OPENGOV SOFTWARE SERVICES AGREEMENT

This Software Services Agreement (this "Agreement" or "Contract") is entered into by OpenGov, Inc., a Delaware corporation with a principal place of business at 6525 Crown Blvd #41340, San Jose, CA 95160 ("OpenGov" or "Contractor") and the the City of San Diego ("Customer" or the "City"), as of the date of last signature below (the "Effective Date"). This Agreement sets forth the terms under which Customer will be permitted to use OpenGov's hosted software services.

1. **DEFINITIONS**

"Customer Data" means data that is provided by Customer to OpenGov pursuant to this Agreement (for example, by email or through Customer's software systems of record). Customer Data shall not include any confidential personally identifiable information.

<u>"Documentation"</u> means the documentation for the Software Services at the Customer Resource Center page found at https://opengov.zendesk.com.

"Feedback" means suggestions, comments, improvements, ideas, or other feedback or materials regarding the Software Services provided by Customer to OpenGov, including feedback provided through online developer community forums.

"Initial Term" means the initial license term specified in number of years on the Order Form, commencing on the Effective Date. The Initial Term shall not exceed five (5) years unless approved by the City Council by ordinance.

"Intellectual Property Rights" means all intellectual property rights including all past, present, and future rights associated with works of authorship, including exclusive exploitation rights, copyrights, and moral rights, trademark and trade name rights and similar rights, trade secret rights, patent rights, and any other proprietary rights in intellectual property of every kind and nature.

"Order Form" means OpenGov's Software Services order form that: (a) specifies the Software Services provided by OpenGov; (b) references this Agreement; and (c) is signed by authorized representatives of both parties.

"Renewal Term" means each additional renewal period, which shall be for a minimum period twelve (12) months, for which this Agreement is extended pursuant to Section 7.2.

2. SOFTWARE SERVICES, SUPPORT AND PROFESSIONAL SERVICES

- 2.1 <u>Software Services</u>. Subject to the terms and conditions of this Agreement, OpenGov will use commercially reasonable efforts to perform the software services identified in the applicable Order Form entered into by OpenGov and Customer ("**Software Services**").
- 2.2 <u>Support & Service Levels</u>. Customer support is available by email to support@opengov.com or by using the chat messaging functionality of the Software Services, both of which are available during OpenGov's standard business hours. Customer may report issues any time. However, OpenGov will address issues during business hours. OpenGov will provide support for the Software Services in accordance with the Support and Software Service Levels found at https://opengov.com/service-sla, as long as Customer is entitled to receive support under the applicable Order Form and this Agreement.

2.3 Professional Services.

(a) If OpenGov or its authorized independent contractors provides professional services to Customer, such as implementation services, then these professional services will be described in a statement of work ("SOW") agreed to by the parties (the "Professional Services"). Unless otherwise specified in the SOW, any pre-paid Professional Services Fees must be utilized within one (1) year from the Effective Date. Any unused pre-paid Professional Services Fees shall be forfeited.

(b) Unless the SOW provides otherwise, all reasonable travel expenses, pre-approved by Customer and incurred by OpenGov in performing the professional services will be reimbursed by Customer. Travel expenses include cost of coach airfare travel round trip from the individual's location to Customer's location, reasonable hotel accommodations, ground transportation and meals.

3. RESTRICTIONS AND RESPONSIBILITIES

- 3.1 <u>Restrictions</u>. Customer may not use the Software Services in any manner or for any purpose other than as expressly permitted by the Agreement. Customer shall not, and shall not permit or enable any third party to: (a) use or access any of the Software Services to build a competitive product or service; (b) modify, disassemble, decompile, reverse engineer or otherwise make any derivative use of the Software Services (except to the extent applicable laws specifically prohibit such restriction); (c) sell, license, rent, lease, assign, distribute, display, host, disclose, outsource, copy or otherwise commercially exploit the Software Services; (d) perform or disclose any benchmarking or performance testing of the Software Services; (e) remove any proprietary notices included with the Software Services; (f) use the Software Services in violation of applicable law; or (g) transfer any confidential personally identifiable information to OpenGov or the Software Services platform.
- 3.2 <u>Responsibilities</u>. Customer shall be responsible for obtaining and maintaining computers and third party software systems of record (such as Customer's ERP systems) needed to connect to, access or otherwise use the Software Services. Customer also shall be responsible for: (a) ensuring that such equipment is compatible with the Software Services, (b) maintaining the security of such equipment, user accounts, passwords and files, and (c) all uses of Customer user accounts by any party other than OpenGov.

4. INTELLECTUAL PROPERTY RIGHTS; LICENSE GRANTS; ACCESS TO CUSTOMER DATA

- 4.1 <u>Software Services</u>. OpenGov retains all right, title, and interest in the Software Services and all Intellectual Property Rights in the Software Services. The look and feel of the Software Services, including any custom fonts, graphics and button icons, are the property of OpenGov and Customer may not copy, imitate, or use them, in whole or in part, without OpenGov's prior written consent. Subject to Customer's obligations under this Agreement, OpenGov hereby grants to Customer a non-exclusive, royalty-free license during the Term to use the Software Services.
- 4.2 <u>Customer Data</u>. Customer retains all right, title, and interest in the Customer Data and all Intellectual Property Rights therein. Customer hereby grants to OpenGov a non-exclusive, royalty-free license to, and permit its partners (which include, without limitation the hosting providers of the Software Services) to, use, store, edit and reformat the Customer Data, and to use Customer Data for purposes of sales, marketing, business development, product enhancement, customer service, or for analyzing such data and publicly disclosing such analysis ("**Insights**"), provided that in all such uses Customer Data is rendered anonymous such that Customer is no longer identifiable.
- 4.3 Access to Customer Data. Customer may download the Customer Data from the Software Services at any time during the Term, other than during routine software maintenance periods. Customer Data will be available for download in a ASCII comma, separated value (CSV) format or other format as mutually agreed to by the parties.
- 4.4 <u>Feedback</u>. Customer hereby grants to OpenGov a non-exclusive, royalty-free, irrevocable, perpetual, worldwide license to use and incorporate into the Software Services and Documentation Customer's Feedback. OpenGov will exclusively own any improvements or modifications to the Software Services and Documentation based on or derived from any of Customer's Feedback including all Intellectual Property Rights in and to the improvements and modifications.

5. CONFIDENTIALITY

5.1 Each party (the "Receiving Party") agrees not to disclose any Confidential Information of the other party (the "Disclosing Party") without the Disclosing Party's prior written consent, except as provided below. The Receiving Party further agrees: (a) to use and disclose the Confidential Information only in connection with this Agreement; and (b) to protect such Confidential Information using the measures that Receiving Party employs with respect to its own Confidential Information of a similar nature, but in no event with less than reasonable care. Notwithstanding the above, the Receiving Party may disclose Confidential Information to the extent required by law or court order, provided that prior written notice of such required disclosure and an opportunity to oppose or limit disclosure is given to the Disclosing Party.

- 5.2 "Confidential Information" means all confidential business, technical, and financial information of the disclosing party that is marked as "Confidential" or an equivalent designation or that should reasonably be understood to be confidential given the nature of the information and/or the circumstances surrounding the disclosure (including the terms of the applicable Software Agreement). OpenGov's Confidential Information includes, without limitation, the software underlying the Software Services and all Documentation.
- 5.3 Notwithstanding the foregoing, "Confidential Information" does not include: (a) "Public Data," which is data that the Customer has previously released to the public, would be required to release to the public, upon request, according to applicable federal, state, or local public records laws, or Customer requests OpenGov make available to the public in conjunction with the Software Services. Confidential Information does not include (b) information that has become publicly known through no breach by the receiving party; (c) information that was rightfully received by the Receiving Party from a third party without restriction on use or disclosure; or (d) information independently developed by the Receiving Party without access to the Disclosing Party's Confidential Information.

6. PAYMENT OF FEES

6.1 Fees; Invoicing; Payment; Expenses.

- (a) <u>Fees</u>. The fees for the Software Services for the Initial Term and any Renewal Term ("Software Services Fees") and the fees for Professional Services ("Professional Services Fees") are set forth in the applicable Order Form. Software Services Fees and Professional Services Fees shall hereafter be referred to as "Fees". Notwithstanding anything herein, the total amount of Fees and any other costs that Customer is to pay OpenGov during the Initial Term and any Renewal Term of this Agreement shall not exceed \$540,416.89. Except to the extent otherwise expressly stated in this Agreement or in an Order Form, (i) all obligations to pay Fees are non-cancelable and all payments are non-refundable, (ii) Customer must pay all Fees due under all Order Forms and SOW within thirty (30) days after Customer receives each invoice (invoices are deemed received when OpenGov emails them to Customer's designated billing contact); (iii) the Software Service Fee shall be due annually in advance, and (iv) Customer must make all payments without setoffs, withholdings or deductions of any kind.
- (b) <u>Annual Software Maintenance Price Adjustment</u>. OpenGov shall increase the Fees payable for the Software Services during any Renewal Term by 5% each year of the Renewal Term.
- (c) <u>Invoicing and Payment</u>. OpenGov will invoice the Customer according to the Billing Frequency listed on the Order Form. Customer shall pay all invoices according to the Payment Terms listed on the Order Form.
- (d) <u>Travel Expenses</u>. Unless the SOW provides otherwise, OpenGov will invoice Customer for travel expenses, pre-approved by the Customer, incurred in connection with each SOW as they are incurred. Customer shall pay all such valid invoices within thirty (30) days of receipt of invoice. Each invoice shall include receipts for the travel expenses listed on the invoice. The Customer will reimburse OpenGov for expenses for any necessary travel to San Diego for actual travel cost (coach air fare or car mileage) on the basis of fairness, reasonableness, and expenses considered customary as travel expenses by the Customer. Customary travel related expenses include airfare, mileage, airport shuttles, car rental, hotel, and meals. OpenGov shall base lodging and per-diem expenses on the most recent General Services Administration (GSA) standards for reimbursement of lodging and per-diem rates for San Diego, California. GSA standards may be located at this website: http://www.gsa.gov/portal/category/21287

(e) Customer Delays; On Hold Fee.

