

2015 City of San Diego Resident Survey *District 6 Crosstabular Data*

...helping organizations make better decisions since 1982

Submitted to the City of San Diego, CA

by:

ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061

February 2016



Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q1 RATINGS FOR THE CITY 1 As a place to live</u>			
Excellent	45.1%	47.6%	47.3%
Good	40.7%	38.4%	38.6%
Fair	9.5%	10.3%	10.2%
Poor	2.6%	1.6%	1.7%
Very Poor	1.5%	1.3%	1.3%
Don't Know	0.7%	0.9%	0.8%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q1 RATINGS FOR THE CITY 2 As a place to raise a family</u>			
Excellent	30.8%	28.7%	28.9%
Good	38.8%	42.0%	41.6%
Fair	17.6%	15.9%	16.1%
Poor	5.1%	4.2%	4.3%
Very Poor	1.1%	2.4%	2.3%
Don't Know	6.6%	6.8%	6.8%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q1 RATINGS FOR THE CITY 3 As a place to retire</u>			
Excellent	28.9%	24.4%	24.9%
Good	23.1%	26.9%	26.5%
Fair	24.5%	23.9%	24.0%
Poor	13.2%	11.1%	11.3%
Very Poor	6.2%	6.2%	6.2%
Don't Know	4.0%	7.5%	7.1%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q1 RATINGS FOR THE CITY 4 As a place to start a business</u>			
Excellent	13.2%	10.7%	10.9%
Good	17.6%	20.9%	20.5%
Fair	21.2%	27.7%	27.0%
Poor	15.0%	11.5%	11.9%
Very Poor	10.3%	8.3%	8.5%
Don't Know	22.7%	21.0%	21.2%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q1 RATINGS FOR THE CITY 5 As a place to start a career</u>			
Excellent	22.3%	14.9%	15.7%
Good	31.9%	31.9%	31.9%
Fair	21.2%	29.8%	28.8%
Poor	9.9%	10.7%	10.7%
Very Poor	7.0%	5.3%	5.5%
Don't Know	7.7%	7.4%	7.5%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q1 RATINGS FOR THE CITY 6 As a place to work</u>			
Excellent	27.8%	20.8%	21.6%
Good	38.1%	40.9%	40.6%
Fair	22.7%	25.1%	24.8%
Poor	2.6%	7.0%	6.5%
Very Poor	5.5%	3.2%	3.4%
Don't Know	3.3%	3.0%	3.1%

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 6	Other Districts	

Q1 RATINGS FOR THE CITY 1 As a place to live

Excellent	45.4%	48.0%	47.7%
Good	41.0%	38.7%	38.9%
Fair	9.6%	10.4%	10.3%
Poor	2.6%	1.6%	1.8%
Very Poor	1.5%	1.3%	1.3%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 6	Other Districts	

Q1 RATINGS FOR THE CITY 2 As a place to raise a family

Excellent	32.9%	30.8%	31.0%
Good	41.6%	45.0%	44.6%
Fair	18.8%	17.0%	17.2%
Poor	5.5%	4.5%	4.6%
Very Poor	1.2%	2.6%	2.5%

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 6	Other Districts	

Q1 RATINGS FOR THE CITY 3 As a place to retire

Excellent	30.2%	26.3%	26.8%
Good	24.0%	29.1%	28.6%
Fair	25.6%	25.8%	25.8%
Poor	13.7%	12.0%	12.2%
Very Poor	6.5%	6.7%	6.7%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 6	Other Districts	

Q1 RATINGS FOR THE CITY 4 As a place to start a business

Excellent	17.1%	13.5%	13.9%
Good	22.7%	26.4%	26.0%
Fair	27.5%	35.1%	34.3%
Poor	19.4%	14.6%	15.1%
Very Poor	13.3%	10.4%	10.8%

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 6	Other Districts	

Q1 RATINGS FOR THE CITY 5 As a place to start a career

Excellent	24.2%	16.1%	17.0%
Good	34.5%	34.4%	34.5%
Fair	23.0%	32.1%	31.1%
Poor	10.7%	11.6%	11.5%
Very Poor	7.5%	5.7%	5.9%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 6	Other Districts	

Q1 RATINGS FOR THE CITY 6 As a place to work

Excellent	28.8%	21.5%	22.3%
Good	39.4%	42.2%	41.9%
Fair	23.5%	25.9%	25.6%
Poor	2.7%	7.2%	6.7%
Very Poor	5.7%	3.3%	3.5%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q2 PERCEPTIONS 1 Feeling of safety in the City</u>			
Very Satisfied	15.8%	16.3%	16.2%
Satisfied	53.8%	53.9%	53.9%
Neutral	20.5%	19.5%	19.7%
Dissatisfied	7.0%	7.6%	7.5%
Very Dissatisfied	2.2%	2.0%	2.1%
Don't Know	0.7%	0.6%	0.6%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood</u>			
Very Satisfied	25.3%	29.1%	28.7%
Satisfied	50.5%	43.2%	44.0%
Neutral	11.0%	13.5%	13.2%
Dissatisfied	9.2%	8.9%	9.0%
Very Dissatisfied	2.6%	4.6%	4.4%
Don't Know	1.5%	0.7%	0.8%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q2 PERCEPTIONS 3 Financial stability of the City government</u>			
Very Satisfied	2.9%	5.6%	5.3%
Satisfied	31.9%	27.1%	27.6%
Neutral	31.9%	31.4%	31.4%
Dissatisfied	16.8%	20.3%	19.9%
Very Dissatisfied	10.6%	8.6%	8.8%
Don't Know	5.9%	7.0%	6.9%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q2 PERCEPTIONS 4 Quality of life in the City</u>			
Very Satisfied	19.8%	24.9%	24.3%
Satisfied	52.4%	44.3%	45.2%
Neutral	17.9%	18.7%	18.6%
Dissatisfied	6.2%	8.3%	8.1%
Very Dissatisfied	3.3%	2.4%	2.5%
Don't Know	0.4%	1.4%	1.3%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q2 PERCEPTIONS 5 Quality of life in the City</u>			
Very Satisfied	20.1%	21.7%	21.5%
Satisfied	50.2%	48.0%	48.3%
Neutral	14.7%	18.0%	17.7%
Dissatisfied	12.8%	8.6%	9.0%
Very Dissatisfied	1.8%	2.9%	2.8%
Don't Know	0.4%	0.7%	0.6%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q2 PERCEPTIONS 6 Quality of services provided by the City</u>			
Very Satisfied	12.5%	9.6%	9.9%
Satisfied	35.2%	36.0%	35.9%
Neutral	26.4%	27.3%	27.2%
Dissatisfied	12.5%	17.5%	16.9%
Very Dissatisfied	11.0%	8.1%	8.4%
Don't Know	2.6%	1.6%	1.7%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

District		Total
District 6	Other Districts	

Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees

Very Satisfied	5.9%	6.3%	6.3%
Satisfied	26.7%	26.1%	26.2%
Neutral	28.9%	29.6%	29.5%
Dissatisfied	20.1%	20.9%	20.8%
Very Dissatisfied	16.1%	14.3%	14.5%
Don't Know	2.2%	2.8%	2.7%

EXCLUDING DON'T KNOWS

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q2 PERCEPTIONS 1 Feeling of safety in the City</u>			
Very Satisfied	15.9%	16.4%	16.3%
Satisfied	54.2%	54.2%	54.2%
Neutral	20.7%	19.7%	19.8%
Dissatisfied	7.0%	7.7%	7.6%
Very Dissatisfied	2.2%	2.1%	2.1%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood</u>			
Very Satisfied	25.7%	29.3%	28.9%
Satisfied	51.3%	43.5%	44.3%
Neutral	11.2%	13.6%	13.3%
Dissatisfied	9.3%	9.0%	9.0%
Very Dissatisfied	2.6%	4.7%	4.4%

EXCLUDING DON'T KNOWS

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q2 PERCEPTIONS 3 Financial stability of the City government</u>			
Very Satisfied	3.1%	6.0%	5.7%
Satisfied	33.9%	29.2%	29.7%
Neutral	33.9%	33.8%	33.8%
Dissatisfied	17.9%	21.9%	21.4%
Very Dissatisfied	11.3%	9.2%	9.4%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q2 PERCEPTIONS 4 Quality of life in the City</u>			
Very Satisfied	19.9%	25.2%	24.6%
Satisfied	52.6%	44.9%	45.7%
Neutral	18.0%	19.0%	18.9%
Dissatisfied	6.3%	8.5%	8.2%
Very Dissatisfied	3.3%	2.4%	2.5%

EXCLUDING DON'T KNOWS

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q2 PERCEPTIONS 5 Quality of life in the City</u>			
Very Satisfied	20.2%	21.9%	21.7%
Satisfied	50.4%	48.4%	48.6%
Neutral	14.7%	18.2%	17.8%
Dissatisfied	12.9%	8.6%	9.1%
Very Dissatisfied	1.8%	3.0%	2.8%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q2 PERCEPTIONS 6 Quality of services provided by the City</u>			
Very Satisfied	12.8%	9.7%	10.1%
Satisfied	36.1%	36.5%	36.5%
Neutral	27.1%	27.7%	27.7%
Dissatisfied	12.8%	17.7%	17.2%
Very Dissatisfied	11.3%	8.2%	8.6%

