

2015 City of San Diego Resident Survey *District 7 Crosstabular Data*

...helping organizations make better decisions since 1982

Submitted to the City of San Diego, CA

by:

ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061

February 2016



Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 7	Other Districts	
<u>Q1 RATINGS FOR THE CITY 1 As a place to live</u>			
Excellent	41.5%	48.0%	47.3%
Good	42.9%	38.1%	38.6%
Fair	14.2%	9.7%	10.2%
Poor	0.7%	1.9%	1.7%
Very Poor	0.7%	1.4%	1.3%
Don't Know	0.0%	1.0%	0.8%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 7	Other Districts	
<u>Q1 RATINGS FOR THE CITY 2 As a place to raise a family</u>			
Excellent	24.7%	29.5%	28.9%
Good	45.1%	41.2%	41.6%
Fair	17.8%	15.8%	16.1%
Poor	5.5%	4.2%	4.3%
Very Poor	1.1%	2.5%	2.3%
Don't Know	5.8%	6.9%	6.8%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 7	Other Districts	
<u>Q1 RATINGS FOR THE CITY 3 As a place to retire</u>			
Excellent	19.3%	25.6%	24.9%
Good	21.8%	27.1%	26.5%
Fair	35.3%	22.6%	24.0%
Poor	12.0%	11.2%	11.3%
Very Poor	7.6%	6.0%	6.2%
Don't Know	4.0%	7.5%	7.1%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 7	Other Districts	
<u>Q1 RATINGS FOR THE CITY 4 As a place to start a business</u>			
Excellent	6.9%	11.4%	10.9%
Good	17.1%	20.9%	20.5%
Fair	35.3%	26.0%	27.0%
Poor	10.9%	12.0%	11.9%
Very Poor	11.3%	8.1%	8.5%
Don't Know	18.5%	21.5%	21.2%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 7	Other Districts	
<u>Q1 RATINGS FOR THE CITY 5 As a place to start a career</u>			
Excellent	12.7%	16.1%	15.7%
Good	32.0%	31.9%	31.9%
Fair	28.4%	28.9%	28.8%
Poor	10.2%	10.7%	10.7%
Very Poor	8.7%	5.1%	5.5%
Don't Know	8.0%	7.4%	7.5%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 7	Other Districts	
<u>Q1 RATINGS FOR THE CITY 6 As a place to work</u>			
Excellent	19.3%	21.9%	21.6%
Good	41.5%	40.5%	40.6%
Fair	27.3%	24.5%	24.8%
Poor	4.0%	6.8%	6.5%
Very Poor	6.9%	3.0%	3.4%
Don't Know	1.1%	3.3%	3.1%

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 7	Other Districts	

Q1 RATINGS FOR THE CITY 1 As a place to live

Excellent	41.5%	48.5%	47.7%
Good	42.9%	38.5%	38.9%
Fair	14.2%	9.8%	10.3%
Poor	0.7%	1.9%	1.8%
Very Poor	0.7%	1.4%	1.3%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 7	Other Districts	

Q1 RATINGS FOR THE CITY 2 As a place to raise a family

Excellent	26.3%	31.6%	31.0%
Good	47.9%	44.2%	44.6%
Fair	18.9%	17.0%	17.2%
Poor	5.8%	4.5%	4.6%
Very Poor	1.2%	2.6%	2.5%

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q1 RATINGS FOR THE CITY 3 As a place to retire

Excellent	20.1%	27.6%	26.8%
Good	22.7%	29.3%	28.6%
Fair	36.7%	24.4%	25.8%
Poor	12.5%	12.1%	12.2%
Very Poor	8.0%	6.5%	6.7%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q1 RATINGS FOR THE CITY 4 As a place to start a business

Excellent	8.5%	14.6%	13.9%
Good	21.0%	26.7%	26.0%
Fair	43.3%	33.1%	34.3%
Poor	13.4%	15.3%	15.1%
Very Poor	13.8%	10.4%	10.8%

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q1 RATINGS FOR THE CITY 5 As a place to start a career

Excellent	13.8%	17.4%	17.0%
Good	34.8%	34.4%	34.5%
Fair	30.8%	31.2%	31.1%
Poor	11.1%	11.6%	11.5%
Very Poor	9.5%	5.5%	5.9%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q1 RATINGS FOR THE CITY 6 As a place to work

Excellent	19.5%	22.6%	22.3%
Good	41.9%	41.9%	41.9%
Fair	27.6%	25.4%	25.6%
Poor	4.0%	7.0%	6.7%
Very Poor	7.0%	3.1%	3.5%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q2 PERCEPTIONS 1 Feeling of safety in the City</u>			
Very Satisfied	14.5%	16.4%	16.2%
Satisfied	57.5%	53.4%	53.9%
Neutral	20.0%	19.6%	19.7%
Dissatisfied	5.8%	7.8%	7.5%
Very Dissatisfied	2.2%	2.0%	2.1%
Don't Know	0.0%	0.7%	0.6%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood</u>			
Very Satisfied	31.6%	28.3%	28.7%
Satisfied	48.4%	43.4%	44.0%
Neutral	11.6%	13.4%	13.2%
Dissatisfied	3.6%	9.6%	9.0%
Very Dissatisfied	4.7%	4.4%	4.4%
Don't Know	0.0%	0.9%	0.8%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478	District		Total
	Other		
	District 7	Districts	
<u>Q2 PERCEPTIONS 3 Financial stability of the City government</u>			
Very Satisfied	2.2%	5.7%	5.3%
Satisfied	22.2%	28.3%	27.6%
Neutral	38.2%	30.6%	31.4%
Dissatisfied	21.8%	19.7%	19.9%
Very Dissatisfied	6.5%	9.1%	8.8%
Don't Know	9.1%	6.6%	6.9%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478	District		Total
	Other		
	District 7	Districts	
<u>Q2 PERCEPTIONS 4 Quality of life in the City</u>			
Very Satisfied	22.9%	24.5%	24.3%
Satisfied	44.4%	45.3%	45.2%
Neutral	20.0%	18.5%	18.6%
Dissatisfied	6.9%	8.3%	8.1%
Very Dissatisfied	3.3%	2.4%	2.5%
Don't Know	2.5%	1.1%	1.3%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478	District		Total
	District 7	Other Districts	
<u>Q2 PERCEPTIONS 5 Quality of life in the City</u>			
Very Satisfied	19.3%	21.8%	21.5%
Satisfied	50.9%	47.9%	48.3%
Neutral	12.7%	18.3%	17.7%
Dissatisfied	13.5%	8.5%	9.0%
Very Dissatisfied	2.9%	2.8%	2.8%
Don't Know	0.7%	0.6%	0.6%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478	District		Total
	District 7	Other Districts	
<u>Q2 PERCEPTIONS 6 Quality of services provided by the City</u>			
Very Satisfied	9.5%	9.9%	9.9%
Satisfied	37.8%	35.6%	35.9%
Neutral	28.0%	27.1%	27.2%
Dissatisfied	12.0%	17.5%	16.9%
Very Dissatisfied	10.9%	8.1%	8.4%
Don't Know	1.8%	1.7%	1.7%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 7	Other Districts	

Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees

Very Satisfied	5.5%	6.4%	6.3%
Satisfied	21.8%	26.7%	26.2%
Neutral	31.3%	29.3%	29.5%
Dissatisfied	21.1%	20.8%	20.8%
Very Dissatisfied	18.2%	14.0%	14.5%
Don't Know	2.2%	2.8%	2.7%

EXCLUDING DON'T KNOWS**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 7	Other Districts	

Q2 PERCEPTIONS 1 Feeling of safety in the City

Very Satisfied	14.5%	16.6%	16.3%
Satisfied	57.5%	53.8%	54.2%
Neutral	20.0%	19.8%	19.8%
Dissatisfied	5.8%	7.8%	7.6%
Very Dissatisfied	2.2%	2.1%	2.1%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood

Very Satisfied	31.6%	28.6%	28.9%
Satisfied	48.4%	43.8%	44.3%
Neutral	11.6%	13.5%	13.3%
Dissatisfied	3.6%	9.7%	9.0%
Very Dissatisfied	4.7%	4.4%	4.4%

EXCLUDING DON'T KNOWS**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 7	Other Districts	

Q2 PERCEPTIONS 3 Financial stability of the City government

Very Satisfied	2.4%	6.1%	5.7%
Satisfied	24.4%	30.3%	29.7%
Neutral	42.0%	32.8%	33.8%
Dissatisfied	24.0%	21.1%	21.4%
Very Dissatisfied	7.2%	9.7%	9.4%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q2 PERCEPTIONS 4 Quality of life in the City

Very Satisfied	23.5%	24.7%	24.6%
Satisfied	45.5%	45.8%	45.7%
Neutral	20.5%	18.7%	18.9%
Dissatisfied	7.1%	8.4%	8.2%
Very Dissatisfied	3.4%	2.4%	2.5%

EXCLUDING DON'T KNOWS**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 7	Other Districts	

Q2 PERCEPTIONS 5 Quality of life in the City

Very Satisfied	19.4%	22.0%	21.7%
Satisfied	51.3%	48.2%	48.6%
Neutral	12.8%	18.4%	17.8%
Dissatisfied	13.6%	8.5%	9.1%
Very Dissatisfied	2.9%	2.8%	2.8%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q2 PERCEPTIONS 6 Quality of services provided by the City

