

2015 City of San Diego Resident Survey *District 9 Crosstabular Data*

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Submitted to the City of San Diego, CA

by:

ETC Institute
725 W. Frontier Lane,
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66061

February 2016



Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 9	Other Districts	
<u>Q1 RATINGS FOR THE CITY 1 As a place to live</u>			
Excellent	42.5%	47.9%	47.3%
Good	40.7%	38.4%	38.6%
Fair	13.6%	9.8%	10.2%
Poor	1.5%	1.8%	1.7%
Very Poor	1.8%	1.2%	1.3%
Don't Know	0.0%	1.0%	0.8%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 9	Other Districts	
<u>Q1 RATINGS FOR THE CITY 2 As a place to raise a family</u>			
Excellent	24.2%	29.5%	28.9%
Good	42.9%	41.5%	41.6%
Fair	15.0%	16.2%	16.1%
Poor	4.4%	4.3%	4.3%
Very Poor	3.7%	2.1%	2.3%
Don't Know	9.9%	6.4%	6.8%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 9	Other Districts	
<u>Q1 RATINGS FOR THE CITY 3 As a place to retire</u>			
Excellent	25.3%	24.8%	24.9%
Good	26.0%	26.6%	26.5%
Fair	24.9%	23.9%	24.0%
Poor	9.5%	11.5%	11.3%
Very Poor	6.6%	6.2%	6.2%
Don't Know	7.7%	7.1%	7.1%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 9	Other Districts	
<u>Q1 RATINGS FOR THE CITY 4 As a place to start a business</u>			
Excellent	12.8%	10.7%	10.9%
Good	23.4%	20.1%	20.5%
Fair	23.1%	27.5%	27.0%
Poor	11.4%	12.0%	11.9%
Very Poor	5.9%	8.8%	8.5%
Don't Know	23.4%	20.9%	21.2%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 9	Other Districts	
<u>Q1 RATINGS FOR THE CITY 5 As a place to start a career</u>			
Excellent	13.9%	15.9%	15.7%
Good	35.5%	31.4%	31.9%
Fair	28.9%	28.8%	28.8%
Poor	9.5%	10.8%	10.7%
Very Poor	4.4%	5.6%	5.5%
Don't Know	7.7%	7.4%	7.5%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following:

N=2478

	District		Total
	District 9	Other Districts	
<u>Q1 RATINGS FOR THE CITY 6 As a place to work</u>			
Excellent	19.0%	21.9%	21.6%
Good	39.9%	40.7%	40.6%
Fair	25.6%	24.7%	24.8%
Poor	7.0%	6.4%	6.5%
Very Poor	3.7%	3.4%	3.4%
Don't Know	4.8%	2.9%	3.1%

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q1 RATINGS FOR THE CITY 1 As a place to live

Excellent	42.5%	48.4%	47.7%
Good	40.7%	38.7%	38.9%
Fair	13.6%	9.9%	10.3%
Poor	1.5%	1.8%	1.8%
Very Poor	1.8%	1.2%	1.3%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q1 RATINGS FOR THE CITY 2 As a place to raise a family

Excellent	26.8%	31.5%	31.0%
Good	47.6%	44.3%	44.6%
Fair	16.7%	17.3%	17.2%
Poor	4.9%	4.6%	4.6%
Very Poor	4.1%	2.3%	2.5%

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q1 RATINGS FOR THE CITY 3 As a place to retire

Excellent	27.4%	26.7%	26.8%
Good	28.2%	28.6%	28.6%
Fair	27.0%	25.7%	25.8%
Poor	10.3%	12.4%	12.2%
Very Poor	7.1%	6.6%	6.7%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q1 RATINGS FOR THE CITY 4 As a place to start a business

Excellent	16.7%	13.5%	13.9%
Good	30.6%	25.5%	26.0%
Fair	30.1%	34.7%	34.3%
Poor	14.8%	15.1%	15.1%
Very Poor	7.7%	11.1%	10.8%

EXCLUDING DON'T KNOWS

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q1 RATINGS FOR THE CITY 5 As a place to start a career

Excellent	15.1%	17.2%	17.0%
Good	38.5%	34.0%	34.5%
Fair	31.3%	31.1%	31.1%
Poor	10.3%	11.7%	11.5%
Very Poor	4.8%	6.1%	5.9%

Q1. Living and Working in San Diego. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor", please rate the City of San Diego, California, with regard to each of the following: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q1 RATINGS FOR THE CITY 6 As a place to work

Excellent	20.0%	22.5%	22.3%
Good	41.9%	41.9%	41.9%
Fair	26.9%	25.4%	25.6%
Poor	7.3%	6.6%	6.7%
Very Poor	3.8%	3.5%	3.5%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 9	Other Districts	
<u>Q2 PERCEPTIONS 1 Feeling of safety in the City</u>			
Very Satisfied	12.1%	16.7%	16.2%
Satisfied	49.1%	54.5%	53.9%
Neutral	24.5%	19.0%	19.7%
Dissatisfied	12.1%	7.0%	7.5%
Very Dissatisfied	1.8%	2.1%	2.1%
Don't Know	0.4%	0.7%	0.6%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 9	Other Districts	
<u>Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood</u>			
Very Satisfied	18.3%	30.0%	28.7%
Satisfied	37.7%	44.8%	44.0%
Neutral	17.6%	12.7%	13.2%
Dissatisfied	17.2%	7.9%	9.0%
Very Dissatisfied	8.4%	3.9%	4.4%
Don't Know	0.7%	0.8%	0.8%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478	District		Total
	Other		
	District 9	Districts	
<u>Q2 PERCEPTIONS 3 Financial stability of the City government</u>			
Very Satisfied	6.6%	5.1%	5.3%
Satisfied	33.0%	27.0%	27.6%
Neutral	24.2%	32.3%	31.4%
Dissatisfied	22.3%	19.6%	19.9%
Very Dissatisfied	7.3%	9.0%	8.8%
Don't Know	6.6%	6.9%	6.9%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478	District		Total
	Other		
	District 9	Districts	
<u>Q2 PERCEPTIONS 4 Quality of life in the City</u>			
Very Satisfied	22.0%	24.6%	24.3%
Satisfied	42.1%	45.5%	45.2%
Neutral	25.6%	17.8%	18.6%
Dissatisfied	7.0%	8.3%	8.1%
Very Dissatisfied	2.9%	2.4%	2.5%
Don't Know	0.4%	1.4%	1.3%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478	District		Total
	Other		
	District 9	Districts	
<u>Q2 PERCEPTIONS 5 Quality of life in the City</u>			
Very Satisfied	16.5%	22.2%	21.5%
Satisfied	48.4%	48.3%	48.3%
Neutral	22.3%	17.1%	17.7%
Dissatisfied	9.2%	9.0%	9.0%
Very Dissatisfied	2.9%	2.8%	2.8%
Don't Know	0.7%	0.6%	0.6%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478	District		Total
	Other		
	District 9	Districts	
<u>Q2 PERCEPTIONS 6 Quality of services provided by the City</u>			
Very Satisfied	5.5%	10.4%	9.9%
Satisfied	37.7%	35.6%	35.9%
Neutral	24.5%	27.5%	27.2%
Dissatisfied	26.4%	15.7%	16.9%
Very Dissatisfied	5.9%	8.8%	8.4%
Don't Know	0.0%	1.9%	1.7%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California:

N=2478

	District		Total
	District 9	Other Districts	

Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees

Very Satisfied	5.1%	6.4%	6.3%
Satisfied	24.9%	26.3%	26.2%
Neutral	26.4%	29.9%	29.5%
Dissatisfied	25.3%	20.3%	20.8%
Very Dissatisfied	15.4%	14.4%	14.5%
Don't Know	2.9%	2.7%	2.7%

EXCLUDING DON'T KNOWS**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478

	District	
	District 9	Other Districts

Total

Q2 PERCEPTIONS 1 Feeling of safety in the City

Very Satisfied	12.1%	16.8%	16.3%
Satisfied	49.3%	54.8%	54.2%
Neutral	24.6%	19.2%	19.8%
Dissatisfied	12.1%	7.0%	7.6%
Very Dissatisfied	1.8%	2.1%	2.1%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478

	District	
	District 9	Other Districts

Total

Q2 PERCEPTIONS 2 Feeling of safety in your neighborhood

Very Satisfied	18.5%	30.2%	28.9%
Satisfied	38.0%	45.1%	44.3%
Neutral	17.7%	12.8%	13.3%
Dissatisfied	17.3%	8.0%	9.0%
Very Dissatisfied	8.5%	3.9%	4.4%

EXCLUDING DON'T KNOWS**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 9	Other Districts	

Q2 PERCEPTIONS 3 Financial stability of the City government

Very Satisfied	7.1%	5.5%	5.7%
Satisfied	35.3%	29.0%	29.7%
Neutral	25.9%	34.7%	33.8%
Dissatisfied	23.9%	21.1%	21.4%
Very Dissatisfied	7.8%	9.6%	9.4%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q2 PERCEPTIONS 4 Quality of life in the City

Very Satisfied	22.1%	24.9%	24.6%
Satisfied	42.3%	46.2%	45.7%
Neutral	25.7%	18.0%	18.9%
Dissatisfied	7.0%	8.4%	8.2%
Very Dissatisfied	2.9%	2.5%	2.5%

EXCLUDING DON'T KNOWS**Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)**

N=2478

	District	
	District 9	Other Districts

Total

Q2 PERCEPTIONS 5 Quality of life in the City

Very Satisfied	16.6%	22.3%	21.7%
Satisfied	48.7%	48.6%	48.6%
Neutral	22.5%	17.2%	17.8%
Dissatisfied	9.2%	9.1%	9.1%
Very Dissatisfied	3.0%	2.8%	2.8%

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478

	District	
	District 9	Other Districts

Total

Q2 PERCEPTIONS 6 Quality of services provided by the City

Very Satisfied	5.5%	10.6%	10.1%
Satisfied	37.7%	36.3%	36.5%
Neutral	24.5%	28.1%	27.7%
Dissatisfied	26.4%	16.0%	17.2%
Very Dissatisfied	5.9%	8.9%	8.6%

