

2015 City of San Diego Resident Survey *District 5 Crosstabular Data*

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Submitted to the City of San Diego, CA

by:

ETC Institute
725 W. Frontier Lane,
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66061

February 2016



Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q1 RATINGS FOR THE CITY 1 As a place to live</u>			
Excellent	57.1%	46.0%	47.3%
Good	33.6%	39.3%	38.6%
Fair	5.7%	10.8%	10.2%
Poor	1.4%	1.8%	1.7%
Very Poor	0.7%	1.4%	1.3%
Don't Know	1.4%	0.8%	0.8%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q1 RATINGS FOR THE CITY 2 As a place to raise a family</u>			
Excellent	41.1%	27.4%	28.9%
Good	41.1%	41.7%	41.6%
Fair	8.6%	17.0%	16.1%
Poor	3.2%	4.5%	4.3%
Very Poor	0.7%	2.5%	2.3%
Don't Know	5.4%	7.0%	6.8%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q1 RATINGS FOR THE CITY 3 As a place to retire</u>			
Excellent	30.4%	24.2%	24.9%
Good	25.0%	26.7%	26.5%
Fair	20.7%	24.4%	24.0%
Poor	12.1%	11.2%	11.3%
Very Poor	5.0%	6.4%	6.2%
Don't Know	6.8%	7.2%	7.1%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q1 RATINGS FOR THE CITY 4 As a place to start a business</u>			
Excellent	6.8%	11.5%	10.9%
Good	17.9%	20.8%	20.5%
Fair	31.4%	26.4%	27.0%
Poor	10.7%	12.1%	11.9%
Very Poor	7.5%	8.6%	8.5%
Don't Know	25.7%	20.6%	21.2%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q1 RATINGS FOR THE CITY 5 As a place to start a career</u>			
Excellent	17.5%	15.5%	15.7%
Good	29.6%	32.2%	31.9%
Fair	33.9%	28.2%	28.8%
Poor	10.4%	10.7%	10.7%
Very Poor	2.5%	5.9%	5.5%
Don't Know	6.1%	7.6%	7.5%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q1 RATINGS FOR THE CITY 6 As a place to work</u>			
Excellent	28.2%	20.7%	21.6%
Good	40.4%	40.6%	40.6%
Fair	22.1%	25.2%	24.8%
Poor	7.5%	6.4%	6.5%
Very Poor	0.4%	3.8%	3.4%
Don't Know	1.4%	3.3%	3.1%

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q1 RATINGS FOR THE CITY 1 As a place to live</u>			
Excellent	58.0%	46.4%	47.7%
Good	34.1%	39.6%	38.9%
Fair	5.8%	10.9%	10.3%
Poor	1.4%	1.8%	1.8%
Very Poor	0.7%	1.4%	1.3%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q1 RATINGS FOR THE CITY 2 As a place to raise a family</u>			
Excellent	43.4%	29.4%	31.0%
Good	43.4%	44.8%	44.6%
Fair	9.1%	18.3%	17.2%
Poor	3.4%	4.8%	4.6%
Very Poor	0.8%	2.7%	2.5%

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q1 RATINGS FOR THE CITY 3 As a place to retire</u>			
Excellent	32.6%	26.0%	26.8%
Good	26.8%	28.8%	28.6%
Fair	22.2%	26.3%	25.8%
Poor	13.0%	12.1%	12.2%
Very Poor	5.4%	6.9%	6.7%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q1 RATINGS FOR THE CITY 4 As a place to start a business</u>			
Excellent	9.1%	14.4%	13.9%
Good	24.0%	26.2%	26.0%
Fair	42.3%	33.3%	34.3%
Poor	14.4%	15.2%	15.1%
Very Poor	10.1%	10.8%	10.8%

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q1 RATINGS FOR THE CITY 5 As a place to start a career</u>			
Excellent	18.6%	16.7%	17.0%
Good	31.6%	34.8%	34.5%
Fair	36.1%	30.5%	31.1%
Poor	11.0%	11.6%	11.5%
Very Poor	2.7%	6.4%	5.9%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q1 RATINGS FOR THE CITY 6 As a place to work</u>			
Excellent	28.6%	21.4%	22.3%
Good	40.9%	42.0%	41.9%
Fair	22.5%	26.0%	25.6%
Poor	7.6%	6.6%	6.7%
Very Poor	0.4%	4.0%	3.5%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q2 PERCEPTIONS 1 Feeling of safety in the City</u>			
Very Satisfied	22.1%	15.5%	16.2%
Satisfied	60.7%	53.0%	53.9%
Neutral	12.9%	20.5%	19.7%
Dissatisfied	2.9%	8.1%	7.5%
Very Dissatisfied	0.4%	2.3%	2.1%
Don't Know	1.1%	0.6%	0.6%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood</u>			
Very Satisfied	51.4%	25.8%	28.7%
Satisfied	42.1%	44.2%	44.0%
Neutral	4.3%	14.3%	13.2%
Dissatisfied	0.4%	10.1%	9.0%
Very Dissatisfied	0.4%	4.9%	4.4%
Don't Know	1.4%	0.7%	0.8%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q2 PERCEPTIONS 3 Financial stability of the City government</u>			
Very Satisfied	7.9%	5.0%	5.3%
Satisfied	30.7%	27.3%	27.6%
Neutral	31.8%	31.4%	31.4%
Dissatisfied	17.5%	20.2%	19.9%
Very Dissatisfied	6.8%	9.1%	8.8%
Don't Know	5.4%	7.1%	6.9%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q2 PERCEPTIONS 4 Quality of life in the City</u>			
Very Satisfied	28.6%	23.7%	24.3%
Satisfied	49.6%	44.6%	45.2%
Neutral	13.6%	19.3%	18.6%
Dissatisfied	4.3%	8.6%	8.1%
Very Dissatisfied	1.4%	2.6%	2.5%
Don't Know	2.5%	1.1%	1.3%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q2 PERCEPTIONS 5 Quality of life in the City</u>			
Very Satisfied	30.0%	20.5%	21.5%
Satisfied	47.9%	48.3%	48.3%
Neutral	16.8%	17.8%	17.7%
Dissatisfied	3.9%	9.7%	9.0%
Very Dissatisfied	0.4%	3.1%	2.8%
Don't Know	1.1%	0.6%	0.6%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q2 PERCEPTIONS 6 Quality of services provided by the City</u>			
Very Satisfied	11.8%	9.6%	9.9%
Satisfied	37.5%	35.7%	35.9%
Neutral	33.2%	26.4%	27.2%
Dissatisfied	12.1%	17.5%	16.9%
Very Dissatisfied	4.3%	9.0%	8.4%
Don't Know	1.1%	1.8%	1.7%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

District	Total
District 5	Other Districts

Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees

Very Satisfied	6.4%	6.3%	6.3%
Satisfied	31.8%	25.5%	26.2%
Neutral	31.4%	29.3%	29.5%
Dissatisfied	17.1%	21.3%	20.8%
Very Dissatisfied	10.0%	15.1%	14.5%
Don't Know	3.2%	2.6%	2.7%

EXCLUDING DON'T KNOWS

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q2 PERCEPTIONS 1 Feeling of safety in the City</u>			
Very Satisfied	22.4%	15.6%	16.3%
Satisfied	61.4%	53.3%	54.2%
Neutral	13.0%	20.6%	19.8%
Dissatisfied	2.9%	8.2%	7.6%
Very Dissatisfied	0.4%	2.3%	2.1%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood</u>			
Very Satisfied	52.2%	26.0%	28.9%
Satisfied	42.8%	44.5%	44.3%
Neutral	4.3%	14.4%	13.3%
Dissatisfied	0.4%	10.1%	9.0%
Very Dissatisfied	0.4%	4.9%	4.4%

EXCLUDING DON'T KNOWS

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q2 PERCEPTIONS 3 Financial stability of the City government</u>			
Very Satisfied	8.3%	5.3%	5.7%
Satisfied	32.5%	29.3%	29.7%
Neutral	33.6%	33.8%	33.8%
Dissatisfied	18.5%	21.8%	21.4%
Very Dissatisfied	7.2%	9.7%	9.4%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q2 PERCEPTIONS 4 Quality of life in the City</u>			
Very Satisfied	29.3%	24.0%	24.6%
Satisfied	50.9%	45.1%	45.7%
Neutral	13.9%	19.5%	18.9%
Dissatisfied	4.4%	8.7%	8.2%
Very Dissatisfied	1.5%	2.7%	2.5%

EXCLUDING DON'T KNOWS

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q2 PERCEPTIONS 5 Quality of life in the City</u>			
Very Satisfied	30.3%	20.6%	21.7%
Satisfied	48.4%	48.6%	48.6%
Neutral	17.0%	17.9%	17.8%
Dissatisfied	4.0%	9.7%	9.1%
Very Dissatisfied	0.4%	3.2%	2.8%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q2 PERCEPTIONS 6 Quality of services provided by the City</u>			
Very Satisfied	11.9%	9.8%	10.1%
Satisfied	37.9%	36.3%	36.5%
Neutral	33.6%	26.9%	27.7%
Dissatisfied	12.3%	17.8%	17.2%
Very Dissatisfied	4.3%	9.1%	8.6%