Very Satisfied	9.6%	10.1%	10.1%
Satisfied	38.5%	36.2%	36.5%
Neutral	28.5%	27.6%	27.7%
Dissatisfied	12.2%	17.8%	17.2%
Very Dissatisfied	11.1%	8.3%	8.6%

EXCLUDING DON'T KNOWS

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees

Very Satisfied	5.6%	6.6%	6.5%
Satisfied	22.3%	27.5%	26.9%
Neutral	32.0%	30.1%	30.3%
Dissatisfied	21.6%	21.4%	21.4%
Very Dissatisfied	18.6%	14.4%	14.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 1 Code enforcement</u>			
Very Satisfied	4.7%	5.8%	5.6%
Satisfied	23.6%	28.9%	28.3%
Neutral	27.6%	28.2%	28.2%
Dissatisfied	15.6%	13.3%	13.6%
Very Dissatisfied	4.0%	6.8%	6.5%
Don't Know	24.4%	17.0%	17.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 2 Communication with the public</u>			
Very Satisfied	2.2%	5.6%	5.2%
Satisfied	39.3%	34.5%	35.0%
Neutral	25.8%	31.8%	31.2%
Dissatisfied	18.2%	15.5%	15.8%
Very Dissatisfied	3.3%	6.1%	5.8%
Don't Know	11.3%	6.5%	7.0%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 3 Customer service from City employees</u>			
Very Satisfied	7.3%	9.2%	9.0%
Satisfied	32.0%	35.2%	34.9%
Neutral	29.1%	26.4%	26.7%
Dissatisfied	6.2%	12.9%	12.2%
Very Dissatisfied	6.5%	7.2%	7.1%
Don't Know	18.9%	9.0%	10.1%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 4 Emergency medical services</u>			
Very Satisfied	16.7%	20.2%	19.8%
Satisfied	34.2%	33.3%	33.4%
Neutral	15.6%	17.1%	16.9%
Dissatisfied	4.4%	3.2%	3.3%
Very Dissatisfied	1.1%	2.2%	2.1%
Don't Know	28.0%	24.1%	24.5%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u>			
Very Satisfied	23.3%	25.9%	25.6%
Satisfied	32.7%	36.5%	36.1%
Neutral	13.1%	14.1%	14.0%
Dissatisfied	3.3%	2.4%	2.5%
Very Dissatisfied	0.7%	1.1%	1.1%
Don't Know	26.9%	20.0%	20.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q3 OVERALL RATINGS 6 Library programs and facilities</u>			
Very Satisfied	25.5%	32.1%	31.4%
Satisfied	44.4%	39.6%	40.1%
Neutral	15.6%	14.3%	14.5%
Dissatisfied	4.0%	5.7%	5.5%
Very Dissatisfied	3.6%	2.4%	2.5%
Don't Know	6.9%	5.9%	6.0%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 7 Lifeguard services</u>			
Very Satisfied	18.9%	22.2%	21.9%
Satisfied	26.9%	33.3%	32.6%
Neutral	13.8%	17.1%	16.7%
Dissatisfied	2.9%	2.6%	2.6%
Very Dissatisfied	1.1%	1.5%	1.5%
Don't Know	36.4%	23.3%	24.7%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure</u>			
Very Satisfied	4.7%	4.6%	4.6%
Satisfied	17.1%	18.6%	18.4%
Neutral	14.2%	17.3%	16.9%
Dissatisfied	36.7%	29.4%	30.2%
Very Dissatisfied	24.0%	28.6%	28.0%
Don't Know	3.3%	1.6%	1.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities</u>			
Very Satisfied	10.2%	12.7%	12.4%
Satisfied	37.1%	37.5%	37.4%
Neutral	26.9%	26.0%	26.1%
Dissatisfied	11.3%	12.2%	12.1%
Very Dissatisfied	6.9%	6.7%	6.7%
Don't Know	7.6%	4.9%	5.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 10 Planning and development services</u>			
Very Satisfied	1.8%	4.9%	4.5%
Satisfied	13.5%	20.1%	19.3%
Neutral	30.9%	28.5%	28.7%
Dissatisfied	18.5%	14.8%	15.3%
Very Dissatisfied	10.2%	12.5%	12.2%
Don't Know	25.1%	19.3%	19.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 11 Police services</u>			
Very Satisfied	12.7%	14.8%	14.5%
Satisfied	41.1%	39.5%	39.7%
Neutral	23.3%	23.5%	23.5%
Dissatisfied	8.7%	9.3%	9.2%
Very Dissatisfied	6.5%	6.8%	6.8%
Don't Know	7.6%	6.2%	6.3%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)</u>			
Very Satisfied	18.9%	21.6%	21.3%
Satisfied	48.7%	45.8%	46.2%
Neutral	16.7%	16.3%	16.3%
Dissatisfied	8.7%	8.4%	8.4%
Very Dissatisfied	2.2%	4.6%	4.3%
Don't Know	4.7%	3.4%	3.6%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District	Total
	District 7	Other Districts

Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services

Very Satisfied	4.4%	9.6%	9.0%
Satisfied	30.2%	29.5%	29.6%
Neutral	25.8%	25.8%	25.8%
Dissatisfied	16.7%	16.1%	16.2%
Very Dissatisfied	8.4%	9.3%	9.2%
Don't Know	14.5%	9.7%	10.3%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District	Total
	District 7	Other Districts

Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)

Very Satisfied	8.4%	12.3%	11.9%
Satisfied	36.0%	36.5%	36.5%
Neutral	32.0%	26.1%	26.8%
Dissatisfied	9.1%	12.4%	12.1%
Very Dissatisfied	6.5%	7.1%	7.1%
Don't Know	8.0%	5.4%	5.7%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District	Total
	Other	
	District 7	Districts

Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)

Very Satisfied	19.3%	18.8%	18.8%
Satisfied	40.0%	43.1%	42.8%
Neutral	21.5%	22.2%	22.2%
Dissatisfied	7.3%	5.8%	6.0%
Very Dissatisfied	4.7%	5.4%	5.3%
Don't Know	7.3%	4.6%	4.9%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 1 Code enforcement</u>			
Very Satisfied	6.3%	6.9%	6.9%
Satisfied	31.3%	34.8%	34.5%
Neutral	36.5%	34.0%	34.3%
Dissatisfied	20.7%	16.0%	16.5%
Very Dissatisfied	5.3%	8.2%	7.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 2 Communication with the public</u>			
Very Satisfied	2.5%	6.0%	5.6%
Satisfied	44.3%	36.9%	37.7%
Neutral	29.1%	34.0%	33.5%
Dissatisfied	20.5%	16.6%	17.0%
Very Dissatisfied	3.7%	6.5%	6.2%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 3 Customer service from City employees</u>			
Very Satisfied	9.0%	10.1%	10.0%
Satisfied	39.5%	38.7%	38.8%
Neutral	35.9%	29.0%	29.7%
Dissatisfied	7.6%	14.2%	13.6%
Very Dissatisfied	8.1%	7.9%	7.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 4 Emergency medical services</u>			
Very Satisfied	23.2%	26.6%	26.2%
Satisfied	47.5%	43.8%	44.2%
Neutral	21.7%	22.5%	22.4%
Dissatisfied	6.1%	4.2%	4.4%
Very Dissatisfied	1.5%	2.9%	2.8%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u>			
Very Satisfied	31.8%	32.4%	32.3%
Satisfied	44.8%	45.6%	45.5%
Neutral	17.9%	17.6%	17.6%
Dissatisfied	4.5%	3.0%	3.1%
Very Dissatisfied	1.0%	1.4%	1.4%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q3 OVERALL RATINGS 6 Library programs and facilities</u>			
Very Satisfied	27.3%	34.1%	33.4%
Satisfied	47.7%	42.1%	42.7%
Neutral	16.8%	15.2%	15.4%
Dissatisfied	4.3%	6.1%	5.9%
Very Dissatisfied	3.9%	2.5%	2.7%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q3 OVERALL RATINGS 7 Lifeguard services

Very Satisfied	29.7%	29.0%	29.1%
Satisfied	42.3%	43.4%	43.3%
Neutral	21.7%	22.2%	22.2%
Dissatisfied	4.6%	3.4%	3.5%
Very Dissatisfied	1.7%	2.0%	1.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure

Very Satisfied	4.9%	4.7%	4.7%
Satisfied	17.7%	18.9%	18.7%
Neutral	14.7%	17.6%	17.3%
Dissatisfied	38.0%	29.9%	30.8%
Very Dissatisfied	24.8%	29.0%	28.6%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 7	Other Districts	

Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities

Very Satisfied	11.0%	13.4%	13.1%
Satisfied	40.2%	39.4%	39.5%
Neutral	29.1%	27.3%	27.5%
Dissatisfied	12.2%	12.8%	12.8%
Very Dissatisfied	7.5%	7.1%	7.1%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 7	Other Districts	