EXCLUDING DON'T KNOWS

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478

	District	Total
	Other	
	District 6	Districts

Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees

Very Satisfied	6.0%	6.5%	6.5%
Satisfied	27.3%	26.9%	26.9%
Neutral	29.6%	30.4%	30.3%
Dissatisfied	20.6%	21.5%	21.4%
Very Dissatisfied	16.5%	14.7%	14.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 1 Code enforcement</u>			
Very Satisfied	7.3%	5.4%	5.6%
Satisfied	32.2%	27.8%	28.3%
Neutral	25.3%	28.5%	28.2%
Dissatisfied	9.5%	14.1%	13.6%
Very Dissatisfied	7.7%	6.3%	6.5%
Don't Know	17.9%	17.8%	17.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 2 Communication with the public</u>			
Very Satisfied	8.4%	4.9%	5.2%
Satisfied	31.9%	35.4%	35.0%
Neutral	26.7%	31.7%	31.2%
Dissatisfied	21.2%	15.1%	15.8%
Very Dissatisfied	4.8%	5.9%	5.8%
Don't Know	7.0%	7.0%	7.0%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 3 Customer service from City employees</u>			
Very Satisfied	11.4%	8.7%	9.0%
Satisfied	36.6%	34.6%	34.9%
Neutral	24.5%	26.9%	26.7%
Dissatisfied	11.4%	12.3%	12.2%
Very Dissatisfied	6.2%	7.3%	7.1%
Don't Know	9.9%	10.2%	10.1%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 4 Emergency medical services</u>			
Very Satisfied	19.4%	19.9%	19.8%
Satisfied	32.6%	33.5%	33.4%
Neutral	15.0%	17.1%	16.9%
Dissatisfied	2.6%	3.4%	3.3%
Very Dissatisfied	1.5%	2.2%	2.1%
Don't Know	28.9%	23.9%	24.5%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u>			
Very Satisfied	22.0%	26.1%	25.6%
Satisfied	38.8%	35.7%	36.1%
Neutral	9.5%	14.5%	14.0%
Dissatisfied	2.2%	2.5%	2.5%
Very Dissatisfied	2.9%	0.9%	1.1%
Don't Know	24.5%	20.3%	20.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q3 OVERALL RATINGS 6 Library programs and facilities</u>			
Very Satisfied	35.9%	30.8%	31.4%
Satisfied	37.4%	40.5%	40.1%
Neutral	12.5%	14.7%	14.5%
Dissatisfied	5.9%	5.5%	5.5%
Very Dissatisfied	2.6%	2.5%	2.5%
Don't Know	5.9%	6.0%	6.0%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 7 Lifeguard services</u>			
Very Satisfied	20.9%	22.0%	21.9%
Satisfied	37.7%	32.0%	32.6%
Neutral	14.3%	17.0%	16.7%
Dissatisfied	0.7%	2.9%	2.6%
Very Dissatisfied	2.2%	1.4%	1.5%
Don't Know	24.2%	24.8%	24.7%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure</u>			
Very Satisfied	5.1%	4.5%	4.6%
Satisfied	21.2%	18.0%	18.4%
Neutral	11.0%	17.7%	16.9%
Dissatisfied	34.8%	29.7%	30.2%
Very Dissatisfied	24.2%	28.5%	28.0%
Don't Know	3.7%	1.5%	1.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities</u>			
Very Satisfied	13.6%	12.3%	12.4%
Satisfied	43.2%	36.7%	37.4%
Neutral	22.0%	26.6%	26.1%
Dissatisfied	11.0%	12.2%	12.1%
Very Dissatisfied	5.9%	6.8%	6.7%
Don't Know	4.4%	5.3%	5.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 10 Planning and development services</u>			
Very Satisfied	5.9%	4.4%	4.5%
Satisfied	19.8%	19.3%	19.3%
Neutral	28.2%	28.8%	28.7%
Dissatisfied	14.3%	15.4%	15.3%
Very Dissatisfied	9.5%	12.6%	12.2%
Don't Know	22.3%	19.6%	19.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 11 Police services</u>			
Very Satisfied	13.9%	14.6%	14.5%
Satisfied	44.0%	39.1%	39.7%
Neutral	19.8%	23.9%	23.5%
Dissatisfied	4.8%	9.8%	9.2%
Very Dissatisfied	7.7%	6.7%	6.8%
Don't Know	9.9%	5.9%	6.3%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)</u>			
Very Satisfied	26.0%	20.7%	21.3%
Satisfied	48.0%	45.9%	46.2%
Neutral	9.2%	17.2%	16.3%
Dissatisfied	9.2%	8.3%	8.4%
Very Dissatisfied	2.9%	4.5%	4.3%
Don't Know	4.8%	3.4%	3.6%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District	Total
	Other	
	District 6	Districts

Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services

Very Satisfied	13.9%	8.4%	9.0%
Satisfied	32.6%	29.2%	29.6%
Neutral	21.2%	26.4%	25.8%
Dissatisfied	15.8%	16.2%	16.2%
Very Dissatisfied	4.0%	9.8%	9.2%
Don't Know	12.5%	10.0%	10.3%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District	Total
	Other	
	District 6	Districts

Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)

Very Satisfied	16.1%	11.4%	11.9%
Satisfied	36.6%	36.5%	36.5%
Neutral	22.0%	27.3%	26.8%
Dissatisfied	14.3%	11.8%	12.1%
Very Dissatisfied	5.9%	7.2%	7.1%
Don't Know	5.1%	5.8%	5.7%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District	Total
	Other	
	District 6	Districts

Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)

Very Satisfied	20.5%	18.6%	18.8%
Satisfied	44.0%	42.6%	42.8%
Neutral	17.6%	22.7%	22.2%
Dissatisfied	5.1%	6.1%	6.0%
Very Dissatisfied	5.5%	5.3%	5.3%
Don't Know	7.3%	4.6%	4.9%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 1 Code enforcement</u>			
Very Satisfied	8.9%	6.6%	6.9%
Satisfied	39.3%	33.9%	34.5%
Neutral	30.8%	34.7%	34.3%
Dissatisfied	11.6%	17.1%	16.5%
Very Dissatisfied	9.4%	7.7%	7.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 2 Communication with the public</u>			
Very Satisfied	9.1%	5.2%	5.6%
Satisfied	34.3%	38.1%	37.7%
Neutral	28.7%	34.1%	33.5%
Dissatisfied	22.8%	16.2%	17.0%
Very Dissatisfied	5.1%	6.3%	6.2%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q3 OVERALL RATINGS 3 Customer service from City employees</u>			
Very Satisfied	12.6%	9.7%	10.0%
Satisfied	40.7%	38.6%	38.8%
Neutral	27.2%	30.0%	29.7%
Dissatisfied	12.6%	13.7%	13.6%
Very Dissatisfied	6.9%	8.1%	7.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q3 OVERALL RATINGS 4 Emergency medical services</u>			
Very Satisfied	27.3%	26.1%	26.2%
Satisfied	45.9%	44.0%	44.2%
Neutral	21.1%	22.5%	22.4%
Dissatisfied	3.6%	4.5%	4.4%
Very Dissatisfied	2.1%	2.9%	2.8%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u>			
Very Satisfied	29.1%	32.7%	32.3%
Satisfied	51.5%	44.8%	45.5%
Neutral	12.6%	18.2%	17.6%
Dissatisfied	2.9%	3.1%	3.1%
Very Dissatisfied	3.9%	1.1%	1.4%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q3 OVERALL RATINGS 6 Library programs and facilities</u>			
Very Satisfied	38.1%	32.8%	33.4%
Satisfied	39.7%	43.1%	42.7%
Neutral	13.2%	15.7%	15.4%
Dissatisfied	6.2%	5.8%	5.9%
Very Dissatisfied	2.7%	2.7%	2.7%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 7 Lifeguard services</u>			
Very Satisfied	27.5%	29.3%	29.1%
Satisfied	49.8%	42.5%	43.3%
Neutral	18.8%	22.6%	22.2%
Dissatisfied	1.0%	3.8%	3.5%
Very Dissatisfied	2.9%	1.8%	1.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure</u>			
Very Satisfied	5.3%	4.6%	4.7%
Satisfied	22.1%	18.3%	18.7%
Neutral	11.4%	18.0%	17.3%
Dissatisfied	36.1%	30.1%	30.8%
Very Dissatisfied	25.1%	29.0%	28.6%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities</u>			
Very Satisfied	14.2%	13.0%	13.1%
Satisfied	45.2%	38.8%	39.5%
Neutral	23.0%	28.1%	27.5%
Dissatisfied	11.5%	12.9%	12.8%
Very Dissatisfied	6.1%	7.2%	7.1%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q3 OVERALL RATINGS 10 Planning and development services</u>			
Very Satisfied	7.5%	5.4%	5.6%
Satisfied	25.5%	24.0%	24.1%
Neutral	36.3%	35.8%	35.9%
Dissatisfied	18.4%	19.1%	19.1%
Very Dissatisfied	12.3%	15.6%	15.3%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 11 Police services</u>			
Very Satisfied	15.4%	15.5%	15.5%
Satisfied	48.8%	41.6%	42.4%
Neutral	22.0%	25.4%	25.1%
Dissatisfied	5.3%	10.4%	9.8%
Very Dissatisfied	8.5%	7.1%	7.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 6	Other Districts	
<u>Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)</u>			
Very Satisfied	27.3%	21.4%	22.1%
Satisfied	50.4%	47.6%	47.9%
Neutral	9.6%	17.8%	16.9%
Dissatisfied	9.6%	8.6%	8.7%
Very Dissatisfied	3.1%	4.6%	4.5%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services</u>			
Very Satisfied	15.9%	9.3%	10.0%
Satisfied	37.2%	32.4%	33.0%
Neutral	24.3%	29.3%	28.8%
Dissatisfied	18.0%	18.0%	18.0%
Very Dissatisfied	4.6%	10.9%	10.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)</u>			
Very Satisfied	17.0%	12.1%	12.6%
Satisfied	38.6%	38.7%	38.7%
Neutral	23.2%	29.0%	28.4%
Dissatisfied	15.1%	12.5%	12.8%
Very Dissatisfied	6.2%	7.7%	7.5%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
		Other	
	District 6	Districts	

Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)

Very Satisfied	22.1%	19.5%	19.8%
Satisfied	47.4%	44.7%	45.0%
Neutral	19.0%	23.8%	23.3%
Dissatisfied	5.5%	6.4%	6.3%
Very Dissatisfied	5.9%	5.6%	5.6%

Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES

N=2478

	District		Total
	District 6	Other Districts	
Code Enforcement	11.4%	13.4%	13.2%
Communication with the public	17.9%	17.1%	17.2%
Customer service from City employees	11.4%	13.4%	13.2%
Emergency medical services	39.2%	42.5%	42.2%
Fire rescue safety services	53.8%	50.8%	51.1%
Library programs and facilities	23.4%	17.8%	18.4%
Lifeguard services	4.4%	4.4%	4.4%
Maintenance of City streets, sidewalks, and infrastructure	61.9%	57.4%	57.9%
Parks and recreation programs and facilities	19.4%	18.5%	18.6%
Planning and development services	13.6%	16.2%	15.9%
Police services	68.5%	67.0%	67.2%
Solid waste services (e.g., residential trash and recycling services)	19.8%	13.4%	14.1%
Storm water runoff/storm water management and flood prevention services	9.2%	8.0%	8.2%

Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES (cont.)

N=2478

	District		Total
	District 6	Other Districts	

Q4. Which FOUR of the services do you think are most important for the City to provide? (Sum of top 4 choice) (cont.)

Sustainability efforts by the City to help preserve and protect the environment	19.4%	19.5%	19.5%
Water and wastewater services	19.4%	23.6%	23.2%
None selected	2.6%	3.9%	3.8%

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

N=2478

	District	Total
	District 6	Other Districts

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

Much better	7.7%	11.2%	10.9%
A little better	30.0%	27.1%	27.4%
About the same	36.3%	30.4%	31.0%
A little worse	14.7%	13.1%	13.2%
Much worse	6.6%	7.2%	7.1%
Don't know	4.8%	11.0%	10.3%

EXCLUDING DON'T KNOWS**Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed? (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	District 6	Other Districts

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

Much better	8.1%	12.6%	12.1%
A little better	31.5%	30.5%	30.6%
About the same	38.1%	34.1%	34.6%
A little worse	15.4%	14.7%	14.8%
Much worse	6.9%	8.1%	8.0%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q6 POLICE 1 Effectiveness of local police protection</u>			
Very Satisfied	16.1%	16.6%	16.6%
Satisfied	50.2%	43.4%	44.1%
Neutral	14.7%	19.4%	18.9%
Dissatisfied	6.2%	7.4%	7.3%
Very Dissatisfied	5.1%	4.9%	4.9%
Don't Know	7.7%	8.3%	8.3%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q6 POLICE 2 How quickly police respond</u>			
Very Satisfied	12.1%	13.0%	12.9%
Satisfied	34.4%	29.6%	30.1%
Neutral	20.5%	20.9%	20.8%
Dissatisfied	6.6%	11.5%	10.9%
Very Dissatisfied	7.0%	6.1%	6.2%
Don't Know	19.4%	19.0%	19.0%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q6 POLICE 3 The City's overall crime prevention efforts

Very Satisfied	9.2%	10.2%	10.1%
Satisfied	39.9%	34.6%	35.1%
Neutral	23.4%	28.8%	28.2%
Dissatisfied	11.7%	10.1%	10.3%
Very Dissatisfied	4.0%	5.0%	4.9%
Don't Know	11.7%	11.3%	11.4%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q6 POLICE 4 The visibility of police in the City

Very Satisfied	13.9%	14.9%	14.8%
Satisfied	46.5%	41.8%	42.3%
Neutral	26.7%	25.1%	25.3%
Dissatisfied	5.9%	10.3%	9.8%
Very Dissatisfied	5.1%	4.9%	4.9%
Don't Know	1.8%	2.9%	2.8%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q6 POLICE 5 The visibility of police in YOUR neighborhood</u>			
Very Satisfied	12.5%	14.9%	14.6%
Satisfied	39.9%	35.0%	35.6%
Neutral	27.5%	24.0%	24.4%
Dissatisfied	8.8%	15.6%	14.8%
Very Dissatisfied	8.1%	8.3%	8.3%
Don't Know	3.3%	2.3%	2.4%

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q6 POLICE 1 Effectiveness of local police protection</u>			
Very Satisfied	17.5%	18.2%	18.1%
Satisfied	54.4%	47.3%	48.1%
Neutral	15.9%	21.2%	20.6%
Dissatisfied	6.7%	8.1%	7.9%
Very Dissatisfied	5.6%	5.3%	5.3%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q6 POLICE 2 How quickly police respond</u>			
Very Satisfied	15.0%	16.0%	15.9%
Satisfied	42.7%	36.5%	37.2%
Neutral	25.5%	25.8%	25.7%
Dissatisfied	8.2%	14.2%	13.5%
Very Dissatisfied	8.6%	7.6%	7.7%

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q6 POLICE 3 The City's overall crime prevention efforts</u>			
Very Satisfied	10.4%	11.6%	11.4%
Satisfied	45.2%	39.0%	39.7%
Neutral	26.6%	32.4%	31.8%
Dissatisfied	13.3%	11.4%	11.6%
Very Dissatisfied	4.6%	5.6%	5.5%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q6 POLICE 4 The visibility of police in the City</u>			
Very Satisfied	14.2%	15.4%	15.2%
Satisfied	47.4%	43.1%	43.6%
Neutral	27.2%	25.9%	26.0%
Dissatisfied	6.0%	10.7%	10.1%
Very Dissatisfied	5.2%	5.0%	5.0%

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 6	Districts	

Q6 POLICE 5 The visibility of police in YOUR neighborhood

Very Satisfied	12.9%	15.2%	15.0%
Satisfied	41.3%	35.8%	36.4%
Neutral	28.4%	24.5%	25.0%
Dissatisfied	9.1%	15.9%	15.2%
Very Dissatisfied	8.3%	8.5%	8.5%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 6 Other Districts	

Q7 FIRE 1 Effectiveness of ambulance/emergency medical services

Very Satisfied	19.4%	22.1%	21.8%
Satisfied	39.6%	34.4%	34.9%
Neutral	9.5%	13.2%	12.8%
Dissatisfied	1.5%	2.5%	2.4%
Very Dissatisfied	1.8%	1.7%	1.7%
Don't Know	28.2%	26.1%	26.4%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 6 Other Districts	

Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches

Very Satisfied	18.3%	22.1%	21.7%
Satisfied	45.1%	32.8%	34.2%
Neutral	11.0%	15.8%	15.3%
Dissatisfied	0.7%	1.7%	1.6%
Very Dissatisfied	1.5%	0.6%	0.7%
Don't Know	23.4%	26.9%	26.6%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q7 FIRE 3 Effectiveness of local fire protection</u>			
Very Satisfied	24.9%	27.3%	27.1%
Satisfied	46.9%	39.0%	39.9%
Neutral	7.7%	12.4%	11.9%
Dissatisfied	0.7%	1.0%	1.0%
Very Dissatisfied	1.8%	1.1%	1.2%
Don't Know	17.9%	19.1%	19.0%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q7 FIRE 4 How quickly firefighters respond</u>			
Very Satisfied	28.9%	28.7%	28.7%
Satisfied	36.3%	33.3%	33.6%
Neutral	6.6%	11.0%	10.5%
Dissatisfied	1.5%	1.7%	1.7%
Very Dissatisfied	1.5%	0.8%	0.9%
Don't Know	25.3%	24.6%	24.7%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q7 FIRE 5 How quickly emergency medical personnel respond</u>			
Very Satisfied	23.8%	25.9%	25.7%
Satisfied	35.5%	33.7%	33.9%
Neutral	8.8%	11.7%	11.4%
Dissatisfied	2.6%	2.3%	2.3%
Very Dissatisfied	1.1%	1.3%	1.3%
Don't Know	28.2%	25.1%	25.5%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q7 FIRE 6 The City's overall efforts to provide water and beach safety information</u>			
Very Satisfied	22.0%	18.5%	18.8%
Satisfied	42.9%	38.5%	39.0%
Neutral	18.3%	22.9%	22.4%
Dissatisfied	4.8%	4.7%	4.7%
Very Dissatisfied	2.2%	1.3%	1.4%
Don't Know	9.9%	14.1%	13.6%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q7 FIRE 7 The City s overall fire prevention efforts</u>			
Very Satisfied	21.6%	19.7%	19.9%
Satisfied	50.9%	39.9%	41.1%
Neutral	9.9%	19.5%	18.4%
Dissatisfied	2.6%	3.2%	3.1%
Very Dissatisfied	2.6%	1.9%	2.0%
Don't Know	12.5%	15.8%	15.5%