EXCLUDING DON'T KNOWS

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478

District	Total
District 5	Other Districts

Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees

Very Satisfied	6.6%	6.4%	6.5%
Satisfied	32.8%	26.2%	26.9%
Neutral	32.5%	30.0%	30.3%
Dissatisfied	17.7%	21.9%	21.4%
Very Dissatisfied	10.3%	15.5%	14.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 1 Code enforcement</u>			
Very Satisfied	6.8%	5.5%	5.6%
Satisfied	34.3%	27.6%	28.3%
Neutral	32.1%	27.7%	28.2%
Dissatisfied	7.1%	14.4%	13.6%
Very Dissatisfied	1.4%	7.1%	6.5%
Don't Know	18.2%	17.8%	17.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 2 Communication with the public</u>			
Very Satisfied	5.7%	5.2%	5.2%
Satisfied	38.6%	34.6%	35.0%
Neutral	33.2%	30.9%	31.2%
Dissatisfied	9.6%	16.6%	15.8%
Very Dissatisfied	5.0%	5.9%	5.8%
Don't Know	7.9%	6.9%	7.0%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 3 Customer service from City employees</u>			
Very Satisfied	9.3%	9.0%	9.0%
Satisfied	38.9%	34.3%	34.9%
Neutral	29.3%	26.3%	26.7%
Dissatisfied	8.6%	12.6%	12.2%
Very Dissatisfied	4.6%	7.5%	7.1%
Don't Know	9.3%	10.2%	10.1%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 4 Emergency medical services</u>			
Very Satisfied	15.7%	20.3%	19.8%
Satisfied	35.7%	33.1%	33.4%
Neutral	16.8%	16.9%	16.9%
Dissatisfied	1.4%	3.5%	3.3%
Very Dissatisfied	0.7%	2.3%	2.1%
Don't Know	29.6%	23.8%	24.5%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u>			
Very Satisfied	27.9%	25.3%	25.6%
Satisfied	36.4%	36.0%	36.1%
Neutral	12.9%	14.1%	14.0%
Dissatisfied	1.4%	2.6%	2.5%
Very Dissatisfied	0.4%	1.2%	1.1%
Don't Know	21.1%	20.7%	20.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 6 Library programs and facilities</u>			
Very Satisfied	36.1%	30.8%	31.4%
Satisfied	38.9%	40.3%	40.1%
Neutral	15.4%	14.4%	14.5%
Dissatisfied	2.9%	5.9%	5.5%
Very Dissatisfied	0.4%	2.8%	2.5%
Don't Know	6.4%	6.0%	6.0%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 7 Lifeguard services</u>			
Very Satisfied	23.2%	21.7%	21.9%
Satisfied	30.4%	32.9%	32.6%
Neutral	18.9%	16.4%	16.7%
Dissatisfied	0.4%	2.9%	2.6%
Very Dissatisfied	0.7%	1.5%	1.5%
Don't Know	26.4%	24.5%	24.7%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure</u>			
Very Satisfied	3.6%	4.7%	4.6%
Satisfied	19.3%	18.3%	18.4%
Neutral	21.8%	16.3%	16.9%
Dissatisfied	28.2%	30.5%	30.2%
Very Dissatisfied	25.4%	28.4%	28.0%
Don't Know	1.8%	1.8%	1.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities</u>			
Very Satisfied	13.9%	12.2%	12.4%
Satisfied	43.6%	36.7%	37.4%
Neutral	25.7%	26.1%	26.1%
Dissatisfied	8.9%	12.5%	12.1%
Very Dissatisfied	3.2%	7.2%	6.7%
Don't Know	4.6%	5.3%	5.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 10 Planning and development services</u>			
Very Satisfied	6.8%	4.2%	4.5%
Satisfied	22.5%	18.9%	19.3%
Neutral	30.7%	28.5%	28.7%
Dissatisfied	9.6%	16.0%	15.3%
Very Dissatisfied	11.4%	12.3%	12.2%
Don't Know	18.9%	20.1%	19.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 11 Police services</u>			
Very Satisfied	17.5%	14.1%	14.5%
Satisfied	42.1%	39.4%	39.7%
Neutral	24.3%	23.4%	23.5%
Dissatisfied	7.1%	9.5%	9.2%
Very Dissatisfied	0.7%	7.6%	6.8%
Don't Know	8.2%	6.1%	6.3%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)</u>			
Very Satisfied	21.1%	21.3%	21.3%
Satisfied	52.9%	45.3%	46.2%
Neutral	16.8%	16.2%	16.3%
Dissatisfied	4.3%	8.9%	8.4%
Very Dissatisfied	1.1%	4.7%	4.3%
Don't Know	3.9%	3.5%	3.6%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services</u>			
Very Satisfied	11.1%	8.7%	9.0%
Satisfied	31.1%	29.4%	29.6%
Neutral	25.4%	25.9%	25.8%
Dissatisfied	12.1%	16.7%	16.2%
Very Dissatisfied	7.9%	9.3%	9.2%
Don't Know	12.5%	10.0%	10.3%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)</u>			
Very Satisfied	12.1%	11.9%	11.9%
Satisfied	44.6%	35.4%	36.5%
Neutral	22.9%	27.3%	26.8%
Dissatisfied	7.5%	12.6%	12.1%
Very Dissatisfied	5.0%	7.3%	7.1%
Don't Know	7.9%	5.5%	5.7%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

District	Total
District 5	Other Districts

Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)

Very Satisfied	22.1%	18.4%	18.8%
Satisfied	45.0%	42.5%	42.8%
Neutral	19.3%	22.5%	22.2%
Dissatisfied	3.2%	6.3%	6.0%
Very Dissatisfied	7.1%	5.1%	5.3%
Don't Know	3.2%	5.1%	4.9%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 1 Code enforcement</u>			
Very Satisfied	8.3%	6.7%	6.9%
Satisfied	41.9%	33.5%	34.5%
Neutral	39.3%	33.6%	34.3%
Dissatisfied	8.7%	17.5%	16.5%
Very Dissatisfied	1.7%	8.6%	7.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 2 Communication with the public</u>			
Very Satisfied	6.2%	5.6%	5.6%
Satisfied	41.9%	37.1%	37.7%
Neutral	36.0%	33.2%	33.5%
Dissatisfied	10.5%	17.8%	17.0%
Very Dissatisfied	5.4%	6.3%	6.2%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 3 Customer service from City employees</u>			
Very Satisfied	10.2%	10.0%	10.0%
Satisfied	42.9%	38.3%	38.8%
Neutral	32.3%	29.3%	29.7%
Dissatisfied	9.4%	14.1%	13.6%
Very Dissatisfied	5.1%	8.3%	7.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 4 Emergency medical services</u>			
Very Satisfied	22.3%	26.7%	26.2%
Satisfied	50.8%	43.4%	44.2%
Neutral	23.9%	22.2%	22.4%
Dissatisfied	2.0%	4.7%	4.4%
Very Dissatisfied	1.0%	3.0%	2.8%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u>			
Very Satisfied	35.3%	32.0%	32.3%
Satisfied	46.2%	45.5%	45.5%
Neutral	16.3%	17.8%	17.6%
Dissatisfied	1.8%	3.3%	3.1%
Very Dissatisfied	0.5%	1.5%	1.4%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 6 Library programs and facilities</u>			
Very Satisfied	38.5%	32.7%	33.4%
Satisfied	41.6%	42.8%	42.7%
Neutral	16.4%	15.3%	15.4%
Dissatisfied	3.1%	6.2%	5.9%
Very Dissatisfied	0.4%	3.0%	2.7%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 7 Lifeguard services</u>			
Very Satisfied	31.6%	28.8%	29.1%
Satisfied	41.3%	43.6%	43.3%
Neutral	25.7%	21.8%	22.2%
Dissatisfied	0.5%	3.9%	3.5%
Very Dissatisfied	1.0%	2.0%	1.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure</u>			
Very Satisfied	3.6%	4.8%	4.7%
Satisfied	19.6%	18.6%	18.7%
Neutral	22.2%	16.6%	17.3%
Dissatisfied	28.7%	31.0%	30.8%
Very Dissatisfied	25.8%	28.9%	28.6%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities</u>			
Very Satisfied	14.6%	12.9%	13.1%
Satisfied	45.7%	38.7%	39.5%
Neutral	27.0%	27.6%	27.5%
Dissatisfied	9.4%	13.2%	12.8%
Very Dissatisfied	3.4%	7.6%	7.1%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 10 Planning and development services</u>			
Very Satisfied	8.4%	5.3%	5.6%
Satisfied	27.8%	23.7%	24.1%
Neutral	37.9%	35.6%	35.9%
Dissatisfied	11.9%	20.0%	19.1%
Very Dissatisfied	14.1%	15.4%	15.3%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 11 Police services</u>			
Very Satisfied	19.1%	15.1%	15.5%
Satisfied	45.9%	41.9%	42.4%
Neutral	26.5%	24.9%	25.1%
Dissatisfied	7.8%	10.1%	9.8%
Very Dissatisfied	0.8%	8.0%	7.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)</u>			
Very Satisfied	21.9%	22.1%	22.1%
Satisfied	55.0%	47.0%	47.9%
Neutral	17.5%	16.8%	16.9%
Dissatisfied	4.5%	9.2%	8.7%
Very Dissatisfied	1.1%	4.9%	4.5%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services</u>			
Very Satisfied	12.7%	9.7%	10.0%
Satisfied	35.5%	32.6%	33.0%
Neutral	29.0%	28.8%	28.8%
Dissatisfied	13.9%	18.5%	18.0%
Very Dissatisfied	9.0%	10.4%	10.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)</u>			
Very Satisfied	13.2%	12.6%	12.6%
Satisfied	48.4%	37.5%	38.7%
Neutral	24.8%	28.8%	28.4%
Dissatisfied	8.1%	13.4%	12.8%
Very Dissatisfied	5.4%	7.7%	7.5%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District	Total
District 5	Other Districts

Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)

Very Satisfied	22.9%	19.4%	19.8%
Satisfied	46.5%	44.8%	45.0%
Neutral	19.9%	23.7%	23.3%
Dissatisfied	3.3%	6.7%	6.3%
Very Dissatisfied	7.4%	5.4%	5.6%

Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES

N=2478

	District		Total
	District 5	Other Districts	
Code Enforcement	7.5%	13.9%	13.2%
Communication with the public	10.4%	18.1%	17.2%
Customer service from City employees	12.5%	13.3%	13.2%
Emergency medical services	45.7%	41.7%	42.2%
Fire rescue safety services	56.4%	50.5%	51.1%
Library programs and facilities	16.8%	18.6%	18.4%
Lifeguard services	2.5%	4.7%	4.4%
Maintenance of City streets, sidewalks, and infrastructure	53.6%	58.5%	57.9%
Parks and recreation programs and facilities	17.5%	18.7%	18.6%
Planning and development services	11.4%	16.5%	15.9%
Police services	67.5%	67.1%	67.2%
Solid waste services (e.g., residential trash and recycling services)	15.4%	13.9%	14.1%
Storm water runoff/storm water management and flood prevention services	7.1%	8.3%	8.2%

Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES (cont.)