I. On Hold Notice. Excluding delays caused by Force Majeure as described in Section 10.5, if OpenGov determines that Customer's personnel or contractors are not completing Customer's responsibilities described in the applicable SOW timely or accurately, OpenGov shall promptly, but in no event more than thirty (30) days from the date of such determination deliver to Customer a notice (an "On Hold Notice") that (A) designates the Professional Services to be provided to the Customer as "On Hold", (B) detail Customer's obligations and responsibilities necessary for OpenGov to continue performing the Professional Services, and

- (C) specify the Customer shall be invoiced for lost time in production (e.g. delayed or lost revenue resulting from rescheduling work on other projects, delay in receiving milestone payments from Customer, equipment, hosting providers and human resources idle) for a fee equal to 10% of the first year Software Service Fee (the "On Hold Fee").
- II. <u>Effects of On Hold Notice</u>. Upon issuing an On Hold Notice, OpenGov shall be entitled, without penalty, to (A) reallocate resources otherwise reserved for the performance of the Professional Services, and (B) stop or caused to be stopped the Professional Services to be provided to the Customer until the Customer has fulfilled its obligations as set forth in the On Hold Notice. OpenGov shall remove the "On Hold" status, only upon Customer's fulfillment of its obligations set out in the On Hold Notice, including payment of the On Hold Fee. Upon Customer's fulfillment of its obligations in the On Hold Notice, OpenGov may, in its sole discretion, extend the timeline to complete certain Professional Services up to six (6) weeks, depending on the availability of qualified team resources (OpenGov cannot guarantee that these team resources will be the same as those who were working on the project prior to it being placed On Hold). OpenGov shall bear no liability or otherwise be responsible for delays in the provision of the Professional Services occasioned by Customer's failure to complete Customer's responsibilities or adhere to a Customer schedule which were brought to the attention of the Customer on a timely basis, unless such delays result, directly or indirectly from the failure of OpenGov or its authorized independent contractors to perform the Professional Services in accordance with this Agreement or applicable SOW.
- 6.2 <u>Consequences of Non-Payment</u>. If Customer fails to make any payments required under any Order Form or SOW, then in addition to any other rights OpenGov may have under this Agreement or applicable law, (a) Customer will owe late interest penalty of 1.5% of the outstanding balance per month, or the maximum rate permitted by law, whichever is lower and (b) If Customer's account remains delinquent (with respect to payment of a valid invoice) for thirty (30) days after receipt of a delinquency notice from OpenGov, which may be provided via email to Customer's designated billing contact, OpenGov may temporarily suspend Customer's access to the Software Service for up to ninety (90) days to pursue good faith negotiations before pursuing termination in accordance with Section 7. Customer will continue to incur and owe all applicable Fees irrespective of any such Service suspension based on such Customer delinquency.
- 6.3 <u>Taxes</u>. All Fees under this Agreement are exclusive of any applicable sales, value-added, use or other taxes ("Sales Taxes"). Customer is solely responsible for any and all Sales Taxes, not including taxes based solely on OpenGov's net income. If any Sales Taxes related to the Fees under this Agreement are found at any time to be payable, the amount may be billed by OpenGov to, and shall be paid by, Customer. If Customer fails to pay any Sales Taxes, then Customer will be liable for any related penalties or interest, and will indemnify OpenGov for any liability or expense incurred in connection with such Sales Taxes. In the event Customer or the transactions contemplated by the Agreement are exempt from Sales Taxes, Customer agrees to provide OpenGov, as evidence of such tax exempt status, proper exemption certificates or other documentation acceptable to OpenGov.

7. TERM & TERMINATION

- 7.1 <u>Term.</u> Subject to compliance with all terms and conditions, the term of this Agreement shall commence on the Effective Date and shall continue until the Subscription End Date specified on the Order Form (the "**Initial Term**") unless sooner terminated pursuant to Section 7.3 below.
- 7.2 <u>Renewal</u>. Unless the parties enter into a new Order Form to renew the Agreement for an additional period of no less than one (1) year ("**Renewal Term**"), this Agreement shall terminate at the end of the applicable Initial Term or Renewal Term. The Renewal Term, if applicable, together with the Initial Term, shall be referred to as the "**Term**".
- 7.3 <u>Termination</u>. Neither party shall have the right to terminate this Agreement without a legally valid cause. If either party materially breaches any term of this Agreement and fails to cure such breach within thirty (30) days after notice by the non-breaching party (ten (10) days in the case of non-payment), the non-breaching party may terminate this Agreement. Additionally, Customer may terminate this Agreement, upon providing at least ninety (90) days notice prior to the annual anniversary date of the Agreement ("**Anniversary Date**") upon the occurrence of an Event of Nonappropriation as defined below. An "**Event of Nonappropriation**" occurs when prior to each Anniversary Date: a) Customer uses all efforts that are lawful and within Customer's official power, to secure the appropriate funds for the next year's Fees, including indicating the Software Services serve an essential purpose

to Customer; and b) Customer has not acquired, used or issued a proposal for similar products or services during this period or has not hired any third party or allowed its own employees to use other services in place of the Software Services.

7.4 Effect of Termination.

- (a) In General. Upon termination pursuant to Section 7.3 or expiration of this Agreement pursuant to Section 7.1: (a) Customer shall pay in full for all Software Services and Professional Services performed up to and including the effective date of termination or expiration, (b) all Software Services provided to Customer hereunder shall immediately terminate; and (c) each party shall return to the other party or, at the other party's option, destroy all Confidential Information of the other party in its possession.
- (b) <u>Deletion of Customer Data</u>. Unless otherwise requested pursuant to this Section 7.4(b), upon the expiration or termination of this Agreement the Customer Data, excluding any Insights, shall be deleted pursuant to OpenGov's standard data deletion and retention practices. Upon written request, Customer may request deletion of Customer Data, excluding any Insights, prior to the date of termination or expiration of this Agreement. Such request must be addressed to "OpenGov Vice President, Customer Success" at OpenGov's address for notice described at Section 10.
- 7.5 <u>Survival</u>. The following sections of this Agreement shall survive termination: Section 5 (Confidentiality), Section 6 (Payment of Fees), Section 7.4(b) (Deletion of Customer Data), Section 8.3 (Warranty Disclaimer), Section 9 (Limitation of Liability) and Section 10 (Miscellaneous).

8. REPRESENTATIONS AND WARRANTIES; DISCLAIMER

8.1 By OpenGov.

- (a) <u>General Warranty</u>. OpenGov represents and warrants that: (i) it has all right and authority necessary to enter into and perform this Agreement; and (ii) the Professional Services, if any, will be performed in a professional and workmanlike manner in accordance with the related statement of work and generally prevailing industry standards. For any breach of the Professional Services warranty, Customer's exclusive remedy and OpenGov's entire liability will be the re-performance of the applicable services. If OpenGov is unable to re-perform all such work as warranted, Customer will be entitled to recover all fees paid to OpenGov for the deficient work. Customer must make any claim under the foregoing warranty to OpenGov in writing within ninety (90) days of performance of such work in order to receive such warranty remedies.
- (b) <u>Software Services Warranty</u>. OpenGov further represents and warrants that for a period of ninety (90) days, the Software Services will perform in all material respects in accordance with the Documentation. The foregoing warranty does not apply to any Software Services that have been used in a manner other than as set forth in the Documentation and authorized under this Agreement. OpenGov does not warrant that the Software Services will be uninterrupted or error-free. Any claim submitted under this Section 8.1(b) must be submitted in writing to OpenGov during the Term. OpenGov's entire liability for any breach of the foregoing warranty is to repair or replace any nonconforming Software Services so that the affected portion of the Software Services operates as warranted or, if OpenGov is unable to do so, terminate the license for such Software Services and refund the prepaid, unused portion of the Fee for such Software Services.
- 8.2 <u>By Customer</u>. Customer represents and warrants that (i) it has all right and authority necessary to enter into and perform this Agreement; and (ii) OpenGov's use of the Customer Data pursuant to this Agreement will not infringe, violate or misappropriate the Intellectual Property Rights of any third party.
- 8.3 <u>Disclaimer</u>. OPENGOV DOES NOT WARRANT THAT THE SOFTWARE SERVICES WILL BE UNINTERRUPTED OR ERROR FREE; NOR DOES IT MAKE ANY WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED FROM USE OF THE SOFTWARE SERVICES. EXCEPT AS SET FORTH IN THIS SECTION 8, THE SOFTWARE SERVICES ARE PROVIDED "AS IS" AND OPENGOV DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY, TITLE, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

9. LIMITATION OF LIABILITY

- 9.1 <u>By Type.</u> NEITHER PARTY, NOR ITS SUPPLIERS, OFFICERS, AFFILIATES, REPRESENTATIVES, CONTRACTORS OR EMPLOYEES, SHALL BE RESPONSIBLE OR LIABLE WITH RESPECT TO ANY SUBJECT MATTER OF THIS AGREEMENT UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY, OR OTHER THEORY: (A) FOR ERROR OR INTERRUPTION OF USE OR FOR LOSS OR INACCURACY OF DATA OR COST OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES OR LOSS OF BUSINESS; (B) FOR ANY INDIRECT, EXEMPLARY, PUNITIVE, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES; OR (C) FOR ANY MATTER BEYOND SUCH PARTY'S REASONABLE CONTROL, EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE.
- 9.2 By Amount. IN NO EVENT SHALL EITHER PARTY'S AGGREGATE, CUMULATIVE LIABILITY FOR ANY CLAIMS ARISING OUT OF OR IN ANY WAY RELATED TO THIS AGREEMENT EXCEED TWO TIMES THE FEES PAID BY CUSTOMER TO OPENGOV (OR, IN THE CASE OF CUSTOMER, PAYABLE) FOR THE SOFTWARE SERVICES UNDER THIS AGREEMENT IN THE 12 MONTHS PRIOR TO THE ACT THAT GAVE RISE TO THE LIABILITY.
- 9.3 <u>Limitation of Liability Exclusions</u>. The limitations of liability set forth in Sections 9.1 and 9.2 above do not apply to, and each party accepts liability to the other for: (a) claims based on either party's intentional breach of its obligations set forth in Section 5 (Confidentiality), (b) claims arising out of gross negligence, fraud or willful misconduct by either party and (c) either party's unauthorized use, distribution, or disclosure of the other party's intellectual property.
- 9.4 <u>No Limitation of Liability by Law.</u> Because some jurisdictions do not allow liability or damages to be limited to the extent set forth above, some of the above limitations may not apply to Customer.

