



CITY OF SAN DIEGO – 1200 Third Ave. Suite 100 and Plaza Hall - 202 C ST, SAN DIEGO, CA
92101

PUBLIC NOTICE

Subject: Office of the City Treasurer Lobbies status and Modified Hours for Assistance Over the Phone

The Parking Administration and Delinquent Accounts lobby located at 202 C Street Plaza Hall is permanently closed.

Beginning on Tuesday, July 6, 2021 The Office of the City Treasurer's main lobby located at 1200 Third Ave will reopen for all walk-in payments. Lobby hours for walk-in payments will be limited to Tuesdays and Thursdays from 9:00am-1:00pm. Registration of new Business Tax accounts, Cannabis Business Tax deposits, Delinquent Account payments, and renewals and new Police Business Permits will be administered via appointment **only**

General Drop Off: For those customers that only need to drop off a bill payment, a drop box is available. All drop off payments must be in a sealed envelope and must include enough information to identify the purpose of the payment, including associated account numbers and contact information. The drop box is located on the wall outside the Office of the City Treasurer main lobby at 1200 Third Ave and is available from 8am-6pm Mon-Fri.

Business Tax and Rental Unit Business Tax:

- Payments can be made online via credit card or ACH at <https://www.sandiego.gov/treasurer/payments/btax>
- New Business Tax account registration or updates to an existing account can be made at <https://pay.sandiego.gov/BTaxApp/Login.aspx>.
- Customer inquiries can be made via email
 - Business Tax: btax@sandiego.gov or (619) 615-1500 8am – 4pm M-F
 - Rental Unit Business Tax: rtax@sandiego.gov or (619) 615-1545 8am-4pm M-F

Cannabis Business Tax:

Remittances will continue to be accepted by appointment only. Contact the Cannabis Business Tax Program at cannabistax@sandiego.gov or (619) 615-1580 8am – 4:00pm M-F

Police Regulated Business Permits:

The updated New/Renewal permit application process is now outlined at:

<https://www.sandiego.gov/treasurer/taxesfees/pdpermits>

Transient Occupancy Tax:

- Payments can be made online via electronic debit at <https://webapps.sandiego.gov/TOTPay/>.
- Customer inquiries can be made via email at sdtot@sandiego.gov or (619) 615-1530 8am-5pm M-F

Delinquent Accounts/Bills:

- Payments can be made online via credit card or ACH at <http://www.sandiego.gov/treasurer/payments/delinquent.shtml>. Payments can also be made via credit card by phone at (866) 840-1198 (toll-free).
- Customer inquiries can be made via email at collections@sandiego.gov or (619) 744-3100 9am-4pm M-F

Parking Citations/Parking Permits:

- Payments can be online via credit card at <https://www.dspayments.com/SanDiego>. Payments can also be made via credit card by phone at (866) 470-1308 (toll-free).
- For information regarding overnight RV Parking or Residential Parking permits, visit the Parking Administration webpage at www.sandiego.gov/parking/permits.
- Customer inquiries can be made via email at parking@sandiego.gov or (866) 470-1308 9am-4pm M-F.

Water and Wastewater Utility Bills:

Payments can be made online at www.sandiego.gov/customercare/. Alternate locations to make Public Utilities (Water) payments can be found at www.sandiego.gov/water/rates/billing/paymentlocations.

Citywide Invoice payments:

Payment information, including the link to remit credit card or ACH payments online can be found at <https://www.sandiego.gov/treasurer/payments/invoice>

COVID-19 Information

Stay informed about COVID-19 by visiting the [City's COVID-19 Information page](#), the [Center for Disease Control website](#) and the [County of San Diego Health and Human Services](#) website.