N=2478

District	Total
District 5	Other Districts

Q4. Which FOUR of the services do you think are most important for the City to provide? (Sum of top 4 choices) (cont.)

Sustainability efforts by the City to help preserve and protect the environment	15.7%	20.0%	19.5%
Water and wastewater services	29.3%	22.4%	23.2%
None selected	7.1%	3.3%	3.8%

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

N=2478	District		Total
		Other	
	District 5	Districts	

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

Much better	12.5%	10.6%	10.9%
A little better	27.9%	27.4%	27.4%
About the same	35.0%	30.5%	31.0%
A little worse	9.6%	13.7%	13.2%
Much worse	4.3%	7.5%	7.1%
Don't know	10.7%	10.2%	10.3%

EXCLUDING DON'T KNOWS

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed? (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 5	Districts	

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

Much better	14.0%	11.9%	12.1%
A little better	31.2%	30.5%	30.6%
About the same	39.2%	34.0%	34.6%
A little worse	10.8%	15.3%	14.8%
Much worse	4.8%	8.4%	8.0%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q6 POLICE 1 Effectiveness of local police protection</u>			
Very Satisfied	21.4%	16.0%	16.6%
Satisfied	44.3%	44.1%	44.1%
Neutral	15.4%	19.3%	18.9%
Dissatisfied	4.6%	7.6%	7.3%
Very Dissatisfied	1.4%	5.3%	4.9%
Don't Know	12.9%	7.7%	8.3%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q6 POLICE 2 How quickly police respond</u>			
Very Satisfied	14.3%	12.7%	12.9%
Satisfied	28.2%	30.3%	30.1%
Neutral	21.1%	20.8%	20.8%
Dissatisfied	7.1%	11.4%	10.9%
Very Dissatisfied	1.1%	6.9%	6.2%
Don't Know	28.2%	17.9%	19.0%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q6 POLICE 3 The City's overall crime prevention efforts</u>			
Very Satisfied	13.9%	9.6%	10.1%
Satisfied	36.8%	34.9%	35.1%
Neutral	26.8%	28.3%	28.2%
Dissatisfied	8.2%	10.6%	10.3%
Very Dissatisfied	1.4%	5.3%	4.9%
Don't Know	12.9%	11.2%	11.4%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q6 POLICE 4 The visibility of police in the City</u>			
Very Satisfied	15.0%	14.8%	14.8%
Satisfied	40.4%	42.6%	42.3%
Neutral	27.9%	25.0%	25.3%
Dissatisfied	10.4%	9.8%	9.8%
Very Dissatisfied	2.5%	5.2%	4.9%
Don't Know	3.9%	2.7%	2.8%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q6 POLICE 5 The visibility of police in YOUR neighborhood</u>			
Very Satisfied	13.9%	14.7%	14.6%
Satisfied	34.6%	35.7%	35.6%
Neutral	21.4%	24.7%	24.4%
Dissatisfied	20.0%	14.1%	14.8%
Very Dissatisfied	5.7%	8.6%	8.3%
Don't Know	4.3%	2.1%	2.4%

EXCLUDING DON'T KNOWS

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q6 POLICE 1 Effectiveness of local police protection</u>			
Very Satisfied	24.6%	17.3%	18.1%
Satisfied	50.8%	47.8%	48.1%
Neutral	17.6%	20.9%	20.6%
Dissatisfied	5.3%	8.2%	7.9%
Very Dissatisfied	1.6%	5.8%	5.3%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q6 POLICE 2 How quickly police respond</u>			
Very Satisfied	19.9%	15.5%	15.9%
Satisfied	39.3%	37.0%	37.2%
Neutral	29.4%	25.3%	25.7%
Dissatisfied	10.0%	13.9%	13.5%
Very Dissatisfied	1.5%	8.4%	7.7%

EXCLUDING DON'T KNOWS

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q6 POLICE 3 The City's overall crime prevention efforts</u>			
Very Satisfied	16.0%	10.9%	11.4%
Satisfied	42.2%	39.3%	39.7%
Neutral	30.7%	31.9%	31.8%
Dissatisfied	9.4%	11.9%	11.6%
Very Dissatisfied	1.6%	6.0%	5.5%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q6 POLICE 4 The visibility of police in the City</u>			
Very Satisfied	15.6%	15.2%	15.2%
Satisfied	42.0%	43.8%	43.6%
Neutral	29.0%	25.7%	26.0%
Dissatisfied	10.8%	10.1%	10.1%
Very Dissatisfied	2.6%	5.3%	5.0%

EXCLUDING DON'T KNOWS

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q6 POLICE 5 The visibility of police in YOUR neighborhood</u>			
Very Satisfied	14.6%	15.0%	15.0%
Satisfied	36.2%	36.4%	36.4%
Neutral	22.4%	25.3%	25.0%
Dissatisfied	20.9%	14.5%	15.2%
Very Dissatisfied	6.0%	8.8%	8.5%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 5	Districts	

Q7 FIRE 1 Effectiveness of ambulance/emergency medical services

Very Satisfied	20.4%	22.0%	21.8%
Satisfied	31.8%	35.4%	34.9%
Neutral	15.4%	12.4%	12.8%
Dissatisfied	1.4%	2.5%	2.4%
Very Dissatisfied	0.7%	1.8%	1.7%
Don't Know	30.4%	25.8%	26.4%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 5	Districts	

Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches

Very Satisfied	21.4%	21.7%	21.7%
Satisfied	32.9%	34.3%	34.2%
Neutral	17.9%	15.0%	15.3%
Dissatisfied	0.4%	1.8%	1.6%
Very Dissatisfied	0.4%	0.7%	0.7%
Don't Know	27.1%	26.5%	26.6%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q7 FIRE 3 Effectiveness of local fire protection</u>			
Very Satisfied	31.1%	26.6%	27.1%
Satisfied	40.7%	39.8%	39.9%
Neutral	10.4%	12.1%	11.9%
Dissatisfied	0.4%	1.0%	1.0%
Very Dissatisfied	0.4%	1.3%	1.2%
Don't Know	17.1%	19.2%	19.0%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q7 FIRE 4 How quickly firefighters respond</u>			
Very Satisfied	30.0%	28.5%	28.7%
Satisfied	31.4%	33.9%	33.6%
Neutral	8.9%	10.7%	10.5%
Dissatisfied	0.4%	1.8%	1.7%
Very Dissatisfied	0.4%	1.0%	0.9%
Don't Know	28.9%	24.1%	24.7%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q7 FIRE 5 How quickly emergency medical personnel respond</u>			
Very Satisfied	26.4%	25.6%	25.7%
Satisfied	30.7%	34.3%	33.9%
Neutral	8.9%	11.7%	11.4%
Dissatisfied	0.4%	2.6%	2.3%
Very Dissatisfied	0.7%	1.3%	1.3%
Don't Know	32.9%	24.5%	25.5%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q7 FIRE 6 The City s overall efforts to provide water and beach safety information</u>			
Very Satisfied	18.9%	18.8%	18.8%
Satisfied	41.1%	38.7%	39.0%
Neutral	22.9%	22.4%	22.4%
Dissatisfied	1.8%	5.1%	4.7%
Very Dissatisfied	0.4%	1.5%	1.4%
Don't Know	15.0%	13.5%	13.6%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 5	Other Districts

Q7 FIRE 7 The City s overall fire prevention efforts

Very Satisfied	21.1%	19.7%	19.9%
Satisfied	42.9%	40.9%	41.1%
Neutral	18.9%	18.4%	18.4%
Dissatisfied	2.9%	3.1%	3.1%
Very Dissatisfied	1.1%	2.1%	2.0%
Don't Know	13.2%	15.7%	15.5%

EXCLUDING DON'T KNOWS

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q7 FIRE 1 Effectiveness of ambulance/emergency medical services</u>			
Very Satisfied	29.2%	29.7%	29.6%
Satisfied	45.6%	47.7%	47.5%
Neutral	22.1%	16.7%	17.3%
Dissatisfied	2.1%	3.4%	3.3%
Very Dissatisfied	1.0%	2.5%	2.3%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches</u>			
Very Satisfied	29.4%	29.5%	29.5%
Satisfied	45.1%	46.7%	46.5%
Neutral	24.5%	20.4%	20.8%
Dissatisfied	0.5%	2.4%	2.2%
Very Dissatisfied	0.5%	1.0%	0.9%