10. MISCELLANEOUS

- 10.1 <u>Notice</u>. Ordinary day-to-day operational communications may be conducted by email, live chat or telephone communications. However, for notices, including legal notices, required by the Agreement (in Sections where the word "notice" appears) the parties must communicate more formally in a writing given by personal delivery, by prepaid first-class mail or by overnight courier to the address specified in the most recent Order Form (or such other address as may be specified in writing in accordance with this Section).
- 10.2 <u>Anti-corruption</u>. OpenGov has not offered or provided any bribe, kickback, illegal or improper payment, gift, or thing of value to any Customer personnel in connection with the Agreement, other than reasonable gifts and entertainment provided Customer in the ordinary course of business. If OpenGov become aware of any violation of the above restriction then OpenGov shall promptly notify Customer.
- 10.3 <u>Injunctive Relief.</u> The parties acknowledge that any breach of the confidentiality provisions or the unauthorized use of a party's intellectual property may result in serious and irreparable injury to the aggrieved party for which damages may not adequately compensate the aggrieved party. The parties agree, therefore, that, in addition to any other remedy that the aggrieved party may have, it shall be entitled to seek equitable injunctive relief without being required to post a bond or other surety or to prove either actual damages or that damages would be an inadequate remedy.
- 10.4 <u>Force Majeure</u>. Neither party shall be held responsible or liable for any losses arising out of any delay or failure in performance of any part of this Agreement, other than payment obligations, due to any act of god, act of governmental authority, or due to war, riot, labor difficulty, failure of performance by any third-party service, utilities, or equipment provider, or any other cause beyond the reasonable control of the party delayed or prevented from performing.
- 10.5 <u>Severability; Waiver</u>. If any provision of this Agreement is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary so that this Agreement will otherwise remain in full force and effect and enforceable. Any express waiver or failure to exercise promptly any right under this Agreement will not create a continuing waiver or any expectation of non-enforcement. There are no third-party beneficiaries to this Agreement.
- 10.6 <u>Assignment</u>. Except as set forth in this Section, neither party shall assign, delegate, or otherwise transfer this Agreement or any of its rights or obligations to a third party without the other party's prior written consent, which consent shall not be unreasonably withheld, conditioned, or delayed. Either party may assign, without such

consent but upon written notice, its rights and obligations under this Agreement to: (i) its corporate affiliate; or (ii) any entity that acquires all or substantially all of its capital stock or its assets related to this Agreement, through purchase, merger, consolidation, or otherwise. Any other attempted assignment shall be void. This Agreement shall inure to the benefit of and bind each party's permitted assigns and successors.

- 10.7 <u>Independent Contractors</u>. No agency, partnership, joint venture, or employment is created as a result of this Agreement and neither party has any authority of any kind to bind the other party in any respect.
- 10.8 Governing Law and Jurisdiction. This Agreement shall be governed by the laws of the State of California without regard to its conflict of laws provisions. Exclusive jurisdiction for litigation of any dispute, controversy or claim arising out of or in connection with this Agreement shall be only in the Federal or State court with competent jurisdiction located in San Diego County, California, and the parties hereby submit to the personal jurisdiction and venue therein.
- 10.9 <u>Complete Agreement</u>. This Agreement is the complete and exclusive statement of the mutual understanding of the parties and supersedes and cancels all previous written and oral agreements, communications, and other understandings relating to the subject matter of this Agreement. No modification of this Agreement will be binding, unless in writing and signed by an authorized representative of each party.

11. **INSURANCE.**

Contractor shall procure and maintain for the duration of the contract insurance against claims for injuries to persons or damages to property which may arise from original connection with the performance of the work hereunder and the results of that work by Contractor, his agents, representatives, employees or subcontractors. Contractor shall provide, at a minimum, the following:

- 11.1 **Commercial General Liability.** Insurance Services Office Form CG 00 01 covering CGL on an "occurrence" basis, including products and completed operations, property damage, bodily injury, and personal and advertising injury with limits no less than \$1,000,000 per occurrence. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this project/location (ISO CG 25 03 or 25 04) or the general aggregate limit shall be twice the required occurrence limit.
- 11.2 **Workers' Compensation.** Insurance as required by the State of California, with Statutory Limits, and Employer's Liability Insurance with limit of no less than \$1,000,000 per accident for bodily injury or disease.
- 11.3 **Technology (Errors and Omissions).** For consultant contracts, insurance appropriate to Consultant's profession, with limit no less than \$1,000,000 per occurrence or claim, \$2,000,000 aggregate.
- If Contractor maintains broader coverage and/or higher limits than the minimums shown above, City requires and shall be entitled to the broader coverage and/or the higher limits maintained by Contractor. Any available insurance proceeds in excess of the specified minimum limits of insurance and coverage shall be available to City.
- 11.4 **Other Insurance Provisions.** The insurance policies are to contain, or be endorsed to contain, the following provisions:
 - Additional Insured Status. The City, its officers, officials, employees, and volunteers are to be covered as additional insureds on the CGL policy with respect to liability arising out of work or operations performed by or on behalf of Contractor including materials, parts, or equipment furnished in connection with such work or operations. General liability coverage can be provided in the form of an endorsement to Contractor's insurance (at least as broad as ISO Form CG 20 10 11 85 or if not available, through the addition of both CG 20 10, CG 20 26, CG 20 33, or CG 20 38; and CG 20 37 if a later edition is used).

- Primary Coverage. For any claims related to this contract, Contractor's insurance coverage shall be primary coverage at least as broad as ISO CG 20 01 04 13 as respects the City, its officers, officials, employees, and volunteers. Any insurance or self- insurance maintained by City, its officers, officials, employees, or volunteers shall be excess of Contractor's insurance and shall not contribute with it.
- Notice of Cancellation. Each insurance policy required above shall provide that coverage shall not be canceled, except with notice to City.
- Waiver of Subrogation. Contractor hereby grants to City a waiver of any right to subrogation which the Workers' Compensation insurer of said Contractor may acquire against City by virtue of the payment of any loss under such insurance. Contractor agrees to obtain any endorsement that may be necessary to affect this waiver of subrogation, but this provision applies regardless of whether or not the City has received a waiver of subrogation endorsement from the insurer.
- Claims Made Policies (applicable only to professional liability). The Retroactive Date must be shown, and must be before the date of the contract or the beginning of contract work. Insurance must be maintained and evidence of insurance must be provided for at least five (5) years after completion of the contract of work. If coverage is canceled or non-renewed, and not replaced with another claims-made policy form with a Retroactive Date prior to the contract effective date, Contractor must purchase "extended reporting" coverage for a minimum of five (5) years after completion of work.
- 11.5 **Self Insured Retentions**. Self-insured retentions must be declared to and approved by City. City may require Contractor to purchase coverage with a lower retention or provide proof of ability to pay losses and related investigations, claim administration, and defense expenses within the retention. The policy language shall provide, or be endorsed to provide, that the self- insured retention may be satisfied by either the named insured or City.
- 11.6 **Acceptability of Insurers**. Insurance is to be placed with insurers with a current A.M. Best's rating of no less than A-VI, unless otherwise acceptable to City.

City will accept insurance provided by non-admitted, "surplus lines" carriers only if the carrier is authorized to do business in the State of California and is included on the List of Approved Surplus Lines Insurers (LASLI list). All policies of insurance carried by non-admitted carriers are subject to all of the requirements for policies of insurance provided by admitted carriers described herein.

- 11.7 **Verification of Coverage**. Contractor shall furnish City with original certificates and amendatory endorsements or copies of the applicable policy language effecting coverage required by this clause. All certificates and endorsements are to be received and approved by City before work commences. However, failure to obtain the required documents prior to the work beginning shall not waive Contractor's obligation to provide them. City reserves the right to require complete, certified copies of all required insurance policies, including endorsements required by these specifications, at any time.
- 11.8 **Additional Insurance.** Contractor may obtain additional insurance not required by this Contract.
- 11.9 **Excess Insurance**. All policies providing excess coverage to City shall follow the form of the primary policy or policies including but not limited to all endorsements.
- 11.10 **Subcontractors**. Contractor shall require and verify that all subcontractors maintain insurance meeting all the requirements stated herein, and Contractor shall ensure that City is an additional insured on insurance required from subcontractors. For CGL coverage, subcontractors shall provide coverage with a format at least as broad as the CG 20 38 04 13 endorsement.