EXCLUDING DON'T KNOWS

Q2. Perceptions of the Community. Please rate your satisfaction with the following items that may influence your perceptions of the City of San Diego, California: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q2 PERCEPTIONS 7 Value that you receive for your City tax dollars and fees

Very Satisfied	5.3%	6.6%	6.5%
Satisfied	25.7%	27.1%	26.9%
Neutral	27.2%	30.7%	30.3%
Dissatisfied	26.0%	20.8%	21.4%
Very Dissatisfied	15.8%	14.8%	14.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 1 Code enforcement</u>			
Very Satisfied	3.7%	5.9%	5.6%
Satisfied	26.0%	28.6%	28.3%
Neutral	29.7%	28.0%	28.2%
Dissatisfied	17.2%	13.1%	13.6%
Very Dissatisfied	10.3%	6.0%	6.5%
Don't Know	13.2%	18.4%	17.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 2 Communication with the public</u>			
Very Satisfied	3.3%	5.5%	5.2%
Satisfied	37.0%	34.8%	35.0%
Neutral	28.9%	31.4%	31.2%
Dissatisfied	17.9%	15.5%	15.8%
Very Dissatisfied	8.4%	5.4%	5.8%
Don't Know	4.4%	7.3%	7.0%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 3 Customer service from City employees</u>			
Very Satisfied	5.1%	9.5%	9.0%
Satisfied	41.8%	34.0%	34.9%
Neutral	23.1%	27.1%	26.7%
Dissatisfied	13.2%	12.1%	12.2%
Very Dissatisfied	7.7%	7.1%	7.1%
Don't Know	9.2%	10.2%	10.1%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 4 Emergency medical services</u>			
Very Satisfied	18.3%	20.0%	19.8%
Satisfied	34.1%	33.3%	33.4%
Neutral	18.3%	16.7%	16.9%
Dissatisfied	3.3%	3.3%	3.3%
Very Dissatisfied	4.8%	1.8%	2.1%
Don't Know	21.2%	24.9%	24.5%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u>			
Very Satisfied	24.9%	25.7%	25.6%
Satisfied	36.6%	36.0%	36.1%
Neutral	16.1%	13.7%	14.0%
Dissatisfied	1.8%	2.5%	2.5%
Very Dissatisfied	0.7%	1.1%	1.1%
Don't Know	19.8%	20.9%	20.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q3 OVERALL RATINGS 6 Library programs and facilities</u>			
Very Satisfied	35.9%	30.8%	31.4%
Satisfied	37.0%	40.5%	40.1%
Neutral	11.0%	14.9%	14.5%
Dissatisfied	7.7%	5.3%	5.5%
Very Dissatisfied	4.4%	2.3%	2.5%
Don't Know	4.0%	6.3%	6.0%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 7 Lifeguard services</u>			
Very Satisfied	22.0%	21.9%	21.9%
Satisfied	36.3%	32.2%	32.6%
Neutral	15.8%	16.8%	16.7%
Dissatisfied	2.9%	2.6%	2.6%
Very Dissatisfied	0.7%	1.5%	1.5%
Don't Know	22.3%	25.0%	24.7%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure</u>			
Very Satisfied	4.4%	4.6%	4.6%
Satisfied	15.0%	18.8%	18.4%
Neutral	13.9%	17.3%	16.9%
Dissatisfied	33.3%	29.8%	30.2%
Very Dissatisfied	33.0%	27.4%	28.0%
Don't Know	0.4%	2.0%	1.8%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities</u>			
Very Satisfied	9.2%	12.8%	12.4%
Satisfied	36.3%	37.6%	37.4%
Neutral	25.3%	26.2%	26.1%
Dissatisfied	18.7%	11.3%	12.1%
Very Dissatisfied	7.3%	6.7%	6.7%
Don't Know	3.3%	5.4%	5.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 10 Planning and development services</u>			
Very Satisfied	1.5%	4.9%	4.5%
Satisfied	23.4%	18.8%	19.3%
Neutral	23.8%	29.3%	28.7%
Dissatisfied	21.6%	14.5%	15.3%
Very Dissatisfied	17.6%	11.6%	12.2%
Don't Know	12.1%	20.9%	19.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 11 Police services</u>			
Very Satisfied	11.4%	14.9%	14.5%
Satisfied	44.7%	39.0%	39.7%
Neutral	19.8%	23.9%	23.5%
Dissatisfied	8.8%	9.3%	9.2%
Very Dissatisfied	11.7%	6.2%	6.8%
Don't Know	3.7%	6.7%	6.3%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)</u>			
Very Satisfied	20.9%	21.3%	21.3%
Satisfied	48.4%	45.9%	46.2%
Neutral	15.4%	16.4%	16.3%
Dissatisfied	7.7%	8.5%	8.4%
Very Dissatisfied	6.6%	4.0%	4.3%
Don't Know	1.1%	3.9%	3.6%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District	Total
	Other	
	District 9	Districts

Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services

Very Satisfied	10.6%	8.8%	9.0%
Satisfied	28.9%	29.7%	29.6%
Neutral	29.7%	25.4%	25.8%
Dissatisfied	15.0%	16.3%	16.2%
Very Dissatisfied	8.1%	9.3%	9.2%
Don't Know	7.7%	10.6%	10.3%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District	Total
	Other	
	District 9	Districts

Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)

Very Satisfied	11.7%	11.9%	11.9%
Satisfied	37.0%	36.4%	36.5%
Neutral	27.8%	26.6%	26.8%
Dissatisfied	12.1%	12.1%	12.1%
Very Dissatisfied	8.1%	6.9%	7.1%
Don't Know	3.3%	6.0%	5.7%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego:

N=2478

	District	Total
	Other	
	District 9	Districts

Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)

Very Satisfied	15.8%	19.2%	18.8%
Satisfied	48.0%	42.1%	42.8%
Neutral	23.1%	22.0%	22.2%
Dissatisfied	5.9%	6.0%	6.0%
Very Dissatisfied	5.1%	5.4%	5.3%
Don't Know	2.2%	5.3%	4.9%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 1 Code enforcement</u>			
Very Satisfied	4.2%	7.2%	6.9%
Satisfied	30.0%	35.1%	34.5%
Neutral	34.2%	34.3%	34.3%
Dissatisfied	19.8%	16.1%	16.5%
Very Dissatisfied	11.8%	7.3%	7.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 2 Communication with the public</u>			
Very Satisfied	3.4%	5.9%	5.6%
Satisfied	38.7%	37.5%	37.7%
Neutral	30.3%	33.9%	33.5%
Dissatisfied	18.8%	16.7%	17.0%
Very Dissatisfied	8.8%	5.9%	6.2%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 3 Customer service from City employees</u>			
Very Satisfied	5.6%	10.6%	10.0%
Satisfied	46.0%	37.9%	38.8%
Neutral	25.4%	30.2%	29.7%
Dissatisfied	14.5%	13.4%	13.6%
Very Dissatisfied	8.5%	7.9%	7.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 4 Emergency medical services</u>			
Very Satisfied	23.3%	26.6%	26.2%
Satisfied	43.3%	44.3%	44.2%
Neutral	23.3%	22.3%	22.4%
Dissatisfied	4.2%	4.4%	4.4%
Very Dissatisfied	6.0%	2.4%	2.8%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q3 OVERALL RATINGS 5 Fire rescue safety services</u>			
Very Satisfied	31.1%	32.5%	32.3%
Satisfied	45.7%	45.5%	45.5%
Neutral	20.1%	17.3%	17.6%
Dissatisfied	2.3%	3.2%	3.1%
Very Dissatisfied	0.9%	1.4%	1.4%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 9	Other Districts	
<u>Q3 OVERALL RATINGS 6 Library programs and facilities</u>			
Very Satisfied	37.4%	32.8%	33.4%
Satisfied	38.5%	43.2%	42.7%
Neutral	11.5%	15.9%	15.4%
Dissatisfied	8.0%	5.6%	5.9%
Very Dissatisfied	4.6%	2.4%	2.7%

EXCLUDING DON'T KNOWS**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District	
	District 9	Other Districts

Total

Q3 OVERALL RATINGS 7 Lifeguard services

Very Satisfied	28.3%	29.2%	29.1%
Satisfied	46.7%	42.9%	43.3%
Neutral	20.3%	22.4%	22.2%
Dissatisfied	3.8%	3.4%	3.5%
Very Dissatisfied	0.9%	2.1%	1.9%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District	
	District 9	Other Districts

Total

Q3 OVERALL RATINGS 8 Maintenance of City streets, sidewalks, and infrastructure

Very Satisfied	4.4%	4.7%	4.7%
Satisfied	15.1%	19.2%	18.7%
Neutral	14.0%	17.7%	17.3%
Dissatisfied	33.5%	30.4%	30.8%
Very Dissatisfied	33.1%	28.0%	28.6%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 9	Other Districts	

Q3 OVERALL RATINGS 9 Parks and recreation programs and facilities

Very Satisfied	9.5%	13.6%	13.1%
Satisfied	37.5%	39.8%	39.5%
Neutral	26.1%	27.7%	27.5%
Dissatisfied	19.3%	11.9%	12.8%
Very Dissatisfied	7.6%	7.1%	7.1%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 9	Other Districts	

Q3 OVERALL RATINGS 10 Planning and development services

Very Satisfied	1.7%	6.2%	5.6%
Satisfied	26.7%	23.8%	24.1%
Neutral	27.1%	37.1%	35.9%
Dissatisfied	24.6%	18.3%	19.1%
Very Dissatisfied	20.0%	14.6%	15.3%

EXCLUDING DON'T KNOWS**Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 9	Other Districts	

Q3 OVERALL RATINGS 11 Police services

Very Satisfied	11.8%	16.0%	15.5%
Satisfied	46.4%	41.8%	42.4%
Neutral	20.5%	25.7%	25.1%
Dissatisfied	9.1%	9.9%	9.8%
Very Dissatisfied	12.2%	6.6%	7.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q3 OVERALL RATINGS 12 Solid waste services (e.g., residential trash and recycling services)