Q3 OVERALL RATINGS 10 Planning and development services

Very Satisfied	2.4%	6.0%	5.6%
Satisfied	18.0%	24.9%	24.1%
Neutral	41.3%	35.3%	35.9%
Dissatisfied	24.8%	18.4%	19.1%
Very Dissatisfied	13.6%	15.5%	15.3%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 11 Police services</u>			
Very Satisfied	13.8%	15.7%	15.5%
Satisfied	44.5%	42.1%	42.4%
Neutral	25.2%	25.1%	25.1%
Dissatisfied	9.4%	9.9%	9.8%
Very Dissatisfied	7.1%	7.3%	7.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 7	Other Districts	
<u>Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)</u>			
Very Satisfied	19.8%	22.3%	22.1%
Satisfied	51.1%	47.5%	47.9%
Neutral	17.6%	16.8%	16.9%
Dissatisfied	9.2%	8.6%	8.7%
Very Dissatisfied	2.3%	4.7%	4.5%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services

Very Satisfied	5.1%	10.6%	10.0%
Satisfied	35.3%	32.7%	33.0%
Neutral	30.2%	28.6%	28.8%
Dissatisfied	19.6%	17.8%	18.0%
Very Dissatisfied	9.8%	10.3%	10.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)

Very Satisfied	9.1%	13.1%	12.6%
Satisfied	39.1%	38.6%	38.7%
Neutral	34.8%	27.6%	28.4%
Dissatisfied	9.9%	13.2%	12.8%
Very Dissatisfied	7.1%	7.5%	7.5%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)

Very Satisfied	20.8%	19.7%	19.8%
Satisfied	43.1%	45.2%	45.0%
Neutral	23.1%	23.3%	23.3%
Dissatisfied	7.8%	6.1%	6.3%
Very Dissatisfied	5.1%	5.7%	5.6%

Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES

N=2478

	District		Total
	District 7	Other Districts	
Code Enforcement	11.6%	13.4%	13.2%
Communication with the public	16.0%	17.4%	17.2%
Customer service from City employees	17.8%	12.6%	13.2%
Emergency medical services	34.5%	43.1%	42.2%
Fire rescue safety services	53.8%	50.8%	51.1%
Library programs and facilities	19.3%	18.3%	18.4%
Lifeguard services	4.4%	4.4%	4.4%
Maintenance of City streets, sidewalks, and infrastructure	59.3%	57.7%	57.9%
Parks and recreation programs and facilities	14.5%	19.1%	18.6%
Planning and development services	12.4%	16.4%	15.9%
Police services	68.4%	67.0%	67.2%
Solid waste services (e.g., residential trash and recycling services)	12.0%	14.3%	14.1%
Storm water runoff/storm water management and flood prevention services	6.9%	8.3%	8.2%

Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES (cont.)

N=2478

	District		Total
	District 7	Other Districts	

Q4. Which FOUR of the services do you think are most important for the City to provide? (Sum of top 4 choices) (cont.)

Sustainability efforts by the City to help preserve and protect the environment	20.7%	19.4%	19.5%
Water and wastewater services	30.2%	22.3%	23.2%
None selected	3.6%	3.8%	3.8%

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

N=2478

District		Total
District 7	Other Districts	

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

Much better	5.1%	11.6%	10.9%
A little better	22.5%	28.1%	27.4%
About the same	33.5%	30.7%	31.0%
A little worse	18.9%	12.5%	13.2%
Much worse	6.2%	7.3%	7.1%
Don't know	13.8%	9.9%	10.3%

EXCLUDING DON'T KNOWS**Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed? (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 7	Other Districts	

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

Much better	5.9%	12.8%	12.1%
A little better	26.2%	31.1%	30.6%
About the same	38.8%	34.1%	34.6%
A little worse	21.9%	13.9%	14.8%
Much worse	7.2%	8.1%	8.0%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q6 POLICE 1 Effectiveness of local police protection

Very Satisfied	15.3%	16.7%	16.6%
Satisfied	43.6%	44.2%	44.1%
Neutral	16.0%	19.2%	18.9%
Dissatisfied	5.5%	7.5%	7.3%
Very Dissatisfied	5.8%	4.8%	4.9%
Don't Know	13.8%	7.6%	8.3%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q6 POLICE 2 How quickly police respond

Very Satisfied	10.2%	13.2%	12.9%
Satisfied	24.0%	30.9%	30.1%
Neutral	18.2%	21.2%	20.8%
Dissatisfied	12.4%	10.8%	10.9%
Very Dissatisfied	6.2%	6.2%	6.2%
Don't Know	29.1%	17.8%	19.0%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q6 POLICE 3 The City's overall crime prevention efforts

Very Satisfied	6.5%	10.6%	10.1%
Satisfied	37.5%	34.9%	35.1%
Neutral	28.4%	28.1%	28.2%
Dissatisfied	8.0%	10.6%	10.3%
Very Dissatisfied	4.0%	5.0%	4.9%
Don't Know	15.6%	10.8%	11.4%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q6 POLICE 4 The visibility of police in the City

Very Satisfied	14.9%	14.8%	14.8%
Satisfied	40.7%	42.5%	42.3%
Neutral	24.0%	25.5%	25.3%
Dissatisfied	12.0%	9.6%	9.8%
Very Dissatisfied	3.6%	5.0%	4.9%
Don't Know	4.7%	2.6%	2.8%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 7	Other Districts	
<u>Q6 POLICE 5 The visibility of police in YOUR neighborhood</u>			
Very Satisfied	14.5%	14.6%	14.6%
Satisfied	34.9%	35.6%	35.6%
Neutral	26.5%	24.1%	24.4%
Dissatisfied	14.9%	14.8%	14.8%
Very Dissatisfied	6.5%	8.5%	8.3%
Don't Know	2.5%	2.4%	2.4%

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q6 POLICE 1 Effectiveness of local police protection</u>			
Very Satisfied	17.7%	18.1%	18.1%
Satisfied	50.6%	47.8%	48.1%
Neutral	18.6%	20.8%	20.6%
Dissatisfied	6.3%	8.1%	7.9%
Very Dissatisfied	6.8%	5.2%	5.3%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q6 POLICE 2 How quickly police respond</u>			
Very Satisfied	14.4%	16.1%	15.9%
Satisfied	33.8%	37.5%	37.2%
Neutral	25.6%	25.7%	25.7%
Dissatisfied	17.4%	13.1%	13.5%
Very Dissatisfied	8.7%	7.6%	7.7%

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q6 POLICE 3 The City's overall crime prevention efforts</u>			
Very Satisfied	7.8%	11.9%	11.4%
Satisfied	44.4%	39.1%	39.7%
Neutral	33.6%	31.6%	31.8%
Dissatisfied	9.5%	11.9%	11.6%
Very Dissatisfied	4.7%	5.6%	5.5%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q6 POLICE 4 The visibility of police in the City</u>			
Very Satisfied	15.6%	15.2%	15.2%
Satisfied	42.7%	43.7%	43.6%
Neutral	25.2%	26.1%	26.0%
Dissatisfied	12.6%	9.8%	10.1%
Very Dissatisfied	3.8%	5.2%	5.0%

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 7	Districts	

Q6 POLICE 5 The visibility of police in YOUR neighborhood

Very Satisfied	14.9%	15.0%	15.0%
Satisfied	35.8%	36.5%	36.4%
Neutral	27.2%	24.7%	25.0%
Dissatisfied	15.3%	15.2%	15.2%
Very Dissatisfied	6.7%	8.7%	8.5%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q7 FIRE 1 Effectiveness of ambulance/emergency medical services

Very Satisfied	19.3%	22.2%	21.8%
Satisfied	33.1%	35.2%	34.9%
Neutral	10.9%	13.0%	12.8%
Dissatisfied	3.3%	2.3%	2.4%
Very Dissatisfied	1.5%	1.7%	1.7%
Don't Know	32.0%	25.6%	26.4%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches

Very Satisfied	18.5%	22.1%	21.7%
Satisfied	30.2%	34.7%	34.2%
Neutral	16.4%	15.2%	15.3%
Dissatisfied	1.8%	1.6%	1.6%
Very Dissatisfied	0.7%	0.7%	0.7%
Don't Know	32.4%	25.8%	26.6%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 7	Other Districts	
<u>Q7 FIRE 3 Effectiveness of local fire protection</u>			
Very Satisfied	25.5%	27.3%	27.1%
Satisfied	40.4%	39.8%	39.9%
Neutral	11.6%	11.9%	11.9%
Dissatisfied	1.5%	0.9%	1.0%
Very Dissatisfied	1.1%	1.2%	1.2%
Don't Know	20.0%	18.9%	19.0%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 7	Other Districts	
<u>Q7 FIRE 4 How quickly firefighters respond</u>			
Very Satisfied	31.3%	28.4%	28.7%
Satisfied	31.3%	33.9%	33.6%
Neutral	10.2%	10.5%	10.5%
Dissatisfied	2.2%	1.6%	1.7%
Very Dissatisfied	0.0%	1.0%	0.9%
Don't Know	25.1%	24.6%	24.7%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q7 FIRE 5 How quickly emergency medical personnel respond

Very Satisfied	26.5%	25.6%	25.7%
Satisfied	32.0%	34.1%	33.9%
Neutral	12.0%	11.3%	11.4%
Dissatisfied	2.2%	2.4%	2.3%
Very Dissatisfied	0.0%	1.4%	1.3%
Don't Know	27.3%	25.2%	25.5%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q7 FIRE 6 The City's overall efforts to provide water and beach safety information