12. CITY-MANDATED CLAUSES AND REQUIREMENTS

12.1In the event of any conflict, inconsistency or incongruity between the provisions of this Section 12 and any of the other provisions of this Agreement, the provisions of this section shall in all respects govern and control.

- 12.2 **Contractor Certification of Compliance.** By signing this Contract, Contractor certifies that Contractor is aware of, and will comply with, these City-mandated clauses throughout the duration of the Contract.
 - **Drug-Free Workplace Certification.** Contractor shall comply with City's Drug-Free Workplace requirements set forth in Council Policy 100-17, which is incorporated into the Contract by this reference.
 - **Contractor Certification for Americans with Disabilities Act (ADA) and State Access Laws and Regulations**: Contractor shall comply with all accessibility requirements under the ADA and under Title 24 of the California Code of Regulations (Title 24). When a conflict exists between the ADA and Title 24, Contractor shall comply with the most restrictive requirement (i.e., that which provides the most access). Contractor also shall comply with the City's ADA Compliance/City Contractors requirements as set forth in Council Policy 100-04, which is incorporated into this Contract by reference. Contractor warrants and certifies compliance with all federal and state access laws and regulations and further certifies that any subcontract agreement for this contract contains language which indicates the subcontractor's agreement to abide by the provisions of the City's Council Policy and any applicable access laws and regulations.
 - **iii** Non-Discrimination Requirements.
 - Compliance with City's Equal Opportunity Contracting Program (EOCP). Contractor shall comply with City's EOCP Requirements. Contractor shall not discriminate against any employee or applicant for employment on any basis prohibited by law. Contractor shall provide equal opportunity in all employment practices. Prime Contractors shall ensure that their subcontractors comply with this program. Nothing in this Section shall be interpreted to hold a Prime Contractor liable for any discriminatory practice of its subcontractors.
 - Non-Discrimination Ordinance. Contractor shall not discriminate on the basis of race, gender, gender expression, gender identity, religion, national origin, ethnicity, sexual orientation, age, or disability in the solicitation, selection, hiring or treatment of subcontractors, vendors or suppliers. Contractor shall provide equal opportunity for subcontractors to participate in subcontracting opportunities. Contractor understands and agrees that violation of this clause shall be considered a material breach of the Contract and may result in Contract termination, debarment, or other sanctions. Contractor shall ensure that this language is included in contracts between Contractor and any subcontractors, vendors and suppliers.
 - Compliance Investigations. Upon City's request, Contractor agrees to provide to City, within sixty calendar days, a truthful and complete list of the names of all subcontractors, vendors, and suppliers that Contractor has used in the past five years on any of its contracts that were undertaken within San Diego County, including the total dollar amount paid by Contractor for each subcontract or supply contract. Contractor further agrees to fully cooperate in any investigation conducted by City pursuant to City's Nondiscrimination in Contracting Ordinance. Contractor understands and agrees that violation of this clause shall be considered a material breach of the Contract and may result in Contract termination, debarment, and other sanctions.
 - Equal Benefits Ordinance Certification. Unless an exception applies, Contractor shall comply with the Equal Benefits Ordinance (EBO) codified in the San Diego Municipal Code (SDMC). Failure to maintain equal benefits is a material breach of the Contract.
 - vContractor Standards. Contractor shall comply with Contractor Standards provisions codified in the SDMC. Contractor understands and agrees that violation of Contractor Standards may be considered a material breach of the Contract and may result in Contract termination, debarment, and other sanctions.

- Noise Abatement. Contractor shall operate, conduct, or construct without violating the City's Noise Abatement Ordinance codified in the SDMC.
- Storm Water Pollution Prevention Program. Contractor shall comply with the City's Storm Water Management and Discharge Control provisions codified in Division 3 of Chapter 4 of the SDMC, as may be amended, and any and all applicable Best Management Practice guidelines and pollution elimination requirements in performing or delivering services at City owned, leased, or managed property, or in performance of services and activities on behalf of City regardless of location.

Contractor shall comply with the City's Jurisdictional Urban Runoff Management Plan encompassing Citywide programs and activities designed to prevent and reduce storm water pollution within City boundaries as adopted by the City Council on January 22, 2008, via Resolution No. 303351, as may be amended.

Contractor shall comply with each City facility or work site's Storm Water Pollution Prevention Plan, as applicable, and institute all controls needed while completing the services to minimize any negative impact to the storm water collection system and environment.

- **Service Worker Retention Ordinance.** If applicable, Contractor shall comply with the Service Worker Retention Ordinance (SWRO) codified in the SDMC.
- reproduct Endorsement. Contractor shall comply with Council Policy 000-41 which requires that other than listing the City as a client and other limited endorsements, any advertisements, social media, promotions or other marketing referring to the City as a user of a product or service will require prior written approval of the Mayor or designee. Use of the City Seal or City logos is prohibited.
- xBusiness Tax Certificate. Unless the City Treasurer determines in writing that a contractor is exempt from the payment of business tax, any contractor doing business with the City of San Diego is required to obtain a Business Tax Certificate (BTC) and to provide a copy of its BTC to the City before a Contract is executed.
- xi **Equal Pay Ordinance.** Unless an exception applies, Contractor shall comply with the Equal Pay Ordinance codified in San Diego Municipal Code sections 22.4801 through 22.4809. Contractor shall certify in writing that it will comply with the requirements of the EPO.
 - Contractor and Subcontract Requirement. The Equal Pay Ordinance applies to any subcontractor who performs work on behalf of a Contractor to the same extent as it would apply to that Contractor. Any Contractor subject to the Equal Pay Ordinance shall require all of its subcontractors to certify compliance with the Equal Pay Ordinance in its written subcontracts.

[SIGNATURE PAGE TO FOLLOW]

Signatures

Customer: City of San Diego, CA

Signature:

Name: Claudia Abarca

Title: Director, Purchasing & Contracting

Date: Dec 28, 2022

Approved as to form this $\frac{29}{}$ day of

December , 2022.

MARA W. ELLIOTT, City Attorney

By: Ryan P. Gerrity (Dec 29, 2022 07:53 PST)

Print name: Ryan P. Gerrity

Title: Deputy City Attorney

OPENGOV, INC.

Signature: Paul H. Denton (Dec 28, 2022 15:02 PST)

Name: Paul H. Denton

Title: C.A.O.

Date: Dec 28, 2022

[SIGNATURE PAGE TO OPENGOV SOFTWARE SERVICES AGREEMENT]



OpenGov Inc. PO Box 41340 San Jose, CA 95160 United States

 Quote Number:
 OG-Q005589SD

 Created On:
 12/7/2022

 Order Form Expiration:
 12/31/2022

 Subscription Start Date:
 9/9/2021

D22 Email: Jjackson@opengov.com
Contract Term: 60 Months

Customer Information

Subscription End Date:

Customer: City of San Diego, CA
Bill To/Ship To: 2781 Caminito Chollas
San Diego, CA 92105

United States

9/8/2026

Order Details

Transportation Domain

OMS User

Billing Frequency: Annually in Advance **Payment Terms:** Net Thirty (30) Days

Contact Name: Patrick Hadley
Email: phadley@sandiego.gov

Julian Jackson

\$52,355.42

\$18,008.78

See Billing Table

5

Annual Subscription Total:

Prepared By:

Payment Terms: Net Thirty (30) Days					
SOFTWARE SERVICES:					
Product / Service	Start Date	End Date	Quantity	Year	Annual Fee
Orange Advantage (Large)	9/9/2021	9/8/2022	1	1	\$16,200.00
OMS Plus	9/9/2021	9/8/2022	1	1	\$0.00
Scenario Builder (option)	9/9/2021	9/8/2022	1	1	\$24,000.00
Transportation Domain	9/9/2021	9/8/2022	1	1	\$46,500.00
OMS User	9/9/2021	9/8/2022	50	1	\$16,000.00
Orange Advantage (Large)	9/9/2022	9/8/2023	1	2	\$16,200.00
OMS Plus	9/9/2022	9/8/2023	1	2	\$0.00
Scenario Builder (option)	9/9/2022	9/8/2023	1	2	\$24,720.00
Transportation Domain	9/9/2022	9/8/2023	1	2	\$47,895.00
OMS User	9/9/2022	9/8/2023	50	2	\$16,480.00
Orange Advantage (Large)	9/9/2023	9/8/2024	1	3	\$16,200.00
OMS Plus	9/9/2023	9/8/2024	1	3	\$0.00
Scenario Builder (option)	9/9/2023	9/8/2024	1	3	\$25,500.00
Transportation Domain	9/9/2023	9/8/2024	1	3	\$49,350.00
OMS User	9/9/2023	9/8/2024	50	3	\$16,975.00
Orange Advantage (Large)	9/9/2024	9/8/2025	1	4	\$16,200.00
OMS Plus	9/9/2024	9/8/2025	1	4	\$0.00
Scenario Builder (option)	9/9/2024	9/8/2025	1	4	\$26,265.00
Transportation Domain	9/9/2024	9/8/2025	1	4	\$50,830.50
OMS User	9/9/2024	9/8/2025	50	4	\$17,484.25
Orange Advantage (Large)	9/9/2025	9/8/2026	1	5	\$16,200.00
OMS Plus	9/9/2025	9/8/2026	1	5	\$0.00
Scenario Builder (option)	9/9/2025	9/8/2026	1	5	\$27,052.95

9/8/2026

9/8/2026

1

50

9/9/2025

9/9/2025

Billing Table:		
Billing Date	Amount Due	_
December 1, 2022	\$207,995.00	(Annual Software Fee for subscription period between 9/9/21 - 9/8/23)
September 9, 2023	\$108,025.00	
September 9, 2024	\$110,779.75	
September 9, 2025	\$113,617.14	

Order Form Legal Terms

Welcome to OpenGov! Thanks for using our Software Services. This Order Form is entered into between OpenGov, Inc., with its principal place of business at PO Box 41340, San Jose, CA 95160 ("OpenGov"), and you, the entity identified above ("Customer"), as of the Effective Date. This Order Form includes and incorporates the OpenGov Software Services Agreement ("SSA") executed by the parties and attached, or if no such SSA is executed or attached, the SSA at https://opengov.com/terms-of-service and the applicable Statement of Work ("SOW") incorporated herein in the event Professional Services are purchased. The Order Form, SSA and SOW shall hereafter be referred to as the "Agreement". Unless otherwise specified above, fees for the Software Services and Professional Services shall be due and payable, in advance, on the Effective Date. By signing this Agreement, Customer acknowledges that it has reviewed, and agrees to be legally bound by, the OpenGov Terms and Conditions. Each party's acceptance of this Agreement is conditional upon the other's acceptance of the terms in the Agreement to the exclusion of all other terms.

