
Not provided	3.3%	4.5%	4.4%

**Q21. How many years have you lived in San Diego?**

N=2478

District		Total
District 4	Other Districts	

**Q21. How many years have you lived in San Diego?**

Less than 5	7.3%	11.7%	11.2%
5-10 years	9.9%	13.0%	12.7%
11-20 years	17.6%	22.0%	21.5%
21-30 years	20.1%	16.8%	17.2%
More than 30 years	40.7%	31.3%	32.3%
Not provided	4.4%	5.2%	5.1%

**DEMOGRAPHICS****Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?**

N=2478

District	Total
District 4      Other Districts	

**Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?**

Less than \$25,000	11.7%	9.9%	10.1%
\$25,000 - \$49,999	24.9%	12.7%	14.0%
\$50,000 - \$74,999	24.2%	14.6%	15.6%
\$75,000 - \$99,999	17.6%	15.9%	16.1%
\$100,000 - \$149,999	11.7%	21.1%	20.1%
\$150,000 or more	4.4%	19.0%	17.4%
Not provided	5.5%	6.9%	6.7%

**Q23. Do you own or rent your home?**

N=2478

District	Total
District 4      Other Districts	

**Q23. Do you own or rent your home?**

Own	65.2%	60.8%	61.3%
Rent	33.3%	37.3%	36.9%
Not provided	1.5%	1.9%	1.8%

**DEMOGRAPHICS****Q24. What is the primary method of transportation you use?**

N=2478

District		Total
District 4	Other Districts	

**Q24. What is the primary method of transportation?**

Personal motorized vehicle (car, van, etc.)	85.7%	86.6%	86.5%
Public transportation/bus	9.5%	6.8%	7.1%
Walk	2.6%	3.1%	3.0%
Bike	0.4%	2.2%	2.0%
Other	0.4%	0.1%	0.2%
None selected	1.5%	1.2%	1.3%

**Q25. Which of the following best describes your RACE?**

N=2478

District		Total
District 4	Other Districts	

**Q25. RACE**

Black or African American	22.0%	4.6%	6.5%
American Indian or Alaskan Native	2.6%	1.5%	1.6%
Asian	13.9%	17.4%	17.0%
Hawaiian or Pacific Islander	2.2%	1.2%	1.3%
White or Caucasian	44.7%	67.4%	64.9%
Other	15.8%	9.3%	10.0%
Not provided	5.1%	3.2%	3.4%

**DEMOGRAPHICS****Q26. Do you consider yourself to be Hispanic/Latino?**

N=2478

	District		Total
	District 4	Other Districts	

**Q26. Do you consider yourself to be Hispanic/Latino?**

Yes	31.5%	26.8%	27.4%
No	67.0%	72.0%	71.5%
Not provided	1.5%	1.1%	1.2%

**Q27. What is your gender?**

N=2478

	District		Total
	District 4	Other Districts	

**Q27. Your gender**

Male	48.7%	50.6%	50.4%
Female	51.3%	48.3%	48.7%
Other	0.0%	0.4%	0.3%
Not provided	0.0%	0.7%	0.6%