Very Satisfied	18.9%	18.8%	18.8%
Satisfied	37.1%	39.2%	39.0%
Neutral	25.1%	22.1%	22.4%
Dissatisfied	5.8%	4.5%	4.7%
Very Dissatisfied	0.0%	1.6%	1.4%
Don't Know	13.1%	13.7%	13.6%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 7	Other Districts	
<u>Q7 FIRE 7 The City s overall fire prevention efforts</u>			
Very Satisfied	18.5%	20.1%	19.9%
Satisfied	43.3%	40.9%	41.1%
Neutral	15.6%	18.8%	18.4%
Dissatisfied	2.9%	3.1%	3.1%
Very Dissatisfied	1.5%	2.0%	2.0%
Don't Know	18.2%	15.1%	15.5%

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q7 FIRE 1 Effectiveness of ambulance/emergency medical services</u>			
Very Satisfied	28.3%	29.8%	29.6%
Satisfied	48.7%	47.3%	47.5%
Neutral	16.0%	17.5%	17.3%
Dissatisfied	4.8%	3.1%	3.3%
Very Dissatisfied	2.1%	2.3%	2.3%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches</u>			
Very Satisfied	27.4%	29.7%	29.5%
Satisfied	44.6%	46.8%	46.5%
Neutral	24.2%	20.4%	20.8%
Dissatisfied	2.7%	2.1%	2.2%
Very Dissatisfied	1.1%	0.9%	0.9%

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q7 FIRE 3 Effectiveness of local fire protection</u>			
Very Satisfied	31.8%	33.6%	33.4%
Satisfied	50.5%	49.1%	49.2%
Neutral	14.5%	14.7%	14.7%
Dissatisfied	1.8%	1.1%	1.2%
Very Dissatisfied	1.4%	1.5%	1.4%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q7 FIRE 4 How quickly firefighters respond</u>			
Very Satisfied	41.7%	37.6%	38.1%
Satisfied	41.7%	45.0%	44.6%
Neutral	13.6%	14.0%	13.9%
Dissatisfied	2.9%	2.1%	2.2%
Very Dissatisfied	0.0%	1.3%	1.2%

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q7 FIRE 5 How quickly emergency medical personnel respond</u>			
Very Satisfied	36.5%	34.2%	34.4%
Satisfied	44.0%	45.6%	45.4%
Neutral	16.5%	15.2%	15.3%
Dissatisfied	3.0%	3.2%	3.1%
Very Dissatisfied	0.0%	1.9%	1.7%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q7 FIRE 6 The City s overall efforts to provide water and beach safety information</u>			
Very Satisfied	21.8%	21.8%	21.8%
Satisfied	42.7%	45.4%	45.1%
Neutral	28.9%	25.6%	26.0%
Dissatisfied	6.7%	5.3%	5.4%
Very Dissatisfied	0.0%	1.8%	1.6%

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 7	Districts	

Q7 FIRE 7 The City's overall fire prevention efforts

Very Satisfied	22.7%	23.6%	23.5%
Satisfied	52.9%	48.1%	48.6%
Neutral	19.1%	22.1%	21.8%
Dissatisfied	3.6%	3.7%	3.7%
Very Dissatisfied	1.8%	2.4%	2.3%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 7	Other Districts	
Very Satisfied	16.4%	14.1%	14.4%
Satisfied	33.8%	37.3%	36.9%
Neutral	22.9%	20.3%	20.6%
Dissatisfied	9.5%	12.4%	12.1%
Very Dissatisfied	6.2%	5.6%	5.6%
Don't Know	11.3%	10.3%	10.5%

Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 7	Other Districts	
Very Satisfied	14.9%	13.2%	13.4%
Satisfied	43.6%	36.2%	37.0%
Neutral	16.7%	16.8%	16.8%
Dissatisfied	14.5%	20.5%	19.8%
Very Dissatisfied	9.1%	11.8%	11.5%
Don't Know	1.1%	1.6%	1.5%

Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets

Very Satisfied	1.8%	4.8%	4.4%
Satisfied	25.1%	18.9%	19.6%
Neutral	14.2%	16.3%	16.1%
Dissatisfied	32.0%	34.0%	33.8%
Very Dissatisfied	25.5%	24.9%	24.9%
Don't Know	1.5%	1.1%	1.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood

Very Satisfied	8.7%	8.3%	8.4%
Satisfied	30.5%	24.2%	24.9%
Neutral	12.7%	15.3%	15.0%
Dissatisfied	23.3%	25.3%	25.1%
Very Dissatisfied	24.7%	25.9%	25.8%
Don't Know	0.0%	1.0%	0.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs

Very Satisfied	7.6%	9.2%	9.0%
Satisfied	37.5%	31.0%	31.8%
Neutral	17.1%	24.8%	23.9%
Dissatisfied	14.9%	17.3%	17.0%
Very Dissatisfied	11.6%	12.5%	12.4%
Don't Know	11.3%	5.2%	5.9%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)

Very Satisfied	12.4%	12.6%	12.6%
Satisfied	45.5%	42.1%	42.5%
Neutral	22.9%	25.1%	24.9%
Dissatisfied	10.9%	11.0%	11.0%
Very Dissatisfied	5.8%	5.3%	5.4%
Don't Know	2.5%	3.9%	3.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 7	Other Districts	
<u>Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City</u>			
Very Satisfied	4.4%	7.0%	6.7%
Satisfied	37.1%	28.4%	29.3%
Neutral	22.9%	24.8%	24.6%
Dissatisfied	18.5%	23.6%	23.0%
Very Dissatisfied	14.9%	14.4%	14.4%
Don't Know	2.2%	1.8%	1.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 7	Other Districts	
<u>Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood</u>			
Very Satisfied	9.5%	11.0%	10.9%
Satisfied	38.5%	31.0%	31.8%
Neutral	17.8%	19.5%	19.3%
Dissatisfied	19.6%	19.5%	19.5%
Very Dissatisfied	12.4%	17.8%	17.2%
Don't Know	2.2%	1.2%	1.3%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 7	Other Districts	
Very Satisfied	12.7%	11.9%	12.0%
Satisfied	49.1%	35.7%	37.2%
Neutral	20.0%	22.6%	22.3%
Dissatisfied	7.3%	15.9%	14.9%
Very Dissatisfied	9.5%	12.5%	12.2%
Don't Know	1.5%	1.4%	1.4%

Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 7	Other Districts	
Very Satisfied	5.1%	6.7%	6.5%
Satisfied	19.3%	20.9%	20.7%
Neutral	25.8%	20.4%	21.0%
Dissatisfied	30.9%	23.4%	24.2%
Very Dissatisfied	17.1%	26.0%	25.0%
Don't Know	1.8%	2.7%	2.6%

Q8 INFRASTRUCTURE 10 Quality of street repairs

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 7	Districts	

Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities

Very Satisfied	18.4%	15.7%	16.0%
Satisfied	38.1%	41.6%	41.2%
Neutral	25.8%	22.6%	23.0%
Dissatisfied	10.7%	13.8%	13.5%
Very Dissatisfied	7.0%	6.2%	6.3%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
		Other	
	District 7	Districts	

Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood

Very Satisfied	15.1%	13.4%	13.6%
Satisfied	44.1%	36.8%	37.6%
Neutral	16.9%	17.1%	17.0%
Dissatisfied	14.7%	20.8%	20.1%
Very Dissatisfied	9.2%	12.0%	11.7%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 7	Districts	
<u>Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets</u>			
Very Satisfied	1.8%	4.8%	4.5%
Satisfied	25.5%	19.1%	19.8%
Neutral	14.4%	16.5%	16.3%
Dissatisfied	32.5%	34.4%	34.2%
Very Dissatisfied	25.8%	25.2%	25.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 7	Districts	
<u>Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood</u>			
Very Satisfied	8.7%	8.4%	8.4%
Satisfied	30.5%	24.4%	25.1%
Neutral	12.7%	15.4%	15.1%
Dissatisfied	23.3%	25.6%	25.3%
Very Dissatisfied	24.7%	26.2%	26.0%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 7	Districts	
<u>Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs</u>			
Very Satisfied	8.6%	9.7%	9.6%
Satisfied	42.2%	32.7%	33.7%
Neutral	19.3%	26.1%	25.4%
Dissatisfied	16.8%	18.2%	18.1%
Very Dissatisfied	13.1%	13.2%	13.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 7	Districts	
<u>Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)</u>			
Very Satisfied	12.7%	13.1%	13.1%
Satisfied	46.6%	43.8%	44.1%
Neutral	23.5%	26.1%	25.8%
Dissatisfied	11.2%	11.4%	11.4%
Very Dissatisfied	6.0%	5.5%	5.6%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 7	Other Districts	

Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City

Very Satisfied	4.5%	7.2%	6.9%
Satisfied	37.9%	28.9%	29.9%
Neutral	23.4%	25.3%	25.1%
Dissatisfied	19.0%	24.0%	23.5%
Very Dissatisfied	15.2%	14.6%	14.7%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood

Very Satisfied	9.7%	11.2%	11.0%
Satisfied	39.4%	31.3%	32.2%
Neutral	18.2%	19.8%	19.6%
Dissatisfied	20.1%	19.7%	19.7%
Very Dissatisfied	12.6%	18.1%	17.5%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 7	Districts

Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood

Very Satisfied	12.9%	12.1%	12.2%
Satisfied	49.8%	36.2%	37.7%
Neutral	20.3%	22.9%	22.6%
Dissatisfied	7.4%	16.1%	15.1%
Very Dissatisfied	9.6%	12.7%	12.4%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District	Total
	Other	
	District 7	Districts