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q7 FIRE 1 Effectiveness of ambulance/emergency medical services</u>			
Very Satisfied	27.0%	30.0%	29.6%
Satisfied	55.1%	46.5%	47.5%
Neutral	13.3%	17.8%	17.3%
Dissatisfied	2.0%	3.4%	3.3%
Very Dissatisfied	2.6%	2.3%	2.3%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches</u>			
Very Satisfied	23.9%	30.2%	29.5%
Satisfied	58.9%	44.9%	46.5%
Neutral	14.4%	21.7%	20.8%
Dissatisfied	1.0%	2.4%	2.2%
Very Dissatisfied	1.9%	0.8%	0.9%

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 6	Other Districts	

Q7 FIRE 3 Effectiveness of local fire protection

Very Satisfied	30.4%	33.8%	33.4%
Satisfied	57.1%	48.2%	49.2%
Neutral	9.4%	15.4%	14.7%
Dissatisfied	0.9%	1.2%	1.2%
Very Dissatisfied	2.2%	1.3%	1.4%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 6	Other Districts	

Q7 FIRE 4 How quickly firefighters respond

Very Satisfied	38.7%	38.0%	38.1%
Satisfied	48.5%	44.1%	44.6%
Neutral	8.8%	14.6%	13.9%
Dissatisfied	2.0%	2.2%	2.2%
Very Dissatisfied	2.0%	1.1%	1.2%

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q7 FIRE 5 How quickly emergency medical personnel respond</u>			
Very Satisfied	33.2%	34.6%	34.4%
Satisfied	49.5%	44.9%	45.4%
Neutral	12.2%	15.7%	15.3%
Dissatisfied	3.6%	3.1%	3.1%
Very Dissatisfied	1.5%	1.7%	1.7%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q7 FIRE 6 The City s overall efforts to provide water and beach safety information</u>			
Very Satisfied	24.4%	21.5%	21.8%
Satisfied	47.6%	44.8%	45.1%
Neutral	20.3%	26.7%	26.0%
Dissatisfied	5.3%	5.4%	5.4%
Very Dissatisfied	2.4%	1.5%	1.6%

EXCLUDING DON'T KNOWS

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 6	Other Districts	
<u>Q7 FIRE 7 The City s overall fire prevention efforts</u>			
Very Satisfied	24.7%	23.4%	23.5%
Satisfied	58.2%	47.4%	48.6%
Neutral	11.3%	23.2%	21.8%
Dissatisfied	2.9%	3.8%	3.7%
Very Dissatisfied	2.9%	2.3%	2.3%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 6	Other Districts	
Very Satisfied	14.7%	14.3%	14.4%
Satisfied	40.7%	36.4%	36.9%
Neutral	18.7%	20.8%	20.6%
Dissatisfied	9.5%	12.4%	12.1%
Very Dissatisfied	5.5%	5.7%	5.6%
Don't Know	11.0%	10.4%	10.5%

Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 6	Other Districts	
Very Satisfied	14.3%	13.2%	13.4%
Satisfied	40.7%	36.6%	37.0%
Neutral	15.0%	17.0%	16.8%
Dissatisfied	19.4%	19.9%	19.8%
Very Dissatisfied	10.3%	11.7%	11.5%
Don't Know	0.4%	1.7%	1.5%

Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets

Very Satisfied	4.4%	4.4%	4.4%
Satisfied	20.9%	19.5%	19.6%
Neutral	13.2%	16.4%	16.1%
Dissatisfied	38.1%	33.2%	33.8%
Very Dissatisfied	22.7%	25.2%	24.9%
Don't Know	0.7%	1.2%	1.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood

Very Satisfied	7.0%	8.5%	8.4%
Satisfied	20.9%	25.4%	24.9%
Neutral	12.5%	15.3%	15.0%
Dissatisfied	37.0%	23.6%	25.1%
Very Dissatisfied	22.3%	26.2%	25.8%
Don't Know	0.4%	0.9%	0.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs

Very Satisfied	9.9%	8.9%	9.0%
Satisfied	34.1%	31.5%	31.8%
Neutral	23.1%	24.0%	23.9%
Dissatisfied	14.7%	17.3%	17.0%
Very Dissatisfied	12.1%	12.5%	12.4%
Don't Know	6.2%	5.8%	5.9%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)

Very Satisfied	12.8%	12.6%	12.6%
Satisfied	40.3%	42.7%	42.5%
Neutral	25.3%	24.8%	24.9%
Dissatisfied	12.1%	10.8%	11.0%
Very Dissatisfied	6.6%	5.2%	5.4%
Don't Know	2.9%	3.9%	3.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City</u>			
Very Satisfied	8.8%	6.5%	6.7%
Satisfied	35.2%	28.6%	29.3%
Neutral	20.9%	25.1%	24.6%
Dissatisfied	24.5%	22.9%	23.0%
Very Dissatisfied	9.5%	15.1%	14.4%
Don't Know	1.1%	1.9%	1.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood</u>			
Very Satisfied	12.1%	10.7%	10.9%
Satisfied	37.4%	31.1%	31.8%
Neutral	16.5%	19.7%	19.3%
Dissatisfied	24.9%	18.8%	19.5%
Very Dissatisfied	8.8%	18.3%	17.2%
Don't Know	0.4%	1.4%	1.3%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 6	Other Districts	
Very Satisfied	10.6%	12.2%	12.0%
Satisfied	37.0%	37.2%	37.2%
Neutral	24.9%	22.0%	22.3%
Dissatisfied	15.8%	14.8%	14.9%
Very Dissatisfied	9.2%	12.6%	12.2%
Don't Know	2.6%	1.3%	1.4%

Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 6	Other Districts	
Very Satisfied	6.6%	6.5%	6.5%
Satisfied	21.6%	20.6%	20.7%
Neutral	17.6%	21.4%	21.0%
Dissatisfied	25.3%	24.1%	24.2%
Very Dissatisfied	26.4%	24.8%	25.0%
Don't Know	2.6%	2.6%	2.6%

Q8 INFRASTRUCTURE 10 Quality of street repairs

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 6	Districts

Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities

Very Satisfied	16.5%	16.0%	16.0%
Satisfied	45.7%	40.6%	41.2%
Neutral	21.0%	23.2%	23.0%
Dissatisfied	10.7%	13.8%	13.5%
Very Dissatisfied	6.2%	6.3%	6.3%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District	Total
	Other	
	District 6	Districts

Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood

Very Satisfied	14.3%	13.5%	13.6%
Satisfied	40.8%	37.2%	37.6%
Neutral	15.1%	17.3%	17.0%
Dissatisfied	19.5%	20.2%	20.1%
Very Dissatisfied	10.3%	11.9%	11.7%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets</u>			
Very Satisfied	4.4%	4.5%	4.5%
Satisfied	21.0%	19.7%	19.8%
Neutral	13.3%	16.6%	16.3%
Dissatisfied	38.4%	33.7%	34.2%
Very Dissatisfied	22.9%	25.5%	25.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood</u>			
Very Satisfied	7.0%	8.6%	8.4%
Satisfied	21.0%	25.6%	25.1%
Neutral	12.5%	15.5%	15.1%
Dissatisfied	37.1%	23.8%	25.3%
Very Dissatisfied	22.4%	26.5%	26.0%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs</u>			
Very Satisfied	10.5%	9.4%	9.6%
Satisfied	36.3%	33.4%	33.7%
Neutral	24.6%	25.5%	25.4%
Dissatisfied	15.6%	18.4%	18.1%
Very Dissatisfied	12.9%	13.2%	13.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)</u>			
Very Satisfied	13.2%	13.1%	13.1%
Satisfied	41.5%	44.4%	44.1%
Neutral	26.0%	25.8%	25.8%
Dissatisfied	12.5%	11.3%	11.4%
Very Dissatisfied	6.8%	5.4%	5.6%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 6	Other Districts	

Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City

Very Satisfied	8.9%	6.6%	6.9%
Satisfied	35.6%	29.2%	29.9%
Neutral	21.1%	25.6%	25.1%
Dissatisfied	24.8%	23.3%	23.5%
Very Dissatisfied	9.6%	15.3%	14.7%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 6	Other Districts	

Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood

Very Satisfied	12.1%	10.9%	11.0%
Satisfied	37.5%	31.6%	32.2%
Neutral	16.5%	20.0%	19.6%
Dissatisfied	25.0%	19.1%	19.7%
Very Dissatisfied	8.8%	18.5%	17.5%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 6	Districts	

Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood

Very Satisfied	10.9%	12.4%	12.2%
Satisfied	38.0%	37.7%	37.7%
Neutral	25.6%	22.2%	22.6%
Dissatisfied	16.2%	15.0%	15.1%
Very Dissatisfied	9.4%	12.7%	12.4%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
		Other	
	District 6	Districts	