City of San Diego, CA	OpenGov, Inc.
Signature:	Signature:
Name:	Name:
Title:	Title:
Date:	Date:

City of San Diego CONTRACTOR STANDARDS Pledge of Compliance

The City of San Diego has adopted a Contractor Standards Ordinance (CSO) codified in section 22.3004 of the San Diego Municipal Code (SDMC). The City of San Diego uses the criteria set forth in the CSO to determine whether a contractor (bidder or proposer) has the capacity to fully perform the contract requirements and the business integrity to justify the award of public funds. This completed Pledge of Compliance signed under penalty of perjury must be submitted with each bid and proposal. If an informal solicitation process is used, the bidder must submit this completed Pledge of Compliance to the City prior to execution of the contract. All responses must be typewritten or printed in ink. If an explanation is requested or additional space is required, Contractors must provide responses on Attachment A to the Pledge of Compliance and sign each page. Failure to submit a signed and completed Pledge of Compliance may render a bid or proposal non-responsive. In the case of an informal solicitation or cooperative procurement, the contract will not be awarded unless a signed and completed Pledge of Compliance is submitted. A submitted Pledge of Compliance is a public record and information contained within will be available for public review except to the extent that such information is exempt from disclosure pursuant to applicable law.

By signing and submitting this form, the contractor is certifying, to the best of their knowledge, that the contractor and any of its Principals have not within a five (5) year period – preceding this offer, been convicted of or had a civil judgement rendered against them for commission of a fraud or a criminal offense in connection with obtaining, attempting to obtain or performing a public (Federal, State or local) contract or subcontract.

"Principal" means an officer, director, owner, partner or a person having primary management or supervisory responsibilities within the firm. The Contractor shall provide immediate written notice to the Procurement Contracting Officer handling the solicitation, at any time prior to award should they learn that this Representations and Certifications was inaccurate or incomplete.

This form contains 10 pages, additional information may be submitted as part of Attachment A.

A. BID/PROPOSAL/SOLICITATION TITLE:

COTS Asset Management Software as a Service	

B. BIDDER/PROPOSER INFORMATION:

OpenGov, Inc.			
Legal Name		DBA	
6525 Crown Blvd. #41340	San Jose	CA	95160
Street Address	City	State	Zip
Paul Felton	(415) 999-1724		
Contact Person, Title	Phone	Fax	

Provide the name, identity, and precise nature of the interest* of all persons who are directly or indirectly involved** in this proposed transaction (SDMC § 21.0103). Use additional pages if necessary.

- * The precise nature of the interest includes:
 - the percentage ownership interest in a party to the transaction,
 - the percentage ownership interest in any firm, corporation, or partnership that will receive funds from the transaction,
 - the value of any financial interest in the transaction,
 - any contingent interest in the transaction and the value of such interest should the contingency be satisfied, and
 - any philanthropic, scientific, artistic, or property interest in the transaction.

Contractor Standards Form Revised: April 5, 2018 Document No. 841283_4

- ** Directly or indirectly involved means pursuing the transaction by:
 - communicating or negotiating with City officers or employees,
 - submitting or preparing applications, bids, proposals or other documents for purposes of contracting with the City, or
 - directing or supervising the actions of persons engaged in the above activity.

N/A	
Name	Title/Position
City and State of Residence	Employer (if different than Bidder/Proposer)
Interest in the transaction	
Name	Title/Position
City and State of Residence	Employer (if different than Bidder/Proposer)
Interest in the transaction	
Name	Title/Position
City and State of Residence	Employer (if different than Bidder/Proposer)
Interest in the transaction	
Name	Title/Position
City and State of Residence	Employer (if different than Bidder/Proposer)
Interest in the transaction	
Name	Title/Position
City and State of Residence	Employer (if different than Bidder/Proposer)
Interest in the transaction	
Name	Title/Position
City and State of Residence	Employer (if different than Bidder/Proposer)
Interest in the transaction	

		Name	Title/Position
		City and State of Residence	Employer (if different than Bidder/Proposer)
		Interest in the transaction	
		Name	Title/Position
		City and State of Residence	Employer (if different than Bidder/Proposer)
		Interest in the transaction	
		Name	Title/Position
		City and State of Residence	Employer (if different than Bidder/Proposer)
		Interest in the transaction	
C.	OW	WNERSHIP AND NAME CHANGES:	
	1.	In the past five (5) years, has your firm changed i ☐Yes ☐No	its name?
		If Yes , use Attachment A to list all prior legal an specific reasons for each name change.	nd DBA names, addresses, and dates each firm name was used. Explain the
	2.	Is your firm a non-profit? □Yes ☑No	
		If Yes, attach proof of status to this submission.	
	3.	In the past five (5) years, has a firm owner, partnumers ☐Yes ☐No	er, or officer operated a similar business?
			ddresses of all businesses and the person who operated the business. only if an owner, partner, or officer of your firm holds or has held a similar
D.		BUSINESS ORGANIZATION/STRUCTURE:	
		Indicate the organizational structure of your firm. required.	Fill in only one section on this page. Use Attachment A if more space is
	•	Corporation Date incorporated: 12/29/2011	1 State of incorporation: Delaware
		List corporation's current officers: President: Vice Pres: Secretary: Treasurer:	Zac Bookman, Chief Executive Officer Thiago Sa Freire, President of Field Operations Suresh Seshadri, Chief Financial Officer Suresh Seshadri, Chief Financial Officer
		Type of corporation: C Subchapter S Is the corporation authorized to do business in C If Yes, after what date: 04/11/2012]

Contractor Standards Form Revised: April 5, 2018 Document No. 841283_4

	s, please use Attachment A to disclose.				
Pleas	se list the following:	Authorized	Issued	Outstanding	
a. b.	Number of voting shares: Number of nonvoting shares:				
c. d.	Number of shareholders: Value per share of common stock:		Par	\$	
			Book Market	\$ \$	
			Warket	Ψ	
Limit	ed Liability Company Date formed: _	St	ate of formation:		
	nership Date formed:	State of formation	·		
	nership Date formed: names of all firm partners:	State of formation	:		
List r	names of all firm partners:	State of formation			

List each firm in the joint venture and its percentage of ownership:

No	te: T	o be responsive, each member of a Joint Venture or Partnership must complete a separate <i>Contractor Standards form</i> .
E.	FIN	ANCIAL RESOURCES AND RESPONSIBILITY:
	1.	Is your firm preparing to be sold, in the process of being sold, or in negotiations to be sold? ☐ Yes ☑No
		If Yes, use Attachment A to explain the circumstances, including the buyer's name and principal contact information.
	2.	In the past five (5) years, has your firm been denied bonding? ☐ Yes ☑ No
		If Yes, use Attachment A to explain specific circumstances; include bonding company name.
	3.	In the past five (5) years, has a bonding company made any payments to satisfy claims made against a bond issued on your firm's behalf or a firm where you were the principal? Yes No
		If Yes, use Attachment A to explain specific circumstances.
	4.	In the past five (5) years, has any insurance carrier, for any form of insurance, refused to renew the insurance policy for your firm? ☐ Yes ✓ No
		If Yes, use Attachment A to explain specific circumstances.
	5.	Within the last five years, has your firm filed a voluntary petition in bankruptcy, been adjudicated bankrupt, or made a general assignment for the benefit of creditors? ☐ Yes ☑ No
		If Yes, use Attachment A to explain specific circumstances.
		Are there any claims, liens or judgements that are outstanding against your firm? ☐Yes ☑No
		If Yes, please use Attachment A to provide detailed information on the action.
	7.	Please provide the name of your principal financial institution for financial reference. By submitting a response to this Solicitation Contractor authorizes a release of credit information for verification of financial responsibility.
		Name of Bank: First Republic Bank
		Point of Contact: Karina Datwani
		Address: 111 Pine Street, San Francisco, CA 94111
		Phone Number: (415) 249-5528

8. By submitting a response to a City solicitation, Contractor certifies that he or she has sufficient operating capital and/or financial reserves to properly fund the requirements identified in the solicitation. At City's request, Contractor will promptly provide to City

