



# Property Managers

## You Play an Important Role in Preventing Crime in Multi-unit Properties

### Crime-free Multi-housing Program

- International program with a three-phase process:
  - Phase I—Manager Training
  - Phase II—CPTED Inspection
  - Phase III—Resident Engagement

### How to Report Crime

- Remind residents of the following ways to help prevent crime on the property.
  - Be sure gates are kept locked.
  - Don't allow anyone to follow you into the building.
  - Don't buzz someone onto the property if you don't know them.
  - Don't answer the door if you don't know the person.
  - Don't leave valuable items in view in your car.
- If you see a crime in progress, call 9-1-1
- If a crime has already occurred, such as a vehicle break-in, call the non-emergency number (619) 531-2000
- You should also report an on-going nuisance crime to your Community Relations Officer, such as homeless individuals encroaching on the property.
  - Atmosphere, The Beacon & Parkside Terrace: CRO Marlo Woods [mjwoods@pd.sandiego.gov](mailto:mjwoods@pd.sandiego.gov)
  - Talmadge Gateway: CRO Terry Hoskins [thoskins@pd.sandiego.gov](mailto:thoskins@pd.sandiego.gov)
  - Village View Apts: CRO Dionosio Medina [dmedina@pd.sandiego.gov](mailto:dmedina@pd.sandiego.gov)
  - Vista Grande: CRO Vicki Coore [vcoore@pd.sandiego.gov](mailto:vcoore@pd.sandiego.gov)
- The Letter of Agency is also a very useful tool. Having the letter on file with the SDPD allows officers to access the property without contacting the management of the property first, such as being informed of homeless individuals encroaching on the property.

<https://www.sandiego.gov/sites/default/files/legacy/police/pdf/letterofagency2.pdf>

The Get It Done App can also be used to report issues related to homeless individuals:

<https://www.sandiego.gov/mayor/news/releases/faulconer-get-it-done-app-311-app-streets-neighborhood-services>. If you have created a report and have not received a status report within a couple days, contact: Officer John Luellen at [juellen@pd.sandiego.gov](mailto:juellen@pd.sandiego.gov)