Very Satisfied	21.1%	22.2%	22.1%
Satisfied	48.9%	47.7%	47.9%
Neutral	15.6%	17.1%	16.9%
Dissatisfied	7.8%	8.8%	8.7%
Very Dissatisfied	6.7%	4.2%	4.5%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q3 OVERALL RATINGS 13 Storm water runoff/storm water management and flood prevention services

Very Satisfied	11.5%	9.8%	10.0%
Satisfied	31.3%	33.2%	33.0%
Neutral	32.1%	28.3%	28.8%
Dissatisfied	16.3%	18.3%	18.0%
Very Dissatisfied	8.7%	10.4%	10.2%

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q3 OVERALL RATINGS 14 Sustainability efforts by the City to help preserve and protect the environment (e.g., recycling, saving energy, protecting water/air quality, promoting walking/biking/public transit)

Very Satisfied	12.1%	12.7%	12.6%
Satisfied	38.3%	38.8%	38.7%
Neutral	28.8%	28.3%	28.4%
Dissatisfied	12.5%	12.8%	12.8%
Very Dissatisfied	8.3%	7.4%	7.5%

EXCLUDING DON'T KNOWS

Q3. Satisfaction with the Overall Quality of City Services. Please rate your satisfaction with the overall quality of the following MAJOR CATEGORIES of services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District	Total
	Other	
	District 9	Districts

Q3 OVERALL RATINGS 15 Water and wastewater services (e.g., reliability of individual service at your home)

Very Satisfied	16.1%	20.3%	19.8%
Satisfied	49.1%	44.5%	45.0%
Neutral	23.6%	23.3%	23.3%
Dissatisfied	6.0%	6.3%	6.3%
Very Dissatisfied	5.2%	5.6%	5.6%

Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES

N=2478

	District		Total
	District 9	Other Districts	
Code Enforcement	14.3%	13.1%	13.2%
Communication with the public	19.4%	17.0%	17.2%
Customer service from City employees	14.3%	13.1%	13.2%
Emergency medical services	46.5%	41.6%	42.2%
Fire rescue safety services	50.9%	51.2%	51.1%
Library programs and facilities	20.9%	18.1%	18.4%
Lifeguard services	5.1%	4.4%	4.4%
Maintenance of City streets, sidewalks, and infrastructure	54.2%	58.4%	57.9%
Parks and recreation programs and facilities	17.9%	18.7%	18.6%
Planning and development services	17.2%	15.8%	15.9%
Police services	63.4%	67.6%	67.2%
Solid waste services (e.g., residential trash and recycling services)	13.6%	14.1%	14.1%
Storm water runoff/storm water management and flood prevention services	6.6%	8.3%	8.2%

Q4. Which FOUR of the services listed in Question 3 on the previous page do you think are most important for the City to provide? SUM OF THE TOP 4 CHOICES (cont.)

N=2478

	District		Total
	District 9	Other Districts	

Q4. Which FOUR of the services do you think are most important for the City to provide? (Sum of top 4 choices) (cont.)

Sustainability efforts by the City to help preserve and protect the environment	19.4%	19.5%	19.5%
Water and wastewater services	25.6%	22.9%	23.2%
None selected	1.8%	4.0%	3.8%

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

N=2478

	District	Total
	District 9	Other Districts

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

Much better	10.3%	10.9%	10.9%
A little better	27.1%	27.5%	27.4%
About the same	30.0%	31.2%	31.0%
A little worse	18.3%	12.6%	13.2%
Much worse	6.2%	7.3%	7.1%
Don't know	8.1%	10.6%	10.3%

EXCLUDING DON'T KNOWS**Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed? (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	District 9	Other Districts

Q5. Compared to several years ago, how do you think the overall quality of services provided by the City of San Diego has changed?

Much better	11.2%	12.2%	12.1%
A little better	29.5%	30.7%	30.6%
About the same	32.7%	34.8%	34.6%
A little worse	19.9%	14.1%	14.8%
Much worse	6.8%	8.1%	8.0%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 9	Other Districts	

Q6 POLICE 1 Effectiveness of local police protection

Very Satisfied	14.3%	16.9%	16.6%
Satisfied	45.8%	43.9%	44.1%
Neutral	21.2%	18.6%	18.9%
Dissatisfied	8.1%	7.2%	7.3%
Very Dissatisfied	7.7%	4.5%	4.9%
Don't Know	2.9%	8.9%	8.3%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 9	Other Districts	

Q6 POLICE 2 How quickly police respond

Very Satisfied	12.5%	12.9%	12.9%
Satisfied	35.5%	29.4%	30.1%
Neutral	19.4%	21.0%	20.8%
Dissatisfied	15.0%	10.4%	10.9%
Very Dissatisfied	8.8%	5.9%	6.2%
Don't Know	8.8%	20.3%	19.0%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q6 POLICE 3 The City's overall crime prevention efforts

Very Satisfied	11.0%	10.0%	10.1%
Satisfied	31.1%	35.6%	35.1%
Neutral	31.1%	27.8%	28.2%
Dissatisfied	12.1%	10.1%	10.3%
Very Dissatisfied	8.1%	4.5%	4.9%
Don't Know	6.6%	12.0%	11.4%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q6 POLICE 4 The visibility of police in the City

Very Satisfied	12.1%	15.1%	14.8%
Satisfied	48.4%	41.6%	42.3%
Neutral	22.7%	25.6%	25.3%
Dissatisfied	9.2%	9.9%	9.8%
Very Dissatisfied	4.8%	4.9%	4.9%
Don't Know	2.9%	2.8%	2.8%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 9	Other Districts	
<u>Q6 POLICE 5 The visibility of police in YOUR neighborhood</u>			
Very Satisfied	14.3%	14.6%	14.6%
Satisfied	36.6%	35.4%	35.6%
Neutral	24.2%	24.4%	24.4%
Dissatisfied	12.5%	15.1%	14.8%
Very Dissatisfied	11.0%	7.9%	8.3%
Don't Know	1.5%	2.5%	2.4%

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q6 POLICE 1 Effectiveness of local police protection</u>			
Very Satisfied	14.7%	18.5%	18.1%
Satisfied	47.2%	48.2%	48.1%
Neutral	21.9%	20.4%	20.6%
Dissatisfied	8.3%	7.9%	7.9%
Very Dissatisfied	7.9%	5.0%	5.3%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q6 POLICE 2 How quickly police respond</u>			
Very Satisfied	13.7%	16.2%	15.9%
Satisfied	39.0%	36.9%	37.2%
Neutral	21.3%	26.4%	25.7%
Dissatisfied	16.5%	13.1%	13.5%
Very Dissatisfied	9.6%	7.4%	7.7%

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q6 POLICE 3 The City's overall crime prevention efforts</u>			
Very Satisfied	11.8%	11.4%	11.4%
Satisfied	33.3%	40.5%	39.7%
Neutral	33.3%	31.6%	31.8%
Dissatisfied	12.9%	11.4%	11.6%
Very Dissatisfied	8.6%	5.1%	5.5%

Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q6 POLICE 4 The visibility of police in the City</u>			
Very Satisfied	12.5%	15.6%	15.2%
Satisfied	49.8%	42.8%	43.6%
Neutral	23.4%	26.4%	26.0%
Dissatisfied	9.4%	10.2%	10.1%
Very Dissatisfied	4.9%	5.0%	5.0%

EXCLUDING DON'T KNOWS**Q6. Police Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 9	Other Districts	
<u>Q6 POLICE 5 The visibility of police in YOUR neighborhood</u>			
Very Satisfied	14.5%	15.0%	15.0%
Satisfied	37.2%	36.3%	36.4%
Neutral	24.5%	25.0%	25.0%
Dissatisfied	12.6%	15.5%	15.2%
Very Dissatisfied	11.2%	8.1%	8.5%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 9 Other Districts	

Q7 FIRE 1 Effectiveness of ambulance/emergency medical services

Very Satisfied	22.7%	21.7%	21.8%
Satisfied	28.2%	35.8%	34.9%
Neutral	16.8%	12.2%	12.8%
Dissatisfied	2.9%	2.4%	2.4%
Very Dissatisfied	4.8%	1.3%	1.7%
Don't Know	24.5%	26.6%	26.4%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 9 Other Districts	

Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches

Very Satisfied	21.6%	21.7%	21.7%
Satisfied	33.3%	34.3%	34.2%
Neutral	16.1%	15.2%	15.3%
Dissatisfied	0.0%	1.8%	1.6%
Very Dissatisfied	1.5%	0.6%	0.7%
Don't Know	27.5%	26.4%	26.6%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 9	Other Districts	
<u>Q7 FIRE 3 Effectiveness of local fire protection</u>			
Very Satisfied	26.7%	27.1%	27.1%
Satisfied	36.3%	40.3%	39.9%
Neutral	12.5%	11.8%	11.9%
Dissatisfied	0.4%	1.0%	1.0%
Very Dissatisfied	2.9%	1.0%	1.2%
Don't Know	21.2%	18.7%	19.0%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 9	Other Districts	
<u>Q7 FIRE 4 How quickly firefighters respond</u>			
Very Satisfied	28.9%	28.7%	28.7%
Satisfied	33.3%	33.7%	33.6%
Neutral	10.3%	10.5%	10.5%
Dissatisfied	1.5%	1.7%	1.7%
Very Dissatisfied	2.6%	0.7%	0.9%
Don't Know	23.4%	24.8%	24.7%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q7 FIRE 5 How quickly emergency medical personnel respond

Very Satisfied	25.3%	25.7%	25.7%
Satisfied	35.2%	33.7%	33.9%
Neutral	11.4%	11.4%	11.4%
Dissatisfied	2.6%	2.3%	2.3%
Very Dissatisfied	4.0%	0.9%	1.3%
Don't Know	21.6%	25.9%	25.5%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q7 FIRE 6 The City's overall efforts to provide water and beach safety information