DocuSign Envelope ID: C6D1A9DE-F6BD-4D8E-99A7-016ACC6B1DA8

		a copy of Contractor's most recent balance sheet and/or other necessary financial statements to substantiate financial ability to perform.
	9.	In order to do business in the City of San Diego, a current Business Tax Certificate is required. Business Tax Certificates are issued by the City Treasurer's Office. If you do not have one at the time of submission, one must be obtained prior to award.
		Business Tax Certificate No.: B2018008204 Year Issued: 2022
F.	PE	RFORMANCE HISTORY:
	1.	In the past five (5) years, has your firm been found civilly liable, either in a court of law or pursuant to the terms of a settlement agreement, for defaulting or breaching a contract with a government agency? Yes No
		If Yes, use Attachment A to explain specific circumstances.
	2.	In the past five (5) years, has a public entity terminated your firm's contract for cause prior to contract completion? ☐ Yes ☑No
		If Yes, use Attachment A to explain specific circumstances and provide principal contact information.
	3.	In the past five (5) years, has your firm entered into any settlement agreement for any lawsuit that alleged contract default, breach of contract, or fraud with or against a public entity? Yes No
		If Yes , use Attachment A to explain specific circumstances.
	4.	Is your firm currently involved in any lawsuit with a government agency in which it is alleged that your firm has defaulted on a contract, breached a contract, or committed fraud? Yes No
		If Yes , use Attachment A to explain specific circumstances.
	5.	In the past five (5) years, has your firm, or any firm with which any of your firm's owners, partners, or officers is or was associated, been debarred, disqualified, removed, or otherwise prevented from bidding on or completing any government or public agency contract for any reason? Yes No
		If Yes, use Attachment A to explain specific circumstances.
	6.	In the past five (5) years, has your firm received a notice to cure or a notice of default on a contract with any public agency?
		□Yes ☑No
		If Yes, use Attachment A to explain specific circumstances and how the matter resolved.
	7.	Performance References:
		ease provide a minimum of three (3) references familiar with work performed by your firm which was of a similar size and nature the subject solicitation within the last five (5) years.
		ease note that any references required as part of your bid/proposal submittal are in addition to those references required as part his form.

Contractor Standards Form Revised: April 5, 2018 Document No. 841283_4

Company Name: City of Plano, TX

		Contact Name and Phone Number: Natalia Faulkner, (214) 709-7664				
		Contact Email: nfaulkner@plano.gov				
		Address: 1520 K Avenue, Plano, TX 75074				
		Contract Date: December 16, 2014				
		Contract Amount: \$ 150,000.00				
		Requirements of Contract: Operations Management System				
		Company Name: City of Colorado Springs, CO				
		Contact Name and Phone Number: Andy Richter, (719) 385-5449				
	Contact Email: andy.richter@coloradosprings.gov					
		Address: 30 S. Nevada Avenue, Colorado Springs, CO 80903				
		Contract Date: July 27, 2015				
		Contract Amount: \$ 180,165.00				
		Requirements of Contract: Operations Management System				
		Company Name: Cobb County, GA				
		Contact Name and Phone Number: Lynn Biggs, (770) 528-1638				
		Contact Email: Lbiggs@cobbcounty.org				
		Address: 100 Cherokee Street, Marietta, GA 30090				
		Contract Date: April 15, 2016				
		Contract Amount: \$ 99,294.00				
		Requirements of Contract: Operations Management System				
G.	СО	MPLIANCE:				
	1.	In the past five (5) years, has your firm or any firm owner, partner, officer, executive, or manager been criminally penalized or found civilly liable, either in a court of law or pursuant to the terms of a settlement agreement, for violating any federal, state, or local law in performance of a contract, including but not limited to, laws regarding health and safety, labor and employment, permitting, and licensing laws? Yes				
		If Yes , use Attachment A to explain specific circumstances surrounding each instance. Include the name of the entity involved, the specific infraction(s) or violation(s), dates of instances, and outcome with current status.				
	2.	In the past five (5) years, has your firm been determined to be non-responsible by a public entity? ☐ Yes ✓ No				

If Yes, use Attachment A to explain specific circumstances of each instance. Include the name of the entity involved, the specific infraction, dates, and outcome.

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1.	In the past five (5) years, has your firm been convicted of or found liable in a civil suit for making a false claim or material misrepresentation to a private or public entity? ☐ Yes ☑No
	If Yes , use Attachment A to explain specific circumstances of each instance. Include the entity involved, specific violation(s), dates, outcome and current status.
2.	In the past five (5) years, has your firm or any of its executives, management personnel, or owners been convicted of a crime, including misdemeanors, or been found liable in a civil suit involving the bidding, awarding, or performance of a government contract?
	If Yes , use Attachment A to explain specific circumstances of each instance; include the entity involved, specific infraction(s), dates, outcome and current status.
3.	In the past five (5) years, has your firm or any of its executives, management personnel, or owners been convicted of a federal, state, or local crime of fraud, theft, or any other act of dishonesty? Yes No
	If Yes , use Attachment A to explain specific circumstances of each instance; include the entity involved, specific infraction(s), dates, outcome and current status.
4.	Do any of the Principals of your firm have relatives that are either currently employed by the City or were employed by the City in the past five (5) years?
	□Yes ☑No
	If Yes, please disclose the names of those relatives in Attachment A.
I. BUS	SINESS REPRESENTATION:
	 Are you a local business with a physical address within the County of San Diego? ☐Yes ✓No
	2. Are you a certified Small and Local Business Enterprise certified by the City of San Diego?☐Yes☑No
	Certification #
	 3. Are you certified as any of the following: a. Disabled Veteran Business Enterprise Certification # b. Woman or Minority Owned Business Enterprise Certification # c. Disadvantaged Business Enterprise Certification #
In Io	AGE COMPLIANCE: In the past five (5) years, has your firm been required to pay back wages or penalties for failure to comply with the federal, state or recal prevailing, minimum, or living wage laws? ☐ Yes ☑ No If Yes, use Attachment A to explain the specific recumstances of each instance. Include the entity involved, the specific infraction(s), dates, outcome, and current status.

By signing this Pledge of Compliance, your firm is certifying to the City that you will comply with the requirements of the Equal Pay Ordinance set forth in SDMC sections 22.4801 through 22.4809.

K. STATEMENT OF SUBCONTRACTORS & SUPPLIERS:

Please provide the names and information for all subcontractors and suppliers used in the performance of the proposed contract, and what portion of work will be assigned to each subcontractor. Subcontractors may not be substituted without the written consent of the City. Use Attachment A if additional pages are necessary. If no subcontractors or suppliers will be used, please write "Not Applicable."

Company Name: Not Appli	cable			
Address:				
Contact Name:	Phone: _		Email:	
Contractor License No.:		_ DIR Registrati	ion No.:	
Sub-Contract Dollar Amount: \$		_ (per year) \$		(total contract term)
Scope of work subcontractor will pe	erform:			
Identify whether company is a sub-	contractor or supp	lier:		
Certification type (check all that ap	ply):□DBE □DV	BE □ELBE □	MBE SLBE	NBE □Not Certified
Contractor must provide valid proo	f of certification wi	th the response t	to the bid or propo	osal to receive
participation credit.				
Company Name:				
Contact Name:	Phone: _		Email:	
Contractor License No.:		_ DIR Registrati	ion No.:	
Sub-Contract Dollar Amount: \$		_(per year) \$		(total contract term)
Scope of work subcontractor will pe	erform:			
Identify whether company is a sub-	contractor or supp	lier:		
Certification type (check all that ap	ply):□DBE □DV	BE □ELBE □	MBE _SLBE_\	WBE □Not Certified
Contractor must provide valid proo	f of certification wi	th the response t	to the bid or propo	osal to receive
participation credit.				

L. STATEMENT OF AVAILABLE EQUIPMENT:

A full inventoried list of all necessary equipment to complete the work specified may be a requirement of the bid/proposal submission.

By signing and submitting this form, the Contractor certifies that all required equipment included in this bid or proposal will be made available one week (7 days) before work shall commence. In instances where the required equipment is not owned by the Contractor, Contractor shall explain how the equipment will be made available before the commencement of work. The City of San

"Equipment" is not applicable to the SaaS product being proposed.

Contractor Standards Form Revised: April 5, 2018 Document No. 841283_4 Diego reserves the right to reject any response, in its opinion, if the Contractor has not demonstrated he or she will be properly equipped to perform the work in an efficient, effective matter for the duration of the contract period.

VI.	TYPE OF SUBMISSION: This document is submitted as:
	☐ Initial submission of Contractor Standards Pledge of Compliance
	☐ Initial submission of Contractor Standards Pledge of Compliance as part of a Cooperative agreement
	☑ Initial submission of Contractor Standards Pledge of Compliance as part of a Sole Source agreement
	☐ Update of prior Contractor Standards Pledge of Compliance dated

Complete all questions and sign below.

Under penalty of perjury under the laws of the State of California, I certify that I have read and understand the questions contained in this Pledge of Compliance, that I am responsible for completeness and accuracy of the responses contained herein, and that all information provided is true, full and complete to the best of my knowledge and belief. I agree to provide written notice to the Purchasing Agent within five (5) business days if, at any time, I learn that any portion of this Pledge of Compliance is inaccurate. Failure to timely provide the Purchasing Agent with written notice is grounds for Contract termination.

I, on behalf of the firm, further certify that I and my firm will comply with the following provisions of SDMC section 22.3004:

- (a) I and my firm will comply with all applicable local, State and Federal laws, including health and safety, labor and employment, and licensing laws that affect the employees, worksite or performance of the contract.
- (b) I and my firm will notify the Purchasing Agent in writing within fifteen (15) calendar days of receiving notice that a government agency has begun an investigation of me or my firm that may result in a finding that I or my firm is or was not in compliance with laws stated in paragraph (a).
- (c) I and my firm will notify the Purchasing Agent in writing within fifteen (15) calendar days of a finding by a government agency or court of competent jurisdiction of a violation by the Contractor of laws stated in paragraph (a).
- (d) I and my firm will notify the Purchasing Agent in writing within fifteen (15) calendar days of becoming aware of an investigation or finding by a government agency or court of competent jurisdiction of a violation by a subcontractor of laws stated in paragraph (a).
- (e) I and my firm will cooperate fully with the City during any investigation and to respond to a request for information within ten (10) working days.