Q8 INFRASTRUCTURE 10 Quality of street repairs

Very Satisfied	5.2%	6.9%	6.7%
Satisfied	19.6%	21.5%	21.3%
Neutral	26.3%	20.9%	21.5%
Dissatisfied	31.5%	24.0%	24.9%
Very Dissatisfied	17.4%	26.7%	25.6%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q9 1 Satisfaction with Residential trash collection

Very Satisfied	41.1%	36.4%	36.9%
Satisfied	43.6%	41.1%	41.4%
Neutral	6.2%	9.9%	9.5%
Dissatisfied	4.7%	6.4%	6.2%
Very Dissatisfied	1.8%	2.9%	2.8%
Don't Know	2.5%	3.3%	3.2%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q9 2 Satisfaction with Residential recycling services

Very Satisfied	34.9%	33.6%	33.8%
Satisfied	42.9%	40.5%	40.8%
Neutral	8.7%	11.2%	10.9%
Dissatisfied	10.2%	7.9%	8.2%
Very Dissatisfied	1.5%	3.8%	3.6%
Don't Know	1.8%	3.0%	2.8%

EXCLUDING DON'T KNOWS**Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q9 1 Satisfaction with Residential trash collection</u>			
Very Satisfied	42.2%	37.6%	38.1%
Satisfied	44.8%	42.5%	42.8%
Neutral	6.3%	10.3%	9.8%
Dissatisfied	4.9%	6.6%	6.4%
Very Dissatisfied	1.9%	3.0%	2.9%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 7	Districts	
<u>Q9 2 Satisfaction with Residential recycling services</u>			
Very Satisfied	35.6%	34.7%	34.8%
Satisfied	43.7%	41.7%	41.9%
Neutral	8.9%	11.5%	11.2%
Dissatisfied	10.4%	8.2%	8.4%
Very Dissatisfied	1.5%	3.9%	3.7%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

District	Total
District 7 Other Districts	

Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use

Very Important	44.4%	45.9%	45.7%
Important	30.2%	27.5%	27.8%
Somewhat Important	15.3%	17.2%	17.0%
Not Important	5.8%	4.4%	4.6%
Not at All Important	2.5%	2.6%	2.6%
Don't Know	1.8%	2.3%	2.3%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

District	Total
District 7 Other Districts	

Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy

Very Important	43.6%	50.7%	49.9%
Important	34.5%	30.5%	31.0%
Somewhat Important	12.7%	13.1%	13.1%
Not Important	5.8%	2.7%	3.0%
Not at All Important	2.2%	1.6%	1.7%
Don't Know	1.1%	1.4%	1.4%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

District		Total
District 7	Other Districts	

Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought

Very Important	50.9%	50.9%	50.9%
Important	31.6%	33.3%	33.1%
Somewhat Important	15.3%	12.1%	12.4%
Not Important	1.5%	1.4%	1.4%
Not at All Important	0.0%	1.0%	0.9%
Don't Know	0.7%	1.3%	1.3%

EXCLUDING DON'T KNOWS**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 7	Districts	

Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use

Very Important	45.2%	47.0%	46.8%
Important	30.7%	28.2%	28.4%
Somewhat Important	15.6%	17.7%	17.4%
Not Important	5.9%	4.5%	4.7%
Not at All Important	2.6%	2.7%	2.7%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
		Other	
	District 7	Districts	

Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy

Very Important	44.1%	51.4%	50.6%
Important	34.9%	30.9%	31.4%
Somewhat Important	12.9%	13.3%	13.3%
Not Important	5.9%	2.7%	3.1%
Not at All Important	2.2%	1.6%	1.7%

EXCLUDING DON'T KNOWS**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 7	Districts

Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought

Very Important	51.3%	51.6%	51.6%
Important	31.9%	33.7%	33.5%
Somewhat Important	15.4%	12.2%	12.6%
Not Important	1.5%	1.4%	1.4%
Not at All Important	0.0%	1.0%	0.9%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q11 PARKS AND REC 1 Availability of parks and recreation facilities

Very Satisfied	19.6%	23.2%	22.8%
Satisfied	53.8%	48.2%	48.8%
Neutral	18.2%	15.7%	16.0%
Dissatisfied	2.2%	5.9%	5.5%
Very Dissatisfied	1.8%	3.1%	3.0%
Don't Know	4.4%	3.9%	3.9%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities

Very Satisfied	16.0%	17.5%	17.4%
Satisfied	48.7%	44.6%	45.1%
Neutral	18.2%	20.4%	20.1%
Dissatisfied	7.3%	6.9%	7.0%
Very Dissatisfied	2.2%	2.9%	2.8%
Don't Know	7.6%	7.6%	7.6%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q11 PARKS AND REC 3 Maintenance of City beaches

Very Satisfied	15.3%	17.8%	17.6%
Satisfied	53.5%	48.4%	49.0%
Neutral	16.4%	17.0%	16.9%
Dissatisfied	4.4%	6.2%	6.0%
Very Dissatisfied	0.0%	2.3%	2.1%
Don't Know	10.5%	8.2%	8.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q11 PARKS AND REC 4 Maintenance of City parks

Very Satisfied	16.4%	17.1%	17.0%
Satisfied	53.1%	48.8%	49.2%
Neutral	19.3%	19.1%	19.1%
Dissatisfied	5.1%	8.4%	8.0%
Very Dissatisfied	2.5%	3.0%	3.0%
Don't Know	3.6%	3.7%	3.7%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q11 PARKS AND REC 5 Maintenance of City recreation facilities

Very Satisfied	12.4%	14.6%	14.3%
Satisfied	35.6%	38.3%	38.0%
Neutral	23.3%	24.1%	24.0%
Dissatisfied	6.2%	6.4%	6.4%
Very Dissatisfied	2.5%	2.9%	2.8%
Don't Know	20.0%	13.8%	14.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q11 PARKS AND REC 6 Maintenance of City swimming pools

Very Satisfied	11.3%	8.1%	8.5%
Satisfied	24.0%	23.8%	23.8%
Neutral	20.7%	20.5%	20.5%
Dissatisfied	1.8%	4.4%	4.2%
Very Dissatisfied	2.5%	2.7%	2.7%
Don't Know	39.6%	40.5%	40.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q11 PARKS AND REC 7 Open space and walking and biking trails

Very Satisfied	18.9%	15.2%	15.6%
Satisfied	45.1%	43.2%	43.4%
Neutral	20.0%	21.4%	21.2%
Dissatisfied	7.3%	9.5%	9.2%
Very Dissatisfied	2.2%	4.3%	4.1%
Don't Know	6.5%	6.4%	6.5%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q11 PARKS AND REC 8 Programs offered at City swimming pools

Very Satisfied	8.7%	6.8%	7.0%
Satisfied	22.5%	19.3%	19.7%
Neutral	17.8%	20.7%	20.3%
Dissatisfied	1.8%	4.9%	4.5%
Very Dissatisfied	2.9%	2.5%	2.6%
Don't Know	46.2%	45.8%	45.8%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)

Very Satisfied	9.5%	9.2%	9.2%
Satisfied	24.0%	23.4%	23.4%
Neutral	18.9%	22.9%	22.4%
Dissatisfied	6.2%	5.2%	5.3%
Very Dissatisfied	5.5%	3.3%	3.6%
Don't Know	36.0%	36.0%	36.0%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 7	Districts	

Q11 PARKS AND REC 1 Availability of parks and recreation facilities

Very Satisfied	20.5%	24.2%	23.8%
Satisfied	56.3%	50.1%	50.8%
Neutral	19.0%	16.3%	16.6%
Dissatisfied	2.3%	6.1%	5.7%
Very Dissatisfied	1.9%	3.3%	3.1%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
		Other	
	District 7	Districts	

Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities

Very Satisfied	17.3%	19.0%	18.8%
Satisfied	52.8%	48.3%	48.8%
Neutral	19.7%	22.1%	21.8%
Dissatisfied	7.9%	7.5%	7.6%
Very Dissatisfied	2.4%	3.1%	3.1%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 7	Other Districts	

Q11 PARKS AND REC 3 Maintenance of City beaches

Very Satisfied	17.1%	19.4%	19.2%
Satisfied	59.8%	52.7%	53.5%
Neutral	18.3%	18.5%	18.5%
Dissatisfied	4.9%	6.8%	6.6%
Very Dissatisfied	0.0%	2.5%	2.2%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 7	Other Districts	

Q11 PARKS AND REC 4 Maintenance of City parks

Very Satisfied	17.0%	17.7%	17.6%
Satisfied	55.1%	50.6%	51.1%
Neutral	20.0%	19.8%	19.8%
Dissatisfied	5.3%	8.7%	8.3%
Very Dissatisfied	2.6%	3.2%	3.1%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 7	Districts	

Q11 PARKS AND REC 5 Maintenance of City recreation facilities

Very Satisfied	15.5%	16.9%	16.7%
Satisfied	44.5%	44.4%	44.4%
Neutral	29.1%	27.9%	28.1%
Dissatisfied	7.7%	7.5%	7.5%
Very Dissatisfied	3.2%	3.3%	3.3%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
		Other	
	District 7	Districts	