Very Satisfied	19.8%	18.7%	18.8%
Satisfied	42.9%	38.5%	39.0%
Neutral	24.2%	22.2%	22.4%
Dissatisfied	1.5%	5.1%	4.7%
Very Dissatisfied	2.2%	1.3%	1.4%
Don't Know	9.5%	14.1%	13.6%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 9	Other Districts	
<u>Q7 FIRE 7 The City s overall fire prevention efforts</u>			
Very Satisfied	20.9%	19.8%	19.9%
Satisfied	40.3%	41.2%	41.1%
Neutral	21.2%	18.1%	18.4%
Dissatisfied	2.6%	3.2%	3.1%
Very Dissatisfied	2.9%	1.9%	2.0%
Don't Know	12.1%	15.9%	15.5%

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 9	Districts	
<u>Q7 FIRE 1 Effectiveness of ambulance/emergency medical services</u>			
Very Satisfied	30.1%	29.6%	29.6%
Satisfied	37.4%	48.7%	47.5%
Neutral	22.3%	16.7%	17.3%
Dissatisfied	3.9%	3.2%	3.3%
Very Dissatisfied	6.3%	1.8%	2.3%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 9	Districts	
<u>Q7 FIRE 2 Effectiveness of lifeguard protection at City beaches</u>			
Very Satisfied	29.8%	29.5%	29.5%
Satisfied	46.0%	46.6%	46.5%
Neutral	22.2%	20.7%	20.8%
Dissatisfied	0.0%	2.5%	2.2%
Very Dissatisfied	2.0%	0.8%	0.9%

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q7 FIRE 3 Effectiveness of local fire protection</u>			
Very Satisfied	34.0%	33.4%	33.4%
Satisfied	46.0%	49.6%	49.2%
Neutral	15.8%	14.6%	14.7%
Dissatisfied	0.5%	1.3%	1.2%
Very Dissatisfied	3.7%	1.2%	1.4%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q7 FIRE 4 How quickly firefighters respond</u>			
Very Satisfied	37.8%	38.1%	38.1%
Satisfied	43.5%	44.8%	44.6%
Neutral	13.4%	14.0%	13.9%
Dissatisfied	1.9%	2.2%	2.2%
Very Dissatisfied	3.3%	0.9%	1.2%

EXCLUDING DON'T KNOWS**Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q7 FIRE 5 How quickly emergency medical personnel respond</u>			
Very Satisfied	32.2%	34.7%	34.4%
Satisfied	44.9%	45.5%	45.4%
Neutral	14.5%	15.4%	15.3%
Dissatisfied	3.3%	3.1%	3.1%
Very Dissatisfied	5.1%	1.2%	1.7%

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q7 FIRE 6 The City s overall efforts to provide water and beach safety information</u>			
Very Satisfied	21.9%	21.8%	21.8%
Satisfied	47.4%	44.8%	45.1%
Neutral	26.7%	25.9%	26.0%
Dissatisfied	1.6%	5.9%	5.4%
Very Dissatisfied	2.4%	1.5%	1.6%

EXCLUDING DON'T KNOWS

Q7. Fire Rescue Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 9	Other Districts	
<u>Q7 FIRE 7 The City s overall fire prevention efforts</u>			
Very Satisfied	23.8%	23.5%	23.5%
Satisfied	45.8%	49.0%	48.6%
Neutral	24.2%	21.5%	21.8%
Dissatisfied	2.9%	3.8%	3.7%
Very Dissatisfied	3.3%	2.2%	2.3%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 9	Other Districts	
Very Satisfied	11.4%	14.7%	14.4%
Satisfied	37.4%	36.8%	36.9%
Neutral	13.6%	21.5%	20.6%
Dissatisfied	19.0%	11.2%	12.1%
Very Dissatisfied	9.9%	5.1%	5.6%
Don't Know	8.8%	10.7%	10.5%

Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 9	Other Districts	
Very Satisfied	5.1%	14.4%	13.4%
Satisfied	31.5%	37.7%	37.0%
Neutral	15.4%	17.0%	16.8%
Dissatisfied	20.9%	19.7%	19.8%
Very Dissatisfied	24.5%	9.9%	11.5%
Don't Know	2.6%	1.4%	1.5%

Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets

Very Satisfied	4.4%	4.4%	4.4%
Satisfied	15.4%	20.1%	19.6%
Neutral	15.0%	16.2%	16.1%
Dissatisfied	35.5%	33.6%	33.8%
Very Dissatisfied	29.3%	24.4%	24.9%
Don't Know	0.4%	1.3%	1.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood

Very Satisfied	6.2%	8.6%	8.4%
Satisfied	22.0%	25.3%	24.9%
Neutral	14.7%	15.1%	15.0%
Dissatisfied	25.6%	25.0%	25.1%
Very Dissatisfied	30.8%	25.2%	25.8%
Don't Know	0.7%	0.9%	0.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 9	Other Districts	

Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs

Very Satisfied	5.5%	9.4%	9.0%
Satisfied	28.2%	32.2%	31.8%
Neutral	28.9%	23.3%	23.9%
Dissatisfied	18.3%	16.9%	17.0%
Very Dissatisfied	16.1%	12.0%	12.4%
Don't Know	2.9%	6.2%	5.9%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 9	Other Districts	

Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)

Very Satisfied	8.8%	13.1%	12.6%
Satisfied	43.6%	42.3%	42.5%
Neutral	29.7%	24.3%	24.9%
Dissatisfied	12.5%	10.8%	11.0%
Very Dissatisfied	4.4%	5.5%	5.4%
Don't Know	1.1%	4.1%	3.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 9	Other Districts	
<u>Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City</u>			
Very Satisfied	2.9%	7.2%	6.7%
Satisfied	23.8%	30.0%	29.3%
Neutral	20.5%	25.1%	24.6%
Dissatisfied	30.0%	22.2%	23.0%
Very Dissatisfied	21.6%	13.6%	14.4%
Don't Know	1.1%	1.9%	1.8%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 9	Other Districts	
<u>Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood</u>			
Very Satisfied	4.4%	11.7%	10.9%
Satisfied	23.1%	32.9%	31.8%
Neutral	17.9%	19.5%	19.3%
Dissatisfied	24.2%	18.9%	19.5%
Very Dissatisfied	27.5%	16.0%	17.2%
Don't Know	2.9%	1.1%	1.3%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District		Total
	District 9	Other Districts	
Very Satisfied	4.4%	13.0%	12.0%
Satisfied	34.4%	37.5%	37.2%
Neutral	19.4%	22.6%	22.3%
Dissatisfied	19.0%	14.4%	14.9%
Very Dissatisfied	21.6%	11.0%	12.2%
Don't Know	1.1%	1.5%	1.4%

Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego:**

N=2478

	District		Total
	District 9	Other Districts	
Very Satisfied	3.7%	6.9%	6.5%
Satisfied	16.1%	21.3%	20.7%
Neutral	18.7%	21.3%	21.0%
Dissatisfied	30.4%	23.4%	24.2%
Very Dissatisfied	27.5%	24.7%	25.0%
Don't Know	3.7%	2.4%	2.6%

Q8 INFRASTRUCTURE 10 Quality of street repairs

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 9	Districts

Q8 INFRASTRUCTURE 1 Accessibility of streets, sidewalks, and buildings for people with disabilities

Very Satisfied	12.4%	16.5%	16.0%
Satisfied	41.0%	41.2%	41.2%
Neutral	14.9%	24.0%	23.0%
Dissatisfied	20.9%	12.5%	13.5%
Very Dissatisfied	10.8%	5.7%	6.3%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District	Total
	Other	
	District 9	Districts

Q8 INFRASTRUCTURE 2 Availability of street lights in YOUR neighborhood

Very Satisfied	5.3%	14.6%	13.6%
Satisfied	32.3%	38.2%	37.6%
Neutral	15.8%	17.2%	17.0%
Dissatisfied	21.4%	20.0%	20.1%
Very Dissatisfied	25.2%	10.0%	11.7%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 9	Districts	

Q8 INFRASTRUCTURE 3 Condition and maintenance of City streets

Very Satisfied	4.4%	4.5%	4.5%
Satisfied	15.4%	20.4%	19.8%
Neutral	15.1%	16.4%	16.3%
Dissatisfied	35.7%	34.0%	34.2%
Very Dissatisfied	29.4%	24.7%	25.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
		Other	
	District 9	Districts	

Q8 INFRASTRUCTURE 4 Condition and maintenance of streets in YOUR neighborhood

Very Satisfied	6.3%	8.7%	8.4%
Satisfied	22.1%	25.5%	25.1%
Neutral	14.8%	15.2%	15.1%
Dissatisfied	25.8%	25.3%	25.3%
Very Dissatisfied	31.0%	25.4%	26.0%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 9	Districts	
<u>Q8 INFRASTRUCTURE 5 Condition of bike lanes, paths, racks, and signs</u>			
Very Satisfied	5.7%	10.1%	9.6%
Satisfied	29.1%	34.3%	33.7%
Neutral	29.8%	24.9%	25.4%
Dissatisfied	18.9%	18.0%	18.1%
Very Dissatisfied	16.6%	12.8%	13.2%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 9	Districts	
<u>Q8 INFRASTRUCTURE 6 Condition of City buildings (e.g., libraries and recreation facilities)</u>			
Very Satisfied	8.9%	13.6%	13.1%
Satisfied	44.1%	44.1%	44.1%
Neutral	30.0%	25.3%	25.8%
Dissatisfied	12.6%	11.3%	11.4%
Very Dissatisfied	4.4%	5.7%	5.6%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 9	Districts	
<u>Q8 INFRASTRUCTURE 7 Condition of sidewalks in the City</u>			
Very Satisfied	3.0%	7.4%	6.9%
Satisfied	24.1%	30.6%	29.9%
Neutral	20.7%	25.6%	25.1%
Dissatisfied	30.4%	22.6%	23.5%
Very Dissatisfied	21.9%	13.8%	14.7%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 9	Districts	
<u>Q8 INFRASTRUCTURE 8 Condition of sidewalks in YOUR neighborhood</u>			
Very Satisfied	4.5%	11.8%	11.0%
Satisfied	23.8%	33.2%	32.2%
Neutral	18.5%	19.7%	19.6%
Dissatisfied	24.9%	19.1%	19.7%
Very Dissatisfied	28.3%	16.1%	17.5%