Failure to sign and submit this form with the bid/proposal shall make the bid/proposal non-responsive. In the case of an informal solicitation, the contract will not be awarded unless a signed and completed *Pledge of Compliance* is submitted.

Paul H. Denton, Chief Administrative Officer	Poul H. Der	12/16/2022
Name and Title	A7E3687D6FF Signature	Date

City of San Diego CONTRACTOR STANDARDS Attachment "A"

	Faul H. Der	
ul H. Denton, Chief Administrative Officer	DocuSigned by:	12/16/2022
natters, I believe the same to be true.	I certify under penalty of perjury that the fo	oregoing is true and correct.
now the same to be true of my own ki	nowledge, except as to those matters state	ed upon information or belief and
read the matters and statements ma	de in this Contractor Standards Pledge of	Compliance and attachments the

EQUAL OPPORTUNITY CONTRACTING (EOC)

1200 Third Avenue, Suite 200 · San Diego, CA 92101 Phone: (619) 236-6000 · Fax: (619) 236-5904

WORK FORCE REPORT

The objective of the *Equal Employment Opportunity Outreach Program*, San Diego Municipal Code Sections 22.3501 through 22.3517, is to ensure that contractors doing business with the City, or receiving funds from the City, do not engage in unlawful discriminatory employment practices prohibited by State and Federal law. Such employment practices include, but are not limited to unlawful discrimination in the following: employment, promotion or upgrading, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rate of pay or other forms of compensation, and selection for training, including apprenticeship. Contractors are required to provide a completed *Work Force Report (WFR)*.

NO OTHER FORMS WILL BE ACCEPTED

		CONTRACTOR ID	ENTIFICATION	V				
Type of Contractor:	□ Construction □ Consultant	■ Vendor/Supplier □ Grant Recipient			□ Lessee/Lessor □ Other			
Name of Company: Ope	enGov, Inc.							
ADA/DBA:								
Address (Corporate Head	quarters, where appli	icable): 6525 Crown B	lvd. #41340					
City: San Jose	0	_{County:} <u>Santa Clara</u>		State: CA	Zip: 95160			
Name of Company CEO:	Zac Bookman				_			
Address(es), phone and fa		-	San Diego County	(if different from	above):			
				State:	Zip:			
Telephone Number:		_ Fax Number:		Email:				
Type of Business: Corp	oration		Type of License:	ype of License: General				
The Company has appoin								
As its Equal Employment	Opportunity Officer	(EEOO). The EEOO has be	een given authority	y to establish, diss	seminate and enforce equal			
employment and affirma	tive action policies of	this company. The EEO	O may be contacte	d at:				
Address: 6525 Crown I	Blvd. #41340							
Telephone Number: (650	0) 336-7167	Fax Number:		_{Email:} _hr@op	pengov.com			
	□	Branch Work Force Managing Office W Check the box above tha	* Tork Force at applies to this W	/FR.	Vork Force - Mandator			
•	•		anches. Combine \	WFRs if more thar	n one branch per county.			
I, the undersigned repres	entative of OpenGo							
San Mateo			rm Name)					
(County	.)	, <u>Camornia</u> (State		hereby certify th	at information provided			
herein is true and correct				of December	, 20. 22			
DocuSigned by:			Shara Kl	lein				
	zed Signature)		(Print A	uthorized Signature	e Name)			

HODE FORGE BERODE B														
NORK FORCE REPORT – Page 2 NAME OF FIRM: OpenGov, In	c.									D/	ATE: 1	2/14/2	022	
OFFICE(S) or BRANCH(ES): N/								(COUNT	—	_			
NSTRUCTIONS: For each occuporovided. Sum of all totals should ime basis. The following groups a	be equa	al to yo	ur total	work f	orce. I	nclude	all thos	se empl	oyed by	ry ethr y your o	nic grou compan	ıp. Tota y on eit	al colur Ther a f	nns i ull or
 Black or African-American Hispanic or Latino Asian American Indian or Alaska Definitions of the race and ethnical 	n Native		can be]	found c	on Page	(6) (7)	White	Hawai					ther g	roup
ADMINISTRATION OCCUPATIONAL CATEGORY	Blac Afr	1) ck or ican rican	Hispa	2) nnic or tino		3) ian	Ame India	4) rican n/ Nat. skan	Pac	5) cific nder	(d Wh	ó) iite	Other	7) Race
	(M)	(F)	(M)	(F)	(M)	(F)	(M)	(F)	(M)	(F)	(M)	(F)	(M)	(F)
Management & Financial			1		1						4	1	5	1
Professional	4	4	10	5	14	17	2	1			71	73	39	22
A&E, Science, Computer						 		!		 				
Technical	1	1	5	0	11	12		 		 	60	6	70	12
Sales	1	1	10	3	3	0			0	1	42	22	22	2
Administrative Support											1	3	0	1
Services														
Crafts														
Operative Workers														
Transportation														
Laborers*		<u> </u>				 		<u> </u> 		 				
*Construction laborers and other field	l employ	ees are 1	not to be	include	d on this	page	l	i		<u>i</u>	I			i
Totals Each Column	6	6	26	8	29	29	2	1		1	178	105	136	38
Grand Total All Employees		565			1									
Indicate by Gender and Ethnicity	the Nu	mber o	f Above	Emplo	yees Wl	no Are l	Disable	d:		Г	ı			
Disabled				 		! ! !				! ! !				
Non-Profit Organizations Only:														
Board of Directors														
Volunteers		<u>.</u> 		<u> </u>				<u>.</u> !						
	+	<u> </u>	+	<u> </u>	 	-	1	1		1	1			!

IAME OF FIRM: FFICE(S) or BRANCH(ES):														
NSTRUCTIONS: For each occupational rovided. Sum of all totals should be educed by the basis. The following groups are to	l catego	ry, inc	licate r	numbe k force	r of m	ales an	id fema	ales in	every	ethnic	group	. Tota	l colum	ıns ir
1) Black or African-American 2) Hispanic or Latino 3) Asian 4) American Indian or Alaska Nati efinitions of the race and ethnicity ca		s can b	e found	d on Po	(6) Wh	ite		n or Pa				ther gr	oups
TRADE OCCUPATIONAL CATEGORY	Blac Afri	l) k or can rican	(2 Hisp or La			3) ian		rican	Pac	ific nder	(6 Wh	-	Other Ethni	Race/
	(M)	(F)	(M)	(F)	(M)	(F)	(M)	(F)	(M)	(F)	(M)	(F)	(M)	(F)
Brick, Block or Stone Masons														
Carpenters														
Carpet, Floor & Tile Installers Finishers														
Cement Masons, Concrete Finishers														
Construction Laborers														
Drywall Installers, Ceiling Tile Inst														
Electricians														
Elevator Installers														
First-Line Supervisors/Managers														
Glaziers														
Helpers; Construction Trade														
Millwrights														
Misc. Const. Equipment Operators														
Painters, Const. & Maintenance														
Pipelayers, Plumbers, Pipe & Steam Fitters														
Plasterers & Stucco Masons														
Roofers														
Security Guards & Surveillance Officers	1													
Sheet Metal Workers														
Structural Metal Fabricators &														
Fitters Welding, Soldering & Brazing Workers														
Workers, Extractive Crafts, Miners														
Totals Each Column		_ 		_ 		_ 		_ -		_ -		_ 		
Grand Total All Employees	<u>. </u>		•]		1		•		•			
ndicate By Gender and Ethnicity the N	⊐ Iumbar <i>i</i>	of Abov	ze Emn	lovoos	∎ Who ∧	ro Dica	hlad.							



Work Force Report

HISTORY

The Work Force Report (WFR) is the document that allows the City of San Diego to analyze the work forces of all firms wishing to do business with the City. We are able to compare the firm's work force data to County Labor Force Availability (CLFA) data derived from the United States Census. CLFA data is a compilation of lists of occupations and includes the percentage of each ethnicity we track (American Indian or Alaska Native, Asian, Black or African-American, Native Hawaiian or Pacific Islander, White, and Other) for each occupation. Currently, our CLFA data is taken from the 2010 Census. In order to compare one firm to another, it is important that the data we receive from the consultant firm is accurate and organized in the manner that allows for this fair comparison.

WORK FORCE & BRANCH WORK FORCE REPORTS

When submitting a WFR, especially if the WFR is for a specific project or activity, we would like to have information about the firm's work force that is actually participating in the project or activity. That is, if the project is in San Diego and the work force is from San Diego, we want a San Diego County Work Force Report¹. By the same token, if the project is in San Diego, but the work force is from another county, such as Orange or Riverside County, we want a Work Force Report from that county². If participation in a San Diego project is by work forces from San Diego County and, for example, from Los Angeles County and from Sacramento County, we ask for separate Work Force Reports representing your firm from each of the three counties.

MANAGING OFFICE WORK FORCE

Equal Opportunity Contracting may occasionally ask for a Managing Office Work Force (MOWF) Report. This may occur in an instance where the firm involved is a large national or international firm but the San Diego or other local work force is very small. In this case, we may ask for both a local and a MOWF Report^{1, 3}. In another case, when work is done only by the Managing Office, only the MOWF Report may be necessary.³

TYPES OF WORK FORCE REPORTS:

Please note, throughout the preceding text of this page, the superscript numbers one ¹, two ² & three ³. These numbers coincide with the types of work force report required in the example. See below:

- ¹ One San Diego County (or Most Local County) Work Force – Mandatory in most cases
- ² Branch Work Force *
- ³ Managing Office Work Force
- *Submit a separate Work Force Report for all participating branches. Combine WFRs if more than one branch per county.