Q11 PARKS AND REC 6 Maintenance of City swimming pools

Very Satisfied	18.7%	13.7%	14.2%
Satisfied	39.8%	40.0%	39.9%
Neutral	34.3%	34.4%	34.4%
Dissatisfied	3.0%	7.5%	7.0%
Very Dissatisfied	4.2%	4.5%	4.5%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 7	Districts	

Q11 PARKS AND REC 7 Open space and walking and biking trails

Very Satisfied	20.2%	16.3%	16.7%
Satisfied	48.2%	46.1%	46.4%
Neutral	21.4%	22.9%	22.7%
Dissatisfied	7.8%	10.1%	9.9%
Very Dissatisfied	2.3%	4.6%	4.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
		Other	
	District 7	Districts	

Q11 PARKS AND REC 8 Programs offered at City swimming pools

Very Satisfied	16.2%	12.6%	13.0%
Satisfied	41.9%	35.7%	36.4%
Neutral	33.1%	38.1%	37.6%
Dissatisfied	3.4%	9.0%	8.3%
Very Dissatisfied	5.4%	4.7%	4.8%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 7	Districts

Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)

Very Satisfied	14.8%	14.3%	14.4%
Satisfied	37.5%	36.6%	36.7%
Neutral	29.5%	35.8%	35.1%
Dissatisfied	9.7%	8.2%	8.3%
Very Dissatisfied	8.5%	5.2%	5.6%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q12 LIBRARIES 1 Availability of library facilities

Very Satisfied	30.5%	30.7%	30.7%
Satisfied	47.6%	39.8%	40.6%
Neutral	10.5%	14.6%	14.1%
Dissatisfied	4.7%	5.6%	5.5%
Very Dissatisfied	1.1%	2.0%	1.9%
Don't Know	5.5%	7.4%	7.1%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q12 LIBRARIES 2 Hours of operation offered at City libraries

Very Satisfied	16.4%	21.7%	21.1%
Satisfied	48.0%	37.2%	38.4%
Neutral	14.2%	16.8%	16.5%
Dissatisfied	12.7%	11.3%	11.5%
Very Dissatisfied	2.9%	4.4%	4.2%
Don't Know	5.8%	8.6%	8.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q12 LIBRARIES 3 Maintenance of City libraries

Very Satisfied	18.2%	25.0%	24.3%
Satisfied	48.0%	40.0%	40.9%
Neutral	18.9%	17.4%	17.6%
Dissatisfied	5.5%	5.8%	5.7%
Very Dissatisfied	1.1%	2.4%	2.2%
Don't Know	8.4%	9.4%	9.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 7	Other Districts	

Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)

Very Satisfied	14.9%	21.3%	20.6%
Satisfied	42.5%	31.8%	33.0%
Neutral	14.9%	18.1%	17.7%
Dissatisfied	4.4%	2.5%	2.7%
Very Dissatisfied	0.7%	1.8%	1.7%
Don't Know	22.5%	24.6%	24.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 7 Other Districts	

Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood

Very Satisfied	27.6%	31.1%	30.7%
Satisfied	43.3%	35.3%	36.2%
Neutral	11.6%	15.0%	14.6%
Dissatisfied	4.7%	3.6%	3.7%
Very Dissatisfied	3.3%	2.9%	2.9%
Don't Know	9.5%	12.1%	11.8%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 7 Other Districts	

Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.

Very Satisfied	22.9%	24.2%	24.1%
Satisfied	36.0%	34.0%	34.2%
Neutral	14.2%	18.2%	17.7%
Dissatisfied	9.1%	5.0%	5.5%
Very Dissatisfied	2.5%	3.4%	3.3%
Don't Know	15.3%	15.3%	15.3%

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 7	Other Districts	
<u>Q12 LIBRARIES 1 Availability of library facilities</u>			
Very Satisfied	32.3%	33.1%	33.0%
Satisfied	50.4%	42.9%	43.8%
Neutral	11.2%	15.7%	15.2%
Dissatisfied	5.0%	6.1%	6.0%
Very Dissatisfied	1.2%	2.2%	2.0%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 7	Other Districts	
<u>Q12 LIBRARIES 2 Hours of operation offered at City libraries</u>			
Very Satisfied	17.4%	23.8%	23.1%
Satisfied	51.0%	40.7%	41.8%
Neutral	15.1%	18.4%	18.0%
Dissatisfied	13.5%	12.4%	12.5%
Very Dissatisfied	3.1%	4.8%	4.6%

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 7	Other Districts	
<u>Q12 LIBRARIES 3 Maintenance of City libraries</u>			
Very Satisfied	19.8%	27.6%	26.7%
Satisfied	52.4%	44.2%	45.1%
Neutral	20.6%	19.2%	19.4%
Dissatisfied	6.0%	6.4%	6.3%
Very Dissatisfied	1.2%	2.6%	2.4%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 7	Other Districts	
<u>Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)</u>			
Very Satisfied	19.2%	28.3%	27.3%
Satisfied	54.9%	42.1%	43.6%
Neutral	19.2%	23.9%	23.4%
Dissatisfied	5.6%	3.2%	3.5%
Very Dissatisfied	0.9%	2.4%	2.2%

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 7	Districts	

Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood

Very Satisfied	30.5%	35.4%	34.8%
Satisfied	47.8%	40.2%	41.1%
Neutral	12.9%	17.1%	16.6%
Dissatisfied	5.2%	4.1%	4.2%
Very Dissatisfied	3.6%	3.3%	3.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 7	Districts	

Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.

Very Satisfied	27.0%	28.6%	28.4%
Satisfied	42.5%	40.1%	40.4%
Neutral	16.7%	21.4%	20.9%
Dissatisfied	10.7%	5.9%	6.5%
Very Dissatisfied	3.0%	4.0%	3.9%

Q13. Community Engagement.

N=2478

District	Total
District 7 Other Districts	

Q13 Community Engagement 1 Access to City officials

Very Satisfied	3.6%	5.9%	5.7%
Satisfied	24.0%	22.1%	22.3%
Neutral	24.4%	26.6%	26.4%
Dissatisfied	11.3%	12.2%	12.1%
Very Dissatisfied	6.2%	9.3%	8.9%
Don't Know	30.5%	23.9%	24.6%

Q13. Community Engagement.

N=2478

District	Total
District 7 Other Districts	

Q13 Community Engagement 2 Access to information about City programs and services

Very Satisfied	2.5%	7.3%	6.7%
Satisfied	34.9%	30.6%	31.1%
Neutral	35.3%	28.2%	29.0%
Dissatisfied	10.9%	14.5%	14.1%
Very Dissatisfied	4.0%	7.4%	7.0%
Don't Know	12.4%	12.0%	12.1%

Q13. Community Engagement.

N=2478

District		Total
District 7	Other Districts	

Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects

Very Satisfied	2.9%	5.3%	5.0%
Satisfied	24.0%	20.4%	20.8%
Neutral	26.2%	27.4%	27.3%
Dissatisfied	24.7%	21.1%	21.5%
Very Dissatisfied	8.0%	11.5%	11.1%
Don't Know	14.2%	14.3%	14.3%

Q13. Community Engagement.

N=2478

District		Total
District 7	Other Districts	

Q13 Community Engagement 4 Overall usefulness of the City's website

Very Satisfied	4.4%	6.4%	6.1%
Satisfied	27.6%	26.7%	26.8%
Neutral	32.0%	29.5%	29.8%
Dissatisfied	12.0%	13.2%	13.1%
Very Dissatisfied	5.5%	8.5%	8.2%
Don't Know	18.5%	15.7%	16.0%

Q13. Community Engagement.

N=2478

District		Total
District 7	Other Districts	

Q13 Community Engagement 5 The City's television channel (City 24)

Very Satisfied	1.8%	3.9%	3.7%
Satisfied	6.2%	11.4%	10.8%
Neutral	19.6%	23.1%	22.7%
Dissatisfied	4.7%	5.0%	5.0%
Very Dissatisfied	3.3%	4.6%	4.4%
Don't Know	64.4%	52.0%	53.4%

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 7	Other Districts	

Q13 Community Engagement 1 Access to City officials

Very Satisfied	5.2%	7.8%	7.5%
Satisfied	34.6%	29.0%	29.6%
Neutral	35.1%	34.9%	35.0%
Dissatisfied	16.2%	16.0%	16.1%
Very Dissatisfied	8.9%	12.2%	11.8%

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q13 Community Engagement 2 Access to information about City programs and services

Very Satisfied	2.9%	8.3%	7.7%
Satisfied	39.8%	34.8%	35.3%
Neutral	40.2%	32.1%	33.0%
Dissatisfied	12.4%	16.5%	16.0%
Very Dissatisfied	4.6%	8.4%	8.0%

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 7	Other Districts	

Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects

Very Satisfied	3.4%	6.1%	5.8%
Satisfied	28.0%	23.8%	24.3%
Neutral	30.5%	32.0%	31.8%
Dissatisfied	28.8%	24.6%	25.1%
Very Dissatisfied	9.3%	13.4%	13.0%

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q13 Community Engagement 4 Overall usefulness of the City's website

Very Satisfied	5.4%	7.5%	7.3%
Satisfied	33.9%	31.7%	31.9%
Neutral	39.3%	35.0%	35.5%
Dissatisfied	14.7%	15.7%	15.6%
Very Dissatisfied	6.7%	10.1%	9.8%

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 7	Other Districts	

Q13 Community Engagement 5 The City's television channel (City 24)

Very Satisfied	5.1%	8.2%	8.0%
Satisfied	17.3%	23.7%	23.2%
Neutral	55.1%	48.1%	48.7%
Dissatisfied	13.3%	10.4%	10.6%
Very Dissatisfied	9.2%	9.6%	9.5%

Q14. Other Services.

