

Vendor	Application Name	Business Function	Data Category	Department	Frequency-Collected	Frequency-Updated
Active Network	ActiveNet - Class Registration, Facility Reservation, Kiosk	Permitting	Parks, Recreation and Events	Parks & Recreation	Daily	Daily
Adobe	Adobe Sign	Contract Management	City Administration	Department of IT	As Needed	As Needed
Amazon	Amazon Connect	Call Management	Automated Tool	Department of IT	As needed	As needed
Asana	Asana	Work Management	Project Management	Department of IT	As Needed	As Needed
Aspect	Aspect	Call Management	Automated Tool	City Treasurer	Daily	Daily
Custom	Background Tracking (BTS)	Compliance Monitoring	City Administration-Personnel Information	Police	As Needed	As Needed
Bentley	Bentley License Manager - CADD	CADD Services	Automated Tool-CADD	Engineering & Capital Projects	As Needed	As Needed
Custom	BROOK	Data Analysis	Infrastructure and Public Works-Asset Management	Public Utilities	As Needed	Not Updated
Custom	CACT (T83)	Caseload Management	Crime	Office of the City Attorney	As Needed	Not Updated
Custom	Calls for Service	Data Analysis	Public Safety Incidents	Police	Daily	Daily
Custom	Child Abuse	Crime Reporting	Crime	Police	Daily	Daily
Custom	Cityhub	IT Service	Automated Tool-Technology Component	Department of IT	Daily	Daily
Custom	CMMS (SWIM Wastewater)	Asset Management	Infrastructure and Public Works-Asset Management	Public Utilities	As Needed	Not updated
Custom	CMMS (SWIM Water)	Asset Management	Infrastructure and Public Works-Asset Management	Public Utilities	As Needed	Not updated
Custom	Drug Court	Compliance Monitoring	Crime	Police	Daily	Daily
Accela	DSD Accela	Permitting	Business, Development and Permitting	Development Services	Daily	Daily
Custom	ePlanCheck	Contract Management	Government Purchasing and Contracts	Engineering & Capital Projects	Daily	Daily
Custom	EPS Project Tracker	Data Analysis	Infrastructure and Public Works	Engineering & Capital Projects	Daily	Daily
Custom	Ergonomics	Web Page	City Administration	Compliance	As Needed	As Needed
Esri	ESD ArcSDE	Mapping	Maps	Environmental Services	Weekly	Daily
Custom	FewdArchive	Compliance Monitoring	Business, Development and Permitting	Public Utilities	As Needed	Never
Custom	Fleet Safety	Asset Management	Public Safety	Police	As Needed	As Needed
Custom	Gangs	Crime Reporting	Crime	Police	Daily	Daily
Salesforce	Get It Done - public facing	Work Management	City Administration	Performance & Analytics	Daily	Daily
Esri	GIS Enterprise	Mapping	Maps	Department of IT	Daily	Daily
Custom	Homicide	Caseload Management	Crime	Police	Daily	Daily
AutoDesk	InfoAsset Manager/InfoAsset Planner	Asset Management	Business, Development and Permitting	Public Utilities	Daily	Daily
Custom	Legis (Documentum)	Content Management	Automated Tool	City Clerk	As Needed	As Needed
Custom	Missed Court	Work Management	Automated Tool	Police	Daily	Daily
Capterra	MKInsight	Data Analysis	City Administration	Office of the City Auditor	As Needed	As Needed
Capterra	MKInsight	Data Analysis	City Administration	City Treasurer	As Needed	As Needed
Custom	NarcoticsLab	Crime Reporting	Crime	Police	Daily	Daily
Custom	Officers Daily Journal	Personnel Management	Automated Tool	Police	Daily	Daily
Custom	Omega Probation Data	Crime Reporting	City Administration	Police	Daily	Daily
SAP	OneSD	Finance and Accounting	Finance-Citywide Financials	ERP	Daily	Daily
PlanetBids	Planet Bids	Contract Management	City Administration	Purchasing & Contracting	As Needed	As Needed
PlanetBids	PlanetBids	Contract Management	City Administration	Engineering & Capital Projects	As Needed	As Needed
Oracle	Primavera-ECP	CIP Project Management	Infrastructure and Public Works-Project Management	Engineering & Capital Projects	Daily	Daily
Custom	Project Tracking System	Permitting	Business, Development and Permitting	Development Services	Daily	Daily
Custom	Quadrant	Finance and Accounting	Finance-Accounts Receivable	City Treasurer	Daily	Daily
Custom	RAD	Landfill Point of Sale	Finance-Accounts Receivable	Environmental Services	Daily	Daily
Recyclist	Recyclist Program Tracker	IT Service	City Administration	Environmental Services	As Needed	As Needed
Custom	Risk Admin	Claims Management	City Administration-Claims	Risk Management	As Needed	As Needed
Custom	RTAX Online Remittance and Payment	Tax collection	Business, Development and Permitting	City Treasurer	Daily	Daily
Custom	San Diego Project Heart Beat	Asset Management	City Administration-Inventory	San Diego Fire-Rescue	Daily	Daily
Custom	SexCrimes	Crime Reporting	Crime	Police	Daily	Daily
Custom	SharePoint - ECON	Contract Management	Government Purchasing and Contracts	Engineering & Capital Projects	As Needed	As Needed
Custom	Short Term Rental Occupancy	Applicant Tracking	Finance	City Treasurer	Daily	Daily
Custom	SLBE Certification Tracker	Compliance Monitoring	City Administration	Purchasing & Contracting	As Needed	As Needed
Custom	Special Events Staffing DB	Personnel Management	Public Safety	Police	As Needed	As Needed
Custom	SSRS ePay Reports	Data Analysis	Finance-Citywide Financials	Finance	As Needed	As Needed
Custom	STRO WebService	Tax collection	Business, Development and Permitting	City Treasurer	Daily	Daily
Custom	SWPP Reporter	Forms and Lists	Energy and Environmental Concerns - Water Related	Engineering & Capital Projects	As Needed	As Needed
Custom	TAP	Forms and Lists	City Administration	Risk Management	Daily	Daily
Custom	TOT System (Web, Batch)	Tax collection	Business, Development and Permitting	City Treasurer	Daily	Daily
Custom	TTC System (App, Batch, Reports)	Permitting	Business, Development and Permitting	City Treasurer	Daily	Daily
SAP	Utility Billing ERP	Finance and Accounting	Finance-Accounts Receivable	ERP	Daily	Daily
Custom	Vehicle Stop	Data Analysis	Public Safety Incidents	Police	Daily	Daily
Zasio	Versatile	Content Management	Automated Tool	City Clerk	Daily	Daily
Custom	Water Ski Permit	Permitting	Parks, Recreation and Events	San Diego Fire-Rescue	Daily	Daily
Custom	WAVE	Compliance Monitoring	Energy and Environmental Concerns - Water Related	Public Utilities	Daily	As Needed