Q8 INFRASTRUCTURE 10 Quality of street repairs

Very Satisfied	6.8%	6.7%	6.7%
Satisfied	22.2%	21.1%	21.3%
Neutral	18.0%	22.0%	21.5%
Dissatisfied	25.9%	24.7%	24.9%
Very Dissatisfied	27.1%	25.5%	25.6%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q9 1 Satisfaction with Residential trash collection</u>			
Very Satisfied	38.1%	36.7%	36.9%
Satisfied	43.2%	41.2%	41.4%
Neutral	7.7%	9.8%	9.5%
Dissatisfied	6.2%	6.2%	6.2%
Very Dissatisfied	1.8%	2.9%	2.8%
Don't Know	2.9%	3.2%	3.2%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 6	Other Districts	
<u>Q9 2 Satisfaction with Residential recycling services</u>			
Very Satisfied	36.6%	33.4%	33.8%
Satisfied	39.9%	40.9%	40.8%
Neutral	8.4%	11.2%	10.9%
Dissatisfied	9.5%	8.0%	8.2%
Very Dissatisfied	2.9%	3.6%	3.6%
Don't Know	2.6%	2.9%	2.8%

EXCLUDING DON'T KNOWS**Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q9 1 Satisfaction with Residential trash collection</u>			
Very Satisfied	39.2%	38.0%	38.1%
Satisfied	44.5%	42.5%	42.8%
Neutral	7.9%	10.1%	9.8%
Dissatisfied	6.4%	6.4%	6.4%
Very Dissatisfied	1.9%	3.0%	2.9%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q9 2 Satisfaction with Residential recycling services</u>			
Very Satisfied	37.6%	34.4%	34.8%
Satisfied	41.0%	42.1%	41.9%
Neutral	8.6%	11.5%	11.2%
Dissatisfied	9.8%	8.3%	8.4%
Very Dissatisfied	3.0%	3.7%	3.7%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

District	Total
District 6 Other Districts	

Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use

Very Important	39.2%	46.5%	45.7%
Important	33.3%	27.1%	27.8%
Somewhat Important	19.0%	16.8%	17.0%
Not Important	3.7%	4.7%	4.6%
Not at All Important	3.3%	2.5%	2.6%
Don't Know	1.5%	2.4%	2.3%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

District	Total
District 6 Other Districts	

Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy

Very Important	51.6%	49.7%	49.9%
Important	27.8%	31.3%	31.0%
Somewhat Important	11.7%	13.2%	13.1%
Not Important	4.8%	2.8%	3.0%
Not at All Important	3.7%	1.4%	1.7%
Don't Know	0.4%	1.5%	1.4%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

District		Total
District 6	Other Districts	

Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought

Very Important	44.0%	51.8%	50.9%
Important	39.2%	32.3%	33.1%
Somewhat Important	13.2%	12.3%	12.4%
Not Important	0.4%	1.5%	1.4%
Not at All Important	2.9%	0.6%	0.9%
Don't Know	0.4%	1.4%	1.3%

EXCLUDING DON'T KNOWS**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 6	Districts

Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use

Very Important	39.8%	47.7%	46.8%
Important	33.8%	27.8%	28.4%
Somewhat Important	19.3%	17.2%	17.4%
Not Important	3.7%	4.8%	4.7%
Not at All Important	3.3%	2.6%	2.7%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)

N=2478

	District	Total
	Other	
	District 6	Districts

Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy

Very Important	51.8%	50.5%	50.6%
Important	27.9%	31.8%	31.4%
Somewhat Important	11.8%	13.4%	13.3%
Not Important	4.8%	2.9%	3.1%
Not at All Important	3.7%	1.4%	1.7%

EXCLUDING DON'T KNOWS**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 6	Districts	

Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought

Very Important	44.1%	52.5%	51.6%
Important	39.3%	32.8%	33.5%
Somewhat Important	13.2%	12.5%	12.6%
Not Important	0.4%	1.6%	1.4%
Not at All Important	2.9%	0.6%	0.9%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q11 PARKS AND REC 1 Availability of parks and recreation facilities

Very Satisfied	24.9%	22.6%	22.8%
Satisfied	52.0%	48.4%	48.8%
Neutral	12.1%	16.5%	16.0%
Dissatisfied	5.1%	5.5%	5.5%
Very Dissatisfied	2.9%	3.0%	3.0%
Don't Know	2.9%	4.0%	3.9%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities

Very Satisfied	18.7%	17.2%	17.4%
Satisfied	46.2%	44.9%	45.1%
Neutral	19.0%	20.3%	20.1%
Dissatisfied	7.3%	6.9%	7.0%
Very Dissatisfied	1.8%	2.9%	2.8%
Don't Know	7.0%	7.7%	7.6%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q11 PARKS AND REC 3 Maintenance of City beaches

Very Satisfied	22.3%	17.0%	17.6%
Satisfied	47.6%	49.2%	49.0%
Neutral	14.3%	17.3%	16.9%
Dissatisfied	7.7%	5.8%	6.0%
Very Dissatisfied	1.5%	2.1%	2.1%
Don't Know	6.6%	8.7%	8.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q11 PARKS AND REC 4 Maintenance of City parks

Very Satisfied	17.6%	16.9%	17.0%
Satisfied	53.8%	48.7%	49.2%
Neutral	18.7%	19.1%	19.1%
Dissatisfied	7.0%	8.2%	8.0%
Very Dissatisfied	1.8%	3.1%	3.0%
Don't Know	1.1%	4.0%	3.7%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q11 PARKS AND REC 5 Maintenance of City recreation facilities

Very Satisfied	15.4%	14.2%	14.3%
Satisfied	44.0%	37.2%	38.0%
Neutral	18.7%	24.7%	24.0%
Dissatisfied	8.4%	6.2%	6.4%
Very Dissatisfied	1.5%	3.0%	2.8%
Don't Know	12.1%	14.7%	14.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q11 PARKS AND REC 6 Maintenance of City swimming pools

Very Satisfied	7.7%	8.6%	8.5%
Satisfied	25.6%	23.6%	23.8%
Neutral	19.4%	20.6%	20.5%
Dissatisfied	2.2%	4.4%	4.2%
Very Dissatisfied	1.5%	2.8%	2.7%
Don't Know	43.6%	40.0%	40.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q11 PARKS AND REC 7 Open space and walking and biking trails

Very Satisfied	19.0%	15.2%	15.6%
Satisfied	46.2%	43.0%	43.4%
Neutral	17.2%	21.7%	21.2%
Dissatisfied	7.3%	9.5%	9.2%
Very Dissatisfied	2.2%	4.3%	4.1%
Don't Know	8.1%	6.3%	6.5%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q11 PARKS AND REC 8 Programs offered at City swimming pools

Very Satisfied	7.3%	7.0%	7.0%
Satisfied	20.1%	19.6%	19.7%
Neutral	18.3%	20.6%	20.3%
Dissatisfied	5.5%	4.4%	4.5%
Very Dissatisfied	2.2%	2.6%	2.6%
Don't Know	46.5%	45.8%	45.8%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District	Total
	Other	
	District 6	Districts

Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)

Very Satisfied	10.3%	9.1%	9.2%
Satisfied	22.7%	23.5%	23.4%
Neutral	21.6%	22.5%	22.4%
Dissatisfied	8.8%	4.9%	5.3%
Very Dissatisfied	1.8%	3.8%	3.6%
Don't Know	34.8%	36.2%	36.0%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 6	Districts	

Q11 PARKS AND REC 1 Availability of parks and recreation facilities

Very Satisfied	25.7%	23.5%	23.8%
Satisfied	53.6%	50.4%	50.8%
Neutral	12.5%	17.2%	16.6%
Dissatisfied	5.3%	5.8%	5.7%
Very Dissatisfied	3.0%	3.1%	3.1%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
		Other	
	District 6	Districts	

Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities

Very Satisfied	20.1%	18.6%	18.8%
Satisfied	49.6%	48.7%	48.8%
Neutral	20.5%	22.0%	21.8%
Dissatisfied	7.9%	7.5%	7.6%
Very Dissatisfied	2.0%	3.2%	3.1%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q11 PARKS AND REC 3 Maintenance of City beaches</u>			
Very Satisfied	23.9%	18.6%	19.2%
Satisfied	51.0%	53.8%	53.5%
Neutral	15.3%	18.9%	18.5%
Dissatisfied	8.2%	6.4%	6.6%
Very Dissatisfied	1.6%	2.3%	2.2%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q11 PARKS AND REC 4 Maintenance of City parks</u>			
Very Satisfied	17.8%	17.6%	17.6%
Satisfied	54.4%	50.7%	51.1%
Neutral	18.9%	19.9%	19.8%
Dissatisfied	7.0%	8.5%	8.3%
Very Dissatisfied	1.9%	3.3%	3.1%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 6	Other Districts	

Q11 PARKS AND REC 5 Maintenance of City recreation facilities

Very Satisfied	17.5%	16.6%	16.7%
Satisfied	50.0%	43.7%	44.4%
Neutral	21.3%	28.9%	28.1%
Dissatisfied	9.6%	7.2%	7.5%
Very Dissatisfied	1.7%	3.5%	3.3%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 6	Other Districts	

Q11 PARKS AND REC 6 Maintenance of City swimming pools

Very Satisfied	13.6%	14.3%	14.2%
Satisfied	45.5%	39.3%	39.9%
Neutral	34.4%	34.4%	34.4%
Dissatisfied	3.9%	7.3%	7.0%
Very Dissatisfied	2.6%	4.7%	4.5%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 6	Districts	