EXCLUDING DON'T KNOWS

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q7 FIRE 3 Effectiveness of local fire protection</u>			
Very Satisfied	37.5%	32.9%	33.4%
Satisfied	49.1%	49.2%	49.2%
Neutral	12.5%	15.0%	14.7%
Dissatisfied	0.4%	1.3%	1.2%
Very Dissatisfied	0.4%	1.6%	1.4%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q7 FIRE 4 How quickly firefighters respond</u>			
Very Satisfied	42.2%	37.6%	38.1%
Satisfied	44.2%	44.7%	44.6%
Neutral	12.6%	14.1%	13.9%
Dissatisfied	0.5%	2.4%	2.2%
Very Dissatisfied	0.5%	1.3%	1.2%

EXCLUDING DON'T KNOWS

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q7 FIRE 5 How quickly emergency medical personnel respond</u>			
Very Satisfied	39.4%	33.9%	34.4%
Satisfied	45.7%	45.4%	45.4%
Neutral	13.3%	15.6%	15.3%
Dissatisfied	0.5%	3.4%	3.1%
Very Dissatisfied	1.1%	1.7%	1.7%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q7 FIRE 6 The City s overall efforts to provide water and beach safety information</u>			
Very Satisfied	22.3%	21.8%	21.8%
Satisfied	48.3%	44.7%	45.1%
Neutral	26.9%	25.9%	26.0%
Dissatisfied	2.1%	5.8%	5.4%
Very Dissatisfied	0.4%	1.8%	1.6%

EXCLUDING DON'T KNOWS

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q7 FIRE 7 The City s overall fire prevention efforts</u>			
Very Satisfied	24.3%	23.4%	23.5%
Satisfied	49.4%	48.5%	48.6%
Neutral	21.8%	21.8%	21.8%
Dissatisfied	3.3%	3.7%	3.7%
Very Dissatisfied	1.2%	2.5%	2.3%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478	<u>District</u>		<u>Total</u>
		Other	
	<u>District 5</u>	<u>Districts</u>	<u></u>

Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities

Very Satisfied	13.2%	14.5%	14.4%
Satisfied	40.7%	36.4%	36.9%
Neutral	23.2%	20.2%	20.6%
Dissatisfied	2.9%	13.2%	12.1%
Very Dissatisfied	1.1%	6.2%	5.6%
Don't Know	18.9%	9.4%	10.5%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478	<u>District</u>		<u>Total</u>
		Other	
	<u>District 5</u>	<u>Districts</u>	<u></u>

Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood

Very Satisfied	15.0%	13.1%	13.4%
Satisfied	42.9%	36.3%	37.0%
Neutral	18.9%	16.5%	16.8%
Dissatisfied	16.4%	20.2%	19.8%
Very Dissatisfied	4.3%	12.4%	11.5%
Don't Know	2.5%	1.4%	1.5%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 5	Districts	

Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets

Very Satisfied	4.3%	4.5%	4.4%
Satisfied	20.0%	19.6%	19.6%
Neutral	18.6%	15.7%	16.1%
Dissatisfied	33.2%	33.8%	33.8%
Very Dissatisfied	21.4%	25.4%	24.9%
Don't Know	2.5%	1.0%	1.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 5	Districts	

Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood

Very Satisfied	8.9%	8.3%	8.4%
Satisfied	32.5%	23.9%	24.9%
Neutral	13.6%	15.2%	15.0%
Dissatisfied	19.3%	25.8%	25.1%
Very Dissatisfied	23.2%	26.1%	25.8%
Don't Know	2.5%	0.6%	0.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478	<u>District</u>		<u>Total</u>
		Other	
	<u>District 5</u>	<u>Districts</u>	<u></u>

Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs

Very Satisfied	10.4%	8.8%	9.0%
Satisfied	35.7%	31.3%	31.8%
Neutral	27.5%	23.5%	23.9%
Dissatisfied	12.1%	17.7%	17.0%
Very Dissatisfied	5.7%	13.3%	12.4%
Don't Know	8.6%	5.5%	5.9%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478	<u>District</u>		<u>Total</u>
		Other	
	<u>District 5</u>	<u>Districts</u>	<u></u>

Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)

Very Satisfied	12.1%	12.6%	12.6%
Satisfied	53.6%	41.0%	42.5%
Neutral	18.9%	25.6%	24.9%
Dissatisfied	6.4%	11.6%	11.0%
Very Dissatisfied	1.4%	5.9%	5.4%
Don't Know	7.5%	3.3%	3.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478	District		Total
	District 5	Other Districts	
<u>Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City</u>			
Very Satisfied	5.4%	6.9%	6.7%
Satisfied	32.9%	28.9%	29.3%
Neutral	33.9%	23.4%	24.6%
Dissatisfied	16.8%	23.8%	23.0%
Very Dissatisfied	5.7%	15.6%	14.4%
Don't Know	5.4%	1.4%	1.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478	District		Total
	District 5	Other Districts	
<u>Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood</u>			
Very Satisfied	15.4%	10.3%	10.9%
Satisfied	42.1%	30.5%	31.8%
Neutral	23.9%	18.7%	19.3%
Dissatisfied	8.2%	20.9%	19.5%
Very Dissatisfied	8.2%	18.4%	17.2%
Don't Know	2.1%	1.2%	1.3%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood\</u>			
Very Satisfied	16.1%	11.5%	12.0%
Satisfied	42.9%	36.4%	37.2%
Neutral	21.4%	22.4%	22.3%
Dissatisfied	12.5%	15.2%	14.9%
Very Dissatisfied	4.6%	13.1%	12.2%
Don't Know	2.5%	1.3%	1.4%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q8 INFRASTRUCTURE 10 Quality of street repairs</u>			
Very Satisfied	7.5%	6.4%	6.5%
Satisfied	22.1%	20.5%	20.7%
Neutral	24.6%	20.5%	21.0%
Dissatisfied	20.7%	24.7%	24.2%
Very Dissatisfied	21.8%	25.4%	25.0%
Don't Know	3.2%	2.5%	2.6%

EXCLUDING DON'T KNOWS

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities</u>			
Very Satisfied	16.3%	16.0%	16.0%
Satisfied	50.2%	40.2%	41.2%
Neutral	28.6%	22.3%	23.0%
Dissatisfied	3.5%	14.6%	13.5%
Very Dissatisfied	1.3%	6.9%	6.3%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood</u>			
Very Satisfied	15.4%	13.3%	13.6%
Satisfied	44.0%	36.8%	37.6%
Neutral	19.4%	16.8%	17.0%
Dissatisfied	16.8%	20.5%	20.1%
Very Dissatisfied	4.4%	12.6%	11.7%

EXCLUDING DON'T KNOWS

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets</u>			
Very Satisfied	4.4%	4.5%	4.5%
Satisfied	20.5%	19.8%	19.8%
Neutral	19.0%	15.9%	16.3%
Dissatisfied	34.1%	34.2%	34.2%
Very Dissatisfied	22.0%	25.6%	25.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood</u>			
Very Satisfied	9.2%	8.3%	8.4%
Satisfied	33.3%	24.1%	25.1%
Neutral	13.9%	15.3%	15.1%
Dissatisfied	19.8%	26.0%	25.3%
Very Dissatisfied	23.8%	26.3%	26.0%

EXCLUDING DON'T KNOWS

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs</u>			
Very Satisfied	11.3%	9.3%	9.6%
Satisfied	39.1%	33.1%	33.7%
Neutral	30.1%	24.8%	25.4%
Dissatisfied	13.3%	18.7%	18.1%
Very Dissatisfied	6.3%	14.1%	13.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)</u>			
Very Satisfied	13.1%	13.1%	13.1%
Satisfied	57.9%	42.4%	44.1%
Neutral	20.5%	26.5%	25.8%
Dissatisfied	6.9%	11.9%	11.4%
Very Dissatisfied	1.5%	6.1%	5.6%

EXCLUDING DON'T KNOWS

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City</u>			
Very Satisfied	5.7%	7.0%	6.9%
Satisfied	34.7%	29.3%	29.9%
Neutral	35.8%	23.8%	25.1%
Dissatisfied	17.7%	24.2%	23.5%
Very Dissatisfied	6.0%	15.8%	14.7%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood</u>			
Very Satisfied	15.7%	10.4%	11.0%
Satisfied	43.1%	30.8%	32.2%
Neutral	24.5%	19.0%	19.6%
Dissatisfied	8.4%	21.2%	19.7%
Very Dissatisfied	8.4%	18.6%	17.5%

EXCLUDING DON'T KNOWS

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood\</u>			
Very Satisfied	16.5%	11.7%	12.2%
Satisfied	44.0%	36.9%	37.7%
Neutral	22.0%	22.7%	22.6%
Dissatisfied	12.8%	15.4%	15.1%
Very Dissatisfied	4.8%	13.3%	12.4%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q8 INFRASTRUCTURE 10 Quality of street repairs</u>			
Very Satisfied	7.7%	6.6%	6.7%
Satisfied	22.9%	21.0%	21.3%
Neutral	25.5%	21.0%	21.5%
Dissatisfied	21.4%	25.3%	24.9%
Very Dissatisfied	22.5%	26.0%	25.6%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q9 1 Satisfaction with Residential trash collection</u>			
Very Satisfied	40.7%	36.4%	36.9%
Satisfied	40.7%	41.5%	41.4%
Neutral	8.9%	9.6%	9.5%
Dissatisfied	4.6%	6.4%	6.2%
Very Dissatisfied	1.1%	3.0%	2.8%
Don't Know	3.9%	3.1%	3.2%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q9 2 Satisfaction with Residential recycling services</u>			
Very Satisfied	37.5%	33.3%	33.8%
Satisfied	41.4%	40.7%	40.8%
Neutral	11.1%	10.9%	10.9%
Dissatisfied	4.3%	8.7%	8.2%
Very Dissatisfied	1.8%	3.8%	3.6%
Don't Know	3.9%	2.7%	2.8%

