

# GOOD NEIGHBOR GUIDELINES

## Safety Information

In Case of Emergency Call 9-1-1

Non-emergency Number: (619) 531-2000 or (858) 484-3154

## Good Neighbor Policy

It is important for hosts to be familiar with and adhere to the City of San Diego Municipal Code and understand they are responsible for ensuring they are good hosts.

Hosts will be required to provide guests with a Good Neighbor Guidelines designed to make the guest familiar with noise, trash, parking and other rules of conduct that promotes neighborhood cohesion and livability.

Guests are expected to abide by all laws, be respectful, and maintain the residential character of the neighborhood. Hosts must remind guests that infraction of the noise policy can result in individual administrative citations of both the guest, and the host, of up to \$1,000. If the police are called to address disturbances, health, safety, or general welfare issues, guests may be responsible for repayment to the City for the cost of the police response.

Hosts must designate a local contact who will be responsible for actively discouraging and preventing any nuisance activity at the premises, pursuant to Municipal Code Chapter 5, Public Safety, Morals, and Welfare.

The host or designated local contact shall respond to the complainant in person or by telephone within one hour for all reported complaints, including complaints of nuisance activity associated with the short term residential occupancy, and shall take action to resolve the matter.

Hosts must post a notice on the premises in a location visible to the public from the sidewalk or public right-of-way, whichever is closer, that includes the STRO License number, if any, and the contact information and telephone number for the host or the designated local contact and the City of San Diego Code Enforcement Division. The host must maintain the notice in good condition while the dwelling unit is operated for short term residential occupancy. The notice must be 8.5 inches by 11 inches. The notice shall use all capital letters in black, bold font.

## Noise Limits

Please keep music and other noise to an [appropriate level](#) and in a manner that is mindful to neighbors. For more information and to report a noise, quality of life and neighborhood nuisance issue, click [here](#).

## Trash

Properties should be kept clean of trash and debris. Please keep all trash containers out of the street except when at the curb on collection days. Please ensure guests know about and adhere to the neighborhood trash collection schedule.

## Parking

Please adhere to all posted parking regulations and engage good neighbor practices regarding parking on or around the property. Vehicles should be parked in approved carports, garages and driveways. Renter's vehicles should not block a neighbor's driveway. For more information, please refer to the Neighborhood Parking Rules fact sheet [here](#).

**Oversized Vehicle**

The San Diego City Council adopted a Neighborhood Parking Protection Ordinance that restricts overnight parking of “oversized vehicles, non-motorized vehicles and recreational vehicles.” Oversized vehicles are defined as any vehicle, including any attached trailers, vehicles or loads thereon, that exceeds 27 feet in length AND 7 feet in height. Non-motorized vehicles include open and closed trailers with or without loads. For more information, please refer to the Neighborhood Parking Rules fact sheet [here](#).

**Hosts will be required to advise all occupants:**

- Short-term vacation rental is in a residential neighborhood
- Occupant must abide by all laws
- Parking rules
- Maximum number of occupants
- Must comply with current fire code
- If SDPD is called, occupant may be responsible for costs incurred to the City