Q11 PARKS AND REC 7 Open space and walking and biking trails

Very Satisfied	20.7%	16.2%	16.7%
Satisfied	50.2%	45.9%	46.4%
Neutral	18.7%	23.2%	22.7%
Dissatisfied	8.0%	10.1%	9.9%
Very Dissatisfied	2.4%	4.6%	4.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
		Other	
	District 6	Districts	

Q11 PARKS AND REC 8 Programs offered at City swimming pools

Very Satisfied	13.7%	12.9%	13.0%
Satisfied	37.7%	36.2%	36.4%
Neutral	34.2%	38.0%	37.6%
Dissatisfied	10.3%	8.1%	8.3%
Very Dissatisfied	4.1%	4.8%	4.8%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 6	Districts	

Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)

Very Satisfied	15.7%	14.2%	14.4%
Satisfied	34.8%	36.9%	36.7%
Neutral	33.1%	35.3%	35.1%
Dissatisfied	13.5%	7.7%	8.3%
Very Dissatisfied	2.8%	5.9%	5.6%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q12 LIBRARIES 1 Availability of library facilities

Very Satisfied	33.3%	30.3%	30.7%
Satisfied	34.8%	41.4%	40.6%
Neutral	15.8%	13.9%	14.1%
Dissatisfied	7.7%	5.3%	5.5%
Very Dissatisfied	1.5%	2.0%	1.9%
Don't Know	7.0%	7.2%	7.1%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q12 LIBRARIES 2 Hours of operation offered at City libraries

Very Satisfied	24.2%	20.8%	21.1%
Satisfied	34.4%	38.9%	38.4%
Neutral	15.0%	16.7%	16.5%
Dissatisfied	14.7%	11.1%	11.5%
Very Dissatisfied	3.3%	4.3%	4.2%
Don't Know	8.4%	8.3%	8.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q12 LIBRARIES 3 Maintenance of City libraries

Very Satisfied	25.6%	24.1%	24.3%
Satisfied	34.8%	41.7%	40.9%
Neutral	17.6%	17.6%	17.6%
Dissatisfied	8.1%	5.4%	5.7%
Very Dissatisfied	2.2%	2.2%	2.2%
Don't Know	11.7%	9.0%	9.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 6	Other Districts	

Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)

Very Satisfied	22.7%	20.4%	20.6%
Satisfied	30.8%	33.2%	33.0%
Neutral	17.2%	17.8%	17.7%
Dissatisfied	1.8%	2.8%	2.7%
Very Dissatisfied	1.8%	1.7%	1.7%
Don't Know	25.6%	24.2%	24.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 6 Other Districts	

Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood

Very Satisfied	28.9%	30.9%	30.7%
Satisfied	37.4%	36.1%	36.2%
Neutral	13.6%	14.8%	14.6%
Dissatisfied	4.0%	3.7%	3.7%
Very Dissatisfied	2.2%	3.0%	2.9%
Don't Know	13.9%	11.6%	11.8%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 6 Other Districts	

Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.

Very Satisfied	27.1%	23.7%	24.1%
Satisfied	32.6%	34.4%	34.2%
Neutral	16.8%	17.8%	17.7%
Dissatisfied	4.8%	5.6%	5.5%
Very Dissatisfied	5.1%	3.0%	3.3%
Don't Know	13.6%	15.5%	15.3%

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q12 LIBRARIES 1 Availability of library facilities</u>			
Very Satisfied	35.8%	32.7%	33.0%
Satisfied	37.4%	44.6%	43.8%
Neutral	16.9%	15.0%	15.2%
Dissatisfied	8.3%	5.7%	6.0%
Very Dissatisfied	1.6%	2.1%	2.0%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 6	Districts	
<u>Q12 LIBRARIES 2 Hours of operation offered at City libraries</u>			
Very Satisfied	26.4%	22.6%	23.1%
Satisfied	37.6%	42.4%	41.8%
Neutral	16.4%	18.2%	18.0%
Dissatisfied	16.0%	12.1%	12.5%
Very Dissatisfied	3.6%	4.7%	4.6%

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q12 LIBRARIES 3 Maintenance of City libraries</u>			
Very Satisfied	29.0%	26.5%	26.7%
Satisfied	39.4%	45.8%	45.1%
Neutral	19.9%	19.3%	19.4%
Dissatisfied	9.1%	6.0%	6.3%
Very Dissatisfied	2.5%	2.4%	2.4%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 6	Districts	
<u>Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)</u>			
Very Satisfied	30.5%	26.9%	27.3%
Satisfied	41.4%	43.8%	43.6%
Neutral	23.2%	23.4%	23.4%
Dissatisfied	2.5%	3.6%	3.5%
Very Dissatisfied	2.5%	2.2%	2.2%

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 6	Districts	

Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood

Very Satisfied	33.6%	35.0%	34.8%
Satisfied	43.4%	40.8%	41.1%
Neutral	15.7%	16.7%	16.6%
Dissatisfied	4.7%	4.2%	4.2%
Very Dissatisfied	2.6%	3.4%	3.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 6	Districts	

Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.

Very Satisfied	31.4%	28.0%	28.4%
Satisfied	37.7%	40.7%	40.4%
Neutral	19.5%	21.1%	20.9%
Dissatisfied	5.5%	6.6%	6.5%
Very Dissatisfied	5.9%	3.6%	3.9%

Q13. Community Engagement.

N=2478

District		Total
District 6	Other Districts	

Q13 Community Engagement 1 Access to City officials

Very Satisfied	4.4%	5.9%	5.7%
Satisfied	21.2%	22.4%	22.3%
Neutral	26.4%	26.3%	26.4%
Dissatisfied	12.5%	12.1%	12.1%
Very Dissatisfied	7.7%	9.1%	8.9%
Don't Know	27.8%	24.2%	24.6%

Q13. Community Engagement.

N=2478

District		Total
District 6	Other Districts	

Q13 Community Engagement 2 Access to information about City programs and services

Very Satisfied	7.0%	6.7%	6.7%
Satisfied	33.0%	30.8%	31.1%
Neutral	28.6%	29.1%	29.0%
Dissatisfied	19.0%	13.5%	14.1%
Very Dissatisfied	2.9%	7.5%	7.0%
Don't Know	9.5%	12.4%	12.1%

Q13. Community Engagement.

N=2478

District		Total
District 6	Other Districts	

Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects

Very Satisfied	4.4%	5.1%	5.0%
Satisfied	22.0%	20.6%	20.8%
Neutral	27.5%	27.3%	27.3%
Dissatisfied	24.9%	21.1%	21.5%
Very Dissatisfied	8.8%	11.4%	11.1%
Don't Know	12.5%	14.6%	14.3%

Q13. Community Engagement.

N=2478

District		Total
District 6	Other Districts	

Q13 Community Engagement 4 Overall usefulness of the City's website

Very Satisfied	7.7%	5.9%	6.1%
Satisfied	26.7%	26.8%	26.8%
Neutral	29.7%	29.8%	29.8%
Dissatisfied	16.8%	12.6%	13.1%
Very Dissatisfied	5.5%	8.5%	8.2%
Don't Know	13.6%	16.3%	16.0%

Q13. Community Engagement.

N=2478

District		Total
District 6	Other Districts	

Q13 Community Engagement 5 The City's television channel (City 24)

Very Satisfied	3.3%	3.8%	3.7%
Satisfied	9.9%	10.9%	10.8%
Neutral	19.0%	23.1%	22.7%
Dissatisfied	4.4%	5.0%	5.0%
Very Dissatisfied	3.3%	4.6%	4.4%
Don't Know	60.1%	52.6%	53.4%

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 6	Other Districts	

Q13 Community Engagement 1 Access to City officials

Very Satisfied	6.1%	7.7%	7.5%
Satisfied	29.4%	29.6%	29.6%
Neutral	36.5%	34.8%	35.0%
Dissatisfied	17.3%	15.9%	16.1%
Very Dissatisfied	10.7%	12.0%	11.8%

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 6	Other Districts	

Q13 Community Engagement 2 Access to information about City programs and services

Very Satisfied	7.7%	7.7%	7.7%
Satisfied	36.4%	35.2%	35.3%
Neutral	31.6%	33.2%	33.0%
Dissatisfied	21.1%	15.4%	16.0%
Very Dissatisfied	3.2%	8.6%	8.0%

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 6	Other Districts	

Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects

Very Satisfied	5.0%	5.9%	5.8%
Satisfied	25.1%	24.2%	24.3%
Neutral	31.4%	31.9%	31.8%
Dissatisfied	28.5%	24.7%	25.1%
Very Dissatisfied	10.0%	13.3%	13.0%

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 6	Other Districts	

Q13 Community Engagement 4 Overall usefulness of the City's website

Very Satisfied	8.9%	7.1%	7.3%
Satisfied	30.9%	32.0%	31.9%
Neutral	34.3%	35.6%	35.5%
Dissatisfied	19.5%	15.1%	15.6%
Very Dissatisfied	6.4%	10.2%	9.8%

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 6	Other Districts	

Q13 Community Engagement 5 The City's television channel (City 24)

Very Satisfied	8.3%	7.9%	8.0%
Satisfied	24.8%	23.0%	23.2%
Neutral	47.7%	48.8%	48.7%
Dissatisfied	11.0%	10.6%	10.6%
Very Dissatisfied	8.3%	9.7%	9.5%

Q14. Other Services.