N=2478

District		Total
District 7	Other Districts	

Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)

Very Satisfied	9.1%	7.5%	7.7%
Satisfied	13.5%	15.9%	15.6%
Neutral	25.8%	27.3%	27.2%
Dissatisfied	20.0%	21.7%	21.5%
Very Dissatisfied	9.5%	12.0%	11.7%
Don't Know	22.2%	15.6%	16.3%

Q14. Other Services.

N=2478

District		Total
District 7	Other Districts	

Q14 2 Ease of obtaining permits from Development Services

Very Satisfied	2.2%	2.9%	2.8%
Satisfied	5.8%	8.8%	8.5%
Neutral	16.7%	20.2%	19.8%
Dissatisfied	9.5%	12.5%	12.1%
Very Dissatisfied	9.5%	8.5%	8.6%
Don't Know	56.4%	47.2%	48.2%

Q14. Other Services.

N=2478

District		Total
District 7	Other Districts	

Q14 3 Efforts to address homelessness

Very Satisfied	2.9%	2.6%	2.7%
Satisfied	9.8%	11.5%	11.3%
Neutral	18.9%	20.3%	20.1%
Dissatisfied	32.4%	26.9%	27.5%
Very Dissatisfied	23.6%	24.6%	24.5%
Don't Know	12.4%	14.0%	13.8%

Q14. Other Services.

N=2478

District		Total
District 7	Other Districts	

Q14 4 Efforts to assist low- to moderate-income residents and communities

Very Satisfied	5.8%	3.6%	3.8%
Satisfied	7.3%	13.1%	12.4%
Neutral	21.8%	24.8%	24.5%
Dissatisfied	25.1%	22.7%	23.0%
Very Dissatisfied	10.5%	15.7%	15.1%
Don't Know	29.5%	20.2%	21.2%

Q14. Other Services.

N=2478

District		Total
District 7	Other Districts	

Q14 5 Efforts to plan for future growth

Very Satisfied	2.9%	3.4%	3.4%
Satisfied	9.8%	17.6%	16.7%
Neutral	25.8%	23.5%	23.8%
Dissatisfied	26.5%	21.2%	21.8%
Very Dissatisfied	13.5%	15.0%	14.9%
Don't Know	21.5%	19.2%	19.5%

Q14. Other Services.

N=2478

District		Total
District 7	Other Districts	

Q14 6 Efforts to support job creation and investment by local businesses

Very Satisfied	4.4%	3.0%	3.1%
Satisfied	6.5%	15.9%	14.9%
Neutral	26.5%	26.1%	26.2%
Dissatisfied	20.7%	18.2%	18.4%
Very Dissatisfied	15.3%	12.5%	12.8%
Don't Know	26.5%	24.4%	24.6%

Q14. Other Services.

N=2478

	District		Total
	District 7	Other Districts	
<u>Q14 7 Gang prevention efforts</u>			
Very Satisfied	1.5%	3.7%	3.4%
Satisfied	18.5%	17.1%	17.3%
Neutral	23.3%	25.7%	25.4%
Dissatisfied	14.2%	13.0%	13.2%
Very Dissatisfied	9.1%	9.6%	9.6%
Don't Know	33.5%	30.9%	31.2%

Q14. Other Services.

N=2478

	District		Total
	District 7	Other Districts	
<u>Q14 8 Graffiti removal</u>			
Very Satisfied	5.8%	5.4%	5.5%
Satisfied	21.8%	25.6%	25.2%
Neutral	28.7%	24.9%	25.3%
Dissatisfied	17.1%	15.9%	16.0%
Very Dissatisfied	8.7%	10.1%	10.0%
Don't Know	17.8%	18.1%	18.0%

Q14. Other Services.

N=2478

District		Total
District 7	Other Districts	

Q14 9 Historic preservation efforts

Very Satisfied	4.4%	8.4%	8.0%
Satisfied	33.5%	31.1%	31.4%
Neutral	30.9%	25.1%	25.7%
Dissatisfied	2.9%	8.7%	8.0%
Very Dissatisfied	4.7%	5.8%	5.6%
Don't Know	23.6%	20.9%	21.2%

Q14. Other Services.

N=2478

District		Total
District 7	Other Districts	

Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art

Very Satisfied	9.1%	12.1%	11.7%
Satisfied	35.6%	36.1%	36.0%
Neutral	32.0%	24.5%	25.3%
Dissatisfied	3.3%	6.3%	5.9%
Very Dissatisfied	3.6%	4.1%	4.1%
Don't Know	16.4%	17.0%	16.9%

Q14. Other Services.

N=2478

District		Total
District 7	Other Districts	

Q14 11 Online services (e.g., paying a bill, getting a business license)

Very Satisfied	10.2%	13.3%	12.9%
Satisfied	34.2%	34.7%	34.6%
Neutral	27.6%	22.8%	23.3%
Dissatisfied	6.9%	6.0%	6.1%
Very Dissatisfied	2.9%	5.3%	5.0%
Don't Know	18.2%	18.0%	18.0%

Q14. Other Services.

N=2478

District		Total
District 7	Other Districts	

Q14 12 Quality of services provided to people with disabilities

Very Satisfied	8.7%	6.6%	6.8%
Satisfied	14.9%	20.0%	19.5%
Neutral	18.2%	21.7%	21.3%
Dissatisfied	4.4%	5.1%	5.0%
Very Dissatisfied	4.7%	4.3%	4.3%
Don't Know	49.1%	42.4%	43.1%

Q14. Other Services.

N=2478

District		Total
District 7	Other Districts	

Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium

Very Satisfied	11.6%	13.8%	13.5%
Satisfied	39.3%	35.1%	35.6%
Neutral	25.1%	25.6%	25.5%
Dissatisfied	5.1%	6.0%	5.9%
Very Dissatisfied	5.5%	5.1%	5.2%
Don't Know	13.5%	14.4%	14.3%

Q14. Other Services.

N=2478

District		Total
District 7	Other Districts	

Q14 14 Traffic congestion on City streets

Very Satisfied	1.5%	4.0%	3.7%
Satisfied	20.0%	19.8%	19.8%
Neutral	21.8%	24.7%	24.4%
Dissatisfied	29.5%	24.2%	24.8%
Very Dissatisfied	22.5%	21.7%	21.8%
Don't Know	4.7%	5.5%	5.4%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 7	Other Districts	

Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)

Very Satisfied	11.7%	8.9%	9.2%
Satisfied	17.3%	18.8%	18.7%
Neutral	33.2%	32.4%	32.5%
Dissatisfied	25.7%	25.7%	25.7%
Very Dissatisfied	12.1%	14.2%	14.0%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q14 2 Ease of obtaining permits from Development Services

Very Satisfied	5.0%	5.4%	5.4%
Satisfied	13.3%	16.7%	16.4%
Neutral	38.3%	38.1%	38.2%
Dissatisfied	21.7%	23.6%	23.4%
Very Dissatisfied	21.7%	16.2%	16.7%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 7	Other Districts	
<u>Q14 3 Efforts to address homelessness</u>			
Very Satisfied	3.3%	3.1%	3.1%
Satisfied	11.2%	13.4%	13.2%
Neutral	21.6%	23.6%	23.4%
Dissatisfied	36.9%	31.3%	31.9%
Very Dissatisfied	27.0%	28.7%	28.5%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 7	Other Districts	
<u>Q14 4 Efforts to assist low- to moderate-income residents and communities</u>			
Very Satisfied	8.2%	4.5%	4.9%
Satisfied	10.3%	16.4%	15.8%
Neutral	30.9%	31.1%	31.0%
Dissatisfied	35.6%	28.4%	29.1%
Very Dissatisfied	14.9%	19.6%	19.2%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 7	Other Districts	

Q14 5 Efforts to plan for future growth

Very Satisfied	3.7%	4.3%	4.2%
Satisfied	12.5%	21.7%	20.7%
Neutral	32.9%	29.1%	29.5%
Dissatisfied	33.8%	26.3%	27.1%
Very Dissatisfied	17.1%	18.6%	18.4%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 7	Other Districts	