EXCLUDING DON'T KNOWS**Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 9	Districts

Q8 INFRASTRUCTURE 9 Efforts to keep streets clean (i.e., street sweeping) in YOUR neighborhood

Very Satisfied	4.4%	13.2%	12.2%
Satisfied	34.8%	38.1%	37.7%
Neutral	19.6%	23.0%	22.6%
Dissatisfied	19.3%	14.6%	15.1%
Very Dissatisfied	21.9%	11.2%	12.4%

Q8. City Streets, Sidewalks, and Infrastructure. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District	Total
	Other	
	District 9	Districts

Q8 INFRASTRUCTURE 10 Quality of street repairs

Very Satisfied	3.8%	7.1%	6.7%
Satisfied	16.7%	21.8%	21.3%
Neutral	19.4%	21.8%	21.5%
Dissatisfied	31.6%	24.0%	24.9%
Very Dissatisfied	28.5%	25.3%	25.6%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q9 1 Satisfaction with Residential trash collection

Very Satisfied	32.2%	37.5%	36.9%
Satisfied	45.4%	40.9%	41.4%
Neutral	10.6%	9.4%	9.5%
Dissatisfied	5.1%	6.3%	6.2%
Very Dissatisfied	4.8%	2.5%	2.8%
Don't Know	1.8%	3.4%	3.2%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q9 2 Satisfaction with Residential recycling services

Very Satisfied	33.0%	33.9%	33.8%
Satisfied	41.8%	40.6%	40.8%
Neutral	7.0%	11.4%	10.9%
Dissatisfied	11.0%	7.8%	8.2%
Very Dissatisfied	5.1%	3.4%	3.6%
Don't Know	2.2%	2.9%	2.8%

EXCLUDING DON'T KNOWS**Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q9 1 Satisfaction with Residential trash collection</u>			
Very Satisfied	32.8%	38.8%	38.1%
Satisfied	46.3%	42.3%	42.8%
Neutral	10.8%	9.7%	9.8%
Dissatisfied	5.2%	6.6%	6.4%
Very Dissatisfied	4.9%	2.6%	2.9%

Q9. Solid Waste Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q9 2 Satisfaction with Residential recycling services</u>			
Very Satisfied	33.7%	34.9%	34.8%
Satisfied	42.7%	41.8%	41.9%
Neutral	7.1%	11.7%	11.2%
Dissatisfied	11.2%	8.1%	8.4%
Very Dissatisfied	5.2%	3.5%	3.7%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

District	Total
District 9 Other Districts	

Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use

Very Important	52.7%	44.9%	45.7%
Important	24.9%	28.2%	27.8%
Somewhat Important	14.7%	17.3%	17.0%
Not Important	5.5%	4.4%	4.6%
Not at All Important	1.5%	2.8%	2.6%
Don't Know	0.7%	2.4%	2.3%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

District	Total
District 9 Other Districts	

Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy

Very Important	50.2%	49.9%	49.9%
Important	36.6%	30.2%	31.0%
Somewhat Important	9.2%	13.6%	13.1%
Not Important	2.6%	3.1%	3.0%
Not at All Important	0.0%	1.9%	1.7%
Don't Know	1.5%	1.4%	1.4%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community:

N=2478

District		Total
District 9	Other Districts	

Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought

Very Important	55.7%	50.3%	50.9%
Important	30.8%	33.4%	33.1%
Somewhat Important	9.2%	12.8%	12.4%
Not Important	2.9%	1.2%	1.4%
Not at All Important	0.7%	0.9%	0.9%
Don't Know	0.7%	1.3%	1.3%

EXCLUDING DON'T KNOWS**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 9	Districts	

Q10 SUSTAINABILITY 1 Importance of increasing walking, biking, and transit use

Very Important	53.1%	46.0%	46.8%
Important	25.1%	28.9%	28.4%
Somewhat Important	14.8%	17.8%	17.4%
Not Important	5.5%	4.6%	4.7%
Not at All Important	1.5%	2.8%	2.7%

Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
		Other	
	District 9	Districts	

Q10 SUSTAINABILITY 2 Importance of Providing opportunities to reduce energy use and increase the use of renewable energy

Very Important	50.9%	50.6%	50.6%
Important	37.2%	30.7%	31.4%
Somewhat Important	9.3%	13.7%	13.3%
Not Important	2.6%	3.1%	3.1%
Not at All Important	0.0%	1.9%	1.7%

EXCLUDING DON'T KNOWS**Q10. Sustainability. How important is it for the City of San Diego to do the following actions to support sustainability in the community: (EXCLUDING DON'T KNOWS)**

N=2478

	District	Total
	Other	
	District 9	Districts

Q10 SUSTAINABILITY 3 Importance of Preparing for more frequent storms, increased flooding, extreme heat events, increased wildfires, and severe drought

Very Important	56.1%	51.0%	51.6%
Important	31.0%	33.8%	33.5%
Somewhat Important	9.2%	13.0%	12.6%
Not Important	3.0%	1.2%	1.4%
Not at All Important	0.7%	0.9%	0.9%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q11 PARKS AND REC 1 Availability of parks and recreation facilities

Very Satisfied	23.1%	22.8%	22.8%
Satisfied	44.0%	49.4%	48.8%
Neutral	17.6%	15.8%	16.0%
Dissatisfied	8.4%	5.1%	5.5%
Very Dissatisfied	5.9%	2.6%	3.0%
Don't Know	1.1%	4.3%	3.9%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities

Very Satisfied	16.5%	17.5%	17.4%
Satisfied	45.1%	45.1%	45.1%
Neutral	21.2%	20.0%	20.1%
Dissatisfied	8.8%	6.8%	7.0%
Very Dissatisfied	2.6%	2.9%	2.8%
Don't Know	5.9%	7.8%	7.6%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q11 PARKS AND REC 3 Maintenance of City beaches

Very Satisfied	14.3%	18.0%	17.6%
Satisfied	49.1%	49.0%	49.0%
Neutral	19.8%	16.6%	16.9%
Dissatisfied	7.0%	5.9%	6.0%
Very Dissatisfied	1.8%	2.1%	2.1%
Don't Know	8.1%	8.5%	8.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q11 PARKS AND REC 4 Maintenance of City parks

Very Satisfied	13.9%	17.4%	17.0%
Satisfied	46.2%	49.6%	49.2%
Neutral	27.1%	18.1%	19.1%
Dissatisfied	6.2%	8.3%	8.0%
Very Dissatisfied	5.5%	2.7%	3.0%
Don't Know	1.1%	4.0%	3.7%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 9 Other Districts	

Q11 PARKS AND REC 5 Maintenance of City recreation facilities

Very Satisfied	11.4%	14.7%	14.3%
Satisfied	35.2%	38.3%	38.0%
Neutral	33.0%	22.9%	24.0%
Dissatisfied	4.8%	6.6%	6.4%
Very Dissatisfied	4.0%	2.7%	2.8%
Don't Know	11.7%	14.8%	14.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 9 Other Districts	

Q11 PARKS AND REC 6 Maintenance of City swimming pools

Very Satisfied	5.1%	8.9%	8.5%
Satisfied	23.8%	23.8%	23.8%
Neutral	30.0%	19.3%	20.5%
Dissatisfied	2.2%	4.4%	4.2%
Very Dissatisfied	2.9%	2.6%	2.7%
Don't Know	35.9%	41.0%	40.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q11 PARKS AND REC 7 Open space and walking and biking trails

Very Satisfied	6.6%	16.7%	15.6%
Satisfied	46.5%	43.0%	43.4%
Neutral	22.7%	21.0%	21.2%
Dissatisfied	11.7%	8.9%	9.2%
Very Dissatisfied	7.3%	3.7%	4.1%
Don't Know	5.1%	6.6%	6.5%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q11 PARKS AND REC 8 Programs offered at City swimming pools

Very Satisfied	5.1%	7.3%	7.0%
Satisfied	20.1%	19.6%	19.7%
Neutral	24.2%	19.9%	20.3%
Dissatisfied	3.7%	4.6%	4.5%
Very Dissatisfied	3.3%	2.5%	2.6%
Don't Know	43.6%	46.1%	45.8%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

	District	Total
	Other	
	District 9	Districts

Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)

Very Satisfied	8.4%	9.3%	9.2%
Satisfied	24.9%	23.3%	23.4%
Neutral	22.7%	22.4%	22.4%
Dissatisfied	4.0%	5.5%	5.3%
Very Dissatisfied	3.7%	3.5%	3.6%
Don't Know	36.3%	36.0%	36.0%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 9	Districts	

Q11 PARKS AND REC 1 Availability of parks and recreation facilities

Very Satisfied	23.3%	23.8%	23.8%
Satisfied	44.4%	51.6%	50.8%
Neutral	17.8%	16.5%	16.6%
Dissatisfied	8.5%	5.4%	5.7%
Very Dissatisfied	5.9%	2.7%	3.1%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
		Other	
	District 9	Districts	

Q11 PARKS AND REC 2 Hours of operation offered at City parks and recreation facilities

Very Satisfied	17.5%	18.9%	18.8%
Satisfied	47.9%	48.9%	48.8%
Neutral	22.6%	21.7%	21.8%
Dissatisfied	9.3%	7.3%	7.6%
Very Dissatisfied	2.7%	3.1%	3.1%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 9	Districts	
<u>Q11 PARKS AND REC 3 Maintenance of City beaches</u>			
Very Satisfied	15.5%	19.6%	19.2%
Satisfied	53.4%	53.5%	53.5%
Neutral	21.5%	18.1%	18.5%
Dissatisfied	7.6%	6.4%	6.6%
Very Dissatisfied	2.0%	2.3%	2.2%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 9	Districts	
<u>Q11 PARKS AND REC 4 Maintenance of City parks</u>			
Very Satisfied	14.1%	18.1%	17.6%
Satisfied	46.7%	51.7%	51.1%
Neutral	27.4%	18.8%	19.8%
Dissatisfied	6.3%	8.6%	8.3%
Very Dissatisfied	5.6%	2.8%	3.1%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 9	Other Districts	

