



Office of the Small Business Advocate (CalOSBA)  
Governor's Office of Business and Economic Development (GO-Biz)



## Small Business COVID-19 Relief and Resources Guide

For more programs and information, visit [business.ca.gov](https://business.ca.gov) or contact us at [business.ca.gov/zendesk](https://business.ca.gov/zendesk)

### Small Business Technical Assistance

**California Office of the Small Business Advocate (CalOSBA)** | contact us at [business.ca.gov/zendesk](https://business.ca.gov/zendesk)

CalOSBA provides information, direct assistance, webinars and trainings, and advocates for small businesses to help them succeed in the California marketplace.

**NEW California Small business COVID-19 Relief Grant** | CalOSBA is setting up the \$500 million grant program announced on November 30<sup>th</sup> by the Governor and the Legislature for grants up to \$25,000. If you are an interested small business or small nonprofit, please sign up for our updates [here](#), and you will receive information once the program is established.

**Small Business Centers** | [business.ca.gov/centers](https://business.ca.gov/centers) or contact us at [business.ca.gov/zendesk](https://business.ca.gov/zendesk)

California supports a network of over 80 small business technical assistance centers that provide free one-on-one consulting and no-cost or low-cost trainings to help businesses get funded, enter new markets, strengthen operations, build resiliency and more. With over 30 languages available, use this map to find your local advisors today.

**Get Digital CA** | [business.ca.gov/getdigitalca](https://business.ca.gov/getdigitalca) or contact us at [business.ca.gov/zendesk](https://business.ca.gov/zendesk)

Launched by CalOSBA in September, "Get Digital CA!" is an e-commerce initiative which includes trainings and bootcamps for small businesses to build the skills necessary to compete in an online marketplace, and 40+ free or discounted partner resources offered to help small businesses get digital.

**GO-Biz's Office of Permit Assistance** | [calgold.ca.gov](https://calgold.ca.gov) or contact us at [business.ca.gov/zendesk](https://business.ca.gov/zendesk)

GO-Biz permit experts offer comprehensive permit and regulatory compliance assistance to all businesses in California by serving as the central source of permit guidance.

### Capital Programs

**California Rebuilding Fund** | [CALoanFund.org](https://CALoanFund.org)

The California Rebuilding Fund was launched with an investment by the state to support California's small businesses by offering flexible, affordable capital and free advisory services through community-based lenders.

**U.S. Small Business Administration (SBA)** | [disasterloanassistance.sba.gov](https://disasterloanassistance.sba.gov) | [sba.gov](https://sba.gov) | 800-659-2955

SBA offers government-backed loans and resources and administers disaster loans in response to COVID-19 and California wildfires.

**California Infrastructure and Economic Development Bank** | [www.ibank.ca.gov](https://www.ibank.ca.gov) | 916-341-6600

IBank offers government-backed loans for businesses in California including small business and disaster programs through its network of banking and mission based lending partners.

**California State Treasurer's Office** | <https://www.treasurer.ca.gov/cpcf/calcap/sb> | 916-654-5610

California Capital Access Program for Small Business is another state government-backed loan program that operates through a network of lenders to offer credit.

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<https://business.ca.gov/disaster-relief-resource-guide>



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### Additional State Resources

**CA Department of Tax and Fee Administration** | [www.cdtfa.ca.gov](http://www.cdtfa.ca.gov) | 800-400-7115

Business owners and other tax and fee payers affected by disasters may request extensions to file returns and request relief from penalties and/or interest. On Nov 30, Governor Newsom announced an automatic 3-month extension – for more details see website.

**Main Street / Small Business Hiring Tax Credit – CDTFA** | [SB1447 Tax Credit](http://SB1447TaxCredit) | 800-400-7115

Beginning December 1, 2020, CDTFA began accepting applications for small business hiring credit against California state income taxes or sales and uses taxes to certain qualified small business employers that receive a tentative credit reservation subject to availability.

**CA Employment Development Department (EDD)** | [www.edd.ca.gov](http://www.edd.ca.gov) | 800-300-5616

EDD staff are located throughout the state to provide: assistance with filing claims for Unemployment Insurance (UI) benefits, job search assistance, and general support, referrals, and resources.

**Employment Training Panel – Rapid Employment Strategies Pilot on Natural Disasters (RESPOND)**

The Panel implemented RESPOND Pilot Program in order to help mitigate the devastating effects to workers and industries. For more information: [etpedunit@etp.ca.gov](mailto:etpedunit@etp.ca.gov) or 916-327-5258

**CA Department of Insurance (CDI)** | [www.insurance.ca.gov](http://www.insurance.ca.gov) | 800-927-4357

Aids with questions about insurance or dispute with an insurer. CDI staff are also located at Local Assistance and Disaster Recovery Centers for one-on-one assistance.

**Franchise Tax Board** | [www.ftb.ca.gov](http://www.ftb.ca.gov) | 800-852-5711

Taxpayers may deduct a disaster loss for any loss sustained in California that is proclaimed by the Governor to be in a state of emergency.

**CA Board of Equalization** | [www.boe.ca.gov](http://www.boe.ca.gov) | Property Tax Department: 916-274-3350

If your property has been damaged by a recent natural disaster, you may be eligible for property tax relief. In many cases, the damaged property can be reappraised in its current condition, with some taxes refunded to the property owner.

**Department of Consumer Affairs - Contractors State License Board** | [www.cslb.ca.gov](http://www.cslb.ca.gov) | 800-321-2752

The Contractors State License Board (CSLB) verifies contractor licenses, investigates complaints, and provides helpful information about hiring a licensed contractor.

### Resilience and Disaster Preparedness Resources

**COVID-19 Businesses and Employers Assistance** | [www.covid19.ca.gov/business-and-employers](http://www.covid19.ca.gov/business-and-employers)

California and the federal government are providing broad assistance to small businesses and employers impacted by COVID-19.

**OutSmart Disaster** | [www.outsmartdisaster.com](http://www.outsmartdisaster.com)

Businesses can take the necessary steps to prepare for disasters and business interruption and become more resilient. Please take California's Resilient Business Challenge and get important resources to plan and prepare for disasters.