EXCLUDING DON'T KNOWS

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q9 1 Satisfaction with Residential trash collection</u>			
Very Satisfied	42.4%	37.6%	38.1%
Satisfied	42.4%	42.8%	42.8%
Neutral	9.3%	9.9%	9.8%
Dissatisfied	4.8%	6.6%	6.4%
Very Dissatisfied	1.1%	3.1%	2.9%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q9 2 Satisfaction with Residential recycling services</u>			
Very Satisfied	39.0%	34.2%	34.8%
Satisfied	43.1%	41.8%	41.9%
Neutral	11.5%	11.2%	11.2%
Dissatisfied	4.5%	8.9%	8.4%
Very Dissatisfied	1.9%	3.9%	3.7%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478	District		Total
		Other	
	District 5	Districts	

Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use

Very Important	33.2%	47.3%	45.7%
Important	28.9%	27.7%	27.8%
Somewhat Important	23.9%	16.2%	17.0%
Not Important	5.0%	4.5%	4.6%
Not at All Important	3.9%	2.5%	2.6%
Don't Know	5.0%	1.9%	2.3%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478	District		Total
		Other	
	District 5	Districts	

Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy

Very Important	39.3%	51.3%	49.9%
Important	35.0%	30.4%	31.0%
Somewhat Important	16.1%	12.7%	13.1%
Not Important	2.5%	3.1%	3.0%
Not at All Important	2.5%	1.5%	1.7%
Don't Know	4.6%	1.0%	1.4%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

District	Total
District 5	Other Districts

Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought

Very Important	45.7%	51.6%	50.9%
Important	36.8%	32.6%	33.1%
Somewhat Important	11.1%	12.6%	12.4%
Not Important	1.8%	1.4%	1.4%
Not at All Important	0.7%	0.9%	0.9%
Don't Know	3.9%	0.9%	1.3%

EXCLUDING DON'T KNOWS

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use</u>			
Very Important	35.0%	48.2%	46.8%
Important	30.5%	28.2%	28.4%
Somewhat Important	25.2%	16.5%	17.4%
Not Important	5.3%	4.6%	4.7%
Not at All Important	4.1%	2.5%	2.7%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy</u>			
Very Important	41.2%	51.8%	50.6%
Important	36.7%	30.7%	31.4%
Somewhat Important	16.9%	12.8%	13.3%
Not Important	2.6%	3.1%	3.1%
Not at All Important	2.6%	1.6%	1.7%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)

N=2478

District	Total
District 5	Other Districts

Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought

Very Important	47.6%	52.1%	51.6%
Important	38.3%	32.9%	33.5%
Somewhat Important	11.5%	12.7%	12.6%
Not Important	1.9%	1.4%	1.4%
Not at All Important	0.7%	0.9%	0.9%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	

Q11 PARKS AND REC 1 Availability of parks and recreation facilities

Very Satisfied	22.9%	22.8%	22.8%
Satisfied	53.9%	48.1%	48.8%
Neutral	15.0%	16.1%	16.0%
Dissatisfied	3.6%	5.7%	5.5%
Very Dissatisfied	0.4%	3.3%	3.0%
Don't Know	4.3%	3.9%	3.9%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	

Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities

Very Satisfied	14.6%	17.7%	17.4%
Satisfied	54.3%	43.9%	45.1%
Neutral	20.4%	20.1%	20.1%
Dissatisfied	2.1%	7.6%	7.0%
Very Dissatisfied	0.7%	3.1%	2.8%
Don't Know	7.9%	7.6%	7.6%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q11 PARKS AND REC 3 Maintenance of City beaches</u>			
Very Satisfied	15.7%	17.8%	17.6%
Satisfied	48.9%	49.0%	49.0%
Neutral	16.8%	17.0%	16.9%
Dissatisfied	5.4%	6.1%	6.0%
Very Dissatisfied	1.4%	2.1%	2.1%
Don't Know	11.8%	8.0%	8.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q11 PARKS AND REC 4 Maintenance of City parks</u>			
Very Satisfied	14.3%	17.3%	17.0%
Satisfied	57.1%	48.2%	49.2%
Neutral	15.4%	19.6%	19.1%
Dissatisfied	5.7%	8.3%	8.0%
Very Dissatisfied	2.5%	3.0%	3.0%
Don't Know	5.0%	3.5%	3.7%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 5	Districts	

Q11 PARKS AND REC 5 Maintenance of City recreation facilities

Very Satisfied	10.0%	14.9%	14.3%
Satisfied	48.2%	36.7%	38.0%
Neutral	21.1%	24.4%	24.0%
Dissatisfied	4.3%	6.7%	6.4%
Very Dissatisfied	1.4%	3.0%	2.8%
Don't Know	15.0%	14.4%	14.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 5	Districts	

Q11 PARKS AND REC 6 Maintenance of City swimming pools

Very Satisfied	6.1%	8.8%	8.5%
Satisfied	22.9%	23.9%	23.8%
Neutral	20.0%	20.6%	20.5%
Dissatisfied	1.4%	4.5%	4.2%
Very Dissatisfied	1.8%	2.8%	2.7%
Don't Know	47.9%	39.4%	40.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	<u>District</u>		<u>Total</u>
	District 5	Other Districts	
<u>Q11 PARKS AND REC 7 Open space and walking and biking trails</u>			
Very Satisfied	17.9%	15.3%	15.6%
Satisfied	49.3%	42.6%	43.4%
Neutral	21.1%	21.2%	21.2%
Dissatisfied	5.0%	9.8%	9.2%
Very Dissatisfied	0.4%	4.5%	4.1%
Don't Know	6.4%	6.5%	6.5%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	<u>District</u>		<u>Total</u>
	District 5	Other Districts	
<u>Q11 PARKS AND REC 8 Programs offered at City swimming pools</u>			
Very Satisfied	5.4%	7.2%	7.0%
Satisfied	16.4%	20.1%	19.7%
Neutral	23.2%	20.0%	20.3%
Dissatisfied	1.4%	4.9%	4.5%
Very Dissatisfied	1.4%	2.7%	2.6%
Don't Know	52.1%	45.0%	45.8%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	

Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)

Very Satisfied	7.9%	9.4%	9.2%
Satisfied	24.3%	23.3%	23.4%
Neutral	24.6%	22.2%	22.4%
Dissatisfied	2.9%	5.6%	5.3%
Very Dissatisfied	0.4%	4.0%	3.6%
Don't Know	40.0%	35.5%	36.0%

EXCLUDING DON'T KNOWS

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q11 PARKS AND REC 1 Availability of parks and recreation facilities</u>			
Very Satisfied	23.9%	23.8%	23.8%
Satisfied	56.3%	50.1%	50.8%
Neutral	15.7%	16.8%	16.6%
Dissatisfied	3.7%	6.0%	5.7%
Very Dissatisfied	0.4%	3.5%	3.1%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities</u>			
Very Satisfied	15.9%	19.2%	18.8%
Satisfied	58.9%	47.5%	48.8%
Neutral	22.1%	21.8%	21.8%
Dissatisfied	2.3%	8.2%	7.6%
Very Dissatisfied	0.8%	3.3%	3.1%

EXCLUDING DON'T KNOWS

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q11 PARKS AND REC 3 Maintenance of City beaches</u>			
Very Satisfied	17.8%	19.3%	19.2%
Satisfied	55.5%	53.3%	53.5%
Neutral	19.0%	18.4%	18.5%
Dissatisfied	6.1%	6.6%	6.6%
Very Dissatisfied	1.6%	2.3%	2.2%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q11 PARKS AND REC 4 Maintenance of City parks</u>			
Very Satisfied	15.0%	18.0%	17.6%
Satisfied	60.2%	50.0%	51.1%
Neutral	16.2%	20.3%	19.8%
Dissatisfied	6.0%	8.6%	8.3%
Very Dissatisfied	2.6%	3.2%	3.1%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 5	Other Districts	
<u>Q11 PARKS AND REC 5 Maintenance of City recreation facilities</u>			
Very Satisfied	11.8%	17.4%	16.7%
Satisfied	56.7%	42.8%	44.4%
Neutral	24.8%	28.5%	28.1%
Dissatisfied	5.0%	7.8%	7.5%
Very Dissatisfied	1.7%	3.5%	3.3%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q11 PARKS AND REC 6 Maintenance of City swimming pools</u>			
Very Satisfied	11.6%	14.5%	14.2%
Satisfied	43.8%	39.5%	39.9%
Neutral	38.4%	34.0%	34.4%
Dissatisfied	2.7%	7.4%	7.0%
Very Dissatisfied	3.4%	4.6%	4.5%