Q14 6 Efforts to support job creation and investment by local businesses

Very Satisfied	5.9%	3.9%	4.1%
Satisfied	8.9%	21.0%	19.7%
Neutral	36.1%	34.5%	34.7%
Dissatisfied	28.2%	24.0%	24.5%
Very Dissatisfied	20.8%	16.6%	17.0%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 7	Other Districts	
<u>Q14 7 Gang prevention efforts</u>			
Very Satisfied	2.2%	5.3%	5.0%
Satisfied	27.9%	24.8%	25.1%
Neutral	35.0%	37.2%	36.9%
Dissatisfied	21.3%	18.8%	19.1%
Very Dissatisfied	13.7%	13.9%	13.9%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 7	Other Districts	
<u>Q14 8 Graffiti removal</u>			
Very Satisfied	7.1%	6.6%	6.7%
Satisfied	26.5%	31.2%	30.7%
Neutral	35.0%	30.4%	30.9%
Dissatisfied	20.8%	19.4%	19.5%
Very Dissatisfied	10.6%	12.4%	12.2%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 7	Other Districts	
<u>Q14 9 Historic preservation efforts</u>			
Very Satisfied	5.7%	10.7%	10.1%
Satisfied	43.8%	39.4%	39.9%
Neutral	40.5%	31.7%	32.6%
Dissatisfied	3.8%	11.0%	10.2%
Very Dissatisfied	6.2%	7.3%	7.2%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 7	Other Districts	
<u>Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art</u>			
Very Satisfied	10.9%	14.5%	14.1%
Satisfied	42.6%	43.5%	43.4%
Neutral	38.3%	29.5%	30.5%
Dissatisfied	3.9%	7.5%	7.1%
Very Dissatisfied	4.3%	5.0%	4.9%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 7	Other Districts	

Q14 11 Online services (e.g., paying a bill, getting a business license)

Very Satisfied	12.4%	16.2%	15.7%
Satisfied	41.8%	42.3%	42.2%
Neutral	33.8%	27.8%	28.4%
Dissatisfied	8.4%	7.3%	7.4%
Very Dissatisfied	3.6%	6.5%	6.2%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q14 12 Quality of services provided to people with disabilities

Very Satisfied	17.1%	11.4%	12.0%
Satisfied	29.3%	34.8%	34.2%
Neutral	35.7%	37.6%	37.4%
Dissatisfied	8.6%	8.8%	8.8%
Very Dissatisfied	9.3%	7.4%	7.6%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 7	Other Districts	

Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium

Very Satisfied	13.4%	16.1%	15.8%
Satisfied	45.4%	41.0%	41.5%
Neutral	29.0%	29.9%	29.8%
Dissatisfied	5.9%	7.1%	6.9%
Very Dissatisfied	6.3%	6.0%	6.0%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q14 14 Traffic congestion on City streets

Very Satisfied	1.5%	4.2%	3.9%
Satisfied	21.0%	21.0%	21.0%
Neutral	22.9%	26.1%	25.8%
Dissatisfied	30.9%	25.7%	26.2%
Very Dissatisfied	23.7%	23.0%	23.1%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

	District		Total
	District 7	Other Districts	
<u>Q15 Courtesy of City Employees</u>			
Excellent	20.4%	22.1%	21.9%
Good	36.7%	34.9%	35.1%
Fair	10.2%	17.4%	16.6%
Poor	4.0%	6.2%	5.9%
Very Poor	8.7%	4.8%	5.2%
Don't Know	20.0%	14.6%	15.2%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

	District		Total
	District 7	Other Districts	
<u>Q15 Knowledge of City Employees</u>			
Excellent	16.0%	17.3%	17.2%
Good	37.1%	37.0%	37.0%
Fair	9.1%	19.1%	18.0%
Poor	6.2%	6.8%	6.7%
Very Poor	9.8%	4.9%	5.5%
Don't Know	21.8%	14.8%	15.6%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

District		Total
District 7	Other Districts	

Q15 Overall customer service provided by City employees

Excellent	16.7%	18.1%	17.9%
Good	34.5%	34.4%	34.4%
Fair	12.4%	18.8%	18.1%
Poor	6.9%	8.1%	7.9%
Very Poor	9.1%	6.1%	6.4%
Don't Know	20.4%	14.5%	15.2%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

District		Total
District 7	Other Districts	

Q15 Responsiveness of City employees

Excellent	16.7%	16.9%	16.9%
Good	30.9%	30.7%	30.7%
Fair	12.4%	21.5%	20.5%
Poor	10.5%	7.7%	8.0%
Very Poor	8.0%	8.4%	8.3%
Don't Know	21.5%	14.9%	15.6%

EXCLUDING DON'T KNOWS**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 7	Other Districts	

Q15 Courtesy of City Employees

Excellent	25.5%	25.9%	25.8%
Good	45.9%	40.9%	41.4%
Fair	12.7%	20.4%	19.6%
Poor	5.0%	7.2%	7.0%
Very Poor	10.9%	5.6%	6.2%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q15 Knowledge of City Employees

Excellent	20.5%	20.3%	20.3%
Good	47.4%	43.5%	43.9%
Fair	11.6%	22.4%	21.3%
Poor	7.9%	8.0%	8.0%
Very Poor	12.6%	5.8%	6.5%

EXCLUDING DON'T KNOWS**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 7	Other Districts	

Q15 Overall customer service provided by City employees

Excellent	21.0%	21.1%	21.1%
Good	43.4%	40.3%	40.6%
Fair	15.5%	22.0%	21.4%
Poor	8.7%	9.5%	9.4%
Very Poor	11.4%	7.1%	7.6%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 7	Other Districts	

Q15 Responsiveness of City employees

Excellent	21.3%	19.8%	20.0%
Good	39.4%	36.1%	36.4%
Fair	15.7%	25.2%	24.2%
Poor	13.4%	9.1%	9.5%
Very Poor	10.2%	9.8%	9.9%

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

N=2478

District		Total
District 7	Other Districts	

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

Yes	23.6%	27.4%	27.0%
No	25.8%	26.6%	26.5%
Don't know	50.5%	46.0%	46.5%

EXCLUDING DON'T KNOWS**Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City? (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 7	Other Districts	

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

Yes	47.8%	50.7%	50.4%
No	52.2%	49.3%	49.6%

Q18. What would be your preferred method for reporting problems to the City?

N=2478

District		Total
District 7	Other Districts	

Q18. What would be your preferred method for reporting problems to the City?

Mobile application	16.7%	19.9%	19.6%
Web site	55.3%	49.8%	50.4%
Cellular telephone	13.5%	13.4%	13.4%
Text message	6.5%	9.2%	8.9%
Social media (Facebook, Twitter, etc.)	6.9%	4.0%	4.4%
Don't know/no preference	1.1%	3.6%	3.3%

DEMOGRAPHICS**Q20. What is your age?**

N=2478

	District		Total
	District 7	Other Districts	
<u>Q20. What is your age?</u>			
18-34 years	17.8%	23.0%	22.4%
35-44 years	19.3%	23.0%	22.6%
45-54 years	25.1%	19.7%	20.3%
55-64 years	13.5%	18.9%	18.3%
65+ years	18.2%	11.3%	12.1%
Not provided	6.2%	4.2%	4.4%

Q21. How many years have you lived in San Diego?

N=2478

	District		Total
	District 7	Other Districts	
<u>Q21. How many years have you lived in San Diego?</u>			
Less than 5	9.5%	11.4%	11.2%
5-10 years	12.7%	12.7%	12.7%
11-20 years	18.5%	21.9%	21.5%
21-30 years	12.4%	17.7%	17.2%
More than 30 years	40.7%	31.3%	32.3%
Not provided	6.2%	5.0%	5.1%

DEMOGRAPHICS**Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?**

N=2478

District		Total
District 7	Other Districts	

Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?

Less than \$25,000	7.6%	10.4%	10.1%
\$25,000 - \$49,999	11.6%	14.3%	14.0%
\$50,000 - \$74,999	16.0%	15.6%	15.6%
\$75,000 - \$99,999	20.7%	15.5%	16.1%
\$100,000 - \$149,999	21.8%	19.8%	20.1%
\$150,000 or more	16.7%	17.4%	17.4%
Not provided	5.5%	6.9%	6.7%

Q23. Do you own or rent your home?

N=2478

District		Total
District 7	Other Districts	

Q23. Do you own or rent your home?

Own	67.3%	60.6%	61.3%
Rent	29.8%	37.8%	36.9%
Not provided	2.9%	1.7%	1.8%

DEMOGRAPHICS**Q24. What is the primary method of transportation you use?**

N=2478

District	Total
District 7 Other Districts	

Q24. What is the primary method of transportation?

Personal motorized vehicle (car, van, etc.)	90.9%	85.9%	86.5%
Public transportation/bus	6.5%	7.2%	7.1%
Walk	1.1%	3.3%	3.0%
Bike	0.4%	2.2%	2.0%
Other	0.0%	0.2%	0.2%
None selected	1.1%	1.3%	1.3%

Q25. Which of the following best describes your RACE?

N=2478

District	Total
District 7 Other Districts	

Q25. RACE

Black or African American	2.5%	7.0%	6.5%
American Indian or Alaskan Native	1.8%	1.6%	1.6%
Asian	14.2%	17.4%	17.0%
Hawaiian or Pacific Islander	1.1%	1.4%	1.3%
White or Caucasian	73.8%	63.8%	64.9%
Other	10.5%	10.0%	10.0%
Not provided	2.2%	3.5%	3.4%

DEMOGRAPHICS**Q26. Do you consider yourself to be Hispanic/Latino?**

N=2478

	District		Total
	District 7	Other Districts	

Q26. Do you consider yourself to be Hispanic/Latino?

Yes	21.5%	28.1%	27.4%
No	77.8%	70.7%	71.5%
Not provided	0.7%	1.2%	1.2%

Q27. What is your gender?

N=2478

	District		Total
	District 7	Other Districts	

Q27. Your gender

Male	40.7%	51.6%	50.4%
Female	58.9%	47.4%	48.7%
Other	0.0%	0.4%	0.3%
Not provided	0.4%	0.7%	0.6%