Q11 PARKS AND REC 5 Maintenance of City recreation facilities

Very Satisfied	12.9%	17.2%	16.7%
Satisfied	39.8%	45.0%	44.4%
Neutral	37.3%	26.9%	28.1%
Dissatisfied	5.4%	7.8%	7.5%
Very Dissatisfied	4.6%	3.1%	3.3%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 9	Other Districts	

Q11 PARKS AND REC 6 Maintenance of City swimming pools

Very Satisfied	8.0%	15.1%	14.2%
Satisfied	37.1%	40.3%	39.9%
Neutral	46.9%	32.7%	34.4%
Dissatisfied	3.4%	7.5%	7.0%
Very Dissatisfied	4.6%	4.5%	4.5%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 9	Other Districts	

Q11 PARKS AND REC 7 Open space and walking and biking trails

Very Satisfied	6.9%	17.9%	16.7%
Satisfied	49.0%	46.0%	46.4%
Neutral	23.9%	22.5%	22.7%
Dissatisfied	12.4%	9.6%	9.9%
Very Dissatisfied	7.7%	3.9%	4.4%

Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q11 PARKS AND REC 8 Programs offered at City swimming pools

Very Satisfied	9.1%	13.5%	13.0%
Satisfied	35.7%	36.4%	36.4%
Neutral	42.9%	36.9%	37.6%
Dissatisfied	6.5%	8.6%	8.3%
Very Dissatisfied	5.8%	4.6%	4.8%

EXCLUDING DON'T KNOWS**Q11. Parks and Recreation Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 9	Districts	

Q11 PARKS AND REC 9 Quality of recreational programs and classes (e.g., dance classes, craft classes, youth sports, after school programs)

Very Satisfied	13.2%	14.5%	14.4%
Satisfied	39.1%	36.4%	36.7%
Neutral	35.6%	35.0%	35.1%
Dissatisfied	6.3%	8.6%	8.3%
Very Dissatisfied	5.7%	5.5%	5.6%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 9 Other Districts	

Q12 LIBRARIES 1 Availability of library facilities

Very Satisfied	26.0%	31.2%	30.7%
Satisfied	44.7%	40.1%	40.6%
Neutral	16.1%	13.9%	14.1%
Dissatisfied	5.1%	5.6%	5.5%
Very Dissatisfied	3.3%	1.7%	1.9%
Don't Know	4.8%	7.4%	7.1%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 9 Other Districts	

Q12 LIBRARIES 2 Hours of operation offered at City libraries

Very Satisfied	16.1%	21.8%	21.1%
Satisfied	43.2%	37.8%	38.4%
Neutral	19.4%	16.1%	16.5%
Dissatisfied	8.4%	11.9%	11.5%
Very Dissatisfied	5.5%	4.0%	4.2%
Don't Know	7.3%	8.4%	8.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q12 LIBRARIES 3 Maintenance of City libraries

Very Satisfied	19.0%	24.9%	24.3%
Satisfied	49.8%	39.8%	40.9%
Neutral	16.5%	17.7%	17.6%
Dissatisfied	5.1%	5.8%	5.7%
Very Dissatisfied	2.2%	2.2%	2.2%
Don't Know	7.3%	9.6%	9.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District		Total
District 9	Other Districts	

Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)

Very Satisfied	16.8%	21.1%	20.6%
Satisfied	39.6%	32.2%	33.0%
Neutral	16.1%	17.9%	17.7%
Dissatisfied	4.8%	2.4%	2.7%
Very Dissatisfied	1.8%	1.7%	1.7%
Don't Know	20.9%	24.8%	24.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 9 Other Districts	

Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood

Very Satisfied	26.0%	31.3%	30.7%
Satisfied	41.8%	35.5%	36.2%
Neutral	13.6%	14.8%	14.6%
Dissatisfied	5.5%	3.5%	3.7%
Very Dissatisfied	2.6%	2.9%	2.9%
Don't Know	10.6%	12.0%	11.8%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego:

N=2478

District	Total
District 9 Other Districts	

Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.

Very Satisfied	23.4%	24.1%	24.1%
Satisfied	35.5%	34.0%	34.2%
Neutral	20.5%	17.4%	17.7%
Dissatisfied	6.6%	5.4%	5.5%
Very Dissatisfied	2.2%	3.4%	3.3%
Don't Know	11.7%	15.7%	15.3%

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	District 9	Other Districts	
<u>Q12 LIBRARIES 1 Availability of library facilities</u>			
Very Satisfied	27.3%	33.8%	33.0%
Satisfied	46.9%	43.4%	43.8%
Neutral	16.9%	15.0%	15.2%
Dissatisfied	5.4%	6.0%	6.0%
Very Dissatisfied	3.5%	1.9%	2.0%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	District 9	Other Districts	
<u>Q12 LIBRARIES 2 Hours of operation offered at City libraries</u>			
Very Satisfied	17.4%	23.8%	23.1%
Satisfied	46.6%	41.2%	41.8%
Neutral	20.9%	17.6%	18.0%
Dissatisfied	9.1%	13.0%	12.5%
Very Dissatisfied	5.9%	4.4%	4.6%

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q12 LIBRARIES 3 Maintenance of City libraries</u>			
Very Satisfied	20.6%	27.5%	26.7%
Satisfied	53.8%	44.0%	45.1%
Neutral	17.8%	19.6%	19.4%
Dissatisfied	5.5%	6.4%	6.3%
Very Dissatisfied	2.4%	2.5%	2.4%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
		Other	
	District 9	Districts	
<u>Q12 LIBRARIES 4 Quality of library programs (e.g., early literacy, story time, book discussions, community speakers, etc.)</u>			
Very Satisfied	21.3%	28.0%	27.3%
Satisfied	50.0%	42.7%	43.6%
Neutral	20.4%	23.8%	23.4%
Dissatisfied	6.0%	3.2%	3.5%
Very Dissatisfied	2.3%	2.2%	2.2%

EXCLUDING DON'T KNOWS**Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)**

N=2478	District		Total
	Other		
	District 9	Districts	

Q12 LIBRARIES 5 Quality of library services and librarians in YOUR neighborhood

Very Satisfied	29.1%	35.5%	34.8%
Satisfied	46.7%	40.3%	41.1%
Neutral	15.2%	16.8%	16.6%
Dissatisfied	6.1%	4.0%	4.2%
Very Dissatisfied	2.9%	3.3%	3.3%

Q12. Library Services. Please rate your satisfaction with the following services provided by the City of San Diego: (EXCLUDING DON'T KNOWS)

N=2478	District		Total
	Other		
	District 9	Districts	

Q12 LIBRARIES 6 Resources like computers, tablets, the Internet, books, e-books, CDs/DVDs, downloadable music, etc.

Very Satisfied	26.6%	28.6%	28.4%
Satisfied	40.2%	40.4%	40.4%
Neutral	23.2%	20.6%	20.9%
Dissatisfied	7.5%	6.4%	6.5%
Very Dissatisfied	2.5%	4.0%	3.9%

Q13. Community Engagement.

N=2478

District		Total
District 9	Other Districts	

Q13 Community Engagement 1 Access to City officials

Very Satisfied	2.9%	6.0%	5.7%
Satisfied	31.9%	21.1%	22.3%
Neutral	27.5%	26.2%	26.4%
Dissatisfied	12.5%	12.1%	12.1%
Very Dissatisfied	11.0%	8.7%	8.9%
Don't Know	14.3%	25.9%	24.6%

Q13. Community Engagement.

N=2478

District		Total
District 9	Other Districts	

Q13 Community Engagement 2 Access to information about City programs and services

Very Satisfied	4.0%	7.1%	6.7%
Satisfied	34.1%	30.7%	31.1%
Neutral	26.7%	29.3%	29.0%
Dissatisfied	17.6%	13.7%	14.1%
Very Dissatisfied	9.5%	6.7%	7.0%
Don't Know	8.1%	12.6%	12.1%

Q13. Community Engagement.

N=2478

District		Total
District 9	Other Districts	

Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects

Very Satisfied	1.8%	5.4%	5.0%
Satisfied	21.6%	20.7%	20.8%
Neutral	26.4%	27.4%	27.3%
Dissatisfied	24.2%	21.2%	21.5%
Very Dissatisfied	13.9%	10.7%	11.1%
Don't Know	12.1%	14.6%	14.3%

Q13. Community Engagement.

N=2478

District		Total
District 9	Other Districts	

Q13 Community Engagement 4 Overall usefulness of the City's website

Very Satisfied	2.9%	6.5%	6.1%
Satisfied	30.4%	26.3%	26.8%
Neutral	30.4%	29.7%	29.8%
Dissatisfied	12.8%	13.1%	13.1%
Very Dissatisfied	13.2%	7.6%	8.2%
Don't Know	10.3%	16.7%	16.0%

Q13. Community Engagement.

N=2478

District		Total
District 9	Other Districts	

Q13 Community Engagement 5 The City's television channel (City 24)

Very Satisfied	1.1%	4.0%	3.7%
Satisfied	16.5%	10.1%	10.8%
Neutral	30.4%	21.7%	22.7%
Dissatisfied	2.9%	5.2%	5.0%
Very Dissatisfied	5.5%	4.3%	4.4%
Don't Know	43.6%	54.6%	53.4%

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 9	Other Districts	

Q13 Community Engagement 1 Access to City officials

Very Satisfied	3.4%	8.1%	7.5%
Satisfied	37.2%	28.5%	29.6%
Neutral	32.1%	35.4%	35.0%
Dissatisfied	14.5%	16.3%	16.1%
Very Dissatisfied	12.8%	11.7%	11.8%

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q13 Community Engagement 2 Access to information about City programs and services

Very Satisfied	4.4%	8.1%	7.7%
Satisfied	37.1%	35.1%	35.3%
Neutral	29.1%	33.5%	33.0%
Dissatisfied	19.1%	15.6%	16.0%
Very Dissatisfied	10.4%	7.7%	8.0%

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 9	Other Districts	

Q13 Community Engagement 3 Outreach efforts to keep the public informed about capital projects

Very Satisfied	2.1%	6.3%	5.8%
Satisfied	24.6%	24.2%	24.3%
Neutral	30.0%	32.1%	31.8%
Dissatisfied	27.5%	24.8%	25.1%
Very Dissatisfied	15.8%	12.6%	13.0%

Q13. Community Engagement. (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q13 Community Engagement 4 Overall usefulness of the City's website

Very Satisfied	3.3%	7.8%	7.3%
Satisfied	33.9%	31.6%	31.9%
Neutral	33.9%	35.7%	35.5%
Dissatisfied	14.3%	15.7%	15.6%
Very Dissatisfied	14.7%	9.1%	9.8%

EXCLUDING DON'T KNOWS**Q13. Community Engagement. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 9	Other Districts	

Q13 Community Engagement 5 The City's television channel (City 24)

Very Satisfied	1.9%	8.9%	8.0%
Satisfied	29.2%	22.3%	23.2%
Neutral	53.9%	47.9%	48.7%
Dissatisfied	5.2%	11.5%	10.6%
Very Dissatisfied	9.7%	9.5%	9.5%

Q14. Other Services.