EXCLUDING DON'T KNOWS

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q11 PARKS AND REC 7 Open space and walking and biking trails</u>			
Very Satisfied	19.1%	16.4%	16.7%
Satisfied	52.7%	45.6%	46.4%
Neutral	22.5%	22.7%	22.7%
Dissatisfied	5.3%	10.5%	9.9%
Very Dissatisfied	0.4%	4.9%	4.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q11 PARKS AND REC 8 Programs offered at City swimming pools</u>			
Very Satisfied	11.2%	13.2%	13.0%
Satisfied	34.3%	36.6%	36.4%
Neutral	48.5%	36.3%	37.6%
Dissatisfied	3.0%	8.9%	8.3%
Very Dissatisfied	3.0%	5.0%	4.8%

EXCLUDING DON'T KNOWS

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District	Total
District 5	Other Districts

Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)

Very Satisfied	13.1%	14.5%	14.4%
Satisfied	40.5%	36.2%	36.7%
Neutral	41.1%	34.4%	35.1%
Dissatisfied	4.8%	8.8%	8.3%
Very Dissatisfied	0.6%	6.1%	5.6%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q12 LIBRARIES 1 Availability of library facilities</u>			
Very Satisfied	36.4%	29.9%	30.7%
Satisfied	38.6%	40.9%	40.6%
Neutral	12.1%	14.4%	14.1%
Dissatisfied	3.2%	5.8%	5.5%
Very Dissatisfied	0.4%	2.1%	1.9%
Don't Know	9.3%	6.9%	7.1%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q12 LIBRARIES 2 Hours of operation offered at City libraries</u>			
Very Satisfied	25.7%	20.6%	21.1%
Satisfied	33.6%	39.0%	38.4%
Neutral	15.4%	16.7%	16.5%
Dissatisfied	13.6%	11.2%	11.5%
Very Dissatisfied	1.4%	4.5%	4.2%
Don't Know	10.4%	8.0%	8.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q12 LIBRARIES 3 Maintenance of City libraries</u>			
Very Satisfied	26.8%	23.9%	24.3%
Satisfied	45.0%	40.4%	40.9%
Neutral	13.6%	18.1%	17.6%
Dissatisfied	3.2%	6.1%	5.7%
Very Dissatisfied	0.7%	2.4%	2.2%
Don't Know	10.7%	9.1%	9.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 5	Other Districts	
<u>Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)</u>			
Very Satisfied	25.7%	20.0%	20.6%
Satisfied	33.2%	32.9%	33.0%
Neutral	14.3%	18.2%	17.7%
Dissatisfied	1.1%	2.9%	2.7%
Very Dissatisfied	0.7%	1.8%	1.7%
Don't Know	25.0%	24.2%	24.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478	<u>District</u>		<u>Total</u>
		Other	
	<u>District 5</u>	<u>Districts</u>	<u></u>

Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood

Very Satisfied	41.4%	29.3%	30.7%
Satisfied	31.1%	36.9%	36.2%
Neutral	13.9%	14.7%	14.6%
Dissatisfied	1.1%	4.0%	3.7%
Very Dissatisfied	0.4%	3.2%	2.9%
Don't Know	12.1%	11.8%	11.8%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478	<u>District</u>		<u>Total</u>
		Other	
	<u>District 5</u>	<u>Districts</u>	<u></u>

Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.

Very Satisfied	26.8%	23.7%	24.1%
Satisfied	30.7%	34.6%	34.2%
Neutral	19.3%	17.5%	17.7%
Dissatisfied	2.9%	5.8%	5.5%
Very Dissatisfied	0.4%	3.6%	3.3%
Don't Know	20.0%	14.7%	15.3%

EXCLUDING DON'T KNOWS

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q12 LIBRARIES 1 Availability of library facilities</u>			
Very Satisfied	40.2%	32.1%	33.0%
Satisfied	42.5%	43.9%	43.8%
Neutral	13.4%	15.4%	15.2%
Dissatisfied	3.5%	6.3%	6.0%
Very Dissatisfied	0.4%	2.2%	2.0%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q12 LIBRARIES 2 Hours of operation offered at City libraries</u>			
Very Satisfied	28.7%	22.4%	23.1%
Satisfied	37.5%	42.4%	41.8%
Neutral	17.1%	18.1%	18.0%
Dissatisfied	15.1%	12.2%	12.5%
Very Dissatisfied	1.6%	4.9%	4.6%

EXCLUDING DON'T KNOWS

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q12 LIBRARIES 3 Maintenance of City libraries</u>			
Very Satisfied	30.0%	26.3%	26.7%
Satisfied	50.4%	44.5%	45.1%
Neutral	15.2%	19.9%	19.4%
Dissatisfied	3.6%	6.7%	6.3%
Very Dissatisfied	0.8%	2.7%	2.4%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)</u>			
Very Satisfied	34.3%	26.4%	27.3%
Satisfied	44.3%	43.5%	43.6%
Neutral	19.0%	24.0%	23.4%
Dissatisfied	1.4%	3.8%	3.5%
Very Dissatisfied	1.0%	2.4%	2.2%

EXCLUDING DON'T KNOWS

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 5	Districts	

Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood

Very Satisfied	47.2%	33.3%	34.8%
Satisfied	35.4%	41.8%	41.1%
Neutral	15.9%	16.7%	16.6%
Dissatisfied	1.2%	4.6%	4.2%
Very Dissatisfied	0.4%	3.7%	3.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 5	Districts	

Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.

Very Satisfied	33.5%	27.8%	28.4%
Satisfied	38.4%	40.6%	40.4%
Neutral	24.1%	20.5%	20.9%
Dissatisfied	3.6%	6.8%	6.5%
Very Dissatisfied	0.4%	4.3%	3.9%

Q13. Community Engagement.

N=2478	District		Total
	District 5	Other Districts	
<u>Q13 Community Engagement 1 Access to City officials</u>			
Very Satisfied	6.4%	5.6%	5.7%
Satisfied	24.3%	22.1%	22.3%
Neutral	27.9%	26.2%	26.4%
Dissatisfied	5.7%	12.9%	12.1%
Very Dissatisfied	5.4%	9.4%	8.9%
Don't Know	30.4%	23.9%	24.6%

Q13. Community Engagement.

N=2478	District		Total
	District 5	Other Districts	
<u>Q13 Community Engagement 2 Access to information about City programs and services</u>			
Very Satisfied	6.4%	6.8%	6.7%
Satisfied	33.6%	30.8%	31.1%
Neutral	30.7%	28.8%	29.0%
Dissatisfied	12.9%	14.2%	14.1%
Very Dissatisfied	3.6%	7.5%	7.0%
Don't Know	12.9%	12.0%	12.1%

Q13. Community Engagement.

N=2478

	District		Total
	District 5	Other Districts	
<u>Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects</u>			
Very Satisfied	4.3%	5.1%	5.0%
Satisfied	20.0%	20.9%	20.8%
Neutral	33.2%	26.5%	27.3%
Dissatisfied	18.2%	21.9%	21.5%
Very Dissatisfied	6.8%	11.6%	11.1%
Don't Know	17.5%	13.9%	14.3%

Q13. Community Engagement.

N=2478

	District		Total
	District 5	Other Districts	
<u>Q13 Community Engagement 4 Overall usefulness of the City's website</u>			
Very Satisfied	6.8%	6.1%	6.1%
Satisfied	25.7%	26.9%	26.8%
Neutral	26.4%	30.2%	29.8%
Dissatisfied	10.4%	13.4%	13.1%
Very Dissatisfied	6.4%	8.4%	8.2%
Don't Know	24.3%	15.0%	16.0%

Q13. Community Engagement.

N=2478

District	Total
District 5	Other Districts

Q13 Community Engagement 5 The City's television channel (City 24)

Very Satisfied	6.8%	3.3%	3.7%
Satisfied	7.9%	11.2%	10.8%
Neutral	22.9%	22.7%	22.7%
Dissatisfied	2.5%	5.3%	5.0%
Very Dissatisfied	3.6%	4.5%	4.4%
Don't Know	56.4%	53.0%	53.4%

EXCLUDING DON'T KNOWS

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 5	Districts	

Q13 Community Engagement 1 Access to City officials

Very Satisfied	9.2%	7.4%	7.5%
Satisfied	34.9%	29.0%	29.6%
Neutral	40.0%	34.4%	35.0%
Dissatisfied	8.2%	17.0%	16.1%
Very Dissatisfied	7.7%	12.3%	11.8%

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 5	Districts	

Q13 Community Engagement 2 Access to information about City programs and services

Very Satisfied	7.4%	7.7%	7.7%
Satisfied	38.5%	34.9%	35.3%
Neutral	35.2%	32.7%	33.0%
Dissatisfied	14.8%	16.2%	16.0%
Very Dissatisfied	4.1%	8.5%	8.0%

EXCLUDING DON'T KNOWS

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478

District	Total
District 5	Other Districts

Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects

Very Satisfied	5.2%	5.9%	5.8%
Satisfied	24.2%	24.3%	24.3%
Neutral	40.3%	30.8%	31.8%
Dissatisfied	22.1%	25.5%	25.1%
Very Dissatisfied	8.2%	13.5%	13.0%

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478

District	Total
District 5	Other Districts

Q13 Community Engagement 4 Overall usefulness of the City's website

Very Satisfied	9.0%	7.1%	7.3%
Satisfied	34.0%	31.7%	31.9%
Neutral	34.9%	35.5%	35.5%
Dissatisfied	13.7%	15.8%	15.6%
Very Dissatisfied	8.5%	9.9%	9.8%

EXCLUDING DON'T KNOWS

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478

District	Total
District 5	Other Districts

Q13 Community Engagement 5 The City's television channel (City 24)

Very Satisfied	15.6%	7.1%	8.0%
Satisfied	18.0%	23.8%	23.2%
Neutral	52.5%	48.2%	48.7%
Dissatisfied	5.7%	11.2%	10.6%
Very Dissatisfied	8.2%	9.7%	9.5%

Q14. Other Services.

