



CITY OF SAN DIEGO – 1200 FIRST AVE. SUITE 100 and 202 C ST, SAN DIEGO, CA
92101

PUBLIC NOTICE

Date: March 23, 2020

Subject: Office of the City Treasurer Lobby and Phone Line Closures

In response to the latest directives from Mayor Kevin L. Faulconer and state, federal, and local authorities that aim to slow the spread of the COVID-19 pandemic, the Office of the City Treasurer has implemented service changes that will be effective until further notice.

The service changes include:

- The closure of the City Treasurer's lobbies located at 1200 Third Avenue, Suite 100 and 202 C Street (Plaza Hall)
- The closure of City Treasurer phone lines

Alternative payment options and communication methods continue to be available as provided below.

General Drop Off: For those customers that only need to drop off a bill payment, a drop box is available. All drop off payments must be in a sealed envelope and must include enough information to identify the purpose of the payment, including associated account numbers and contact information. The drop box is located on the wall outside the lobby at Plaza Hall – 202 C Street.

Business Tax and Rental Unit Business Tax:

- Payments can be made online via credit card or ACH at <https://pay.sandiego.gov/BTaxRTaxPay/Login.aspx>.
- New Business Tax account registration or updates to an existing account can be made at <https://pay.sandiego.gov/BTaxApp/Login.aspx>.
- Customer inquiries can be made via email
 - Business Tax: btax@sandiego.gov
 - Rental Unit Business Tax: rtax@sandiego.gov

Cannabis Business Tax:

Remittances will continue to be accepted by appointment only. Please contact the Cannabis Business Tax Program at cannabistax@sandiego.gov.

Police Regulated Business Permits:

Renewal and registration of new Police Regulated Permits are currently on hold.

Transient Occupancy Tax:

- Payments can be made online via electronic debit at <https://webapps.sandiego.gov/TOTPay/>.
- Customer inquiries can be made via email at sdtot@sandiego.gov.

Delinquent Accounts/Bills:

- Payments can be made online via credit card or ACH at <http://www.sandiego.gov/treasurer/payments/delinquent.shtml>. Payments can also be made via credit card by phone at (866) 840-1198 (toll-free).
- Customer inquiries can be made via email at collections@sandiego.gov.

Parking Citations/Parking Permits:

- Payments can be online via credit card or ACH at <https://www.dspayments.com/SanDiego>. Payments can also be made via credit card by phone at (866) 470-1308 (toll-free).
- For information regarding overnight RV Parking or Residential Parking permits, visit the Parking Administration webpage at www.sandiego.gov/parking/permits.
- Customer inquiries can be made via email at parking@sandiego.gov

Water and Wastewater Utility Bills:

Payments can be made online at www.sandiego.gov/customer-care/. Alternate locations to make Public Utilities (Water) payments can be found at www.sandiego.gov/water/rates/billing/paymentlocations.

Earned Sick Leave and Minimum Wage:

For questions regarding employee rights under the City of San Diego Earned Sick Leave and Minimum Wage Ordinance or to file a complaint, contact the Minimum Wage Program via email at sdminwage@sandiego.gov.

COVID-19 Information

Stay informed about COVID-19 by visiting the [City's COVID-19 Information page](#), the [Center for Disease Control website](#) and the [County of San Diego Health and Human Services](#) website.