N=2478

District		Total
District 9	Other Districts	

Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)

Very Satisfied	4.8%	8.0%	7.7%
Satisfied	15.4%	15.6%	15.6%
Neutral	27.5%	27.1%	27.2%
Dissatisfied	26.0%	21.0%	21.5%
Very Dissatisfied	16.1%	11.2%	11.7%
Don't Know	10.3%	17.1%	16.3%

Q14. Other Services.

N=2478

District		Total
District 9	Other Districts	

Q14 2 Ease of obtaining permits from Development Services

Very Satisfied	0.4%	3.1%	2.8%
Satisfied	8.1%	8.5%	8.5%
Neutral	24.5%	19.2%	19.8%
Dissatisfied	11.7%	12.2%	12.1%
Very Dissatisfied	12.8%	8.1%	8.6%
Don't Know	42.5%	48.9%	48.2%

Q14. Other Services.

N=2478

	District		Total
	District 9	Other Districts	
<u>Q14 3 Efforts to address homelessness</u>			
Very Satisfied	1.1%	2.9%	2.7%
Satisfied	10.6%	11.4%	11.3%
Neutral	21.2%	20.0%	20.1%
Dissatisfied	31.5%	27.0%	27.5%
Very Dissatisfied	27.5%	24.2%	24.5%
Don't Know	8.1%	14.5%	13.8%

Q14. Other Services.

N=2478

	District		Total
	District 9	Other Districts	
<u>Q14 4 Efforts to assist low- to moderate-income residents and communities</u>			
Very Satisfied	1.5%	4.1%	3.8%
Satisfied	15.0%	12.1%	12.4%
Neutral	20.9%	24.9%	24.5%
Dissatisfied	24.9%	22.7%	23.0%
Very Dissatisfied	17.9%	14.7%	15.1%
Don't Know	19.8%	21.4%	21.2%

Q14. Other Services.

N=2478

District		Total
District 9	Other Districts	

Q14 5 Efforts to plan for future growth

Very Satisfied	0.7%	3.7%	3.4%
Satisfied	20.1%	16.3%	16.7%
Neutral	21.2%	24.1%	23.8%
Dissatisfied	21.6%	21.9%	21.8%
Very Dissatisfied	20.1%	14.2%	14.9%
Don't Know	16.1%	19.9%	19.5%

Q14. Other Services.

N=2478

District		Total
District 9	Other Districts	

Q14 6 Efforts to support job creation and investment by local businesses

Very Satisfied	0.0%	3.5%	3.1%
Satisfied	17.6%	14.5%	14.9%
Neutral	28.9%	25.8%	26.2%
Dissatisfied	22.7%	17.9%	18.4%
Very Dissatisfied	10.3%	13.2%	12.8%
Don't Know	20.5%	25.1%	24.6%

Q14. Other Services.

N=2478

	District		Total
	District 9	Other Districts	
<u>Q14 7 Gang prevention efforts</u>			
Very Satisfied	0.4%	3.8%	3.4%
Satisfied	13.9%	17.7%	17.3%
Neutral	29.3%	24.9%	25.4%
Dissatisfied	17.6%	12.6%	13.2%
Very Dissatisfied	12.8%	9.2%	9.6%
Don't Know	26.0%	31.8%	31.2%

Q14. Other Services.

N=2478

	District		Total
	District 9	Other Districts	
<u>Q14 8 Graffiti removal</u>			
Very Satisfied	6.6%	5.4%	5.5%
Satisfied	25.3%	25.2%	25.2%
Neutral	24.2%	25.4%	25.3%
Dissatisfied	18.7%	15.7%	16.0%
Very Dissatisfied	12.1%	9.7%	10.0%
Don't Know	13.2%	18.6%	18.0%

Q14. Other Services.

N=2478

District		Total
District 9	Other Districts	

Q14 9 Historic preservation efforts

Very Satisfied	9.2%	7.8%	8.0%
Satisfied	27.1%	31.9%	31.4%
Neutral	30.8%	25.1%	25.7%
Dissatisfied	13.6%	7.3%	8.0%
Very Dissatisfied	5.5%	5.7%	5.6%
Don't Know	13.9%	22.1%	21.2%

Q14. Other Services.

N=2478

District		Total
District 9	Other Districts	

Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art

Very Satisfied	11.4%	11.8%	11.7%
Satisfied	36.6%	36.0%	36.0%
Neutral	29.3%	24.8%	25.3%
Dissatisfied	5.1%	6.0%	5.9%
Very Dissatisfied	7.0%	3.7%	4.1%
Don't Know	10.6%	17.7%	16.9%

Q14. Other Services.

N=2478

District		Total
District 9	Other Districts	

Q14 11 Online services (e.g., paying a bill, getting a business license)

Very Satisfied	13.6%	12.8%	12.9%
Satisfied	35.9%	34.5%	34.6%
Neutral	27.8%	22.8%	23.3%
Dissatisfied	4.8%	6.3%	6.1%
Very Dissatisfied	6.2%	4.9%	5.0%
Don't Know	11.7%	18.8%	18.0%

Q14. Other Services.

N=2478

District		Total
District 9	Other Districts	

Q14 12 Quality of services provided to people with disabilities

Very Satisfied	3.7%	7.2%	6.8%
Satisfied	19.8%	19.4%	19.5%
Neutral	24.9%	20.8%	21.3%
Dissatisfied	7.7%	4.7%	5.0%
Very Dissatisfied	4.8%	4.3%	4.3%
Don't Know	39.2%	43.6%	43.1%

Q14. Other Services.

N=2478

District		Total
District 9	Other Districts	

Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium

Very Satisfied	10.3%	13.9%	13.5%
Satisfied	37.7%	35.3%	35.6%
Neutral	24.9%	25.6%	25.5%
Dissatisfied	10.3%	5.4%	5.9%
Very Dissatisfied	4.0%	5.3%	5.2%
Don't Know	12.8%	14.5%	14.3%

Q14. Other Services.

N=2478

District		Total
District 9	Other Districts	

Q14 14 Traffic congestion on City streets

Very Satisfied	2.6%	3.9%	3.7%
Satisfied	18.7%	20.0%	19.8%
Neutral	22.0%	24.7%	24.4%
Dissatisfied	25.6%	24.7%	24.8%
Very Dissatisfied	28.6%	21.0%	21.8%
Don't Know	2.6%	5.8%	5.4%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 9	Other Districts	

Q14 1 Blight (rundown buildings, vacant lots, and abandoned vehicles)

Very Satisfied	5.3%	9.7%	9.2%
Satisfied	17.1%	18.9%	18.7%
Neutral	30.6%	32.7%	32.5%
Dissatisfied	29.0%	25.3%	25.7%
Very Dissatisfied	18.0%	13.5%	14.0%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q14 2 Ease of obtaining permits from Development Services

Very Satisfied	0.6%	6.0%	5.4%
Satisfied	14.0%	16.7%	16.4%
Neutral	42.7%	37.5%	38.2%
Dissatisfied	20.4%	23.9%	23.4%
Very Dissatisfied	22.3%	15.9%	16.7%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 9	Other Districts	

Q14 3 Efforts to address homelessness

Very Satisfied	1.2%	3.3%	3.1%
Satisfied	11.6%	13.4%	13.2%
Neutral	23.1%	23.4%	23.4%
Dissatisfied	34.3%	31.6%	31.9%
Very Dissatisfied	29.9%	28.3%	28.5%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 9	Other Districts	

Q14 4 Efforts to assist low- to moderate-income residents and communities

Very Satisfied	1.8%	5.3%	4.9%
Satisfied	18.7%	15.4%	15.8%
Neutral	26.0%	31.7%	31.0%
Dissatisfied	31.1%	28.9%	29.1%
Very Dissatisfied	22.4%	18.8%	19.2%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 9	Other Districts	

Q14 5 Efforts to plan for future growth

Very Satisfied	0.9%	4.6%	4.2%
Satisfied	24.0%	20.3%	20.7%
Neutral	25.3%	30.1%	29.5%
Dissatisfied	25.8%	27.3%	27.1%
Very Dissatisfied	24.0%	17.7%	18.4%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 9	Other Districts	