N=2478

	District		Total
	District 5	Other Districts	

Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)

Very Satisfied	5.7%	7.9%	7.7%
Satisfied	20.7%	15.0%	15.6%
Neutral	26.8%	27.2%	27.2%
Dissatisfied	16.4%	22.2%	21.5%
Very Dissatisfied	4.3%	12.6%	11.7%
Don't Know	26.1%	15.1%	16.3%

Q14. Other Services.

N=2478

	District		Total
	District 5	Other Districts	

Q14 2 Ease of obtaining permits from Development Services

Very Satisfied	3.6%	2.7%	2.8%
Satisfied	8.2%	8.5%	8.5%
Neutral	25.4%	19.1%	19.8%
Dissatisfied	11.4%	12.2%	12.1%
Very Dissatisfied	4.3%	9.2%	8.6%
Don't Know	47.1%	48.3%	48.2%

Q14. Other Services.

N=2478

	District		Total
	District 5	Other Districts	

Q14 3 Efforts to address homelessness

Very Satisfied	2.5%	2.7%	2.7%
Satisfied	16.1%	10.7%	11.3%
Neutral	31.1%	18.7%	20.1%
Dissatisfied	17.9%	28.8%	27.5%
Very Dissatisfied	8.2%	26.6%	24.5%
Don't Know	24.3%	12.5%	13.8%

Q14. Other Services.

N=2478

	District		Total
	District 5	Other Districts	

Q14 4 Efforts to assist low- to moderate-income residents and communities

Very Satisfied	3.2%	3.9%	3.8%
Satisfied	13.6%	12.3%	12.4%
Neutral	30.4%	23.7%	24.5%
Dissatisfied	15.4%	23.9%	23.0%
Very Dissatisfied	7.1%	16.1%	15.1%
Don't Know	30.4%	20.1%	21.2%

Q14. Other Services.

N=2478

	District		Total
	District 5	Other Districts	

Q14 5 Efforts to plan for future growth

Very Satisfied	3.9%	3.3%	3.4%
Satisfied	16.1%	16.8%	16.7%
Neutral	22.9%	23.9%	23.8%
Dissatisfied	25.7%	21.3%	21.8%
Very Dissatisfied	7.9%	15.7%	14.9%
Don't Know	23.6%	18.9%	19.5%

Q14. Other Services.

N=2478

	District		Total
	District 5	Other Districts	

Q14 6 Efforts to support job creation and investment by local businesses

Very Satisfied	2.9%	3.1%	3.1%
Satisfied	12.9%	15.1%	14.9%
Neutral	27.1%	26.0%	26.2%
Dissatisfied	19.6%	18.3%	18.4%
Very Dissatisfied	6.1%	13.7%	12.8%
Don't Know	31.4%	23.7%	24.6%

Q14. Other Services.

N=2478

	District		Total
	District 5	Other Districts	
<u>Q14 7 Gang prevention efforts</u>			
Very Satisfied	3.6%	3.4%	3.4%
Satisfied	15.0%	17.6%	17.3%
Neutral	28.6%	25.0%	25.4%
Dissatisfied	7.9%	13.8%	13.2%
Very Dissatisfied	5.4%	10.1%	9.6%
Don't Know	39.6%	30.1%	31.2%

Q14. Other Services.

N=2478

	District		Total
	District 5	Other Districts	
<u>Q14 8 Graffiti removal</u>			
Very Satisfied	6.1%	5.4%	5.5%
Satisfied	26.8%	25.0%	25.2%
Neutral	22.5%	25.7%	25.3%
Dissatisfied	10.4%	16.7%	16.0%
Very Dissatisfied	4.6%	10.6%	10.0%
Don't Know	29.6%	16.6%	18.0%

Q14. Other Services.

N=2478

	District		Total
	District 5	Other Districts	

Q14 9 Historic preservation efforts

Very Satisfied	8.2%	8.0%	8.0%
Satisfied	28.6%	31.8%	31.4%
Neutral	29.3%	25.3%	25.7%
Dissatisfied	5.0%	8.4%	8.0%
Very Dissatisfied	1.8%	6.1%	5.6%
Don't Know	27.1%	20.5%	21.2%

Q14. Other Services.

N=2478

	District		Total
	District 5	Other Districts	

Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art

Very Satisfied	8.6%	12.1%	11.7%
Satisfied	41.8%	35.3%	36.0%
Neutral	21.1%	25.8%	25.3%
Dissatisfied	3.6%	6.2%	5.9%
Very Dissatisfied	1.4%	4.4%	4.1%
Don't Know	23.6%	16.1%	16.9%

Q14. Other Services.

N=2478

	District		Total
	District 5	Other Districts	

Q14 11 Online services (e.g., paying a bill, getting a business license)

Very Satisfied	10.7%	13.2%	12.9%
Satisfied	36.1%	34.4%	34.6%
Neutral	20.4%	23.7%	23.3%
Dissatisfied	7.1%	6.0%	6.1%
Very Dissatisfied	3.9%	5.2%	5.0%
Don't Know	21.8%	17.5%	18.0%

Q14. Other Services.

N=2478

	District		Total
	District 5	Other Districts	

Q14 12 Quality of services provided to people with disabilities

Very Satisfied	6.4%	6.9%	6.8%
Satisfied	14.3%	20.1%	19.5%
Neutral	20.7%	21.3%	21.3%
Dissatisfied	3.6%	5.2%	5.0%
Very Dissatisfied	2.1%	4.6%	4.3%
Don't Know	52.9%	41.9%	43.1%

Q14. Other Services.

N=2478

	District		Total
	District 5	Other Districts	

Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium

Very Satisfied	12.9%	13.6%	13.5%
Satisfied	36.4%	35.4%	35.6%
Neutral	26.8%	25.4%	25.5%
Dissatisfied	4.6%	6.1%	5.9%
Very Dissatisfied	3.6%	5.4%	5.2%
Don't Know	15.7%	14.1%	14.3%

Q14. Other Services.

N=2478

	District		Total
	District 5	Other Districts	

Q14 14 Traffic congestion on City streets

Very Satisfied	3.2%	3.8%	3.7%
Satisfied	20.4%	19.7%	19.8%
Neutral	30.0%	23.7%	24.4%
Dissatisfied	20.4%	25.4%	24.8%
Very Dissatisfied	17.9%	22.3%	21.8%
Don't Know	8.2%	5.1%	5.4%

EXCLUDING DON'T KNOWS

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478	<u>District</u>		<u>Total</u>
	District 5	Other Districts	

Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)

Very Satisfied	7.7%	9.3%	9.2%
Satisfied	28.0%	17.6%	18.7%
Neutral	36.2%	32.0%	32.5%
Dissatisfied	22.2%	26.1%	25.7%
Very Dissatisfied	5.8%	14.9%	14.0%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478	<u>District</u>		<u>Total</u>
	District 5	Other Districts	

Q14 2 Ease of obtaining permits from Development Services

Very Satisfied	6.8%	5.2%	5.4%
Satisfied	15.5%	16.5%	16.4%
Neutral	48.0%	36.9%	38.2%
Dissatisfied	21.6%	23.7%	23.4%
Very Dissatisfied	8.1%	17.8%	16.7%

EXCLUDING DON'T KNOWS

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q14 3 Efforts to address homelessness</u>			
Very Satisfied	3.3%	3.1%	3.1%
Satisfied	21.2%	12.3%	13.2%
Neutral	41.0%	21.4%	23.4%
Dissatisfied	23.6%	32.8%	31.9%
Very Dissatisfied	10.8%	30.4%	28.5%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q14 4 Efforts to assist low- to moderate-income residents and communities</u>			
Very Satisfied	4.6%	4.9%	4.9%
Satisfied	19.5%	15.4%	15.8%
Neutral	43.6%	29.7%	31.0%
Dissatisfied	22.1%	29.9%	29.1%
Very Dissatisfied	10.3%	20.1%	19.2%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 5	Other Districts	
<u>Q14 5 Efforts to plan for future growth</u>			
Very Satisfied	5.1%	4.1%	4.2%
Satisfied	21.0%	20.7%	20.7%
Neutral	29.9%	29.5%	29.5%
Dissatisfied	33.6%	26.3%	27.1%
Very Dissatisfied	10.3%	19.4%	18.4%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q14 6 Efforts to support job creation and investment by local businesses</u>			
Very Satisfied	4.2%	4.1%	4.1%
Satisfied	18.8%	19.8%	19.7%
Neutral	39.6%	34.1%	34.7%
Dissatisfied	28.6%	24.0%	24.5%
Very Dissatisfied	8.9%	18.0%	17.0%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 5	Other Districts	
<u>Q14.7 Gang prevention efforts</u>			
Very Satisfied	5.9%	4.9%	5.0%
Satisfied	24.9%	25.1%	25.1%
Neutral	47.3%	35.8%	36.9%
Dissatisfied	13.0%	19.8%	19.1%
Very Dissatisfied	8.9%	14.4%	13.9%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 5	Other Districts	
<u>Q14.8 Graffiti removal</u>			
Very Satisfied	8.6%	6.5%	6.7%
Satisfied	38.1%	29.9%	30.7%
Neutral	32.0%	30.8%	30.9%
Dissatisfied	14.7%	20.1%	19.5%
Very Dissatisfied	6.6%	12.8%	12.2%

