

San Diego Police Department - Communications Division 911 Report								
SEP 2016								
Total 911 Calls	53,413							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,235	1,477	935	2,222	818	669	57	53,413
	88.43%	2.77% [91.20%]	1.75% [92.95%]	4.16% [97.11%]	1.53% [98.64%]	1.25% [99.89%]	.11% [100%]	100%
Avg Answer Time in seconds	4.99							
Avg Talk Time in seconds	102.98							
Busiest Day for 911	Mon	09/26/16	2,056 Calls					
Busiest Hour for 911	3-4 PM		248 Calls					
As of September 26, 2016 88 out of 100 officers have been trained in at least one administrative (non-emergency) duty.								
Total Monthly Calls	106,779							

San Diego Police Department - Communications Division 911 Report								
OCT 2016								
Total 911 Calls	50,255							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	44,446	1,308	937	2,140	806	574	44	50,255
	88.44%	2.60% [91.04%]	1.86% [92.9%]	4.26% [97.16%]	1.6% [98.76%]	1.14% [99.9%]	.09% [99.99%]	100%
Avg Answer Time in seconds	4.97							
Avg Talk Time in seconds	109.79							
Busiest Day for 911	Sun	10/02/16	1,901 Calls					
Busiest Hour for 911	7-8 PM		135 Calls					
As of October 31, 2016 89 out of 100 officers have been trained in at least one administrative (non-emergency) duty.								
Total Monthly Calls	106,404							