RACE/ETHNICY CATEGORIES

American Indian or Alaska Native – A person having origins in any of the peoples of North and South America (including Central America) and who maintains tribal affiliation or community attachment.

Asian – A person having origins in any of the peoples of the Far East, Southeast Asia, or the Indian subcontinent including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam.

Black or African American – A person having origins in any of the Black racial groups of Africa.

Native Hawaiian or Pacific Islander – A person having origins in any of the peoples of Hawaii, Guam, Samoa, or other Pacific Islands.

White – A person having origins in any of the peoples of Europe, the Middle East, or North Africa.

Hispanic or Latino – A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin.

Exhibit A: Work Force Report Job Categories – Administration

Refer to this table when completing your firm's Work Force Report form(s).

Management & Financial

Advertising, Marketing, Promotions, Public Relations, and Sales Managers Business Operations Specialists Financial Specialists Operations Specialties Managers Other Management Occupations Top Executives

Professional

Art and Design Workers Counselors, Social Workers, and Other Community and Social Service Specialists Entertainers and Performers, Sports and Related Workers **Health Diagnosing and Treating Practitioners** Lawyers, Judges, and Related Workers Librarians, Curators, and Archivists Life Scientists Media and Communication Workers Other Teachers and Instructors **Postsecondary Teachers** Primary, Secondary, and Special Education School **Teachers Religious Workers** Social Scientists and Related Workers

Architecture & Engineering, Science, Computer

Architects, Surveyors, and Cartographers Computer Specialists Engineers Mathematical Science Occupations Physical Scientists

Technical

Drafters, Engineering, and Mapping Technicians Health Technologists and Technicians Life, Physical, and Social Science Technicians Media and Communication Equipment Workers

Sales

Other Sales and Related Workers Retail Sales Workers Sales Representatives, Services Sales Representatives, Wholesale and Manufacturing Supervisors, Sales Workers

Administrative Support

Financial Clerks
Information and Record Clerks
Legal Support Workers
EOC Work Force Report (rev. 08/2018)

Material Recording, Scheduling, Dispatching, and Distributing Workers
Other Education, Training, and Library
Occupations
Other Office and Administrative Support
Workers
Secretaries and Administrative Assistants
Supervisors, Office and Administrative Support
Workers

Services

Building Cleaning and Pest Control Workers Cooks and Food Preparation Workers Entertainment Attendants and Related Workers

Fire Fighting and Prevention Workers First-Line Supervisors/Managers, Protective Service Workers

Food and Beverage Serving Workers Funeral Service Workers Law Enforcement Workers

Nursing, Psychiatric, and Home Health Aides Occupational and Physical Therapist Assistants and Aides

Other Food Preparation and Serving Related Workers

Other Healthcare Support Occupations Other Personal Care and Service Workers Other Protective Service Workers Personal Appearance Workers Supervisors, Food Preparation and Serving Workers Supervisors, Personal Care and Service

Supervisors, Personal Care and Service Workers

Transportation, Tourism, and Lodging Attendants

Crafts

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Construction Trades Workers
Electrical and Electronic Equipment
Mechanics, Installers, and Repairers
Extraction Workers
Material Moving Workers
Other Construction and Related Workers
Other Installation, Maintenance, and Repair
Occupations
Plant and System Operators
Supervisors of Installation, Maintenance, and
Repair Workers
Supervisors, Construction and Extraction
Workers
Vehicle and Mobile Equipment Mechanics,

5 of 7 Form Number: BBo5

Installers, and Repairers Woodworkers

Operative Workers

Assemblers and Fabricators
Communications Equipment Operators
Food Processing Workers
Metal Workers and Plastic Workers
Motor Vehicle Operators
Other Production Occupations
Printing Workers
Supervisors, Production Workers
Textile, Apparel, and Furnishings Workers

Transportation

Air Transportation Workers Other Transportation Workers Rail Transportation Workers Supervisors, Transportation and Material Moving Workers Water Transportation Workers

Laborers

Agricultural Workers
Animal Care and Service Workers
Fishing and Hunting Workers
Forest, Conservation, and Logging Workers
Grounds Maintenance Workers
Helpers, Construction Trades
Supervisors, Building and Grounds Cleaning
and Maintenance Workers
Supervisors, Farming, Fishing, and Forestry
Workers

Exhibit B: Work Force Report Job Categories-Trade

Brick, Block or Stone MasonsBrickmasons and Blockmasons

Stonemasons

Carpenters

Carpet, floor and Tile Installers and Finishers

Carpet Installers

Floor Layers, except Carpet, Wood and Hard

Floor Sanders and Finishers Tile and Marble Setters

Cement Masons, Concrete Finishers

Cement Masons and Concrete Finishers Terrazzo Workers and Finishers

Construction Laborers

Drywall Installers, Ceiling Tile InstDrywall and Ceiling Tile Installers Tapers

Electricians

Elevator Installers and Repairers

First-Line Supervisors/Managers

First-line Supervisors/Managers of Construction Trades and Extraction Workers

Glaziers

Helpers, Construction Trade

Brickmasons, Blockmasons, and Tile and
Marble Setters
Carpenters
Electricians
Painters, Paperhangers, Plasterers and Stucco
Pipelayers, Plumbers, Pipefitters and
Steamfitters
Roofers
All other Construction Trades

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Form Number: BB05

Millwrights

Heating, Air Conditioning and Refrigeration Mechanics and Installers Mechanical Door Repairers Control and Valve Installers and Repairers Other Installation, Maintenance and Repair Occupations

Misc. Const. Equipment Operators

Paving, Surfacing and Tamping Equipment Operators Pile-Driver Operators Operating Engineers and Other Construction Equipment Operators

Painters, Const. Maintenance

Painters, Construction and Maintenance Paperhangers

Pipelayers and Plumbers

Pipelayers Plumbers, Pipefitters and Steamfitters

Plasterers and Stucco Masons

Roofers

Security Guards & Surveillance Officers

Sheet Metal Workers

Structural Iron and Steel Workers

Welding, Soldering and Brazing Workers

Welders, Cutter, Solderers and Brazers Welding, Soldering and Brazing Machine Setter, Operators and Tenders

Workers, Extractive Crafts, Miners



to: purchasing@sandiego.gov

COVID-19 VACCINATION ORDINANCE

CONTRACTOR INFORMATION						
Company Name: OpenGov Inc.						
Company Address: P.O. #41340 San Jose, CA, 95160						
Company Contact Name: Paul H. Denton	Contact Phone: 650-336-7167					
CONTRACT INFORMATION						
Contract Number (if none, purchase order number):	Start Date: •					
Contract Title (or description): End Date: .						
TERMS OF COMPLIANCE						

The Mandatory COVID-19 Vaccination Policy, outlined in San Diego Ordinance O-21398 (Nov. 29, 2021), requires <u>ALL</u> City of San Diego (City) contractors, who interact in close contact with City employees while providing contracted services indoors in City facilities or while performing bargaining unit work while indoors, to be fully vaccinated against COVID-19, effective January 3, 2022, as a condition for provision or continued provision of contracted services.

- 1. "City contractor" means a person who has contracted with the City of San Diego to provide public works, goods, services, franchise, or consultant services for or on behalf of the City, and includes a subcontractor, vendor, franchisee, consultant, or any of their respective officers, directors, shareholders, partners, managers, employees, or other individuals associated with the contractor, subcontractor, consultant, or vendor. "Person" means any natural person, firm, joint venture, joint stock company, partnership, association, club, company, corporation business trust or organization.
- 2. "Fully vaccinated" means a person has received, at least 14 days prior, either the second dose in a two-dose COVID-19 vaccine series or a single-dose COVID-19 vaccine, or otherwise meets the criteria for full vaccination against COVID-19 as stated in applicable public health guidance, orders, or law. Acceptable COVID-19 vaccines must be approved by the U.S. Food and Drug Administration (FDA) or authorized for emergency use by the FDA or the World Health Organization.
- 3. "Close Contact" means a City contractor is **within 6 feet** of a City employee for a **cumulative total of 15 minutes or more over a 24-hour period** (for example, three individual 5-minute exposures for a total of 15 minutes).
- 4. Contractors who interact in close contact with City employees must fully comply with the City's Mandatory COVID-19 Vaccination Policy, which may include a reporting program that tracks employee vaccination status.
- 5. Contractors with employees or subcontractors who interact in close contact with City employees must certify that those members of their workforce, and subcontractors regardless of tier, who work at a City facility, are fully vaccinated and that the contractor has a program to track employee compliance.
- 6. Contractors that have an Occupational Safety and Health Administration compliant testing program for members of their workforce, as a reasonable accommodation, may be considered for compliance.

Non-compliance with the City's Mandatory COVID-19 Vaccination Policy may result in termination of a contract for cause, pursuant to the City's General Terms and Provisions, Reference Standards, and the San Diego Municipal Code.

	CONTRACTOR CE	RTIFICATION							
By signing, I	Paul H. Denton	, who is an authorized signatory of contractor							
OpenGov	, certify under pena	alty of perjury under the laws of the State of California,							
compliance with the City's Mandatory COVID-19 Vaccination Policy.									
	Paul H. Denton	CAO							
— DocuSigned Name	e of Signatory	Title of Signatory							
Docusigned Name		12/21/2022							
A7E3687D6FFE426		Date							
	FOR OFFICIAL CITY USE ONLY								
Date of Receipt:	P&C Staff:	Contract Number:							
Date of Receipt:	Compliance Dept. Staff:								