EXCLUDING DON'T KNOWS

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q14 9 Historic preservation efforts</u>			
Very Satisfied	11.3%	10.0%	10.1%
Satisfied	39.2%	39.9%	39.9%
Neutral	40.2%	31.8%	32.6%
Dissatisfied	6.9%	10.6%	10.2%
Very Dissatisfied	2.5%	7.7%	7.2%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art</u>			
Very Satisfied	11.2%	14.5%	14.1%
Satisfied	54.7%	42.1%	43.4%
Neutral	27.6%	30.8%	30.5%
Dissatisfied	4.7%	7.4%	7.1%
Very Dissatisfied	1.9%	5.3%	4.9%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 5	Other Districts	
<u>Q14 11 Online services (e.g., paying a bill, getting a business license)</u>			
Very Satisfied	13.7%	16.0%	15.7%
Satisfied	46.1%	41.8%	42.2%
Neutral	26.0%	28.7%	28.4%
Dissatisfied	9.1%	7.2%	7.4%
Very Dissatisfied	5.0%	6.3%	6.2%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q14 12 Quality of services provided to people with disabilities</u>			
Very Satisfied	13.6%	11.8%	12.0%
Satisfied	30.3%	34.6%	34.2%
Neutral	43.9%	36.7%	37.4%
Dissatisfied	7.6%	8.9%	8.8%
Very Dissatisfied	4.5%	7.9%	7.6%

EXCLUDING DON'T KNOWS

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	

Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium

Very Satisfied	15.3%	15.8%	15.8%
Satisfied	43.2%	41.3%	41.5%
Neutral	31.8%	29.6%	29.8%
Dissatisfied	5.5%	7.1%	6.9%
Very Dissatisfied	4.2%	6.3%	6.0%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	

Q14 14 Traffic congestion on City streets

Very Satisfied	3.5%	4.0%	3.9%
Satisfied	22.2%	20.8%	21.0%
Neutral	32.7%	24.9%	25.8%
Dissatisfied	22.2%	26.7%	26.2%
Very Dissatisfied	19.5%	23.5%	23.1%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

	District		Total
	District 5	Other Districts	

Q15 Courtesy of City Employees

Excellent	15.4%	22.7%	21.9%
Good	45.7%	33.8%	35.1%
Fair	14.3%	16.9%	16.6%
Poor	3.2%	6.3%	5.9%
Very Poor	2.5%	5.6%	5.2%
Don't Know	18.9%	14.7%	15.2%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

	District		Total
	District 5	Other Districts	

Q15 Knowledge of City Employees

Excellent	12.9%	17.7%	17.2%
Good	45.4%	36.0%	37.0%
Fair	16.8%	18.1%	18.0%
Poor	4.6%	7.0%	6.7%
Very Poor	2.1%	5.9%	5.5%
Don't Know	18.2%	15.3%	15.6%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

	District		Total
	District 5	Other Districts	

Q15 Overall customer service provided by City employees

Excellent	13.6%	18.5%	17.9%
Good	40.7%	33.6%	34.4%
Fair	19.6%	17.9%	18.1%
Poor	4.3%	8.4%	7.9%
Very Poor	3.6%	6.8%	6.4%
Don't Know	18.2%	14.8%	15.2%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

	District		Total
	District 5	Other Districts	

Q15 Responsiveness of City employees

Excellent	13.6%	17.3%	16.9%
Good	36.8%	29.9%	30.7%
Fair	22.9%	20.2%	20.5%
Poor	3.6%	8.6%	8.0%
Very Poor	4.6%	8.8%	8.3%
Don't Know	18.6%	15.2%	15.6%

EXCLUDING DON'T KNOWS

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q15 Courtesy of City Employees</u>			
Excellent	18.9%	26.7%	25.8%
Good	56.4%	39.6%	41.4%
Fair	17.6%	19.8%	19.6%
Poor	4.0%	7.4%	7.0%
Very Poor	3.1%	6.6%	6.2%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q15 Knowledge of City Employees</u>			
Excellent	15.7%	20.9%	20.3%
Good	55.5%	42.5%	43.9%
Fair	20.5%	21.4%	21.3%
Poor	5.7%	8.3%	8.0%
Very Poor	2.6%	7.0%	6.5%

EXCLUDING DON'T KNOWS

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q15 Overall customer service provided by City employees</u>			
Excellent	16.6%	21.7%	21.1%
Good	49.8%	39.5%	40.6%
Fair	24.0%	21.0%	21.4%
Poor	5.2%	9.9%	9.4%
Very Poor	4.4%	8.0%	7.6%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 5	Other Districts	
<u>Q15 Responsiveness of City employees</u>			
Excellent	16.7%	20.4%	20.0%
Good	45.2%	35.3%	36.4%
Fair	28.1%	23.8%	24.2%
Poor	4.4%	10.1%	9.5%
Very Poor	5.7%	10.4%	9.9%

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

N=2478	<u>District</u>		<u>Total</u>
		Other	
	<u>District 5</u>	<u>Districts</u>	

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

Yes	22.5%	27.5%	27.0%
No	21.8%	27.1%	26.5%
Don't know	55.7%	45.4%	46.5%

EXCLUDING DON'T KNOWS

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City? (EXCLUDING DON'T KNOWS)

N=2478	<u>District</u>		<u>Total</u>
		Other	
	<u>District 5</u>	<u>Districts</u>	

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

Yes	50.8%	50.4%	50.4%
No	49.2%	49.6%	49.6%

Q18. What would be your preferred method for reporting problems to the City?

N=2478

District	Total
District 5	Other Districts

Q18. What would be your preferred method for reporting problems to the City?

Mobile application	13.9%	20.3%	19.6%
Web site	57.5%	49.5%	50.4%
Cellular telephone	11.1%	13.7%	13.4%
Text message	6.4%	9.2%	8.9%
Social media (Facebook, Twitter, etc.)	4.6%	4.3%	4.4%
Don't know/no preference	6.4%	3.0%	3.3%

DEMOGRAPHICS**Q20. What is your age?**

N=2478

	District		Total
	District 5	Other Districts	

Q20. What is your age?

18-34 years	21.4%	22.5%	22.4%
35-44 years	15.7%	23.4%	22.6%
45-54 years	21.8%	20.1%	20.3%
55-64 years	22.5%	17.7%	18.3%
65+ years	13.6%	11.9%	12.1%
Not provided	5.0%	4.3%	4.4%

Q21. How many years have you lived in San Diego?

N=2478

	District		Total
	District 5	Other Districts	

Q21. How many years have you lived in San Diego?

Less than 5	13.6%	10.9%	11.2%
5-10 years	11.1%	12.9%	12.7%
11-20 years	22.1%	21.5%	21.5%
21-30 years	23.6%	16.3%	17.2%
More than 30 years	23.9%	33.4%	32.3%
Not provided	5.7%	5.1%	5.1%

DEMOGRAPHICS**Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?**

N=2478	District		Total
		Other	
	District 5	Districts	

Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?

Less than \$25,000	3.6%	10.9%	10.1%
\$25,000 - \$49,999	3.9%	15.3%	14.0%
\$50,000 - \$74,999	11.1%	16.2%	15.6%
\$75,000 - \$99,999	15.0%	16.2%	16.1%
\$100,000 - \$149,999	22.5%	19.7%	20.1%
\$150,000 or more	33.9%	15.2%	17.4%
Not provided	10.0%	6.3%	6.7%

Q23. Do you own or rent your home?

N=2478	District		Total
		Other	
	District 5	Districts	

Q23. Do you own or rent your home?

Own	80.7%	58.8%	61.3%
Rent	17.5%	39.4%	36.9%
Not provided	1.8%	1.8%	1.8%

DEMOGRAPHICS**Q24. What is the primary method of transportation you use?**

N=2478	District		Total
	District 5	Other Districts	
<u>Q24. What is the primary method of transportation?</u>			
Personal motorized vehicle (car, van, etc.)	93.6%	85.6%	86.5%
Public transportation/bus	1.8%	7.8%	7.1%
Walk	0.0%	3.4%	3.0%
Bike	1.4%	2.0%	2.0%
Other	0.0%	0.2%	0.2%
None selected	3.2%	1.0%	1.3%

Q25. Which of the following best describes your RACE?

N=2478	District		Total
	District 5	Other Districts	
<u>Q25. RACE</u>			
Black or African American	2.1%	7.1%	6.5%
American Indian or Alaskan Native	0.4%	1.8%	1.6%
Asian	27.1%	15.7%	17.0%
Hawaiian or Pacific Islander	1.1%	1.4%	1.3%
White or Caucasian	67.5%	64.6%	64.9%
Other	4.3%	10.8%	10.0%
Not provided	3.6%	3.4%	3.4%

DEMOGRAPHICS**Q26. Do you consider yourself to be Hispanic/Latino?**

N=2478	District		Total
	District 5	Other Districts	
<u>Q26. Do you consider yourself to be Hispanic/Latino?</u>			
Yes	16.4%	28.8%	27.4%
No	82.1%	70.1%	71.5%
Not provided	1.4%	1.1%	1.2%

Q27. What is your gender?

N=2478	District		Total
	District 5	Other Districts	
<u>Q27. Your gender</u>			
Male	58.2%	49.4%	50.4%
Female	39.6%	49.8%	48.7%
Other	0.4%	0.3%	0.3%
Not provided	1.8%	0.5%	0.6%