Q14 6 Efforts to support job creation and investment by local businesses

Very Satisfied	0.0%	4.7%	4.1%
Satisfied	22.1%	19.4%	19.7%
Neutral	36.4%	34.5%	34.7%
Dissatisfied	28.6%	23.9%	24.5%
Very Dissatisfied	12.9%	17.6%	17.0%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 9	Other Districts	
<u>Q14 7 Gang prevention efforts</u>			
Very Satisfied	0.5%	5.6%	5.0%
Satisfied	18.8%	25.9%	25.1%
Neutral	39.6%	36.6%	36.9%
Dissatisfied	23.8%	18.5%	19.1%
Very Dissatisfied	17.3%	13.4%	13.9%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 9	Other Districts	
<u>Q14 8 Graffiti removal</u>			
Very Satisfied	7.6%	6.6%	6.7%
Satisfied	29.1%	30.9%	30.7%
Neutral	27.8%	31.3%	30.9%
Dissatisfied	21.5%	19.3%	19.5%
Very Dissatisfied	13.9%	11.9%	12.2%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 9	Other Districts	
<u>Q14 9 Historic preservation efforts</u>			
Very Satisfied	10.6%	10.1%	10.1%
Satisfied	31.5%	41.0%	39.9%
Neutral	35.7%	32.2%	32.6%
Dissatisfied	15.7%	9.4%	10.2%
Very Dissatisfied	6.4%	7.3%	7.2%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 9	Other Districts	
<u>Q14 10 Music, dance, and theater performances; visual art and cultural exhibitions; parades, festivals, art classes, and public art</u>			
Very Satisfied	12.7%	14.3%	14.1%
Satisfied	41.0%	43.7%	43.4%
Neutral	32.8%	30.1%	30.5%
Dissatisfied	5.7%	7.3%	7.1%
Very Dissatisfied	7.8%	4.5%	4.9%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
	District 9	Other Districts	

Q14 11 Online services (e.g., paying a bill, getting a business license)

Very Satisfied	15.4%	15.8%	15.7%
Satisfied	40.7%	42.4%	42.2%
Neutral	31.5%	28.0%	28.4%
Dissatisfied	5.4%	7.7%	7.4%
Very Dissatisfied	7.1%	6.0%	6.2%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
	District 9	Other Districts	

Q14 12 Quality of services provided to people with disabilities

Very Satisfied	6.0%	12.8%	12.0%
Satisfied	32.5%	34.4%	34.2%
Neutral	41.0%	36.9%	37.4%
Dissatisfied	12.7%	8.3%	8.8%
Very Dissatisfied	7.8%	7.6%	7.6%

EXCLUDING DON'T KNOWS**Q14. Other Services. (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 9	Other Districts	

Q14 13 Quality/variety of entertainment, expositions, and sporting events at the Convention Center, Petco Park, and QUALCOMM Stadium

Very Satisfied	11.8%	16.3%	15.8%
Satisfied	43.3%	41.3%	41.5%
Neutral	28.6%	30.0%	29.8%
Dissatisfied	11.8%	6.3%	6.9%
Very Dissatisfied	4.6%	6.2%	6.0%

Q14. Other Services. (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q14 14 Traffic congestion on City streets

Very Satisfied	2.6%	4.1%	3.9%
Satisfied	19.2%	21.2%	21.0%
Neutral	22.6%	26.2%	25.8%
Dissatisfied	26.3%	26.2%	26.2%
Very Dissatisfied	29.3%	22.3%	23.1%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

	District		Total
	District 9	Other Districts	
<u>Q15 Courtesy of City Employees</u>			
Excellent	26.4%	21.4%	21.9%
Good	34.8%	35.1%	35.1%
Fair	13.6%	17.0%	16.6%
Poor	4.4%	6.1%	5.9%
Very Poor	8.4%	4.9%	5.2%
Don't Know	12.5%	15.5%	15.2%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

	District		Total
	District 9	Other Districts	
<u>Q15 Knowledge of City Employees</u>			
Excellent	18.7%	17.0%	17.2%
Good	37.7%	37.0%	37.0%
Fair	17.6%	18.0%	18.0%
Poor	5.9%	6.8%	6.7%
Very Poor	7.0%	5.3%	5.5%
Don't Know	13.2%	15.9%	15.6%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

District		Total
District 9	Other Districts	

Q15 Overall customer service provided by City employees

Excellent	18.7%	17.8%	17.9%
Good	34.1%	34.5%	34.4%
Fair	21.6%	17.7%	18.1%
Poor	3.3%	8.5%	7.9%
Very Poor	9.2%	6.1%	6.4%
Don't Know	13.2%	15.4%	15.2%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of...

N=2478

District		Total
District 9	Other Districts	

Q15 Responsiveness of City employees

Excellent	16.8%	16.9%	16.9%
Good	31.5%	30.6%	30.7%
Fair	19.8%	20.5%	20.5%
Poor	8.1%	8.0%	8.0%
Very Poor	10.3%	8.1%	8.3%
Don't Know	13.6%	15.9%	15.6%

EXCLUDING DON'T KNOWS**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 9	Other Districts	

Q15 Courtesy of City Employees

Excellent	30.1%	25.3%	25.8%
Good	39.7%	41.6%	41.4%
Fair	15.5%	20.1%	19.6%
Poor	5.0%	7.2%	7.0%
Very Poor	9.6%	5.7%	6.2%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)

N=2478

District		Total
District 9	Other Districts	

Q15 Knowledge of City Employees

Excellent	21.5%	20.2%	20.3%
Good	43.5%	44.0%	43.9%
Fair	20.3%	21.4%	21.3%
Poor	6.8%	8.1%	8.0%
Very Poor	8.0%	6.3%	6.5%

EXCLUDING DON'T KNOWS**Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)**

N=2478

	District		Total
		Other	
	District 9	Districts	

Q15 Overall customer service provided by City employees

Excellent	21.5%	21.1%	21.1%
Good	39.2%	40.8%	40.6%
Fair	24.9%	20.9%	21.4%
Poor	3.8%	10.1%	9.4%
Very Poor	10.5%	7.2%	7.6%

Q15. Customer Service. How would you rate the City employees with whom you had contact most recently in terms of... (EXCLUDING DON'T KNOWS)

N=2478

	District		Total
		Other	
	District 9	Districts	

Q15 Responsiveness of City employees

Excellent	19.5%	20.1%	20.0%
Good	36.4%	36.4%	36.4%
Fair	22.9%	24.4%	24.2%
Poor	9.3%	9.5%	9.5%
Very Poor	11.9%	9.6%	9.9%

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

N=2478

District		Total
District 9	Other Districts	

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

Yes	32.6%	26.3%	27.0%
No	30.0%	26.1%	26.5%
Don't know	37.4%	47.7%	46.5%

EXCLUDING DON'T KNOWS**Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City? (EXCLUDING DON'T KNOWS)**

N=2478

District		Total
District 9	Other Districts	

Q17. Are you satisfied with the process of reporting problems (i.e., potholes) to the City?

Yes	52.0%	50.2%	50.4%
No	48.0%	49.8%	49.6%

Q18. What would be your preferred method for reporting problems to the City?

N=2478

District		Total
District 9	Other Districts	

Q18. What would be your preferred method for reporting problems to the City?

Mobile application	19.8%	19.5%	19.6%
Web site	49.1%	50.6%	50.4%
Cellular telephone	17.6%	12.9%	13.4%
Text message	8.1%	9.0%	8.9%
Social media (Facebook, Twitter, etc.)	2.9%	4.5%	4.4%
Don't know/no preference	2.6%	3.4%	3.3%

DEMOGRAPHICS**Q20. What is your age?**

N=2478

District		Total
District 9	Other Districts	

Q20. What is your age?

18-34 years	18.3%	22.9%	22.4%
35-44 years	26.0%	22.1%	22.6%
45-54 years	18.3%	20.5%	20.3%
55-64 years	17.9%	18.3%	18.3%
65+ years	9.5%	12.4%	12.1%
Not provided	9.9%	3.7%	4.4%

Q21. How many years have you lived in San Diego?

N=2478

District		Total
District 9	Other Districts	

Q21. How many years have you lived in San Diego?

Less than 5	12.1%	11.1%	11.2%
5-10 years	14.7%	12.4%	12.7%
11-20 years	21.2%	21.6%	21.5%
21-30 years	10.6%	18.0%	17.2%
More than 30 years	31.1%	32.5%	32.3%
Not provided	10.3%	4.5%	5.1%

DEMOGRAPHICS**Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?**

N=2478

District	Total
District 9 Other Districts	

Q22. Combining all persons living in your household, which of the following best describes your household's annual, taxable income?

Less than \$25,000	17.2%	9.2%	10.1%
\$25,000 - \$49,999	15.0%	13.9%	14.0%
\$50,000 - \$74,999	13.9%	15.8%	15.6%
\$75,000 - \$99,999	14.7%	16.3%	16.1%
\$100,000 - \$149,999	18.3%	20.3%	20.1%
\$150,000 or more	12.1%	18.0%	17.4%
Not provided	8.8%	6.5%	6.7%

Q23. Do you own or rent your home?

N=2478

District	Total
District 9 Other Districts	

Q23. Do you own or rent your home?

Own	53.1%	62.3%	61.3%
Rent	43.6%	36.1%	36.9%
Not provided	3.3%	1.6%	1.8%

DEMOGRAPHICS**Q24. What is the primary method of transportation you use?**

N=2478

District	Total
District 9 Other Districts	

Q24. What is the primary method of transportation?

Personal motorized vehicle (car, van, etc.)	84.6%	86.7%	86.5%
Public transportation/bus	10.3%	6.7%	7.1%
Walk	4.0%	2.9%	3.0%
Bike	0.0%	2.2%	2.0%
Other	0.0%	0.2%	0.2%
None selected	1.1%	1.3%	1.3%

Q25. Which of the following best describes your RACE?

N=2478

District	Total
District 9 Other Districts	

Q25. RACE

Black or African American	10.6%	6.0%	6.5%
American Indian or Alaskan Native	2.9%	1.5%	1.6%
Asian	9.5%	18.0%	17.0%
Hawaiian or Pacific Islander	0.4%	1.5%	1.3%
White or Caucasian	67.4%	64.6%	64.9%
Other	12.8%	9.7%	10.0%
Not provided	2.6%	3.5%	3.4%

DEMOGRAPHICS**Q26. Do you consider yourself to be Hispanic/Latino?**

N=2478

	District		Total
	District 9	Other Districts	

Q26. Do you consider yourself to be Hispanic/Latino?

Yes	47.3%	24.9%	27.4%
No	52.7%	73.8%	71.5%
Not provided	0.0%	1.3%	1.2%

Q27. What is your gender?

N=2478

	District		Total
	District 9	Other Districts	

Q27. Your gender

Male	47.6%	50.7%	50.4%
Female	51.6%	48.3%	48.7%
Other	0.7%	0.3%	0.3%
Not provided	0.0%	0.7%	0.6%