N=2478

District		Total
District 6	Other Districts	

Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)

Very Satisfied	12.8%	7.0%	7.7%
Satisfied	16.8%	15.5%	15.6%
Neutral	23.1%	27.7%	27.2%
Dissatisfied	17.6%	22.0%	21.5%
Very Dissatisfied	11.7%	11.7%	11.7%
Don't Know	17.9%	16.1%	16.3%

Q14. Other Services.

N=2478

District		Total
District 6	Other Districts	

Q14 2 Ease of obtaining permits from Development Services

Very Satisfied	2.9%	2.8%	2.8%
Satisfied	10.6%	8.2%	8.5%
Neutral	17.6%	20.0%	19.8%
Dissatisfied	7.7%	12.7%	12.1%
Very Dissatisfied	7.3%	8.8%	8.6%
Don't Know	53.8%	47.5%	48.2%

Q14. Other Services.

N=2478

District		Total
District 6	Other Districts	

Q14 3 Efforts to address homelessness

Very Satisfied	2.2%	2.7%	2.7%
Satisfied	15.0%	10.9%	11.3%
Neutral	19.8%	20.2%	20.1%
Dissatisfied	28.9%	27.3%	27.5%
Very Dissatisfied	15.8%	25.6%	24.5%
Don't Know	18.3%	13.2%	13.8%

Q14. Other Services.

N=2478

District		Total
District 6	Other Districts	

Q14 4 Efforts to assist low- to moderate-income residents and communities

Very Satisfied	5.1%	3.7%	3.8%
Satisfied	14.3%	12.2%	12.4%
Neutral	24.5%	24.4%	24.5%
Dissatisfied	19.0%	23.4%	23.0%
Very Dissatisfied	13.6%	15.3%	15.1%
Don't Know	23.4%	21.0%	21.2%

Q14. Other Services.

N=2478

District		Total
District 6	Other Districts	

Q14 5 Efforts to plan for future growth

Very Satisfied	4.0%	3.3%	3.4%
Satisfied	16.1%	16.8%	16.7%
Neutral	21.2%	24.1%	23.8%
Dissatisfied	25.3%	21.4%	21.8%
Very Dissatisfied	12.5%	15.1%	14.9%
Don't Know	20.9%	19.3%	19.5%

Q14. Other Services.

N=2478

District		Total
District 6	Other Districts	

Q14 6 Efforts to support job creation and investment by local businesses

Very Satisfied	3.7%	3.0%	3.1%
Satisfied	15.4%	14.8%	14.9%
Neutral	26.7%	26.1%	26.2%
Dissatisfied	16.8%	18.6%	18.4%
Very Dissatisfied	12.8%	12.8%	12.8%
Don't Know	24.5%	24.6%	24.6%

Q14. Other Services.

N=2478

	District		Total
	District 6	Other Districts	
<u>Q14 7 Gang prevention efforts</u>			
Very Satisfied	5.1%	3.2%	3.4%
Satisfied	24.9%	16.3%	17.3%
Neutral	16.8%	26.5%	25.4%
Dissatisfied	12.8%	13.2%	13.2%
Very Dissatisfied	9.9%	9.5%	9.6%
Don't Know	30.4%	31.2%	31.2%

Q14. Other Services.

N=2478

	District		Total
	District 6	Other Districts	
<u>Q14 8 Graffiti removal</u>			
Very Satisfied	7.0%	5.3%	5.5%
Satisfied	30.4%	24.5%	25.2%
Neutral	19.8%	26.0%	25.3%
Dissatisfied	17.6%	15.8%	16.0%
Very Dissatisfied	9.5%	10.0%	10.0%
Don't Know	15.8%	18.3%	18.0%

Q14. Other Services.

N=2478

District		Total
District 6	Other Districts	

Q14 9 Historic preservation efforts

Very Satisfied	10.3%	7.7%	8.0%
Satisfied	31.5%	31.4%	31.4%
Neutral	23.8%	25.9%	25.7%
Dissatisfied	7.7%	8.1%	8.0%
Very Dissatisfied	4.4%	5.8%	5.6%
Don't Know	22.3%	21.1%	21.2%

Q14. Other Services.

N=2478

District		Total
District 6	Other Districts	

Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art

Very Satisfied	11.0%	11.8%	11.7%
Satisfied	35.9%	36.1%	36.0%
Neutral	22.7%	25.6%	25.3%
Dissatisfied	7.3%	5.8%	5.9%
Very Dissatisfied	4.0%	4.1%	4.1%
Don't Know	19.0%	16.6%	16.9%

Q14. Other Services.

N=2478

District		Total
District 6	Other Districts	

Q14 11 Online services (e.g., paying a bill, getting a business license)

Very Satisfied	16.5%	12.5%	12.9%
Satisfied	33.0%	34.8%	34.6%
Neutral	20.1%	23.7%	23.3%
Dissatisfied	7.3%	5.9%	6.1%
Very Dissatisfied	4.0%	5.2%	5.0%
Don't Know	19.0%	17.9%	18.0%

Q14. Other Services.

N=2478

District		Total
District 6	Other Districts	

Q14 12 Quality of services provided to people with disabilities

Very Satisfied	7.0%	6.8%	6.8%
Satisfied	20.1%	19.4%	19.5%
Neutral	21.2%	21.3%	21.3%
Dissatisfied	4.4%	5.1%	5.0%
Very Dissatisfied	3.7%	4.4%	4.3%
Don't Know	43.6%	43.1%	43.1%

Q14. Other Services.

N=2478

District		Total
District 6	Other Districts	

Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium

Very Satisfied	11.7%	13.7%	13.5%
Satisfied	37.7%	35.3%	35.6%
Neutral	28.6%	25.2%	25.5%
Dissatisfied	5.9%	5.9%	5.9%
Very Dissatisfied	3.7%	5.4%	5.2%
Don't Know	12.5%	14.5%	14.3%

Q14. Other Services.

N=2478

District		Total
District 6	Other Districts	

Q14 14 Traffic congestion on City streets

Very Satisfied	3.3%	3.8%	3.7%
Satisfied	22.0%	19.5%	19.8%
Neutral	16.8%	25.3%	24.4%
Dissatisfied	32.2%	23.9%	24.8%
Very Dissatisfied	20.1%	22.0%	21.8%
Don't Know	5.5%	5.4%	5.4%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 6	Other Districts	

Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)

Very Satisfied	15.6%	8.4%	9.2%
Satisfied	20.5%	18.4%	18.7%
Neutral	28.1%	33.0%	32.5%
Dissatisfied	21.4%	26.2%	25.7%
Very Dissatisfied	14.3%	14.0%	14.0%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 6	Other Districts	

Q14 2 Ease of obtaining permits from Development Services

Very Satisfied	6.3%	5.3%	5.4%
Satisfied	23.0%	15.6%	16.4%
Neutral	38.1%	38.2%	38.2%
Dissatisfied	16.7%	24.2%	23.4%
Very Dissatisfied	15.9%	16.8%	16.7%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 6	Other Districts	
<u>Q14 3 Efforts to address homelessness</u>			
Very Satisfied	2.7%	3.1%	3.1%
Satisfied	18.4%	12.5%	13.2%
Neutral	24.2%	23.3%	23.4%
Dissatisfied	35.4%	31.5%	31.9%
Very Dissatisfied	19.3%	29.5%	28.5%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 6	Other Districts	
<u>Q14 4 Efforts to assist low- to moderate-income residents and communities</u>			
Very Satisfied	6.7%	4.6%	4.9%
Satisfied	18.7%	15.4%	15.8%
Neutral	32.1%	30.9%	31.0%
Dissatisfied	24.9%	29.7%	29.1%
Very Dissatisfied	17.7%	19.3%	19.2%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 6	Other Districts	
<u>Q14 5 Efforts to plan for future growth</u>			
Very Satisfied	5.1%	4.1%	4.2%
Satisfied	20.4%	20.8%	20.7%
Neutral	26.9%	29.8%	29.5%
Dissatisfied	31.9%	26.5%	27.1%
Very Dissatisfied	15.7%	18.8%	18.4%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 6	Other Districts	
<u>Q14 6 Efforts to support job creation and investment by local businesses</u>			
Very Satisfied	4.9%	4.0%	4.1%
Satisfied	20.4%	19.6%	19.7%
Neutral	35.4%	34.6%	34.7%
Dissatisfied	22.3%	24.7%	24.5%
Very Dissatisfied	17.0%	17.0%	17.0%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 6	Other Districts	
<u>Q14 7 Gang prevention efforts</u>			
Very Satisfied	7.4%	4.7%	5.0%
Satisfied	35.8%	23.7%	25.1%
Neutral	24.2%	38.5%	36.9%
Dissatisfied	18.4%	19.2%	19.1%
Very Dissatisfied	14.2%	13.9%	13.9%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 6	Other Districts	
<u>Q14 8 Graffiti removal</u>			
Very Satisfied	8.3%	6.5%	6.7%
Satisfied	36.1%	30.0%	30.7%
Neutral	23.5%	31.8%	30.9%
Dissatisfied	20.9%	19.4%	19.5%
Very Dissatisfied	11.3%	12.3%	12.2%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 6	Other Districts	
<u>Q14 9 Historic preservation efforts</u>			
Very Satisfied	13.2%	9.8%	10.1%
Satisfied	40.6%	39.8%	39.9%
Neutral	30.7%	32.9%	32.6%
Dissatisfied	9.9%	10.2%	10.2%
Very Dissatisfied	5.7%	7.4%	7.2%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 6	Other Districts	
<u>Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art</u>			
Very Satisfied	13.6%	14.2%	14.1%
Satisfied	44.3%	43.3%	43.4%
Neutral	28.1%	30.7%	30.5%
Dissatisfied	9.0%	6.9%	7.1%
Very Dissatisfied	5.0%	4.9%	4.9%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 6	Other Districts	
<u>Q14 11 Online services (e.g., paying a bill, getting a business license)</u>			
Very Satisfied	20.4%	15.2%	15.7%
Satisfied	40.7%	42.4%	42.2%
Neutral	24.9%	28.9%	28.4%
Dissatisfied	9.0%	7.2%	7.4%
Very Dissatisfied	5.0%	6.3%	6.2%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 6	Other Districts	
<u>Q14 12 Quality of services provided to people with disabilities</u>			
Very Satisfied	12.3%	12.0%	12.0%
Satisfied	35.7%	34.0%	34.2%
Neutral	37.7%	37.4%	37.4%
Dissatisfied	7.8%	8.9%	8.8%
Very Dissatisfied	6.5%	7.7%	7.6%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 6	Other Districts	

Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium

Very Satisfied	13.4%	16.1%	15.8%
Satisfied	43.1%	41.3%	41.5%
Neutral	32.6%	29.4%	29.8%
Dissatisfied	6.7%	6.9%	6.9%
Very Dissatisfied	4.2%	6.3%	6.0%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 6	Other Districts	

Q14 14 Traffic congestion on City streets

Very Satisfied	3.5%	4.0%	3.9%
Satisfied	23.3%	20.7%	21.0%
Neutral	17.8%	26.8%	25.8%
Dissatisfied	34.1%	25.3%	26.2%
Very Dissatisfied	21.3%	23.3%	23.1%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

	District		Total
	District 6	Other Districts	
<u>Q15 Courtesy of City Employees</u>			
Excellent	20.9%	22.0%	21.9%
Good	33.3%	35.3%	35.1%
Fair	19.4%	16.3%	16.6%
Poor	8.4%	5.6%	5.9%
Very Poor	3.7%	5.4%	5.2%
Don't Know	14.3%	15.3%	15.2%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

	District		Total
	District 6	Other Districts	
<u>Q15 Knowledge of City Employees</u>			
Excellent	17.2%	17.1%	17.2%
Good	42.5%	36.4%	37.0%
Fair	15.4%	18.3%	18.0%
Poor	6.6%	6.8%	6.7%
Very Poor	3.3%	5.8%	5.5%
Don't Know	15.0%	15.7%	15.6%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

	District		Total
	District 6	Other Districts	
Excellent	18.7%	17.8%	17.9%
Good	36.6%	34.1%	34.4%
Fair	18.7%	18.0%	18.1%
Poor	7.3%	8.0%	7.9%
Very Poor	4.4%	6.7%	6.4%
Don't Know	14.3%	15.3%	15.2%

Q15 Overall customer service provided by City employees**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...**

N=2478

	District		Total
	District 6	Other Districts	
Excellent	18.3%	16.7%	16.9%
Good	32.2%	30.5%	30.7%
Fair	17.9%	20.8%	20.5%
Poor	9.2%	7.9%	8.0%
Very Poor	7.3%	8.4%	8.3%
Don't Know	15.0%	15.7%	15.6%

Q15 Responsiveness of City employees

EXCLUDING DON'T KNOWS**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 6	Other Districts	

Q15 Courtesy of City Employees

Excellent	24.4%	26.0%	25.8%
Good	38.9%	41.7%	41.4%
Fair	22.6%	19.2%	19.6%
Poor	9.8%	6.6%	7.0%
Very Poor	4.3%	6.4%	6.2%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 6	Other Districts	

Q15 Knowledge of City Employees

Excellent	20.3%	20.3%	20.3%
Good	50.0%	43.1%	43.9%
Fair	18.1%	21.7%	21.3%
Poor	7.8%	8.0%	8.0%
Very Poor	3.9%	6.8%	6.5%

EXCLUDING DON'T KNOWS**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 6	Other Districts	

Q15 Overall customer service provided by City employees

Excellent	21.8%	21.0%	21.1%
Good	42.7%	40.3%	40.6%
Fair	21.8%	21.3%	21.4%
Poor	8.5%	9.5%	9.4%
Very Poor	5.1%	7.9%	7.6%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 6	Other Districts	

Q15 Responsiveness of City employees

Excellent	21.6%	19.8%	20.0%
Good	37.9%	36.2%	36.4%
Fair	21.1%	24.6%	24.2%
Poor	10.8%	9.4%	9.5%
Very Poor	8.6%	10.0%	9.9%

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

N=2478

District		Total
District 6	Other Districts	

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

Yes	26.4%	27.0%	27.0%
No	21.6%	27.1%	26.5%
Don't know	52.0%	45.9%	46.5%

EXCLUDING DON'T KNOWS**Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City? (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 6	Other Districts	

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

Yes	55.0%	49.9%	50.4%
No	45.0%	50.1%	49.6%

Q18. What would be your preferred method for reporting problems to the City?

N=2478

	District	Total
	Other	
	District 6	Districts

Q18. What would be your preferred method for reporting problems to the City?

Mobile application	19.8%	19.5%	19.6%
Web site	52.0%	50.2%	50.4%
Cellular telephone	11.7%	13.6%	13.4%
Text message	10.6%	8.7%	8.9%
Social media (Facebook, Twitter, etc.)	3.7%	4.4%	4.4%
Don't know/no preference	2.2%	3.5%	3.3%

DEMOGRAPHICS**Q20. What is your age?**

N=2478

District		Total
District 6	Other Districts	

Q20. What is your age?

18-34 years	24.5%	22.1%	22.4%
35-44 years	22.3%	22.6%	22.6%
45-54 years	16.1%	20.8%	20.3%
55-64 years	22.0%	17.8%	18.3%
65+ years	8.1%	12.6%	12.1%
Not provided	7.0%	4.1%	4.4%

Q21. How many years have you lived in San Diego?

N=2478

District		Total
District 6	Other Districts	

Q21. How many years have you lived in San Diego?

Less than 5	7.0%	11.7%	11.2%
5-10 years	14.7%	12.4%	12.7%
11-20 years	22.0%	21.5%	21.5%
21-30 years	22.3%	16.5%	17.2%
More than 30 years	26.7%	33.0%	32.3%
Not provided	7.3%	4.9%	5.1%

DEMOGRAPHICS**Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?**

N=2478

District	Total
District 6 Other Districts	

Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?

Less than \$25,000	8.1%	10.3%	10.1%
\$25,000 - \$49,999	12.5%	14.2%	14.0%
\$50,000 - \$74,999	21.2%	14.9%	15.6%
\$75,000 - \$99,999	13.2%	16.5%	16.1%
\$100,000 - \$149,999	26.7%	19.2%	20.1%
\$150,000 or more	8.1%	18.5%	17.4%
Not provided	10.3%	6.3%	6.7%

Q23. Do you own or rent your home?

N=2478

District	Total
District 6 Other Districts	

Q23. Do you own or rent your home?

Own	60.4%	61.4%	61.3%
Rent	37.7%	36.8%	36.9%
Not provided	1.8%	1.8%	1.8%

DEMOGRAPHICS**Q24. What is the primary method of transportation you use?**

N=2478

District	Total
District 6 Other Districts	

Q24. What is the primary method of transportation?

Personal motorized vehicle (car, van, etc.)	91.2%	85.9%	86.5%
Public transportation/bus	3.3%	7.6%	7.1%
Walk	1.8%	3.2%	3.0%
Bike	2.6%	1.9%	2.0%
Other	0.4%	0.1%	0.2%
None selected	0.7%	1.3%	1.3%

Q25. Which of the following best describes your RACE?

N=2478

District	Total
District 6 Other Districts	

Q25. RACE

Black or African American	2.2%	7.0%	6.5%
American Indian or Alaskan Native	1.5%	1.6%	1.6%
Asian	33.0%	15.1%	17.0%
Hawaiian or Pacific Islander	1.8%	1.3%	1.3%
White or Caucasian	56.8%	65.9%	64.9%
Other	7.0%	10.4%	10.0%
Not provided	2.2%	3.5%	3.4%

DEMOGRAPHICS**Q26. Do you consider yourself to be Hispanic/Latino?**

N=2478

	District		Total
	District 6	Other Districts	
Q26. Do you consider yourself to be Hispanic/Latino?			
Yes	14.7%	28.9%	27.4%
No	84.2%	69.9%	71.5%
Not provided	1.1%	1.2%	1.2%

Q27. What is your gender?

N=2478

	District		Total
	District 6	Other Districts	
Q27. Your gender			
Male	57.9%	49.4%	50.4%
Female	41.4%	49.6%	48.7%
Other	0.0%	0.4%	0.3%
Not provided	0.7%	0.6%	0.6%